

JULY 2011

NEWSLETTER

SUPPORTING THE INTERESTS OF AAFES, ITS RETIREES AND THE PEOPLE IT SERVES

3 AREA officers reelected; will serve until 2013

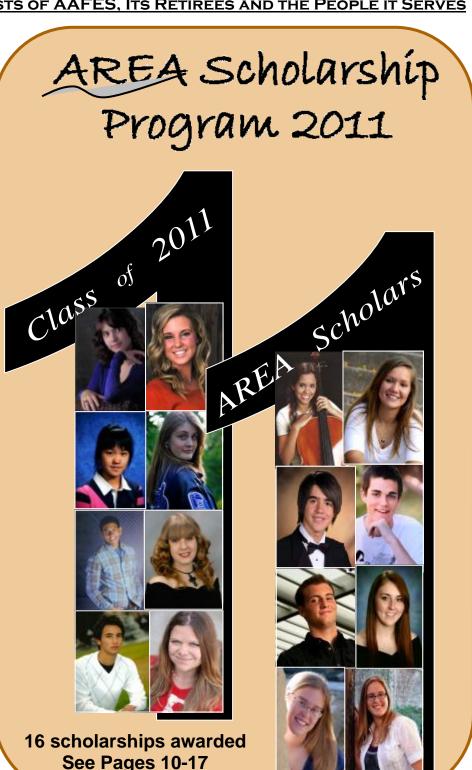
AREA members voted in May to reelect three officers who will serve two-year terms from June 1 until May 31, 2013.

President Chuck Poffenbarger Treasurer Gerry Peterson and Secretary Don Smith will serve another term. The position of President-Elect remains vacant. These four positions and four more are voting members.

The other voting members on the board serve in "term indefinite" positions. They are Larry Phillips, information director, Tom Harmon, member at large and chair of the Emergency Relief program; and Milt Bergman and Bob Haver, members at large.

In addition, six Program Directors, who are non-voting appointees, also serve in "term indefinite" positions. These positions are held by Marty Handel, financial advisor/VEBA trustee; Gene Miller, auditor; Dick Fregoe, community service chairman; Pat Weaver, membership director; Tom Reagor, legal advisor; and Tom Gallagher, scholarship program chairman.

The board meets twice yearly and at the call of the President.





CHUCK POFFENBARGER, PRESIDENT

AREA & Chapter Goings On



Welcome to the July, 2011edition of AREA's Newsletter, and the first month of Summer.

"Mosquito is out,
it's the end of the day;
she's humming and hunting
her evening away.
Who knows why such hunger
arrives on such wings
at sundown? I guess
it's the nature of things."
- N. M. Boedecker, Midsummer Night Itch

It's been a busy and interesting time these past few months. First, I would like to thank everyone who voted for me as President; and for Gerry Peterson, Treasurer, and Don Smith, Secretary. We have a good team. By the way, if you have not done so in a while, go to our new website and see the detailed minutes that Don writes of our board meetings. They are the most comprehensive we have ever had. The link is www.shopmyexchange.com/Images/Community/AREA/mile10.pdf

We had a great scholarship year, as you can see beginning page 10. I'm continually impressed with the scholastic achievements and community spirit of our applicants over the years, and the 16 scholarship recipients we had this year. Wow! What a talented group of young people. Makes me feel that the USA has a bright future when I read the achievements of dependents of our Exchange family.

Scholarship recipients in two families presented us with some interesting situations this year.

- ✓ Kelsey Ross Bova is the recipient of the Marilyn Iverson \$5,000 scholarship. She is the most recent of the three children of the Bova family who have each won an AREA scholarship. Her sister Brooke was a 2008 recipient and her oldest sister Whitney, now 23, received a scholarship in 2006. You can read all about the three sisters and their parents on page 16.
- ✓ Julianne and Kayla Holloway, seniors at Cooper High School in Abilene, Texas, each won scholarships this year. Congratulations to the Holloway sisters and their parents for this achievement. Their story is on page 17.

Finally, I want to tell you about an illness and an accident I had lately, how they turned out and the conclusions I have drawn from the experiences. Last fall, I was diagnosed with prostate cancer., #7 on the Gleason Scale (range: 2 to a high of 10). There are various medical and surgical techniques for dealing with prostate cancer, and I chose to have my prostate removed. I had to postpone the surgery for several months as I slipped on the ice in our driveway on February 2 and broke my leg (fibula). It took nine weeks to heal, but on April 25 I had the surgery. Early detection and a successful surgery, and I am now cancer free. I tell you all of this not to air my woes and outcomes but to let you how thankful I am for having worked for an organization like the Exchange that has such a comprehensive benefits program. The peace of mind knowing that the Exchange employee benefits program was there to support me was incalculable. Thank You Exchange for being there in my time of need. You hold a special place in my heart, and in the hearts of my family members.

Have a nice summer, and I'll see you in October, the first month of Autumn.



YOUR AAFES BENEFITS...

Everest Funeral Planning and Concierge Services now available through Aetna

We are pleased to provide a unique program to you through Aetna Life Insurance: funeral planning and concierge services.





Typically, families have to make funeral arrangements within 48 hours of the death of a loved one. This often involves making costly decisions during an emotional, stress-filled time. Everest set out to simplify and streamline this process by enabling consumers to plan and document their last wishes in advance, thus sparing families from having to make difficult, costly decisions while they are grieving.

Through this program, you and your family have access to both funeral pre-planning and at-need services with Everest Advisors, which include:

Around-the-clock advisory assistance to discuss funeral planning issues and help make funeral arrangements

Local funeral home pricing reports for comparison purposes

At-need family support and assistance with special requests and price negotiations

Online planning tools

Getting Started

Visit www.everestfuneral.com/aetna

• Enter your e-mail address and the Enrollment Identification Code: AET-NA0055 If you do not have access to a computer, advisors are available by phone

In the United States: 1-800-913-8318 Overseas: 011-1-905-754-1922



No evidence of insurability for child life needed

Effective immediately, it is no longer necessary to provide Evidence of Insurability (EOI) when you enroll your covered child under 19 years of age in Child Life Insurance.



AAFES RETIRED EMPLOYEES ASSOCIATION

The AREA Newsletter is published in January, April, July and October

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Submit articles for the newsletter to the editor by e-mail to Newsletter Editor: Larry E. Phillips

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AREA Web address:

www.shopmyexchange.com/community/area

YOUR AAFES BENEFITS...

It's time to start earning your Health Incentive Credit for 2011

Have you earned your Health Incentive Credit (HIC) yet?

If not, here's how it works:

When you complete, or update, the online Health Assessment or receive an annual routine physical exam, a \$100 credit will be applied automatically toward your 2011 deductible or coinsurance.

Your covered family members can also complete these healthy actions and earn up to \$200 in total credits for a family of two, and up to \$300 for a family of three or more.

As each credit is earned, Aetna will apply

ance for any covered family member.

If you are not able to use the credit during 2011, it will roll over to the next plan year—for up to three years.

To take the Health Assessment, go to www.aetna.com and log on to Aetna Navigator. Look on your home page for the link to "Take a health assessment." In just 20 minutes you will learn about your health risks and the "simple steps" you can take to address them.

If you completed your Health Assessment in 2010, you must update it in 2011 for the HIC credit to apply. Your covered family

it to the next claim's deductible or coinsurmembers can take the health assessment if they are age 18 and over.

