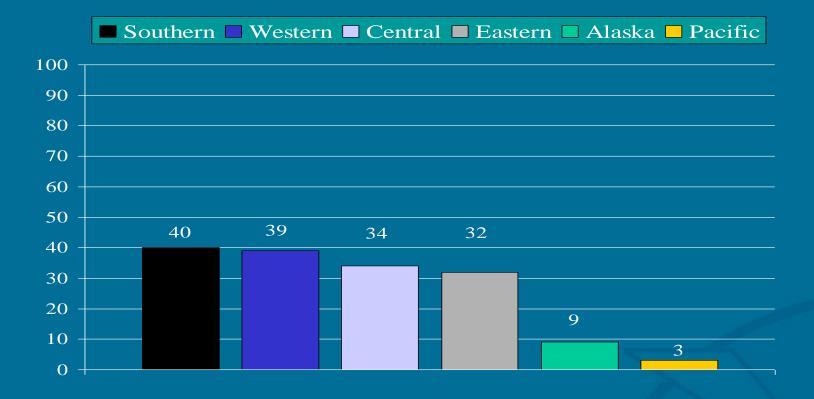
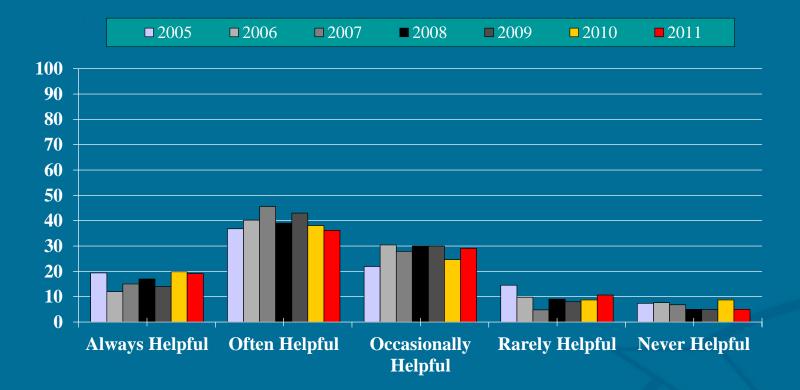
Annual MDL Users Survey 2011

Response Demographics



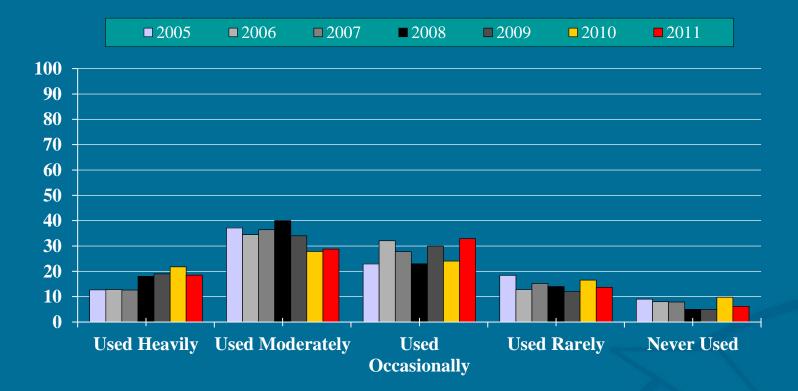
Total Responses: 157

FFMP-Advanced (FFMP-A)



