

U.S. Department of Homeland Security  
Detention and Removal Operations  
1717 Zoy Street  
Harlingen, Texas 78552



U.S. Immigration  
and Customs  
Enforcement

March 9, 2007

MEMORANDUM FOR: John P. Torres  
Director  
Office of Detention and Removal

FROM:

b6, b7c

b6, b7c

Reviewer-In-Charge  
Harlingen Resident Office

b6, b7c

SUBJECT:

Review Summary Report for: Willacy Detention Center  
(Initial over 72-hr) Annual Detention Review

The Harlingen Resident Office, San Antonio Field Office Area of Responsibility, Office of Detention and Removal conducted a detention review of the **Willacy Detention Center** on **March 6, 2007**. This facility is used for detainees requiring housing over 72-hours. I, b6, b7c Reviewer-in-Charge and Ernesto Alvarado conducted the review.

**Type of Review:**

This review is a scheduled Operational Review to determine general compliance with established Immigration and Customs Enforcement (ICE) National Detention Standards.

**Review Summary:**

It was determined through this review that the Willacy Detention Center is presently operating at an "Acceptable" level. The team members identified some minor issues. All of these were discussed with the facility's Administrators and they were corrected immediately and or in the process of correcting.

This IGSA facility is unique in that they have PHS staff assigned to them. The team did not review Health Service Standards because this team did not have a PHS jail reviewer assigned.

The facility does not have a Segregation Unit; therefore, the standards for administrative and disciplinary were not reviewed. Whenever this facility identifies a detainee who poses a threat, ICE/DRO is notified and the detainee is transferred to the Port Isabel Service Processing Center located within the Harlingen Resident Office.

It should be noted that this facility is in the process of replacing some of the dormitory doors with some that have windows in order for the dorms to have more natural light. They are also converting the all-purpose rooms in each dorm into day-rooms. This facility is adding more covering to the recreational area to allow for more shade along with more benches for the detainees. This facility is in the process of gathering books because they intend to open a general library for all detainees to use.

**BEST PRACTICE:** The facility keeps a tray of each meal in the freezer for 72-hours before disposing of it. If a detainee or detainees gets sick, they have a sample tray that will be sent for dissection to rule out food poisoning.

**Review Finding:**

The following information summarizes those standards *not* in compliance. Each standard is identified and a short summary provided regarding standards or procedures not currently in compliance.

Compliant - ALL  
Deficient - None  
At-Risk - None  
Non-Applicable -SMU

**Standards Summary Finding:**

During the review **no** constraints or abnormal difficulties were encountered. Staff was extremely cooperative and was available to assist reviewers and to answer questions posed by this team.

**RIC Observations:**

This facility has made tremendous progress since opening their doors for operation less than a year ago. This facility is committed to improving and is currently spending whatever monies are necessary to comply with ICE commitments and standards.

**RIC Issues and Concerns:**

There were no issues or concerns with this facility.

**Recommended Rating and Justification:**

It is this RIC's recommendation that the facility is operating in an acceptable level. The facility was supportive of ALL the changes needed to meet the standards set in this review. This facility's goal is to comply with ALL of the standards.

**RIC Assurance Statement:**

It is the opinion of this RIC that the findings of compliance are documented in the G-324a Inspection Form and that it is supported by documentation in the review file.

**A. Type of Facility Reviewed**

<input type="checkbox"/>	ICE Service Processing Center
<input type="checkbox"/>	ICE Contract Detention Facility
<input checked="" type="checkbox"/>	ICE Intergovernmental Service Agreement

**B. Current Inspection**

Type of Inspection	
<input checked="" type="checkbox"/>	Field Office
<input type="checkbox"/>	HQ Inspection
Date[s] of Facility Review	
March 6-7, 2007	

**C. Previous/Most Recent Facility Review**

Date[s] of Last Facility Review	
None	
Previous Rating	
<input type="checkbox"/>	Superior
<input type="checkbox"/>	Good
<input type="checkbox"/>	Acceptable
<input type="checkbox"/>	Deficient
<input type="checkbox"/>	At-Risk

**D. Name and Location of Facility**

Name	
Willacy Detention Center	
Address (Street and Name)	
1800 Industrial Blvd	
City, State and Zip Code	
Raymondville, Texas 78580	
County	
Willacy	
Name and Title of Chief Executive Officer (Warden/OIC/Superintendent)	
Warden [redacted] b6, b7c	
Telephone # (Include Area Code)	
(956) [redacted] b6, b7c	
Field Office / Sub-Office (List Office with oversight responsibilities)	
Harlingen Resident Office, San Antonio Area of Responsibility	
Distance from Field Office	
25-miles	

