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U.S. CONSUMER PRODUCT SAFETY COMMISSION

WASHINGTON, D.C. 20207

1 5 JUL 1975

CCAS SAFETY

Honorable Teno Roncalio House of Representatives Washington, D.C. 20515

Dear Mr. Roncalio:

This is in response to your June 10, 1975 letter which enclosed a copy of a May 9, 1975 letter from SeTeton Park Ranch of Pinedale, Wyoming. This office is responding, rather than the Commission's Office of Congressional Relations, because the SeTeton letter raises an issue that requires a legal advisory opinion.

SeTeton, a dealer for snow machine products made by Moto-Ski Limited, provides information on poor performance by certain snow machines. Our understanding of the potential safety hazard involved is that malfunction of these machines can leave persons stranded in freezing weather and blizzard conditions with no means to reach shelter except walking.

This office believes that snow machines are "consumer products" and therefore within the jurisdiction of the Commission. If "an unreasonable risk of injury [is] associated with" snow machines or if a snow machine defect "creates a substantial risk of injury to the public" (see sections 7(a) and 15(a), respectively, of the Consumer Product Safety Act, copy enclosed), the Commission can undertake regulatory or enforcement action to eliminate or reduce the risk of injury.

In two previous advisory opinions, the Commission staff has considered the question of how closely a risk of injury must relate to a consumer product before the Commission can undertake regulatory action. A November 14, 1974 advisory opinion (copy enclosed) stated that the poor functioning of a fire extinguisher "may be closely related to the injury from fire which [the extinguisher is] supposed to prevent." The conclusion of that advisory opinion was that the Commission does have "jurisdiction to regulate the effectiveness of safety-related products such as fire extinguishers." In a February 12, 1975 advisory opinion (copy enclosed) this office made a similar finding

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for malfunctioning fire alarm equipment and for traffic control devices which "can cause injuries by directing cars or pedestrians to enter an intersection into oncoming traffic."

This office believes that snow machines, when used in the severe weather conditions described in the SeTeton letter, might present an unreasonable risk of injury or might create a substantial risk of injury to the public. Before the Commission takes any regulatory or enforcement action, Its staff will make an investigation into the potential problem. Accordingly, we are referring your constituent's letter to the Commission's Office of Product Defect Identification for its consideration.

While the views expressed in this letter are based on the most current interpretation of the law by the Commission staff, they could subsequently be changed or superseded by the staff or by the Commission.

Sincerely,

General Counsel

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Such reports are required by Section 15(b) of the Act from manufacturers distributors and retailers uso have information on product defects which could create substantial product hazards. The Commission's Division of Product Defect identification has not to date, received any reports on fire extinguishers.

Another instrument to help determine possible action by the Commission is provided by section 10 of the Act which permits have interested beams of group to patition the Commission to liste, and determine a consumer product safety rule. A pertion may be filled by my individual or organization utility relevant information concerning a particular product acted and and safety the Commission to take action concerning the channel the Commission my note a public bearing or concerning to a financial the Commission my note a public bearing of the perfect of the pe

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with interpretation of such performance may be closely related to

Lo lajury from fire which the products are supposed to prayers.

Accordingly Counsel advises that the Commission has jurisdiction to regulate the diffectiveness of safety-related projects such as fire Gertiagulatiers.

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Value By CEASSEL A. LUDDEN

Mrs. Barbara A. Ludden

Director of Congressional Relations

CONSUMER PRODUCT SAFETY COMMISSION
WASHINGTON, D.C. 20207

FEB 1 2 1975

Street Street

Dear Mr.

This is in response to your October 17, 1974

Letter concerning the application of the Consumer

Product Safety Act (copy enclosed) to the traffic

control signals and fire alarm equipment which your

company manufactures and sells. The Commission's

view is that these products are shoject to the juris

diction of the Act.

Firsts of injury associated with consumer products is one fight uposes of the Art section 2(n) 11). The commission should be for one fire alarm equipment of the Art of the Art section 2(n) 11). The commission should be for one fire alarm equipment of the Art of the Art of the extinguishers which has already been addressed in a Royember 1. 1974 doi: of the original convertible of the fire alarm of the Art of the Art

consume product under the act are not necessarily sold direct. Consumers the definition requires that a product be produced or distributed for a consumer so use consumotion or enjoyment. Fin or around a permanent of temporary household of residence, a school, in recreation, or otherwise. (section 3(a)(1)) fine legislative history clarifies that [i]t is not necessary that a product be actually sold to a consumer, but only

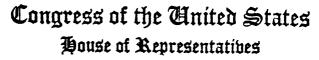
that it be produced or distributed for his use" (House Interstate and Foreign Commerce Committee Report No. Interstate and Foreign Commerce Committee Report No. 92-1153(1972)). Although your sales are to municipalities, fire alarm equipment and traffic control devices are used by consumers and for their benefit. Both are consumer by consumers and are subject to the Consumer Product Safety Act

Thank you for writing and for your appreciation comments about Mr. Dimcoff's speech.

