

NEWS RELEASE

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IMMEDIATE RELEASE PR1121 June 8, 2011

Appointment access improves for patients Enrollment shifts to BACH's community-based clinic

Fort Campbell, Ky. - Each year Soldiers and their Families move from installation to installation. These moves often affect military healthcare providers at Blanchfield Army Community Hospital (BACH) as well. To ensure that patients are able to access healthcare in a timely manner, patients currently enrolled to BACH who do not have an assigned primary care manager and live near BACH's community based medical clinic, the Screaming Eagle Medical Home, will soon begin receiving their medical care within this clinic.

"This shift will open up patient appointments at the main hospital and allow us to meet our patients' needs more efficiently at both locations," said BACH commander Col. John P. Cook. "We are very fortunate to have the Screaming Eagle Medical Home located in the area where many of our patients live."

Tricare beneficiaries who have been transferred to the community-based clinic located at 647 Dunlop Lane, next to Gateway Medical Center, will receive an automated call to their phone number on record and will also receive a letter in the mail soon.