> To receive your annual routine physical exam, call your doctor and schedule an appointment. Well-child and well-woman exams are also considered a routine physical exam. Once Aetna processes your claim for the exam, the HIC credit will be applied to your deductible or coinsurance. And remember, the plan pays 100% for your annual routine exam, so it costs you nothing to earn your Health Incentive Credit. Preventive care can help you identify any potential health issues early on, so please take full advantage of the programs and services the NAF Health Benefits Program has to offer you!

5 Good Reasons to Visit Aetna Navigator

What five medical conditions are the most commonly diagnosed and treated

- 1. Hypertension
- 2. High cholesterol
- 3. Nonspecific gastritis/dyspepsia
- 4. Diabetes
- 5. Low Back Pain

Now is a good time to take a look at these top 5 conditions and the ways The DoD NAF Health Benefits Program can help prevent them or get them under control.

Through Aetna, our health plan offers several resources to help you obtain your optimum health. We have Aetna Health Connections, Simple Steps to a Healthier Life, The Personal Health Record (PHR) and Informed Health Line.

Aetna Health Connections is a disease management program that offers assistance in managing chronic illnesses. This program provides information and wellness coaching through specially trained registered nurses. Aetna Health Connections covers at least 30 chronic conditions, such as diabetes, asthma, breast cancer, low back pain, and hypertension.

Simple Steps to a Healthier Life is a personalized online health and wellness program. "Simple Steps" can help you find ways to get and stay as healthy as possible. With this program you can get a clear and current picture of your health, by completing an online **Health Assessment** to help you identify your health needs and potential health risks. You will receive reports that identify areas of your health that may need the most attention, and what you can do to keep your health on the right track. You will re-



ceive a personalized Action Plan with suggestions for online Healthy Living Programs to fit your needs. You will receive help to lose weight, eat better, exercise more, manage stress, quit smoking and more.

The Personal Health Record (PHR) will allow you to keep your medical history online in one secure location. Your PHR makes it easy for you to keep track of and manage your health information such as your doctor's phone numbers, medical tests, prescriptions and more. Your PHR allows you to print your secure Health Summary, so you may share medical information with your doctor. You will receive personalized alerts and reminders from Personal Health Record to help you stay healthy.

Your "Personal Health Record" and your Health Assessment from "Simple Steps to a Healthier Life", work together. Information from your Health Assessment goes directly into your Personal Health Record. This helps create your health profile and makes it easy to provide a better picture of your health.

Informed Health Line When it's not possible to talk with your doctor and you have a health question or concern, call the "Informed Health Line" (1-800-556-1555) and talk with a trained registered nurse. The Informed Health Line is a toll free number that you can call at anytime.

YOUR AAFES BENEFITS

AAFES Benefits Q & A

Often when our AAFES employees enter the world of retirement, there are questions concerning their benefits and how other items may affect those benefits. Listed below are the answers to recent questions received from AAFES retirees:

- Q. If a retiree dies without using any of the Long Term Care (LTC) benefits, is there any residual benefit? Can the LTC policy be converted to some other Aetna product, such as life insurance?
- A. A portion of the premiums an insured has already paid into the plan is returned if the insured dies. The refund is based on the insured's age at death and is decreased by any benefits paid under the plan. There is a 100% refund through age 64 and it is reduced by 10% each year starting at age 65.

For more information on how this works:

If you are covered under Aetna's Plan, call: 1-800-537-8521 If you are covered under Prudential's Plan, call: 1-800-893-3306

Neither Aetna nor Prudential will convert the premiums paid for LTC to some other product.

- Q. Are legal services still available to AAFES Associates and Retirees through the ACS Legal Choice Program?
- A. There are still legal services available, through two sources:
 - 1. "Life Essentials: Legal Services" through the Aetna Life insurance plan http://www.aetna.com/plans-services-health-insurance/overview/life-insurance/legal.html. On this site you can create, at no charge, the following forms, including:
 - Health Care Power of Attorney
 - Financial Power of Attorney
 - Living Will and Health Care Directive
 - Basic Will Preparation

In addition to these and other legal services, Aetna also offers the following under their Life Essentials program: Financial Emotional or Physical Services.

- 2. Legal services through the Employee Assistance Program (EAP). This program can help with a variety of problems: family, emotional, marital, alcohol/drug, legal or financial Call 1-800-424-5988 or visit www.MagellanHealth.com/member 24 hours/day, 7 days/week
- Q. How is our Pension Cost of Living Adjustment determined?
- A. Cost-of-living adjustments (COLAs) for the AAFES Retirement Plan are based on increases in the Consumer Price Index for Urban Wage Earners and Clerical Workers (CPI-W). The CPI-W is determined and published by the Bureau of Labor Statistics, Department of Labor.

If there is a COLA effective in December 2011, it will be based on the increase in the third-quarter average CPI-W for 2011 over the average CPI-W for the last base quarter. The last base quarter is the third quarter of 2008, the last year in which a COLA became effective. You can find a detailed summary of how the COLA works by going to the Social Security Administration's websites: http://www.socialsecurity.gov/OACT/COLA/colasummary.html or http://www.ssa.gov/cgi-bin/bri.cgi

- Q. Is it possible to cancel the spousal annuity at any time if your spouse is terminally ill?
- A. The Retirement Plan document says the following regarding spousal annuities:

<u>Important Note:</u> You cannot make any changes regarding a Survivor's Benefit after you retire, unless you marry or remarry, or unless your named survivor dies before you. It is very important that you consider your election carefully.

Unfortunately you would have to wait until after the spouse dies to cancel the spousal annuity.

- Q. Why did my 2011 FICA withholding go up by approximately 3% this year, when my gross income did not no COLA and no other increases.
- A. There was a change due to the IRS' annual tax table update in January. State Street, the pension payment administrator, applies these changes per federal and state guidelines. Another change for 2011 was not a tax increase, but rather the ending of the American Recovery and Reinvestment Act of 2009 (ARRA) which was passed in 2009. The IRS had lowered the tax tables due to this stimulus package, but that Act ended 31 December 2010. Get more information at the website, http://www.irs.gov/.

COO provides mid-year update on the Exchange

I extend a warm greeting to all of you from sizzling hot Dallas, Texas. I hope you are beating the heat and enjoying your summer. The Exchange is no longer your father's PX and I am eager to share how we continue to evolve and better serve our customers.

Are you a part of the latest trends in electronics? The ever changing electronics market is being driven by the convergence of categories. For 2011, the hottest and fastest growing eExchange carries eight models with the top seller being the Apple iPad. According to research conducted by NRF partner BIGresearch, the average age of a tablet owner is 36.8 and younger than smart phone users. They are mostly male (61%), and have a considerably higher income than smart phone users and the average adult. We will continue to capitalize on this category through the fourth quarter.

A new strategy from the Exchange is bundled packages. Bundled products offer the customer a product solution in a self-service package. Bundling accessories with key drivers will help drive sales and improve margins. Customers win by receiving a discounted price on the bundle and by saving time in shopping for necessary accessories.





One-stop shopping is a convenience our customers look for. TConnect@Home is a one-stop shop for residential Internet, TV and Telephone services. This online service allows our customers to compare providers, simplifying the confusing array of choices that customers frequently face. Available at

www.shopmyexchange.com, this offering is ideal for our mobile customers. They can choose a single service or a bundled service, then schedule start up, either through online or through a call center. In addition, The Exchange Mobile Center has launched in 66 locations and online. Store kiosks are integrated into our PowerZone, providing popular options for cellular service and name brand cell phones. Opportunities are abound in serving customer needs in the world of converging electronics, accessories and Home Services.

