## INDIAN HEALTH SERVICE

# Business Office Coordinators, HIPAA Coordinators, Information System Coordinators and Headquarters Minutes for August 19, 2004

## **HIPAA Business Transactions Awareness Conference Call**

## **Present**

ITSC Sandra Lahi, Dyanne Leyba, Catherine Thompkins, Yolanda Trent

Headquarters Frank Martin

Aberdeen Joan Azure, Dawn Vallejos

Alaska No Response

Albuquerque Gail Townsend

Bemidji Julie Heisler, Kathy Bristlin, William Bird

Billings No Response

California Toni Johnson

Nashville No Response

Navajo Brenda Tahe, Sharon Sorrell

Oklahoma No Response

Portland No Response

Phoenix No Response

Tucson Kurt Priessman

## Meeting Began at 10:00 AM

**Roll Call** 

**Minutes** The Conference Call Minutes for 8/5/04 were approved. They will be posted

to the IHS website.

## AGENDA ITEMS ADDRESSED

<u>Items of follow up from ITSC Business Transactions Training held in February 2004 – UPDATE STATUS REPORTS.</u>

<u>Item # 1 - 997/824 Error Report software design – Sandra Lahi</u>

Finalizing development. It is available for sites to use. Mike Pike has also created a user training guide that can be accessed on <a href="http://xsys.navajo.ihs.gov/training">http://xsys.navajo.ihs.gov/training</a> or <a href="http://161.223.30.20/training">http://161.223.30.20/training</a>. Currently, these training tools require Quicktime to be installed.

<u>Item # 2 -- National Training Online Modules –Phase 4 Completed. Scope of work defined –Still pursuing funding. Sandra Lahi/Kurt Priessman</u>

Sandra stated that the funding has been issued. Will now pursue proposals. These modules will include information for 837 and 835 testing.

<u>Item # 3 -- Indian Health Service CMS representation – Document revised to include</u> Recommendations. Dr Harry notified via email of concerns. – Elmer Brewster

Per Sandra, the Recommendations document has been finalized by Elmer and Sandra. An email was sent to CMS to set up a conference call. A CMS contact has not yet been identified. I H S needs to become involved with the CMS workgroup for HIPAA.

Reports from Area Office Leads/ITSC – (1) Is there progress with testing the HIPAA transactions for your Area or Facility? (2) Are there any major issues that you need I H S to address regarding RPMS software?

**Aberdeen** Joan reported that they are testing 837 format with ND Medicaid. They have

not yet loaded Patch. Will begin testing Medicare part A claims. Not working

on 835 currently.

**Alaska** No report provided

**Albuquerque** Gail reports that area is billing NM Medicaid, Medicare Part A & B. Will

begin working on 835 for all sites. Zuni is testing AZ Medicaid. Testing Ignacio/Towac for CO Medicaid. Are in beginning stages of testing Salud

claims with Navinet.

**Bemidji** Red Lake is working through testing. Will not add any new testing sites due

to Data Warehouse conversion.

**Billings** No report provided

California Toni stated that Riverside is now in production with CA BCBS. Pit River is

processing 835 from MediCal.

**Nashville** Sandra provided that Cherokee is working on testing with Trailblazer.

**Navajo** Brenda stated that the area is in production with Medicare A&B, and are still

working through the Taxonomy mapping. Still have a slow response time from AHCCCS and have not moved to production for this reason. They are

successful with the 835 from AHCCCS. Quovadx testing continues.

Oklahoma No report provided

Portland No report provided

**Phoenix** No report provided

**Tucson** Per Kurt, all Medicaid files bombed last week. 837 is in production for

Medicare A&B and Blue Cross for 837I, P, and are working through questions with 837D. 835 testing with AHCCCS is pending production for

8/23/04. 835 for Blue Cross is waiting on PGP software.

**ITSC** 

**Sandra Lahi** 1. 837 Third Party Billing, Patch 5 and 6 status

Patch 6 released on 8/9/04. Remaining items that were designated for patch 6 will be included in the next release. A decision will be made as to whether that will be a patch or a version release. The Addendum for Patch 6 is on the website. If you have local routine that need to be fixed, please let ITSC

know.

2. <u>835 PNC Bank Project- Catherine Thompkins</u>

**Dyanne Leyba** Dyanne has created a Training Manual for the 835 Transaction. There will be

a demo at the Tech Fair. The manual is available on the website.

**Catherine** Phoenix area is moving well. PNC is now testing AHCCCS for Phoenix Area

**Thompkins** Upon 2<sup>nd</sup> successful file they will go into production. Deadline for

production with AHCCCS is August 31, 2004. PNC will now move to testing with the Tucson area prior to the Web MD contract expiration.

Sandra Lahi 3. Patient Registration Clean up Report. Task Order status.

Final Scope of Work approved on 7/21/2004. Sandra will continue to push

for this.

**Catherine** 4. 2005 ICD 9 Code Set Updates

**Thompkins** The developer now has these. The updates to the tables should be completed

by next week and will be ready to test at any site that would be interested in

doing the testing.

Follow-Up 1. Status of National Clearinghouse Contract Discussion.

**Items** Contracting staff will be in Albuquerque next week to discuss. It is our

understanding that an RFC is to go out before the end of September.

## QUESTIONS/CONCERNS/DISCUSSION

A question was asked regarding the capability of RPMS being able to separate out rejected claims from batches for resubmissions rather than resubmitting an entire batch. The concern is over the inflation of A/R due to so many resubmissions.

#### NEXT CONFERENCE CALL

The next call is scheduled for Thursday, September 30, 2004 at 10:00 AM (MDST). The conference call-in number is: (888) 531-9517 (Passcode: 46879).