

FY2011



*Our Mission: Improve Lives,  
Strengthen Communities, and Foster  
Civic Engagement Through Service  
and Volunteering*

# Congressional Budget Justification



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## **Office of Management and Budget PAR Pilot Program**

The Corporation chose to produce an alternative to the consolidated Performance and Accountability Report (PAR), as authorized under the Office of Management and Budget's Pilot Program. Participation in the pilot program enables the Corporation to report performance data later in the year when agency data is more complete. The alternative includes the FY 2009 Annual Financial Report (issued in November 2009) and this document, the FY 2011 Congressional Budget Justification/FY 2009 Annual Performance Report. The FY 2009 Annual Financial Report is available on the Corporation's website at: [http://www.nationalservice.gov/about/role\\_impact/performance.asp](http://www.nationalservice.gov/about/role_impact/performance.asp). The FY 2011 Congressional Budget Justification/FY 2009 Annual Performance Report is available at: <http://www.nationalservice.gov/budget>.

## **Data Validity**

The Corporation's program performance measures reported in this report are derived from two sources – agency grantees and other federal agencies. Financial performance measures are derived within the agency based on data in the financial system of record. No matter the source, the Corporation provides financial and performance data that is complete and reliable, except where specifically noted. In FY 2009, the Corporation continued its efforts to improve data collection across all programs, which resulted in improvements in data availability and data quality. The agency continued to make improvements in our grantee monitoring and in the Performance Measurement Database System, which is used to track agency performance metrics.



## Message from the Acting Chief Executive Officer

February 2010

I am pleased to present the FY 2011 Congressional Budget Justification for the Corporation for National and Community Service.

In FY 2011, the Corporation requests \$1.416 billion, which will enable the Corporation to continue to implement the significant expansions and improvements contained in the Edward M. Kennedy Serve America Act, strengthen our nation's civic infrastructure, and engage more Americans in solving critical problems through service.

This request builds on the strong and decisive support provided by the President and Congress last year through the passage of the Serve America Act and the Corporation's FY 2010 budget. It reflects the Administration's belief, shared by bipartisan governors and mayors across the country, that service isn't secondary or separate from achieving national priorities; it's essential to achieving them.

The request comes at a critical moment of both need and opportunity for national service. The economic downturn continues to cause hardship for millions of Americans, and many nonprofits face increased demands with declining resources. But in these tough times, there is strong momentum for citizen service – volunteering is on the rise, AmeriCorps applications have skyrocketed, social entrepreneurs are redefining service, and technology is providing new ways for citizens to engage and connect.

The FY 2011 request will build on this momentum and foster higher levels of innovation, collaboration, and impact in America's voluntary sector. It supports a significant expansion of AmeriCorps to approximately 105,000 members, focuses service on tackling tough national issues, expands service opportunities for students and seniors, and scales up our investment in cutting-edge community solutions through the Social Innovation Fund. It also builds the capacity of nonprofits across the country to better utilize volunteers by increasing support for training, technology, recruitment, and bolsters effective engagement of civic-minded Americans through the Volunteer Generation Fund.

The request also strengthens the Corporation's information technology and management infrastructure, helping the Corporation achieve higher levels of efficiency, cost-effectiveness, and management excellence, and ensuring that we have the capacity to support the longer-term expansion envisioned by the President and the Congress. As the Corporation moves to a new 2011-2015 Strategic Plan, the budget expands the Corporation's ability to measure performance through standardized metrics as called for in the Serve America Act.

As the nation's largest grantmaker for service and volunteering, the Corporation plays a critical role in building the capacity of America's nonprofit sector and expanding the reach and impact of volunteers in addressing pressing social problems. Last fiscal year, the Corporation engaged an estimated 5.5 million Americans in service, the largest total in our history. The needs are great, Americans are eager to serve, and enactment of this budget will enable the Corporation to harness the energy and ingenuity of citizens to meet critical needs in our communities and nation.

In Service,

A handwritten signature in black ink that reads "Nicola Goren". The signature is written in a cursive style, with the first name "Nicola" and the last name "Goren" clearly legible. A long horizontal line extends from the end of the signature to the right.

Nicola O. Goren  
Acting Chief Executive Officer

# Overview

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The Corporation for National and Community Service (the Corporation) plays a vital role in supporting the American culture of citizenship, service and responsibility. As the nation's largest grant maker in the area of service and volunteering, the Corporation promotes service around the country and helps organizations engage volunteers effectively. Since 1993, the Corporation has operated three major programs – AmeriCorps, Learn and Serve America, and Senior Corps. Members and volunteers who serve in Corporation programs provide vital assistance to their communities through local institutions. These institutions include: nonprofits, K-12 schools, institutions of higher learning, faith-based and other community organizations, as well as local and municipal government.

## FY 2011 Budget Request and Performance Plan

On April 21, 2009, President Barack Obama signed the Edward M. Kennedy Serve America Act, which reauthorized and significantly expanded the programs administered by the Corporation. The Act also charges the Corporation with advancing national service as a solution to our most pressing national challenges. The President's Budget proposes \$1.416 billion for the Corporation, an increase of \$266 million from the enacted FY 2010 level. This request will provide Americans of all ages the opportunity to serve. It also ensures that this service is focused on creating real impact in our communities by cultivating and expanding the best models of service and social innovation.

This Budget request:

- **Increases the number of AmeriCorps national service participants** serving across the Corporation to approximately 105,000 in FY 2011. This level is an increase of roughly 20,000 over the planned FY 2010 level. This includes 2,000 Summer of Service participants.
- **Expands AmeriCorps NCCC** to increase the program's ability to respond to disasters around the country and aid in long-term recovery efforts.
- **Supports emerging leadership in low-income communities** through Learn and Serve America's Summer of Service program, employing them as assets to improve their individual communities and improving their leadership skills and academic engagement. The Corporation also will continue the 10-year longitudinal study on the impact of Learn and Serve America programming.
- **Expands the Corporation's capacity to measure and track performance and outcomes** in the aggregate, including the development of standardized performance metrics.
- **Provides funding to nonprofits through the Social Innovation Fund** to test promising new approaches to major challenges, leverage private and foundation capital to meet these needs, and grow evidence-based programs.
- **Supports the recruitment and management of volunteers through the Volunteer Generation Fund**, a necessary investment as the Corporation provides an on-ramp to a lifetime of service to more Americans.
- **Makes specific enhancements to the Corporation's IT infrastructure** to support both growth and excellence in the Corporation's programs.

**Table 1. Request Summary** (dollars in thousands)

Account	FY 2009	Enacted	FY 2010	FY2011	Difference	
	Enacted	FY 2009 Recovery Act	Enacted	Request	\$	%
<b>Operating Expenses</b>	<b>\$811,639</b>	<b>\$194,000</b>	<b>\$1,054,021</b>	<b>\$1,297,586</b>	<b>\$243,565</b>	<b>23.1%</b>
Allocations:						
AmeriCorps State and National	\$271,196	89,000	\$372,547	\$488,033	\$115,486	31.0%
AmeriCorps VISTA	96,050	65,000	99,074	98,000	(\$1,074)	-1.1%
AmeriCorps NCCC	27,500		29,000	34,593	\$5,593	19.3%
State Commission Admin Grants <sup>1</sup>	11,790		17,000	18,000	\$1,000	5.9%
National Service Trust	131,075	40,000	197,000	293,662	\$96,662	49.1%
Learn and Serve America	37,459		39,500	40,198	\$698	1.8%
Senior Corps	213,785		220,900	221,100	\$200	0.1%
RSVP	58,642		63,000	63,000	\$0	0.0%
Foster Grandparents Program	108,999		110,996	111,100	\$104	0.1%
Senior Companion Program	46,144		46,904	47,000	\$96	0.2%
Subtitle H <sup>2</sup>	14,753		60,500	77,000	\$16,500	27.3%
Innovation, Demonstration, & Other	14,753		5,500	6,000	\$500	9.1%
Social Innovation Fund	n/a		50,000	60,000	\$10,000	20.0%
Volunteer Generation Fund <sup>1</sup>	n/a		4,000	10,000	\$6,000	150.0%
Serve America Fellowships <sup>1</sup>				1,000	\$1,000	
Nonprofit Capacity Building Program <sup>1</sup>	n/a		1,000		(\$1,000)	-100.0%
Evaluation	3,891		6,000	8,000	\$2,000	33.3%
Training / Technical Assistance <sup>1,3</sup>	n/a		7,500	13,000	\$5,500	73.3%
Disability Grants	4,140		5,000	6,000	\$1,000	20.0%
<b>Salaries and Expenses</b>	<b>71,715</b>	<b>6,000</b>	<b>88,000</b>	<b>109,000</b>	<b>\$21,000</b>	<b>23.9%</b>
<b>Office of the Inspector General</b>	<b>6,512</b>	<b>1,000</b>	<b>7,700</b>	<b>9,000</b>	<b>\$1,300</b>	<b>16.9%</b>
<b>Total</b>	<b>\$889,866</b>	<b>\$201,000</b>	<b>\$1,149,721</b>	<b>\$1,415,586</b>	<b>\$265,865</b>	<b>23.1%</b>

<sup>1</sup> The FY 2011 request reflects an amount requested that differs from an amount that would be provided under the provisions of the Serve America Act.

<sup>2</sup> The FY 2011 request reflects a separate allocation of funding for Disability Grants as provided by the Serve America Act.

