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18	CENTRAL DISTRIC	T OF CALIF	ORNIA
19			
20	COMMUNITIES ACTIVELY LIVING	Case No.	CV 09-0287 CBM (RZx)
	INDEPENDENTLY AND FREE, et al.,		
21	Plaintiffs,	STATEM	ENT OF INTEREST OF THE
22	v.	UNITED	
23	CITY OF LOS ANGELES and COUNTY OF	Date:	October 12, 2010
	LOS ANGELES,	Time:	12:00 Noon
24	Defendents	Place: Judge:	Courtroom 2 Hon. Consuelo B. Marshall
25	Defendants.		
26			

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#### I. INTRODUCTION

This class action lawsuit alleges that the County and City of Los Angeles, California discriminate against individuals with disabilities in their emergency management programs in violation of federal law, including Title II of the Americans with Disabilities Act of 1990 ("Title II" or "ADA"), 42 U.S.C. §§ 12131-12134, and Section 504 of the Rehabilitation Act of 1973 ("Section 504" or "Rehabilitation Act"), 29 U.S.C. § 794. Plaintiffs contend that Los Angeles has failed to conduct the planning required to meet the needs of individuals with disabilities and ensure access for these individuals across the full spectrum of its emergency programs, services, and activities. The City responds that it will meet the needs of individuals with disabilities during or after an emergency by providing *ad hoc* reasonable accommodations when individuals with disabilities request them.

The United States agrees with, and supports, the Plaintiffs' Motion for Summary Judgment.

Simply put, Los Angeles cannot afford individuals with disabilities an equal opportunity to survive and recover from emergencies unless it plans and prepares in advance to meet the disability-related needs of its residents and visitors. The evidence shows beyond dispute that Los Angeles has not performed the advance planning and preparations necessary to provide individuals with disabilities an equal opportunity to access and benefit from its emergency management programs, services, and activities despite the receipt of large amounts of federal funding that could have been used for this purpose. For example, the City has <u>not</u>:

- Established a system to notify individuals who are deaf or hard of hearing about the need to evacuate or shelter in place;
- Conducted outreach to determine who will need assistance evacuating their homes or established mechanisms that individuals with disabilities can use to obtain assistance;
- Made arrangements for accessible vehicles to be available to transport to emergency shelters individuals who use wheelchairs and need evacuation assistance;

- Surveyed its emergency shelters to identify inaccessible features such as inaccessible entrances
  with steps and inaccessible toilet rooms and taken corrective actions to eliminate such barriers or
  find substitute shelters that are accessible;
- Made plans to provide life-sustaining medications, consumable medical supplies, durable medical
  equipment, or assistance in eating, dressing, or toileting for individuals with disabilities who will
  require these things to survive in an emergency shelter; or
- Made plans, when a shelter-in-place response is executed, such as during a power-outage, to
  provide in-home assistance or sheltering options for individuals with disabilities whose survival
  depends on electrically powered equipment.

For this reason, the United States joins the Plaintiffs in asking the Court to grant Plaintiffs' Motion for Summary Judgment and order the City of Los Angeles to amend and supplement its planning preparations, and take all other steps necessary, to ensure that individuals with disabilities are afforded an equal opportunity to survive and recover from emergencies.

### II. <u>LEGAL AUTHORITY FOR FILING STATEMENT OF INTEREST</u>

The U.S. Department of Justice enforces, regulates, implements, coordinates, and provides technical assistance for the ADA and Section 504, which includes the application of these laws to emergency management programs, services, and activities. See, e.g., U.S. Dept. of Justice, ADA Best Practices Tool Kit for State and Local Gov'ts, Chapter 7, Emerg. Mgmt. under Title II of the ADA (2007), at <a href="https://www.ada.gov/pcatoolkit/toolkitmain.htm#pcatoolkitch7">www.ada.gov/pcatoolkit/toolkitmain.htm#pcatoolkitch7</a> (technical assistance issued by Department of Justice on how to comply with the ADA and Section 504 in emergency management programs, services, and activities) ("Chapter 7, ADA Tool Kit"). The United States submits the instant

<sup>&</sup>lt;sup>1</sup> <u>See</u> 42 U.S.C. §§ 12134(a), (c) (requiring Department of Justice to issue regulations, including architectural standards, applicable to state and local governments); 42 U.S.C. § 12206 (authorizing the Department to issue technical assistance under Title II); 28 C.F.R. § 35.190 (authorizing the Department to issue policy guidance to ensure consistent interpretation of Title II and designating it as the agency **Statement of Interest of the United States of America** 

Statement of Interest pursuant to 28 U.S.C. § 517 because this litigation implicates the proper interpretation and application of the ADA, Section 504, and the related regulations and technical assistance materials that it has issued.

#### III. <u>BACKGROUND</u>

A. People with Disabilities Have Consistently Faced Discrimination in Emergencies and Disasters Because Emergency Managers Have Not Planned and Prepared to Meet Their Needs.

Advance planning and preparations are critical to ensuring that the rights and needs of individuals with disabilities are met during emergencies and disasters. The National Council on Disability ("NCD"), an independent federal agency authorized by Title IV of the Rehabilitation Act of 1973, 29 U.S.C. § 780 et seq., to conduct research, prepare reports, and develop recommendations on disability rights issues, has time and again identified pervasive discrimination against individuals with disabilities in emergency preparedness, response, recovery, and mitigation, always emphasizing in its recommendations the importance of inclusive *planning*.

