



NEWSLETTER

JANUARY 2010

SUPPORTING THE INTERESTS OF AAFES, ITS RETIREES AND THE PEOPLE IT SERVES

The AREA Year in Review

The economy, AREA scholarships, higher health benefits claims, chapter closure, aggregation highlighted 2009

The year 2009 was all about the economic recovery from the recession of 2008, and for AREA a review of the year's events began with reassurance from AAFES Chief Financial Officer Harold Lavender who wrote in the January 2009 AREA Newsletter: "We want to take a moment to discuss the AAFES retirement plans in light of the 2008 stock market volatility. Your pension benefits are a promise that AAFES has made to you and, regardless of what is happening in the market place, AAFES intends to keep that promise."

The year began with AAFES retirees receiving a 5.8 % Cost of Living Adjustment to their annuity and from Social Security. The year ended with no COLA adjustment, as explained in a separate article on this page.

2009

In April it was election time for AREA. Three incumbents ran again—Chuck Pofenbarger for President, Gerry Peterson for Treasurer and Don Smith for Secretary. The President Elect position remains vacant. Officers who are elected will take office on June 1. The Constitution and Bylaws of AREA were revised by the AREA Board of Directors, and were also on the ballot. AREA members voted in May to reelect three officers and approve changes to AREA's constitution and bylaws.

In a continuing effort to provide important

benefit programs, AAFES announced The Prudential Insurance Company of America (Prudential) would become the new administrator of the Group Long Term Care program, effective July 1, 2009.

This year AREA awarded 18 scholarships totaling \$42,500. The AREA Board initially approved 12 scholarship awards earlier in the year, but during the evaluation process it was obvious that there were more than 12 deserving applicants. The Scholarship Committee asked the board to approve six additional \$1,000 awards. The board unanimously endorsed the proposal. "We were able to award scholarship monies to 18 qualified applicants," Tom Gallagher, Director, AREA Scholarship Program, said, "I am proud to tell you that \$388,795 in awards has been made to 221 deserving students since the AREA scholarship program's inception in 1985." The announcement was followed by the publication of the third annual Scholarship booklet, a 60-page publication on the 2009 scholarship program.

The total claims cost for AAFES in the Department of Defense NonAppropriated Fund Health Benefits Program (DoD NAF HBP) for plan year 2008 was \$145.5M compared to \$131.5M in 2007. The 2008 claims cost increased 10.6% from 2007.

In October, Recollections of a Convention Coordinator was published, recounting the 10 AREA conventions that John Ellis managed from 1990-2000. If you missed it, John wrote, "When I moved back to Dallas in 1988, after 10 years of retirement living in Granbury, southwest of

Continued on page 4

No Cost of Living Adjustment for 2010

It's official, there will not be a cost of living adjustment (COLA) paid to AAFES retirees for 2010. This applies to both the AAFES annuity and Social Security.

Why no COLA?

COLA is based on the inflation measure known as the Consumer Price Index for Urban Wage Earners and Clerical Workers (CPI-W). Each prospective year's COLA is determined based on the change in the CPI-W from the third quarter of the prior year to the current year's third quarter.

Since there was no increase in the CPI-W from the third quarter of 2008 through the third quarter of 2009, there will be **no** COLA increase for 2010.

COLA payments increased by 5.8 percent in January 2009, the largest increase since 1982.



CHUCK POFFENBARGER, PRESIDENT

AREA & Chapter Goings On

Bit O' This
Bit O' That

**"It snowed and snowed, the whole world over,
Snow swept the world from end to end.
A candle burned on the table;
A candle burned."**

- Boris Pasternak, *Dr. Zhivago*

**"Whose woods these are I think I know.
His house is in the village though;
He will not see me stopping here
To watch his woods fill up with snow."**

- Robert Frost, *Stopping by Woods on a Snowy Eve*

Welcome to the January, 2010 edition of AREA's Newsletter, and the first month of Winter.

I hate to start the year with some sad news but I need to tell you that the Tidewater Chapter deactivated December 31 due to declining membership and lack of volunteers to fill the officer positions. Ursula Foust, Secretary, returned the Chapter flag and will be sending us a check of the remaining chapter funds for use in our scholarship program. The Tidewater Chapter was activated in 1975 and its members, among them Jane Cutler, President, Ursula Foust, Elizabeth Wyman, Nancy Van Camp and Mary Westbrook - were devoted community supporters through their various activities. We'll miss them as active chapter members. However, you can still contact the group as we have listed the Tidewater Chapter in the Chapter's link of our web site as one of the Informal Chapters, with Ursula Foust as the point of contact. Ursula's e-mail is Fousturs@aol.com. Thank you for agreeing to do this, Ursula.

The contributions of the Community Recognition Program recipients for the 4th quarter, 2009, are outlined on page 6-7. The individual contributions are remarkable, and collectively illustrate the commitment everyday Americans have to helping their fellow citizens. As they say, "You done good!" Thanks for your contributions to making our communities a better place to live and work. We have an expression in another non-profit organization that I also volunteer with: ***We're people helping people...It's the right thing to do!*** For others who also contribute to the betterment of their communities, don't be shy - let us know the details of your community efforts. We would like to recognize your community spirit, also. Program details are available at www.aafes.com/area.

It appears that we're going to be able to sustain our basic scholarship program this year - 12 scholarships at a program cost of \$36,500 - even in these tough times. The Scholarship Committee will again be able to recommend additional scholarships, based on the quality of the applications received, as they did last year. The AREA board will meet later this month to vote on the specific dollar amount and other financial parameters for the 2010/2011 academic year. I want to personally thank AREA members and other individuals who donated their hard-earned money to this program. Special thanks also goes to two America Logistics Association (ALA) chapters - Dallas/Fort Worth (DFW - President: Richard Krug) and Hampton Roads (HRLA - Board Member and Past President: Cory Belkov) for their continuing support of this important program. Absent their support, we would not be able to recognize as many young people as we do with financial support for academic pursuits.

Happy New Year.

Chuck

YOUR AAFES BENEFITS...

Do your beneficiary designations need updating?

Does your beneficiary form still show a divorced spouse or a beneficiary that is now deceased? Or, does the form still identify a person you no longer want to receive benefits in case something happens to you? If the answer to one or more of these questions is “yes”, then it is time to take action.

So what should you do? Take the time now to update your beneficiary information on the eBenefits web site. If you don't want to make any changes from your previously completed paper beneficiary form, you don't have to do anything and your latest completed beneficiary form is still valid.

Please note that eBenefits was not populated with the beneficiary designation previously submitted on paper. If you have never entered beneficiaries through the eBenefits system, then your beneficiary information resides in paper form in the Benefits office only. Any beneficiary information you enter online supersedes previously submitted paper forms.

You can make changes to your beneficiary information in eBenefits at any time.

You can access the eBenefits website at www.aafesbenefits.com. Just enter your ID # for eBenefits (It begins with AF ...) Remember, any beneficiary information you enter online in the eBenefits system supersedes previously submitted paper forms.

Please contact the AAFES HQ Benefits office at 1-800-519-3381 if you any have questions.



AAAFES RETIRED EMPLOYEES ASSOCIATION

The AREA Newsletter is published in January, April, July and October

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The Hampton Roads ALA Chapter held its 10th Annual Benefit Luncheon Dec 3 in Virginia Beach. The event was Chaired by Cory Belkov from Watt/Spohn Universal and over 150 guests were in attendance to hear AAFES COO Mike Howard, and NEXCOM COO Michael Good. The Luncheon raised \$10,000 for the AAFES Retired Employee Association Scholarship, \$10,000 for the NEXCOM Retired Employee Association Scholarship and \$10,000 for the HRALA Scholarship Program. Pictured left to right are Mike Howard, AAFES, Cory Belkov, Watt/Spohn Universal, and Michael Good-NEXCOM

YOUR AAFES BENEFITS...

