INDIAN HEALTH SERVICE

Business Office Coordinators, HIPAA Coordinators,

Information System Coordinators and Headquarters

Minutes for January 22, 2004

HIPAA Business Transactions Awareness Conference Call

Present

ITSC	Carl Gervais, Sandra Lahi, Ken Russell, and David White
Headquarters	Frank Martin
Aberdeen	Joan Azure, BOC; Raymond Grandbois, HIPAA Coord; and Dori Junker, BOC Fort Thompson: Lovetta Whitemouse
Alaska	Lue Rae Erickson, BOC, ANTHC; and Margi Buchwalter
Albuquerque	*No Response*
Bemidji	Margo Bahr, Site Manager; Jan Thunder, BOC; and Charles Tudor, Computer Specialist White Earth: Julie Heisler
Billings	*No Response*
California	*No Response*
Nashville	*No Response*
Navajo	Roland Todacheenie, BOM & HIPAA Coord
Oklahoma	Sue Bear, Deputy BOC
Portland	David Battese, IT Specialist; Cheryl Bittle, Director OHP; Jonathan Hubbard, Director IRM; and Leah Tom, BOC
Phoenix	DeAlva Honahnie, Director OHP
Tucson	No Response

Meeting Began at 10:00 AM

Roll Call	Roll call was taken. (Additional participants were received from the Conference Center that was emailed to David White.) David White is

	filling in as ITSC HIPAA Transaction Coordinator as a result of Susan Bowman's departure. If anyone is interested or knows of someone who wants to apply for the ITSC HIPAA Transaction Coordinator in Albuquerque, the position is being advertised. Please contact Sandra Lahi.
Minutes	The 01/08/04 Conference Call Minutes were posted to the IHS website. David Battese asked that we change his position title on the minutes from ISC to IT Specialist. David White would make the changes on the Minutes.
AGENDA ITEMS ADDRESSED	
	Item #2 -- Reports from Area Office Leads/ITSC – What Advances Have Your Area Made Towards HIPAA Business Transaction Testing?
Aberdeen	Joan Azure reports no testing yet. Loaded Third Party Billing version 2.5 patch 4 at Fort Thompson but not yet at Fort Berthold. Possible Cache issues at Fort Berthold. Fort Thompson will test with ND Medicaid.
Alaska	Margi Buchwalter was unsure of status.
Albuquerque	Adrian is following up on testing with NM Medicaid.
Bemidji	Status Quo at Bemidji. Once patch 4 is loaded will begin working with MN Medicaid.
Billings	*No updated report provided.*
California	*No updated report provided.*
Nashville	*No updated report provided.*
Navajo	Roland Todacheenie reports status quo. A conference call is scheduled with AHCCCS on Tuesday to discuss a deployment plan for the AHCCCs 837 testing.
Oklahoma	Sue Bear reports status quo
Portland	David Battese reports status quo. Have specific detailed errors and will email them to Sandra.
Phoenix	DeAlva Honahnie deferred to Charlotte Melcher who was not on the call.
Tucson	*No updated report provided.*
ITSC	837 Third party billing, p4
Sandra Lahi	Arizona Medicaid (AHCCCs) certified patch 4 for filing with 837 claim formats
	AHCCCS is waiting on a deployment schedule for the 837 throughout Phoenix, Navajo and Tucson. AHCCCS is now using the 824 error

	report to report errors in the 837 claim. Sites are having a hard time reading these error reports. A contract developer in Oklahoma has been able to pull the 824 report data into an Excel spreadsheet to improve reading the report **.** ITSC is working on obtaining this process. Charlotte Melcher also scheduled a training with AHCCCs with field Business Office Managers which includes reading error reports.

Trailblazer's error report is still using the 997 error report and ITSC is researching a process to assist the sites with responding to this type of error report.

Ongoing 837 Testing with MS and NM Medicaid. More information on testing with Trailblazer will follow at the workshop.

The 835 format is included in A/R v1.7 , p4, specific to the Medicare Part A 835 format. |
| **Sandra Lahi** | AR patch 4 released 1/15/04. For sites posting Part A, 835 format, patch 4 accommodates this format.   Trailblazer will work with sites on testing.

Working on patch 5. AHCCCS has a supplemental file that provides more detailed reporting of why claims are denied. Remittance Advice Remarks Codes will also be part of patch 5.

ITSC is still working with PNC Bank on the Medicare Part B 835 and a pharmacy POS 835 file.   Received a file from PNC Bank and this is being initially tested at Parker SU, Red Lake SU and Warm Springs.

270/271 – Eligibility Inquiry & Response |
| **Sandra Lahi** | Sill looking for test partners and sites to test. Let Sandra or Adrian know if you want to test. ITSC will work with sites when ready to test. |
| | Roland Todacheenie said Fort Defiance may be interested in becoming a test site. Carl Gervais stated this may be a problem because Navajo Area is working with QUOVADX .

Item #3 – Business Transactions "Train the Trainer" Workshop: |
| **Sandra Lahi** | ITSC is finalizing the workshop training manual. Current registrations indicate good participation. To date, the first session has 17 participants registered while the second session has 19 participants registered. Sandra has a list of attendees if anyone would like to view the lists.

Patrick from Phoenix Area stated he may not attend and question came up as to who would attend in his place.   DeAlva would find out and let the Training Coordinator know.

No questions on the workshop or the agenda. |

QUESTIONS/CONCERNS/DISCUSSION

None

NEXT CONFERENCE CALL

The next call is scheduled for Thursday, 2/19/04 at 10:00 AM (MST). We are not having a call on February 5th due to the workshop. The conference call-in number is: (888) 531-9517 (Passcode: 46879).

MEETING ADJOURNED AT 10:35 AM