



NEWSLETTER

SUPPORTING THE INTERESTS OF AAFES, ITS RETIREES AND THE PEOPLE IT SERVES

3 AREA officer positions are on ballot—vote on page 24

You may not be thinking it's election time On page 23 you'll find a ballot for the since the national scene is so "quiet" but for AREA it's election time once again.

AREA Executive Board. We encourage you to look over the slate of officers and vote. Please mail the ballot by May 15. The effective date for elected officers to begin their new term of office is June 1. They will serve until May 31, 2013.

AAFES RETIRED EMPLOYEES ASSOCIATION



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Get the Newsletter online rather than through the mail.

The difference in cost is significant*, and you'll enjoy these advantages:

- Get the Newsletter first, before anyone else. E-mail is faster than snail-mail.
- The Adobe Acrobat (.pdf) format is in color; You can transfer/save the file as you desire.

*Per copy print cost at \$1.42 + mailing at \$0.57 = \$1.99 cost per copy.

We now have 140 members receiving the Newsletter via e-mail, saving us \$1,114.40/year. Do yourself and us a favor - try Newsletter e-mail.

Here's what one member said: "Chuck and Larry: The e-mail edition is superb. Easy to read, brilliant colors, etc. I can't say enough about it, and would recommend that anyone with a computer should give it a try. Especially since they can always convert back to hard copy. I doubt if any would do that."

Send an e-mail to me at cpoffen@yahoo.com and state that you would like to get the Newsletter online and I'll do the rest. Give it a try. If you don't like it, we can always add you back to the snail-mail list.



AREA ... JUST FOR YOU

The current AREA Executive Board twoyear term began on June 1, 2009 and will end on May 31, 2011. All current elected office holders have agreed to run for another term. Chuck Poffenbarger has agreed to stand for re-election as AREA president in the absence of an incumbent in the President-Elect position. Don Smith will seek a second term as Board Secretary and Gerry Peterson will continue, if elected, to serve as AREA Treasurer.

All other board officers and program directors are "term indefinite" positions.

Take a look at the new AREA website

For the last two issues of the newsletter you've been reading about the changes within AAFES—now known as the Exchange. The latest change is to the website, which was launched on March 15. At the same time, the AREA website was also reformatted. Look on page 24 to see what the new AREA website looks like and instructions for getting to it.

Navigating the retiree website is very easy. On the left side of the page under Retired Employees Association (click on this tab to find an overview of AREA) you'll find tabs that will take you to Benefits, Board Membership, ways to contact AREA, Constitution and Policy files, history, chapters, corporate sponsorship and Friends and Neighbors programs and new (including a link to back issues of the newsletter). If you have suggestions for other topics you'd like to see, send them to AREA-Newsletter@tx.rr.com.



CHUCK POFFENBARGER, PRESIDENT

AREA & Chapter Goings On



Welcome to the April, 2011edition of AREA's Newsletter, and the first month of Spring. April was the second month in an early Roman calendar, but became the fourth when the ancient Romans started using January as the first month. The Romans called the month *Aprilis*. It may come from a work meaning "to open", or it may come from Aphrodite, the Greek name for the goddess of love.

<u>April Fools' Day</u>, or All Fools' Day, is the first day of April. No one knows where the custom began, but some historians believe it started in France. They had a New Year's festival that was celebrated from March 25 to April 1, and they would then exchange gifts. But, later, King James IV changed the holiday to January 1 for New Years. The people who still celebrated April 1 were called "April fish" and sent mock presents.

April Fools' Day may also be related to the ancient Roman spring festival *Hilaria*, which celebrates the resurrection of the god *Attis*.

"Keep your faith in all beautiful things; in the sun when it is hidden, in the Spring when it is gone." -Roy R. Gilson

Well, it's election time again. Show your support for the association by casting and mailing in your vote. If you would like to do more and live in the Dallas/Fort Worth and surrounding areas, consider running for president-elect. At the end of the president's term, the president-elect automatically becomes the president. It's not all that complex and I'll work closely with a president-elect to make sure that a smooth transition occurs.

Our 2011-2012 academic year scholarship program was approved at our January 18th board meeting for 12 scholarships for a program total of \$40,000. Scholarship amounts are two for \$5,000 each and ten for \$3,000 each. This is a very generous scholarship program, and I want to again personally thank AREA members and other individuals who donated their hard-earned money to this program. Special thanks goes to two America Logistics Association (ALA) chapters - Dallas/Fort Worth (DFW - President: Richard Krug) and Hampton Roads (HRALA - Past President: Cory Belkov) for their continuing interest and involvement in this important program. Absent their support, we would not be able to recognize as many young people as we do with scholarships for academic pursuits.

Have a nice spring, and I'll see you in July, in the "good ol' summertime".

Church

AREA ... JUST FOR YOU

YOUR AAFES BENEFITS...

Take a Health Risk Assessment and earn \$100 credit to help pay medical claims

Are you at risk for skin cancer? Heart disease? Do you know how to reduce these risks, and others?

Learn about your health risks by logging in to AetnaNavigator.com and completing the Health Risk Assessment. You will answer questions about your lifestyle and medical history.

It's that easy to earn a \$100 Health Incentive Credit in your Department of Defense (DoD) Nonappropriated Fund (NAF) medical plan. The credit is applied shortly after you complete or update a Health Risk Assessment. Any of your covered dependents age 18 or older can also complete the assessment to receive a \$100 credit. The credit will be used towards your deductibles or co-insurance. The maximum credit per person is \$100, and the maximum credit per family is \$300.

The health assessment is part of Simple Steps To A Healthier Life®, on Aetna's secure website, so your information is protected.

Once you complete the health assessment, you have access to reports to help you:

- Identify potential health risks and see which need the most attention
- Create an action plan to:
 - o Stay healthy
 - o Reduce your risks for certain diseases and conditions

These reports are a good resource to print and share with your doctor or other health care providers. You can create goals to improve your health and possibly lower your medical costs.

Remember:

- The Health Incentive Credit will roll over each year until you use it, for up to 3 years.
- Credits are displayed under Explanation of Benefits on Aetna Navigator.
- Another option for you and covered dependents to earn the Health Incentive Credit is to have your annual routine physical exam.

Try the new and improved Aetna Navigator website

Aetna Navigator has a new look with more choices, making it easier and quicker for you to:

- Find information
- Get your claims details
- Print member ID cards

It still has the same great features you've counted on to manage health and health care for you and your family 24/7.

You can log in to:

- Review coverage details
- Estimate health care costs
- Find doctors, dentists, hospitals and pharmacies
- Get Explanation of Benefit statements and much more



Check it out – www.aetnanavigator.com



AAFES RETIRED EMPLOYEES ASSOCIATION

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AREA Web address:

www.shopmyexchange.com/community/area

YOUR AAFES BENEFITS...

Take advantage of vision benefits for yourself and your family

The DoD NAF Health Benefits Program offers great vision benefits for you and your covered family members, including an Aetna Vision Discount Program.

\$0 CostPreventive Care

Annual routine eye exam with \$0 out of pocket.

\$150 Prescription eyewear Reimbursement

Reimbursement up to \$150 per person per calendar year for costs incurred for prescription lenses, frames and contact lenses no matter where you go to purchase them. You do not have to go to an Aetna Vision Discount Provider. To claim your reimbursement, send a completed Medical Claim Form to Aetna with your receipt, and wait for a check!