AAFES Benefits Questions & Answers

Q. What happens when an employee retires and elects a spousal annuity and then decides to get a divorce? What happens to the annuity? Does the retiree's monthly income increase by the amount deducted for spousal annuity?

A. In response to your questions concerning spousal benefit, if a retiree elects a spousal benefit and later gets a divorce; the spousal reduction will be removed as of the first of the month following the divorce. However, proof of the dissolution of the marriage is required, before the adjustment in the pension is discontinued.

Q. It is becoming increasingly difficult to gain access to military installations with the current AAFES Retiree ID card. Most bases now use hand held scanners to record ID card info, so it becomes a real hassle at the gate. Also, many current Exchange employees don't recognize the card and frequently question it's validity. I've even had several call for a supervisor. This all adds up to an unpleasant experience and makes shopping at a nearby Target, or God forbid WalMart, a more attractive alternative. Question: Is there anything in the works to re-design the AAFES Retiree ID Card? If not, I believe that this is something that AREA should address.

A. Non appropriated (NAF) fund retirees often experience difficulty accessing facilities because they do not possess an official DoD-issued ID Card. In 2009, the Defense Data Manpower Center (DMDC) began accessing pay files for NAF retired civilians to add to the DEERS data base. With that information in place, NAF retirees will be able to go to the nearest installation to obtain an official DOD ID card.

2009 in Review—Continued from Page 1

Dallas-Fort Worth, I told the AREA Board that I would like to help in any way that I could. In a few days, I was president of the North Texas Chapter. Shortly thereafter the Board decided they would like to have the 1990 convention in Dallas and the North Texas chapter would host it. (They decided where they wanted to go two years ahead—in this case, 1990—because it had already planned a cruise in 1989.) Continuing this policy gave me two years to plan each convention. It was the first of ten conventions I was involved in as AREA's convention coordinator."

Seven weeks after the article appeared, John Ellis died on November 22 at the age of 89.

Also, in October, AAFES announced that 10 years of hard work had paid off with Department of Defense (DoD) approval of pension aggregation—to restructure retirement liabilities and related trust assets and increase the financial strength of AAFES retirement plans. CFO Lavender wrote, "Pension aggregation will be accomplished by moving the liabilities for the EMP benefits from the supplemental plan to the basic plan so that they will be funded from the basic trust. Supplemental plan assets will then be used to fund PRM

liabilities, improving the funding level of the PRM benefit/obligation."

Just as AREA continued to strengthen the scholarship program in 2009, the AREA Community Service Award also received attention. President Chuck Poffenbarger said "we streamlined the process to make it even easier to nominate someone for the AREA Community Service Award, and for 2009, a total of 28 individuals (retirees and AAFES active duty) and one chapter received AREA awards for supporting their communities through a wide variety of activities."

Finally, there was another "sign of the times" at the end of 2009, as the Tidewater Chapter announced it was deactivating at the end of the year. Many enthusiastic, dedicated members who had sustained the chapter since its founding have passed on, and others are shut-ins for medical reasons. A majority of the remaining members voted to continue this chapter, but no one was willing to serve as chapter officer. The chapter will donate the funds remaining in our bank account to the AREA, Scholarship Fund. The chapter received an AREA Community Service Award for the many contributions members made to community programs.

Don't move without notifying Social Security

If you've recently moved to a new address, chances are some of your former neighbors and friends from the community asked you to be sure to keep in touch. If you receive Social Security benefits, we'd like you to keep in touch too. In fact, you need to let us know about your new address. Even if you receive your payments by direct deposit, Social Security needs your current mailing address so you can continue to receive notices about changes in benefits.

Don't worry; changing your address with Social Security can be as convenient and easy as logging on to your computer. Just go to the www.socialsecurity.gov website and select the "What You Can Do Online" link in the top left corner. The fourth item down is "If you get benefits." That's where you'll want to go. Then select "Change your address or telephone number."

Once there, the web page will tell you exactly what you need to do to change your address with Social Security. You'll need to provide your new address, including your postal ZIP code. If more than one person receives benefits at an address each person has to make the address change.

—Tom Clark
Social Security Public Affairs

D/FW ROMEOs... Let's do lunch at a gas station gourmet place!



Dallas doesn't have oceans or mountains so we're famous for our great shopping and many, many restaurants. Oh yes, and there is that football team that may ring a bell... the Dallas Cowboys!

Our group of AAFES retirees, better known as ROMEOs was on a mission to find a great gourmet restaurant. Now before you get the wrong idea about the ROMEOs let me



explain that name. These ROMEOs are Retired Old Men Eating Out. Yeah, knowing what the acronym actually stands for gives an entirely different meaning to this story. (Actually, the group also includes a few

retired "ageless" women and several spouses.) The group has been meeting weekly for coffee and conversation for over 15 years, and you'll be able to rest well tonight knowing that the ROMEOs solve the world's problems each and every Friday morning.

So, let's get back to our mission of finding a great gourmet restaurant. You would have to search high and low to find a gourmet restaurant as unique as the Chef Point Café

(www.chefpointcafe.org). The restaurant is located in Watauga, just north of Fort Worth. The restaurant and the chef have been featured three times on the Food Network and profiled in Paula Deen's March issue of *Cooking*. Some of us were very skeptical when we found out it is located in an active Conoco filling station! "I'll have a quart of motor oil and the escargot, please."

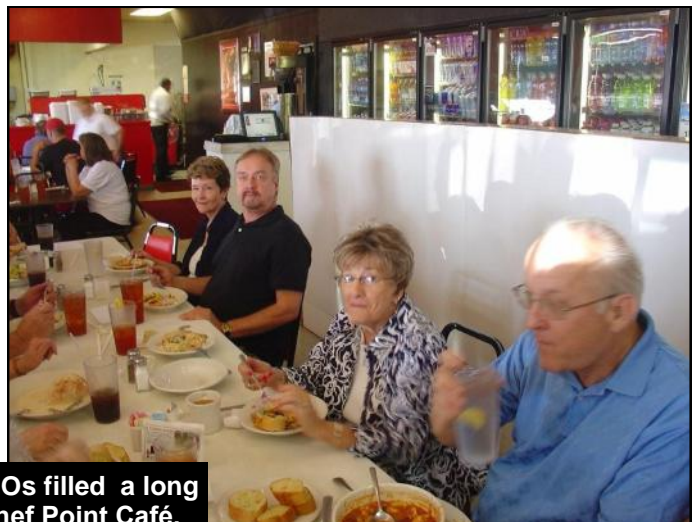
This is not an abandoned gas station that has been redesigned into a fancy restaurant; it's an operating gas station that has three-fourths of its interior devoted to fine dining without all the finery. The menu includes such delectable culinary creations as Duck l'Orange, Lobster Bisque, and Pasta Con Gamberean di Mare instead of the usual overcooked hot dogs on a rotisserie.

Have you ever had to make a lunch reservation at a gas station? Well, our group of 13 had to make a reservation to ensure that we could get a table. We arrived for our 11 a.m. reservation, and by 11:30 all the tables were full and there was a line of people waiting to snag the next available table. This is definitely not your usual hamburger joint, and all our skepticism vanished when we tasted the food. Everything was delicious and cooked to order. If you're in the D/FW area the Chef Point Café, where you can fill your gas tank and satisfy your gourmet palate at the same time, is worth the trip.

—Linda Dean



Thirteen ROMEOs filled a long table at the Chef Point Café.