In April 2005 – only a few months before Hurricanes Katrina, Rita, and Wilma – NCD identified pervasive failures to include individuals with disabilities in emergency preparedness and planning, failures to incorporate disability-related lessons learned from prior disasters into emergency planning, and the resulting unequal delivery of goods and services to people with disabilities during emergencies. See

responsible for Title II enforcement for state and local government programs and facilities); Exec. Order 12,250 (assigning leadership role to Department in the coordination and enforcement of federal civil rights laws applicable to federally assisted programs, including Section 504, and directing agencies to issue regulations and policy guidance implementing the same (pt. 1-402)); 28 C.F.R. pt. 41 (implementing Exec. Order 12,250, authorizing Department of Justice's role in coordination of federal disability rights laws involving federal assistance, and requiring federal agency regulations under Section 504 to be consistent with this part); 28 C.F.R. pt. 42 subpt. G (Nov. 2, 1980) (establishing Section 504 requirements for recipients of Department of Justice financial assistance); Accommodating Individuals with Disabilities in the Provision of Disaster Mass Care, Housing, and Human Services, Reference Guide, Part III: FEMA Policy, at <a href="www.fema.gov/oer/reference/fema\_policy.shtm">www.fema.gov/oer/reference/fema\_policy.shtm</a> (confirming obligations of, among others, recipients of federal financial assistance pursuant to Section 504).

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NCD, Saving Lives: Incl. People w. Disabilities in Emerg. Planning (2005) at http://www.ncd.gov/newsroom/publications/2005/emergency\_planning.htm. In the aftermath of Hurricane Katrina, because of a lack of planning, NCD reported many accounts of people with disabilities who were forced to abandon wheelchairs, walkers, medical equipment, service animals, white canes, attendants for personal assistance services, and medications. NCD on Hurricane Affected Areas I and II (2005) at http://www.ncd.gov/newsroom/publications/2005/katrina.htm and http://www.ncd.gov/newsroom/publications/2005/katrina2.htm. Because of a lack of planning and preparations, NCD reported, emergency information was not disseminated via broadcasts in accessible formats, inaccessible facilities were used, and persons with disabilities and organizations representing their rights were not included in preparedness activities that could have mitigated many of the adverse results. Id. NCD again emphasized the importance of preparation, that:

Relief and rescue operations must have the appropriate medical equipment, supplies, and training to address the immediate needs of people with disabilities. Affected individuals will require bladder bags, insulin pumps, walkers, or wheelchairs. Relief personnel must be equipped and trained in the use of such equipment. In addition, relief personnel should provide training, particularly for personnel and volunteers in the field, on how to support the independence and dignity of persons with disabilities in the aftermath of Hurricane Katrina.

Id.; see also NCD, Emerg. Mgmt. and People w. Disabilities, Cong'l Briefing (Nov. 10, 2005) (same) at http://www.ncd.gov/newsroom/publications/2005/transcript\_emergencymgt.htm.

In 2009, NCD once again stressed that "[p]lanning is possibly the most important, albeit the most difficult, stage in the emergency management process. This is due, in part, to the unpredictable nature of disasters .... The generic, one-size-fits-all approach to disaster planning does not work." NCD, Effective Emerg. Mgmt. (2009) at

http://www.ncd.gov/newsroom/publications/2009/NCD EmergencyManagement HTML/EffectiveEmerg encyManagement.html. NCD emphasized:

The challenges faced by persons with disabilities (physical, sensory, cognitive, psychiatric, etc.) . . . in all disaster-threat situations have been made even more clear through events

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such as September 11, Hurricane Katrina, and the latest wildfires in Southern California. Problems with warning transmission and receipt, transportation, evacuation, shelter, and long-term recovery have been documented through both research studies and government investigations . . . Lack of planning and lack of inclusion of persons with disabilities . . . remains a problem across the nation, despite . . . the Nationwide Plan Review, post-Katrina legislation, and U.S. Department of Justice Shelter Guidance, to list but a few.

<u>Id.</u>

#### B. The ADA and Section 504 Prohibit Discrimination in Emergency Management Programs.

The ADA, 42 U.S.C. §§ 12101 et seq., is a comprehensive civil rights law enacted "to provide a clear and comprehensive national mandate for the elimination of discrimination against individuals with disabilities." 42 U.S.C. § 12101(b)(1). Its coverage is broad, prohibiting disability-based discrimination in employment, state and local government programs and services, transportation systems, telecommunications, commercial facilities, and the provision of goods and services to the public by forprofit and nonprofit private entities. Title II of the ADA was enacted to broaden the coverage of Section 504, which prohibits discrimination under, exclusion from participation in, and the denial of benefits of "any program or activity receiving federal financial assistance," including emergency management programs and activities of state and local governments. 29 U.S.C. § 794(a). Title II extends these protections to all state and local government programs, services, and activities, including emergency management and other programs receiving no federal funds. Title II provides that:

[N]o qualified individual with a disability shall, by reason of such disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any such entity.

42 U.S.C. § 12132. The ADA and Section 504 are generally construed to impose the same or similar requirements. Sanchez v. Johnson, 416 F.3d 1051, 1062 (9th Cir. 2005); Zukle v. Regents of Univ. of California, 166 F.3d 1041, 1045 n.11 (9th Cir. 1999).<sup>2</sup>

<sup>&</sup>lt;sup>2</sup> This principle applies not only because of the similar language and remedies shared by the two acts but also because of the Congressional directive that implementation and interpretation of the two acts "be Statement of Interest of the United States of America

