



www.aetnainternational.com (page by page)

aetnaSM

We are here for you whenever you need us

Contact us 24 hours a day, 7 days a week. Our multilingual member service professionals are trained to respond to your specific international benefits needs.

[More details](#)

Looking for insurance? We've got you covered. [Get an instant quote](#)

Your health is important to us

Our goal is simple. We are dedicated to empowering you to live a healthier life, wherever your international travels take you.

Worldwide health insurance plans that ensure you have peace of mind...anywhere...anytime

Individual plans

Corporate plans

About Aetna International

Secure login

[MEMBER](#)

[EMPLOYERS](#)

[DOCTORS & HOSPITALS](#)

Quick tools

[Get an instant quote](#)

[How to make a claim](#)

[Tools for members](#)

[Member downloads & links](#)

[Customer care](#)

[Contact us](#)

[Write to us](#)



www.aetnainternational.com (page by page)

Welcome to Aetna International

Quick search

[Home](#) | [Individuals & Members](#) | [Employers](#) | [Brokers](#) | [Doctors & Hospitals](#) | [Health Management Services](#)

International English - US



[Home](#) > [Individuals & Members](#)

Member login

Login/Register for the secure member website

Our online tools provide you with tips for planning ahead for your health, and allow you access to the information you need from wherever you are in the world.

Login/Register to:

- view and manage claims;
- find a hospital or health care facility; and
- learn about health terms;
- and much more!

Members on European, Asia Pacific, Middle East and Africa or Latin American and Caribbean based plans, start here:

[Login / Register](#)

Members on China based plans, start here:

[Login / Register](#)

Members on U.S. based plans, start here:

[Login / Register](#)

Quick tools

- [Get an instant quote](#)
- [How to make a claim](#)
- [Tools for members](#)
- [Member downloads & links](#)

[Call our sales representative](#)

[Customer care](#)

International Service Center
(Available 24-hour)

Direct or collect:
+1 813 775 0190
US Toll free:
+1 800 231 7729

[Write to us](#)

[More details](#)

- [Why Aetna](#)
- [Solutions for individuals](#)
- [International Health Guides](#)
- [Plan before you go](#)
- [Stay Connected](#)



www.aetnainternational.com (page by page)

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[Aetna Global Benefits Home](#) | [Log In](#) | [Help](#) | [Contact Us](#)

AGB Home

AETNA GLOBAL BENEFITS®

aetnaglobalbenefits.com

Log into Secure AGB

SECURE LOG IN

User Name:

Password:

[Forgot your Password?](#)
[Help with Logging In](#)

REGISTER

Register to access personalized tools:

- Members: Find health care and more
- Employers: Plan administration tools
- Producers: Business tools and information

Login Navigation

- > [Forgot Password](#)
- > [Login Help](#)
- > [Registration](#)

[Company Information](#) | [Web Privacy Statement](#) | [Legal Statement](#) | [Privacy Notices](#) | [Member Disclosure](#)

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[Aetna Global Benefits Home](#) | [Log Out](#) | [Help](#)

AGB Employee View Switch:

myAGB Home | Member Tools | Resources | Contact Us

myAGB

Welcome to myAGB

Welcome! You have successfully entered our online member service center. This site provides you with helpful tools to manage your health care while on your international assignment. Here, you can locate health care, find answers to frequently asked questions about your plan of benefits, and find out more information about your destination city.

Shortcuts:

- > [Aetna Navigator™](#)
- > [AGB](#)
- > [WorldTravelerSM Members](#)
- > [Virtual Employee Meeting](#)
- > [Contact IHAT](#)
- > [Customize your page](#)

From here, you can also access the [Aetna Navigator site](#) to:

- View your **online claim information**
- Print out **temporary identification cards**
- View your **explanation of benefits**
- Access **DocFind**, our U.S. Provider directory.

> **Before you go**

- > [Planning for your international trip](#)
- > [CityHealth Profiles](#)
- > [Direct-Settlement Listing](#)

> [more](#)

> **While on Assignment**

- > [Find Health Care](#)
- > [Available Payment Methods and Currencies](#)

> [more](#)

> **World Clock**

Dubai	10:29 pm
Hartford	1:29 pm
London	6:29 pm
New Delhi	11:59 pm
Shanghai	2:29 am

[Click here to add or change time zones.](#)

> **Currency Converter**

OANDA
Currency Converter

I have: I want:



www.aetnainternational.com (page by page)

myAGB Home	Member Tools	Resources	Contact Us	
	Find Health Care	Global Health and Security Information	Customized Care	

myAGB

Finding a Doctor or Hospital

International Destinations

- [International Direct-Settlement Hospitals](#)
Locate those hospitals throughout the world with whom we have established [admissions procedures and direct-settlement arrangements](#).
- [International Doctor Directory](#)
There's nothing more important than a referral from a trusted source when you're looking for a doctor. Searching our extensive online database gives you access to valuable profiles and other important information about doctors and specialists around the world.