Community Service Awards

AREA recognizes retirees and AAFES Associates who volunteer their time and devote other resources, such as personal knowledge and expertise, to help improve the economic, civic and social health of the communities where they live and work. The Community Service Review Committee, Richard Fregoe, Chairman, and members Chuck Poffenbarger, Jerry Cloud and Don Streeter reviewed the nominations and, along with the entire AREA membership, are pleased to recognize one AREA Chapter, a retiree couple, a spouse of an AAFES Associate and four AAFES Associates for their commitment to their communities' well-being.

All recipients were provided with an AREA Certificate of Appreciation, and a gift from Watt Spohn Universal, a leading, worldwide Exchange Broker headquartered in Dallas, Texas. WSU specializes in representing brand name manufacturers in the Power Zone, Automotive, Hardware, Housewares, Sporting Goods, and Consumables categories. They have a long history of supporting AREA through their active involvement in the DFW and HRALA Chapters. We wish to thank Watt Spohn Universal for their sponsorship of these AREA retirees and AAFES Associates, and invite you to visit them at www.wattspohn.com



COMMUNITY AWARD RECIPIENTS, 4th QUARTER, CALENDAR YEAR 2009

➤ **Tidewater Chapter, Hampton, VA:** The chapter and its members are commended for their proactive volunteer program. In addition to Jane Cutler, Nancy Van Camp, Ursula Foust and Elizabeth Wyman, the chapter is proud of the contributions of all of its members, including Mary Ebron (makes hats for homeless, is a bell ringer for the Salvation Army, and a driver for the blind and elderly), Gwen Peace (assists at both the Langley and Ft. Eustis exchanges during the holidays bagging merchandise and performing other customer service functions), and Ernestine Gibson (volunteers in a day care for children).

Chapter members also represent the AREA Executive Board at the annual Hampton Roads American Logistics Association (HRALA) Benefit Luncheon in early December in which a donation is given to AREA in support of its Scholarship Program. Sadly, the Tidewater Chapter deactivated on December 31, 2009 due to a decline in membership and lack of volunteers to fill the officer positions. However, you can still contact the group as we have listed the Tidewater Chapter in the Chapter's link of our web site as one of the Informal Chapters, with Ursula Foust as the point of contact. Ursula's e-mail is Fousturs@aol.com. Thank you for agreeing to do this, Ursula.

➤ **Javier and Marilyn Cerna, Alamo Chapter, San Antonio, TX:** Javier and Marilyn willingly give of their free time to help others – to chapter members by providing them transportation; spending time with retirees who are ill, and assisting them both physically and financially; and assisting and volunteering to help church members. Recently, Javier and Marilyn volunteered two weeks to help kids at summer camp. Additionally, Javier repaired numerous appliances, and did some plumbing and electrical work at the facility.

➤ **Gary Lee Zalatan, spouse of AAFES Associate, Ft. Leonard Wood, MO:** Sharon Zalatan is a Shift Manager at the Ft. Leonard Wood Shopette/Gas facility. Her husband, Gary, is a

volunteer/reserve Deputy Sheriff with the Pulaski County Sheriff's Dept. and also a reserve officer with the city of Richland, Missouri. He has trained and uses two K-9 partners, who live at their home full time, and who are certified to do search and rescue, sniff out drugs, explosives. Gary does not get paid to do this or for the equipment or care of the dogs. Gary is also a volunteer fire fighter with the city of St. Robert, Missouri. After retiring from the Army he still feels the need to give back to our community/county and can be found volunteering for several other projects as the needs arise, such as taking deployed soldiers children fishing or hunting

➤ **Doris Douglas, AAFES Associate, Ft. Campbell, KY:** Doris is active in the church and at work ensuring those who need care or assistance receive it, and she is always the first one to offer assistance. She provided phenomenal support to the family of a deceased AAFES associate, providing care and worship; donates and cooks food for the local shelters; is a youth advisor at her church providing food, clothing, and other types of assistance required; is on the "Mother" board at the church which provides assistance as needed to female members of the church of any age; she is a member of the "Touched by an Angel Ministry" which provides assistance and ministers to those who have lost a loved one; buys food for lunches for the kids so they have a nourishing lunch for the weekend, and also assists in packing the backpacks; and is a member of the Missionary Group. Doris has taken in many members of her immediate family as well as her extended family during times of need.

➤ **Sharon Anderson, AAFES Associate, Ft. Jackson, SC:** Sharon is nominated for the strength and caring that she has shown for a former AAFES associate and her family. The former associate, Rachel, worked in the Accounting Office at Ft. Jackson several years ago. Recently, she had a C-section and is now having major complications after giving birth.

Sharon has traveled to Savannah, GA to hold this former associate's hand and pray for her. Rachel is in CCU and is in a non responsive condition. She does not know her family members or her husband. She has never seen or held her newborn child. Sharon thought that if she could just sit and talk to this associate, she could bring the associate back. This associate's medical condition is critical. She has swelling on her brain. Sharon has established a circle of prayer to give comfort to Rachel and her entire family. Sharon is also very actively keeping all associates at Fort Jackson who know and love Rachel informed of her medical condition. Sharon is a caring person who goes above and beyond to provide care and comfort to both Rachel and her family.

(In early December, AREA received this update on Rachel: She is making some improvement. She makes facial expressions when the nurse messes with her. They have a speech therapist that comes to her room. They believe that she is trying to talk.)

➤ **Sue Catanch, AAFES Associate Shaw AFB, SC:** Sue Catanch donates breakfast items weekly to the Breakfast Ministry at Mt. Pisgah AME Church and also provides care boxes to the elderly and the sick and shut ins. She donates items to community churches for the children in the community.

➤ **Willie Weeks, AAFES Associate, HQ, AAFES, Dallas, TX:** About 6 years ago, Willie was coaching the Oak Cliff Jets when he decided to branch off and start his own organization, the Mid-Cities Giants. There are currently five football teams in the organization which is part of the Pop Warner League.

Their season begins 1 August and the teams play through the end of October. Mr. Weeks spends hours and hours of his own time each year for these kids. He has touched hundreds of kids over the past years and has given them a role model to look up to. He encourages healthy habits of exercise and team building.

Don Streeter makes headlines in Branson

Most of us go to Branson, MO, for the shows, dining, perhaps a convention, and maybe some golf, but when AREA member Don Streeter went he wound up in the newspaper—not once but twice.

Don was being honored during a military reunion for his time as the first sergeant of the Air Force Air Police who served together in Japan. Members of the unit came from all over the country, some as far as Washington and South Dakota, to be reunited in Branson, and during their reunion honored Don at a dinner. Joshua Clark, a reporter from the Branson Tri-Lakes News, learned about the event from a friend of Don for 50 years. Clark interviewed Don and his wife, Jeanne, at the reunion and printed the story in September and again in December, just after Pearl Harbor Day.

"I got a phone call from Harry Cohen (Don's friend)," Clark said, "He told me about the reunion and Don Streeter. 'You should really talk to Don,' Cohen said. 'Not only does he have a great story, but he is a great man, as well.'"

When he published the first article, Clark wrote, "Several weeks ago I wrote about the importance of honoring and taking care of veterans. Last week, I spent time with a man who had a very unique story, about a true American."

The story starts when Don entered the work force at the age of 12 and was driv-

ing an 18-wheeler between Dallas and Houston at the age of 13. He was also in the State Guard, where he received infantry training. In 1945, shortly after turning 14, one of Streeter's friends convinced him to enlist in the Army Air Forces.

"Back then, if you were 17, you could go in with your parents' signature and not show a birth certificate," Streeter said. "Since I was already driving an 18-wheeler, which was dangerous and a dead end for me, my parents signed the papers."