**E. ICE Information**

Name of Inspector (Last Name, Title and Duty Station)	
[redacted] b6, b7c / SDDO / HLG	
Name of Team Member / Title / Duty Location	
[redacted] b6, b7c / IEA / HLG	
Name of Team Member / Title / Duty Location	
/ /	
Name of Team Member / Title / Duty Location	
/ /	

**F. CDF/IGSA Information Only**

Contract Number	Date of Contract or IGSA
DRO/GSA-060003	07/23/06
Basic Rates per Man-Day	
\$79.00	
Other Charges: (If None, Indicate N/A)	
.445 per mile (transport); ; ;	
Estimated Man-days Per Year	
\$507, 936.00	

**G. Accreditation Certificates**

List all State or National Accreditation[s] received:
n/a
<input checked="" type="checkbox"/> Check box if facility has no accreditation[s]

**H. Problems / Complaints (Copies must be attached)**

The Facility is under Court Order or Class Action Finding	
<input type="checkbox"/>	Court Order
<input type="checkbox"/>	Class Action Order
The Facility has Significant Litigation Pending	
<input type="checkbox"/>	Major Litigation
<input type="checkbox"/>	Life/Safety Issues
<input checked="" type="checkbox"/>	Check if None.

**I. Facility History**

Date Built	
July 31, 2006	
Date Last Remodeled or Upgraded	
Date New Construction / Bedspace Added	
Future Construction Planned	
<input type="checkbox"/>	Yes
<input checked="" type="checkbox"/>	No Date:
Current Bedspace	Future Bedspace (# New Beds only)
2,000	Number: Date:

**J. Total Facility Population**

Total Facility Intake for previous 12 months
5,098
Total ICE Mandays for Previous 12 months
47,838

**K. Classification Level (ICE SPCs and CDFs Only)**

	L-1	L-2	L-3
Adult Male			
Adult Female			

**L. Facility Capacity**

	Rated	Operational	Emergency
Adult Male	1500	1500	
Adult Female	500	500	
<input type="checkbox"/> Facility holds Juveniles Offenders 16 and older as Adults			

**M. Average Daily Population**

	ICE	USMS	Other
Adult Male	1005		
Adult Female	338		

**N. Facility Staffing Level**

Security:	Support:
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### Significant Incident Summary Worksheet

For ICE to complete its review of your facility, the following information must be completed prior to the scheduled review dates. The information on this form should contain data for the past twelve months in the boxes provided. The information on this form is used in conjunction with the ICE Detention Standards in assessing your Detention Operations against the needs of the ICE and its detained population. This form should be filled out by the facility prior to the start of any inspection. Failure to complete this section will result in a delay in processing this report and the possible reduction or removal of ICE' detainees at your facility.

<i>Incidents</i>	<i>Description</i>	Jan – Mar	Apr – Jun	Jul – Sept	Oct – Dec
Assault: Offenders on Offenders <sup>1</sup>	Types (Sexual <sup>2</sup> , Physical, etc.)	N/A	N/A	0	0
	With Weapon	N/A	N/A	0	0
	Without Weapon	N/A	N/A	2	0
Assault: Detainee on Staff	Types (Sexual Physical, etc.)	N/A	N/A	0	0
	With Weapon	N/A	N/A	0	0
	Without Weapon	N/A	N/A	0	0
Number of Forced Moves, incl. Forced Cell moves <sup>3</sup>		N/A	N/A	0	0
Disturbances <sup>4</sup>		N/A	N/A	0	0
Number of Times Chemical Agents Used		N/A	N/A	0	0
Number of Times Special Reaction Team Deployed/Used		N/A	N/A	0	0
# Times Four/Five Point Restraints applied/used	Number/Reason (M=Medical, V=Violent Behavior, O=Other)	N/A	N/A	0	0
	Type (C=Chair, B=Bed, BB=Board, O=Other)	N/A	N/A	0	0
Offender / Detainee Medical Referrals as a result of injuries sustained.		N/A	N/A	0	0
Escapes	Attempted	N/A	N/A	0	0
	Actual	N/A	N/A	0	0
Grievances:	# Received	N/A	N/A	144	0
	# Resolved in favor of Offender/Detainee	N/A	N/A	142	0
Deaths	Reason (V=Violent, I=Illness, S=Suicide, A=Attempted Suicide, O=Other)	N/A	N/A	0	0
	Number	N/A	N/A	0	0
Psychiatric / Medical Referrals	# Medical Cases referred for Outside Care	N/A	N/A	24	0
	# Psychiatric Cases referred for Outside Care	N/A	N/A	0	0

<sup>1</sup> Any attempted physical contact or physical contact that involves two or more offenders

<sup>2</sup> Oral, anal or vaginal penetration or attempted penetration involving at least 2 parties, whether it is consenting or non-consenting

<sup>3</sup> Routine transportation of detainees/offenders is not considered "forced"

<sup>4</sup> Any incident that involves four or more detainees/offenders, includes gang fights, organized multiple hunger strikes, work stoppages, hostage situations, major fires, or other large scale incidents.