Aetna Vision Discount Program

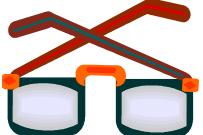
Save you money on eye care products and services, including eyeglasses, contact lenses

and solution, and LASIK surgery. You can even get discounts on items such as eyeglass chains, designer frames, sunglasses and other vision accessories.

To use your discount, simply visit a participating provider and show your Aetna ID card. You can choose from thousands of providers, including national chains such as Pearle Vision®, Lenscrafters®, JCPenney®, Target Optical® and participating Sears Optical® locations.

To find a provider, visit DocFind at www.aetna.com and select *Find a Doctor*. Enter the geographic information as requested. Under *Provider Category*, select *Vision Discount* and under *Provider Type*, select *Vision Discount Program*. You can also call 1-800-793-8616 for assistance in locating a participating provider.





No Charge to you and \$100 to help pay medical claims!!

Are you aware that your Department of Defense (DoD) Nonappropriated Fund (NAF) medical plan offers **free preventive care** and a <u>Health Incentive Credit</u> for it?

Preventive services are available at **no cost to you**, through the Aetna Preferred Provider Organization (PPO), Traditional Choice (TC) and Aetna Global Benefits plans to help detect and prevent illnesses.

And now, with the new Health Incentive Credit, taking one of these exams can provide you with a \$100 credit towards your deductibles or co-insurance. The maximum credit per person is \$100, and the maximum credit per family is \$300.

The following services (one per calendar year) are covered at 100% by your benefit plan and will earn you a Health Incentive Credit.

- > Routine physical exam
- > Well-child exams up to age 7
- Routine gynecological exams

These exams are a vital part of your health plan, because early detection and preventive services save lives and reduce the health plan costs.

Take advantage of this great benefit – make an appointment today with your physician to receive your preventive care check-up. Remember, these services are at no cost to you. The Health Incentive Credit will be credited to your account shortly after your checkup.

The Health Maintenance Organization (HMO) medical plans also offer preventive care services that assist with the early detection of illnesses. Review your HMO medical plan for preventive care services available to you and the cost of the services.

"No cost to you and a \$100 Credit" - use your Preventive Care benefits now!

YOUR AAFES BENEFITS

Save big. Stay in the Aetna network!

Staying in the Aetna network is smart. You'll save big money. And it's easy to find a quality provider in network — hundreds are close to you!

Here's where you can save:

- § At the doctor's: Choose a family doctor in the Aetna network. He or she will get to know your health best.
- § At the specialist's: Orthopedists, Ob/Gyns, ENTs...you name a specialist. You've got plenty to choose from all in the network.
- § At the hospital: If your plan is set up that you pay a part of this bill, staying in network could save you hundreds or more likely thousands.
- **At the X-ray counter:** If you need to get an MRI or similar service, there are even less costly places to do that. Find them all on www.aetna.com.
- § At the lab: Triple check that the lab your doctor is sending you to is in the Aetna network, and in your DocFind directory. If you get a lab requisition form, this should mean it is. Call us at the number on your ID card to make sure.

Even if your plan lets you go out of network, try using network providers first. You could save big.

Don't go out...stay in! To find a provider in network, visit DocFind today on the Aetna.com website.

Q&A: The effect of retiree life insurance values on retirement checks

Q. Both my wife and I are AAFES retirees and got a reduced net amount on our retirement checks this month. It seems to be due to an increase in federal income tax. Do you know what's going on? Also, we did not receive a W-2. If there was a notice about this happening, we must have missed it.

A. The change in the retirement checks isn't due to a tax increase, rather because your life insurance value changed. When your life insurance value dropped below the IRS limit of \$50,000, there was no longer a need to issue a W-2. The reason the amount of the life insurance dropped was because the value drops 25% at the age of 66, 67 & 68.

Life Insurance

Your life insurance value at retirement is 2 times your salary and it remains the same until you reach age 66.

- At age 66, it is reduced by 25%
- At age 67, it is reduced by another 25%
- At age 68, it is reduced one more time by 25%

The remaining 25% stays in effect for the life of the policy.

W-2 Form

Section 79 of the Internal Revenue Code (IRC) provides an exclusion for the first \$50,000 of group-term life insurance coverage provided under a policy carried directly or indirectly by an employer. **The imputed cost of coverage in excess of \$50,000 must be included in income (on a W-2 Form)**, using the IRS Premium Table, and is subject to social security and Medicare taxes.



Alamo Chapter—The elections of officers for the term beginning January, 2011 was held during the annual Alamo Chapter Christmas Brunch traditionally held in the Minuet Room of the Menger Hotel. Situated in the historic Alamo square in downtown San Antonio, the Menger is famously known as the site of Teddy Roosevelt's recruitment efforts for his "Rough Riders" volunteers during the Spanish-American War.

Outgoing Vice-President Tony Trevino presided over the business meeting which resulted in an entirely new Board to take effect January 1st. Replacing incumbent President Marilyn Cerna will be Len Freitas; replacing Vice-President Tony Trevino will be Brenda Borland; replacing Secretary-Treasurer Lou Sheridan will be Ann Pauleuc. The Chapter extends its congratulations to the new board and thanks all the out-going officers for their contribution during the past years.

The annual Christmas event is hosted by Bob and Virginia Askew and this year's party was an overwhelming success with 71 attendees, including members, member spouses and family members, and many of their special friends as guests. Also included was Corporal Robinson, United States Marine Corps, who attended as guest of the Chapter and the Menger Hotel and collected the toys brought by attendees for the Marine Corps "Toys for Tots" program. Lee Rux, retired Marine Gunnery Sergeant, hosts this part of the annual activities.



Cp. Robinson, USMC and Lee Rux, USMC, retired, stand with the gifts collected for the Marine Corps Toys for Tots drive.

In addition to the festivities, more than \$300.00 was collected from guests to be donated to the Lackland Air Force Base Fisher Houses to assist them in caring for sick, injured or wounded military members and their families staying at Lackland during their treatment and rehabilitation. Each year the chapter collects funds to purchase Exchange gift cards or other badly needed items for the 3 houses which house and care for 26 families. See story on page 11.

The champagne brunch is the highlight of the year for the Alamo Chapter among other outstanding social events hosted by its members and it is a great way to enjoy the Holiday Season and visit with old friends and make new friends.

-Bob Askew



Brenda Borland, Tony Trevino, Song Choe and Len Freitas



Bob Ottinger and Bill Dobbs-Entertainment Inc.



A photo from the Augusta Chronicle, shows Leo Sanderfur separating canned goods that have been donated to the Golden Harvest Food Bank. Leo, who is approaching 90 years old, has volunteered at the Food Bank for over 10 years. Leo was also instrumental in organizing and getting our Charter approved in Nov 1976. He was the first president of the Augusta Chapter. We will be celebrating our 35th Anniversary this year.

Homer Armitage, President Augusta Chapter of AREA

Northern California Chapter—The Christmas luncheon at Marriott Hotel in Rancho Cordova was a great success, with a door prize for everyone, and the food was not just good, it was great. So good in fact, the chapter has decided to return to the hotel next year. "We send a huge thank you to the managers at the McClellan BX for providing us with vendor gifts for our door prizes," the chapter's newsletter reported, adding, "The youngsters of our association, Peggy (94 years old) and Harry (95) Narducci drove up from their home in Davis. As always it was a pleasure to have Peggy and Harry with us."

The good food and service continued in January with a New Year's luncheon at Perko's Café and Grill.