When he arrived for basic training, his superiors discovered he already had infantry training.

"I was a machine gunner," Streeter said. "They pulled me out because I already had more training than they give at basic."

Streeter served for several years in the law enforcement section of the Air Force and, at the age of 18, was sent to Japan for 40 months in 1948. He wasn't supposed to stay that long, but the Korean War broke out, which delayed his departure.

Upon his return to CONUS, he was stationed in Pittsburgh, where he met Jeanne, his future wife. Eleven months later, before they got the chance to marry, Don was shipped off to Japan once again.

His second stint in Japan saw him as the first sergeant in charge of the air police. Streeter developed a kinship and bond

with these men that is still as strong as it ever was, and, as often as they can, they get together.

"I was their daddy over there, and some of them were as old as I was," Don said. "I still consider these guys my kids. These guys would die for each other."

After Don left the Air Force, he signed on with AAFES and retired in 1991 — only for 10 days. He then took a job with the U.S. Office of Personnel Management as a collective bargaining consultant.

"I'm 79 now, and due to getting old and some health issues, I'm going to retire again soon," Streeter said. "I honestly don't know what I'm going to do next and it scares me. I've been working since I was 12."

Mr. Clark concluded, "I could write another thousand words about my visit, but time and space won't allow it. After spending time with Don, Jeanne and Harry, I realized exactly what these men and women sacrificed to make this country what it is today. Seeing their camaraderie, love and respect for each other really made me see how different things are in the world today.

"My hope is that one day I can make even a third of the impact on someone that this man has made on everyone around him, Thank you for allowing me to sit down and speak to you Mr. Streeter, it was truly an honor."

CHAPTER HAPPENINGS

ALOHA CHAPTER CHRISTMAS PARTY—Little Elves, Mrs. Claus and Fifty-Eight (58) other members and guests of the AREA, Aloha Chapter started the holiday season off with a boisterous, fun-filled afternoon at the Pearl Country Club on Sunday, 6 December. An excellent Sunday brunch overlooking the Pearl Golf Course, downtown Honolulu and the azure blue Pacific Ocean highlighted the day along with games, door prizes and **THREE (3) Grand Prizes**.

Games included a Scavenger Hunt and Box Game (multiple boxes wrapped individually inside each other) as team members tried their best to roll a 6 on a single dice, then donning gloves and a Santa's Hat before attempting to open the box with the prize before another member rolled a 6 and took the gloves and hat away from them. Boy, retirees can really be **AGGRESSIVE!!!!** And **INNOVATIVE.....**the team winning the Scavenger Hunt convinced the judge that a clip binder holding a \$1 bill constituted the "Money Clip" listed as one of the ten items to be produced to win. What some people won't do for a \$1!!!!!!

The afternoon's "formalities" were loosely controlled by **PHIL ROACH** and **BILL ALLGIRE**. The Hummel family, **BILL, KATIE AND CONNOR** (Hanai family of Phil and Charlotte) joined us with **KATIE** attired as Mrs. Claus and providing some excellent Christmas solos as well as leading the group in Christmas carols. **CONNOR**, dressed as an Elf, assisted (as elves do) throughout the program from providing back-up to his mother's solos to drawing door prizes. The little "**EIF**" even won one of Bill's infamous trick Trivia questions besting all of the old timers by recognizing Santa didn't have **THREE REINDEER** whose first names began with the letter "**C**"!!! (In case your wondering there's only 2 – Comet and Cupid (see you didn't know either did you????))

The Steering Committee voted to again donate \$200 this year to Helping Hands Hawaii and \$200 to the Lokahi Project recognizing the effects the recession is having on our local non-profit organizations. The afternoon's events were planned and made possible by the collective efforts of **CHARLOTTE ROACH, JUDY BARGFREDE, MILTON and LINDA SHIMIZU, ROSE KAWATA, PAULINE UNG, ADRIENNE HAMADA, FRANCES HILLHOUSE, and PAT WATSON**. The days events were wrapped up by the drawing of **THREE (3) GRAND PRIZES OF \$100 EACH**. The Grand Prizes were won by **MILTON SHIMIZU, LANI AKI and ROSE KAWATA**.



Connor and Katie entertaining us



Ruth Shimooka and Susie Wong



Erika Pfauntsch playing the infamous "Box Game!"



Phil Roach, Connor Hummel, Bill Allgire



Patty Naiyoke and George Heil



Edith Torres, Bill Allgire, Milton Shimizu

CHAPTER HAPPENINGS

Central Texas AREA Chapter— On November 2, 17 members of the chapter met at Chilli's restaurant in South Austin for their quarterly luncheon. Our next get together will be on December 7 for a Christmas luncheon at the Texas Land and Cattle Restaurant. Each member was requested to bring an unwrapped gift to present to local Blue Santa program. The next AREA luncheon will be on February 1 at Logan's Roadhouse, at the corner of Stassney and IH35 in South Austin. We will meet at 1 p.m.. until 3 p.m.. Questions should be addressed to Jeannette Stark or Pat Callaghan.

Chapter officers shown in the photo at right are Pat Callaghan, V.P.; Jeannette Stark, President; Jo Ann Melvin, Treasurer; Frank Archer, Secretary



North Carolina Chapter—At the June 13 meeting, Ann S. Yi, new manager of the South Post PX, brought the chapter up to date on the changes and additions at Fort Bragg. Because of BRAC and the expected influx of more troops, dependents and family members, AAFES is building new facilities and remodeling/renovating others. The changes should be completed in 2010-11. The September meeting was all fellowship and food—no speaker.

Northern California Chapter—The AREA post office box was filled with newsletters from the Northern California Chapter. In September, the chapter held luncheon was held at Lumberjack's Restaurant in Sacramento, and followed that with a bus trip in October. First the bus stopped at the Apple Hill Hill Hill Ranch to sample apple fritters and other apple delights. Then it was on to the Red Hawk Casino for lunch and a few hours of fun in the casino.

Ten days later, chapter members went to work with a book sale—and also baled gppds. Halloween treats, fresh pomegranates and lemons—all bringing in \$153. As usual, chapter members enjoyed visiting with customers and AAFES associates at the exchange where the sale was held.

The November luncheon brought out a great crowd at Waffle Square in Citrus Heights, CA. That was followed by the December Christmas gala at LaBoheme Continental Restaurant.

Congratulations to Ken Keim, who was honored with a community service award from the Omaha Woodmen/Woodmen of the World Fraternal Life Insurance Society. He received an engraved crystal trophy and letter of commendation.

North Texas Chapter—The chapter's newsletter reported, "Our Autumn Dinner was held at Lefty's Lobster and Chowder House in Addison and was a big success. Some 39 retirees took advantage of the live entertainment and fabulous food. We hope that the camaraderie and togetherness that they experienced will encourage them to continue to participate in our activities."

Newsletter's article pays off in 20/20 vision

From: Hermance M. Levesque
 Subject: Aloha Chuck
 To: Chuck Poffenarger
 Date: Sunday, November 22, 2009, 3:33 PM

Just to send you a BIG MAHALO for all the work you do as AREA President, I always read (almost) every line of the newsletter and really enjoy it. But today I'm especially grateful because, from the April '09 Newsletter (which I had kept handy) I remembered reading the info on getting reimbursement for prescription eyewear. Well, as it happened I had an eye exam a short while ago and had to have new glasses, etc. I felt quite sure Aetna paid for at least part of this expense and there it was...the direction to obtain the Aetna Claim Form..

IT WAS SO EASY, I WAS AMAZED!

