

# National Records Management Training Program

Bill Bridges

Director

# HUGELY Important Training

## Program Info

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# What We Were

- Pre-Transformation
  - Four full-time employees
  - Two student part-time employees
- No staff in evaluation or content development

# What We Are Now

- 17 full-time, 2 part-time employees:
  - Administration
  - Content Development and Deployment Planning
  - Performance Evaluation and Improvement

# Administration

- Handles contracts
- Arranges at-agency training

# Content Development and Deployment Planning

- Content
  - Updates/revises classes
  - Contributes to Webinar content
  - Will lead in developing new classes
- Deployment planning
  - Conferences, specifically RACO
  - September 25
  - Registration opens in summer
  - AAA information coming in late April (open until June)

# Performance Evaluation and Improvement

- Evaluation
  - Done: New class evaluation form
  - Pending: Evaluate long-term impact of classes
  - Pending: Agency needs assessment
- Program Improvement
  - New content delivery, especially online

# New Stuff!

- Monthly informational webinars
  - One a month (more or less), starting in June
  - Log into the Training Program Learning Management System for details (COMING SOON)
- Webinar classes
  - Basic Records Operations, Vital Business Information
- College Park
  - Managing the Lifecycle of National Security Information

# Contact Info

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