Rose LaBeouf has volunteered to arrange the chapter's monthly meetings beginning in September. She will be replacing Maureen Dobert and Ken Keim.

The chapter made a \$200 donation to Raley's food bank, which was matched by Raley's for a total of \$400. In addition the supermarket provided 40 bags of food for need families.

In February, the chapter had a good meeting at the IHOP.

The March newsletter reported the chapter was "planning a 'Meet and Greet' coffee for the McClellan BX employees to acquaint them with our association in hopes of encouraging those nearing retirement to join us." The meeting was held March 16.

Another upcoming event is the annual spring bake and book sale at McClellan on April 23. "We will need baked goods, used books on tape and any movies that you would like to donate," the newsletter said. "Let's all pitch in to make this one of our best sales."

| AREA SCHOLARSHIP FUND | | | | |
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| Duncanville, TX 75138-0614 | | | MCDONOUGH, GA 30253 | |
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| current year is enclosed. | ouo , ou. to | | | |
| Your donation will be acknowledge income tax deductible. | ed to both the donor | and to the r | ecipient or the survivor. All donations are | |
| SOUTHEASTERN CHAPTER James W. Mallory, PRESIDENT | | | | |
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| COMMENTS: Sad ne | ws is we lo | st the | following long time friends and | |
| Chapter members. Bi donation for our Chap | it time mo | ves on | following long time friends and, and thus is a new record | |
| In memory of: DON GODFREY In memory of: MELLA REE DUNN In memory of: ARLENE TOLLE SON In memory of: MARY RICHAROS In memory of: MARY RICHAROS In honor of: | | | | |

Southeastern Chapter—The chapter marked the passing of four members by donating \$875 to the AREA Scholarship Fund. James W. Mahoney, president, sent the yearly donation in memory of **Don Godrey, Nella Ree Dunn, Arlene Tolleson and Mary Richards**. He commented, "Sad news is we lost the following longtime friends and chapter members. But time moves on, and this is a new record donation for our chapter."

North Texas Chapter—These chapter members and guests turned out for the annual North Texas Irish Festival in March. The chapter's Facebook page gushed with excitement: "Wow...what an event...thousands of people...thousands of dogs...hundreds of entertainers. Great music, Great food, Great friends. Thanks to Meg Moore and Jack Leavitt for putting this one together...Great Fun!"













The theme of this year's festival was "Ireland, I Am Coming Home" and featured the finest music and dance that Ireland offers. Altan from Dublin performed (left photo) and these two "cool strangers" showed up in costume. As always, Rich Sheff's camera caught all the action of the afternoon, and, of course, he took pictures of the great food—the corned beef and cabbage and Irish stew—shown above.



West Georgia Chapter—The West Georgia Chapter of Area started the Holiday Season by selecting a family in need. After Al Moseley and Elizabeth Baum had read over 100 letters we decided on Mr. John Morton and his care giver, who had submitted a letter to our local paper. Mr. Morton, who had retired from Ft. Benning, is now 86 years old and has diabetes. Al and Elizabeth contacted members and received their approval to proceed. We went to work—first we asked each member to bring one can of food to our annual Christmas dinner, then we purchased more food and items like Kleenix and sweat pants to make life a little easier for Mr. Morton. Dot and William Tew also asked her Sunday school class to help and they did. We delivered all the goodies on December 20 and visited with Mr. Morton and his care giver, who were thankful for our help. Everyone in the Chapter enjoyed helping and sharing. It always gives you a good feeling to help others. Thanks to all who helped.

Next we had our annual Christmas luncheon at the Benning Club, where we had 40 members and guests in attendance. We always enjoy the exchanges of gifts and food.

—Elizabeth Baum



Norma and Frank Jones



Lilly and Bill Billman and their daughter



Al and Karen Moseley



Dot and William Tew and Al Moseley



Elizabeth Baum and daughter, Chris

Golden Gate Chapter—Hope you enjoy the photos and any comments on the photos will be greatly appreciated. Thank you, **Sandy Gilman** for suggesting Lucca's and introducing us to your historic community of Benicia.

The photos taken by Ernest Kodama at the AREA-Golden Gate Chapter luncheon at Portofino in Pacifica, CA on February 3. When Ernie posted the photos he said, "My apologies for the quality of the photos. I used the camera my son gave me for Christmas and I'm still leaning to use it. Hopefully, next month's luncheon photos will be better."

(Editor's note: These photos look good to us...sorry, there aren't any IDs, but it looks like everyone had a great time, and it's so good to have photos from San Francisco!)























Alamo Chapter members assist Lackland AFB Fisher Houses

Each year the members of the Alamo Chapter contribute funds at the Ladies Luncheons and cap it off with a final collection at the annual Christmas Brunch held at the historic Menger Hotel in San Antonio. The funds are used each year to assist military members and their families who use the Fisher Houses while staying with their loved ones undergoing medical treatment and/or rehabilitation at the military hospitals in San Antonio.

The collection for 2010 amounted to \$350.00 and was used to purchase cleaning supplies and other products in desperate need by the management of the houses. Ms. Ramona Lewis, retired USAF and Manager of the 3 houses at Lackland received the products purchased from the Exchange in the amount of \$250.00 and \$100.00 cash which was to be used to purchase other needed items from the Commissary.

Ms. Lewis was very appreciative of the contribution and generously complimented the AAFES Retired group for their thoughtfulness over the past years. The assistance given to the Fisher Houses has been a long-standing tradition of the ALAMO Chapter along with the contribution of toys for the Marine Corps "Toys for Tots" program each Christmas.

Members of AREA are encouraged to tour the Fisher Houses to get a glimpse of how the community supports our sick and wounded warriors and their families during times of need.



Bob and Virginia Askew presented the Almao Chapter's donation to Ramona Lewis, (in center) Fisher House Manager.

1991 scholarship recipient thanks AREA 'for helping me get to where I am today'

February 5, 2011

My name is Charlene Kon. My father is Charles Kon, who was a 30-year employee of AAFES and has since retired. I received an AREA Scholarsip in 1991 (20 years ago) and wanted to provide AREA with an update on what has happened since then.

I graduated from DeSoto High School in 1991 then attended the University of Texas at Austin. I graduated summa cum laude with a B.S. in Biochemistry and a B.S. in Molecular Biology in 1996. After graduating from the University of Texas, I attended Stanford University and graduated with a Ph.D in Developmental Biology in 2002. At Stanford I conducted research on genes involved in cancer. Although I loved biology, I wanted to apply my science expertise to the legal field, so I then obtained a law degree from the University of Berkeley in 2006.

Since 2006 I have been a technology transactions attorney, first at a law firm, Morrison & Foerster, in San Francisco, and most recently, at Gilead Sciences, Inc., a biopharmaceutical company near San Francisco. My practice is focused on selling, purchasing or licensing technology related to pharmaceuticals. In this capacity, I combine not only my legal skills, but also my science knowledge and expertise acquired from Stanford and UT. The primary focus of my company's drugs is on HIV, and I am very proud to be helping my company bring the life-saving medicines to patients worldwide.

In reflecting on my own career path, I realized the importance of the AREA scholarship to my choices. As you know, the cost of higher education is quite expensive, and students often come out of college with significant debt. The route that I went—graduate school—is a long road where grad students, if lucky enough to be paid, receive barely enough to live on. I was fortunate to have obtained scholarships so that when I graduated from UT I had little debt, and the grad school route was a feasible one for me. If I had significant debt I doubt I would have chosen to go to graduate school at Stanford, and the career path that I would have followed would have been very different.