And I'm going to fill it out NOW and mail it in tomorrow. So again **CHUCK, THANK YOU FROM BEAUTIFUL HAWAII!**

Hermance M. Levesque





Apply for an AREA Scholarship



LAST YEAR YOUR AAFES RETIRED EMPLOYEE ASSOCIATION (AREA) PLANNED AWARDS OF \$36,500 BUT BASED ON THE QUALITY OF APPLICATIONS INCREASED THAT AMOUNT TO \$42,500 ... AREA AGAIN PLANS AWARDS OF \$36,500 IN 2010 BUT IF YOU DON'T APPLY YOU CANNOT WIN... AREA LOVES TO RECOGNIZE AAFES FAMILY WINNERS!!! WANT TO LEARN MORE??? GO TO: www.aafes.com/area

DALLAS – If you have a college-bound senior in high school, or work for AAFES yourself and are a college bound high school senior, the AAFES Retired Employee Association (AREA) may be able to help you get some extra cash for academic related expenses. Each year, the AREA Scholarship Program provides scholarships for students entering their first year of college. AREA scholarship eligibility is based on personal as well as academic criteria. Eligible scholarship candidates can apply for scholarship consideration from January 1 and March 31, 2010.

Want to learn more about these scholarships?

Use one of these:

- 1. AREA's web site:** Get AREA scholarship program details and the *Application for scholarship* form by clicking on [Scholarships](#) at www.aafes.com/area.
- 2. Email:** Send a message to gall.tom@verizon.net.
- 3. Letter:** You may also obtain information by sending a letter to:

AREA Scholarship
7045 Rembrandt Dr.
Plano, TX 75093
- 4. From the Exchange Post:** by e-mailing the Exchange post at exchangepost@aafes.com or by writing to the Post at AAFES, PO Box 660202, ATTN: PL-C, Dallas, TX 75266-0202.

AREA - AAFES people helping AAFES people... It's the right thing to do!

2010 AREA Scholarship Program

At its October 30th meeting the AREA BOD approved scholarship awards for 2010:
 One \$5,000 - Designated the "Marilyn Iverson Scholarship" ...
 One \$5,000 - Undesignated.
 One \$4,000 - Undesignated
 Nine \$2,500 - Undesignated
 Twelve scholarships totaling \$36,500

In 2009 AREA awarded 18 scholarships totaling \$42,500. The Board initially approved twelve scholarship awards (\$36,500) but the Scholarship Committee asked the board to approve six additional \$1,000 awards based on the quality of the applications received. The board unanimously endorsed the proposal. It is plain to see that the AREA BOD has built flexibility into its scholarship program and carefully reviews and endorses awards over and above plan when justified.

So how many scholarships has AREA awarded over the years? I am proud to tell you that 203 deserving students have garnered \$388,795 in awards to since the AREA scholarship program's inception in 1985.

How does AREA support such an ambitious program? It does so through the support of industry partners and from many within our own ranks who choose to contribute to the program or even recognize loved ones with donations to the AREA Scholarship fund. Industry support from and individual donations are key factors to the program's past and future success.

2009 was another banner year for the AREA Scholarship Program:

- 66 applications – The highest participation rate since the program began.
- 39 applicants met AREA criteria - The most ever in a single year.
- 18 awards were made - The second highest ever in a single year.

How does the scholarship evaluation process work?

- Each application is screened to determine if it meets minimum requirements - "AAFES Employee, Son or Daughter" and minimum academic criteria.
- Qualified applicant files are reviewed privately by each member of the evaluation committee.
- Each committee member ranks qualified applicants using academic achievement, awards, school and outside activity participation, letters of recommendation and finally, an essay themed on why "...I deserve this scholarship..."
- All scores are then aggregated, ties broken and the award roster finalized.
- The AREA President is given the list of awardees and sends each a letter detailing his/her AREA scholarship.

The 2010 evaluation committee will have at least seven AREA/AAFES members who voluntarily take time and apply exceptional judgment to the evaluation process.

While participation in the 2009 AREA Scholarship Program was exceptional and I expect 2010 to be even better... So if you know a qualifying high school senior entering his or her first college semester in the 2010, make sure the student completes an AREA Scholarship application...

The application period runs from January first to March 31, 2010... Full details can be found on the AREA web site at <http://www.aafes.com/area/> ... We love to award monies to deserving students!!!

AREA - AAFES people helping AAFES people... It's the right thing to do!

Thomas Gallagher



Director, AREA Scholarship Program

Developing AAFES Pacific

By Daniel Tompkins
Senior Vice President, Pacific Region

One basic theme during the past few years in the AAFES Pacific Region has been “**build it and they will come.**”

Construction investments in the Pacific Region were in excess of \$249 million dollars in 2007-2009. Plus, an additional 94 projects are in the works over the next few years. We have opened facili-

AAFES Pacific Major Capital Improvements Summary

72 Completed Projects	FY 07	Totalling \$59M
21 Completed Projects	FY 08	Totalling \$70M
17 Completed Projects	FY 09	Totalling \$120M
94 Current Planned Projects	FY 10+	Totalling \$386M



ties spanning the Pacific from the world's largest coral atoll... Kwajalein Atoll in the Marshall Islands, to the frozen Eielson AFB in Alaska where a much welcomed **indoor Shopping Mall** and Food Court opened for business in February, 2009. Because of the anticipated large troop movement into Guam over the next few years, a very small, old store at Andersen AB was replaced with a beautiful 194K SF shopping center in September, 2008.

However, the pinnacle event was the opening in October 2009 of the largest Pacific Region project, the **Kadena AB Shopping Center**, at over 339K SF. Kadena features a 2nd floor Main Store which, at over 131K SF, offers more than double its previous retail space and features the only Martha Stewart and Swarovski (featuring their newest line of stunning crystal jewelry) “concept shops” in AAFES. **Opening weekend sales in the Main Store alone were over \$2.7M.** So, with the #2 and #3 stores in sales volume on the small island of Okinawa, you can see why the slogan for retail personnel working here is “it’s Christmas every day”.

Kadena’s first floor Mall offers a large BookMark housing **the only Occasions Party Store in AAFES**, an MCSS, Stripes Alterations, Barber, Beauty, Spa, Flower Shop, Optical/Optomety, Exchange New Car Sales, 18 concession shops and numerous mall carts. And the large food court provides shoppers with nine delicious AAFES Food venues as well as space for meetings or birthday parties.

Get to know Daniel Tompkins

Daniel D. Tompkins was born in Fort Walton Beach, Florida and graduated from Christopher Newport University in Newport News, VA in 1983 with a Bachelor of Arts Degree in Economics. He earned a Master’s Degree from Amberton University in August 2005. Dan began his career with AAFES as a service station attendant at the Langley AFB Exchange, Virginia, in 1977. During his career, Dan has held the following positions:

- AAFES Management Training Center, Fort Bliss, TX, 1983
- Operations Specialist, Alamo Exchange, San Antonio, TX, 1983-1986
- Sales & Merchandise Manager, Lackland AFB, San Antonio, TX, 1986-1987
- Main Store Manager, Ft Polk, Louisiana, 1987-1991
- Main Store Manager, Lackland AFB, San Antonio, TX, 1991-1994
- Main Store Manager, Yongsan, Korea, 1994-1995
- General Manger, Yongsan, Korea, 1995-1999
- General Manager, Langley AFB/Ft Eustis, Virginia, 1999-2002
- General Manager, Ft Bragg, North Carolina, 2002-2003
- Area Manager, Europe Region, Germany, 2003-2004
- Vice President, OIF, 2004-2005
- Vice President, Europe Region, Germany, 2005-2006
- Senior Vice President, Pacific Region, Okinawa, Japan, 2006-Present



Dan has been the recipient of an Extraordinary Achievement Award and 5 Superior Accomplishment Awards.