Having the right size in our stores will certainly increase customer satisfaction and loyalty. The



Business Intelligence & Sales Directorate groups are teaming up to build a 'Size Analysis Tool.' This tool will allow Exchange Softline buyers visibility of sales by size of each garment. Buyers will be able to easily identify best selling and fringe sizes to enable better fulfillment. The Size Analysis Tool will allow the Exchange to better serve our customers by offering the sizes our customers need or want, specific to each location.







REAL ESTATE

The Exchange Image Upgrades are evolving the look of our stores. Many of our Shopping Centers have been recapitalized in the past 20 years and we are now focusing our capital investment on image updates. The image update program extends the useful life of our Exchanges, while refreshing the store to the latest retail

standards. During an image update, we look to include the latest sustainable technologies such as concrete flooring, LED and energy efficient lighting along with environmentally friendly materials. In the past two years we have taken advantage of a favorable bid climate and accelerated 12 image projects; realizing a cumulative project savings of approximately 25%. We look to continue this trend and have 36 more image updates planned for the next three years. We will also execute the re-branding of our stores through major image updates over the next several years.





BEFORE AFTER

New branded "Exchange" signage is now in place at the Kaiserslautern Military Community Center in Germany. It was our first exchange to receive the new exterior makeover. All CONUS exchanges will receive new exterior signing in 2011.

Did you know the Exchange is a sustainable organization? We have received considerable recognition for our efforts to become a more sustainable organization. Not only has it put over \$3.2M to our bottom line in 2010, it's the right thing to do. Our program touches all areas of the Exchange and we've made notable progress towards Executive Order goals. In the past two years, we have reduced energy usage by over 5%. All of our new construction will be Leadership in Energy and Environmental Design (LEED) Silver Certified starting in FY13. In fact, our recently completed Shopping Centers at Randolph AFB and Ft Polk are examples of LEED Silver projects and we expect to obtain certification this summer. Due to our collective efforts, we received awards from the Secretary of the Army, the Department of Energy, and most recently the Secretary of Defense for our sustainability program, which will be accepted on June 8 in the Pentagon.



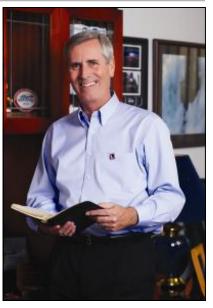
Pictured above, the Ft Polk Exchange. It was opened in April 2010 and features many energy efficient elements like concrete flooring, high efficiency HVAC, cool white roof, increased use of LED technology and many other environmentally friendly features. We anticipate LEED silver certification the summer of 2011.

Rebranding continues to show results and wows the customers. The application of a master brand to the organization continues in 2011 and beyond. Combined sales at the first group of prototype stores at Tinker AFB continue to remain in a double-digit increase above LY and the master brand to Military Clothing is expanding and is underway at Ft. Irwin and Barksdale AFB. The first rebranded Anthony's Pizza was launched at Randolph AFB in January, and 2012 will have six newly branded stores with Travis AFB and Ft. Bragg North leading the way.

Strategic Marketing Outreach continues to visit Military Retirement Communities in collaboration with Exchange General Managers and local DeCA management. During April 2011 a visit was made to Armed Forces Retirement Home, Gulfport, MS. From September to November 2011, five Communities in California and Florida will be visited. This is a great way for the Exchange to reach out to our retirees and tell the story.

In addition, Customer Relationship Marketing will continue to reach out to retirees each year through the Still Serving event. Still Serving is an annual direct mail campaign during the September/October timeframe. It includes coupons and exclusive merchandise specials along with great benefits information. This year we'll send an invitation to connect with the Exchange through social media on our Facebook, Twitter, YouTube and our external blog. We'll inform the retiree audience about the community engagement and value they can find on our social network.

Mobile ecommerce is the future and the Exchange eCommerce is on the cutting edge with mobile applications. These applications are applicable to both the Blackberry and iPhone. They allow users to research product, log in to shop, use coupons/promo codes, text to enter a drawing and see gift reminders via their phone. Ecommerce traffic is further increased by the ability to scan a bar code with a smart phone, it then navigates to our site and customers receive a special discount.



Mike Howard, COO

In the last letter, I told you about the Mobile eCommerce applications we implemented for the Blackberry and iPhone. In the near future, we will be announcing the implementation of the Droid and Windows versions. Just like the Blackberry and iPhone mobile applications, these will allow users to research product, log in to shop, use coupons/promo codes, text to enter a drawing and see gift reminders via their phone.

Exchange and retiree website

On March 26, 2011 we launched the re-branded Exchange website shopmyexchange.com. We updated 1,750 corporate web pages (this did not include the shopping site).

We also created a page just for the Retired AAFES Employees Association – shown at right.



Technology is improving our supply chain management with the Warehouse Management System. WMS is essentially a heart transplant for the Exchange Supply Chain and will significantly improve all facets of distribution center operation for years to come. Our West Coast Distribution was selected as the pilot site and had a Go-Live date of May 1. The Implementation Team is currently on site working through the system stabilization phase. The system is forecasted to reduce operational expenses by \$13.1 million annually once all DCs are on line. This saving will be achieved by reductions in both inventory carrying costs and cost per issue ratio.

The Information Technology Directorate will be rolling out the following technology solutions in support of our Retail operations worldwide. Complex Promotions at the Point of Sales (POS) is currently underway; which will automate the POS register's ability to do Mix Match functionality that will offer some basic Complex Promotions. This functionality is expected to be at a limited number of stores in the summer of 2011 and available worldwide in the fall of 2011. Some examples of complex promotions are, 1. Buy 'x' Qty and get a % or \$ off another item; 2. Buy one item, get another item free; 3. Buy two identical items and get 50% off a 3rd identical item; 4. Buy 'X' number of different items and save some dollar amount on a 4th specified item.

To better serve our customers, the Exchange solicited for a provider neutral 3G solution that would boost signal strength within our top 100 stores for cellular devices. This solution allows for better customer collaboration thereby enhancing the shopping experience. Ceiling mount antennas are deployed throughout the store while repeaters are installed in the stores computer room to provide wall to wall coverage. The rollout of the Cell Booster solution began late January 2011, and 67 of 100 stores have been completed. Target completion date for the rollout is June 30, 2011.

Let's reward those that are serving those who serve. The new Exchange rewards program launches this summer with big changes to better the program. What is a simple and genuine form of recognition? Just say thanks! The new rewards program was developed around that simple concept. So what stays and what goes? First, we're saying farewell to vague, generic awards like "superior" and "excellence" since no one really knows why they received them.

Welcome to a new rewards program with meaning. There's a new look with four rewards tied to our four goal categories. The names also had to make an obvious connection to why the associate received it. Now when an associate takes care of our customers, we'll say, "Thanks for serving." When an associate does something to share knowledge or grow another associate, we'll say "Thanks for sharing and caring." When they make an impact to the bottom line, we'll say "Thanks for contributing." And when they improve something like an internal process or program, we'll say "Thanks for making it better." There are also specific criteria tied to each reward so associates will know what behaviors they have to display to earn each of the four rewards. The new rewards program launches this summer.

What happens when the military has to move to a new location on short notice? How does the Exchange meet our commitment? The Exchange recently sent two mobile field exchanges to support National Guard Exercises: one to Haiti and the other to the Dominican Republic. The two mobile field exchanges are part of a 14-trailer fleet the Exchange maintains for such contingencies. The trailers





are a self-contained mini-PX that can operate in austere locations. We can deploy a mobile exchange within 48 hours of notification. Our customers can purchase basic personal comfort items to increase their quality of life while they are deployed. The MFE in Haiti will be there for two months; the MFE in the Dominican Republic will be there for three months.