<sup>3</sup> Reflects a separate allocation of funding for Training & Technical Assistance (Subtitle J) as provided by the Serve America Act. Training and technical assistance activities were previously funded by an allocation from each of the agency's programs. The budget for FY 2009 was \$7.1 million.

**AmeriCorps State and National:** The FY 2011 Budget request of \$488.033 million is a critical investment in the Corporation that will allow a planned 94,570 AmeriCorps members to make an intensive commitment to national service that has impact in the communities they serve and expands opportunities for a new generation of leaders.

**AmeriCorps VISTA:** The FY 2011 Budget request of \$98 million will support a planned 7,665 full-time and summer AmeriCorps VISTA members who will leverage an additional 1.3 million volunteers. The Corporation will focus AmeriCorps VISTA grant making on local economic growth, job creation, housing, as well as credit and asset development.

**AmeriCorps National Civilian Community Corps:** The FY 2011 Budget request of \$34.593 million will support a planned 1,295 full-time NCCC members serving each month – 40 percent more than the FY 2010 level – who will complete an estimated 672 projects across the nation. The increase in members supports the Corporation's efforts to better utilize the program's campus structure in order to increase its impact in communities.



**State Service Commissions:** The FY 2011 Budget request of \$18 million will support the expanded administrative and oversight functions of the Commissions following the passage of the Kennedy Serve America Act as well as the increased number of AmeriCorps programs and members managed by each Commission.

**Learn and Serve America:** The FY 2011 Budget request of \$40.198 million will provide continued support for service-learning programs in our nation's schools, including \$1 million for a Summer of Service program that will engage 2,000 emerging leaders in low-income areas. The request also includes \$1 million for continued funding of the Corporation's 10-year longitudinal study on the impact of service-learning.

**National Service Trust:** The FY 2011 Budget request of \$293.662 million will fund Segal AmeriCorps Education Awards for eligible AmeriCorps members who complete their terms of service. The maximum education award will increase from \$5,350 to \$5,550. This request also will fund \$500 education awards for eligible Summer of Service program participants.

**Senior Corps:** The FY 2011 Budget request for the three Senior Corps programs is \$221.1 million and will fund an estimated 458,100 volunteers across all three programs.

- **RSVP:** The FY 2011 Budget request of \$63 million will support approximately 414,500 RSVP volunteers across 761 projects. Volunteers will serve over 60 million hours in their communities and recruit an estimated 61,000 additional volunteers.
- **Foster Grandparent Program:** The FY 2011 Budget request of \$111.1 million will allow 28,400 FGP volunteers to provide 24.1 million hours of service to 250,500 children and youth with exceptional needs.
- **Senior Companion Program:** The FY 2011 Budget request of \$47 million will support approximately 15,200 SCP volunteers who will provide over 12 million hours of care and respite services to 68,000 frail seniors and their caregivers.

**Innovation, Demonstration, and Assistance:** The FY 2011 Budget request of \$77 million will support existing projects and new initiatives enacted in the Kennedy Serve America Act aimed at increasing the capacity of nonprofits to utilize volunteers effectively, spurring innovation in the public sector, and creating new ways for individuals to serve. Specifically, the Corporation requests \$60 million for the Social Innovation Fund, \$10 million for the Volunteer Generation, and \$6 million in funding for initiatives such as the 9/11 Day of Service and Remembrance and the Call to Service Campaign. The Corporation also requests \$1 million to pilot a Serve America Fellowship program.

**Disability Grants:** The FY 2011 Budget request of \$6 million will fund grants targeted at increasing the awareness of and access to national service programs among people with disabilities.

**Training and Technical Assistance:** The FY 2011 Budget request of \$13 million will support training and technical assistance services to programs and entities receiving or applying for financial support from the Corporation. It also will provide capacity building support to the nonprofit sector at large.

**Evaluation:** The FY 2011 Budget request of \$8 million will support expanded in-depth evaluations and assessments of the performance and impact of Corporation programs. The Corporation also will continue to support the *Volunteering in America* Study and Civic Health Index.

**Salaries and Expenses:** The FY 2011 Budget request of \$109 million will support increased staffing and significant improvements to the Corporation's IT infrastructure to support the expansion in agency programming.

**Office of Inspector General:** The FY 2011 Budget request of \$9 million will be focused on areas intended to enhance the management and overall performance of the Corporation.

The Corporation is currently drafting its 2011 – 2015 Strategic Plan, informed by the planning and implementation of the Kennedy Serve America Act. Consequently, it is not possible to provide a full, detailed performance plan for FY 2011 at this time. Once complete in fall 2010, the plan will include new and revised performance measures and targets for all programs and provide the framework through which the agency will institute critical reforms to its operations and organizational structures. These reforms are expected to increase efficiency and effectiveness and include consolidated application and reporting procedures for our grantees, a streamlined grant making processes, and increased flexibility to provide comprehensive training and technical assistance across agency programs.

The performance plan in this budget request covers key areas included in the current strategic plan and the Kennedy Serve America Act, including volunteer mobilization, support and assistance to the nonprofit sector, and service targeting disadvantaged Americans and distressed communities.

## Summary of FY 2009 Accomplishments

In February 2006, the Corporation adopted a Strategic Plan for FY 2006 through FY 2010 ([http://www.nationalservice.gov/about/focus\\_areas/index.asp](http://www.nationalservice.gov/about/focus_areas/index.asp)). The plan identifies five key strategic initiatives that reflect emerging demographic, social, and economic trends – trends that pose both challenges and opportunities for the nation:

- **Mobilize More Volunteers.** Increase the overall number of volunteers and the intensity of volunteering;
- **Ensure a Brighter Future for All of America's Youth.** Provide mentors to disadvantaged youth and engage such youth in service;
- **Engage Students in Communities.** Increase volunteering among all students from kindergarten through college and expand the use of service-learning in schools;
- **Harness Baby Boomers' Experience.** Expand volunteering among Baby Boomers and provide frail elderly people with help to remain living independently; and
- **Support Disaster Preparedness and Response.** Build national, state, and local disaster response capacity by using volunteers.

As shown in Table 2 on the following page, the Corporation met or exceeded its performance targets on six of eight measures for which data was available. The agency awarded and managed nearly \$700 million in grants to states and the nonprofit sector in support of civic engagement and in response to the economic downturn and other serious challenges facing the nation. The Corporation engaged over 5.5 million Americans in results-driven service in FY 2009 – the largest total in the agency's history, including a record 1 million volunteers engaged in the agency's Martin Luther King, Jr. grant programs.

The Corporation placed greater emphasis on expanding recruitment and improving the management of volunteers in the guidance issued prior to and following grant competitions. The agency also expanded efforts to generate volunteers, financial and in-kind support from the business community – from Fortune 500 companies to small businesses – to help support organizations and agencies to expand their volunteer base.

The Corporation exceeded all performance targets in the area of mentoring and providing service opportunities to disadvantaged children and youth, reflecting the Corporation's highly focused efforts to promote this activity among its grantees. It also reflects that agency's emphasis on engaging such youth in quality service-learning experiences in an attempt to increase both civic and academic engagement. The

Corporation has devoted significant resources to this area across programs and created partnerships with several organizations to expand mentoring services across the country.

For example, the agency co-sponsors the National Mentoring Month campaign each year, partnering with the Harvard Mentoring Project, MENTOR, and more than 50 national organizations, which coordinate local campaign activities across the country and promote the value of mentoring and volunteer recruitment.

**Table 2. Summary of FY 2009 Corporation Performance by Strategic Initiative**

Strategic Initiative and Performance Measure	FY 2009 Target	FY 2009 Actual	
<b>Mobilize More Volunteers</b>			
Number of volunteers supported by Corporation-sponsored programs (including Corporations program members, participants, volunteers, and leveraged community volunteers)	4,958,000	5,536,261	■
<b>Ensure a Brighter Future for All of America's Youth</b>			
Number of children and youth from disadvantaged circumstances mentored through Corporation programs	924,700	1,226,034	■
Number of children of prisoners mentored through Corporation programs	63,800	79,546	■
Number of children and youth from disadvantaged circumstances serving their communities through Corporation-sponsored programs	570,300	725,452	■
<b>Engage Students in Communities</b>			
Number of college students serving through Corporation programs	529,000	586,649	■
Percentage of organization funded through Learn and Serve America grant programs that have adopted at least six of nine institutional supports leading to sustainability for service-learning	29%	25% (est.)	■
<b>Harness Baby Boomers' Experience</b>			
Number of Baby Boomer volunteers generated through Corporation-sponsored programs	312,590	385,810	■
Number of clients who receive independent living services, including direct support and respite for informal caregivers through Corporation-sponsored programs	804,500	740,418	■

The percent of Learn and Serve America (LSA) grantees that have adopted key practices is expected to increase in FY 2009 compared to previous years, but is not expected to meet the established target. The Corporation has focused on serving new schools and engaging disadvantaged youth in its LSA programming, which may have resulted in this decline.

The number of clients and caregivers receiving support and respite in FY 2009 through agency programs fell short of the target primarily as a result of a shift in AmeriCorps VISTA away from this area. Instead, the program focused on meeting the needs of poor Americans in a down economy. AmeriCorps VISTA members were projected to provide services to 145,000 clients in FY 2009 but served only 45,000 by year's end.