Congress explicitly delegated to the Department of Justice the authority to promulgate regulations under both statutes. See 42 U.S.C. § 12134(a); 28 C.F.R. pt. 35 (Title II); 29 U.S.C. § 794(a); 28 C.F.R. pt. 41 (Section 504 coordination regulation for federally assisted programs that sets the baseline for 504 rules issued by federal agencies). Congress also authorized the Department to issue technical assistance on compliance with the ADA. 42 U.S.C. § 12206. Accordingly, the Department's regulations and interpretation thereof are entitled to substantial deference. See Chevron U.S.A. Inc. v. Natural Res. Def. Council, Inc., 467 U.S. 837, 104 S. Ct. 2778, 81 L. Ed. 2d 694 (1984); Olmstead v. L.C., 527 U.S. 581, 597-98, 119 S. Ct. 2176, 144 L. Ed. 2d 540 (1999) ("[T]he well-reasoned views of the agencies implementing a statute constitute a body of experience and informed judgment to which courts and litigants may properly resort for guidance."); Armstrong v. Schwarzenegger, No. 09-17144, 13479-13483 (9th Cir. Sept. 7, 2010) (deference to Attorney General's interpretation of Title II); cf. Bragdon v. Abbott, 524 U.S. 624, 646, 118 S. Ct. 2196, 141 L. Ed. 2d 540 (1998) (citing same for Title III of the ADA); see also Auer v. Robbins, 519 U.S. 452, 461, 117 S. Ct. 905, 137 L. Ed. 2d 79 (1977) (agency's interpretation of its regulations "controlling unless plainly erroneous or inconsistent with the regulation").

## C. The Department of Justice Has Issued Guidance to Help Eliminate Discrimination Against Individuals with Disabilities in Emergencies and Disasters.

To assist emergency managers in evaluating and remediating emergency plans to ensure inclusion of people with disabilities throughout the phases of disasters, the U.S. Department of Justice has developed technical assistance. See Chapter 7, ADA Tool Kit. Chapter 7 of the ADA Tool Kit guides emergency managers through obligations under the ADA and Section 504, including planning;

coordinated to prevent[] imposition of inconsistent or conflicting standards for the same requirements under the two statutes." <u>Baird ex rel. Baird v. Rose</u>, 192 F.3d 462, 468-69 (4th Cir. 1999) (citing 42 U.S.C. § 12117(b)) (omission in original). Title II provides that "[t]he remedies, procedures, and rights" set forth under Section 504 shall be available to any person alleging discrimination in violation of Title II. 42 U.S.C. § 12133; <u>see also</u> 42 U.S.C. § 12201(a) (ADA must not be construed more narrowly than Rehabilitation Act). <u>See also Yeskey v. Com. of Penn. Dep't of Corrections</u>, 118 F.3d 168, 170 (3d Cir. 1997) ("[A]ll the leading cases take up the statutes together, as we will."), <u>aff'd</u>, 524 U.S. 206 (1998). **Statement of Interest of the United States of America** 

shelter programs; temporary lodging and housing; social services and emergency- and disaster-related benefit programs; emergency medical care and services; relocation programs, activities, and services; transition and transportation back to the community following an emergency or disaster; recovery programs; and remediation of damage caused by emergencies and disasters. Evaluation of an emergency management plan for inclusion of people with disabilities throughout is a critical first step in delivering a successful, inclusive, and nondiscriminatory emergency response. As discussed more fully in the following sections, it is also required by law.

preparation; testing of preparedness; notification; community evacuation and transportation; emergency

The ADA and Section 504 require equal opportunity, and prohibit discrimination against individuals with disabilities. When, as in this case, emergency management involves advance planning and preparation to meet the needs of the general public but similar advance planning and preparation are not undertaken to meet the readily identifiable needs of individuals with disabilities, people with disabilities are subjected to disparate treatment and denied equal opportunities to participate in – and benefit from – emergency management programs. Disparate treatment, and denial of equal opportunities, are the very types of discrimination that the ADA and Section 504 were enacted to prevent. See, e.g., 28 C.F.R. § 35.130 (prohibiting various forms of discrimination in programs, services, and activities, including unequal treatment in emergency management planning for individuals with disabilities); 28 C.F.R. § 35.130(b)(4)(i) (prohibiting public entities from determining the site or location of a facility that has the effect of excluding individuals with disabilities or otherwise subjecting them to discrimination).

# IV. THE CITY OF LOS ANGELES HAS FAILED TO PLAN AND PREPARE TO ENSURE THE RIGHTS OF INDIVIDUALS WITH DISABILITIES DURING EMERGENCIES

A. The City Plans and Prepares for Emergencies in General, but Fails to Do So for Persons with Disabilities.

The California Emergency Services Act, 2 Cal. Gov't Code §§ 8550-8899.24, and the Los Angeles Admin. Code §§ 8.21-8.87 establish the City's emergency management program. The City's

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Emergency Management Department ("LAEMD") coordinates the preparedness, planning, training, and recovery activities of the City's Emergency Operations Organization ("EOO"). See City of Los Angeles, Emerg. Mgmt. Dept., at <a href="http://emergency.lacity.org/epdepd2b.htm#Communications">http://emergency.lacity.org/epdepd2b.htm#Communications</a>; City of Los Angeles, EOO Master Plan, at <a href="http://emergency.lacity.org/epdp2a3a.htm">http://emergency.lacity.org/epdp2a3a.htm</a>. The EOO Master Plan sets out the authority, responsibility, and functions of various City agencies, "[p]rovides a basis for the conduct and coordination of operations and the management of critical resources during emergencies," and incorporates responsibilities of non-governmental entities. See City of Los Angeles, EOO Master Plan, Intro. at 1.2, at <a href="http://emergency.lacity.org/epdp2a3a.htm">http://emergency.lacity.org/epdp2a3a.htm</a>.

The EOO Master Plan reflects extensive planning and preparation to meet the needs of the general population, including sheltering, temporary lodging, food, portable toilets, shelter for pets, transportation, equipment, and personnel. By contrast, it reflects no planning for accessible sheltering, toilets, transportation, service animal support, or equipment and personnel to provide disability-related assistance and support. Id. In fact, it is almost silent on meeting the rights and needs of people with disabilities during disasters, as are its Division Plans and Annexes, stating only:

#### **DISABILITIES CONSIDERATIONS**

During a disaster relief operation, the Logistics Section of the EOC is responsible for the acquisition and deployment of resources for the operations, both human and otherwise. The Department on Disability, in pre-incident planning, will attempt to:

- Provide information on resources for people with disabilities so that the Logistics Section can effectively and efficiently acquire and deploy those resources.
- Provide information so that emergency workers and first responders in a disaster can correctly identify and request resources for people with disabilities.