During flash flood events, I find FFMP-A to be

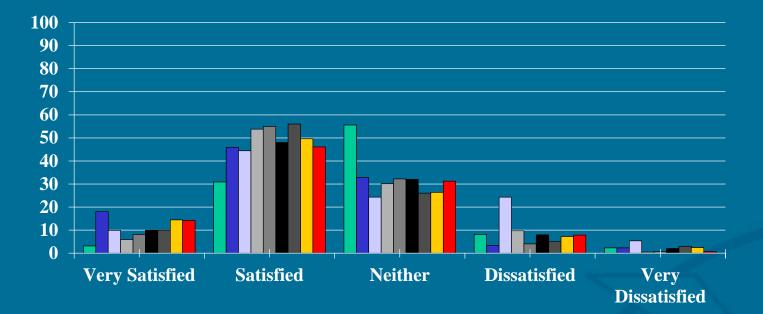
FFMP-A



Level of use of FFMP-A in your office

FFMP-A

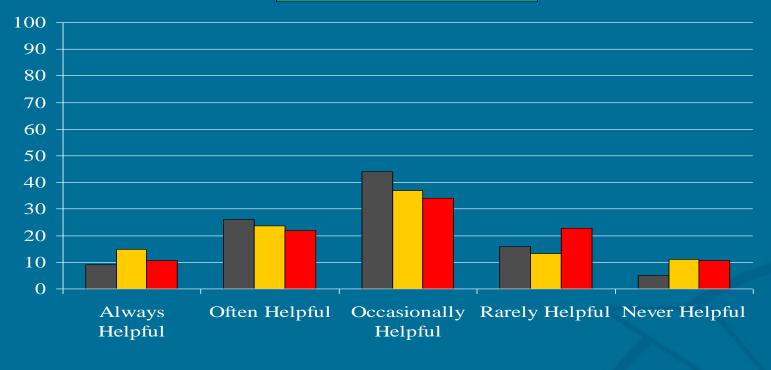
□ 2003 □ 2004 ■ 2005 ■ 2006 ■ 2007 ■ 2008 ■ 2009 ■ 2010 ■ 2011



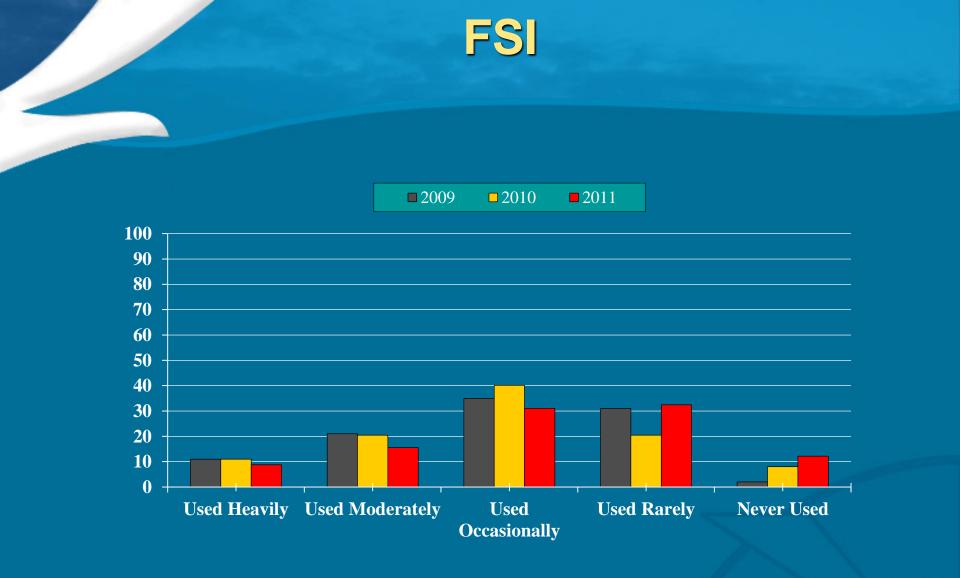
How satisfied are you with FFMP-A?

Four-dimensional Stormcell Investigator (FSI)

