Physical Disability Board of Review (PDBR) Application Process

START: Veteran separated between 9/11/01 and 12/31/09 with 0, 10, or 20% combined disability

Veteran submits signed DD-294 to PDBR Central Intake Unit (CITU), San Antonio TX, to begin application process

Randolph AFB, San Antonio, Texas

CITU requests medical and disability evaluation documentation from the VA and the Veteran's Military Department

CITU receives requested documentation (paper copy); digitizes documents; uploads into PDBR central database

Arlington, VA

PDBR downloads case documentation at Joint Central Adjudication Unit (JCAU); reviews case, adjudicates case & recommends action to Designated Decision Authority (DDA)

Veteran's Military Department Decision Authority

DDA of Veteran's Military Department makes final decision on case and informs Veteran. If Veteran's prior disability separation is re characterized as a disability retirement, DDA coordinates correction of Veteran's military record as well as pay with DFAS and VA. If Veteran's disability is not re characterized, no change in status (with VA or Military Department).