INDIAN HEALTH SERVICE

Business Office Coordinators, HIPAA Coordinators,
Information System Coordinators and Headquarters
Minutes for April 1, 2004
HIPAA Business Transactions Awareness Conference Call

Present

ITSC	Sandra Lahi, Gail Townsend, Adrian Lujan, Dyanne Leyba, and Ken Russell
Headquarters	Frank Martin and Elmer Brewster
Aberdeen	Joan Azure, and Ray Granbois
Alaska	Lue Rae Erickson, BOC, ANTHC
Albuquerque	Sandra Winfrey, AAO Executive Officer, Maureen Cordova
Bemidji	Margo Bahr, Site Manager; Jan Thunder, BOM, Red Lake
Billings	*No Response*
California	Jan Bergemann, Area ISC; Toni Johnson, IT Specialist
Nashville	*No Response*
Navajo	*No Response*
Oklahoma	*No Response*
Portland	Leah Tom
Phoenix	Violet Kenny, PIMC
Tucson	Kurt Priessman, Budget Analyst

Meeting Began at 10:00 AM

Introduction	Sandra Lahi began the meeting with a 'Thank you' to Dave White for the excellent job he did in filling in as interim HIPAA Coordinator with an introduction made of Dyanne Leyba, who is now in this role, taking minutes.
Roll Call	Roll call was taken. (Additional participants were received from the Conference Center that emailed a participant list to David White.).
Minutes	The Conference Call Minutes for 3/18/04 were approved by the group. They will be posted to the IHS website.

AGENDA ITEMS ADDRESSED

ITSC Transactions Testing Coordinator, Dyanne Leyba.   Phone number for Dyanne has not been finalized yet but will be distributed once this is made available. Dyanne will serve in the role of providing Site support on HIPAA testing transactions, updating User manuals, RPMS guidance and keeping updated on Taxonomy Code changes that are sent out with WPC updates. Changes to User support manuals will be made when RPMS is changed to address issues.

Items of followup from ITSC Business Transactions Training held in February 2004.

Item # 1 -- 997/824 Error Report software design

The meeting to design the software was held on March 25, 2004. Mike Pike is in the process of developing a Windows based reporting software for reading the 997/824 Error Reports to assist with defining and error corrections. Top errors where identified for Trailblazers and other top errors included registration issues. The final listing for the error types will be submitted to Mike on 4/2/04. The draft of the software should complete by 4/16/04 with review to take place thereafter. A projected date for deployment is set for 5/3/04. Attendees at the meeting were Sandra Lahi, Adrian Lujan, Gail Townsend, Dyanne Leyba, Cheryl Smith, Dave Walton, Violet Kinney, Brenda Tahe, Kurt Priessman, Sharon Sorrell and Mike Pike.

Item # 2 -- National TPA/BAA legal guidelines

Frank Martin updated that there was not yet a response from the Acquisitions Area and this item was elevated to the Office of the Director on 3/26/04.   Frank will continue to pursue.

Item # 3 -- National Training Online Modules

This SOW has been submitted to GSA for approval. A meeting is also scheduled to be held in Albuquerque to review the SOW once it is approved. Potential dates are the week of April 26, 2004 which will have to be scheduled and finalized.

Item # 4 -- Indian Health Service CMS representation – Contact made with CMS

A draft document has been created to define IHS issues and concerns that require CMS guidance. The draft was sent out to the Email group for input on 4/1/04 and final draft due out on 4/2/04. This is in effort to establish ongoing lines of communication with CMS in order to develop a process to address issues, make recommendations, or give proposals for resolutions. Elmer is requesting that a definition of a clear strategy by defined by putting a clear proposal in the document.   A conference call will be scheduled thereafter.

Reports from Area Office Leads/ITSC – (1) What advances have your area made towards HIPAA Business Transaction Testing and which payors are you testing? (2) Do you have any

other RPMS issues you would like to discuss to get clarification? 3) What other support issues or items of concern that you foresee with this initiative?