City of Los Angeles, Citywide Logistics Annex at 50 (Sept. 15, 2008) at <a href="mailto:emergency.lacity.org/pdf/epa/Citywide\_Logistics\_Annex.pdf">emergency.lacity.org/pdf/epa/Citywide\_Logistics\_Annex.pdf</a>. At best, this is an unimplemented plan to plan.

The City's Department on Disability ("DOD") is otherwise excluded from the EOO and Master Plan and literally does not have a seat in the Emergency Operations Center to coordinate disaster response for people with disabilities. The City's DOD has itself admitted a serious lack of planning and **Statement of Interest of the United States of America** 

preparedness to meet the disaster-related needs of people with disabilities:

It is our belief that the City Emergency Management and Disaster Preparedness Program is seriously out of compliance with the Americans with Disabilities Act of 1990 (Title II), [t]he Rehabilitation Act of 1973, as amended, Section 504 ...

Although the Department on Disability (DOD) is responsible for ensuring that City Department programs, services and activities are accessible to persons with disabilities, there appears to be continued resistance and a lack of responsiveness relative to suggested emergency management preparedness plan updates and changes. DOD's recommendations for ensuring accessibility are often overlooked and not included in reports unless DOD staff are actually present at meetings and bring attention to the issues. ...

The DOD strongly believes that Angelinos with disabilities will continue to be at-risk for suffering and death in disproportionate numbers, unless the City family drastically enhances the existing disability-related emergency management and disaster planning process and readiness as required by the ADA and other statutes. ...

Mem. from Regina Houston-Swain, Exec. Director, DOD to James Featherstone, General Manager, Emergency Mgmt. Dept. (Aug. 27, 2008), Pl's M. Summ. J., Smith Decl., Ex L (Bates No. 4401). Indeed, having apparently reviewed the technical assistance issued by the Department of Justice, the DOD itself recommended that the City assess all emergency facilities for architectural compliance with the ADA and Section 504 by using Chapter 7 of the ADA Tool Kit, establish a memorandum of understanding with the Los Angeles Chapter of the Red Cross to ensure personal assistance services during disasters, evaluate all emergency plans, and "integrate people with disabilities, disability service providers, and advocacy organizations into the planning process," and "all emergency and disaster exercises." Id.

B. The City Receives Large Amounts of Federal Funding that Could Have Been Used to Plan and Prepare for the Disaster-Related Needs of People with Disabilities

Since fiscal year 2000, the federal government, through its various agencies, has allocated large amounts of federal financial assistance to the City. See <a href="https://www.transparency.gov">www.transparency.gov</a>, which is hosted by the

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U.S. Office of Management and Budget.<sup>3</sup> A search of this database reveals that the City has been allocated \$48.9 million in assistance directly from the Federal Emergency Management Agency ("FEMA") and a total of \$2.78 billion in assistance from the federal government as a whole. These totals do not include funds that are first allocated to the State of California before distribution to the City (much of FEMA's funding for emergency management first goes through states), nor do they account for potential assistance distributed in response to particular emergencies or disasters. As discussed above, the receipt of federal financial assistance requires compliance with the nondiscrimination requirements of Section 504. Notwithstanding this extent of federal funding, emergency planning and preparation for persons with disabilities is absent and, as admitted by LAEMD's Director, unequal to the planning for the general population:

**Q.**: Do you think you are as well prepared to deal with the needs of people with disabilities in an emergency as you are with the general population. **A.**: No.

Dep. of James Featherstone, Director, LAEMD at 95:9-12 (Feb. 3, 2010), Smith Decl., Ex A.

# V. THE ADA AND SECTION 504 REQUIRE MORE THAN THE CITY'S GENERAL ASSERTIONS OF THE ABILITY TO PROVIDE AD HOC REASONABLE ACCOMMODATIONS UPON REQUEST

In response to Plaintiffs' allegations that Los Angeles has not planned or prepared to meet the needs of individuals with disabilities, the City asserts that it can nonetheless comply with the ADA and Section 504 by granting *ad hoc* reasonable accommodations for individuals with disabilities, upon request, when emergencies and disasters occur. While the ADA and Section 504 certainly require the City to grant reasonable modifications of policies, practices, and procedures that are necessary to avoid discrimination against individuals with disabilities in emergencies and disasters, 28 C.F.R. § 35.130(b)(7); 28 C.F.R. pt. 41, both statutes require far more.

<sup>&</sup>lt;sup>3</sup> This federal financial assistance database and website are developed pursuant to the Federal Funding Accountability and Transparency Act of 2006, P.L. 109-282 (2006), 31 U.S.C. § 6101 note, and was launched in December 2007.

In enacting the ADA, Congress found that "historically, society has tended to isolate and segregate individuals with disabilities, and, despite some improvements, such forms of discrimination against individuals with disabilities continue to be a serious and pervasive social problem." 42 U.S.C. § 12101(a)(2). Congress also found that:

[I]ndividuals with disabilities continually encounter various forms of discrimination, including outright intentional exclusion, the discriminatory effects of architectural, transportation, and communication barriers, overprotective rules and policies, failure to make modifications to existing facilities and practices, exclusionary qualification standards and criteria, segregation, and relegation to lesser services, programs, activities, benefits, jobs, or other opportunities.