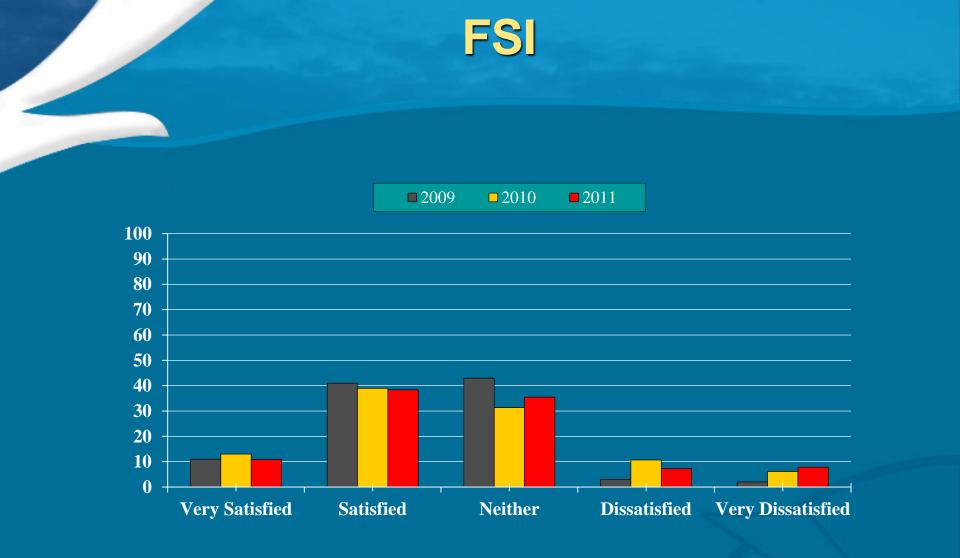
2009 2010 2011



I find FSI to be

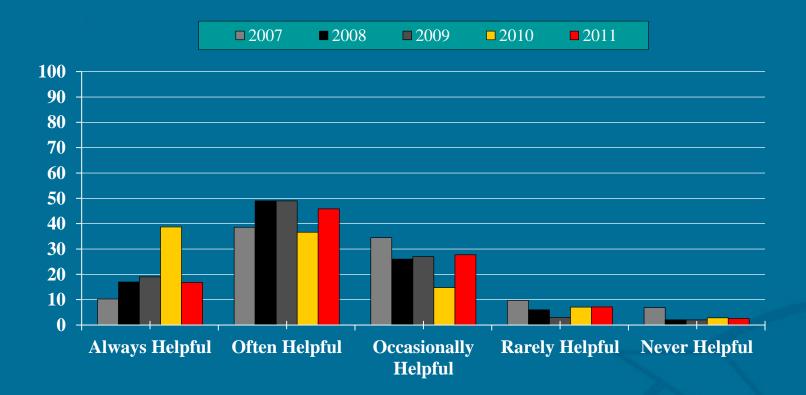


Level of use of FSI in your office



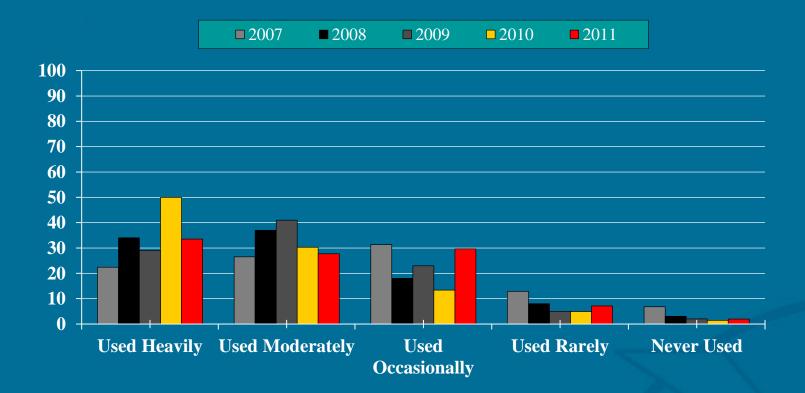
How satisfied are you with FSI?

Gridded MOS



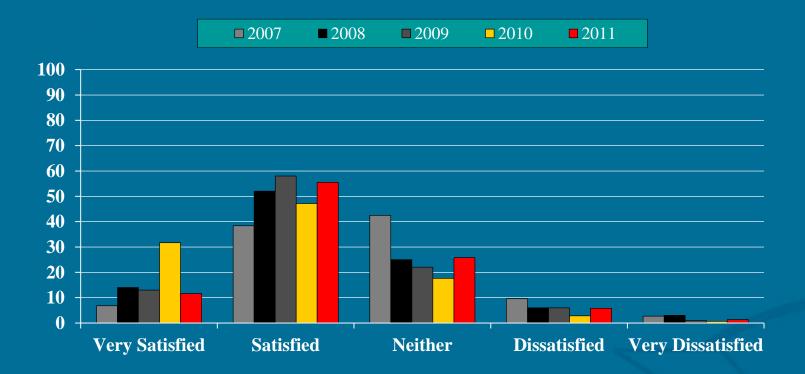
In the forecast process, I find Gridded MOS to be