Aberdeen	Joan Azure reported. Are currently testing ND Medicaid. Did send a waiver to TB Medicare for all sites but have not had any feedback. Area is using Claredi software to run claims through and this has been helpful. Ft Berthold outpatient and Belcourt have been tested with ND Medicaid. Ft ____ has been testing South Dakota Medicaid. Rapid City has been testing Medicare Part A and B with acceptance reports received. Has been working with Adrian to resolve issues. Plans are to get the other 7 hospitals going.
Alaska	ANMC utilizing a clearinghouse per Lue Rae Erickson but have not heard of any other reports
Albuquerque	Sandra Winfrey reported that Area sites are actively testing for NM Medicaid, however Medicaid is still not ready. She has not heard any response about Medicare.
Bemidji	Jan Thunder reported that they are testing with Medicare Part A and B and trying to work out the errors. She has not had any date for MN Medicaid
Billings	*No report provided*
California	Toni Johnson reported the current 837 testing: Lake City is sending claims through Webclaims, a clearinghouse. San Ynez is testing with Blue Shield of CA by using Claredi which is a free software that was downloaded. Working with ITSC on the BCBS errors with trailing zeros. Sites are testing with Medi-Cal with an issue reported with a satellite site in which the CPT code did not come across. Working with ITSC for a solution. Other sites are in production with Medi-Cal. There are concerns with the Delayed Reason Codes and when Patch 6 will be released. Many sites are behind in billing and this may become an issue for reimbursement.

Also testing with UGS and NHIC in which they are working through CLIA Number issue.   837P format requires CLIA # for labs. There can be three scenarios: 1) CLIA # for services at the site 2) Purchased services and 3) Referral services.   Currently there isn't an option to enter the CLIA Number in RPMS in the front end. They are working with Shonda placing the CLIA # into 3P.

Toni has also been active with having weekly Area wide conference calls to discuss HIPAA.   She also scheduled a mini-train the trainer session. |
Nashville	*No report provided*
Navajo	*No report provided*
Oklahoma	*No report provided*
Portland	Leah Tom reports they have two sites in production with Washington Medicaid Portland has gone straight into production with Medicare Part B and has incurred minimal problems. Oregon Medicaid is still an issue with they making system changes without notification. The Fileman taxonomy

	report that David Battese has been requested will be provided by ITSC shortly.
Phoenix	Violet reported that PIMC is now in full production with Medicare B but has not started Part A testing yet. They are also in production with AHCCCs and Kids Care. Now working through minor errors. PIMC also developed a front end report that assisted with cleaning up their Patient Registration database. Doing this step helped with testing other Payers and the process was a lot easier. This software will be shared with ITSC for nationwide distribution.
Tucson	Tucson is stilling having an issue testing Medicare Part B with the PHS 000 field showing up on the 837 form. Are also working on Ambulatory Surgery claims and will be discussing AHCCCs issues with PIMC. In production with Medicare Part A. With AHCCCs, still having a problem with old CPT code coming over into 837 forms. Emergency services have also become an issue. Original memo allowing FMAP was having to be discussed with AHCCCs to allow for this continued reimbursement. Trying to test with AZ BC/BS with problems accessing the bulletin board. And still working this item through as a demonstration project with PNC bank.
ITSC	
Sandra Lahi	Discussion on email addressing items of concern discussed on 3/18/2004 conference call. Sandra briefly discussed this email and asked if there were any more questions or discussion regarding this item. No further discussion was made. 837 Third party billing, p5 status Sandra reported that an attachment was provided with a listing of what was included in both 3P Patch 5 and Patch 6. Third party billing patch 5 is in testing which included some 837 fixes. This was modified to include EHR and Pharmacy POS issues. Third party billing patch 6 is in development status with a potential date of testing to begin by the first of May. The Areas voiced a thank you for sending this listing out and sharing information. Sandra stated that if there were any questions, to notify ITSC.
Sandra Lahi	835 AR Version 1.7 patch 5 Accounts Receivable v1.7p5 is in testing at GIMC, two California Area sites, and Sells. This patch includes the AR Remarks Code & Inquiry option. Also includes Pharmacy POS Remarks. Dyanne Leyba is taking over the support for 835. The PNC Bank initiative is status quo with payers for the 835 format with PNC Bank include Medicare Part B, MEDCO Pharmacy, Aetna, Mailhandlers, MN Medicaid, CIGNA, and Oklahoma Medicaid.
Sandra Lahi	270/271 – Eligibility Inquiry & Response

	Status Quo. No further progress made with this transaction.
Sandra Lahi	<u>834 – Eligibility Roster File</u> Discussions were held with AHCCCs and Phoenix Area and it was decided that AHCCCs would continue to provide the old format, 560, as long as PAO requested. Due to this decision, this transaction code is moved to a lower priority so that existing resources can be focused on the above transactions. Sandra also noted that Dyanne will be cross-trained on supporting the 837 transaction so that other support staff can begin testing with other payers on the 835 and 270/271 transactions.

QUESTIONS/CONCERNS/DISCUSSION

No issues or concerns offered.

NEXT CONFERENCE CALL

The next call is scheduled for Thursday, 04/15/04 at 10:00 AM (MST). The conference call-in number is: (888) 531-9517 (Passcode: 46879). This call will require a numeric code to allow users to access the call more timely.