

PART I - A

PART I: SUMMARY INFORMATION AND JUSTIFICATION

In Part I, complete Sections A, B, C, and D for all capital assets (IT and non-IT). Complete Sections E and F for IT capital assets.

OMB Text Limitations - SHORT ANSWER(250 Characters), MEDIUM ANSWER(500 Characters) and LONG ANSWER(2500 Characters)

Section A: Overview (All Capital Assets)

I.A.1) Date of Submission (mm/dd/yyyy)

Nov 18, 2008

I.A.2) Agency

029 - Department of Veterans Affairs

I.A.3) Bureau

00 - Agency Wide Initiatives

I.A.4) Name of this Investment:(SHORT ANSWER)

One VA Eligibility and Registration-2010

I.A.5) Unique Project(Investment) Identifier: Update the UPI using the Exhibit 53 tab.

029-00-03-00-01-1027-00

I.A.6) What kind of investment will this be in FY2010? (Please NOTE: Investments moving to O&M in FY2010, with Planning/Acquisition activities prior to FY2010 should not select O&M. These investments should indicate their current status.)

Full-Acquisition

I.A.7) What was the first budget year this investment was submitted to OMB?

FY2003

I.A.8) Provide a brief summary and justification for this investment, including a brief description of how this closes in part or in whole an identified agency performance gap: (LONG ANSWER)

One-VA Registration and Eligibility aims to fill the identified gap, which is to "Simplify the administrative rules and regulations governing the application and eligibility determination process" and "Provide veterans with easy access to information and the opportunity to interact with VA for benefits and services, at a convenient time and place. Veterans, service members, and educational institutions will have the opportunity to obtain information, apply for benefits and/or interact with VA through the Internet and toll free telephone service." This is also stated in the Secretary's strategic plan.

This program supports DoD/VA joint President's Management Agenda: Veteran-Centric Services. It supports the DoD/VA Benefits Executive Council (BEC) objective to increase DoD/VA data sharing (BEC goal of consolidation of 31-11 DoD/VA interfaces achieved in 2008); Joint Strategic Goals Goals 3 and 4 (established shared service member/veteran population between DoD/VA); and G- WOT Task Force Line of Action 4 objectives. It's initiatives support seamless transition of service personnel, specifically Wounded Warrior, and those returning from Iraq and Afghanistan. It will leverage joint DoD/VA identity management initiative and service data from the Defense Enrollment Eligibility Reporting System (DEERS) and the Defense Information Management Human Resource System (DIMHRS).The OneVA RE programs' objective is to provide a veteran focused delivery environment that will enhance and improve veteran registration, eligibility determination, outreach, reporting/analysis, and delivery of benefits across VA administrations. To meet these goals and objectives RE uses a portfolio based approach. The portfolios identified are: DoD/VA Data Sharing, Inter-Administration Data Sharing, Enhanced Veteran Benefit Self Service and Identity Management.

I.A.9) Did the Agency's Executive/Investment Committee approve this request?

Yes

I.A.9.a) If "yes," what was the date of this approval?

Sep 23, 2008

I.A.10) Did the Project Manager review this Exhibit?

Yes

I.A.11) Contact information of Program/Project Manager?

	Project Managers Names (SHORT ANSWER)	PM Phone	E-mail (SHORT ANSWER)
Primary in-house	Denise Kitts	202-245-4035	denise.kitts@va.gov

I.A.11.a) What is the current FAC-P/PM (for civilian agencies) or DAWIA (for defense agencies) certification level of the program/project manager?

DAWIA-Level-3

I.A.11.b) When was the Program/Project Manager Assigned?

Sep 15, 2008

I.A.11.c) What date did the Program/Project Manager receive the FAC/PM certification? If the certification has not been issued, what is the anticipated date for certification?

Dec 31, 2008

I.A.12) Has the agency developed and/or promoted cost effective, energy-efficient and environmentally sustainable techniques or practices for this project.

Yes

I.A.12.a) Will this investment include electronic assets (including computers)?

Yes

I.A.12.b) Is this investment for construction or retrofit of a federal building or facility? (Answer applicable to non-IT assets only)

No

I.A.12.b.1) If "yes," is an ESPC or UESC being used to help fund this investment?

No

I.A.12.b.2) If "yes," will this investment meet sustainable design principles?

I.A.12.b.3) If "yes," is it designed to be 30% more energy efficient than relevant code? (Answer applicable to non-IT assets only)

I.A.13) Does this investment directly support one of the PMA initiatives?