Note: [Direct-Settlement arrangements](#) are not available when utilizing international Doctors

Africa Destinations

Please proceed to [Africa Provider Directory](#) ; Search MSO's Global Access Health Network for information about doctors and specialists in Africa.

U.S. Destinations

Please proceed to [DocFind](#) ; An Aetna Inc web based tool.

U.S. Virgin Islands

Please proceed to www.viequicare.com ; Note: Network access in the U.S. Virgin Islands is limited to select employers and their employees.

Shortcuts:

- > [What Is Direct-Settlement?](#)
- > [Direct-Settlement Procedures](#)
- > [Online Claim Submission History](#)

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www.aetnainternational.com (page by page)

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[Aetna Global Benefits Home](#) | [Log Out](#) | [Help](#)

AGB Employee View Switch:

myAGB Home

Member Tools

Resources

Contact Us

Find Health Care

Global Health and Security Information

Customized Care

myAGB

Find a Direct-Settlement Hospital

International Destinations

To locate a hospital or other medical facility and initiate a direct-settlement, please review our [Direct-Settlement Procedures](#) before conducting your search using the tool below.

Please note: Some direct-settlement facilities may require the payment of additional ISOS membership fees, which are not covered under Aetna Global Benefits healthcare plans. Please be sure to check the Notes section of the hospital detail page to see if this payment applies.

Please Select a Country

Please note: The hospitals listed within this search engine reflect only those providers with whom AGB and certain AGB alliance partners have established direct-settlement agreements.

If you do not wish to use the providers listed within this database for any reason (i.e. proximity to your location or lack of specialization in a specific area of medicine, etc), please seek care at the facility of your choice. The hospitals listed within this search engine reflect only those providers with whom AGB and certain AGB alliance partners have established direct-settlement agreements.

This search tool is not intended to be comprehensive and may be updated periodically to reflect changes in contract status. The hospitals listed within the search tool form the AGB Provider Community.

This Community was established to assist members and plan sponsors with financial assistance when obtaining medical services and does not reflect a formal, credentialed network arrangement, or a "referral" to any of the listed providers since members may access care at their discretion.

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[Aetna Global Benefits Home](#) | [Log Out](#) | [Help](#)

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myAGB Home | Member Tools | Resources | Contact Us

Find Health Care | Global Health and Security Information | Customized Care

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Direct-Settlement Provider Results

To view profiles on the medical facilities listed below, click on the corresponding facility name.

To search for direct-settlement listings in another country, please [click here](#).

To submit a direct-settlement request for a facility not listed, please [click here](#).

City/Region	Facility	Address	Initiate a Direct-Settlement
Kyoto	Kyoto University Hospital	54 SyogoinKawahara-cho, Sakyo-ku	Send Request
Okinawa	Heartlife Hospital	208 Iju Nakagusukuson, Nakagami-gun	Send Request
Okinawa	Nakaqami Hospital	6-25-5 Chibana	Send Request
Okinawa	Okinawa Prefectural Chubu Hospital	281 Miyazato, Uruma-city	Send Request
Okinawa	Okinawa Red Cross Hospital	1-3-1 Yogi, Naha-city	Send Request
Okinawa	Urasoe General Hospital	4-16-1 Iso, Urasoe	Send Request
Osaka	Osaka City University Hospital	1-5-7, Asahimachi, Abeno-ku	Send Request
Osaka	Osaka Kosei Nenkin Hospital	2-78 Fukushima 4-chome, Fukushima-ku	Send Request
Tokyo	International Catholic Hospital / Seibo Byoin	Nakaochiai 2-5-1, Shinjuku-ku	Send Request
Tokyo	International Clinic	1-5-9 Azabudai, Minato-ku	Send Request



One Time Direct Settlement – 96% success rate!!

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myAGB Home | Member Tools | Resources | Contact Us

Find Health Care | Global Health and Security Information | Customized Care

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Initiate a Direct-Settlement Request

* Required Fields

Hospital Information

Hospital Name *

Hospital Address *

Hospital City *

Hospital Country *

Hospital Contact Name

Hospital Phone

Hospital Email Address