Therefore, I want to thank AREA for helping me get to where I am today. I am forever indebted to the generosity of your organization. Please accept this contribution to the scholarship fund as a small token of my gratitude.

Sincerely,

Charlene Kon

The Exchange is meeting challenges in Europe (and to countries far beyond)

By Jack Morris

After arriving in Europe in the summer of 2004 I was very excited returning to a place that I had spent two prior tours at in the 90's.

The challenges were quite formidable; we had some major challenges on our plates, primarily Global Military Rebasing and Re-stationing (GR2) and a U.S. military that was at war and in need of Exchange support in SW Asia.

This truly was one of the most and challenging times in European Exchange history. I remember Marilyn Iverson's concerns in a meeting one week prior to my arrival. She was very concerned about ramifications of what we were about to do regarding closing some very large posts/ bases in Europe (many of which had existed since the end of WW II) and what the impact would be worldwide.

When I arrived in 2004, there were 77,000 active duty military, 115,000 dependents, 84,000 civilian contractors and 11,000 Exchange employees in AAFES Europe. We spent the next 4 years closing several exchanges starting with Rhein Main, Darmstadt, Giessen, Bosnia, Hanau and finally Wurzburg. The closures are not over; Bitburg is in the last stages of existence and will be closing in 2012. Mann-

'We completely changed the face of the map of AAFES-Europe'



The new KMCC Exchange at Ramstein AB averages \$13-15 million monthly.

be entirely closed along with Heidelberg in 2012/2013 as USAEUR HQ's relocates to Wiesbaden.

As of this writing there are currently 47,000 active duty, 70,000 dependents, 47,000 civilians and 7,000 Exchange employees.

heim is also rapidly phasing down and will It has not been all closures. The opposite phase of the Integrated Global Repositioning and Rebasing vision has led us to expand operations into new areas and we now have a presence in Romania, Bulgaria, Georgia, and Poland. We also opened three new main stores, the first built in Europe in over 10 years.

> We opened new facilities in Grafenwoehr, a new main store in Stuttgart (Panzer Kaserne) and the opened the largest facility in the company at that time, the KMC at Ramstein. The success of this new store at Ramstein is unsurpassed, average monthly sales in the main store alone averages between \$13 million-\$15 million monthly. The concession mall did over \$6 million in the month of December.

Our efforts in the Middle East have been nothing short of amazing, we have pro-



The new Main Exchange at Panzer Kaserne, Stuttgart.



This 53-foot MFE opened at Camp Marmal, Afghanistan to a crowd of nearly 500 customers as shown in these three pictures.

vided a "taste of home" for 300,000 combat troops and nearly 500,000 DoD civilian and contract-supplied workers in Operations Enduring and Iraqi Freedom these past seven years.

Fortunate enough to lead the Exchange team, we have transitioned from combat missions to nation building in Iraq, surged to full combat status in Afghanistan and positioned the organization for a new "Exchange" mission after Operation New Dawn ends this fall.

Over 4,000 AAFES associates have served downrange since my arrival and are the true reason we exist; each of them is a hero in my eyes.

I will be transitioning back to CONUS at the end of this year and surely will reflect on this assignment as my most challenging and exciting. We completely changed the face of the map of AAFES Europe; we no longer have a presence in many areas where many of you reading this have served.



Welcome to Bulgaria—one of 33 countries served by AAFES-Europe/SW Asia Region.





Inside AAFES Today: A continuing series

Leading a solution based staff, our team has taken on the challenges of game-changing wartime troop surges (Iraq in 2007 and more recently Afghanistan) to come up with innovative ways of delivering Exchange support to places previously inaccessible, except by mountain goats and US military members.

Working with past, present, and future Exchange leadership in an environment without rules, benchmarks, and filled with danger has been exciting and will help write the Exchange's legacy long after these wars fade away.

Waiting for helicopters to deliver the "Airborne Exchange" to a remote forward operating base in Iraq, shopping the "Improvised Imprest Fund" in Macedonia, receiving a "Jingle Truck" somewhere in Afghanistan, or standing in line at a mobile field exchange the past seven years, AAFES has been there to deliver the benefit and touched tens of thousands of lives.

I know we recently changed our "motto" but one thing will never change, as long as military members go to far away places, AAFES will be there right beside them, we "really do go where they go."





"We go where you go" extends to an Exchange in Poland.





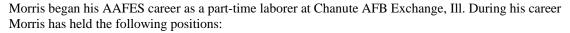
Shindad, Afghanistan—A long line waits patiently for the ribbon cutting to end so they can begin shopping in the 800 SF tent exchange.

Meet Jack Morris, Senior Vice President, AAFES-Europe/SW Asia Region

Jack Morris is the Senior Vice President of AAFES-Europe/SW Asia Region for the Army and Air Force Exchange Service (AAFES) in Dallas, Texas. He has leadership oversight of \$1.2 billion retail, food, and services businesses, providing support to two

of the nine unified combatant commands: USEUCOM and USCENTCOM. AAFES-Europe, headquartered at Mainz-Kastel, Germany, employs more than 7,000 associates, and is the largest employer of military family members in Europe. Prior to 9/11, the AAFES-Europe footprint extended to 17 countries. Since 9/11, the AAFES-Europe footprint peaked to 33 countries, and is currently operating in 20 culturally and economically diverse countries, to include contingency operations in Operation Enduring Freedom, Operation Iraqi Freedom, KFOR and SFOR.

Morris was born in Furstenfeldbruck, Germany. Mr. Morris holds a Bachelor's of Business Administration Degree from the University of Texas and a Master's of Business Administration Degree from Amberton University.



- · Assistant Store Manager, McChord AFB, Wash. 1986-1988
- Store Manager Bolling AFB, Washington D.C. 1988-1990
- Executive Assistant, Washington Office 1990-1993
- · Store Manager, Andrews AFB, Md. 1993-1995
- · Store Manager, Vogelweh, Germany 1995-1996
- · Chief, Retail Operations, AAFES Europe 1996-1998 (six months spent in Tuzla, Bosnia as General Manager)
- General Manager, Stuttgart, Germany 1998-2001 (four months spent in Tirana, Albania as the General Manager)
- Area Manager, Seoul, Korea 2001-2002
- · Eastern Region Vice President, Dallas, Texas 2002-2004

Morris has been the recipient of a Meritorious Civilian Award, two Extraordinary Achievement Awards and 10 Superior Accomplishment Awards.





Grand Opening of a new store in Poland.

Interior of the tent exchange at Shindad, Afghanistan.



AREA Community Service Awards – Spring, 2011

AREA recognizes retirees and Exchange Associates who volunteer their time and devote other resources, such as personal knowledge and expertise, to help improve the economic, civic and social health of the communities where they live and work. The Community Service Review Committee, Richard Fregoe, Chairman, and members Chuck Poffenbarger, Jerry Cloud and Don Streeter reviewed the nominations and, along with the entire AREA membership, are pleased to recognize AREA retirees and Exchange Associates for their commitment to their communities' well-being.