Yes

I.A.13.a) If "yes," check all that apply:

	PMA Initiatives for XML Submission	PMA Initiatives
		- Human Capital
		- Budget Performance Integration
		- Financial Performance
Yes	Expanded E-Government	- Expanded E-Government
		- Competitive Sourcing
		- Faith Based and Community
		- Real Property Asset Management
		- Eliminating Improper Payments
		- Privatization of Military Housing
		- Research & Development Investment Criteria
		- Housing & Urban Development Management & Performance

		- Broadening Health Insurance Coverage through State Initiatives
		- "Right Sized" Overseas Presence
Yes	Coordination of VA and DoD Programs and Systems	- Coordination of VA & DoD Programs and Systems

I.A.13.b) Briefly and specifically describe for each selected how this asset directly supports the identified initiative(s)? (e.g. If E-Gov is selected, is it an approved shared service provider or the managing partner?)(MEDIUM ANSWER)

Directly supports the PMA Goal #4, by creating an enterprise-wide, authoritative source of Veteran identities and military history information to support veteran self-service and eligibility determinations without the need for paper applications. Supports the PMA initiative #14, by developing a solution that will interface with DoD's DEERS system to provide DoD data required by VA business lines to support registration, eligibility, enrollment, outreach and reporting & analysis.

I.A.14) Does this investment support a program assessed using the Program Assessment Rating Tool (PART)? (For more information about the PART, visit www.whitehouse.gov/omb/part.)

No

I.A.14.a) If "yes," does this investment address a weakness found during a PART review?

No

I.A.14.b) If "yes," what is the name of the PARTed program? (SHORT ANSWER)

I.A.14.c) If "yes," what rating did the PART receive?

I.A.15) Is this investment information technology? (See section 53.8 for definition)

Yes

I.A.16) What is the level of the IT Project? (per CIO Council PM Guidance)

Level 2

I.A.17) What project management qualifications does the Project Manager have? (per CIO Council PM Guidance)

Qualification Status	Qualification Status for XML Submission	Description
1	(1) Project manager has been validated as qualified for this investment	(1) - Project manager has been validated as qualified for this investment.
		(2) - Project manager qualification is under review for this investment.
		(3) - Project manager assigned to investment, but does not meet requirements.
		(4) - Project manager assigned but qualification status review has not yet started.
		(5) - No Project manager has yet been assigned to this investment.

I.A.18) Is this investment or any project(s) within this investment identified as "high risk" on the Q4-FY 2008 agency high risk report (per OMB Memorandum M-05-23)

Yes

I.A.19) Is this project (investment) a Financial Management System? (see section 53.3 for definition)

No

I.A.19.a) If so, does this project (investment) address a FFIA (Federal Financial Managers Integrity Act) compliance area?

No

I.A.19.a.1) If yes, which compliance area?

I.A.19.a.2) If "no," what does it address? (MEDIUM ANSWER)

I.A.19.b) If "yes," please identify the system name(s) and system acronym(s) as reported in the most recent financial systems inventory update required by Circular A-11 section 52 (LONG ANSWER)

I.A.20) What is the percentage breakout for the total FY2010 funding request for the following? (This should total 100%)

Percentage of Total Investment	
% Hardware	
% Software	
% Services	
% Others	

I.A.21) If this project produces information dissemination products for the public, are these products published to the Internet in conformance with OMB Memorandum 05-04 and included in your agency inventory, schedules and priorities?

Yes

I.A.22) Contact information of individual responsible for privacy related questions:

Contact Name: (SHORT ANSWER)	Dennis Stewart
Phone Number:	(202) 461-7456
Title: (SHORT ANSWER)	IT Specialist
E-mail: (SHORT ANSWER)	dennis.stewart2@va.gov

I.A.23) Are the records produced by this investment appropriately scheduled with the National Archives and Records Administration's approval?

Yes

I.A.24) Does this investment directly support one of the GAO High Risk Areas?

Yes

PART I - B

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Section B: Summary of Funding (All Capital Assets)

I.B.1) FILL IN TABLE IN CURRENT VALUES (in millions)

(Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)

Provide the total estimated life-cycle cost for this investment by completing the following table. All amounts represent budget authority in millions, and are rounded to three decimal places. Federal personnel costs should be included only in the row designated "Government FTE Cost," and should be EXCLUDED from the amounts shown for "Planning," "Full Acquisition," and "Operation/Maintenance." The total estimated annual cost of the investment is the sum of costs for "Planning," "Full Acquisition," and "Operation/Maintenance." For Federal buildings and facilities, life-cycle costs should include long term energy, environmental, decommissioning, and/or restoration costs. The costs associated with the entire life-cycle of the investment should be included in this report.