The Exchange reports earnings of \$56.4 million for the first quarter of 2011; slightly above the plan of \$52.8 million for year-to-date April.

Sales were strong in computer hardware which can be attributed to the performance of the Apple Mac Book PRO computer, while the expansion of the name brand fast food portfolio contributed an additional increase of \$6 million in revenue over last year. Gross profit margin (without gas) climbed 4 basis points to 26.92%. This increase was driven by departments such as electronics, tobacco, and photo items.

As with positive impacts, there are always a few negatives as well. Depreciation increased 14% (\$9.7 million); partially due to increased depreciation on business-technology and real estate projects. Bad debt expense increased 80% (\$4.4 million) due a \$4 million bad debt reversal that was booked in FM April 2010.

MILITARY STAR® Results

Compared to prior year, there has been a rise in the number of active accounts that the usage of the MILITARY STAR®; attributing to the receivable balance has increased \$79 million from a rise in the number of active accounts and usage of the card.

The exchange will continue to further enhance the customer experience through new opportunities and strategies. I wish you and your family the best.

Mike Howard Chief Operating Officer

AREA Scholarship Program awards \$45,000 in 2011

though the Board initially approved twelve scholarship awards arship committee members for review. Each member scored

ess that there were more than twelve deserving applicants. The Scholarship Committee asked the board to approve four additional awards. board unanimously endorsed the proposal. We were able to award scholarships to sixteen of the thirty-three qualified applicants. I am proud to tell you that awards totaling \$475,795.00 have been made to 254 deserving students since the AREA scholarship program began in 1985. A brief recap of awardees' accomplishments and aspirations is shown below.

This was another banner year for the AREA Scholarship Program. With fifty-three applications re-

was one of the highest participation rate campaigns since the program began. Having said that, I would be remiss if I failed to mention how funds have been and continue to be made available for this outstanding "AAFES Employee-Oriented" program. The program garners support from both industry recognize loved ones with a donation to the AREA Scholarship to the program's past and future success.

Here's a brief description of how the program worked this year. First, all applicants were screened to assure minimum requirements were met. After meeting the "AAFES Employee, Son or Daughter" and minimum academic criteria, each application was given a unique number to track it as it moved www.shopmyexchange.com/Community/

This year AREA awarded scholarships totaling \$45,000. Al- through the process. The files were then sent to seven scholearlier in the year, it was obvious during the evaluation proc- and ranked the files against five criteria: Academic honors and

> achievement, School Activities, Outside of School Activities, Letters of Recommendation and An Essay Themed on "...Why I deserve this scholarship..." All scores were aggregated and an award roster finalized. After that, the roster and committee recommendation were forwarded to Chuck Poffenbarger, AREA President, Chuck in turn sent the packet to AREA BOD members for consideration. BOD members reviewed the recommendations and by vote approved the twelve basic and four additional awards. Chuck then sent scholarship notification letters to each recipient.

Applicant academic standing was exceptional again ceived and thirty-three of those meeting AREA criteria, 2011 this year. All applicants, including those not meeting AREA's minimum scholarship requirements, should be proud knowing they reflect great credit on themselves and the families who support them. Obvious I was impressed with the high quality of each applicant but more importantly, committee members were equally impressed. This year the evaluation committee partners and from many within our own ranks who choose to was again made up of volunteers taking time to apply exceptional judgment to the evaluation process. I personally thank fund. Industry support and individual donations are key factors Jim Sawyer, Duane Walsh, Vivian Skalsky, Richard Sheff, Darryl Richards, Don Smith and Mat Dromey for an outstanding effort again this year.

> And finally, don't forget about next year. If you know a qualifying high school senior entering his or her first college semester in 2012, make sure they review our Scholarship Program at

> > Regards,

Thomas Gallagher

Director, AREA Scholarship Program

KELSEY BOVA RECEIVES \$5,000 MARILYN IVERSON SCHOLARSHIP



KELSEY ROSS BOVA

\$5,000 Marilyn Iverson Scholarship Award

Parents:

Michael & Rochelle Boya

High School:

Dutchtown HS, Hampton, GA.

Career Interest:

English-Creative Writing

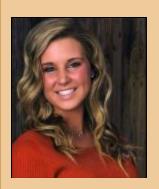
Kelsey Bova, daughter of Michael and Rochelle Bova, is the recipient of the 2011 Marilyn Iverson Memorial award. This \$5,000 endowment is given to the top AREA scholarship recipient for outstanding academic achievement and community involvement. In the fall Kelsey enters college seeking a degree in English-Creative Writing.

During her time at Dutchtown HS in Hampton, GA Kelsey distinguished herself in many areas. She was on the Honor Roll each year, was a 2010 Georgia Certificate of Merit winner, was recognized with a "Best Overall Subject Award" for both English and Spanish and received the Duchtown HS "Top Dog" award for English drama.

In addition to these prestigious awards, Kelsey found time to volunteer with senior citizens, act as youth worship/ band/drama leader at her church and participate in many community sponsored activities in Henry County Georgia.

Kelsey is the third member of her family to win an AREA Scholarship; for more on the Bova sisters story, see p. 16.

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BROOKE MCDONALD

\$5,000 Scholarship Award

Parents:

Kevin & Jeanne McDonald

High School:

James Martin HS Arlington, TX

Career Interest:

Environmental Engineering

Brooke Allyn McDonald: Brooke is the daughter of Kevin and Jeanne McDonald. Having been awarded a \$5,000 AREA Scholarship, Brooke enters college this fall in pursuit of an Environmental Engineering degree.

Brooke garnered many accolades while attending James W. Martin HS in Arlington, TX. She was a member of the Nation Honor Society, Spanish National Honor Society and a nominee to the National Society of High School Scholars. Brooke sat on the Martin HS President's Council, was her class representative on the Student Council for three consecutive years and was a mentor to elementary school students.

Brooke also found time to give back to her community by working with the "Mission Arlington", a city-sponsored program, and the Salvation Army. She was also active in her church where she volunteered for "Catholic Charities" and "Spirit of Hope" initiatives.

Kim, Seung Won: Seung Won attended Green Hope HS in Cary, NC. The son of Kim, Chin Tong and Kwon, Mi Hyang, Seung Won enters college this fall as Chemistry major with a \$3,000 AREA Scholarship in hand.

In high school he was a National Honor Society member, was a semi-finalist in the Governor's Honor Program, was recognized with an Academic Letter of Distinction, received the Alpha Scholar Award and earned the Teacher's Honor Student Award. Seung Won was a member of the Science Club, the National Beta Club and a member of Mu Alpha Theta at Green Hope HS.

Outside of the classroom, Seung Won was a Green Hope HS booster, volunteered at St. Francis Hospital, was an active member of his church choir and volunteered with the Duval House, a facility devoted to aiding the disabled.



KIM, SEUNG WON \$3,000 Scholarship Award

Parents:

Kim, Chin Tong & Kwon, Seung Won

High School:

Green Hope HS Cary, NC.

Career Interest: Chemistry



SHANNON AUVIL

\$3,000 Scholarship Award

Parents:

James & Michelle Auvil

High School:

Midlothian HS Midlothian, TX.

Career Interest:

Public Relations

Shannon Auvil, the daughter of James and Michelle Auvil, was awarded a \$3,000 AREA Scholarship. Shannon intends to major in Public Relations when she enters college in the fall.