42 U.S.C. § 12101(a)(6). Emergency management is one of these areas where discrimination against individuals with disabilities continues to be a serious and pervasive problem, as detailed in the numerous reports by NCD. See discussion supra pp. 3-5. It is with this history of discrimination against individuals with disabilities in emergency management that the Department of Justice issued Chapter 7 of the ADA Tool Kit, providing emergency managers with authoritative technical guidance they could use to avoid future disability discrimination.

A primary responsibility of state and local governments is to protect residents and visitors from harm, including assistance in preparing for, responding to, and recovering from emergencies and disasters. See The California Emergency Services Act, 2 Cal. Gov't Code §§ 8550-8899.24; Los Angeles Admin. Code §§ 8.21-8.87 (both authorizing the City's emergency management program). When a public entity conducts programs, services, and activities relating to emergency management, it must ensure nondiscrimination consistent with the ADA and, where federal funds are involved, Section 504. 42 U.S.C. § 12132; 29 U.S.C. § 794; see also Pa. Dept. of Corrs. v. Yeskey, 524 U.S. 206, 210, 118 S. Ct. 1952, 141 L. Ed. 2d 215 (1998) (Scalia, J.) (finding unanimously that state prisons and their activities fit squarely and unmistakably as programs, services, and activities under Title II). The civil rights of individuals with disabilities must be met throughout all facets of disaster-related programs, services, and activities, including planning, preparation, testing of preparedness, notification, community evacuation Statement of Interest of the United States of America

and transportation, emergency sheltering, temporary lodging and housing, social services and emergencyand disaster-related programs, emergency medical care and services, and transitioning back to the
community. See Chapter 7, ADA Tool Kit. The first three activities – planning, preparation, and testing
of preparedness – are all part of a public entity's emergency management program that must occur *before*a disaster, and must address the needs of people with and without disabilities. The remaining activities
also require advance planning and preparations. The City's emergency plans fail to address the rights of
individuals with disabilities for any of these issues or phases of emergency management.

## A. The Equal Opportunity Guarantees of the ADA and Section 504 in Emergency Management Cannot Be Met Without an Integrated Plan.

The Title II and Section 504 regulations provide a number of specific prohibitions of discrimination that apply across the spectrum of emergency management. See generally 28 C.F.R. §§ 35.130, 35.149-151, 35.160; 28 C.F.R. pt. 41. Of fundamental importance, however, is the integration mandate, which requires public entities to "administer services, programs, and activities in the most integrated setting appropriate to the needs of qualified individuals with disabilities." 28 C.F.R. § 35.130(d); see also 28 C.F.R. § 41.51(d) (same under Section 504). Eleven years ago, the Supreme Court explained the integration mandate of the ADA and Section 504: "Unjustified isolation, we hold, is properly regarded as discrimination on the basis of disability." Olmstead v. L.C., 527 U.S. 581, 597, 119 S. Ct. 2176, 144 L. Ed. 2d 540 (1999). This holding reaffirmed what the Department had observed in the Preamble to its Title II Regulation: "Integration is fundamental to the purposes of the Americans with Disabilities Act. Provision of segregated accommodations and services relegates persons with disabilities to second-class status." 28 C.F.R. pt. 35, App. A; see also Arc of Wash. State Inc. v. Braddock, 427 F.3d 615, 618 (9th Cir. 2005).

Emergency management programs, services, and activities include the affirmative provision of life-sustaining goods, services, information, and facilities – including, *inter alia*, medical assistance, triage, food and other provisions, safety, comfort, a sheltering environment, and case management. Under **Statement of Interest of the United States of America** 

Title II and Section 504, public entities are required to provide resources and services that individuals with disabilities can readily access and use. 28 C.F.R. §§ 35.130, 35.149-151. This includes disabilityrelated services for individuals who do not have access to their social support network (e.g., transferring assistance, bowel and bladder management, assistance in dressing, bathing, and wayfinding), necessary "consumable medical supplies" (e.g., sterile catheters, colostomy bags), and "durable medical equipment" and other disability-related equipment (e.g., wheelchair battery charger, walkers, crutches, canes). See 28 C.F.R. § 35.130; Chapter 7, ADA Tool Kit, add. 2; FEMA, Guidance on Planning for Integration of Functional Needs Support Services in General Population Shelters (Interim 2010); Goodman v. Georgia, 546 U.S. 151, 156, 126 S. Ct. 877, 163 L. Ed. 2d 650 (2006) (noting medical services covered as programs, services, and activities under Title II); Yeskey, 524 U.S. at 210 (finding Title II applies to essentially everything a prison does with respect to inmates, regardless of whether it is voluntary). Emergency management programs also involve the delivery of vital information, which must include the use of auxiliary aids and services to achieve effective communication with individuals who are deaf or hard of hearing, are blind or have low vision, or have speech disabilities. 28 C.F.R. §§ 35.160-164. Facilities used during disasters, such as emergency shelters, must also be physically accessible. 28 C.F.R. §§ 35.130, 35.149-151.

Because of the exigent circumstances inherent in disasters, advance *planning* and *preparation* for these goods, services, auxiliary aids, and facilities are imperative. As FEMA's Administrator Craig Fugate recently explained at the 2010 Inclusive Hurricane Conference: "[I]f we wait and plan for people with disabilities after we write the basic plan, we fail." An emergency management plan that integrates the rights of individuals with disabilities throughout is the cornerstone for a successful, nondiscriminatory

<sup>&</sup>lt;sup>4</sup> <u>See</u> Prepared Testimony Before the House Comm. on Homeland Security, Subcomm. on Emergency Comm., Prep., and Response (June 15, 2010) (Marcie Roth, Director, Off. of Disability Integr. and Coord., FEMA, Dept. of Homeland Security) at <a href="http://www.fema.gov/txt/about/odic/written\_statement\_roth.txt">http://www.fema.gov/txt/about/odic/written\_statement\_roth.txt</a>.