Kadena's Mall



The 339,000 square foot Kadena Shopping Center is doing big business on the small island of Okinawa.

Pacific Food has opened 99 food activities since 2006 including AAFES' only Domino's Pizza facilities in Hawaii. Plus, there are approximately 13 more Food Concepts scheduled to open by summer 2010. PAC Food also walked away with several awards from Popeye's Chicken and Biscuits with the Schofield Barracks location in Hawaii being awarded the top honor of the International Gold Plate Award and Camp Casey in Korea earning their "Bronze Plate" award. Schofield was also recognized for logging \$2 million in sales, while Camp Casey and Kadena AB each hit \$1.5 million in sales.

Services and Concessions in Pacific opened four lucrative GameStop stores in Hawaii, Alaska and Guam, with the Schofield GameStop posting the highest sales of any GameStop worldwide in March, 2009. We've also seen success in Yokota, Japan with the "Triple-Play" Telecom services contracted through Allied Telesis and ten Hot Dog machines on Okinawa. Most of the Hot Dog machines were placed in barracks where they have proven to be very popular since many of the Service Members on Okinawa cannot drive. We've sold \$24,000 worth of hot dogs in these machines since they were installed in April 2009.

A few of the **Services/Concessions Firsts** were the first Taco Bell/Pizza Hut and Vitamin World concessions which opened on Guam in 2008, and the first Paul Mitchell salon will open in Hawaii in January, 2010.

Along with the construction projects, the **Energy Efficiency Initiatives** will provide us with massive savings as the years go by. These projects, both in new and existing construction, will provide a nice addition to our bottom line.

Another pioneer event in the Pacific Region was the **first ever deployment of Korean Nationals** from AAFES facilities. In the summer of 2009, through coordination with various Korean and U.S. government agencies, our Korean National associates were able to participate in the unique opportunity of deploying in support of the AAFES OEF/OIF mission. Initially, in addition to the 27 U.S. Associates from the Pacific who are serving downrange, six Korean National associates have deployed and more have been selected for future deployments. They are very excited to have the chance to participate in this special service.

Also in 2009, the **Pacific Region** drafted its own **Strategic Business Plan** to align with the AAFES plan. Here are just a few of the targeted objectives which have seen **increased** results:

- CSI (particularly Problem Resolution) and ASI scores
- Average daily transactions
- English as a Second Language classes for local national associates
- Retail Management Academy graduates from 22 in 2008 to 45 so far in 2009
- Degree Seeking managers
- Concession Income

Energy Efficiency Initiatives

- ✓ Technology Replacement
- ✓ HVAC Technology
- ✓ Lighting Technology
- ✓ Building Design
- ✓ Computerized Energy Management Technologies
- ✓ Equipment Maintenance
- ✓ Waste Reduction & Recycling



As you can see, the Pacific Region has undergone some incredible growth and many "firsts" over the past few years. We have much more underway that will materialize over the **next** few years as we continue to work diligently to grow the AAFES business here in the Pacific Region and offer world class customer service.

COO answers the question:

‘Mike, how’s AAFES doing?’

Happy New Year! In hope this Newsletter finds you well. It’s hard for me to believe that another year has come and gone and it’s hard to get used to writing 2010. I know this year will be a great one too. How could it be anything else with the dedicated associates we have working in all corners of the earth.

The year 2009 may be gone, but it’s not forgotten. So many things happened this year; I hardly know where to begin. So let me start by telling you about the Grand opening of the long awaited and much anticipated KMCC (which stands for Kaiser-slautern Military Community Center). This 500,000 square foot building which houses the largest Exchange in the world, a hotel, Movie Theater, 11 food outlets and more than 75 short and long term Concessions is a record breaker. First day retail sales exceeded \$1.29 million, concessions produced over \$3.5 million in the first 2 weeks. The Military community in Europe showed up in huge crowds to shop this wonderful facility and they were rewarded for their patience.

However, Pacific Region was not to be outdone. With the grand opening of the new store at Kadena, Okinawa, a new era began for shoppers on the island. The Kadena and Okinawa Exchange pulled off one of the nicest and most successful grand openings in AAFES’ history. After the ribbon was cut, it took only 20 minutes for the crowds to enter the store to shop and remained busy all day. First day retail sales exceeded \$1.27 Million. Concessions exceeded \$70,000 and the 9 new food facilities generated \$6,000 in first day sales.

Facilities scheduled for openings in 2010 include: Little Rock AFB (February), Keesler AFB (April), Ft. Polk (April), Randolph AFB (April) and Ft. Bliss (November).

One question I frequently get asked is “Mike, how’s AAFES doing on the bottom line?” Well, this year I can honestly say “very well, thank you”. While the year isn’t quite over yet and the annual retail inventory remains to be completed, I feel confident enough to say that the financial health of AAFES in 2009 is outstanding. In spite of a very difficult year for the U.S. Economy, we have managed to exceed our financial goals for the year.

Each year AAFES utilizes surveys conducted at our Main Stores to reach out and gather feedback about associate and customer satisfaction. The relationship of our associate’s satisfaction is directly related to our customer’s satisfaction. It is a well proven fact that satisfied, motivated, and engaged associates provide higher levels of customer service. The intent is to identify and better understand what it will take to enrich the job and work environment for AAFES associates, and thus improve the shopping experience for the Military Community.



Responses from these surveys help guide us in creating a more positive work and shopping experience and provide a better understanding of what it takes to be our customer’s first choice when making a purchasing decision. We are proud to report that our 2009 scores in both Customer Satisfaction Index (CSI) and Associate Satisfaction Index (ASI) continue to trend upward. Both indexes are up significantly from last year and are now at the highest levels since the beginning of our survey process 12 years ago! Beginning in 2010, we will expand our Associate Satisfaction Survey to include AAFES associates outside of the main store. Doing this will allow more visibility to satisfaction levels at all types of facilities and ensure we continue to provide outstanding customer service in all of our branches.

By working to maintain healthy associate and customer relationships, we can best achieve our mission of providing quality merchandise and services at a competitive price.

For those of you who use your Star Card or Co-Branded card, you’ll be happy to know that you can save money every day on gas at AAFES Gas Stations. You save 5 cents per gallon every day and from time to time special promotions will offer even greater discounts on every gallon of gas purchased. In the 4th quarter of 2009 for example customers saved 11 cents per gallon on Veterans Day, 20 cents per gallon during 30 November and 4 December and also 20 cents per gallon during 28 December through 1 January. Keep an eye out for these specials and save.

Now 2010 is underway, and I for one am looking forward to it. We don’t know exactly what the economy may bring this year, but we are busily planning on another banner year for the Army and Air Force Exchange Service. I wish each of you a very healthy, happy and prosperous new year.

MICHAEL P. HOWARD
Chief Operating Officer

IN REMEMBRANCE

Carlos Cardova, 82, died July 17 in El Paso, TX. The former For Bliss Associate retired in 1975.

Georgene Dooley, 75, died August 7 in Tucson, Arizona. The former Davis-Monthan AFB Services Business Mgr. retired in 1995.

William J. Yingst, 85, died December 5. After graduating from Lebanon High School in 1942 he was drafted into the U.S. Army. While serving in the 106th Infantry, he was captured during the Battle of the Bulge and held as a POW for 5 months before being liberated in April 1945. He graduated from Lebanon Valley College in 1949. While there, he met and married his wife of 61 years, Ruth. Bill worked for AAFES until his retirement in 1982. Upon his retirement, he became an active member of the Duncanville community, participating in the Duncanville Police Academy, COPS program and teaching 55 Alive classes. Bill was an avid traveler and especially enjoyed cruises. He is survived by: his wife, Ruth E. Yingst; daughters, Stephanie Tip-ton, Sharon Ball, and Andrea Hill; six grandchildren; and a great granddaughter. A memorial service was held on December 12 in Duncanville.