Shannon attended Midlothian HS in Midlothian, TX where she was an AP Scholar, a National Commended Scholar, was recognized as the Texas Photo Editor of the Year and garnered, among other things, a first place "Photo Portfolio" award and was designated "Design MVP" in a regional journalism competition. She was editor-in-chief of the HS newspaper, yearbook editor and a member of the Science Club.

Outside of school, Shannon volunteered with the North Texas Food Bank and at the community SPCA facility.

Andres Domingo Anzola: Andres, the son of Domingo and Patricia Anzola, is the recipient of an AREA \$3,000 scholarship award. He will use the award to seek a degree in International Relations as he enters college in the fall.

His family is stationed at RAF Lakenheath in the UK where Andres attended HS. While at Lakenheath HS, Andres was listed on the Principal's Honor Roll, was a member of the National Honor Society, received the RAF Commander's Award as a junior and was recognized as an AP Scholar. Andres was a member of the Student Government, was a member of the "Model United States Senate" and a member of The Future Business Leaders of America at Lakenheath HS.

Outside the classroom Andres volunteered as a peer tutor and in his church, he taught in the Vacation Bible School program and was an active member of the Church Youth Group.



NICOLE MCDOUGAL

\$3,000 Scholarship award

Parents:

Joseph & Christine McDougal

High School:

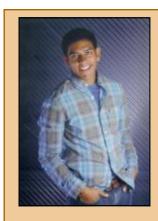
Mansfield HS Mansfield, TX.

Career Interest:

Clinical Psychology/ Social Services

Arman Alarilla: Arman received a \$3,000 Area scholarship which he intends to use in seeking a Major in Business Administration upon entering college this fall. Arman, the son of Moreno Luis and Sema Ayse Alarilla, attended Wiesbaden HS in Wiesbaden, Germany. While in HS, Arman distinguished himself with a Certificate of Appreciation and a Special Academic award from Wiesbaden HS. He was a member of the National Honor Society, was the Class Treasurer as a sophomore and Class Vice President as a senior. Arman was a member of the Wiesbaden HS Soccer and track teams.

Outside the class room, Arman volunteered as a tutor, was the representative to the Army Family Action Plan group and on his own initiative, founded and became tutor to the "Teen Center Guitar Club" (a service to his military community).



ANDRES ANZOLA

\$3,000 Scholarship Award

Parents:

Domingo & Patricia Anzola

High School:

Lakenheath HS Lakenheath, UK.

Career Interest:

Internal Relations

Nicole Angelique McDougal: Nicole is receiving a \$3,000 AREA Scholarship award. She is the daughter of Joseph H. and Christine E. McDougal. Nicole will be seeking a degree in Clinical Psychology/Social Services as she enters college later this year.

Nicole attended Mansfield HS in Mansfield, TX where she excelled academically. While in HS, Nicole was a member of the National Junior Classical League Latin Honor Society, recognized as an Outstanding Pre-Ap German Student and was commended for her performance on the "Texas Assessment of Knowledge and Skills" initiative. Nicole was the Secretary of the German Club and was a volunteer on the Mansfield High School Literary Magazine.

Nicole is an active member of her church: a member of the choir, a member of the Peer Ministry Team and a volunteer at the St. Jude Fall Festival.



ARMAN ALARILLA

\$3,000 Scholarship Award

Parents:

Moreno Luis & Sema Ayse Alarilla

High School:

Wiesbaden HS Wiesbaden, Germany

Career Interest:

Business Administration



VICTORIA LYNN WALL \$3,000 Scholarship Award

Parents:

Michael & Nancy Wall

High School:

Hanis County HS Hamilton, GA.

Career Interest:

International Relations/ International Business



Taylor Diane Peterson:

Taylor, the daughter of Carl and Kathy Peterson, received an AREA \$3,000 scholarship award. She enters college this fall seeking a degree in Zoology/Marine Biology.

While attending The Colony HS in The Colony, TX., she was a

member of Mu Alpha Theta, she served as Orchestra Librarian while actively participating as a member her HS band.

Outside of school Taylor worked as a volunteer with underprivileged children and was active at her church where she taught Bible school.



JENNIFER RIVERA

\$3,000 Scholarship Award

Parents:

Augustine & Gloria Rivera

High School:

Papillion-La Vista South HS Papillion, NE.

Career Interest: Undecided

Victoria Lynn Wall: Victoria received a \$3,000 Area scholarship. Victoria, the daughter of Michael and Nancy Wall, attended Hanis County HS in Hamilton, GA. Upon graduation she will be seeking a degree in International Relations / International Business as she embarks on her college career this fall.

As a HS student, Victoria was a member of the National Honor Society, was a member of the Outstanding Sophomore Future Business Leaders of America and was listed on the Hanis County HS "ALL A's and Bs Honor Roll".

Out of the classroom she was selected to the GMEA All District Honor Band. She was recognized by her church as Teacher of the Year for her outstanding work in her church Sunday school program.



TAYLOR PETERSON

\$3,000 Scholarship Award

Parents:

Carl & Kathy Peterson

High School:

Colony HS Colony, TX.

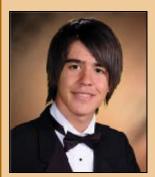
Career Interest:

Zoology/Marine Biology

Jennifer Lynn Rivera: Jennifer is the daughter of Augustine and Gloria Rivera. She enters college this fall with a \$3,000 AREA scholarship in hand.

Jennifer attended Papillion-La Vista South HS in Papillion, NE. While there she distinguished herself academically. She was a member of the National Honor Society, received The President's Education Award, was honored with "The Award for Academic Excellence", selected for the True Titan award and was invited to participate in The Nebraska Achievement Banquet at the University of Nebraska-Lincoln.

Outside the classroom, Jennifer was a member of her HS track & field and cross country teams. Jennifer also found time to give back to her community by volunteering with the Open Door Mission, UNICEF and with a senior citizens group.



ALEXANDER ZERMENO

\$3,000 Scholarship Award

Parents: Francisco & Ayfer Zermeno

High School: Kadena HS Kadena, OK

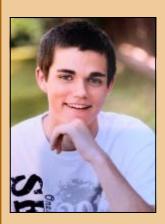
Career Interest:
Journalism

James Clayton Finley: James attended Timberview HS in Arlington, TX.

The son of James Dale and Lori Lynn Finley, James will enter college this fall with a \$3,000 Area scholar-ship in hand and his eye on a Pharmacy degree. At Timberview HS he worked in various "Pharmacy-related" programs. James was in the Pharmacy Technician Program, the Intern Program at Arlington Neuro-surgical/Spine Center and participated in the Intern program at Huguley Memorial Medical Center.

Outside of academics James found time to volunteer as a PTA fund raiser, participate on the Timberview HS cross country and track teams as well as being an active member of its' swim team. **Alexander Murat Zermeno:** Alexander enters college this fall with a \$3,000 AREA scholarship award in hand. He will be seeking a Journalism degree as he embarks on his college career this fall.

Alexander, the son of Francisco and Ayfer Zermeno, attended Kadena HS while stationed overseas with his family at Kadena AB in Okinawa, Japan. In HS Alexander was honored with 2nd and 3rd place prize awards given by the Far East Journalism Society for excellence in that field and he received recognition from Kadena HS for arranging its homecoming halftime show. He was a member of the Music Honor Society, the "Student Life Editor" for the HS yearbook and the "Entertainment Editor" and "Editor-in-Chief" for the HS Panther Prowl Staff.



