

# **SOC** SYSTEMS OF CARE

# **PRINCIPLES**

## **COMMUNITY-BASED**

Children thrive in the context of their homes, communities and schools. Systems of Care ensure a wide range of home and community-based services and support to promote the safety, permanency, and well being of children, families, and the community. Decision-making responsibility rests at the local level, with key links to the county and/or State government.

## **CHILD & FAMILY**

In Systems of Care full family participation requires mutual respect and meaningful partnership between families and professionals in the planning, implementation, and the ongoing operation of the Systems of Care. Families are involved and their voice is valued in all levels of the Systems of Care.

## **INTERAGENCY COLLABORATION**

Interagency collaboration within the Systems of Care engages all child and family serving agencies at all levels of the public, private, and faith based sectors, including child welfare, juvenile justice, mental health, education, substance abuse, health, and agencies responsible for serving Native American families.

## **CULTURAL COMPETENCE**

Systems of Care tailor services (location and types) and programs by considering the cultural, ethnic, and racial makeup of the community. Agency policies, training and family engagement are critical to ensure cultural competence.

## **INDIVIDUALIZED & STRENGTH-BASED**

Every child enrolled in the Systems of Care participates in an individualized plan of care that focuses on the needs, strengths, and challenges of the child and family.

## **ACCOUNTABILITY**

Systems of Care ensure outcome data is collected, analyzed, and reported on the individual child and family services system, performance, and financial efficiencies. The information is used to inform all stakeholders and serves as a quality assurance process.

### **VISION**

Each Neighborhood Family Services Center provides a single location focused on achieving success for children and youth through family driven, coordinated services