Gridded MOS



Level of use of Gridded MOS in your office

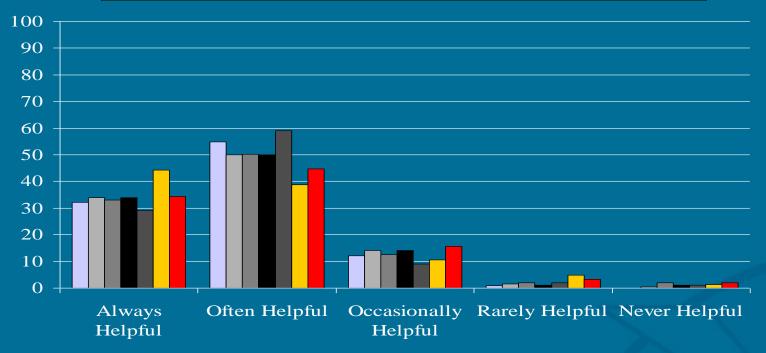
Gridded MOS



How satisfied are you with Gridded MOS?

Station-Based MOS

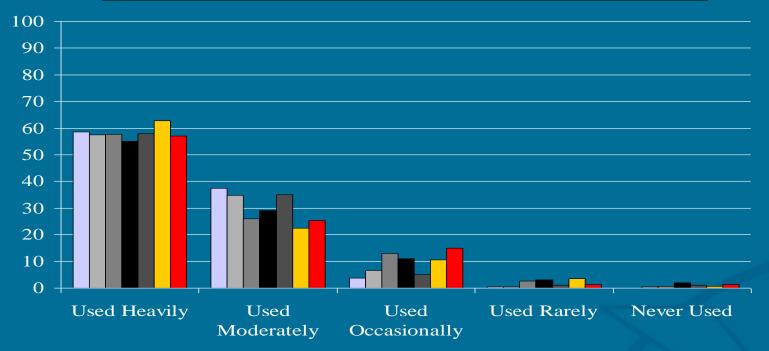
■ 2005 ■ 2006 ■ 2007 ■ 2008 ■ 2009 ■ 2010 ■ 2011



In the forecast process, I find Station-Based MOS to be

Station-Based MOS

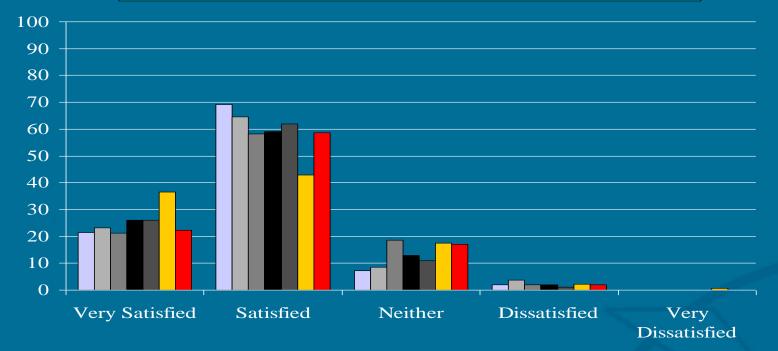
■ 2005 ■ 2006 ■ 2007 ■ 2008 ■ 2009 ■ 2010 ■ 2011