JAMES FINLEY \$3,000 Scholarship Award

Parent: James Dale & Lori Lynn Finley

High School: Timberview HS Arlington, TX.

Career Interest: Pharmacy



CHARLES VAUGHAN

\$1,250 Scholarship Award

Parents:

Mark & Charlotte Vaughan

High School:

Maypearl HS Maypearl, TX.

Career Interest:

Pre-med

Charles Connor Vaughan: Charles, the son of Mark and Charlotte Vaughan, received a \$1,250 Area scholarship award. Charles has been recognized by Baylor University with a Gold Merit Scholarship. He enters college this fall as a Pre-Med student.

Charles attended Maypearl HS in Maypearl, TX. where he was a member of the National Honor Society and a member of the Maypearl Academic Student Government. While attending Maypearl HS Charles received "Academic All-District" and "Academic All-State" awards. He was also an accomplished HS athlete having participated as a member of the basketball, football and track & field teams.

Charles found time to give back to the community by volunteering with Special Olympics, Cancer Awareness Relay for Life and working with the homeless at the East Dallas Shelter.



JULIANNA HOLLOWAY

\$1,250 Scholarship Award

Parents:

Keith & Ivette Holloway

High School:

Cooper HS Abilene, TX.

Career Interest:

English, with focus on creative writing

Read more about the Holloway Sisters and their family on page 17

Kayla Holloway: Kayla, the recipient of a \$1,250 AREA scholarship award is the daughter of Keith and Ivette Holloway. She, like her sister Julianna, attended Cooper HS in Abilene, TX. She enters college in the fall with an Interdisciplinary Studies (Early Childhood through Grade 6) degree in mind.

While at Cooper HS Kayla garnered recognition as a Regional Silver Medalist in a state-wide competition for "Education Leadership Fundamentals", was a member and officer in the National Honor Society, a member of the Spanish Club and was recognized by her HS for achieving the highest score in a UIL Group Choir contest.

Outside the classroom Kayla excelled also: she was a member of the Cooper HS two time 4-4A championship tennis team and volunteer with the homeless and less fortunate through Love and Care Ministries at her church and worked as a volunteer at the local food pantry.



REBECCA WALLIS

\$1,500 Scholarship Award

Parents:

Robert & Catherine Wallis

High School:

Colleyville Heritage HS Colleyville, TX.

Career Interest:

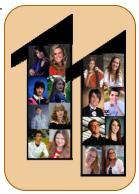
Engineering

Julianna Nicole Holloway: Julianna, after attending Cooper HS in Abilene TX., enters college this fall seeking an English degree with a focus on creative writing.

Julianna, the daughter of Keith and Ivette Holloway, has received a \$1,250 AREA scholarship award. Julianna distinguished herself both academically and athletically while at Cooper HS. She was a member and officer of the

National Honor Society, a member of the Spanish and Calculus Clubs and a member of the Cooper HS two time 4-4A championship tennis team.

Julianna also found time to volunteer with the homeless and less fortunate through Love and Care Ministries at her church and she worked as a volunteer at the local food pantry.





KAYLA HOLLOWAY

\$1,250 Scholarship award

Parents:

Keith & Ivette Holloway

High School:

Cooper HS Abilene, TX.

Career Interest:

Rebecca Laura Wallis: Rebecca, the daughter of Robert and Catherine Wallis, received a \$1,250 AREA scholarship award. After graduating from Colleyville Heritage HS in Colleyville TX. Rebecca will be entering college this fall in pursuit of an Engineering degree.

At Colleyville Heritage HS Rebecca received the Presidential Award, was a member of the National Honor Society, was in the Community Scholar Ambassador Program and acted as a Peer Mentor to fellow students.

Outside the classroom she had an active interest in soccer and volunteered at the Carrolton No-Kill Animal Shelter.

Three AREA Scholarship winners in the Bova Family



The three children of the Bova family have each won an AREA scholarship, with Kelsey being the most current recipient. Here are some details that Kelsey provided about her family. Shown in the photo from Whitney's graduation ceremony at left are: Kelsey (L), Whitney (M), and Brooke (R).

Whitney Bova (Age 23): The oldest of three girls and an AREA scholarship winner in 2006. Whitney went to UGA taking pre-nursing classes her first two years of college and then transferred to the Medical College of Georgia's (MCG) School of Nursing. On May 5, 2011 she graduated Summa cum laude with a BS in Nursing. Whitney's MCG GPA was 4.0 and her overall college GPA was 3.88. She is a member of the International Honor's Society of Nursing. Also during the past three years Whitney has worked at St. Mary's and Athens Regional

Hospitals in Athens in a variety of positions to include an externship at Athens Regional on their Labor and Delivery floor. She is currently still working part time at Athens Regional and is studying for her nurses' (NCLEX) certification test. She is getting married in June and has been offered and accepted a permanent position at Athens Regional, in the Neuroscience

Department, which she will start in mid June. Whitney also has done much volunteer work including actively participating in a HOSPICE program.

Brooke Bova (Age 21): Brooke received an AREA scholarship in 2008 after being Dutchtown High School's valedictorian. She just completed her third year at the University of Georgia (UGA). She is working towards a degree in Marketing in the Terry School of Business. Brooke has been on the Dean's List each semester with a cumulative GPA of 3.81, and is a member of a Business fraternity and the Golden Key honors society at UGA. She has a Marketing Internship lined up for this summer in Atlanta. Brooke loves singing, playing the guitar and soccer.

Rochelle Bova: My mom is a kindergarten teacher at Community Christian School. She is a wonderful teacher, and mother, and is also very active in our church. She is from South Dakota, and we still greatly enjoy our trips to the farm in South Dakota visiting relatives. She a graduate of South Dakota State University and, of course, like the rest of us, has lived in various places (including Germany!) due to my dad's career with AAFES.

Michael Bova: My dad retired last May after almost 29 years with AAFES. He took early retirement due to the closure of the Distribution Center at Fort Gillem, where he was the Human Resources Manager the last 11 years of his time with AAFES. As you can tell from our family email address, he is still an Indiana Pacers NUT!

Kelsey Bova: I am graduating from Dutchtown High School this month, and this year I participated in the dual enrollment program, attending classes at Clayton State University. I am currently exploring summer employment opportunities. In the meantime I do various volunteer work to include helping out in my mother's classroom. I am very involved in my church's youth group writing/acting in drama productions, singing in the youth band, and serving as a worship leader. I was accepted at both UGA and Georgia College and State University (GCSU) and decided to attend GCSU in Milledgeville, Georgia, where I plan to major in Creative Writing.

Again, thank you so much for this article, Kelsey!

TWO 2011 WINNERS FROM SAME TEXAS FAMILY

Profile of Julianne & Kayla Holloway & Family

Julianne and Kayla Holloway are the daughters of Keith and Ivette Holloway of Abilene, Texas. They graduated from Cooper High School with grade point averages only .01 while attending Cooper High School. Like her sister, she ware both \$1,250 AREA Scholarship winners.

Their father is currently working as AAFES Loss Prevention Manager for Dyess AFB (Abilene, TX) and previously, Goodfellow AFB (San Angelo, TX) for 4 years. He is a retired USAF as MSgt (E-7) in 2007 and a disabled Veteran, originally from San Antonio, TX.

Julianna and Kayla's mother retired from USAF as Captain (O-3) in 2008 and is also a disabled veteran. She is currently working for Southern Star, Inc., and was originally from Puerto Rico.

Brother Gabriel Holloway, 13, is attending Clack Middle School in Abilene.