All recipients were provided with a Certificate of Appreciation, a recognition letter signed by the program director and president, AREA and a gift from Watt/Spohn Universal, a leading, worldwide Exchange Broker headquartered in Dallas. We wish to thank



Watt/Spohn Universal, a leading, worldwide Exchange Broker headquartered in Dallas, Texas for supporting AREA through their active involvement in the Dallas/Fort Worth and Hampton Roads ALA chapters. Watt/Spohn Universal specializes in rep-

resenting brand name manufacturers in the Power Zone, Automotive, Hardware, Housewares, Sporting Goods, and Consumables categories. They have a long history of supporting AREA. We invite you to visit them at www.wattspohn.com

Bruce E. Gibson, Exchange Associate, Headquarters: For the past three years, Bruce has volunteered his time with the United Methodist Church "Amigos Days" ministry. Amigos Days is a hands-on ministry where urban and suburban churches are joining together with residents of urban neighborhoods to make a difference in the city. Bruce's church (Holy Covenant United Methodist Church in Carrollton) partners with 30 area churches to help with hands-on revitalization of local neighborhoods. The goals of Amigos Days include restoring and revitalizing urban communities. They replace rotten siding, window panes, scrape, re-paint, trim trees & bushes, cut grass, replace old window screens, etc. They work on one or two houses per year and generally spend 4 days per year per house (two consecutive weekends per job) to do the repairs. Bruce even takes vacation leave on Fridays to volunteer his time. In 2009 and 2010, he primarily removed/replaced and painted siding, and rebuilt and painted rotten window panes. The following is a link to where our Amigos Days photos are located: www.hcumc.org/Photos/Missions/2009-amigos.html. Most of the homes they work on are owned by elderly individuals who cannot do the work themselves and whose homes are in such bad shape that the city has given them notice to get them repaired.

David H. Hufford, Exchange Associate, Headquarters: David has been playing music on Sunday mornings at the La Dora Nursing and Rehab Center in Bedford, Texas for the past couple of years. He meets a man there that delivers a sermon and David plays spiritual/gospel music and sings to the group. They all seem to enjoy the music but also the time they spend afterwards just visiting with them. David also plays the music for Saturday and Sunday evening masses at St. Michael the Archangel Catholic Church and is actively involved in the men's group CHRP (Christ Renews His Parish).

Shane H. Sellmann, Exchange Associate, Headquarters: Shane has been an active member of both St. Barnabas United Methodist Church and the Boy Scouts of America. Shane believes he can serve the community by being a positive role model to today's youth. Shane has volunteered to teach Sunday school at the church for the past 3 years. He has taught grades K-5, on a rotating schedule. Many of his students are also in his Cub Scout Den. Shane has been an active Den Leader of the Scouts for 3 years. He started at the lowest level of Scouts, Tiger Scouts, and is currently molding the Bear Den. He has recently taken up the role of being the new Tiger Den leader this year. The boys rotate through the ranks, and he goes with them. This year, however, there was a lack of parent participation in the Tiger Den, so Shane stepped up and is doing both Tigers and Bears, 1st grade and 3rd grade respectively.

<u>VernNadetta Anderson, Exchange Associate, Headquarters:</u> VernNadetta has spent her time volunteering in different events to support kids in the Dalworth Community. She has served as the leader in a back-to-school drive, Thanksgiving dinners to seniors, and most recently lead a donation of school shirts to the David Daniels Elementary School in Grand Prairie, TX.

Oliver and Tammy Clayton, Exchange Associate's Parents, Headquarters: The parents of Shenequa M. Clayton-Green are always reaching out to the community. They have been transforming the lives of at-risk youth and families; supplying them with technical training in the areas of plumbing, HVAC, general office skills, and tax preparations. Because of their dedication and love for everyone they encounter, they deserve to be recognized for all that they do.

James A. Denning, Spouse of Exchange Associate, Headquarters: The husband of Exchange Associate Marianne Denning works to benefit St. Joseph's Indian School, Chamberlain, S.D. Jim buys toys, clothing, laundry detergent, pots and pans, band aids, shampoo, conditioner and lots of other things that the 200 children at the school need. Twice a year, he drives up to visit the school and help in the warehouse. This year, he entered a contest at QVC called ALL THE JOY and won \$3,500 worth of products for the kids at the school.

AREA Community Service Awards – Spring, 2011 (continued)

Donna Carter, Exchange Associate (Spouse of Active Duty), Little Rock AFB, Arkansas: Donna is a Key Spouse Advisor for Little Rock AFB. She helps spouses while their husbands are deployed and makes sure they are taken care of. She checks on each spouse assigned to her as often as they would like and makes sure they are taken care of after any major event in the area, such as a storm. She attends deployment dinners, departures and homecomings to offer her support of the families. She receives no compensation for her time or cell phone. She is pulled away from her family quite often and does it despite having a husband who deploys often. She is very unselfish and deserves to be recognized for the compassion she shows others.



Pamela Honor, Little Rock Exchange general manager, presented the AREA Community Service Award to Donna Carter. Donna's husband, TSgt Carter, was able to attend the presentation along with close friend Sherry Wiley. Col Pethel, 19th Aircraft Maintenance Squadron Commander, was also present.

Jorge A. Calandria, Exchange Associate, Headquarters: Jorge is an Assistant Scout Master with Troop 445 in Arlington, Texas. Troop 445 is sponsored by St. Barnabas United Methodist Church in Arlington. Jorge has actively been with the Boy Scout Program for seven years. He works with the Boy Scouts ranging from Tigers through Webelos as an assistant scout master and is currently with Boy Scouts ages 11-18. He has assisted more than eight Boy Scouts in becoming Eagle Scouts. Jorge has led the Boy Scouts in accomplishing community projects such as building projects at community parks, churches and schools. The Arlington scouting program has also assisted Mission Arlington with donations as well as community projects to help the homeless and persons in need.

Steve Wood, Exchange Associate, Headquarters: Steve is a Construction Lead for the Rockwall Area Habitat for Humanity. He has been in this position for the last two years and has worked on the completion of three houses and will soon be starting a fourth house. Most of his Saturdays are spent working on constructing homes that benefit others. The organization he is working with has additional information at www.rockwallhabitat.org

James W. West, Motor Vehicle Operator, Exchange Warehouse, Waco, Texas: For more than 30 years Jim has been a Volunteer Firefighter and currently serves as Assistant Fire Chief of Moody Volunteer Fire Department. He is also a volunteer Mutual Aid for the cities of McGregor, Lorena, Troy and Moody Fire Departments all located locally in the McLennan County area. Jim leads toy drives for the Christmas holidays for children and needy families. He has also played an enormous role in fundraising for Jerry's Kids by rendering his services during May-Fest which included his support during the fish fry and barbecue fundraisers. Jim always goes the extra mile to volunteer his time to help those that may be in danger or may just need a helping hand.

Burger King Group Award, Michelle Hetcher, Manager, Spangdahlem AB, Germany: In March 2010 when the apartment of-Frank Miller ,AAFES Associate at Spangdahlem BK, burned down, Michelle found Mr. Miller a new apartment and organized the move with other Burger King associates so Mr. Miller would have an easy transition into his new home. Michelle also goes above and beyond the call of duty for her own employees. She brings breakfast from home or other cooked dishes or birthday cakes to improve the morale and working environment. The associates that assisted in the move were: Local National employees: Hermine Schroeder, Gisela Aldrich, Dirk Meyer, Dimitrious Nasou, Gary Hackl, Jennifer Sanoske. US employees were: Charles Wieber, Steve Short, Michelle Hetcher, Gary Hoffman.

Juanita McFadden, Exchange Associate, Fort Gordon Main Exchange, Georgia: Juanita goes beyond the call of duty for her fellow co-worker. When he has no way to get to work, every morning she gets up extra early so she can give him a ride—rain or shine—even on her days off, and whether it's vacation time or not. If she can't make it, she makes sure someone else gets him to work on time. She has been doing this almost one year and never has never had a second thought about it. She enjoys everything in life but number one she loves helping everyone she can help.