Management reform was a key focus in FY 2009 and the Corporation achieved success in several important areas. For the tenth consecutive year, the Corporation earned an unqualified opinion on its financial statements. The consistency of this result across the past decade demonstrates the commitment of staff and the Corporation's leadership to ensuring full accountability, improving grants oversight, strengthening internal controls, and stabilizing agency IT systems.

**Table 3. Summary of FY 2009 Management Performance by Strategic Initiative**

Strategic Initiative and Performance Measure	FY 2009 Target	FY 2009 Actual	
<b>Improve Program and Project Quality</b>			
Percent of Corporation-funded grantees meeting or on track to meet program/project performance goals <sup>1</sup>	NA	NA	
<b>Cultivate a Culture of Performance and Accountability</b>			
Number of material weaknesses (MW), significant deficiencies (SD) or reportable conditions (RC) identified in the annual financial statement audit	0 MW 0 SD	0 MW 0 SD	■
Percentage of Government-wide financial management metrics where the Corporation is rated "green"	100%	69%	■
<b>Deliver Exemplary Customer Service</b>			
Overall Corporation score on the American Customer Satisfaction Index (100 point scale)	77	74	■
Overall score for satisfaction with the overall usability and effectiveness of the agency's major technology systems (100 point scale)	75	Data Available June 2010	
<b>Build a Diverse, Energized, and High-Performing Workforce</b>			
Percent of employees who report overall satisfaction with their jobs	72%	69%	■

<sup>1</sup> In FY 2004, the Corporation began implementing systems and grantee reporting guidance to enable the collection of data to calculate this measure; however, collection of this data in the aggregate across all Corporation programs is not currently possible due to limitations in the grants management system.

Though not mandated by the CFO Act, the Corporation measures itself against a set of nine metrics that are similar to U.S. CFO Council Government-wide Financial Management Metrics. From September 2004 through February 2005, the Corporation achieved "green" on only one out of nine (11 percent) of these metrics. Over the years, a great deal of effort has been devoted to improving performance on these metrics. For FY 2009, the yearly average of "green" scores was 69 percent. Comparable average scores for FY 2005, FY 2006, FY 2007 and FY 2008 are 43 percent, 48 percent, 62 percent and 63 percent, respectively. By focusing efforts on improving those metrics with the lowest performance levels (i.e. payments to vendors) it is expected that the average "green" score will improve significantly in FY 2010.

The Corporation's score on the American Customer Satisfaction Index fell short of the FY 2009 target. In addition, despite an increase from the prior year, the Corporation did not meet its FY 2009 target for the percent of employees reporting overall job satisfaction.

The Corporation will continue its efforts in this area, with a focus on providing expanded professional development and training opportunities as well as acknowledging employees who exceed expectations of the leadership.

## American Recovery and Reinvestment Act of 2009

Following the passage of the American Recovery and Reinvestment Act, the Corporation swiftly and carefully awarded \$152 million to hundreds of grantees across the nation. Through the AmeriCorps State and National and AmeriCorps VISTA programs, over 14,000 additional members were enrolled in service directly related to improving the social and economic conditions worsened by the recession. Additional members will be enrolled in FY 2010, bringing the total to 15,000 members. These AmeriCorps members will serve across fiscal years 2009 and 2010.

The Corporation also received \$6 million in non-grant funding through the Act, which enabled the agency to begin the process of moving its IT infrastructure from headquarters in Washington, DC to a more stable off-site environment, as well as \$40 million for the National Service Trust for education awards for AmeriCorps members.

## Implementation of the Kennedy Serve America Act

In order to implement the various components of the Serve America Act, the Corporation assembled a team of more than 80 staff from across the agency. Led by an executive steering committee consisting of senior managers, 15 working groups were formed to focus on specific program areas and crosscutting topics such as technology, training, and performance measures.

This team made significant progress in their work and met all benchmarks for initial implementation of the Kennedy Serve America Act. Some highlights include:

### Rulemaking

In September 2009, the Corporation published an interim final rule in the Federal Register, aligning the agency's regulations with the Kennedy Serve America Act provisions that take effect in FY 2010. The rule can be found on the Corporation's website on the rulemaking page, <http://www.nationalservice.gov/about/serveamerica/rulemaking.asp> or at <http://edocket.access.gpo.gov/2009/pdf/E9-21671.pdf>.

Following this, the Corporation will address issues in Senior Corps and provisions in the Act pertaining to the Segal AmeriCorps Education Award and the National Service Trust. These include the number of terms of service, the transferability of the education award for those over 55, and more.

### AmeriCorps State and National

The Corporation published a Notice of Funding Availability (NOFA) for 2010 AmeriCorps State and National grants. The notice, which is available on the agency's funding opportunities page ([http://www.nationalservice.gov/for\\_organizations/funding/nofa.asp](http://www.nationalservice.gov/for_organizations/funding/nofa.asp)), reflects the new priorities and program features of the Kennedy Serve America Act, including giving priority to applicants that address compelling unmet needs in education, the environment, healthy futures, veterans, and economic opportunity. The notice also outlines the new options for national performance measures and fixed amount grants.

A working group of state and national grantees has been assisting agency staff in developing pilot performance measures. The Corporation also is gathering input from a working group of State Commissions and national direct grantees on implementing the single competition established by the Kennedy Serve America Act. The application instructions require multi-state projects to describe their consultations with the State Commission in each state in which they propose to operate. The working group will disseminate a set of best practices for that process when they are complete.

### State Service Commissions

Under the Kennedy Serve America Act, funding for training and disability programming is now available to all Corporation grantees. These funds are distributed on an annual basis to each state through its State Commission. Beginning in January 2010, organizations operating Corporation programs can contact their State Commission for information on training and funding for reasonable accommodation.

### AmeriCorps NCCC

The Kennedy Serve America Act requires AmeriCorps NCCC to increase the number of disadvantaged youth serving in the program. In order to achieve this goal, AmeriCorps NCCC is forming partnerships with other youth-serving organizations to identify individuals eligible to enroll as AmeriCorps NCCC members. For example, in January 2010, the program kicked off a new partnership with the National Guard Youth Challenge, which works primarily with disadvantaged youth. In addition, the Kennedy Serve America Act requires closer

consultation between AmeriCorps NCCC and State Commissions on project deployment. AmeriCorps NCCC has developed a protocol to facilitate this consultation and has solicited feedback from state commissions.

#### **Segal AmeriCorps Education Award**

The Kennedy Serve America Act made important changes to the Segal AmeriCorps Education Award, including increasing the amount of future awards, expanding the available uses of future awards, and authorizing individuals over age 55 (other than AmeriCorps VISTA members) to transfer the award to a child or grandchild under certain conditions. Some of these provisions took effect at the start of FY 2010, while others must undergo rulemaking.

Also, beginning in FY 2010, the maximum education award value will be equivalent to the maximum value of the Pell Grant for the award year in which the national service position was approved. For terms of service supported with FY 2010 funds, this amount will be \$5,350. For FY2011, the award will be \$5,550.

#### **Learn and Serve America**

In FY2010, the Corporation released two NOFAs for the new Learn and Serve America Higher Education and Summer of Service grants. The \$6.8 million allocated to an estimated seven to nine Higher Education grantees will support institutions that use innovative service-learning programming to meet the needs of local communities, and programs that foster lifelong civic engagement among students. The \$2 million in Summer of Service grants in FY 2010 will support collaborative efforts to implement community-based service-learning projects during the summer months.

#### **RSVP Competition**

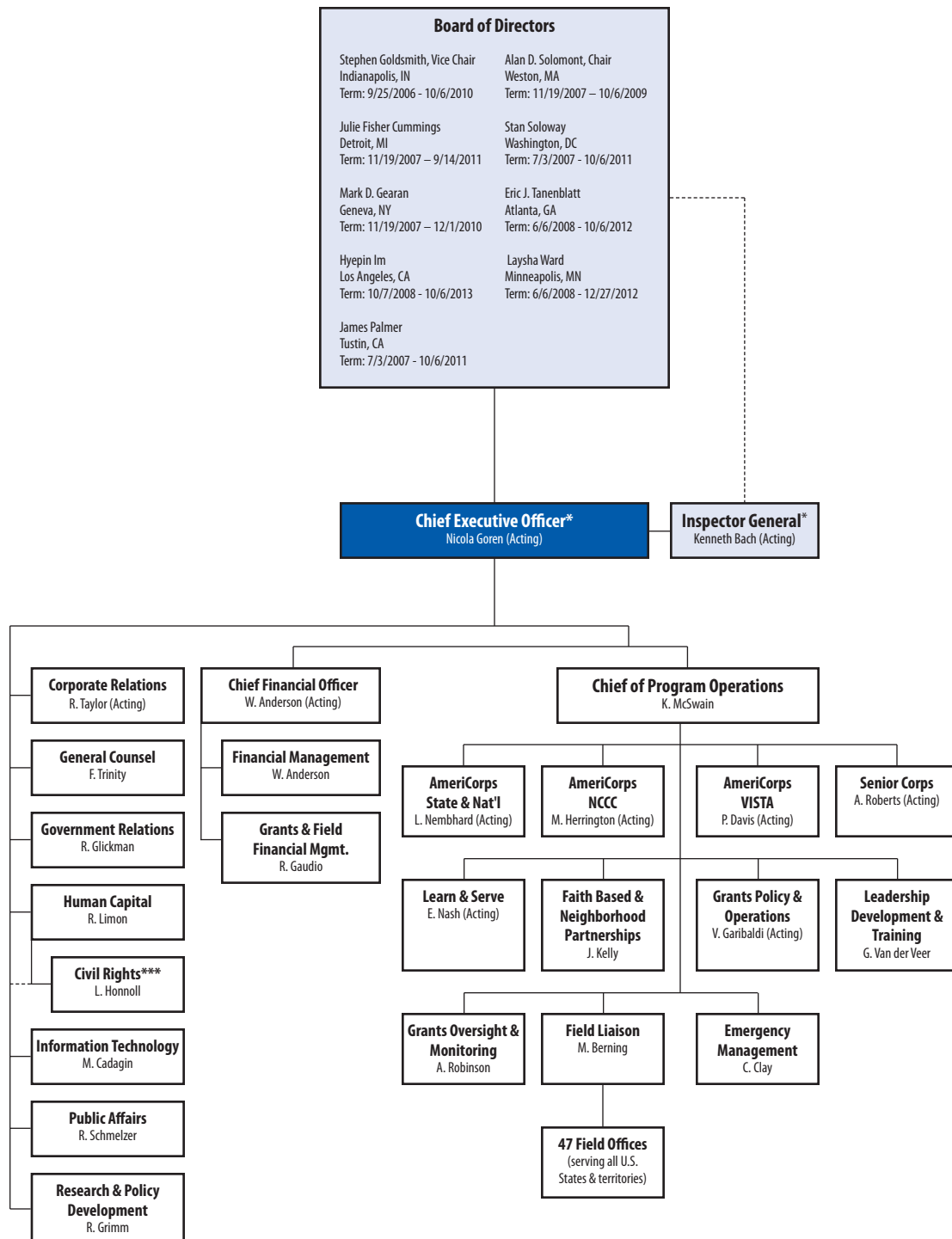
A working group composed of Corporation State Office and Senior Corps staff has begun work on the process for RSVP competition. Their initial efforts are focused on designing the evaluation process outlined in the Kennedy Serve America Act that each RSVP grantee must undergo in preparation for competition.