Juliana Holloway

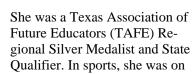
Julianna graduated #7 of 502 (Top 2%) with a GPA of 4.00 at Cooper High School in Abilene. She has been a member of National Honor Society (NHS) since 2008 and was NHS Officer for 2010-11. Her other academic achievements include being a member of Spanish club and Calculus club.

She completed 9 Advance Placement (AP) classes and 11 Pre-AP classes and qualified as an AP Scholar. She played on the varsity tennis team for four years, was a two-time District 4-4A champion

and two-time tennis regionals qualifier. She was Second Team All District – Girls Doubles (2010-11)

Julianna will attend Texas State University—San Marcos in Fall 2011. She has been accepted into Honors Program. Her major is English with Creative Writing Emphasis, and she plans to be an author.

Kayla graduated #24 of 502 (Top 5%) with a GPA of 3.99 while attending Cooper High School. Like her sister, she was also a member of National Honor Society (NHS) since 2008 and an NHS Officer for 2010-11.Kayla completed 8 advance Placement (AP) classes and 10 Pre-AP classes.





Kayla Holloway

the Cooper High School varsity tennis team for 3 years, winning the District 4-4A championship twice and qualifying for the tennis region tournament two years. Her singing talents led to membership in the Cooper High School Les Chanteurs Choir, and she garnered highest possible UIL scores during competitions. She was also a member of the Spanish club

Kayla will be attending Texas State University – San Marcos in Fall 2011. She has been accepted into the Honors Program and her major will be Interdisciplinary Studies (EC-6). Kayla plans to teach first grade.



Kayla (I) & Julianna (r) at the 2011 prom

Visit the new AREA website at: www.shopmyexchange.com/community/area

It's easy: just use the internet address above or, if you're the adventuresome type, log on to the Exchange website at www.shopmyexchange.com, click on Community in the blue banner and then Retired Employees Association.

CHAPTER HAPPENINGS

Alamo Chapter—The The annual golf tournament for the Alamo Chapter of the AREA located in San Antonio was held on 11 May. **Tony Trevino** organized the event which was held at the Canyon Lake Golf Course. It was a fun day for all with golfers coming as far away as Dallas to participate, but the highlight of the day was a HOLE IN ONE by **Val Gomez**.





Val Gomez after his hole in one.

Celebrating in the 19th hole after the tournament, Seated left to right are Jim Russell, Tony Trevino and Dan Forsch. Standing are Mike Rodela, Bob Philbin, Javier Villalobos and Val Gomez.



More than 30 people attended the annual Alamo Chapter picnic. They enjoyed meat and drinks provided by the chapter and wonderful side dishes prepared by the attendees.

-Brenda Borland



Len Freitas new chapter president with former president Tony Trevino



Ann and Tim Brogan

PICNIC



Bob Ottinger and Javier Cerna entertained at the picnic with a hysterical skit

Northern California Chapter—On March 16, the chapter hosted the McCellan BX employees at the first ever "Meet and Greet" coffee in the BX break room. Chapter members were warmly received by managers Mary Ohmler and Valerie Madison and Il he BX employees. "Our efforts to increase our membership were rewarded with the signing of 12 new members," the newsletter reported. "We had a good time visiting with so many friends both old and new."

The chapter's bake and book sale at McClellan on April 23 was a huge success. The baked items were some of the best ever, with many decorated for Easter. The sale makes up the bulk of treasury funds for the chapter.

Chapter members also enjoyed a March visit to the Thunder Valley casino, the April luncheon at the Waffle Square in Citrus Heights and the May luncheon at Lumberjacks in Sacramento. A Great San Francisco Adventure was planned on June 18 with a ferry ride from Vallejo to San Francisco and an afternoon of free time at Pier 39 to have lunch, shop and watch the sea lions. This outing will be the last chapter activity until meetings resume in September.

San Francisco Golden Gate Chapter—San Francisco Chapter of AREA luncheon held three luncheons this spring, the first at the H's Lordship Restaurant, Berkeley Marina, CA on April 6, 2011. Photos from each of the luncheons are labeled by month and shown below.

On May 4, 2011 the chapter's members gathered at the Garden Restaurant in Novato, CA. These pictures were taken in the restaurant's beautiful patio area.

And in June the luncheon on the 1st at the Fumé Bistro in Napa, CA. The unseasonal rainy weather prevented us from enjoying our lunch in the Bistro's beautiful patio; but, the Bistro staff made us very comfortable in the main dining area. Thirteen AREA members and guests attended.

—Ernie Kodama



April — Marion Emery, Noble Emery, Joan Turner & Neil Burns



April — Marion Emery, Noble Emery, Ernie Kodama & Neil Burns



April — Dennis Gilman & George Willis



April — Mary Lou Geimer & Sandy Gilman



May — The Emery Family - Carol Beatty, Noble and Marion



May — Noble Emery, George Willis, Sr., George Willis, Jr., Sandra Westfall and Neil Burns



May — Ernie Kodama and Joan Turner



May — Val and Marion Grohoski



June — Sandra Westfall, Carol Beatty & Marion Noble



June — Noble Emery, Marion Grohoski & Val Grohoski



June — Iyoko Pao, Mary Lou Geimer & Joan Turner



June — Carol Beatty, Marion Emery, Noble Emery, Marion Grohoski & Val Grohoski

CHAPTER HAPPENINGS

Aloha Chapter—The Aloha Chapter met for their spring luncheon on Sunday, April 10, at Yen Kings Maple Garden. Yen Kings, a popular Chinese restaurant in Honolulu, is noted for both their quality, and perhaps more importantly to AAFES retirees their COST!!!! After invocation by Wilton Santos, a superb chinese buffett was enjoyed by 40 members and guests – one of the largest April get togethers for our group. The program featured a Spring Plant Sale and Easter Basket auction. Our auctioneer extraordinaire, Lester Tokuhisa, assisted by Lauri Santos, was very adept as getting those AAFES retirees to dust off their wallets for what turned out to be a very successful sale and auction. The group was asked for suggestions as to other locations they would like to go to for future meetings which will be discussed and investigated by the Steering Committee. Everyone left several hours later more informed, somewhat lighter in the wallet but definitely full and happy.



Alice Suma, Janice Faust



Jane Fukunaga, Darlene Ikegami



Gwen Goo, Buda Ishihara



Bill Allgire, Lauri Santos, Marlene Tokuhisa





Lena McNeal, Frances Hillhouse



Joyce Kikuchi, Mitzie Inouye



Mary Ann Asato, Elaine Takahashi





Pat Watson, Gina Tanaka



The Gang, otherwise known as the Old Hands Group regrouped in Las Vegas for five days in May.

The 'Old Hands' Did It Again In Las Vegas

The Old Japan Hands Group from the 8th Army Central Exchange, Far East Exchange System, JAKOR and Japan Central Exchange (the same organization under different names) met again in Las Vegas, May 1-5. There was a lot of talk about the good old days in Japan as well as updates on what's going on in everyone's life.

The first night we went to dinner at Makino's Japanese Restaurant, which

has a delicious buffet with lots of authentic Japanese food—still as good as ever. The next night we went downtown as a group to see the overhead light show and then dinner at the California Hotel, a gathering place for visitors from Hawaii. The third night we went to a nine-course dinner in Las Vegas' huge Chinatown. Our stomachs were groaning when we left.

Every morning we met for a casual

breakfast, taking over a corner of the hotel café. The 2-3 hour breakfast was very popular and led to lots of conversation. In between all this, I heard there was a little gambling going on.