Category of Funds	PY-1 and Earlier	PY 2008	CY 2009	BY 2010
Planning Total	0.649	0.151	0.349	0.731
Acquisition Total	1.736	3.431	6.638	13.745
Operations & Maintenance Total	0.000	0.000	0.000	0.000
Total, All Stages (Non-FTE)	2.385	3.582	6.987	14.476
Government FTE Costs	0.301	0.305	0.335	0.000
Govt. FTE Numbers	3	3	3	0
Total (FTE and Non-FTE)	2.686	3.887	7.322	14.476

Government FTE Costs SHOULD NOT be INCLUDED as part of the TOTAL, All Stages Resources represented.

Note: 1) For the cross-agency investments, this table should include all funding (both managing partner and partner agencies). 2) Total, All Stages Resources should equal Total, All Stages Outlays.

I.B.2) Will this project require the agency to hire additional FTE's?

No

I.B.2.a) If Yes, How many and in what year? (MEDIUM ANSWER)

I.B.3) If the summary of spending has changed from the FY2009 President's budget request, briefly explain those changes. (LONG ANSWER)

The FTE cost in the Summary of Spending has changed from that showed in the President's Budget. The FTE cost has been updated to reflect the salary alongwith benefit factor associated with an accurate FTE count for CY '08. The summary of spending has been changed to reflect the passback amounts for FY '08 and FY '09.

PART I - C

PART I: SUMMARY INFORMATION AND JUSTIFICATION

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Section C: Acquisition/Contract Strategy (All Capital Assets)

I.C.1) If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why? (LONG ANSWER)

I.C.2) Do the contracts ensure Section 508 compliance?

Yes

I.C.2.a) Explain why not or how this is being done? (MEDIUM ANSWER)

All contracts associated with this Exhibit 300 require Section 508 compliance. All work related to 508-compliance is reviewed by VA's Office of Enterprise Development's 508 group.

I.C.3) Is there an acquisition plan which has been approved in accordance with agency requirements?

Yes
<i>I.C.3.a) If "yes," what is the date?</i>
Sep 30, 2007
<i>I.C.3.a.1) Is it Current?</i>
No
<i>I.C.3.b) If "no," will an acquisition plan be developed?</i>
Yes
<i>I.C.3.b.1) If "no," briefly explain why: (MEDIUM ANSWER)</i>
An acquisition plan is currently being reworked and is going through the approval process in accordance with VA requirements.

PART I - D

PART I: SUMMARY INFORMATION AND JUSTIFICATION

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Section D: Performance Information (All Capital Assets)

In order to successfully address this area of the exhibit 300, performance goals must be provided for the agency and be linked to the annual performance plan. The investment must discuss the agency's mission and strategic goals, and performance measures (indicators) must be provided. These goals need to map to the gap in the agency's strategic goals and objectives this investment is designed to fill. They are the internal and external performance benefits this investment is expected to deliver to the agency (e.g., improve efficiency by 60 percent, increase citizen participation by 300 percent a year to achieve an overall citizen participation rate of 75 percent by FY 2xxx, etc.). The goals must be clearly measurable investment outcomes, and if applicable, investment outputs. They do not include the completion date of the module, milestones, or investment, or general goals, such as, significant, better, improved that do not have a quantitative measure.

Agencies must use the following table to report performance goals and measures for the major investment and use the Federal Enterprise Architecture (FEA) Performance Reference Model (PRM). Map all Measurement Indicators to the corresponding "Measurement Area" and "Measurement Grouping" identified in the PRM. There should be at least one Measurement Indicator for each of the four different Measurement Areas (for each fiscal year). The PRM is available at www.egov.gov. The table can be extended to include performance measures for years beyond the next President's Budget.

Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Planned Improvements to the Baseline	Actual Results
2008	Quality of Life	Customer Results	Customer Complaints	Reduction in number of customer complaints	Actual results will set the baseline.	60% reduction in complaints received	
2008	Ensure Smooth Transition	Mission and Business Results	Information Management	No duplication of veteran record	Actual results will set the baseline.	0% duplication of master record	
2008	Ensure Smooth Transition	Processes and Activities	Efficiency	Increased responsiveness in processing veteran data requests	Actual results will set the baseline.	Reduce the feeds to 3	
2008	Ensure Smooth Transition	Technology	External Data Sharing	Reduce the number of feeds to DMDC	Actual results will set the baseline.	Complete C&A and get authority to operate	Data feeds reduced to 3 in FY '10
2006	Ensure Smooth Transition	Mission and Business Results	Lifecycle/Change Management	Create and implement change management procedures and policies	None in place	Standardize change management across RE portfolios	30 additional procedures, plans and policies created and implemented