#### **Subtitle H**

In December 2009, the Corporation released a draft NOFA for its 2010 Social Innovation Fund (SIF) grant competition. The Corporation solicited public feedback on the funding notification from over 1,000 individuals and organizations before even releasing the draft NOFA. The draft NOFA received 249 comments through January 15, 2010. The Corporation expects to award grants to five to seven intermediary organizations in 2010. Annual awards, which will run for five years, are expected to be in the range of \$1 million to \$10 million. Intermediary organizations – grant making institutions – will apply for SIF funding and then make sub-grants to a portfolio of promising nonprofit organizations.

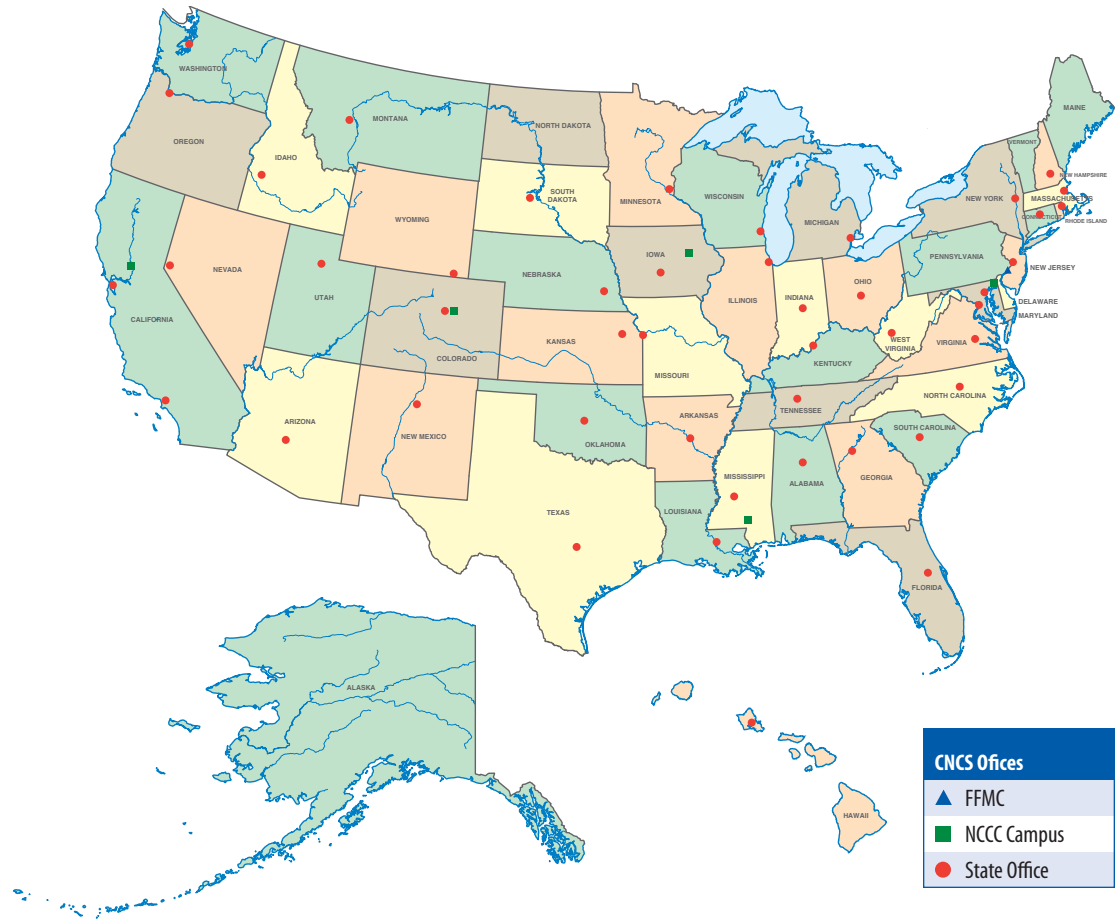
The Corporation expects to release NOFAs for the Volunteer Generation Fund and Nonprofit Capacity Building Fund in spring 2010. The competition for the Volunteer Generation Fund will be open only to State Service Commissions, as indicated in the agency appropriation.

Figure 1. Corporation Organizational Chart



\* Presidential Appointments with Senate confirmation  
 \*\* In accordance with the Inspector General Act, Section 3a  
 \*\*\* The director has independent authority to advise the CEO on pre-complaint and complaint issues. The CEO contributes to the director's performance review.

Figure 2. Corporation Field Offices





# Bill Language and Analysis

## Corporation for National and Community Service

### Operating Expenses

(including transfer of funds)

For necessary expenses for the Corporation for National and Community Service ("the Corporation") to carry out the Domestic Volunteer Service Act of 1973 (" 1973 Act") and the National and Community Service Act of 1990 (1990 Act"), [\$857,021,000, of which \$319,974,000 shall be to carry out the 1973 Act and \$537,047,000 shall be to carry out the 1990 Act] and notwithstanding sections [198B(b)(3),] 1985(g)(,) and 501 (a)(4)(C)[, and 501(a)(4)(F)] of the 1990 Act, \$1,297,586,000: *Provided*, That of the amounts provided under this heading: (1) up to 1 percent of program grant funds may be used to defray the costs of conducting grant application reviews, including the use of outside peer reviewers and electronic management of the grants cycle; (2) \$293,662,000, to remain available until expended, shall be paid to the National Service Trust for expenses authorized under Subtitle D of title 1 of the 1990 Act; (3) in addition to the amounts provided in the previous clause, the Corporation may transfer funds from the amounts allocated to grants under Subtitle C of title 1 of the 1990 Act, upon determination that such transfer is necessary to support the activities of national service participants and after notice is transmitted to the Congress; ([2]4) [\$50,000,000 shall be available for expenses authorized under section 501(a)(4)(E) of the 1990 Act;] \$10,000,000 shall be available for expenses authorized under 501(a)(4)(F)(ii) of the 1990 Act, which, notwithstanding any other provision of law, shall be awarded by the Corporation on a competitive basis to State Commissions and nonprofit organizations; ([3]5)[\$7,500,000] \$13,000,000 shall be available for expenses to carry out sections 112(e), 179A and 198O and subtitle J of title I of the 1990 Act, notwithstanding section 501(a)(6) of the 1990 Act; ([4]6) [\$5,000,000] \$6,000,000 shall be available for grants to public or private nonprofit institutions to increase the participation of individuals with disabilities in national service and for demonstration activities in furtherance of this purpose, notwithstanding section 129(k)(1) of the 1990 Act; ([5]7) [\$17,000,000] \$18,000,000 shall be available to provide assistance to State commissions on national and community service, under section 126(a) of the 1990 Act and notwithstanding section 501(a)(5)(B) of the 1990 Act; and (8) up to \$1,000,000 shall be available for grants to State Commissions authorized under 198B of the 1990 Act, notwithstanding subsections 198B(b)(1), (b)(2)(A) and (B), and (b)(3) [; (6) \$29,000,000 shall be available to carry out subtitle E of the 1990 Act; and (7) \$4,000,000 shall be available for expenses authorized under section 501(a)(4)(F) of the 1990 Act, which, notwithstanding the provisions of section 198P shall be awarded by the Corporation on a competitive basis to State commissions] (*Departments of Labor, Health and Human Services, and Education, and Related Agencies Appropriations Act, 2010*)

### [National Service Trust]

[(including transfer of funds)]