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emergency management response and recovery. As the evidence plainly shows, the City lacks this type of integrated plan and is unprepared to comply with the integration mandate of ADA and Section 504 in an emergency or disaster.

#### B. The City's Defenses Are Not Supported by the Facts or the Law.

1. <u>Ad Hoc</u> "Reasonable Accommodations" During a Disaster Are, by Themselves, <u>Inadequate.</u>

The City contends that it can meet the needs of individuals with disabilities during the exigent circumstances of emergencies by granting "reasonable accommodations" when individuals with disabilities request them. See Defs.' Mem. Opp. Summ. J. 3. It is true that localities are required to provide reasonable modifications of policies, practices, and procedures – often referred to as "reasonable accommodations" – during emergencies when they requested. For example, if a public entity has a policy of providing certain types of assistance to the general public only at emergency shelters (e.g., assistance in applying for emergency financial assistance), the ADA and Section 504 may require a reasonable modification of that policy in which people with disabilities can receive such assistance, upon request, in their homes. However, general assurances to individuals with disabilities of an ad hoc response during the exigencies of an emergency are not equal to the access being afforded to individuals without disabilities, for whom planning and preparations have already occurred. See City of Los Angeles, EOO Master Plan, at <a href="http://emergency.lacity.org/epdp2a3a.htm">http://emergency.lacity.org/epdp2a3a.htm</a>. It is simply unrealistic to assume that physically accessible shelters, wheelchair-accessible transportation, and the ready availability of disability-related medications, medical supplies, equipment, and disability-related support services can be provided in an ad hoc manner when requested, without advance planning and preparations. See Chapter 7, ADA Tool Kit. For example, ensuring emergency shelters have backup generators for charging and operating assistive technology, e.g., Plaintiff Audrey Harthorn's wheelchair (Compl. ¶ 16), and communications devices for persons who are deaf, and air conditioning for people with disabilities who cannot independently regulate their body temperature cannot be met with an ad hoc approach that lacks **Statement of Interest of the United States of America** 

 advance planning and preparation.

2. The Outlay of Funds is not Tantamount to a Fundamental Alteration or Undue Financial and Administrative Burden.

In general, the ADA does not require any action that would result in a fundamental alteration in the nature of a service, program, or activity or that would impose undue financial and administrative burdens. 28 C.F.R. §§ 35.130(b)(7), 35.150(a)(3), 35.164. However, the fact that public entities are already planning to provide and fund life-sustaining goods and services to the public generally belies such arguments in the emergency management context. The entire purpose of emergency management programs is to provide life-sustaining goods and services. See, e.g., City of Los Angeles, EOO Master Plan, at <a href="http://emergency.lacity.org/epdp2a3a.htm">http://emergency.lacity.org/epdp2a3a.htm</a> (objectives of the LAEMA EOO Master Plan are to, among others, save lives, protect property, repair and restore essential systems and services, and provide for the protection, use, and distribution of resources). The Ninth Circuit has explained that "policy choices that isolate the disabled cannot be upheld solely because offering integrated services would change the segregated way in which existing services are provided." <a href="https://emergency.lacity.org/epdp2a3a.htm">Townsend v. Quasim</a>, 328 F.3d 511, 516 (9th Cir. 2003).

Further, "[i]f every alteration in a program or service that required the outlay of funds were tantamount to a fundamental alteration, the ADA's integration mandate would be hollow indeed." Fisher v. Oklahoma Health Care Auth., 335 F.3d 1175, 1183 (10th Cir. 2003). Congress was aware that integration "will sometimes involve substantial short-term burdens, both financial and administrative," but the long-term effects of integration "will benefit society as a whole." Id. Integrating individuals with disabilities into all phases of emergency management will not only benefit society but will also save lives.

Defendants bear the burden of proving that an activity results in an undue financial and administrative burden. This burden cannot be met absent a written analysis, signed by a high ranking official of the public entity asserting this defense, which includes a consideration of *all* resources available for use in the funding and the operation of the service, program, or activity, including non-profit, **Statement of Interest of the United States of America** 

for-profit, federal, state, neighboring locality, and volunteer assistance and donations. 28 C.F.R. §§ 35.150(a)(3), 35.164. The evidence is clear: That burden has not been – and cannot be – met in this case, particularly where the City is allocated very large amounts of funding for emergency management and many other activities.

#### 3. Integrated Emergency Management Can Have Fiscal Benefits.

While some emergency managers may focus on the costs of ADA and Section 504 compliance, they often neglect to consider the integration mandate's practical consequence of maximizing available resources. As FEMA explains in its Section 689 Guidelines, which were promulgated in response to Congressional directives: "The provision of services such as sheltering, information intake for disaster services, and short-term housing in integrated settings keeps individuals connected to their support system and caregivers and avoids the need for disparate service facilities." FEMA, Section 689 Guidelines, Nondiscrim. Principles of the Law, at <a href="http://www.fema.gov/oer/reference/index.shtm">http://www.fema.gov/oer/reference/index.shtm</a>. The Supreme Court reached a comparable conclusion in <a href="Olmstead">Olmstead</a>: "Rejecting the State's 'fundamental alteration' defense, the [district] court observed that existing state programs provided community-based treatment of the kind for which [the plaintiffs] qualified, and that the State could 'provide services to plaintiffs in the community at considerably less cost than is required to maintain them in an institution." 527 U.S. at 594-95.

