

U.S. OFFICE OF PERSONNEL MANAGEMENT (OPM)
Data Posted Pursuant to the No Fear Act
OPM's Internal Complaint Activity

Fiscal Years 2006- 2009

Complaint Activity Sec.1614.704 (a), (b), and (c)	2009	2008	2007	2006
Number of complaints filed in FY	32	36	32	36
Number of individuals filing those complaints (including as the agent of a class)	30	34	32	30
Number of individuals who filed 2 or more complaints	02	02	00	03
Complaints by Basis Sec 1615.704 (d)	2009	2008	2007	2006
Race	17	18	12	19
Color	07	03	02	03
Religion	00	00	00	02
Reprisal	10	15	11	19
Sex	13	14	10	15
National Origin	06	03	08	03
Equal Pay Act	00	00	02	00
Age	16	17	14	14
Disability	13	11	12	13
Non-EEO Basis	00	00	00	00

Complaints by Issues Sec.1614.704 (e)	2009	2008	2007	2006
Appointment/Hire	01	02	02	00
Assignment of Duties	03	03	10	00
Awards	00	00	00	00
Conversion to Full Time	00	00	00	00
Disciplinary Action	03	06	01	01
(1) Demotion	01	01	00	00
(2) Reprimand	00	03	01	01
(3) Suspension	01	01	00	00
(4) Removal	01	01	00	00
(5) Other	00	00	00	00
Duty Hours	00	00	01	03
Evaluation/Appraisal	06	04	03	09
Examination/Test	00	02	01	00
Harassment	03	10	06	05
(1) Non-Sexual	03	09	04	04
(2) Sexual	00	01	02	01
Medical Examination	00	00	00	00
Pay (Including Overtime)	01	03	03	00
Promotion/Non-Selection	09	15	12	14
Reassignment	00	02	02	03
(1) Denied	00	02	01	02
(2) Directed	00	00	01	01
Reasonable Accommodation	02	01	01	05
Reinstatement	00	00	00	02
Retirement	07	03	03	02
Termination	01	03	01	00
Terms/Conditions of Employment	04	10	10	12
Time and Attendance	02	02	00	04
Training	00	03	02	02
Other	01	00	02	04

Processing Time <i>Sec 1614.704(f) the average length of time it has taken an agency to complete, respectively, investigation and final action for:</i>	2009		2008		2007		2006	
Complaints pending (for any length of time) during fiscal year								
Average number of days in investigation stage	129.75		114.4		100.3		104.80	
Average number of days in final action stage	131.50		80.8		31		389.61	
Complaints pending (for any length of time) during fiscal year where hearing was requested								
Average number of days in investigation stage	111.33		121		108.8		Data not required	
Average number of days in final action stage	67.33		40		27		570.00	
Complaints pending (for any length of time) during fiscal year where hearing was not requested								
Average number of days in investigation stage	140.80		111		156.8		Data not required	
Average number of days in final action stage	170.80		101.3		35		209.22	
Complaints dismissed by Agency								
Total Complaints Dismissed by Agency	06		07		13		16	
Average days pending prior to dismissal	80.17		80.1		43.67		55.94	
Complaints Withdrawn by Complainants								
Total complaints Withdrawn by Complainants	00		03		05		04	
Total Final Actions Finding Discrimination (Sec.1614.704(i))								
	2009		2008		2007		2006	
	#	%	#	%	#	%	#	%
Total Number of findings (a+b)	00	00	00	00	00	00	00	00
a. Without a hearing	00	00	00	00	00	00	00	00
b. With a hearing	00	00	00	00	00	00	00	00
Findings of discrimination Rendered by Basis								
	2009		2008		2007		2006	
	#	%	#	%	#	%	#	%
Total Number of findings	00	00	00	00	00	00	00	00
Race	00	00	00	00	00	00	00	00
Color	00	00	00	00	00	00	00	00
Religion	00	00	00	00	00	00	00	00
Reprisal	00	00	00	00	00	00	00	00
Sex	00	00	00	00	00	00	00	00
National Origin	00	00	00	00	00	00	00	00
Equal Pay Act	00	00	00	00	00	00	00	00
Age	00	00	00	00	00	00	00	00
Disability	00	00	00	00	00	00	00	00
Non-EEO	00	00	00	00	00	00	00	00
Findings After Hearing								
Race	00	00	00	00	00	00	00	00
Color	00	00	00	00	00	00	00	00
Religion	00	00	00	00	00	00	00	00
Reprisal	00	00	00	00	00	00	00	00
Sex	00	00	00	00	00	00	00	00
National Origin	00	00	00	00	00	00	00	00
Equal Pay Act	00	00	00	00	00	00	00	00
Age	00	00	00	00	00	00	00	00
Disability	00	00	00	00	00	00	00	00
Non-EEO	00	00	00	00	00	00	00	00
Findings Without Hearing								
Race	00	00	00	00	00	00	00	00
Color	00	00	00	00	00	00	00	00
Religion	00	00	00	00	00	00	00	00
Reprisal	00	00	00	00	00	00	00	00