Level of use of Station-Based MOS in your office

Station-Based MOS

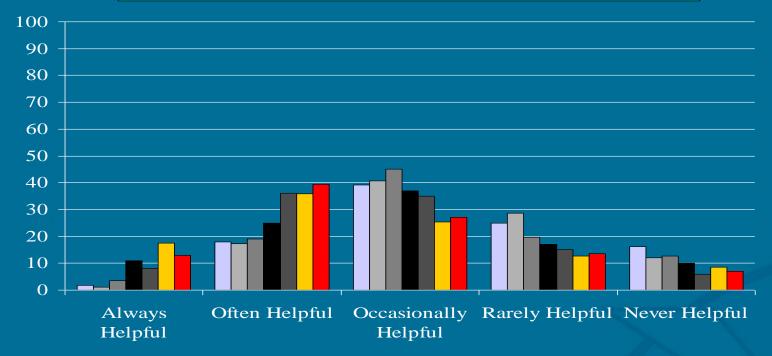
■ 2005 ■ 2006 ■ 2007 ■ 2008 ■ 2009 ■ 2010 ■ 2011



How satisfied are you with Station-Based MOS?

GFS-LAMP

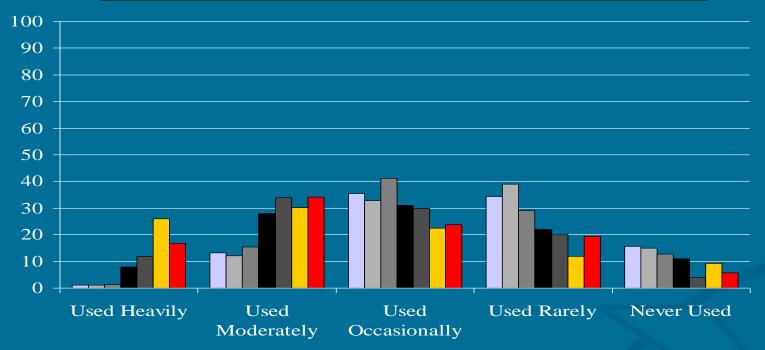
■ 2005 ■ 2006 ■ 2007 ■ 2008 ■ 2009 ■ 2010 ■ 2011