[For necessary expenses for the National Service Trust established under subtitle D of title I of the National and Community Service Act of 1990 (" 1990 Act"), \$197,000,000, to remain available until expended: *Provided*, That the Corporation for National and Community Service may transfer additional funds from the amount provided within "Operating Expenses" allocated to grants under subtitle C of title I of the 1990 Act to the National Service Trust upon determination that such transfer is necessary to support the activities of national service

participants and after notice is transmitted to the Committees on Appropriations of the House of Representatives and the Senate: *Provided further*, That amounts appropriated for or transferred to the National Service Trust may be invested under section 145(b) of the 1990 Act without regard to the requirement to apportion funds under 31 U.S.C 1513(b).] (*Departments of Labor, Health and Human Services, and Education, and Related Agencies Appropriations Act, 2010.*)

#### **Salaries and Expenses**

For necessary expenses of administration as provided under section 501 (a)(5) of the National and Community Service Act of 1990 and under section 504(a) of the Domestic Volunteer Service Act of 1973, including payment of salaries, authorized travel, hire of passenger motor vehicles, the rental of conference rooms in the District of Columbia the employment of experts and consultants authorized under 5 U.S.C. 3109, and not to exceed \$2,500 for official reception and representation expenses, [\$88,000,000] \$109,000,000. (*Departments of Labor, Health and Human Services, and Education, and Related Agencies Appropriations Act, 2010.*)

#### **Administrative Provisions**

[Sec. 401. The Corporation for National and Community Service ("the Corporation") shall make any significant changes to program requirements, service delivery or policy only through public notice and comment rulemaking. For fiscal year 2010, during any grant selection process, an officer or employee of the Corporation shall not knowingly disclose any covered grant selection information regarding such selection, directly or indirectly, to any person other than an officer or employee of the Corporation that is authorized by the Corporation to receive such information.]

Sec. [402]401. AmeriCorps programs receiving grants under the National Service Trust program shall meet an overall minimum share requirement of 24 percent for the first 3 years that they receive AmeriCorps funding, and thereafter shall meet the overall minimum share requirement as provided in section 2521.60 of title 45, Code of Federal Regulations, without regard to the operating costs match requirement in section 121(e) or the member support Federal share limitations in section 140 of the National and Community Service Act of 1990, and subject to partial waiver consistent with section 2521.70 of title 45, Code of Federal Regulations.

Sec. [403]402. [Donations made to the Corporation for National and Community Service under section 196 of the National and Community Service Act of 1990 ("1990 Act") for the purposes of financing programs and operations under titles I and II of the 1973 Act or subtitle B, C D, or E of title I of the 1990 Act shall be used to supplement and not supplant current programs and operations.] *Notwithstanding the provisions of section 501(a)(1)(D) of the 1990 Act, the Corporation shall fund summer of service program grants authorized under section 119(c)(8) of the 1990 Act from funds made available to provide financial assistance under 501(a)(1)(F)(iii) of the 1990 Act.*

Sec. 403. *In addition to the requirements in Sec. 146(a) of the 1990 Act, use of an educational award for the purpose described in Sec. 148(a)(4) shall be limited to individuals who are veterans as defined under Sec. 101 of the Act. (Departments of Labor, Health and Human Services, and Education, and Related Agencies Appropriations Act, 2010.)*

#### **Office of Inspector General**

For necessary expenses of the Office of Inspector General in carrying out the Inspector General Act of 1978, [\$7,700,000] \$9,000,000. (*Departments of Labor, Health and Human Services, and Education, and Related Agencies Appropriations Act, 2010.*)

Table 4. Appropriations Language Analysis

Language Provision/Change	Explanation
<b>Operating Expenses</b>	
<p><b>1. Delete:</b> \$857,021,000, of which \$319,974,000 shall be to carry out the 1973 Act and \$537,047,000 shall be to carry out the 1990 Act</p>	<p>Beginning in fiscal year 2008, the Corporation's two separate program operating expense appropriations were consolidated into a single account. This consolidation provides the Corporation some additional flexibility regarding management of its programs. However, the current consolidated account still contains separate limits on amounts that may be obligated for either DVSA or NCSA programs. A lump sum appropriation available for all programmatic activities would reduce administrative burdens and afford the Corporation greater effectiveness in managing its programs, consistent with applicable reprogramming guidelines.</p>
<p><b>2. Delete:</b> 198B(b)(3) <b>and delete:</b> , and 501(a)(4)(C)</p>	<p>Editorial changes to conform to the changes described in items 5 and 6 below.</p>
<p><b>3. National Service Trust</b> <i>Add: (2) \$293,662,000, to remain available until expended, shall be paid to the National Service Trust for expenses authorized under Subtitle D of title 1 of the 1990 Act; (3) in addition to the amounts provided in the previous clause, the Corporation may transfer funds from the amounts allocated to grants under Subtitle C of title 1 of the 1990 Act, upon determination that such transfer is necessary to support the activities of national service participants and after notice is transmitted to the Congress</i></p>	<p>For fiscal year 2010, the Corporation received an appropriation directly to the National Service Trust. Appropriating the amount needed to support Trust obligations to the Corporation's Operating Expenses account, and providing for transfer more closely follows the Corporation's authorizing legislation. The fiscal year 2011 request restores the transfer authority in the Operating Expenses appropriation.</p>
<p><b>4. Social Innovation Fund.</b> <b>Delete:</b> \$50,000,000 shall be available for expenses authorized under section 501(a)(4)(E) of the 1990 Act</p>	<p>Section 501(a)(4)(E) of the 1990 Act makes a mandatory allocation of \$60,000,000 of the Corporation's FY 2011 appropriation for the Social Innovation Fund. The Corporation's request for Operating Expenses includes this amount, making a specific allocation in the appropriations language unnecessary.</p>
<p><b>5. Volunteer Generation Fund.</b> <i>Add: \$10,000,000 shall be available for expenses authorized under 501(a)(4)(F)(ii) of the 1990 Act, which, notwithstanding any other provision of law, shall be awarded by the Corporation on a competitive basis to State Commissions and nonprofit organizations</i></p>	<p>Provides \$10 million for the Volunteer Generation Fund established by Public Law 111-13.</p>
<p><b>6. Serve America Fellowships</b> <i>Add: up to \$1,000,000 shall be available for grants to State Commissions authorized under 198B of the 1990 Act, notwithstanding subsections 198B(b)(1), (b)(2)(A) and (B), and (b)(3)</i></p>	<p>Provides initial funding for the Serve America Fellowship program established by Public Law 111-13.</p>
<p><b>7. NCCC</b> <b>Delete:</b> (6) \$29,000,000 shall be available to carry out subtitle E of the 1990 Act</p>	<p>Consistent with item 1 above, removes the separate amount for AmeriCorps NCCC operations within the Corporation's Operating Expense appropriation.</p>
<p><b>8. Technical Edit</b> <b>Delete:</b> (7) \$4,000,000 shall be available for expenses authorized under section 501(a)(4)(F) of the 1990 Act, which, notwithstanding the provisions of section 198P shall be awarded by the Corporation on a competitive basis to State commissions</p>	<p>Technical edit to conform with item 5 above.</p>

**Table 4. Appropriations Language Analysis (Continued)**

Language Provision/Change	Explanation
<b>National Service Trust</b>	
<p><b>9. Delete:</b> For necessary expenses for the National Service Trust established under subtitle D of title I of the National and Community Service Act of 1990 ("1990 Act"), \$197,000,000, to remain available until expended: Provided, That the Corporation for National and Community Service may transfer additional funds from the amount provided within "Operating Expenses" allocated to grants under subtitle C of title I of the 1990 Act to the National Service Trust upon determination that such transfer is necessary to support the activities of national service participants and after notice is transmitted to the Committees on Appropriations of the House of Representatives and the Senate: Provided further, That amounts appropriated for or transferred to the National Service Trust may be invested under section 145(b) of the 1990 Act without regard to the requirement to apportion funds under 31 U.S.C 1513(b).</p>	<p>For fiscal year 2010, the Corporation received an appropriation directly to the National Service Trust. Appropriating the amount needed to support Trust obligations to the Corporation's Operating Expenses account, and providing for transfer more closely follows the Corporation's authorizing legislation. The fiscal year 2011 request restores the transfer authority in the Operating Expenses appropriation.</p>
<b>Administrative Provisions</b>	
<p><b>10. Delete:</b> SEC. 401. The Corporation for National and Community Service shall make any significant changes to program requirements, service delivery or policy only through public notice and comment rulemaking. For fiscal year 2010, during any grant selection process, an officer or employee of the Corporation shall not knowingly disclose any covered grant selection information regarding such selection, directly or indirectly, to any person other than an officer or employee of the Corporation that is authorized by the Corporation to receive such information.</p>	<p>This language infringes on the prerogatives of the Executive Branch in carrying out programs consistent with the authorizing statute.</p>
<p><b>11. Delete:</b> Donations made to the Corporation for National and Community Service ("the Corporation") under section 196 of the National and Community Service Act of 1990 ("1990 Act") for the purposes of financing programs and operations under titles I and II of the 1973 Act or subtitles B, C, D, or E of title I of the 1990 Act shall be used to supplement and not supplant current programs and operations</p>	<p>This language infringes on the prerogatives of the Executive Branch in carrying out programs consistent with the authorizing statute.</p>
<p><b>12. Add:</b> <i>Notwithstanding the provisions of section 501(a)(1)(D) of the 1990 Act, the Corporation shall fund summer of service program grants authorized under section 119(c)(8) of the 1990 Act from funds made available to provide financial assistance under 501(a)(1)(F)(iii) of the 1990 Act.</i></p>	<p>This language provides for the administration of the Summer of Service program as part of the Learn and Serve America's Innovative and Community-Based Programs without decreasing the funding provided to States for elementary and secondary school student programs.</p>
<p><b>13. Add:</b> <i>In addition to the requirements in Sec. 146(a) of the 1990 Act, use of an educational award for the purpose described in Sec. 148(a)(4) shall be limited to individuals who are veterans as defined under Sec. 101 of the Act.</i></p>	<p>This language provides tighter controls over the expanded use of national service education awards to attend GI Bill-eligible institutions as provided in Public law 111-13.</p>

