

2.F SSA Administrative Data: Offices and Staff

Table 2.F1—Number of SSA offices, 2008

Office	Number
Headquarters (Baltimore, Maryland)	1
Regional offices ^a	10
Area Offices	54
Field offices ^b	1,298
Level 1	618
Level 2	641
Resident stations	32
Social Security Card Centers ^c	7
Teleservice centers	35
Program service centers ^d	6
Data operations center ^e	1
Office of Disability Adjudication and Review	
Headquarters (Falls Church, Virginia)	1
Regional offices	10
Hearing offices	141
Satellite offices	5

SOURCES: Social Security Administration, Office of Public Service and Operations Support's database and Office of Disability Adjudication and Review's Case Control System.

- a. Regional offices are located in Boston, Massachusetts; New York, New York; Philadelphia, Pennsylvania; Atlanta, Georgia; Chicago, Illinois; Dallas, Texas; Kansas City, Missouri; Denver, Colorado; San Francisco, California; and Seattle, Washington.
- b. Field offices are designated as level 1, level 2, or resident stations depending on the characteristics of the facility, service area, and other conditions.
- c. Social Security Card Centers are located in Queens, New York; Brooklyn, New York; Orlando, Florida; North Phoenix, Arizona; Downtown Phoenix, Arizona; Las Vegas, Nevada; and Sacramento, California.
- d. Program service centers are located in Jamaica, New York; Philadelphia, Pennsylvania; Birmingham, Alabama; Chicago, Illinois; Kansas City, Missouri; and Richmond, California.
- e. The data operations center is located in Wilkes-Barre, Pennsylvania.

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Table 2.F2—Number of SSA employees and percentage with selected characteristics by grade, September 30, 2008

Characteristic	All grade levels	GS 1–4	GS 5–8	GS 9–12	GS 13–15	SES
	<i>Number</i>					
Total ^a	63,229	468	19,516	32,214	9,342	152
	<i>Percentage of total</i>					
Women	69.6	68.8	77.1	71.9	54.7	38.2
Minorities	48.4	57.5	59.1	48.2	31.6	25.7
Black	28.8	46.2	36.0	27.4	20.5	16.5
Hispanic	13.6	6.8	16.9	14.3	6.4	7.9
Asian/Pacific Islander	4.7	4.3	4.9	5.1	3.6	0.7
American Indian/Alaska Native	1.3	0.2	1.3	1.4	1.1	0.7
Employees with targeted disabilities	2.0	12.6	3.5	1.4	0.9	0

SOURCE: Social Security Administration's Human Resources Management Information System.

a. Includes all full-time and part-time permanent employees.

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Table 2.F3—Number of work years, fiscal years 1995–2008

Year	Full-time permanent staff ^a	Total work years ^b
1995	62,504	67,063
1996	62,133	66,726
1997	61,224	69,378
1998	59,943	67,210
1999	59,752	66,459
2000	60,434	65,521
2001	61,490	65,562
2002	61,914	65,742
2003	63,569	65,343
2004	63,186	^c 66,154
2005	63,696	^d 68,026
2006	61,692	66,878
2007	60,206	63,939
2008	61,920	64,358

SOURCE: Social Security Administration's Payroll Reports.

a. On duty at end of fiscal year; includes seasonal employees.

b. Includes full-time, part-time, and temporary employees; employees in special programs; and overtime hours worked.

c. Includes 178 work years for activities related to Medicare Modernization Act.

d. Includes 1,962 work years for Medicare Modernization Act.

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