Sex	00	00	00	00	00	00	00	00
National Origin	00	00	00	00	00	00	00	00
Equal Pay Act	00	00	00	00	00	00	00	00
Age	00	00	00	00	00	00	00	00
Disability	00	00	00	00	00	00	00	00
Non-EEO	00	00	00	00	00	00	00	00
Findings of discrimination Rendered by Issue	2009		2008		2007		2006	
	#	%	#	%	#	%	#	%
(a) Total Number of findings	00	00	00	00	00	00	00	00
Appointment/Hire	00	00	00	00	00	00	00	00
Assignment of Duties	00	00	00	00	00	00	00	00
Awards	00	00	00	00	00	00	00	00
Conversion to Full Time	00	00	00	00	00	00	00	00
Disciplinary Action	00	00	00	00	00	00	00	00
(1) Demotion	00	00	00	00	00	00	00	00
(2) Reprimand	00	00	00	00	00	00	00	00
(3) Suspension	00	00	00	00	00	00	00	00
(4) Removal	00	00	00	00	00	00	00	00
(5) Other	00	00	00	00	00	00	00	00
Duty Hours	00	00	00	00	00	00	00	00
Evaluation/Appraisal	00	00	00	00	00	00	00	00
Examination/Test	00	00	00	00	00	00	00	00
Harassment	00	00	00	00	00	00	00	00
(1) Non-Sexual	01	00	00	00	00	00	00	00
(2) Sexual	00	00	00	00	00	00	00	00
Medical Examination	00	00	00	00	00	00	00	00
Pay (Including Overtime)	00	00	00	00	00	00	00	00
Promotion/Non-Selection	00	00	00	00	00	00	00	00
Reassignment	00	00	00	00	00	00	00	00
(1) Denied	00	00	00	00	00	00	00	00
(2) Directed	00	00	00	00	00	00	00	00
Reasonable Accommodation	00	00	00	00	00	00	00	00
Reinstatement	00	00	00	00	00	00	00	00
Termination	00	00	00	00	00	00	00	00
Terms/Condition of Employment	00	00	00	00	00	00	00	00
Time and Attendance	00	00	00	00	00	00	00	00
Training	00	00	00	00	00	00	00	00
Other	00	00	00	00	00	00	00	00
Findings After Hearing	00	00	00	00	00	00	00	00
Appointment/Hire	00	00	00	00	00	00	00	00
Assignment of Duties	00	00	00	00	00	00	00	00
Awards	00	00	00	00	00	00	00	00
Conversion to Full Time	00	00	00	00	00	00	00	00
Disciplinary Action	00	00	00	00	00	00	00	00
(1) Demotion	00	00	00	00	00	00	00	00
(2) Reprimand	00	00	00	00	00	00	00	00
(3) Suspension	00	00	00	00	00	00	00	00
(4) Removal	00	00	00	00	00	00	00	00
(5) Other	00	00	00	00	00	00	00	00
Duty Hours	00	00	00	00	00	00	00	00
Evaluation/Appraisal	00	00	00	00	00	00	00	00
Examination/Test	00	00	00	00	00	00	00	00
Harassment	00	00	00	00	00	00	00	00
(1) Non-Sexual	00	00	00	00	00	00	00	00
(2) Sexual	00	00	00	00	00	00	00	00
Medical Examination	00	00	00	00	00	00	00	00

Pay (Including Overtime)	00	00	00	00	00	00	00	00
Promotion/Non-Selection	00	00	00	00	00	00	00	00
Reassignment	00	00	00	00	00	00	00	00
(1) Denied	00	00	00	00	00	00	00	00
(2) Directed	00	00	00	00	00	00	00	00
Reasonable Accommodation	00	00	00	00	00	00	00	00
Reinstatement	00	00	00	00	00	00	00	00
Termination	00	00	00	00	00	00	00	00
Terms/Condition of Employment	00	00	00	00	00	00	00	00
Time and Attendance	00	00	00	00	00	00	00	00
Training	00	00	00	00	00	00	00	00
Other	00	00	00	00	00	00	00	00
Findings Without Hearing	00	00	00	00	00	00	00	00
Appointment/Hire	00	00	00	00	00	00	00	00
Assignment of Duties	00	00	00	00	00	00	00	00
Awards	00	00	00	00	00	00	00	00
Conversion to Full Time	00	00	00	00	00	00	00	00
Disciplinary Action	00	00	00	00	00	00	00	00
(1) Demotion	00	00	00	00	00	00	00	00
(2) Reprimand	00	00	00	00	00	00	00	00
(3) Suspension	00	00	00	00	00	00	00	00
(4) Removal	00	00	00	00	00	00	00	00
(5) Other	00	00	00	00	00	00	00	00
Duty Hours	00	00	00	00	00	00	00	00
Evaluation/Appraisal	00	00	00	00	00	00	00	00
Examination/Test	00	00	00	00	00	00	00	00
Harassment	00	00	00	00	00	00	00	00
(1) Non-Sexual	00	00	00	00	00	00	00	00
(2) Sexual	00	00	00	00	00	00	00	00
Medical Examination	00	00	00	00	00	00	00	00
Pay (Including Overtime)	00	00	00	00	00	00	00	00
Promotion/Non-Selection	00	00	00	00	00	00	00	00
Reassignment	00	00	00	00	00	00	00	00
(1) Denied	00	00	00	00	00	00	00	00
(2) Directed	00	00	00	00	00	00	00	00
Reasonable Accommodation	00	00	00	00	00	00	00	00
Reinstatement	00	00	00	00	00	00	00	00
Termination	00	00	00	00	00	00	00	00
Terms/Condition of Employment	00	00	00	00	00	00	00	00
Time and Attendance	00	00	00	00	00	00	00	00
Training	00	00	00	00	00	00	00	00
Other	00	00	00	00	00	00	00	00
Pending Complaints Filed in Previous Fiscal Years By Status Sec.1614.704(k)	2009	2008	2007	2006				
Total complaints from previous FY	46	12	12	08				
Total Complainants	31	10	11	04				
Status of complaints pending from previous fiscal years								
Investigations	05	00	02	03				
Hearings	30	12	10	22				
Final Agency Action	11	00	08	05				
Appeal w/ EEOC Office of Federal Operations	04	04	08	Data not required				
Complaint Investigations Pending Completion Where Investigation Exceeds Required Time Frames	00	00	00	00				