# Budget Request and Performance Report

## Budget Activity 1:

## AmeriCorps State and National

(National and Community Service Act of 1990, Title I, Subtitle C)

**Table 5. AmeriCorps State and National Budget Summary** (dollars in thousands)

Budget Account	FY 2009 Actual	Estimated FY 2009 Recovery Act	FY 2010 Enacted	FY 2011 Request	Increase/ Decrease (2010-2011)
Formula grants to states <sup>1</sup>	80,8701	29,296	125,782	163,737	38,802
Competitive grants	162,880	38,131	223,414	290,830	66,013
Education Award Program	4,699	289	7,500	11,988	2,674
Set-asides for U.S. Territories	2,511	765	3,563	4,638	1,099
Set-asides for Indian Tribes <sup>1</sup>	1,6311	59	3,563	4,638	1,099
Subtotal, grants budget authority	252,591	68,540	356,322	475,831	109,687
Childcare for members	4,068	1,000	5,000	7,320	1,732
Grant making support costs	2,603	17,361	3,725	4,880	1,155
<b>Total Budget Authority</b>	<b>259,262</b>	<b>87,000</b>	<b>\$372,547</b>	<b>488,033</b>	<b>115,486</b>
<b>Projected Members</b>	<b>65,353</b>	<b>11,500</b>	<b>72,500</b>	<b>94,570</b>	<b>22,070</b>

<sup>1</sup> Reflects transfer of \$3 million in State formula grants and \$900,000 in Tribal grants to the National Service Trust. The transferred funding remained available after fulfilling all State formula and Tribal grants funding requests.

## Program Summary

AmeriCorps State and National programs build and strengthen the infrastructure of the nonprofit sector, increasing the scope and quality of services available to those most in need. AmeriCorps State and National programs are designed and managed by community organizations with the knowledge, expertise, and capacity to deploy AmeriCorps members to meet targeted, critical needs. Recruited and selected by the community organizations themselves, AmeriCorps members apply their knowledge and experience in areas such as teaching, tutoring and mentoring youth; increasing health literacy and providing access to healthcare; rehabilitating and weatherizing homes; building affordable housing; and increasing opportunities for the economically disadvantaged.

AmeriCorps State and National administers the following grant programs:

- **State Formula** grants are awarded to State Service Commissions utilizing a population-based formula. The Commissions, in turn, fund programs within their states.
- **State and National Competitive** grants are awarded to organizations operating in one or more states that have successfully competed in a nationwide selection process. Some of these grants are awarded on a fixed-amount basis and others are cost-reimbursable grants.

- **State and National Education Award Program (EAP)** grants are awarded to organizations operating in one or more states that have successfully competed in a nationwide selection process. Organizations receive a small fixed-amount grant.
- **Indian Tribes** grants provide one percent of program funds, which are awarded competitively to Indian Tribes.
- **U.S. Territories** grants provide one percent of program funds to individual organizations or State Service Commissions operating in the U.S. Territories, based on population size. In FY 2011, the Corporation anticipates the formation of a new Commission in the US Virgin Islands.

## Program Impact and Accomplishments

In FY 2009, the Corporation supported roughly 65,300 AmeriCorps members who served in more than 4,100 nonprofit, faith- and community-based groups, helping them expand their reach and better meet their mission. This does not include the additional 11,500 AmeriCorps members funded through the Recovery Act. AmeriCorps members tutored and mentored at-risk youth, built homes, prevented high school dropouts and expanded college access, conserved parks and public lands, supported food banks and shelters, and helped communities recover from disasters.

The impact the AmeriCorps members who served in FY 2009 – part of the largest AmeriCorps class to date – was further leveraged by the 1.2 million additional volunteers mobilized and managed through the program. This direct federal investment in communities fosters civic engagement among Americans young and old, whose experience and commitment are channeled to meet critical community needs, both during and after their year of intensive service.

AmeriCorps State and National continued to perform well in relation to the Corporation's current strategic plan, meeting five of seven performance targets. Specifically, the program made the following gains compared to the previous fiscal year:

- Increased the number of college students serving by 32 percent.
- Increased the number of disadvantaged youth serving communities by 25 percent.
- Increased the number of clients receiving independent living services by 20 percent.

As this is the final year of its current strategic plan, the Corporation and its Board of Directors did not update performance targets for fiscal years 2009 and 2010 for AmeriCorps State and National. Projected performance targets for FY 2011 are not provided given the update to the Corporation's Strategic Plan. Following the completion of the Corporation's 2011 – 2015 Strategic Plan in 2010, AmeriCorps State and National will have new and revised performance measures and targets for FY 2011 and beyond.

**Table 6. AmeriCorps State and National Performance on Corporation Strategic Initiatives**

Strategic Initiative and Performance Measure	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2009 Target	FY 2010 Target
<b>Engage Students in Communities</b>					
Number of College Students Serving	71,561	129,400	170,679	100,000	130,000
<b>Ensure a Brighter Future For All of America's Youth</b>					
Disadvantaged Children and Youth Serving Communities	113,092	123,147	154,540	10,000	125,000
Number of Incarcerated Parent's Children Mentored Through Corporation Programs	26,279	26,733	23,071	26,000	26,000
Number of Disadvantaged Youth Mentored Through the Corporation	249,294	472,842	476,971	165,000	200,000
<b>Harness Baby Boomers' Experience</b>					
Number of Clients Receiving Independent Living Services	53,901	90,303	108,166	90,000	75,000
Number of Baby Boomer Volunteers	63,165	127,262	132,699	127,000	140,000
<b>Mobilize More Volunteers</b>					
Number of Volunteers Recruited and/or Managed	987,002	1,061,609	1,175,664	1,200,000	1,500,000
Number of Volunteers Serving as Stipended AmeriCorps Members	66,616	66,978	65,353	n/a	72,500

The Corporation also awarded \$87 million in Recovery Act grants in FY 2009, which funded roughly 10,500. These members are already meeting the needs of distressed communities and organizations across the country hit hard by the economic crisis. Specifically, they are providing employment training, financial planning, and housing assistance; preventing home foreclosures, supporting tutoring and literacy programs, weatherizing homes, and expanding nonprofit capacity. additional AmeriCorps State and National members. The Corporation plans to award the remaining \$2 million in grants in FY 2010, which will support approximately 1,000 additional members.

Additional performance and financial information on the Corporation's Recovery Act activities can be found at the end of this chapter.

## FY 2011 Budget Request and Performance Plan

For FY 2011, the Corporation requests \$488.033 million for AmeriCorps State and National, an increase of roughly \$115 million above the enacted FY 2010 appropriation. This funding level will support approximately 94,570 AmeriCorps members, roughly 22,000 members higher than the previous year. These members are expected to leverage 1.75 million additional volunteers and significantly improve the capacity of local organizations to address specific challenges faced by communities across the country.

**Table 7. AmeriCorps State and National Program Cost Summary**

Budget Account	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Target	FY 2011 Target
Appropriation (in thousands)	264,825	256,805	259,262	372,547	488,033
Number of member slots approved (or estimated)	66,616	66,145	65,353	72,500	94,570
Cost per MSY <sup>1</sup>	9,631	8,826	8,880	7,674	7,633
Percent of total costs contributed from Corporation sources	54.7%	51.8%	53.5%	N/A	N/A

<sup>1</sup> A Member Service Year (MSY) represents an estimate of the cost of supporting an individual member for an entire fiscal year. The cost includes direct expenses (living allowances) and indirect expenses (recruitment and outreach). The cost per MSY is the appropriation divided by the number of MSYs.

This request represents an expansion of the AmeriCorps State and National program – toward the Kennedy Serve America Act’s goal of 250,000 members across all three AmeriCorps programs by 2017 – and will target five focus areas outlined in the Kennedy Serve America Act: Education, Clean Energy and the Environment, Healthy Futures, Veterans and Opportunity. The Corporation will measure the success of this significant investment and the use of service as a strategy to solve community problems through a series of national standardized performance measures in each of these issue areas.

AmeriCorps State and National will continue implementation of fixed-amount grants for full-time AmeriCorps programs, which began in FY 2010. The Corporation will build upon the lessons learned from these pilots in its FY 2011 programming. The Corporation expects the implementation of fixed-amount grants to result in greater emphasis on program results by grantees. The use of national performance measures will drive clear and quantifiable results demonstrating the impact of AmeriCorps grantee investment in communities. This will provide both grantees and Corporation staff with an increased capacity to focus on program quality and strengthen program outcomes.

