



## EQRO TECHNICAL REPORT REVIEW TOOL

**State:** \_\_\_\_\_ **Region:** \_\_\_\_\_

**EQRO** \_\_\_\_\_

**Report Date:** \_\_\_\_\_ **Report Receive Date:** \_\_\_\_\_ **Review Date:** \_\_\_\_\_

EQRO COMPONENT	DESCRIPTION	MET	NOT MET
<b>I</b>	Data from all activities is conducted in accordance with all requirements: data were aggregated and analyzed, and conclusions were drawn as to the quality, timeliness, and access to care furnished by each MCO/PIHP	_____	_____
<b>II</b>	The following was documented for each activity was conducted  Objectives  Methods of data collection and analysis  Description of data obtained  Conclusions drawn from the data	_____ _____ _____ _____	_____ _____ _____ _____
<b>III</b>	An assessment was documented of each MCOs and PIHPs strengths and weaknesses with respect to:  Quality  Timeliness  Access	_____ _____ _____	_____ _____ _____
<b>IV</b>	Recommendations for improving quality of health care services furnished by the MCO is documented	_____	_____
<b>V</b>	Comparative information for all MCOs/PIHPs is included -	_____	_____
<b>VII</b>	All applicable MCOs and/or PIHPs are included in the report	_____	_____

<p><b>VIII</b></p>	<p>Information on the validation of Performance Improvement Projects (PIPs), required by the State, is included:</p> <p>A description of the Validation Process/methodology is included (was the CMS PIP Validation Protocols used, or method consistent with CMS protocol?)</p> <p>Overall validity and reliability of study results is reported – threats to accuracy / confidence in reporting to the State</p> <p>All State required PIP topics are validated</p> <p>Validation results are reported for each MCO/PIHP</p>	<p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>	<p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>
<p><b>IX</b></p>	<p>Information on the Validation of Performance Measures (PMs), reported to or collected by the State in the past twelve months, is included :</p> <p>A description of the Validation Process/methodology is included (was the CMS PM Validation Protocol used, or method consistent with CMS protocol?)</p> <p>It is clearly documented which PMs were required by the State to be validated (a subset of required PMs can be validated)</p> <p>Assessment of the MCO/PIHP information system is included as part of the validation process</p> <p>Validation results are reported for each MCO/PIHP</p>	<p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>	<p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>
<p><b>X</b></p>	<p>A review for compliance with State’s Quality Operational Standards is included:</p> <p>A description of the Validation Process/methodology is included (was the CMS Protocol on “Determining MCO/PIHP Compliance” used, or method consistent with CMS protocol?)</p> <p>Compliance assessment results are reported for each MCO/PIHP from an assessment conducted within the past three years</p>	<p>_____</p> <p>_____</p>	<p>_____</p> <p>_____</p>

<b>EQRO COMPONENT</b>	<b>DESCRIPTION</b>	<b>YES</b>	<b>NO</b>
<b>XI</b>	<p><b>PIP TOPICS:</b></p> <p>Does the report include information on whether the State specifies the PIP topic(s), or if MCOs/PIHPs self-select topics?</p> <p>Is there a summary on MCO/PIHP PIP outcome performance provided (separate from the validation outcomes), such as showing a trend of improvement in rates for the study, improvement in satisfaction results, etc.</p>	<p>_____</p> <p>_____</p>	<p>_____</p> <p>_____</p>
<b>XII</b>	<p><b>INTERVENTIONS TO IMPROVE CARE &amp; SERVICE:</b></p> <p>Does the report document MCO/PIHP specific interventions to improve PIP results?</p> <p>Does the report include State initiatives to improve care or service to Medicaid enrollees?</p> <p>Does the report document that PIP results are showing sustained improvement? (<i>improvement at least 2 years in a row</i>)</p>	<p>_____</p> <p>_____</p> <p>_____</p>	<p>_____</p> <p>_____</p> <p>_____</p>
<b>XIII</b>	<p><b>PERFORMANCE MEASUREMENT:</b></p> <p>Does the report specify all PMs required by the State? (<i>not required</i>)</p> <p>Does the report document the State specifications for how MCOs/PIHPs collect data , calculate rates, or report to the State?</p>	<p>_____</p> <p>_____</p>	<p>_____</p> <p>_____</p>
<b>XIV</b>	<p><b>HEALTH INFORMATION TECHNOLOGY:</b></p> <p>Does the report document efforts for any MCOs/PIHPs efforts to enhance system technology, use of electronic health records, e-technology?</p> <p>Does the report document State efforts for health information technology, such as participation in a Regional Health Information Organization (RHIO), initiation or enhancement of an Immunization Registry, etc?</p>	<p>_____</p> <p>_____</p>	<p>_____</p> <p>_____</p>
<b>XV</b>	<p><b>DISPARITIES IN HEALTH CARE:</b></p> <p>Does the report document MCO/PIHP or State efforts to reduce disparities in health care?</p>	<p>_____</p>	<p>_____</p>
<b>XVI</b>	<p><b>STATE MANAGED CARE QUALITY STRATEGY</b></p> <p>Does the Regional Office have the initial State Quality Strategy</p> <p>Does the Regional Office have an update to the State Quality Strategy submitted with the past three years (if applicable)</p>	<p>_____</p> <p>_____</p>	<p>_____</p> <p>_____</p>