INDIAN HEALTH SERVICE

Business Office Coordinators, HIPAA Coordinators, Information System Coordinators and Headquarters Minutes for May 27, 2004

HIPAA Business Transactions Awareness Conference Call

Present

ITSC Carl Gervais, Sandra Lahi, Dyanne Leyba, Adrian Lujan

Headquarters Frank Martin

Aberdeen Ray Granbois, Joan Azure, Colleen Laverdure, Kim Whitfield

Alaska No Response

Albuquerque Gail Townsend

Bemidji Jan Thunder, BOM, Red Lake

Billings No Response

California No Response

Nashville Floyd Dennis

Navajo Brenda Tahe, Roland Todacheenie, Tavis Davis

Oklahoma No Response

Portland David Battese, Leah Tom

Phoenix No Response

Tucson Kurt Priessman

Meeting Began at 10:00 AM

Roll Call

Minutes The Conference Call Minutes for 5/13/04 were approved. They will be

posted to the IHS website.

AGENDA ITEMS ADDRESSED

<u>Items of follow up from ITSC Business Transactions Training held in February 2004 – UPDATE STATUS REPORTS.</u>

<u>Item # 1 - 997/824 Error Report software design – Sandra Lahi</u>

There was a meeting with the developer on May 26th in Albuquerque to demo and finalize the development/issues. More suggestions/ideas were made. Another meeting is scheduled for June 11th to preview the final draft.

Item # 2 -- National Training Online Modules – First phase –Sandra Lahi/Kurt Priessman

There was a meeting held on May 17-18 in Albuquerque to discuss the development of a project plan on how the online modules will be developed. Kurt stated that preliminary deliverables are ready, and now waiting for approval. This project will now move into phase two. The plan for this project is to combine the best practice processes and information between facilities so as not to duplicate so much work related to testing. Frank and Kurt have asked for input from everyone for this training package, since this will benefit all.

<u>Item # 4 -- Indian Health Service CMS representation – Issues received/Conference call to be</u> scheduled – Elmer Brewster

No update given.

Reports from Area Office Leads/ITSC – (1) Is there progress with testing the HIPAA transactions for your area? (2) What issues are you running into? 3) If there are issues, which payers?

Aberdeen Joan reported that testing continues with Medicare for Rapid City, will be a

test site for patch 5. Testing with ND Medicaid, Belcourt and Minne-tohe continue to test and are actively working with Adrian to resolve issues.

Alaska No report provided

Albuquerque Gail reports that the sites within the Area are in production with NM

Medicaid for the 837I. Medicare testing is continuing and they are needing the referring provider fix from patch 5. She will be holding two training sessions for site managers for reading error reports. To be held June 3, 2004

and June 11, 2004

Bemidji Jan reported that the area is testing with Medicaid, and are not testing with

Medicare at this time.

Billings No report provided

California Toni reported via email that they are having difficulty submitting files to

Riverbend Medicare, NHIC Medicare, or BCBS of California. They are

patiently waiting for the CLIA# addition from patch 6.

Nashville Sandra reported that at a meeting two weeks prior that Mr. Floyd Dennis

stated that they are currently working with UGS.

Navajo Brenda reports Kayenta and Winslow are full production with AHCCCS.

There is still an issue with Kidscare for the missing provider ID Question was made on when the patient registration report would be released? Sandra stated that she submitted the task order and we are waiting for contracting to

issue the task to the development staff. Roland also reports that they are on a weekly conference call with Quovadx. A schedule has been issued and enrollment is complete. They are ready to send test claims. VPN connections are established for AHCCCS.

Oklahoma

No report provided

Portland

David reported that Tribal sites are testing with Medicaid, and I H S sites are billing okay to Medicaid. They are having a problem with the 2310D loop for Medicare Part B, installed patch 5, and is waiting to see if it is now resolved. They are posting the 835 for Oregon. They are working on the EDI application for 835 Pharmacy.

Phoenix

No Response

Tucson

Kurt reports that the 837I with AZ BCBS is working and are still working on the 837P's. They are having problems with the provider/Tax ID not populating. They are ready to start working on the 835.

ITSC

Sandra Lahi

837 Third Party Billing, Patch 5 and 6 status

Patch 6 development is continuing and will contain the CLIA# fix. Five of the most critical issues were added to patch 5. This is currently in verification. The test sites for patch 5 are Warm Springs, GIMC, Red Lake SU and Rapid City. Adrian has written an Addendum/User Manual for ABM patch 5 that will assist sites with 837 testing and understanding what is included in patch 5.

Sandra Lahi

835 AR Version 1.7 patch 5

This patch released on 5/5/04. New initiatives include working with GIMC for AHCCCS as well as Medicare Part A & B.

Sandra Lahi

270/271 – Eligibility Inquiry & Response

Working with Infinedi and Quovadx, and Web MD. ITSC will be sending a 270 test CD-ROM to Infinedi to see if it will pass their edits.

PIMC's Patient Registration Clean up Report

Sandra submitted a task order on 5/26/04 in order to move this project forward for a future Patient Registration release.

New Items

- 1. <u>Listing from Trailblazers on current I H S sites testing.</u> Trailblazer has provided ITSC with a listing of sites to use as an updated monitoring tool. This will hopefully be available by the next call.
- 2. <u>Trailblazers Broadcast Training.</u> Trailblazers will conduct a Broadcast training module for HIPAA EDI Implementation. Information provided will be more or less the same for Part A or B. The session is scheduled for Thursday, May 27, 2004 at 12:00PM MDT. If you need information, contact Sandra or Dyanne.
- 3. Status of National Clearinghouse Contract Discussion. There is a

recommendation from the ISAC Committee the I H S should consider a clearinghouse to assist with HIPAA Transaction deployment. It was recommended that the National Business Office Committee recommend 1-2 clearinghouses for National Contracts to be put into place for sites to use as an option. This meeting is scheduled for June 23, 2004 in Albuquerque. Quovadx, Infinedi, and Web MD will all be here to provide demonstrations.

QUESTIONS/CONCERNS/DISCUSSION

No items reported.

NEXT CONFERENCE CALL

The next call is scheduled for Thursday, June 10, 2004 at 10:00 AM (MDST). The conference call-in number is: (888) 531-9517 (Passcode: 46879).