## **AmeriCorps State and National: The Recovery Act of 2009**

Summary of Accomplishments from October 31, 2009 Progress Reports

### **AmeriCorps State and National Recovery Act Plan**

The Corporation received \$89 million in funding from the American Recovery and Reinvestment Act of 2009 to fund roughly 11,500 AmeriCorps members in the AmeriCorps State and National program. In FY 2009, 129 grants were awarded to current national, regional and local AmeriCorps grantees with proven track records that demonstrated the capacity to efficiently and effectively use Recovery Act funds to assist communities in need. AmeriCorps members funded through the Recovery Act have engaged in a range of activities in service to individuals and communities affected by the economic crisis. Activities include, but are not limited to:

- Employment and Skill Training Programs
- Tutoring and Literacy
- Financial Literacy
- Home Foreclosures and Housing Assistance
- Housing Rehabilitation and Access
- Healthcare Access
- Nonprofit Capacity Building
- Volunteer Generation and Management

The service of these AmeriCorps members is bolstering the capacity of community organizations that are faced with an increased need for their services.



## AmeriCorps State and National Recovery Performance Data

Grantees receiving Recovery Act funds and AmeriCorps member positions report on their progress toward meeting their performance goals on a quarterly basis. In their applications, these grantees selected from Corporation-designed standardized performance measures and/or created their own. (Grantees who only received funds to replace lost funding sources do not have programmatic performance goals.)

The data below aggregates the performance of the AmeriCorps State and National grantees through September 30, 2009, on the standardized performance measures. While these measures do not represent all of the activities in which Recovery Act-funded AmeriCorps members are engaged, they highlight key accomplishments in the area of economic recovery.

### Summary of AmeriCorps State and National Recovery Performance Data

Key Accomplishments	FY 2009 Estimated
<b>Employment and Skills Training Programs</b>	
Number of clients receiving employment and skills training and counseling	8,589
Number of clients placed in jobs as a result of training/counseling	144
<b>Tutoring and Literacy</b>	
Number of hours of tutoring and literacy services provided to clients	61,863
Number of clients receiving tutoring and literacy services	25,610
<b>Financial Literacy</b>	
Number of clients receiving services related to financial literacy	2,330
<b>Home Foreclosures and Housing Assistance</b>	
Number of clients receiving services related to home foreclosures and housing assistance programs	4,545
Number of clients who are able to remain in their housing.	135
<b>Housing Rehabilitation and Access</b>	
Number of clients receiving housing rehabilitation, weatherization and efficient-energy services	4,352
Number of existing homes and structures rehabilitated, weatherized or made more energy-efficient	923
Number of homes and structures made accessible for disabled persons	17
Number of homeless individuals transitioned into affordable housing	95
<b>Healthcare Access</b>	
Number of clients receiving information on health insurance, health care access and health benefits programs	10,091
Number of clients enrolled in health insurance and health benefits programs	1,169
<b>Volunteer Generation and Management</b>	
Number of community volunteers recruited to address needs in their communities	19,608
Number of clients served by community volunteers	147,832

## Examples of AmeriCorps State and National Recovery Act Activities

### **The Corps Network – Milwaukee Community Service Corps**

The Milwaukee Community Service Corps (MCSC) is an AmeriCorps program operated by The Corps Network. During the reporting period, 25 Wells Fargo employees teamed with MCSC crews to begin the rehabilitation of a boarded, vacant property donated by Wells Fargo. Wells Fargo hosted a national film crew to produce a video on the project to air to its employees and customers at all Wells Fargo Bank branches, and sponsored a Wells Fargo Volunteer Work Day to offer paid time away from the office for employees who were interested in assisting MCSC with the rehabilitation of the property. Early in the morning, the Wells Fargo employees joined MCSC crews in the daily operating regimen—beginning their day with a roll call, physical training, reflection and project assignments. MCSC/Wells Fargo work crews then set to work removing exterior and interior fixtures and furnishings in preparation for the rebuilding phase. When completed, the project will be a model for sustainable building practices and clean tech improvements for energy efficiency.

### **Michigan State Commission – Michigan Primary Care Association**

Eight Recovery Act AmeriCorps members provided information on health insurance, health care access and health benefits programs to 563 individuals. Of this total, 232 of those individuals received more direct assistance from the AmeriCorps members, resulting in 75 being properly assessed, 74 being referred to appropriate health programs to meet their continuing needs, and 71 receiving further education regarding their health issues. In addition, the members provided follow-up education and outreach to 39 individuals, while additional outreach attempts were made to another 143 individuals. Members were able to contact these individuals through their service with inter-agency collaboratives, at mobile food pantries, through educational presentations at a Latino Health fair, and by conducting outreach program assessments for their organization and partnering agencies.

## Budget Activity 2:

# AmeriCorps VISTA

(Domestic Volunteer Service Act of 1973, Title I, Part A)

**Table 8. AmeriCorps VISTA Budget Summary** (dollars in thousands)

Budget Items	FY 2009 Actual	Estimated FY 2009 Recovery Act	FY 2010 Enacted	FY 2011 Request	Increase/ Decrease (2010-2011)
Subsistence Allowance	\$48,227	\$36,663	\$49,648	\$49,355	-\$286
Post-Service Stipend	2,212	1,222	2,212	2,628	415
Health Care	15,000	9,500	16,365	17,382	1,017
Child Care	1,320	328	1,335	1,329	-13
Workers Compensation	800	-	800	800	-
Travel, Relocation & Settling In	4,321	5,378	4,438	4399	-39
Supervision & Transportation	6,947	4,071	6,804	6,347	-457
Technology Support	400	-	512	980	468
Training	15,328	6,863	15,415	13,250	-2,165
Evaluation, etc.	54	-	60	60	-
Recruitment and Outreach	1,441	975	1,485	1,470	-15
<b>Total Budget Authority</b>	<b>96,050</b>	<b>65,000</b>	<b>99,074</b>	<b>98,000</b>	<b>-1,074</b>
<b>Projected Members</b>	<b>7,289</b>	<b>3,765</b>	<b>7,665</b>	<b>7,665</b>	<b>0</b>

## Program Summary

AmeriCorps VISTA is the national service program designed to fight poverty and build economic opportunity. Authorized in 1964 as Volunteers in Service to America, the program was incorporated into the AmeriCorps network of programs in 1993. AmeriCorps VISTA supports efforts to alleviate poverty in urban and rural areas by engaging individuals 18 years and older in one year of full-time service. These AmeriCorps members build the organizational, administrative and financial capacity of programs that help low-income Americans gain the skills and resources they need to break the cycle of poverty. AmeriCorps VISTA members are assigned to nonprofit community organizations and public agencies through an application process managed by the Corporation's State Offices. Upon completion of their term of service, members select between two end-of-service benefits: a cash stipend paid from the AmeriCorps VISTA appropriation or the Segal AmeriCorps Education Award, paid from the National Service Trust.

The AmeriCorps VISTA program is guided by the core principles of sustainability, capacity building, and community empowerment. Through activities such as fundraising, establishment of volunteer recruitment and management systems, community outreach and partnership development, members strengthen local organizations and improve their ability to carry out their programs. Sponsoring organizations must ensure that their project engages residents of the targeted low-income community in the planning, development and implementation of the project to which members are assigned. In doing so, the program promotes service and community engagement at the local level.

AmeriCorps VISTA members receive a small living allowance, training, health care, child care, and travel or relocation costs; the organizations that sponsor members absorb most of the costs related to project supervision and logistical support. Sponsoring organizations may participate in a cost-share agreement with the Corporation and pay the living allowance for one or more AmeriCorps VISTA members – a practice that

allows the Corporation to support additional AmeriCorps VISTA members and prepares the sponsoring organization to support member activities long after the program has reached completion.

## Program Impact and Accomplishments

In FY 2009, the Corporation supported 7,289 AmeriCorps VISTA members who served in nearly 1,000 anti-poverty programs across the nation, building their capacity in the areas of education, employment, housing, and financial development. This does not include the additional 3,765 AmeriCorps members funded through the Recovery Act. AmeriCorps VISTA members raised nearly \$130 million in support of these local initiatives. This level fell short of the FY 2009 target of \$185 million, primarily as a result of the economic downturn. Nonetheless, this is the highest level of funding ever raised by members and represents a significant private sector investment in community-based, anti-poverty programs.

AmeriCorps VISTA performed well in relation to the Corporation's current strategic plan, having met or exceeded four of seven performance targets. As indicated in Table 9, the program made the following gains compared to the previous fiscal year:

- Mentored 31 percent more children of incarcerated parents.
- Increased the number of Baby Boomer volunteers by 24 percent.
- Increased the number of volunteers leveraged by 18 percent.

Performance in other areas, such as attracting college students and independent living services, fell short of expectations for two reasons. First, the Corporation placed an increased emphasis on programming that more directly addressed economic recovery. Second, the program had not collected and reported this data prior to FY 2008. Therefore, sufficient baseline data was not available to set more accurate targets for some measures. Projected performance targets for FY 2011 are not provided given the update to the Corporation's Strategic Plan. Once the new plan is complete in fall 2010, AmeriCorps VISTA will have new and revised performance measures and targets for FY 2011 and beyond.