2006	Ensure Smooth Transition	Technology	External Data Sharing	Number of feeds for data sharing from DoD to VA	33 Data Feeds from DoD to VA	Reduce the number of data feeds from VA to DoD to 1	Reduced to 8
2007	Ensure Smooth Transition	Technology	External Data Sharing	Number of feeds for data sharing from DoD to VA	33 Data Feeds	Reduce the number of DMDC Data Feeds for E&R services to 1	Reduced to 11 feeds
2007	Quality of Life	Customer Results	Response Time	Improvement in customer satisfaction levels as measured by surveys	150 business days (using DD-214 routing process)	2 business days (using VADIR online VA Application)	Completed in October 2006
2007	Ensure Smooth Transition	Mission and Business Results	Lifecycle/Change Management	Create and implement change management procedures and policies	None in place	Standardize change management across RE portfolios	17 additional procedures, plans and policies created and implemented
2007	Quality of Life	Processes and Activities	Security	Ability to operate inter agency data sharing processes	No authority to operate	Complete C&A and get authority to operate	Maintaining Authority to implement
2008	Quality of Life	Customer Results	Customer Complaints	Reduction in number of customer complaints	Actual results will set the baseline.	60% reduction in complaints received	
2008	Ensure Smooth Transition	Mission and Business Results	Information Management	No duplication of veteran record	Actual results will set the baseline.	0% duplication of master record	
2008	Ensure Smooth Transition	Processes and Activities	Efficiency	Increased responsiveness in processing veteran data requests	Actual results will set the baseline.	50% gains in Efficiency	
2008	Ensure Smooth Transition	Technology	External Data Sharing	Reduce the number of feeds to DMDC	Actual results will set the baseline.	Reduce the feeds to 3	
2009	Quality of Life	Customer Results	Frequency and Depth	Reduce the frequency of customer contacts	Actual results will set the baseline.	50% reduction in customer contacts	
2009	Ensure Smooth Transition	Mission and Business Results	Lifecycle/Change Management	Reduce errors by implementing change management	Actual results will set the baseline.	Error rate reduced to 90%	
2009	Ensure Smooth Transition	Processes and Activities	Innovation and Improvement	Realize gains in efficiency by process improvement	Actual results will set the baseline.	60% gain in efficiency through innovation	
2009	Ensure Smooth Transition	Technology	Data Reliability and Quality	Accurate veteran data	Actual results will set the baseline.	99.9% accuracy in veteran data storage	
2005	Ensure Smooth Transition	Technology	External Data Sharing	Improved Integration with DOD	11 Data Feeds from VA legacy applications to DoD	Reduce the number of data feeds from VA to DoD.	Reduced to 10 feeds

2005	Quality of Life	Mission and Business Results	Lifecycle/Change Management	Create and implement change management procedures and policies	None in place	Standardize change management across RE portfolios	19 plans, procedures and policies created and implemented
2005	Ensure Smooth Transition	Technology	External Data Sharing	Number of feeds for data sharing from DoD to VA	33 Data Feeds	Reduce the number of DMDC Data Feeds for E&R services to 1	Reduced to 20 feeds
2006	Ensure Smooth Transition	Technology	External Data Sharing	Number of feeds for data sharing from DoD to VA	33 Data Feeds	Reduce the number of DMDC Data Feeds for E&R services to 1	Reduced to 20 feeds

PART I - F

PART I: SUMMARY INFORMATION AND JUSTIFICATION

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Section F: Enterprise Architecture (EA) (IT Capital Assets only)

In order to successfully address this area of the business case and capital asset plan you must ensure the investment is included in the agency's EA and Capital Planning and Investment Control (CPIC) process, and is mapped to and supports the FEA. You must also ensure the business case demonstrates the relationship between the investment and the business, performance, data, services, application, and technology layers of the agency's EA.

I.F.1) Is this investment included in your agency's target enterprise architecture?

Yes

I.F.1.a) If "no," please explain why? (LONG ANSWER)

I.F.2) Is this investment included in the agency's EA Transition Strategy?

Yes

I.F.2.a) If "yes," provide the investment name as identified in the Transition Strategy provided in the agency's most recent annual EA Assessment. (MEDIUM ANSWER)

Registration-Eligibility (EA-46)

I.F.2.b) If "no," please explain why? (LONG ANSWER)

I.F.3) Is this investment identified in a completed (contains a target architecture) and approved segment architecture?