We give thanks to Tom Ige for his dedication arranging this gathering, and we are all looking forward to doing it all over again next year.

-- Tim Brogan



Jim Yamamoto, Naomi Fazende, Ineko Seese



Yoshiko and Milostan. Bill Bloom, Pat Dell 'Olio, Mel Krasow



Kyoko Campbell, Lily McMahan, Helen and Tom Ige



Ed and Chiyoko Ikemiya, Paul Hiroshima



Tom and Helen Ige, Tom Martin

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Gerald L. Clark	Andrew J. Ruffo	\$50.00				
Robert Pardue	Martin Rodman	\$50.00				
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Donald E. Pontius	Andy Ruffo	\$100.00				
Richard Fregoe	Andy Ruffo	\$100.00				
Margot Walker	Lucy Moose	\$25.00				
*Leola Richards	Thedoria Byers	\$100.00				
Jim Henry	Dottie Henry	\$200.00				
Jim Henry	Roger Dix	\$100.00				
Jim Henry	Martin Rodman	\$100.00				
Joe Gray	Johnny & Mary Wilbanks	\$50.00				
DONOR	AS A GENERAL DONATION					
Fort Gordon Chapter Retirees	General Donation	\$150.00				
ALA DFW Chapter		\$10,000.00				
	IN HONOR OF:					
*Cory Belkov	Dale Bryan	\$100.00				

Note: * denotes non-AAFES retiree
**denotes Non member of AREA

IN REMEMBRANCE

Floriene Belcher, 97, died February 15, 2011 in Augusta, GA. The Fort Gordon Associate retired in 1971. **Medi M. Bolling**, 69, died February 14, 2011 in Grand Prairie, TX. The former HQ Buyer retired in 1993.

P.R. Colquitt, 90, died January 26, 2011 in Cedartown, GA. The former Non-Exchange Merchandise Support Associate retired in 1981.

Edward E. Ethington, 63, died March 4, 2011 in West End, N.C. The former Spangdahlem General Manager retired in 1988.

LISTING CHANGES A(Address) T (Telephone) Z (Zip Code) M (Marital Status)

IN TOTAL SURVEY SAME AND		
	ALBAN, MARGARET R 1122 W. TERNERO ST TUCSON AZ 95704-2729 Ph: 520-296-3853	Α
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	COOK, VINCENT E 2230 RUSTIC TRAIL FAYETTEVILLE NC 28306-3281 Ph: 910-229-3465	Α
	CUTLER, JANE P 3 KINGSLEY LN HAMPTON VA 23669-1971 Ph: 757-850-8053	A
	DODSON, GEORGE V 2044 A ROCKY DRAW RD TROY MT 59935-8725 Ph: 406-295-9856	Α
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	ISCRUPE, MARY J (MARY JANE) 6764 81ST AVE. N PINELLAS PARK FL 33781-2001 Ph:	A
100	JASINSKI, CHRISTEL U (BRUCE J) 7916 ROCKWOOD DR MITFORD KS 66514-9200 Ph: 785-238-3207	A
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	WHITTENBURG, PEGGYE A 1410 COUNTY ROAD 424 D SAN SABA TX 76877-7916 Ph: 325-372-7578	A
	WILHIDE, GLORIA T (DONALD E) 601 A MARSHVIEW DR. UNIT A WAYNESBORO PA 17268-7990 Ph: 717-762-8909	A

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ANCHORAGE AK 99508-4942 Ph: 907-334-9232

WILLIAMS, RUTH

5903 BLUEBONNET ST

ALEXANDRIA LA 71303-3914 Ph: 318-443-3156

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2500 SOUTH 17TH ST. APT. 4

GRAND FORKS ND 58201-6638 Ph: 701-775-2381

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P.O. Box	TTN: Membersh 380614 ille, TX 75138-0	,	ENT ADDR	ESS:	

USEFUL TELEPHONE NUMBERS

The following telephone numbers are provided as a convenience to members wishing to contact certain HQ AAFES offices and the AAFES Federal Credit Union.

> **HQ SWITCHBOARD** (214) 312-2011

FOR RETIREMENT and GROUP INSURANCE BENEFITS: HQ. AAFES BENEFIT BRANCH REPRESENTATIVES (800) 519-3381

<u>GENERAL COUNSEL</u>: COLONEL ERIC E. WEISS, USAF (214 (214) 312-3126

EXCHANGE POST:

BARBARA KIRSCH

(214) 312 3831

SALES TABLOIDS:

LEAH MILLER

(800) 733-5142

ID CARD, PRIVILEGES

HR-L/H Servicing Personnel Office (214) 312-3330 ID Cards issued Monday, Wednesday, Thursday and Friday from 7:30-10 a.m.

DOD VEHICLE STICKERS:

DOD stickers are issued in AD from 7:30-11 a.m. on Monday, Wednesday, Thursday and Friday.

AAFES FEDERAL CREDIT UNION: TOLL FREE SERVICE

NORTH AMERICA (800) 452-7333 **UNITED KINGDOM** 0800-89-7490 **GERMANY** 0130-81-1187

FOR OTHERS NOT LISTED:

PAT WEAVER

(972) 780-9810

For other information, check out the AAFES website at: http://www.shopmyexchange.com and the AREA website http://www.shopmyexchange.com/community/area

<u>AAFES RETIRED EMPLOYEES ASSOCIATION</u> Help Us Save Money!

Get the Newsletter online rather than through the mail.



The difference in cost is significant*, and you'll enjoy these advantages: Get the Newsletter first, before anyone else. E-mail is faster than snail-mail.

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*Per copy print cost at \$1.42 + mailing at \$0.57 = \$1.99 cost per copy. We now have 175 members (35 more than last quarter) receiving the Newsletter via e-mail, saving us \$1,393.00/year. Do yourself and AREA a favor – try the Newsletter via e-mail attachment.

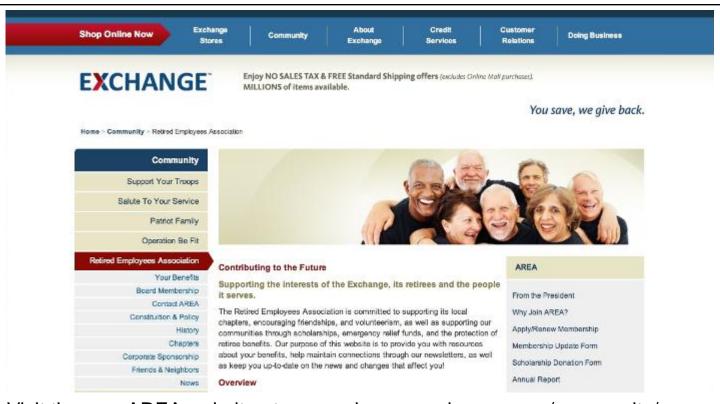
Here's what one member said: "The email edition is superb. Easy to read, brilliant colors, etc. I can't say enough about it, and would recommend that anyone with a computer should give it a try. Especially since they can always convert back to hard copy. I doubt if any would do that."

Send an e-mail to Pat Weaver, Membership Director, at <u>ken-pat@sbcglobal.net</u> and state that you would like to get the Newsletter on line and we'll do the rest. Give it a try. If you don't like it, we can always add you back to the snail-mail list.



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DUES ALERT! Please check the expiration date above. If the date is June 2011 (or earlier) please send your \$15 dues PAYABLE to AREA.



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It's easy: just use the internet address above or, if you're the adventuresome type, log on to the Exchange website at www.shopmyexchange.com, click on Community in the blue banner and then Retired Employees Association.