



NEWS RELEASE

DEFENSE FINANCE AND ACCOUNTING SERVICE
8899 East 56th Street
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myPay website continues to improve

Indianapolis (October 13, 2010) – The **myPay** online pay account management system features new user and process improvements in the October 7 release. **myPay** supports military members, military retirees and annuitants, and many federal civilian employees (<https://mypay.dfas.mil/>).

The system, designed and maintained by the Defense Finance and Accounting Service, provides a secure and convenient way to retrieve pay and tax information, or make specific changes to user accounts for the approximately six million DFAS payroll customers.

The improvements, intended to streamline user account creation and updating, and to make the site's home page easier to navigate, are part of the agency's continuing efforts to incorporate customer comments with the latest security technologies in **myPay**.

The revised home page now features easy-to-find helpful links, as well as information on planned system maintenance schedules. Instructions for creating or updating account log in information, including the use of the virtual keyboard, have been improved based on user input. Using the virtual keyboard is just one of the ways **myPay** helps users maintain the security of their personal and pay information.

Other enhancements include eliminating the requirement to re-certify e-mail addresses every 180 days. Users logging into **myPay** will now receive a message reminding them to keep their e-mail addresses current.

myPay officials are encouraging users to send their comments and suggestions about the system. DFAS uses customer feedback as part of the review and improvement process, all aimed at making **myPay** the preferred way to manage pay information in a convenient and safe environment.

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About DFAS

The Defense Finance and Accounting Service provides responsive, professional finance and accounting services to the men and women who defend America. DFAS pays about 6 million people and in FY 2009 made 7.8 million travel payments, paid 12.8 million commercial invoices, made \$553 billion in disbursements to pay recipients, and managed \$426.7 billion in military retirement and health benefits funds. For more about DFAS visit <http://www.dfas.mil>.