

Complaint Activity	FY					
	2004	2005	2006	2007	2008	2009
Number of Complaints Filed	89	68	101	77	93	103
Number of Complainants	73	65	86	67	89	101
Repeat Filers	16	3	15	10	2	3

Complaints by Basis	FY					
	2004	2005	2006	2007	2008	2009
<i>Note: Complaints can be filed alleging multiple bases. The sum of the bases may not equal total complaints filed.</i>						
Race	52	35	47	19	50	46
Color	6	9	21	5	15	12
Religion	3	9	9	1	6	7
Reprisal	50	27	52	49	45	50
Sex	39	27	42	19	36	36
National Origin	11	6	11	10	10	11
Equal Pay Act	1	0	0	1	2	0
Age	31	20	40	30	44	35
Disability	25	22	16	19	20	28
Non-EEO						

Complaints by Issue	FY					
	2004	2005	2006	2007	2008	2009
<i>Note: Complaints can be filed alleging multiple issues. The sum of the issues may not equal total complaints filed.</i>						
Appointment/Hire	7	3	1	3	4	4
Assignment of Duties	10	8	10	8	8	8
Awards	9	2	1	2	1	4
Conversion to Full-time	0	0	0	0	0	0
<b>Disciplinary Action</b>						
Demotion	0	1	1	3	9	2
Reprimand	0	5	0	4	3	3
Removal	10	2	2	3	3	6
Suspension	4	2	1	2	2	4
Other	6	0	4	0	8	3
Duty Hours	6	1	0	3	1	0
Evaluation Appraisal	8	2	12	8	5	12
Examination/Test	0	0	0	0	0	0
<b>Harassment</b>						
Non-Sexual	21	19	24	29	25	25
Sexual	5	4	2	0	1	3
Medical Examination	0	0	0	0	1	0
Pay (Including Overtime)	1	1	1	2	3	3
Promotion/Non-Selection	25	24	23	20	31	21
<b>Reassignment</b>						
Denied	1	2	0	1	2	1
Directed	3	1	1	3	1	2
Reasonable Accommodation	5	6	2	5	5	10
Reinstatement	0	0	0	0	2	0
Retirement	0	0	1	1	0	1
Termination	2	1	3	3	3	7
Terms/Conditions of Employment	7	9	4	8	14	8
Time and Attendance	3	4	3	3	2	5
Training	11	2	0	5	7	4
Other	1	1	5	5	7	9

Processing Time	FY					
	2004	2005	2006	2007	2008	2009
Complaints pending during fiscal year						
Average number of days in investigation stage	*	*	*	*	121	199
Average number of days in final action stage	103	82	96	100	121	108
Complaint pending during fiscal year where hearing was requested						
Average number of days in investigation stage	*	*	*	*	205	195
Average number of days in final action stage	564	560	591	565	458	75
Complaint pending during fiscal year where hearing was not requested						
Average number of days in investigation stage	*	*	*	*	192	201
Average number of days in final action stage	370	525	280	570	384	113

\*This data was not collected by the agency

Complaints Dismissed by Agency	FY					
	2004	2005	2006	2007	2008	2009
Total Complaints Dismissed by Agency	25	15	18	16	19	15
Average days pending prior to dismissal	142	45	29	33	37	127
<b>Complaints Withdrawn by Complainants</b>						
Total Complaints Withdrawn by Complainants	2	9	7	6	5	6

Total Final Actions Finding Discrimination	FY												
	2004		2005		2006		2007		2008		2009		
	%	#	%	#	%	#	%	#	%	#	%	#	%
Total Number Findings		0		0		1		0		0		3	
Without Hearing	50	0	0	0	0	1	100	0	0	0	0	2	50
With Hearing	50	0	0	0	0	0	0	0	0	0	0	1	50

Findings of Discrimination Rendered by Basis	FY												
	2004		2005		2006		2007		FY 2008		FY 2009		
	%	#	%	#	%	#	%	#	%	#	%	#	%
<i>Note: Complaints can be filed alleging multiple bases. The sum of the bases may not equal total complaints and findings.</i>													
<b>Total Number Findings</b>		0		0		1		0		0		1	
Race	100	0	0	0	0	1	100	0	0	0	0	0	0
Color	0	0	0	0	0	0	0	0	0	0	0	0	0
Religion	0	0	0	0	0	0	0	0	0	0	0	0	0
Reprisal	100	0	0	0	0	1	100	0	0	0	0	1	33
Sex	0	0	0	0	0	1	100	0	0	0	0	0	0





<b>Findings After Hearing</b>													
Appointment/Hire	0	0	0	0	0	0	0	0	0	0	0	0	0
Assignment of Duties	0	0	0	0	0	0	0	0	0	0	0	0	0
Awards	0	0	0	0	0	0	0	0	0	0	0	0	0
Conversion to Full-time	0	0	0	0	0	0	0	0	0	0	0	0	0
Disciplinary Action	0	0	0	0	0	0	0	0	0	0	0	0	0
Demotion	0	0	0	0	0	0	0	0	0	0	0	0	0
Reprimand	0	0	0	0	0	0	0	0	0	0	0	0	0
Suspension	0	0	0	0	0	0	0	0	0	0	0	0	0
Removal	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0
Duty Hours	0	0	0	0	0	0	0	0	0	0	0	0	0
Evaluation Appraisal	0	0	0	0	0	0	0	0	0	0	0	0	0
Examination/Test	0	0	0	0	0	0	0	0	0	0	0	0	0
Harassment													
Non-Sexual	0	0	0	0	0	0	0	0	0	0	0	0	0
Sexual	0	0	0	0	0	1	100	0	0	0	0	0	0
Medical Examination	0	0	0	0	0	0	0	0	0	0	0	0	0
Pay (Including Overtime)	0	0	0	0	0	0	0	0	0	0	0	0	0
Promotion/Non-Selection	100	0	0	0	0	0	0	0	0	0	0	1	100
Reassignment	0	0	0	0	0	0	0	0	0	0	0	0	0
Denied	0	0	0	0	0	0	0	0	0	0	0	0	0
Directed	0	0	0	0	0	0	0	0	0	0	0	0	0
Reasonable Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Reinstatement	0	0	0	0	0	0	0	0	0	0	0	0	0
Retirement	0	0	0	0	0	0	0	0	0	0	0	0	0
Termination	0	0	0	0	0	0	0	0	0	0	0	0	0
Terms/Conditions of Employment	0	0	0	0	0	0	0	0	0	0	0	0	0
Time and Attendance	0	0	0	0	0	0	0	0	0	0	0	0	0
Training	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0







Pending Complaints Filed in Previous Fiscal Years by Status	FY					
	2004	2005	2006	2007	2008	2009
Total complaints from previous Fiscal Years	143	101	86	87	80	92
Total Complainants	73	65	86	67	72	85
Investigation	30	26	39	40	0	2
Hearing	72	52	37	27	19	2
Final Action	10	8	10	4	2	5
Appeal with EEOC Office of Federal Operations	0	0	0	0	79	95

Complaint Investigations	FY					
	2004	2005	2006	2007	2008	2009
Pending Complaints Where Investigations Exceeds Required Time Frames	1	3	3	2	1	1





