In the forecast process, I find GFS-LAMP to be

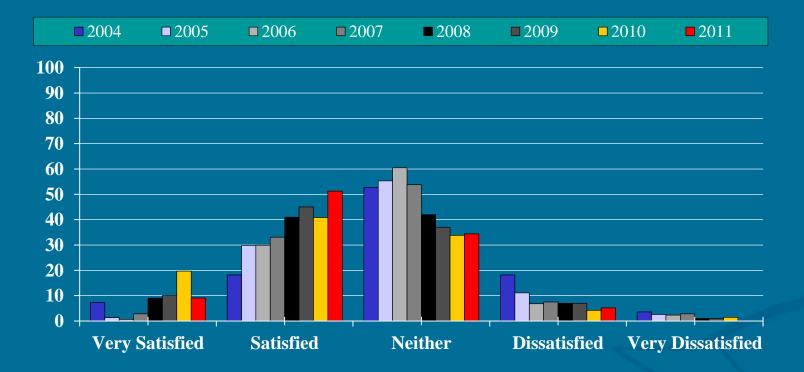
GFS-LAMP

■ 2005 ■ 2006 ■ 2007 ■ 2008 ■ 2009 ■ 2010 ■ 2011



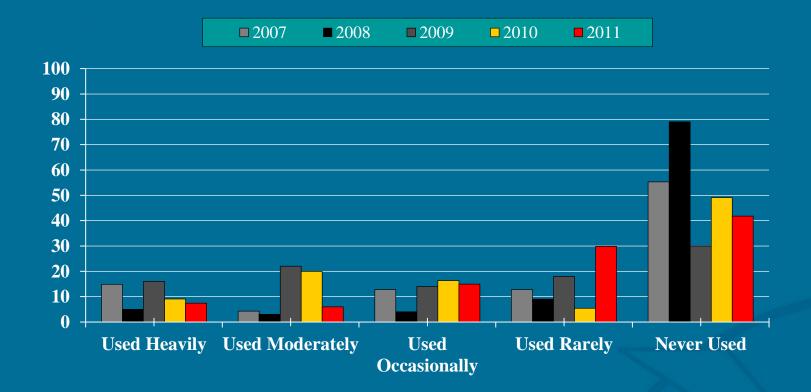
Level of use of GFS-LAMP in your office

GFS-LAMP



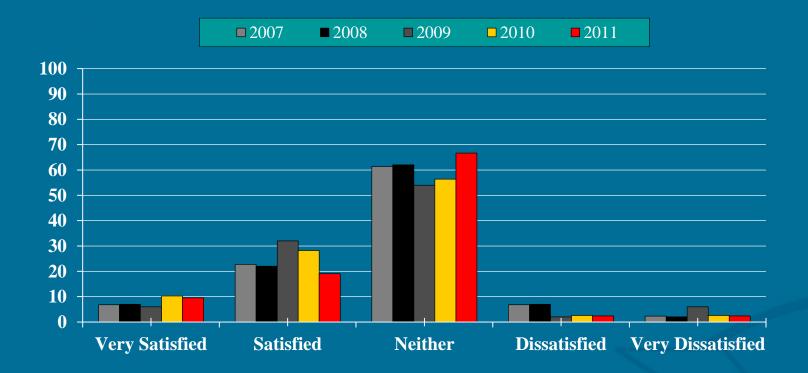
How satisfied are you with GFS-LAMP?

ExtraTropical Storm Surge (ETSS) Guidance



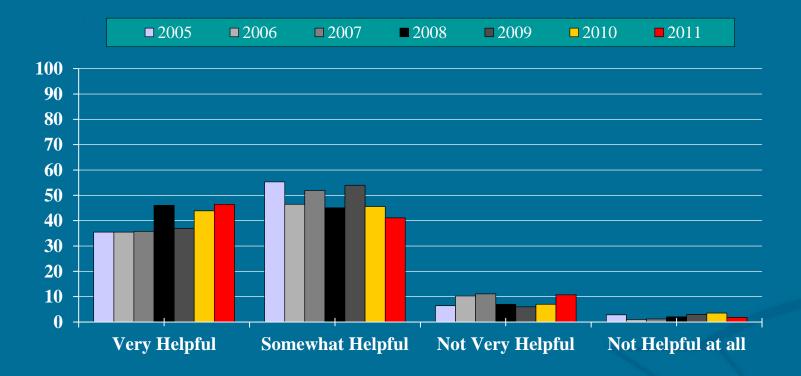
Level of use of ETSS in your office

ETSS Guidance



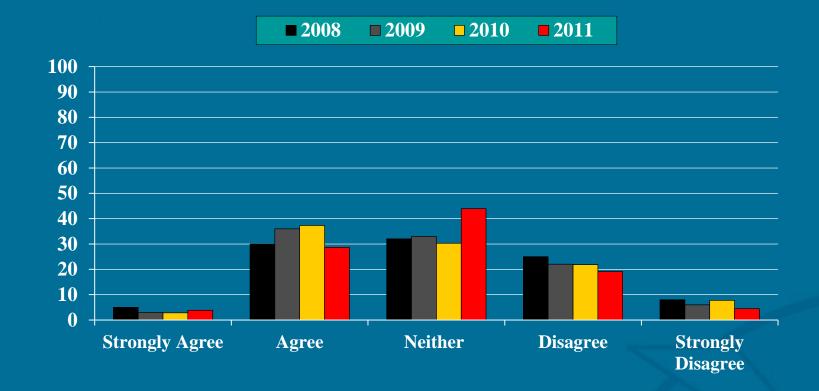
How satisfied are you with ETSS?