<u>Betty C. Mutai, Family Member of Exchange Associate:</u> A family member of Eric K. Mutai, FA Contingency Operations Manager, Southern Iraq Exchange--Tallil, Betty received her Community Service Award for:

- ▲...being an active member and official at her school's student council where she has helped mobilize the members to undertake community clean up exercises.
- ▲ ...serving as a prosecuting attorney at the Arlington Teen Court—she has served for over three years.
- ▲...recognized for her academic excellence (Honors) as a senior in her school, Bowie High-Arlington. She has earned respect and admiration from fellow students who seek her help-tutoring.
- ▲...serving as an Usher and Youth Leader in her local church. She has organized several successful bi-annual Youth Church Conferences-(International Harvest Church, Irving).
- ▲...being a role model to many immigrant children.

AREA Community Service Awards – Spring, 2011 (continued)

June Knochel, Exchange Associate, Westover, Massachusetts: June is the assistant store manager at Westover Branch Store. She is also the Family Readiness Group Leader for the Springfield Recruiting Company, Albany Battalion. She collected school supplies for Operation Home Front for the soldier's families in August 2010. During Christmas 2010, she collected over 50,000 toys for area soldiers for Operation Home Front. She donated a portion of those toys to our local USO and Airman and Family Readiness on Westover Air Reserve Base. June made personal contributions to Catholic Charities in Brockton, Massachusetts. She has assisted a soldier whose two daughters were in Haiti during the earthquake. They lost their mother during this tragedy, and June assisted them when arrived to America. She provided clothing and school supplies for the two young girls. June has also motivated and assisted local military wives to apply and register for college. She has created a Facebook page and Yahoo group for the military spouses.

<u>Tonya M. Ruppel, Exchange Associate, Fort Irwin, California</u>: Tonya has shown great devotion to the Exchange. When her grandfather passed away two days before inventory was to start, Tonya drove to his funeral on Friday morning to Arizona, a 7-hour drive, and then drove all of the way back to make sure she was present for the MCSS inventory on Saturday.

Donald H. Caver, Exchange Associate, Fort Campbell, Kentucky: Donny has always had a love for baseball. Before getting married and having a son of his own to play the game, Donny coached the Northwest Little League team in Clarksville, TN. He continues to coach today and last year led the team to the District 9 championship, on to the state games in Bristol, TN., winning the coveted Tennessee State Championship, and took third place at the regional games in Greenville, NC. In addition Donny organized and created the Clarksville Bulldogs, a traveling baseball team. He has dedicated himself in service to these young boys and girls and has mentored each child in sportsmanship. Donny has served as the vice president of the ball club and has respectfully declined the position of club president as he would not be allowed to follow his calling as Coach Donny to so many young people. His interaction and dedicated involvement has served the community in transforming these children into model citizens for the past 19 years.

<u>David Young, Exchange Associate, Fort AP Hill, Bowling Green, Virginia:</u> David volunteers with the Boy Scouts and his church youth group. In July 2010 David volunteered for two-weeks as an archery coach at the Boy Scout Jamboree held at Ft. A.P. Hill. During this time he supported the gathering of 40,000+ scouts from around the nation.

Christi Cook, Exchange Associate, Eglin Exchange, Florida: Christi has been supporting Red Shirt Events not only during work-days but also on her own time – she goes to airport in the early mornings or late evenings to support our airmen who are either coming back from deployment or going to deploy. Christi volunteers her time, and shares her personal knowledge and expertise, to improving social health of the communities where we live and work.

<u>Diane Ward, Exchange Associate's Sister-in-Law, Richmond, Virginia</u>: Diane is the sister-in-law of Dorothea Stevenson Annex Supervisor, Bellwood Gas/Shoppette. For many years Diane has driven her neighbor to Maryland every Saturday night to get food for the homeless people and then they feed them. Some items are taken to area churches as well. She does this along with working her job. This takes a lot of time, energy and dedication, especially when she is tried. A few times Diane's husband has assisted her provide these services. Diane is using her POV to go these extra miles to feed the hungry.

Chuck Poffenbarger, Exchange Retiree, Dallas, Texas: Chuck is a consummate community volunteer. He is always available to help where needed and has taken on numerous volunteer roles. He was appointed by the Dallas County Commissioners Court and served for several years on the Metrocare Board of Directors (providing mental health and mental retardation services). He is the President of AREA and has served in that capacity since 2002, and has done an excellent job keeping the organization viable and supporting the retirees of AAFES. He has been at the forefront in gaining substantial financial support for the organization particularly the scholarship fund. He continues to serve because no one is willing to step forward and accept that role. This is certainly a commitment to community service. He also leads the Grand Prairie Wellness Center as its President and CEO. After serving as a Board Member, he took over the leadership in 2005. He immediately got directly involved and through his hands-on approach transformed the accounting system into one that is recognized as a model in the non-profit arena. At the same time, Chuck took on the role of Grants Program Director and has done an incredible job over the last several years of managing the program. Grants received in 2005 totaled \$137,439. This past year the grants received by the Grand Prairie Wellness Center reached a new high at \$354,353. As all of this was taking place, service to the center's indigent clients has increased from \$252,577 in 2005 to over \$688,803 in 2010, He never seeks recognition, but it is most appropriate he be recognized for these accomplishments and the many others that have not been noted.

| | CHOLARSHIP DONATIONS | |
|------------------------|------------------------------------|----------|
| DONORS | IN MEMORY OF | |
| Margot Walker | Jo Lunsford | \$25.00 |
| Allen D. Millen | Hank Fournier | \$100.00 |
| Allen D. Millen | George Norman | \$100.00 |
| Toni Long | Carol Di Martino | \$100.00 |
| Bob and Diane Van Loan | James D. Van Loan | \$100.00 |
| Patricia Frank | Dale Frank | \$25.00 |
| Jack Essex | Jerry Childress | \$100.00 |
| Tom Fearson | Carl Gaines | \$75.00 |
| Tom Fearson | Roger Duvall | \$75.00 |
| Tom Fearson | Russ Struyk | \$75.00 |
| Tom Fearson | Jerry Kushi | \$75.00 |
| Tom Fearson | Brad Cadman | \$75.00 |
| Tom Fearson | Gilbert Strauss | \$75.00 |
| Edward Armstrong | Phillip Menteer | \$200.00 |
| Joseph Domas | Phillip Menteer | \$100.00 |
| Joseph Domas | Bob Gold | \$100.00 |
| David Brooks | Phillip Menteer | \$100.00 |
| Michael J. Bixby | Roger Dix | \$100.00 |
| Michael J. Bixby | Mike Leingang | \$100.00 |
| Barbara Haning | Donald Haning | \$200.00 |
| Larry Grewelle | Dottie Henry | \$50.00 |
| Fred Schonwetter | Martin Rodman | \$50.00 |
| Fred Schonwetter | Phillip Menteer | \$50.00 |
| Clifton Seay | Wallicia Seay | \$200.00 |
| Madeline Colter | Grace Marma | \$50.00 |
| Nate Tremontozzi | Eva Fitzgerald | \$50.00 |
| Roy Jensen | Phillip Menteer | \$100.00 |
| Southeastern Chapter | AS A GENERAL DONATION/IN MEMORY OF | \$875.00 |
| · | Don Godfrey | |
| | Nella Ree Dunn | |
| | Arlene Tolleson | |
| | Mary Richards | |
| DONOR | AS A GENERAL DONATION | |
| Joan Pendleton | Annual Pledge | \$200.00 |
| North Texas Chapter | General Donation | \$275.00 |
| *Charlene Kon | General Donation | \$500.00 |
| | IN HONOR OF: | |
| Gerald Peterson | Martin Handel | \$100.00 |
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Note: *Denotes non-AAFES retiree... Charlene Kon is an AREA Scholarship recipient. In addition to this contribution, she sent AREA a letter to update members on her life since receiving the scholarship in 1991. You will find her letter that accompanied this contribution on page 11.