Yes

I.F.3a) If "yes," provide the six digit code corresponding to the agency segment architecture. The segment architecture codes are maintained by the agency Chief Architect.

800-000

Segment Architecture Mapping Reference Table:

BUSINESS SEGMENT NAME	SEGMENT ARCHITECTURE CODE
1) Health Business Segment	100-000
2) Benefits Business Segment	200-000
3) Memorial, Burials & HQ Segment	300-000

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NOTE:

(a*) - Use existing SRM Components or identify as "NEW". A "NEW" component is one not already identified as a service component in the FEA SRM.

(b*) - A reused component is one being funded by another investment, but being used by this investment. Rather than answer yes or no, identify the reused service component funded by the other investment and identify the other investment using the Unique Project Identifier (UPI) code from the OMB Ex 300 or Ex 53 submission.

(c*) - 'Internal' reuse is within an agency. For example, one agency within a department is reusing a service component provided by another agency within the same department. 'External' reuse is one agency within a department reusing a service component provided by another agency in another department. A good example of this is an E-Gov initiative service being reused by multiple organizations across the federal government.

(d*) - Please provide the percentage of the BY requested funding amount used for each service component listed in the table. If external, provide the funding level transferred to another agency to pay for the service.

I.F.4) FEA TECHNICAL REFERENCE MODEL:

I.F.4) To demonstrate how this major IT investment aligns with Reference Model (TRM), please list the Service Areas, Service Specifications supporting this IT investment.

TECHNICAL REFERENCE MODEL TABLE:

	FEA SRM Component (a*)	FEA TRM Service Area	FEA TRM Service Category	FEA TRM Service Standard
1	Reservations / Registration	Service Access and Delivery	Service Requirements	Legislative / Compliance
2	Governance / Policy Management	Service Access and Delivery	Service Requirements	Legislative / Compliance
3	Business Rule Management	Service Access and Delivery	Service Requirements	Legislative / Compliance
4	Self-Service	Service Access and Delivery	Service Requirements	Legislative / Compliance
5	Customer / Account Management	Service Access and Delivery	Service Transport	Service Transport
6	Information Sharing	Service Interface and Integration	Integration	Enterprise Application Integration
7	Case Management	Component Framework	Data Management	Reporting and Analysis
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NOTE:
(a*) - Service Components identified in the previous question(I.F.3) should be entered in this column. Please enter multiple rows for FEA SRM Components supported by multiple TRM Service Specifications
(b*) - In the Service Specification field, Agencies should provide information on the specified technical standard or vendor product mapped to the FEA TRM Service Standard, including model or version numbers, as appropriate.
I.F.5) Will the application leverage existing components and/or applications across the Government (i.e., FirstGov, Pay.Gov, etc)?
Yes
I.F.5.a) If "yes," please describe. (LONG ANSWER)
VA and DoD are working on this cooperative initiative and are committed to seeing to completion the development of an integrated, shared data feed that leverages the DoD's Enrollment Eligibility Registration Data with the OneVA Registration Data.

PART II - B

PART II: PLANNING, ACQUISITION AND PERFORMANCE INFORMATION
Part II should be completed only for investments which in FY2008 will be in "Planning" or "Full Acquisition," investments, i.e., selected one of these three choices in response to Question 6 in Part I, Section A above.
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Section B - RISK MANAGEMENT (All Capital Assets)
II.B.1) Does the investment have a Risk Management Plan?
Yes
II.B.1.a) If "yes," what is the date of the plan?
Apr 1, 2007
II.B.1.b) Has the Risk Management Plan been significantly changed since last year's submission to OMB?
No
II.B.1.c) If "yes," describe any significant changes: (LONG ANSWER)
II.B.2) If there currently is no plan, will a plan be developed?
II.B.2.a) If "yes," what is the planned completion date?
II.B.2.b) If "no," what is the strategy for managing the risks? (LONG ANSWER)
II.B.3) Briefly describe how investment risks are reflected in the life cycle cost estimate and investment schedule: (LONG ANSWER)
Both the life-cycle cost estimates and the investment schedule are risk-adjusted. Throughout the project life cycle, the project team has estimated both cost and schedule factors to mitigate significant project risks. When appropriate these mitigation factors are incorporated into both the project's cost estimations and schedules according to sound project management practices.

PART II - C

Part II: Planning, Acquisition And Performance Information
Part II should be completed only for investments which in FY2008 will be in "Planning" or "Full Acquisition," investments, i.e., selected one of these three choices in response to Question 6 in Part I, Section A above.
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