Overall Helpfulness of MDL Staff



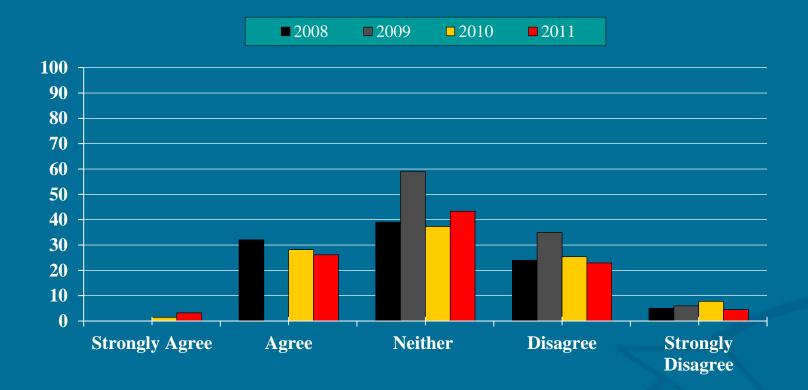
If you have encountered problems with MDL applications or guidance, how would describe the helpfulness of MDL Staff

Training on MDL AWIPS Applications



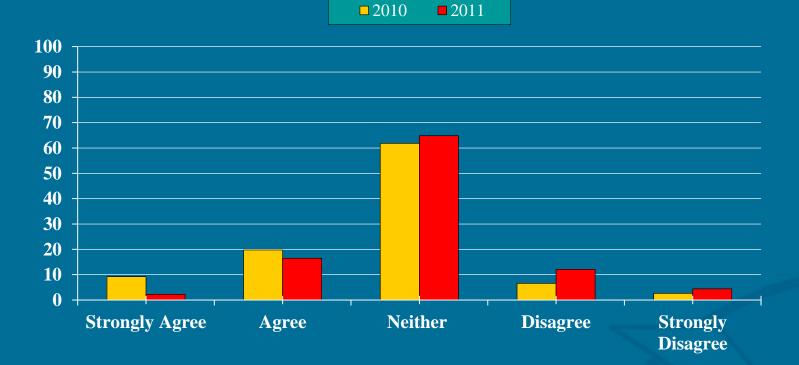
I receive adequate training on MDL's AWIPS applications.

Training on MDL Statistical Guidance Products



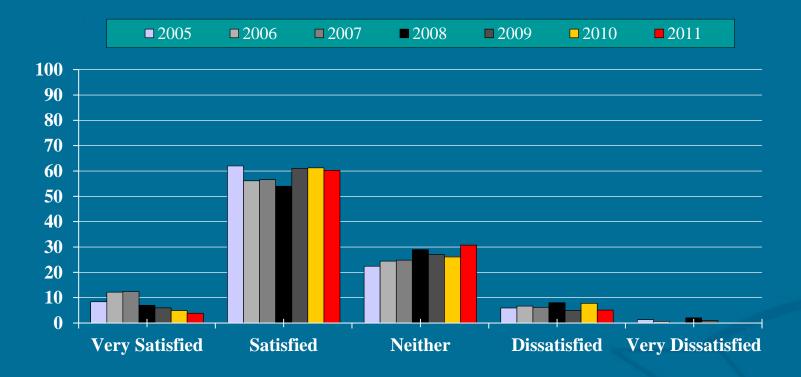
I receive adequate training on MDL's Statistical Guidance Products.

RITT Management



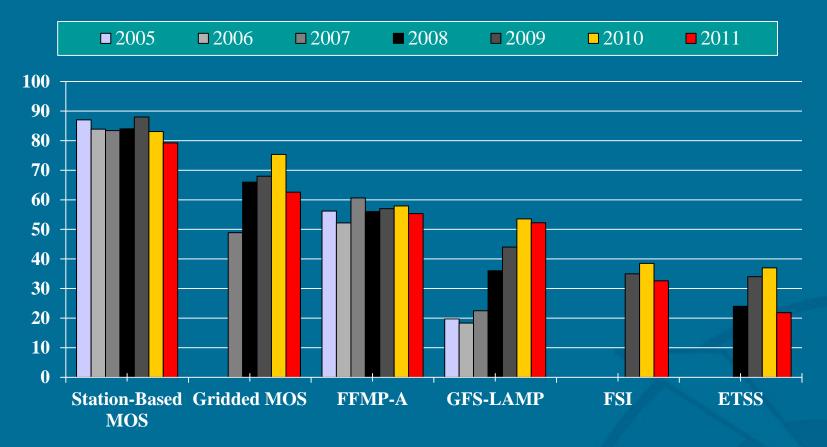
Managing the RITT is a good use of MDL resources.

