INDIAN HEALTH SERVICE

Business Office Coordinators, HIPAA Coordinators, Information System Coordinators and Headquarters Minutes for April 29, 2004

HIPAA Business Transactions Awareness Conference Call

Present

ITSC Carl Gervais, Sandra Lahi, Dyanne Leyba, Greg Platk

Headquarters Frank Martin, Elmer Brewster

Aberdeen Ray Granbois

Alaska No Response

Albuquerque Maureen Cordova

Bemidji Jan Thunder, BOM, Red Lake

Billings No Response

California Toni Johnson, IT Specialist and company

Nashville No Response

Navajo Brenda Tahe, Billing Clerk; and Roland Todacheenie, BOC

Oklahoma Sue Bear

Portland Cheryl Bittle

Phoenix No Response

Tucson Kurt Priessman

Meeting Began at 10:00 AM

Roll Call

Minutes The Conference Call Minutes for 4/15/04 were approved. They will be

posted to the IHS website.

AGENDA ITEMS ADDRESSED

<u>Items of follow up from ITSC Business Transactions Training held in February 2004 – UPDATE STATUS REPORTS.</u>

<u>Item # 1 - 997/824 Error Report software design – Sandra Lahi</u>

Development of the 997/824 Error Report software continues. All specs have been related to Mike Pike. ITSC is currently waiting for a server. Once server is installed, testing trial uploads of error reports into the software will begin immediately. Release date to be announced.

<u>Item # 2 -- National TPA/BAA legal guidelines – Template and Signature – Frank Martin</u>

OGC and Acquisitions have approved the language. Frank stated that this is now in Policy Management. Kurt recommended that we make the suggestion as to who should sign. Will be distributed to the group to add suggestions as to who would be most appropriate to sign and return this to Sandra Lahi by May 7th.

<u>Item # 3 -- National Training Online Modules - First phase - Frank Martin/Sandra Lahi/Kurt Priessman</u>

The P.O. has been approved, and now need the date to begin. Plan is to meet with the contractor the second week in May to design the content. Idea is to develop standardized documents for set up/training by payor for RPMS, beginning with Trail Blazers.

<u>Item # 4 -- Indian Health Service CMS representation – Issues received/Conference call to be scheduled – Elmer Brewster</u>

Frank reports a document has been created to define IHS issues and concerns that require CMS guidance. The document was sent to Elmer who, in turn, forwarded the document to Rick Freeman at CMS. No feedback from Rick yet.

Reports from Area Office Leads/ITSC – (1) What advances have your area made towards HIPAA Business Transaction Testing and which payors are you working with? (2) Do you have any other RPMS issues you would like to discuss to get clarification? 3) What other support issues or items of concern that you foresee with this initiative?

Aberdeen Ray Granbois reported that Aberdeen is continuing to test with ND Medicaid

and are in the final testing phase. They are in production with SD at Rapid

City.

Alaska No report provided

Albuquerque Reported for AAO, they have been ready to test, but NM Medicaid is still not

ready. Maureen will get update on where the sites were with testing

Trailblazer Medicare A&B.

Bemidji No report provided

Billings No report provided

California Toni state she had been away at meetings and had not made too much

progress with testing. Toni will send an updated spreadsheet report to

Dyanne.

Nashville *No updated report provided.*

Navajo Roland Todacheenie and Brenda Tahe. All sites are testing TB Part A and B,

AHCCCs and Kidscare. Two are in production with AHCCCs (Winslow and Kayenta). Crownpoint and Shiprock have sent emails showing they are in production with Medicare A&B. GIMC is having difficulties with patient registration issues in testing for Trailblazer Medicare Part B. Roland provided an update on the Quovadx clearinghouse project. Quovadx came out and did a demonstration on clearinghouse capabilities. Navajo Area has processed PO for the additional transaction modules.

Oklahoma

Sue reported that they have been unable to set up the testing for the 270/271 transaction to Infinidee. Sandra stated that ITSC now has IT support with Greg Platko starting work and he will be assigned to these transactions. Sue will send the companion guide to ITSC for assistance.

Portland No update provided

Phoenix No update provided

Tucson Kurt reports that the 837P with AZ BCBS is going well, only minor

problems. Question was made on the Patient Registration report the Jim Gray developed for PIMC. He requested to get the Patient Registration

software from PIMC as soon as possible.

ITSC

Sandra Lahi 837 Third Party Billing, p6 status

3P patch 5 is still testing in Warm Springs and Red Lake. Patch 6 development is now 80% complete. Plans are to work hard to get ABM Patch 6 into testing by May. If you want to start testing with Trailblazer A&B, you will need the updated routines installed at your site before you begin. If you need these updated routines sooner than the patch release, please contact Sandra, Adrian or Dyanne.

Sandra Lahi 835 AR Version 1.7 patch 5

The delay in testing this patch was due to PNC Bank providing a Medicare Part B 835 file to Red Lake SU. A new file was received but ITSC is still working with PNC to receive some valid files that will work with RPMS. Identified issue of multiple ISA's per file as opposed to a single ISA per file. PNC stated they would comply with a single ISA per file. A meeting will be held for ITSC to release this patch as is and include any 835 file edits for PNC Bank in patch 6.

Sandra Lahi 270/271 – Eligibility Inquiry & Response

There has not been any new testing occurring with this transaction other than the Navajo Area working with Quovadx. Greg Platko will be assigned to the coordination of the IT support of this transaction. He will be trained on patient Registration, Third Party, Accounts Receivable, as well as GIS.

Sandra Lahi PIMC's Patient Registration Clean up Report

Sandra stated that a conference call is scheduled with Jim to discuss the report and where it can be included in the RPMS development.

Recommendation was made to add it to the Patient Registration. Sandra would work internally to see how this can be accomplished.

Sandra Lahi <u>Testing Reports Updating</u>

ITSC wants to keep current on the status of Area transaction testing. This will help tracking progress and reporting to IHS Headquarters. Dyanne has been contacting Area coordinators to obtain the latest transaction information. If you are contacted please respond to this request within two days. Also, if you have any new testing information, please email Dyanne Leyba as it arises so that information can be quickly updated.

QUESTIONS/CONCERNS/DISCUSSION

No items reported.

NEXT CONFERENCE CALL

The next call is scheduled for Thursday, 05/13/04 at 10:00 AM (MDT). The conference call-in number is: (888) 531-9517 (Passcode: 46879). This call will require a numeric code to allow users to have more timely access to the call.