

NHLS Public Site Quick Reference Guide

Overview/Features

The NHLS public site is a series of Web pages available to the general public that provide information regarding government supported disasters, available resources, weather alerts and statewide housing availability. Owners of individual properties or small complexes can list properties available for rent.

- ❑ Disasters supported by HUD and resources available to support affected citizens
- ❑ Weather alerts and information from the National Oceanic and Atmospheric Administration
- ❑ The ability for small landlords to list properties available to citizens displaced by disasters
- ❑ Vacancy summary information listed by state

Step 1: Welcome to the National Housing Locator System

The screenshot shows the HUD National Housing Locator System homepage. The header includes the HUD logo, the title "HUD National Housing Locator", and navigation links for "Home", "Disasters", "Resource Locator", and "Housing Neighbors in Disaster". A "Login" button is prominently displayed with a callout box stating: "Login to NHLS and search rental listings (you must have HUD credentials)".

Below the header, there are several callout boxes pointing to specific features on the page:

- Disasters HUD is supporting.** Points to the "Disasters" navigation tab.
- Search for disaster related resources: HUD Regional Offices, HUD Field Officers, Public Housing Authorities** Points to the "Resource Locator" tab.
- View the latest information on NHLS** Points to the "Announcements" tab.
- Summary information on vacancies by state** Points to the "Vacancy Counts" tab.
- Housing Neighbors in Disaster: List the availability of your rental properties to assist fellow individuals displaced by a disaster** Points to the "Housing Neighbors in Disaster" section.
- View satellite imagery and weather information from NOAA** Points to the "NOAA Alerts" tab.

The main content area contains a "WARNING!" section and several bullet points providing information for landlords, disaster victims, and those seeking assistance. At the bottom, there are links for "Freedom of Information Act", "Privacy policy", and "Web Policies".

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Step 2: Disasters Tab

HUD National Housing Locator

Welcome, Guest. To search our listings, you must be logged in using your HUD credentials.

[Home](#) [Disasters](#) [Resource Locator](#) [Housing Neighbors in Disaster](#)

[contact us](#) | [user manual](#) | [text only version](#) [Disclaimer](#)

[Login](#)

Disasters in which HUD is involved in

- [Arkansas - 02/07/08](#)
- [Arkansas Flood](#)
- [Hawaii - 12/04/07](#)
- [Illinois - 03/07/08](#)
- [Indiana Severe Storms and Flooding](#)
- [Kentucky - 02/07/08](#)
- [ND Flooding](#)
- [Nebraska Severe Storms, Tornadoes, and Flooding](#)

Current Declared Disasters

Map Satellite Hybrid

Clicking on the links in the list of HUD supported disasters will display the area affected on this map

Map of the United States showing current declared disasters. Red stars indicate affected areas in Arkansas, Hawaii, Illinois, Indiana, Kentucky, North Dakota, and Nebraska.

Map data ©2009 Tele Atlas, NEGI, Europa Technologies. Terms of Use

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Step 3: Resource Locator Tab

HUD National Housing Locator
Welcome, Guest. To search our listings, you must be logged in using your HUD credentials.

Home Disasters Resource Locator Housing Neighbors in Disaster

Search for HUD Regional Offices, HUD Field Offices, Public Housing Authorities, and other disaster related resources.

Search by radius using either the center point of the county as reference, or a specific address. To begin, specify which type of search you would like to perform:

- Search using County center point
- Search using specific address

Center Point By County

State:
County:

Search Radius

Radius Range From: To: (Miles)

Map Satellite Hybrid

Using these radio buttons, searches can be performed from a county center point or by using a known address

For searches using a county center point, select the state and county with these dropdown lists

Provide a search radius and click the search button

Search for HUD Regional Offices, HUD Field Offices, Public Housing Authorities and other disaster related resources

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HUD National Housing Locator
Welcome, Guest. To search our listings, you must be logged in using your HUD credentials.

Home Disasters Resource Locator Housing Neighbors in Disaster

Search for HUD Regional Offices, HUD Field Offices, Public Housing Authorities, and other disaster related resources.

Search by radius using either the center point of the county as reference, or a specific address. To begin, specify which type of search you would like to perform:

- Search using County center point
- Search using specific address

Center Point By Address

Street Address:
City:
State:
ZIP Code:

Search Radius

Radius Range From: To: (Miles)

Map Satellite Hybrid

For searches using an address as the center point, click the second radio button and provide the address and search radius

Disaster Resource Map

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Step 4: Housing Neighbors in Disaster

Housing Neighbors in Disaster is used to collect information from small rental property owners not listed by a major vendor who would like to list their units for rent to individuals displaced by a disaster

To list properties, you must first create an account

User this link to see if your property already exists in NHLS

Use this login to access your property information and add or edit data

Be sure your property information is updated regularly as data that is not updated will be inactivated from NHLS after 4 weeks without an update

Housing Neighbors in Disaster Network
National Housing Locator System is a database of available housing in the United States and is used by the government in case of emergencies to assist individuals. The portal consolidates rental resources identified and provided by Federal agencies such as the U.S. Department of Housing and Urban Development (HUD), commercial online vendors and state resources to help individuals and families find available rental units in their area. The database does not collect data on rooms to rent, hotels, motels or vacation rentals.

Housing Neighbors in Disaster Network collects data from the Mom and Pop renters who are not listed by any major vendors and would like to provide the availability info so that it could be used in assisting individuals displaced by a disaster. If you have a large number of properties, it is recommended that you establish a permanent interface with the system by contacting nhls@hud.gov.

If you are a landlord or a property owner having an Apartment, Condo or House and would like to add available properties to the National Housing Locator System, register using instruction on the right. If you already have an account setup, please login and update the availability. The data needs to be updated frequently. If there are no updates to the data, it will be removed from the search database after 4 weeks.

Log In
★ = Required Field
Email
Password
Login

Other Resources:

- ❑ The full user manual can be found by clicking the “user manual” link located in the top right hand corner of most NHLS web pages
- ❑ For access issues and password resets, please call the HUD HITS National Help Desk: 1-888-297-8689
- ❑ For technical help, please send an e-mail to: NHLS@hud.gov