Overall Satisfaction with MDL



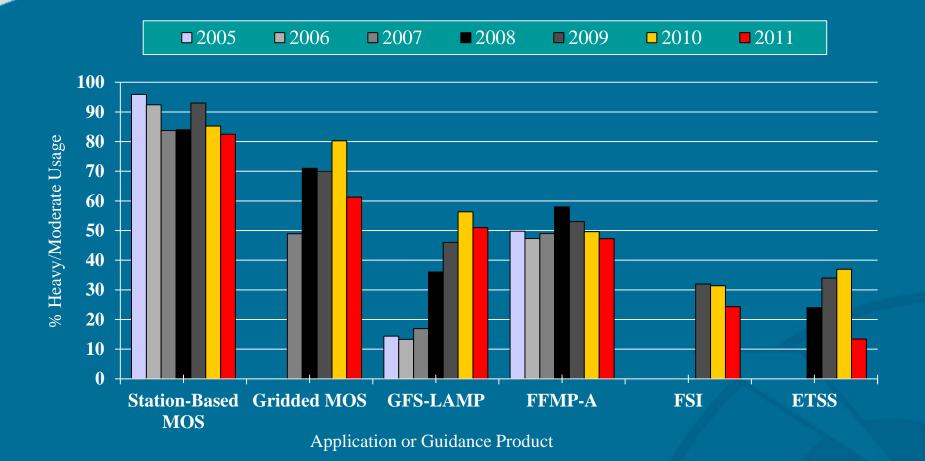
Overall, how satisfied are you with MDL applications and statistical guidance products?

Helpfulness

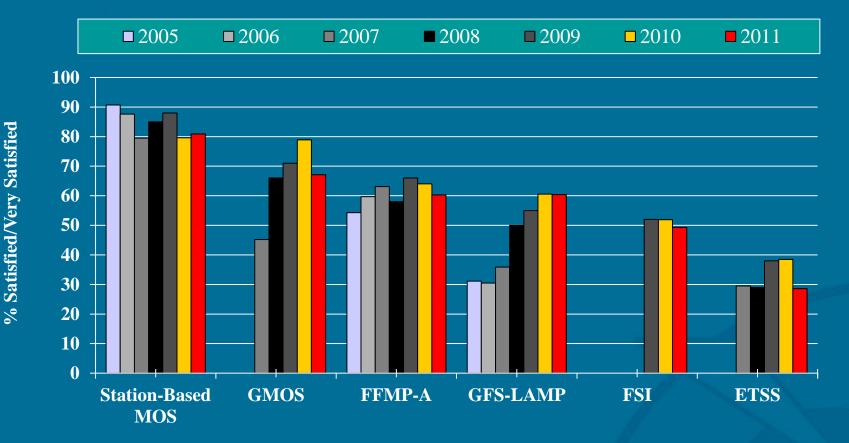


Application or Guidance Product



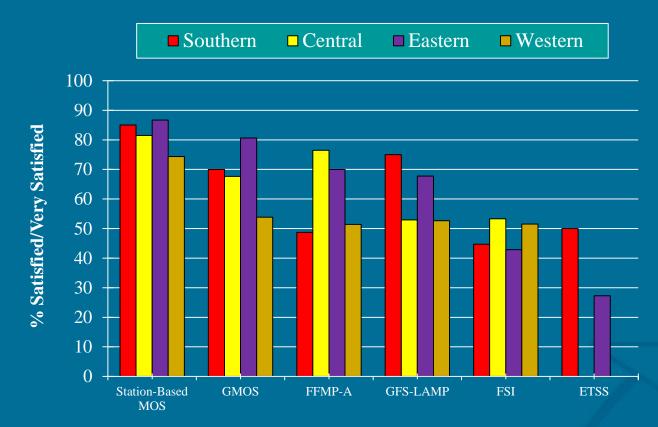


Satisfaction



Application or Guidance Product

Satisfaction Quotient By Region



Application or Guidance Product