Lt. Col. Melvin R. Best, former Comptroller of and Chief of Operations of EES, died July 29 in Florida.

Charles (Crody) Eugene Gordon, 77, died October 27 in Fort Walton Beach, FL, his home since 1983. He served as an air traffic controller in Japan while with the Air Force. Then he began a 30-year AAFES career and with his wife, Sara, served in Vietnam, Korea, Italy and Germany. He is survived by his children, Ken Gordon, Sandi MacDonald, Barry Gordon and Connie Gordon Wilber and eight grandchildren.

John Douglas Ellis, 89, died in Duncanville, TX, on November 22. He was born on July 9, 1920 in Birmingham, AL, the first of three children born to George and Rosemary Ellis. The family moved to Colorado, and John graduated from high school in 1938. After serving in the military in World War II, he married his high school sweetheart, Margaret (Mell) Buzick, in 1949.

In 1950, John saw an ad for a Food Supervisor job at the Lowry AFB Exchange. He started work for AAFES in March 1950, and that began his 25-year career with AAFES.

From 1954-58 he served as merchandise manager at Lowry and in 1959 was the first AAFES family to be transferred to Puerto Rico. John wrote about the problems he faced there in a family history, "After a year, and a lot of letter-writing and help from the New York office, we got commissary and theater privileges, the 15% pay differential, and the kids into the government school."

There was still one more hurdle, getting a house on base.

"We were at a cocktail party and the Post Commander, a General, was here. Somehow, Mell cornered him and, I don't know what was said, but two days later his aide called me to tell me they had a

house for us in the Captains' housing area."

John was next transferred to Florida and then Louisiana before a three year-assignment to Turkey in 1965. He recalled, "Living in Turkey was an experience. We couldn't drink the water and wore out several tea kettles boiling water to drink, to make iced tea or ice cubes. We could get good fresh vegetables but we had to soak them 20 minutes in a Clorox solution. It worked out all right—you couldn't taste the Clorox."

In 1966 John was promoted to Grade 15, AAFES's second highest rate. John recounted what happened next, "In the military, when someone had a promotion they customarily threw a big cocktail party. Mell decided we should do something a little more meaningful. America's CARE program offered a number of ways that people could do something for the under-privileged in foreign countries. We had contributed in a small way a couple of times but, this time, we bought a complete package of school materials—books, writing implements, etc—of about 200 pounds. We took an interpreter with us and delivered the supplies to a small school in the country about 50 miles away. It was a wonderful and heart-warming experience."

His next assignment was as Chief of

Merchandise at EES in Nuernburg, followed by a transfer to Fort Bragg, NC. "The job at Ft Bragg was my favorite," John wrote. "We took in \$3 million a month, with over 75 facilities and 1,500 employees. I got a good reputation, running AAFES' largest exchange in the U.S. I set up a central warehouse that included a kitchen to prepare food for mobile lunch wagons, started a locked-coin box system for the 1,500 vending machines we had (AAFES wanted someone to experiment with it and chose me). I published a newsletter each month on exchange operations that was sent to over 1,000 military commanders at Bragg. I also got an employees' newsletter started."

Then, in June, 1970, John was again transferred to Dallas HQ, this time as Chief of Retail Store Operations. He retired in 1975.

John and Mell lived in Granbury, a lake-side community southwest of Dallas-Fort Worth, for 10 years and returned to the Dallas area in 1988. He became active in the North Texas Chapter as president and then began his 10-year "career" as AREA convention coordinator in 1990.

John was preceded in death by his wife, and is survived by his son, John Jr., daughter, Linda, four grandchildren and five great grandchildren.

SCHOLARSHIP DONATIONS		
DONORS	IN MEMORY OF	
M.L. Migala	Betty Kondikoff	\$50.00
M. L. Migala	Harold Yanagi	\$50.00
Richard Fregoe	George Norman	\$50.00
Edward Armstrong	George Norman	\$100.00
Edward Armstrong	Mary Pond	\$100.00
Robert Winston	Michael T. Killian	\$200.00
Thomas Culver	Betty Kondikoff	\$50.00
Lotte Winter	Therese M. Eilingsfeld	\$50.00
Kirsten Kraa	Betty Kondikoff	\$50.00
Frank Kondikoff	Betty Kondikoff	\$200.00
Keith Young	George Norman	\$100.00
Bill Reardon	Betty Kondikoff	\$100.00
Mrs. Madelene Colter	Phelps Pond	\$50.00
Mrs. Madelene Colter	John O'Brien	\$50.00
Mrs. Madelene Colter	Berry O'Connor	\$50.00
Mrs. Madelene Colter	George Norman	\$50.00
David Zimmerman	Jack O'Brien	\$50.00
Roland Reynolds	George Norman	\$50.00
George Heil	Phelps & Mary Pond	\$50.00
George Heil	George Norman	\$50.00
Ed Armstrong	John Ellis	\$200.00
DONOR	IN HONOR OF	
George Heil	H.M. Schottlaender	\$50.00
Ben Earnest	Jim Williams	\$50.00
DONOR	AS A GENERAL DONATION	
Fort Gordon Retiree Association	General Donation	\$150.00
Bill Allgire	General Donation	\$200.00
Joan Pendleton	Annual Pledge	\$200.00

Note: * denotes non-AAFES retiree

**denotes Non member of AREA

Correction

In the October issue of the AREA Newsletter two of our members were inadvertently listed in the "In Memory" section instead of the "In Honor" section. We apologize for the error and have republished those names in this issue.

When submitting your scholarship donations, please identify each name for the appropriate In Memory or In Honor section or in the new section of the comments area at the bottom of the form. That will help the Membership Director and Editor when compiling the list and preparing it for publication.

LISTING CHANGES A(Address) T (Telephone) Z (Zip Code) M (Marital Status)

BOLEN, PAUL M (KERRY) 8800 TANGLEWOOD CT NORTH RICHLAND HILLS TX 76180-1322 Ph:	A	TRIVERI, ANNETTE S (JOHN) 233 RADIO CITY BLVD. COLUMBUS OH 43235-8941 Ph: 614-846-2087	A
BROWN, SHARON L 911 MIMOSA AVE. VISTA CA 92081-8147 Ph: 760-597-1850	A	WITT, RICHARD J 7949 SUNMOUNT DR. APT 40 EL PASO TX 79925-5140 Ph: 915-593-1724	A
GORDON, CHARLES E 233 CARMEL DR APT. 306 FT WALTON BEACH FL 32547- Ph: 850-243-0627	A	WOMACK, WANDA J 1015 HUNTINGTON RIDGE RD. # E RALEIGH NC 27615-5342 Ph: 919-368-5104	T
HORWATH, JOSEPH H 9810 BINYON CT. FT. WASHINGTON MD 20744-5701 Ph: 301-839-0099	T		
JONES, DENNIS R 806 KATHERINE CT. CEDAR HILL TX 75104- Ph:	A		
KELLY, GISELA ROSS (JAMES) 14 WINTHROP LN FLAGLER BEACH FL 32136-8025 Ph: 386-693-4022	A		
KIRSCHEN, PEARL 4002 BENTWAY SAN ANTONIO TX 78240-1536 Ph: 210-558-4999	A		
MANDEL, HAROLD C/O SHARON SELF 3406 AINSWORTH CT ARLINGTON TX 76016-2303 Ph: 817-429-7204	A		
MANGOLD, MARNELL D 11412 MURRAY RD THEODORE AL 36582-8499 Ph: 251-973-9021	A		
MOORE, ARTHUR M 1853 KILMORY DR FLORISSANT MO 63031-1057 Ph: 314-921-5888	A		
MOORE, MYRA L (JOHN) 392 OLD RANDOLPH RD MAPLESVILLE AL 36750-7033 Ph: 228.669.0397	A		
MORGAN, THERESE J 1177 N BLACKMOOR DR. MURRELLS INLET SC 29576-8262 Ph: 843-215-3457	A		
O'BRIEN, BETTY J 15 CARRIAGE DR. MOUNT HOLLY NJ 08060-4393 Ph: 609-894-4352	A		
PANSZA, GILBERT A 1 COURTNEY PLACE # 701 PO BOX 3234 BIG SPRING TX 79721-6568 Ph: 817-455-4913	A		
QUINTAVALLI, JOSEPH (RENATE) 2911 STONE GLEN WAY # 113 WINTER PARK FL 32792-1785 Ph:	A		
RICHESON, JOHN M (HIDEKO) 5019 NORTHCREST DR FORT WAYNE IN 46825-5630 Ph: 260-484-1405	T		
SCANLON, DOROTHY 321 NORTH ST. UPTON MA 01569-1507 Ph: 508-428-9451	A		
SIGMON, LOUISA G 2121 S. PONTANO RD # 237 TUCSON AZ 85710 Ph:	A		
SVOBODA, RICHARD P O BOX 7641762 DALLAS TX 75376-4162 Ph: 214-339-1615	A		

