

How to Register for Citi Electronic Access System (EAS)

Citi Cardholder Procedures

Citi's Electronic Access System (EAS) equivalent to BofA EAGLS is available for cardholder use to manage their individual Citi GOVCC accounts.

SELF-REGISTRATION:

Go to CitiDirect Card Management System (CCMS) website: <https://home.cards.citidirect.com>, and click on "**Self-Registration for card holders**" at the bottom.

At that time, the cardholder must enter their card number, account name and address information in the exact format as it appears on the paper statement.

For example:

- Words like Court, Street, or Road must be input exactly as they appear on the paper statement, either abbreviated or spelled out

- Cardholders will need their zip code + 4, as displayed on the paper statement

Service Numbers

Cardholder Customer Service: 1-800-200-7056
1-757-852-9076 (Collect)
24 hours a day, seven days a week