

2.F SSA Administrative Data: Offices and Staff

Table 2.F1—Number of SSA offices, 2007

Office	Number
Headquarters (Baltimore, Maryland)	1
Regional offices ^a	10
Field offices ^b	1,294
Level 1	619
Level 2	643
Resident stations	32
Teleservice centers ^c	35
Program service centers ^d	6
Data operations center ^e	1
Office of Disability Adjudication and Review	
Headquarters (Falls Church, Virginia)	1
Regional offices	10
Hearing offices	141
Satellite offices	5

SOURCES: Social Security Administration, Office of Public Service and Operations Support's database and Office of Disability Adjudication and Review's Case Control System.

- a. Regional offices are located in Boston, Massachusetts; New York, New York; Philadelphia, Pennsylvania; Atlanta, Georgia; Chicago, Illinois; Dallas, Texas; Kansas City, Missouri; Denver, Colorado; San Francisco, California; and Seattle, Washington.
- b. In December 1997, the field offices were redesignated as Level 1, 2, or resident stations depending on the characteristics of the facility, service area, and other conditions.
- c. The New Orleans teleservice center closed in August 2005.
- d. Program service centers are located in Jamaica, New York; Philadelphia, Pennsylvania; Birmingham, Alabama; Chicago, Illinois; Kansas City, Missouri; and Richmond, California.
- e. The data operations center is located in Wilkes-Barre, Pennsylvania.

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Table 2.F2—Number of SSA employees and percentage with selected characteristics by grade, September 30, 2007

Characteristic	All grade levels	GS 1–4	GS 5–8	GS 9–12	GS 13–15	SES
	<i>Number</i>					
Total ^a	62,274	868	17,712	32,563	9,508	147
	<i>Percentage of total</i>					
Women	69.7	69.3	78.9	71.8	54.5	39.4
Minorities	47.5	65.9	59.0	47.0	30.5	26.5
Black	28.8	51.6	36.7	27.1	20.0	17.6
Hispanic	13.1	8.1	16.5	13.7	6.1	8.1
Asian/Pacific Islander	4.4	4.9	4.5	4.7	3.3	0
American Indian/Alaska Native	1.3	1.1	1.2	1.3	1.0	0.6
Employees with targeted disabilities	2.1	7.6	3.7	1.3	0.9	0.6

SOURCE: Social Security Administration's Human Resources Management Information System.

a. Includes all full-time and part-time permanent employees.

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Table 2.F3—Number of work years, fiscal years 1995–2007

Year	Full-time permanent staff ^a	Total work years ^b
1995	62,504	67,063
1996	62,133	66,726
1997	61,224	69,378
1998	59,943	67,210
1999	59,752	66,459
2000	60,434	65,521
2001	61,490	65,562
2002	61,914	65,742
2003	63,569	65,343
2004	63,186	^c 66,154
2005	63,696	^d 68,026
2006	61,692	66,878
2007	60,206	63,939

SOURCE: Social Security Administration's Payroll Reports.

a. On duty at end of fiscal year; includes seasonal employees.

b. Includes full-time, part-time, and temporary employees; employees in special programs; and overtime hours worked.

c. Includes 178 work years for activities related to Medicare Modernization Act.

d. Includes 1,962 work years for Medicare Modernization Act.

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