

## **STEPS ON FILING A CLAIM FOR SERVICE CONNECTION FOR HEARING LOSS**

1. Call the Regional Office at 1-800-827-1000.  
Tell them you want to file a claim for service connection for hearing loss.
2. The Regional Office will send you paperwork to fill out. Fill out the paperwork and mail it back to the Regional Office. If you have difficulty completing the paperwork, contact a County Veterans Service Organization for assistance.

**\* To find a Veterans Service Officer in your county, go to the following link:  
<http://www.odva.state.or.us/ODVA/VeteransServiceOfficerDirectory.shtml>**

3. When the Regional Office receives your completed paperwork, a Compensation & Pension (C&P) exam will be scheduled for you. The results of your evaluation will be sent to the Regional Office, whereupon, a rating decision will be made and a rating decision letter will be sent to you.
4. If your rating letter indicates that you are at least 0% or greater service connected for hearing loss you will want to inform the Portland VA Medical Center's Enrollment/Eligibility Office to update your eligibility status. You can reach the enrollment office at 503-220-8262 ext.55069 or toll free at 1-800-949-1004 ext.55069.

*(Please note that the Audiology Department is not notified if you are awarded service connection for hearing loss or tinnitus and would not know the status of your claim.)*

5. If you are awarded service connection for hearing loss or tinnitus and are interested in hearing aids or other audiology services you must contact the Audiology Department to schedule an appointment. You can reach Audiology at 503-220-8262 ext.55712 or toll free at 1-800-949-1004 ext.55712.

### **Veterans Service Organizations**

**American Legion:** 503-326-2616    **AMVETS:** 503-326-5542    **DAV:** 503-326-2620

**Paralyzed Vets:** 503-326-3167    **Oregon DVA:** 503-326-2611    **VFW:** 503-326-2614

**Regional Office:** 1-800-827-1000, 1220 SW Third Ave, Portland, OR 97204

**VA Audiology Clinics (Contact only after service connection has been established)**

**Portland VA Audiology and Speech-Language Pathology**

503-220-8262 ext.55712 or 1-800-949-1004 ext.55712

**Roseburg VA Audiology-Prosthetics Department**

541-440-1221 or 1-800-549-8387 ext.44401

**Walla Walla VA Audiology**

509-525-5200

**White City VA Audiology**

541-826-2111 ext.3367 or 1-800-809-8725