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Tips on How to Resolve AES Fatal Errors

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Fatal Error Response Code:
504

Fatal Error Response Code:
594

When a shipment is filed to the AES, a system response message is generated and indicates whether the shipment has been accepted or rejected. If the shipment is accepted, the AES filer receives an Internal Transaction Number (ITN) as confirmation. However, if the shipment is rejected, a Fatal Error notification is received.

To help you resolve AES Fatal Errors, here are some tips on how to correct the most frequent errors that were generated in AES for the month of June.

Narrative: License Code Unknown

Reason: The License Code reported is not valid in AES.

Resolution: The License Code/ License Exemption Code must be reported on each EEI. Valid License Codes reportable in AES are contained in [Appendix F](#) – License and License Exemption Type Codes and Reporting Guidelines.

Verify the License Code/ License Exemption Code, correct the shipment and resubmit.

Narrative: S05 License Not Decrementated - Exhausted

Reason: The License Code/ License Exemption Code reported is S05 (Directorate of Defense Trade Control DSP-5). The license is exhausted.

Resolution: The DSP-5 license has not been decremented because license is exhausted. For further assistance, contact the Department of Commerce, Directorate of Defense Controls, Response Team on 202-663-1282.

For a complete list of Fatal Error Response Codes, their reasons, and resolutions, see [Appendix A - Commodity Filing Response Messages](#).

It is important that AES filers correct Fatal Errors as soon as they are received in order to comply with the [Foreign Trade Regulations](#). These errors must be corrected prior to export for shipments filed predeparture and as soon as possible for shipments filed postdeparture, but not later than ten calendar days after departure.

For further information or questions, contact the U.S. Census Bureau's AES Branch.

Telephone: (800) 549-0595, select option 1 for AES

Email: askaes@census.gov

Online: www.census.gov/trade

Blog: blogs.census.gov/globalreach