Often, individuals with disabilities seek shelter with their family, friends, neighbors, and coworkers – all individuals who may provide disability-related assistance in shelters and, thereby, reduce demands on public resources. Segregating individuals with disabilities away from their family, friends, and the rest of the population has the adverse effect of stressing precious resources. It forces individuals with disabilities to seek assistance in facilities intended to address acute medical needs, such as emergency rooms, hospitals, and medical shelters – even if those facilities lack the capacity to admit, or in fact will not admit, such individuals because they lack acute medical needs. See, e.g., NCD, The Needs of

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People with Psychiatric Disabilities During Hurricanes Katrina and Rita (2006) at <a href="http://www.ncd.gov/newsroom/publications/2006/peopleneeds.htm">http://www.ncd.gov/newsroom/publications/2006/peopleneeds.htm</a> (discussing segregated emergency management response). During disasters, medical facilities typically experience a surge that exceeds their capacity. Localities have improperly directed individuals with disabilities to these facilities even if they do not require medical services, exacerbating those surges and unnecessarily taxing medical resources. As the NCD reports make clear, there have been circumstances where these medical facilities would not admit individuals with disabilities because they did not have medical conditions – just disability-related needs that emergency managers had neglected to plan to meet in mass care emergency shelters. As a result, individuals with disabilities have been left without facilities in which to shelter. There have also been many circumstances where individuals with disabilities were unjustifiably institutionalized simply because emergency managers had not planned to meet their disability-related needs in emergency shelters, in complete contravention of the integration mandate and Olmstead. 527 U.S. 581, 587; 28 C.F.R. § 35.130(d).

4. <u>The Personal Devices and Services Exemption Does Not Apply in the Emergency Management Context.</u>

In its Opposition brief, the City of Los Angeles contends that it is not obligated to provide personal assistive devices or medications to individuals with disabilities during disasters, relying erroneously on 28 C.F.R. § 35.135. Defs.' Mem. Opp. Summ. J. 1. While Section 35.135 of the Title II regulation provides a *general* exclusion from providing such items in programs where provision of goods and services is not part of the program, this regulatory provision is <u>not</u> applicable to all programs. 28 C.F.R. pt. 35, App. A (noting that the § 35.135 restrictions only apply to those areas *where relevant*). When the purpose of a program is to sustain life by providing goods (e.g., food, cots, blankets), services (e.g., first-responder and medical response and stabilization, triage, case management, security), and facilities (e.g., transportation vehicles, sheltering, toilet facilities, showers) in response to a disaster, the restrictions in Section 35.135 do not apply. As the Department of Justice's Title II Technical Assistance **Statement of Interest of the United States of America** 

Manual explains: "Of course, if personal services or devices are customarily provided to the individuals served by a public entity, such as a hospital or nursing home, then these personal services should also be provided to individuals with disabilities." Title II Technical Assistance Manual § II-3.6200; 28 C.F.R. pt. 36, App. A at 704 (providing same with respect to senior center in the context of Title III of the ADA, which applies to private entities). As the Department of Justice explained in 1991 in the Preamble to its Title II regulation:

[P]ublic entities may not require that a qualified individual with a disability be accompanied by an attendant. A public entity is not, however, required to provide attendant care, or assistance in toileting, eating, or dressing to individuals with disabilities, except in special circumstances, such as where the individual is an inmate of a custodial or correctional institution.

28 C.F.R. pt. 35, App. A (emphasis added); Stinson v. United States, 508 U.S. 36, 45, 113 S. Ct. 1913, 123 L. Ed. 2d 598 (1993) (Preambles and commentaries accompanying regulations, like the regulations themselves, are entitled substantial deference as both are part of a department's official interpretation of legislation); Auer, 519 U.S. at 461 (Department's interpretation of its own regulations and technical assistance merits substantial deference).

Emergency management is another example of special circumstances. Medical services, individualized assistance by first-responders, life-sustaining food, medication, medical care, durable medical equipment, and a sheltering environment are central to the City of Los Angeles' emergency response. See, e.g., City of Los Angeles, EOO Master Plan, Public Welfare and Shelter Division, at <a href="http://emergency.lacity.org/epdp2a3a4a.htm">http://emergency.lacity.org/epdp2a3a4a.htm</a>. The entire purpose of the program is to support people with goods, services, and facilities necessary for basic human functioning. Los Angeles and other localities must provide the goods, services, and facilities that will ensure equal opportunities and integration for individuals with disabilities. 28 C.F.R. §§ 35.130, 35.130(d); Olmstead, 527 U.S. at 587.

#### 5. <u>Integrated Emergency Planning Cannot Be Delayed.</u>

Plaintiffs' challenge to the City's emergency management plan – and, specifically, to the City's

failure to integrate the rights and needs of individuals with disabilities throughout its plan – need not wait for an emergency to strike in order for the Court to find that ADA and Section 504 violations have already occurred. The ADA and Section 504 do not require individuals with disabilities to experience discrimination during a disaster before they can challenge a public entity's discriminatory emergency planning and preparations. The Title II regulation required localities to evaluate programs, services, and activities close to twenty years ago, and to ensure these activities were not discriminatory. See 28 C.F.R. §§ 35.105, 35.130. Furthermore, the Title II regulation affirmatively requires that a public entity's programs, services, and activities be readily accessible to and usable by individuals with disabilities, 28 C.F.R. §§ 35.149-151, and prohibits a public entity from determining the site or location of a facility or making selections that "have the effect of excluding individuals with disabilities from, denying them the benefits of, or otherwise subjecting them to discrimination." 28 C.F.R. § 35.130(b)(4)(i).

Emergency planning and preparations to respond, mitigate, and recover are constant obligations. Planning and preparations to meet the emergency- and disaster-related needs of citizens generally, without regard to the rights and needs of individuals with disabilities, is plain and simple discrimination. 42 U.S.C. § 12132; 29 U.S.C. § 794(a). See also Townsend, 328 F.3d at 516 (holding by Ninth Circuit that individual with diabetic peripheral vascular disease and amputation of both legs who was at risk of losing, but had not yet lost, community-based assistance, could still prevail on his Title II disability discrimination claim). In the emergency management context – in light of the exigencies, the unpredictability and likelihood of disasters, and the numerous obligations to ensure equal opportunity that cannot be met without advance planning – individuals with disabilities (and consequently the Plaintiffs in this case) are "threatened with a 'concrete and particularized' legal harm, coupled with 'a sufficient likelihood that [they] will again be wronged in a similar way." Bird v. Lewis & Clark College, 303 F.3d 1015 (9th Cir. 2002) (quoting Lujan v. Defenders of Wildlife, 504 U.S. 555, 560, 112 S. Ct. 2130, 119 L. Ed. 2d 351 (1992) and City of Los Angeles v. Lyons, 461 U.S. 95, 111, 103 S. Ct. 1660, 75 L. Ed. 2d 675

(1983)).