Sincerely

TENO RONCALIO

(202) 225-2311



Washington, D.C. 20515

June 10, 1975

Ms. Barbara A. Ludden, Director Office of Congressional Relations Consumer Product Safety Commission 1750 K Street, N.W. Washington, D.C. 20207

Dear Ms. Ludden:

Enclosed, please find a copy of correspondence I have received from SeTeton Pack Ranch of Pinedale, Wyoming, explaining thoroughly the problems they have had from their purchase and sale of several snowmachines from Bombardier Corporation.

is there anyway that your Commission can help SeTeton get some relief in this matter? Won't you please let me know?

Respectfully yours

loncalio

Congressman for Wyoming

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interior and insular affairs PUBLIC WORKS AND TRANSPORTATION

SUBCOMMITTEE ON PUBLIC BUILDINGS AND GROUNDS

JOINT COMMITTEE ON ATOMIC ENERGY

U**BCOMM**UTTEE ON AGREEMENTS FOR





9 May, 1975

Mr. Darrell Breider, Gen'l Mgr. Bombardier Corporation Moto-Ski Limited P. U. Box 6106 Luluth, Minnesota 55506

Attention: Consumer Product Sufety Commission

5401 W. Bard Ave.

Wasnington, b.C. 20207

Attention: Mational Highway Traffic Safety Administration

Department of Transportation

Washington, D.C. 20207

Dear Mr. Breider;

We are taking this opportunity of addressing ourselves to you and the two Agencies of the United States Government regarding noto-Ski snow machine products. for which we have been your dealer during the past two years. During 1973-74 we purchased eleven of your snowmachine units, and the Fall of 1974 an additional eight units, for a total of nineteen units.

We purchased: 1 1974 Free-air TS400

5 1974 Grand Sport 440CC

5 1974 Futura 440CC d 1974 Chimo 440CC

With the exception of the TS400, the other eighteen machines had RSE440CC engines. This engine is manufactured in Japan and the snow machine is designed and built in Canada around this power plant. Our service-dealer a year ago was Boyd-Martin Company, 1260 West North Temple, Salt Lake City, Utah. This year we ordered directly from the factory whose operation is located at the above address.

Mr. Hank Snow, on January 2, 1974, purchased two 1974 Chimo snow-machines from us. He feeds elk, some 15 miles from his ranch, up in the Bridger Forest, for the Wyoming Game and Fish Department during the winter months. He bought a machine for himself and one for his wife, the serial numbers being #1258 and #1269. The first malfunction on Mr. Snow's machine was when the weld on the steering column broke, and the machine gould not be steered. This was the week after he purchased the machine!

Subsequent to that, the machine #1269 at various times has a total of 6 pair of piston failures and the mechine #1755 has had two total engine failures. The Boyd-Martin Company in Salt Lake made repairs on this engine in addition to the times we repaired it. The snow machine has been in service to the purchaser less than 30% of the total time and has less than 1,600 miles on it.

On five occasions, we received phone calls from his wife that Mr. Show has not returned from the usual four to five hours it takes to travel to the feed ground, feed the elk and return. We would immediately organize a search attempt. We would drive to his ranch, which is at a lower elevation, with a four-wheel drive vehicle and proceed up the mountain on our snowmachines and search for Mr. Show. On these occasions we would find him at various points along the fifteen-mile trail with his machine inoperative and walking back to the ranch. You must realize our show conditions are three to ten feet deep, temperature 20° to -30°F, with a chill factor of somedays. During severe weather and plizzard conditions, while proceeding on foot, one can easily be lost from the trail. Mr. Show feeds from six to seven hundred elk cally and is dependent on this showmachine travel to and from the feed ground.

Since February, Mrs. Snow's machine, #1269, has been in our shop, inoperative due to piston ring failure. Since our placing orders with the Aoto-Ski Inc. last November to this date, we have not received one 1974 or 1975 piston or piston ring to repair these engines.

We were informed by Parts Bulletin #153, dated 29 April, 1975, that all back orders were cancelled and must be reordered. Needless to say, we have waited over six months for parts. (Copy of Bulletin #153 enclosed.)