This issue's listing contains donations that were inadvertently omitted from the January newsletter. Several donors pointed out the omissions, and I've responded to you by telephone and email...to those, and any I missed, please accept my apologies.

IN REMEMBRANCE

Dorothy E Cassidy, 84, died November 21, 2010, in Columbia, SC. The former Piedmont Area Accounting Technician retired in 1986.

Darlene Fields, 77, died November 7, 2010 in El Paso, TX. The former Ft. Sam Houston MCSS Manager retired in 1990.

Seymour Kapiloff, 95, died October 4, 2010 in Deerfield Beach, FL. The former HQ Associate retired in 1973.

Herta Lindquist, 87, died Dec. 13, 2010 in Olympia, WA. The former Ft. Lewis Associate retired in 1976.

Mary Maddock, 88, died Jan. 22, 2011 in Dallas, TX. The former HQ Associate retired in 1974.

Joyce E. Marrow, 72, died Sept. 3, 2010 in Arlington, TX. The former Pacific Region Associate retired in 1995.

Phillip Menteer, 90, died Oct. 17, 2010 in Duncanville, TX. The former HQ Associate retired in 1973.

Lucy A. Moose, 89, died Oct. 7, 2010 in Atlanta, GA. The former HQ Senior Buyer retired in 1983.

George K. Rodgers, 88, died Nov. 14, 2010 in Fairfax, VA. The former HQ Associate retired in 1975.

Dorothy Vertrees, 84, died Dec. 31, 2010 in Elizabethtown, KY. The former Exchange Associate retired in 1975.

Lydia P. Villagomez, 83, died Nov. 22, 2010 in Austin, TX. The former Exchange Cashier retired in 1989.

Clarence Alfred Hall Jr., 73, died in San Antonio on January 15, 2011.

Andrew Ruffo, 84, was born on November 16, 1926, in Binghamton, NY, to Italian immigrants Salvatore and Marian Ruffo. At 17 he joined the Navy and fought in the Pacific theater during WWII. After the war, he returned to Binghamton and studied finance and accounting. He was transferred to Europe where he met the love of his life, Edith Senske. In 1960, he joined the Army and Air Force Exchange Service in Germany. During his 26 years with AAFES, Andy rose from accountant to General Manager of the Pacific Northwest Area Exchange Region. His career led him and his family around the world, including Saudi Arabia, Germany, Turkey, and England, before he retired in Lakewood, Washington. Andy was an avid golfer and tennis and handball player. He loved to travel and be with family and friends, particularly over the traditional Sunday pasta dinner. He was also a huge Frank Sinatra fan, and would wait to turn the car off if Sinatra was on the radio. Andy passed away peacefully on March 3, 2011, while enjoying the sun at a friend's house in California. He is survived by his wife Edith, his son Michael, and his daughter Susan and her husband Mark.

Martin Rodman, 80, died December 20, 2011, just 18 days after his wife, Irma, passed away on December 2. Martin and Irma were married for 38 years and were buried together at DFW National Cemetery on December 27, 2010.

Email Address Changes

| - | | | |
|---|---|---|--|
| AUSTIN, ELFRIEDE B e7friede-austin@yahoo.com | ZIEMANN, ANDREA aziemann865@gmail.com | BENET, JOYCE S suzan.benet@gmail.com | |
| BEGO, JACK E jebiker@mindspring.com | REINHARDT, JEAN M reinhardt.jean@yahoo.com | INGRAM, DAVID ingramdavid@bellsouth.net | |
| GRIFFIN, MICHAEL A torcmtn29@gmail.com | COLEMAN, RUBY rm217@bellsouth.net | WALKER, GENE cwoealker@aol.com | |
| ENGLISH, JAMES M jmenglish1224@aol.com | IVERSON, MARILYN jmimai@aol.com | CAIN, BRENDA smithbrk@aol.com | |
| CAFFERTY, WILLIAM H cafferty1@windstream.net | HARRIS, LEONARD O Ilharris2@live.com | WALKER, MARGOT margotwlkr@gmail.com | |
| WINSTON, BOB fritts41@grandecom.net | LOWRY, THOMAS J ilow56@q.com | YOUNGBLOOD, JACK C jackcaters@yahoo.com | |
| THOMPSON, JAMES E jetnjean@comcast.net | SCHOLZ, KATHLEEN M wjkm@comcast.net | JACKSON, DOLORES T ddjjeep97@sbcglobal.net | |
| Desrochers, ROBERT P rpdfad@surewest.net | WINTERS, JAMES K jkwinters47@comcast .net | SEAY, CLIFTON G seayc@comcast.net | |
| STALLINGS, GEORGE M georgestallings@sbcglobal.net | SCHOENHERR, EDELTRAUD A edie.a@cox.net | WOLOSCUK, BILLIE M bwoloscuk@live.com | |
| FILLINGER, SHIRLEY E ffillinger@woh.rr.com | TALLEY, DAVID W talley13312@comcast.net | | |
| | | | |

New AREA Members

BORLAND, BRENDA (SONG CHOE) **6018 CRESCENT FALLS** SAN ANTONIO TX 78239-2642 Ph: 210-276-0682 BOSWELL, DENNIS E (CYNTHIA) **304 THORNTREE DR** OVILLA TX 75154-1634 Ph: 972-217-5204 CARDONA, MARIA JUANITA 4731 GAVLICK FARM SAN ANTINIO TX 78244-1328 Ph: 210.310.2630 COPADA, JOSEPH (NANCY) 2915 RAHN BLVD. BELLEVUE NE 68123-4637 Ph: 940-224-6879 CRITTENDEN, MELVIN J (EDDIE) 4318 CREEKVIEW DR HEPHZIBAH GA 30815-6144 Ph: 706-796-0883 FREITAS, LEONARD 19626 ENICNO KNOLL ST SAN ANTONIO TX 78259 Ph: 210-481-3672 HARRIS, HENRY (ANGIE) 115 BRECKENRIDGE CT DEATSVILLE AL 36022-3247 Ph: 334-315-0742 JONES, DARLENE (WILLIE) 3320 GREENSPOINT DR CLARKSVILLE TN 37042-7271 Ph: 931.5033.1579 KAUFMAN, RODNEY A 1122 GERMANY DR CEDAR HILL TX 75104-2368 Ph: 469-272-9597 KNIGHT, RONALD A (CAROLYN) 405 SHADOWWOOD TRAIL OVILLA TX 75154-1425 Ph: 972.217.1600 METSALA. DANIEL 1508 MALLARD CR MANSFIELD TX 76063-2368 Ph: NEU. VALERIE R (DAVID) 6064 BUD MOULTON ROAD CRESTVIEW FL 32536-9010 Ph: 850-683-1909 SIMMONS, MARGARET 180 COUNTY RD 1787 YANTIS TX 75497-2704 Ph: 903-473-1982 STOCK, BERNARD 233 SHADOWBROOKE TROY IL 62294-3631 Ph: 618.505.0277 ZIEMANN, ANDREA 4806 RED BIRCH DR ARLINGTON TX 76018-5201 Ph: 214-384-7122