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Assault: Offenders on Offenders <sup>1</sup>	Types (Sexual <sup>2</sup> , Physical, etc.)				
	With Weapon				
	Without Weapon			2	
Assault: Detainee on Staff	Types (Sexual Physical, etc.)				
	With Weapon				
	Without Weapon				
Number of Forced Moves, incl. Forced Cell moves <sup>3</sup>					
Disturbances <sup>4</sup>					
Number of Times Chemical Agents Used					
Number of Times Special Reaction Team Deployed/Used					
# Times Four/Five Point Restraints applied/used	Number/Reason (M=Medical, V=Violent Behavior, O=Other)				
	Type (C=Chair, B=Bed, BB=Board, O=Other)				
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### DHS/ICE Detention Standards Review Summary Report

1. Acceptable 2. Deficient 3. At Risk 4. Repeat Finding 5. Not Applicable

	1.	2.	3.	4.	5.
<b>Legal Access Standards</b>					
1. Access to Legal Materials	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2. Group Presentations on Legal Rights	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3. Visitation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4. Telephone Access	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<b>Detainee Services</b>					
5. Admission and Release	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
6. Classification System	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
7. Correspondence and Other Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
8. Detainee Handbook	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
9. Food Service	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
10. Funds and Personal Property	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. Detainee Grievance Procedures	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
12. Issuance and Exchange of Clothing, Bedding, and Towels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
13. Marriage Requests	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. Non-Medical Emergency Escorted Trip	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15. Recreation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
16. Religious Practices	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
17. Voluntary Work Program	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Health Services</b>					
18. Hunger Strikes	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
19. Medical Care	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
20. Suicide Prevention and Intervention	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
21. Terminal Illness, Advanced Directives and Death	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<b>Security and Control</b>					
22. Contraband	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
23. Detention Files	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24. Disciplinary Policy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
25. Emergency Plans	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
26. Environmental Health and Safety	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
27. Hold Rooms in Detention Facilities	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
28. Key and Lock Control	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
29. Population Counts	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
30. Post Orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
31. Security Inspections	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
32. Special Management Units (Administrative Segregation)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
33. Special Management Units (Disciplinary Segregation)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
34. Tool Control	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
35. Transportation (Land management)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
36. Use of Force	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
37. Staff/ Detainee Communication (Added August 2003)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
38. Detainee Transfer (Added September 2004)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

*NEW Standards Rec'd*

All findings (Deficient and At-Risk) require written comment describing the finding and what is necessary to meet compliance.

**RIC Review Assurance Statement**

By signing below, the Reviewer-In-Charge (RIC) certifies that all findings of noncompliance with policy or inadequate controls contained in the Inspection Report are supported by evidence that is sufficient and reliable. Furthermore, findings of noteworthy accomplishments are supported by sufficient and reliable evidence. Within the scope of the review, the facility is operating in accordance with applicable law and policy, and property and resources are efficiently used and adequately safeguarded, except for the deficiencies noted in the report.

Reviewer-In-Charge: (Print Name) b6, b7c	Signature b6, b7c
Title & Duty Location SDDO, Harlingen, Texas	Date 03/08/07 b6, b7c

Team Members	
Print Name, Title, & Duty Location b6, b7c	Print Name, Title, & Duty Location
Print Name, Title, & Duty Location IEA, Harlingen, Texas	Print Name, Title, & Duty Location

- Recommended Rating:**
- Superior
  - Good
  - Acceptable
  - Deficient
  - At-Risk

Comments: This facility is less than a year old. This facility is one of two facilities operated by the Harlingen Resident Office, San Antonio Field Office Area of Responsibility.

Although it is an IGSA contract facility; the United States Public Health Service (PHS) has full-time employees assigned to this facility. This team did not have a PHS representative, therefore, Health Service was not reviewed.

Special Management Units (Disciplinary and Administrative) were not reviewed. This facility does not have segregation units. This facility only handles Level 1 and 2 detainees. All Level 3 detainees are housed in the Port Isabel Service Processing Center which is within the Harlingen Resident Office.



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# HEADQUARTERS EXECUTIVE REVIEW

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## Review Authority

The signature below constitutes review of this report and acceptance by the Review Authority. OIC/CEO will have [REDACTED] from receipt of this report to respond to all findings and recommendations.

HQDRO EXECUTIVE REVIEW: (Please Print Name)	Signature
[REDACTED] b6, b7c	[REDACTED] b6, b7c
Title	Date
Chief, DSCU	5/23/07

- Final Rating:
- Superior
  - Good
  - Acceptable
  - Deficient
  - At-Risk

Comments: The Review Authority concurs with the Reviewer-In-Charge (RIC) recommended rating of "Acceptable" as justified in the RIC Memorandum and G-324A Worksheet.