In reviewing the performance of the 19 machines with these BSE440CC engines we purchased from Moto\_Ski, Inc., the following is a break\_down of their malfunctions:

1 machine is still in its shipping crate

1 Chimo was sold to whother dealer and we have no history.
4 machines have not been in our plant for any major multimetion.
Of the other 13 machines, 7 at present are in our shop with major engine malfunctions. 9 engines have had pistons and rings replaced from one to six times - 2 with broken crank cases, and 2 crank shaft failures.

It is our opinion that the Moto-Ski Company, while designing this product, did not permit enough cool outsile air to circulate around this air-cooled engine while it is running, and the engine unit overheats, causing too much chankease next and the carburetor to vapor lock. The engine will not start after it has run for a short period of time.

We have two local Game Wardens with the Myoming Game and Fish Department using two of these units. We have three 1974 Chimo machines used in the elk feeding program by Individuals. As these people leave from

their ranches, they are extremely dependent on the reliable performance of these show machines in getting to and from work. The other machines are used by weekend sportsmen who ride show machines for pleasure. On four occasions we have had to go into the high country after a weekend and tow a defective unit back to our shop for an engine overhaul.

The Company has cut price in 14 months on the Chimo machine from \$1177.00, dealer cost, to \$795.00, dealer cost, to rid themselves of this inventory. Unfortunately, when a person's life may depend on the reliability of a product, we feel the manufacturer, in having selected a Japanese manufactured BSE440CC engine, owes it to the unwary user of a product such as this to either replace this inferior engine with a unit that will function properly, or refund these engine with a unit that will function properly, or refund these failures from the purchasers, or send their grow out hard and install engines that will work, or recall this product from the market!

We have lost thousands of dollars in customer relations, labor and parts costs the company does not want to warrant after 90 days, our time and cost in retrieving broken down units, to say nothing of the constant hazard to the unsuspecting user of this inferior engine. We have made many phone calls, at our cost, calling attention to these matters with the Company and are regularly assured that new pistons and cylinders will be supplied us (this was five weeks ago and absolutely nothing has happened).

Bulletin T73-16A, dated 9 January, 1974 (rhoto copies enclosed), we are instructed to smooth out the edges of the exhaust port and the upper transfer port. Smoothing out the parts can be done manually with a fine file or else with a small, fine grinding wheel. Subsequently we receive Technical Information Bulletin T-117, undated. Under Section 2B, second paragraph, we are instructed "Do not change the porting with a file or any other tool. Cylinders with filed ports will not be warranteed." These instructions in no way solve the problems of overheating and piston ring and piston failure, causing the entire motor to become inoperative.

Our customers have paid out good American dollars for a product that sits in our shop useless to them month after month due to lack of repair parts. We have in our shop at present 7 machines that have not operated during the past five months due to no parts! This is a serious product failure and it presents a nazard to the life and well being of our customers.

We trust this matter will be promptly investigated and expedited.

Sincerely, Jacks John John Johns J. molling

SE-TETON PACK HANGH, Moto-Ski Division

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P.S.

We must been made aware by the Moto-Ski Corporation that this ESE-4000 engine will not be used in future in 1976 and subsequent models. This would indicate to us the knowledge the company has regarding this defective engine. The BSE engine used in 1971 and 1972 models run year after year with no problems, as we have experienced in the 174 and 175 models.

In our part of the country, these enounachines are not just toys for a Sunday afternoon's pleasure, but primary methods of getting to and from their various ranches for cattle feeding, game management, and other chores in the out-of-doors. Other than the engine, clutch, and carburation, the rest of the machine performs exceptionally well and has been highly regarded by users in our part of the country.

In summation, it is our opinion and conclusion that the repeated engine failures of the 1974 and 1975 BSE440CC engines and the company being amply awars of this condition, constitutes a hazard to the life and well being of our customers beyond the normal risks involved and willingly taken by operators of snowmooiles.



## BOMBARDIER CORPORATION

May 20, 1975

Received

JUN 6 1975

Seteton Pack Ranch Box 265 Pinedale, Wyoming 82941 OFFICE OF TENO RONCALIO

Dear Sirs:

We are in receipt of your correspondence lated May 9, 1975.

Seeing that your comments cover a period of two separate distributors and concern service and warranty, I am passing it on to Mr. Phil Mickelson our Service Manager for handling so that he may comment on your letter and pass on any things that should be handled by the factory.

Sincerely,

ROMBARDIER CORPORATION

Darrell Breider Moto-Ski Product Manager

DB/mf

cc: Phil Mickelson