New AREA Members

BLAND, KEITH L JR (ANNIE) 489 BELMONT VILLAGE MINGLANILLA CEBU PHILIPPINES 6046 Ph: 273-1300
CHAGOY, EDWARD T (HILDA) 4531 W PIMEER DR # 110 IRVING TX 75061-3871 Ph:
HUGHES, CAROLE 5002 WING RD AUSTIN TX 78749-1630 Ph:
INGRAM, DAVID (JEAN) 595 HOLLERMAN LN GALLATIN TN 37066-4829 Ph: 615-452-8617
KING, EDWARD L (PAULA) 18304 SUMMERFIELD DR DALLAS TX 75287-4900 Ph: 972-306-7821
MELVIN, JO ANN 2321 BENDRIDGE TRL AUSTIN TX 78744-5001 Ph:
STARK, MARIE J 105 JEFFERY DR CEDAR CREEK TX 78612-3307 Ph: 512.303.1904
ZILLS, JULIE (BOB) 7500WHITTEN SCHOOL RD IRON CITY TN 38463-6560 Ph: 931-724-6905

Email Address Changes

MOSELEY, WALLACE A moseleyw@bellsouth.net
MCNAIR, NORMA normasm305@att.net
MUNSEY, LESLIE munsey64@yahoo.com
BLAND, KEITH L JR fisherman75007@yahoo.com
LEWIS, ANITA ROSEMUS adlewis830@yahoo.com
KING, EDWARD L kinge13@tx.rr.com
ELLIOTT, S MOODY mootsy2@att.net

USEFUL TELEPHONE NUMBERS

The following telephone numbers are provided as a convenience to members wishing to contact certain HQ AAFES offices and the AAFES Federal Credit Union.

HQ SWITCHBOARD
(214) 312-2011

FOR RETIREMENT and GROUP INSURANCE BENEFITS:
HQ. AAFES BENEFIT BRANCH REPRESENTATIVES (800) 519-3381

GENERAL COUNSEL:
COLONEL ERIC E. WEISS, USAF (214) 312-3126

EXCHANGE POST:
BARBARA KIRSCH (214) 312 3831

SALES TABLOIDS:
LEAH MILLER (800) 733-5142

ID CARD, PRIVILEGES
HR-L/H Servicing Personnel Office (214) 312-3330
ID Cards issued Monday, Wednesday, Thursday and Friday from 7:30-10 a.m.

DOD VEHICLE STICKERS:
DOD stickers are issued in AD from 7:30-11 a.m. on Monday, Wednesday, Thursday and Friday.

AAFES FEDERAL CREDIT UNION: TOLL FREE SERVICE
NORTH AMERICA (800) 452-7333
UNITED KINGDOM 0800-89-7490
GERMANY 0130-81-1187

FOR OTHERS NOT LISTED:
PAT WEAVER (972) 780-9810

For other information, check out the AAFES Web site at: <http://www.aafes.com> and the AREA web site <http://www.aafes.com/area>

MEMBERSHIP UPDATE FORM

Type of Change (Check All Boxes Below That Apply)

Address <input type="checkbox"/>	Telephone <input type="checkbox"/>	FAX <input type="checkbox"/>
E-mail <input type="checkbox"/>	Marital Status <input type="checkbox"/>	Other <input type="checkbox"/>

Enter New Address in "Current Address" block BELOW and List Other Changes Here--

(Printed Name) _____ (Signature) _____ (Date) _____

Check here if you would like to be put on the mailing list for future membership directories, which are published in even-numbered years and provide you a listing of names and addresses of AREA members.

TO: AREA (ATTN: Membership Director)
P.O. Box 380614
Duncanville, TX 75138-0614

CURRENT ADDRESS:

AREA SCHOLARSHIP FUND DONATION FORM

To: AREA
P.O. Box 380614
Duncanville, TX 75138-0614

From:

Telephone

This donation is (check one box below) *IF YOU HAVE MORE THAN ONE PERSON TO LIST, USE COMMENTS SECTION BELOW

- | | |
|--|---------|
| <input type="checkbox"/> *In Honor of | (Name)* |
| <input type="checkbox"/> *In Memory Of | (Name)* |
| <input type="checkbox"/> An Annual Pledge | |
| <input type="checkbox"/> Other | |

Send Card to:

NAME	
ADDRESS	
ADDRESS	
CITY, STATE, ZIP CODE	
TELEPHONE	

Amount of donation (check enclosed) \$

I wish to pledge \$_____ each year to the AREA Scholarship Fund. My donation for the current year is enclosed.

Your donation will be acknowledged to both the donor and to the recipient or the survivor. All donations are income tax deductible.

--	--

DONOR NAME (Printed)

SIGNATURE

COMMENTS:

*
 In memory of: _____
 In memory of: _____
 In memory of: _____
 In memory of: _____

*
 In honor of: _____
 In honor of: _____
 In honor of: _____
 In honor of: _____



AAAFES RETIRED EMPLOYEES ASSOCIATION
P.O. Box 380614
DUNCANVILLE, TX 75138-0614

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PERMIT #1478

DUES ALERT!

Please check the expiration date above (next to your address). If the date is Dec 2009 (or earlier) please send your \$15 dues PAYABLE to AREA to continue your membership.

AAAFES RETIRED EMPLOYEES ASSOCIATION
SUPPORTING THE INTERESTS OF AAAFES, ITS RETIREES AND THE PEOPLE IT SERVES

Profile of AREA

- From the President
- Overview
- Why Join AREA?
- Apply/Renew AREA/Chapter Membership
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- Annual Report - 2006

AREA News

- Pension Plan Aggregation
- Submit News Item Via Mail
- EAP for Retirees
- Health Benefits Questions
- Challenge Yourself by Volunteering
- Links to Gov't Sites/ Dictionary
- AAAFES History

Friends & Neighbors

- Scholarships
- Emergency Relief
- Community Service
- Publications for Members
- Keesler Exchange says "Thank You!"

Contributing to the future

Home | Your Benefits | Board of Directors | Contact Us | Constitution/Bylaws/Policy | History | Chapters | Corp Sponsorship

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AAAFES RETIRED EMPLOYEES ASSOCIATION

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