

2.F Administrative Data: Offices and Staff

Table 2.F1.—Number of SSA offices, 1999

Organization	Number
SSA headquarters (Baltimore, Maryland)	1
Regional offices ¹	10
Field offices ²	1,340
Level 1	567
Level 2	721
Resident stations	52
Teleservice centers	36
Program service centers ³	6
Data operations centers ⁴	1
Office of Hearings and Appeals:	
Headquarters (Falls Church, Virginia)	1
Regional offices	10
Hearing offices	139
Satellite offices	4

¹ Regional offices are located in: Boston, MA; New York, NY; Philadelphia, PA; Atlanta, GA; Chicago, IL; Dallas, TX; Kansas City, MO; Denver, CO; San Francisco, CA; and Seattle, WA.

² In December 1997, the field offices were redesignated as Level 1, 2, or resident stations depending on the characteristics of the facility, service area, and other conditions.

³ Program service centers are located in: Jamaica, NY; Philadelphia, PA; Birmingham, AL; Chicago, IL; Kansas City, MO; and Richmond, CA.

⁴ The data operations center is located in Wilkes-Barre, PA.

Table 2.F2.—Number and percentage of SSA employees, by minority status and grade, September 30, 1999¹

Full-time and part-time employees	Total	GS 1–4	GS 5–8	GS 9–12	GS13–15	SES
Total number ²	62,394	1,723	20,572	32,180	6,330	117
Percent:						
Women	70.7	78.2	83.6	70.3	43.3	36.8
All minorities	39.2	41.4	52.9	34.5	22.6	34.2
Black	26.9	31.9	35.7	23.9	15.4	22.2
Hispanic	9.2	6.4	13.3	7.9	4.6	8.5
Asian or Pacific Islander	2.3	2.7	2.8	2.1	1.7	2.6
American Indian or Alaskan Native8	.4	1.1	.6	.9	.9
Employees with disabilities	2.2	10.8	3.5	1.2	.6	.9

¹ Data from SSA's Affirmative Employment Plan.

² Includes all full-time and part-time permanent employees.

Table 2.F3.—Number of work years, fiscal years 1991–99

Year	Full-time permanent staff ¹	Total work years ²
1991	63,715	66,040
1992	62,398	68,135
1993	61,640	66,623
1994	62,434	66,741
1995 ³	62,504	67,063
1996	62,133	66,726
1997	61,224	69,378
1998	59,943	67,210
1999	60,048	65,503

¹ On duty at end of fiscal year.

² Includes full-time, part-time, and temporary employees in special programs; and overtime hours worked.

³ Includes 1,055 positions that were transferred from the Department of Health and Human Services to SSA when SSA became an independent agency (under P.L. 103-296, effective Mar. 31, 1995).

CONTACTS: Table 2.F1, Harold Atkins (410) 965-2367; table 2.F2, Ralph Torres/Bonnie Burwell (410) 966-3820/965-4374; and table 2.F3, Donna Frocke (410) 965-3094 for further information.