LISTING CHANGES

A(Address) T (Telephone) Z (Zip Code) M (Marital Status)

| ALLEN, LINDA K 4957 RIVER GEM WINDERMERE FL 34786-3119 Ph: 512-828-6451 | A |
|---|----------|
| ARAKAKI, MERI 9410 WARBLER AVE. FOUNTAIN VALLEY CA 92708 Ph: 808-593-0791 | A |
| BEBLIE, THORNELL P O BOX 1621 FOREST PARK GA 30298-1621 Ph: | Z |
| BOWIE, BETTY 7108 GALESVILLE PL ANNANDALE VA 22003-5815 Ph: 703-256-6489 | T |
| BRUGLER, JEROME K (DIANA L) 2909 35TH AVE E TACOMA WA 98443-1789 Ph: 253-576-1486 | T |
| BUFFARD, VELMA R (DEAN T) 7301 PAINTED PONY TRL NW ALBUQUERQUE NM 87120-3023 Ph: 505-890-552 | <i>T</i> |
| CEDENO, FRANK J (PAT) 4207 BALCONES WOODS DR AUSTIN TX 78759-5011 Ph: 972-709-0501 | A |
| DOMAS, JOSEPH J 11 TATTERSALL LAGUNA NIGUEL CA 92677-5302 Ph: 949-542-41 | A 66 |
| HILL, CAROLYNE T 3242 LOVELOW AVE LAS VEGAS NV 89121 Ph: 702-453-6627 | A |
| JOHNSON, WARREN E (SUNI C) 1551 ALA WAI BLVD. APT 1602 HONOLULU HI 96815-1043 Ph: 253-269-4479 | A |
| JOY, LOIS L 10362 WEEDEN PL LITTLETON CO 80124-9783 Ph: 303-858-1393 | T |
| LEMBURG, JOYCE E (LAVERN) 145 N. CARBON AVE. APT 3 PRICE UT 84501-2466 Ph: 435-637-3078 | A |
| MORGAN, NETTIE G 4002 WEBB RD CHATTANOOGA TN 37416-1732 Ph: 423.899.765 | 7 |
| NEVINS, ROBERT D (CAROLYN S) 1744 ELMHURST LN CONCORD CA 94521-2017 Ph: 925-689-8947 | T |
| QUINTAVALLI, JOSEPH (RENATE) 2911 STONE GLEN WAY # 113 WINTER PARK FL 33792-5514 Ph: 919-451-3674 | A |
| REYES, ARTURO 1306 BIRCHBROOK ST GRAND PRAIRIE TX 75052-5433 Ph: 972-765-475 | 7 60 |
| WILLIAMS, PAUL R (BETTINA) 2925 HILLSIDE DR HIGHLAND VILLAGE TX 75077-8660 Ph: | A |

| AREA SCHOLARSHIP FUND DONATION FORM | | | | |
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| MEMBERSHIP UPDATE FORM | | | | | |
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| (Printed Name) | | (Signature) | | (Date) | |
| | | n the mailing list for future mem ses of AREA members. | bership directories, | which are published in even | -numbered years and |
| P.O. Box | TTN: Membersh 380614 ville, TX 75138-0 | , | RENT ADDR | ESS: | |

USEFUL TELEPHONE NUMBERS

The following telephone numbers are provided as a convenience to members wishing to contact certain HQ AAFES offices and the AAFES Federal Credit Union.

> **HQ SWITCHBOARD** (214) 312-2011

FOR RETIREMENT and GROUP INSURANCE BENEFITS: HQ. AAFES BENEFIT BRANCH REPRESENTATIVES (800) 519-3381

<u>GENERAL COUNSEL</u>: COLONEL ERIC E. WEISS, USAF (214 (214) 312-3126

EXCHANGE POST:

BARBARA KIRSCH

(214) 312 3831

SALES TABLOIDS:

LEAH MILLER

(800) 733-5142

ID CARD, PRIVILEGES

HR-L/H Servicing Personnel Office (214) 312-3330 ID Cards issued Monday, Wednesday, Thursday and Friday from 7:30-10 a.m.

DOD VEHICLE STICKERS:

DOD stickers are issued in AD from 7:30-11 a.m. on Monday, Wednesday, Thursday and Friday.

AAFES FEDERAL CREDIT UNION: TOLL FREE SERVICE

NORTH AMERICA (800) 452-7333 0800-89-7490 **UNITED KINGDOM GERMANY** 0130-81-1187

FOR OTHERS NOT LISTED:

PAT WEAVER

(972) 780-9810

For other information, check out the AAFES website at: http://www.shopmyexchange.com and the AREA website http://www.shopmyexchange.com/community/area

VOTE

Please vote on slate of Officers for the AREA Executive Board. CIRCLE your choice below—mail by May 15.

AREA Executive Board Officers

ONLINE NEWSLETTER RECIPIENTS: Please print out this page of the newsletter and mail it to AREA to participate in the voting. (We will not be sending you a "paper ballot".)

For President, Chuck Poffenbarger

Yes No

For Treasurer, Gerry Peterson

Yes No

For Secretary, Don Smith

Yes No

Mail to:

AREA P.O. Box 380614 Duncanville, TX 75138-0614

Workforce Recruitment Program Summer Internship for College Students with Disabilities invites retirees to participate in their housing program

The Exchange annually participates in the Workforce Recruitment Program (WRP) Summer Internship for College Students with Disabilities. Thanks to your support the program continues to increase each year. The WRP is cosponsored by DOL and DOD and it serves as a resource for disability employment. There is absolutely no cost to The Exchange for participating in this outstanding program.

Due to the overwhelming response this year, and our efforts to customize employment needs, we are selecting students nationwide, thus many will be non-local and will need to secure housing.

Under the WRP, students are responsible for paying for their housing, transportation and living expenses. As part of the Disabilities Employment Program (DEP) outreach initiative, and coordination with AAFES GC, the EEO Office would like extend to Exchange associates **and retirees** an opportunity to allow non-local WRP students to board with them during the 14-week assignment, which will commence on/or after 1 May and end by 30 Sept 2011.

We are looking for individuals and/or families who might be interested in providing low/no cost housing for these students, and/or who might be able to help with transportation. If your residence is handicap accessible, or you have a vehicle that is handicap accessible, and you are interested in supporting this program, please let us know.

Please contact the Office of Equal Employment Opportunity, Carlyn Houston, houstonc@aafes.com, 214-312-2630, for more information on how you can support the Housing Program for WRP Summer Interns. Exchange representatives will then supply your names and contact information to individuals selected for the summer program.

Student Interns will NOT be allowed to board with an Associate in their chain-of-command. Any/all housing and payment arrangements for student living expenses will strictly be between the Exchange Associate/Retiree and the WRP Student, and should be discussed and agreed to prior to the assignment. The Exchange will not assume any liability whatsoever for any agreements, costs, damages, etc., of any kind.

Thank you for your continued support of the Disabilities Employment Program.



PRSRT STD US POSTAGE PAID DALLAS, TX PERMIT #1478

DUES ALERT! Please check the expiration date above. If the date is March 2011 (or earlier) please send your \$15 dues PAYABLE to AREA.



at www.shopmyexchange.com, click on Community in the blue banner and then Retired Employees Association.