#### 6. Equal Opportunity Under Title II Requires Compliance with the Regulation.

Some discussion is raised by the parties concerning the "meaningful access" requirement, a concept formulated in case law by the Supreme Court in Alexander v. Choate, 469 U.S. 287, 83 L. Ed. 2d 661, 105 S. Ct. 712 (1985), under Section 504 before the ADA became law and several years before the Department's regulations implementing Title II of the ADA were issued. While the parties agree that "meaningful access" must be afforded under Title II and Section 504, their memoranda devote relatively little discussion to the regulatory provisions that plainly must inform the meaning of this term. Equal opportunity and nondiscrimination in the emergency management context require compliance with Title II requirements, including those set out in the Department's Title II regulation at 28 C.F.R. pt. 35, subpt. A.

In addition to the integration mandate and the general obligation to not discriminate on the basis of disability in programs, services, and activities, the Title II regulation provides numerous other specific prohibitions of discrimination that also apply to emergency planning. For example, the Title II regulation prohibits the outright denial of the benefits of emergency management programs, services, and activities, 28 C.F.R. § 35.130(b)(1), as well as unequal, different, or separate opportunities to participate in programs, services, and activities, 28 C.F.R. §§ 35.130(b)(ii)-(iv), (vii). Furthermore, public entities may not employ eligibility criteria that screen out or tend to screen out people with disabilities from program benefits or participation, 28 C.F.R. § 35.130(b)(8). In addition to the previously discussed obligation to make reasonable modifications (sometimes referred to as reasonable accommodations) in rules, policies, practices, or procedures, 28 C.F.R. § 35.130(b)(7), public entities must also provide sign language interpreters, provide accessible websites, furnish written materials in Braille and other alternative formats, and provide other auxiliary aids and services necessary to ensure effective communication with individuals with disabilities. Nor may public entities avoid these responsibilities by seeking to delegate or contract with third parties. See 28 C.F.R. § 35.130(b)(3); Chapter 7 of the ADA Tool Kit ("Th[ese]

requirement[s] appl[y] to programs, services, and activities provided directly by state and local governments as well as those provided through third parties, such as the American Red Cross, private nonprofit organizations, and religious entities."); 42 U.S.C. §§ 12181-12189 (prohibiting discrimination by private entities).

In the emergency management context, for example, the Title II regulatory provisions would prohibit a public entity from:

- Denying an individual who uses a wheelchair the opportunity to evacuate because of a lack of accessible transportation;
- Excluding an individual from accessing a general population shelter and its toilet facilities because he or she requires transferring or toileting assistance;
- Denying an individual with diabetes sustenance from a food service program because the food and drink made available do not provide any items he or she can safely consume;
- Providing sleeping accommodations in shelters that accommodate the general public but
  do not provide stable, accessible cots that are at the right height to allow individuals with
  disabilities to transfer from wheelchairs;
- Providing services and facilities at a mass care shelter that are essential for daily living, in general, but requiring people who need disability-related assistance ("DRA"), consumable medical supplies ("CMS"), or durable medical equipment ("DME") (collectively known as functional needs support services, "FNSS") to bring their own or else go to a "special needs" or separate evacuation shelter; and
- Providing emergency management services through contractual or other arrangements with entities that do not comply with ADA requirements.

These are but a few examples of the types of disability discrimination that can occur in emergency management. The Department has provided a much fuller explanation of the ADA's nondiscrimination

obligations applicable to emergency management in Chapter 7 of the ADA Tool Kit, together with checklists that can be used by a public entity to achieve ADA compliance. Obviously, meeting these responsibilities *ad hoc* during disaster response is not possible without having planned, tested, trained, and prepared to meet them in advance. For this reason, Plaintiffs' Motion for Summary Judgment should be granted and the City should be ordered to amend and supplement its emergency management plan, and take all other steps required, to comply with ADA and Section 504 requirements, including those described in Chapter 7 of the ADA Tool Kit.

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#### VI. CONCLUSION 1 For the reasons stated herein, the United States respectfully requests consideration of this 2 Statement of Interest in rendering any decisions in this litigation. 3 Respectfully submitted, this 7<sup>th</sup> day of October 2010. 4 5 ERIC H. HOLDER, JR. Attorney General of the United States 6 ANDRÉ BIROTTE, JR. THOMAS E. PEREZ 7 United States Attorney Assistant Attorney General 8 LEON W. WEIDMAN SAMUEL R. BAGENSTOS Chief, Civil Division Principal Deputy Assistant Attorney General 9 Civil Rights Division 10 JOHN L. WODATCH, Chief PHILIP L. BREEN, Special Legal Counsel 11 JEANINE M. WORDEN, Deputy Chief 12 DOV LUTZKER, Special Counsel 13 WILLIAM F. LYNCH, Trial Attorney 14 Disability Rights Section Civil Rights Division 15 U.S. Department of Justice 16 950 Pennsylvania Avenue, N.W. (NYA) Washington, D.C. 20530 17 Telephone: (202) 305-2008 (Lynch) Facsimile: (202) 514-7821 18 William.Lynch@usdoj.gov Counsel for United States of America 19 20 21 22 23 24 25 26 27