**Table 9. AmeriCorps VISTA Performance Outcomes**

Strategic Initiative and Performance Measure	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2009 Target	FY 2010 Target
<b>Engage Students in Communities</b>					
Number of College Students Serving	*	344,524	313,770	350,000	350,000
<b>Ensure a Brighter Future For All of America's Youth</b>					
Number of Disadvantaged Youth Serving Communities	*	62,400	70,467	60,000	72,000
Number of children of prisoners mentored through VISTA	7,136	49,961	65,696	50,000	70,000
Number of Disadvantaged Youth Mentored through VISTA Programs	*	552,576	462,098	557,700	557,700
<b>Harness Baby Boomers' Experience</b>					
Number of Clients Receiving Independent Living Services	*	144,199	45,052	145,000	50,000
Number of Baby Boomer Volunteers	107,058	138,012	170,815	154,000	170,000
<b>Mobilize More Volunteers</b>					
Number of Volunteers Leveraged	610,785	1,067,955	1,257,886	1,100,000	1,300,000
Number of new VISTA members enrolled annually	6,852	7,404	7,289	n/a	7,665

Following the passage of the Recovery Act and approval of the program plan, the Corporation placed an additional 3,765 AmeriCorps VISTA members in FY 2009. These members are currently serving in nearly 600 projects across the country. Additional performance and financial information on the Corporation's Recovery Act activities can be found at the end of this chapter.

Also, in FY 2009, the Corporation undertook a Project Sustainability Assessment of the AmeriCorps VISTA program, aimed specifically at providing information on the extent to which the program helped organizations sustain their anti-poverty programs at least two years after the close-out of the grant. Results are expected in 2010 and the final report will include discussion of key factors that have either added or detracted from AmeriCorps VISTA's success in this area. The Corporation will use the findings to better understand and strengthen the long-term impact of the AmeriCorps VISTA resource.

## **FY 2011 Budget Request and Performance Plan**

For FY 2011, the Corporation requests \$98 million for the AmeriCorps VISTA program, a decrease of \$1.074 million from the enacted FY 2010 appropriation. This request will support the same level of AmeriCorps VISTAs as in FY 2010 but takes into account recent reforms that have lowered the cost of operating the program. The Corporation will focus AmeriCorps VISTA grant making in the following areas: local economic growth, job creation, housing, as well as credit and asset development. In addition, the agency will make targeted programmatic improvements based on the findings of the Project Sustainability Assessment.

The funding also will support the mobilization of over 1.3 million additional community volunteers and close to 18 million hours of additional service. The program also expects to raise \$175 million in in-kind and cash donations. The program will achieve these targets by continuing to reinforce volunteer mobilization and resource generation skills in Pre-Service Orientation and in the ongoing training opportunities provided to AmeriCorps VISTA throughout their service.

While subsistence and health care costs continue to rise, the Corporation has realized significant savings in other areas of the AmeriCorps VISTA budget, including training, travel, and supervision and transportation grants. As a result, the request will support a total of 7,665 members – 6,100 full time members and 1,565 Summer Associates – the same level as in FY 2010.

The projected savings will be achieved while maintaining quality programming by identifying areas of efficiency, including more effective use of distance-learning models for in-service training of AmeriCorps VISTA. AmeriCorps VISTA also increased its projected cost share target from 17 percent of member service years in FY 2010 to 20 percent in FY 2011.

As a result of these changes, the cost per member service year projected for FY 2011 is \$18,284 – \$114 less than the projected FY 2010 level. While the program cannot assume to achieve these same levels of savings each year, the Corporation will continue reviewing AmeriCorps VISTA's training and programming models over the coming months to identify additional cost savings and maximize AmeriCorps VISTA resources over time. These changes also position the AmeriCorps VISTA program for the growth anticipated by the Kennedy Serve America Act.

**Table 10. AmeriCorps VISTA Cost Summary**

	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2009 Recovery Act	FY 2010 Target	FY 2011 Target
Appropriation (in thousands)	\$95,468	\$93,800	\$96,050	\$65,000	\$99,074	\$98,000
Number of New Members Enrolled	6,852	7,404	7,289	3,765	7,665	7,665
Number of Member Service Years (MSYs) <sup>1</sup>	5,498	5,447	5,418	3,165	5,385	5,360
Cost per MSY <sup>1</sup>	\$17,364	\$17,220	\$17,987	20,537	\$18,398	\$18,284
Average Healthcare Cost per Member	\$2,413	\$2,754	\$2,970	\$3,039	\$3,039	\$3,300

<sup>1</sup> A Member Service Year (MSY) represents an estimate of the cost of supporting an individual VISTA member for an entire fiscal year. The cost includes direct expenses (living allowances) and indirect expenses (recruitment and outreach). The cost per MSY is the appropriation divided by the number of MSYs.

In FY 2011, the Corporation also will target resources to strengthen existing programs, and continue to develop new relationships with organizations that are working to fight poverty and build economic opportunity for poor Americans. Emphasis will be placed on programs that most directly stimulate local economic growth, in the areas of job creation, housing, and credit and asset development.

## AmeriCorps VISTA: The Recovery Act of 2009

Progress Report, October 31, 2009

### AmeriCorps VISTA Recovery Act Plan

A program designed to confront poverty and create economic opportunity, AmeriCorps VISTA is helping to address the economic challenges the nation faces today. AmeriCorps VISTA received \$65 million in funding from the Recovery Act. By April 24, 2009, the Corporation swore in its first cohort of 200 members. By September 30, 2009, 3,765 Recovery Act-funded AmeriCorps VISTAs had been placed in 572 anti-poverty projects throughout the country. These members support their projects in a range of areas including the following:

- Employment and skills training
- Financial fitness
- Home foreclosure prevention and housing assistance
- Nonprofit capacity building
- Volunteer generation and management
- Other activities that will support economic development in communities

### AmeriCorps VISTA Recovery Performance Data Act

Prior to awarding any VISTA resources under the Recovery Act, the Corporation outlined a set of performance measures for projects receiving VISTAs under the Recovery Act. While these measures do not represent all of the activities VISTAs may be performing, they highlight key accomplishments in the area of economic recovery. A total of 572 projects sponsoring the 3,765 Recovery Act VISTAs reported on the following data against these performance measures. The data reflect accomplishments for the reporting period of April 24, 2009 through October 31, 2009.

**Summary of AmeriCorps VISTA Recovery Performance Data**

<b>Volunteer Generation and Management</b>	
Number of individuals who served as community volunteers in your program	115,570
Number of service hours performed by community volunteers	1,706,076
Number of service hours performed by VISTA members	1,639,040
Number of clients served by community volunteers	992,519
<b>Non Profit Capacity Building</b>	
Dollar value of cash resources developed by AmeriCorps VISTA members	\$10,983,984
Dollar value of non-cash resources developed by AmeriCorps VISTA members	\$7,329,916
Number of new clients served	172,023
Number of new services offered to clients	470
<b>Employment and Skills Training Programs</b>	
Number of clients receiving employment and skills training and counseling	26,752
Number of clients placed in jobs as a result of training/counseling	5,343
<b>Financial Planning</b>	
Number of clients receiving services related to financial planning/literacy	24,076
<b>Home Foreclosures and Housing Assistance</b>	
Number of clients receiving services related to financial literacy	2,330

## A Selection of AmeriCorps VISTA Recovery Partners

**Project: Youth Conservation Corps, Inc.**

- **Location:** Waukegan, Illinois
- **Focus:** Life and work skills development, GED training, employment assistance
- Two AmeriCorps Act VISTA members

Youth Conservation Corps (YCC), Inc. helps at-risk, economically disadvantaged youth get their lives back on track, complete their GED, and learn how to look for a job. YCC also provides employment training and environmental education training to high school youth by engaging them in conservation projects. The AmeriCorps VISTA members at YCC conduct community outreach and recruit volunteers for environmental restoration and cleanup of two rivers in the area. These members have recruited 90 community volunteers, who have contributed 450 hours of service. Fundraising events and grant writing initiatives by the AmeriCorps VISTA members have brought in nearly \$625,000. These resources helped fund employment and skills training and counseling for 33 clients, resulting in 25 job placements. The clients also received financial planning and literacy services.

**Project: United Way of Central Alabama**

- **Serving:** Jefferson, Blount, St. Clair, Shelby, and Walker counties
- **Focus:** Asset development, financial stability and education
- Four AmeriCorps VISTA members

United Way of Central Alabama relies on AmeriCorps VISTAs to expand its capacity to strengthen the economic security of low-to-moderate income Alabamians; specifically, through outreach and recruitment for the Individual Development Account program, development and marketing of financial literacy education resources, expanded VITA income tax preparation assistance for Coalition partners, and foreclosure prevention activities. Through the effort of four Recovery Act-funded AmeriCorps VISTA members, the United Way of Central Alabama has supported 5,361 clients, providing financial planning and foreclosure and housing assistance to nearly 3,070 clients. Seven clients were able to bring their mortgage current, three clients were able to refinance their mortgage, six clients received a reverse mortgage, and two clients initiated a forbearance/repayment plan. These members also recruited 37 community volunteers, who contributed more than 1,750 hours of service.

**Project: Growing Home, Inc.**

- **Serving:** Denver and Adams County area, Westminster, Colorado Springs, and Pueblo
- **Focus:** Foreclosure prevention, housing assistance, financial literacy
- Four AmeriCorps VISTA members

A leading service provider in the Denver Metro area, Growing Home, Inc. works to prevent family homelessness. Growing Home also offers life skills classes, solution-focused counseling, and job-readiness coaching and support. Four AmeriCorps VISTA members support Growing Home in its efforts to assist families as they work to transition out of homelessness (or near-homelessness) and into self-sufficiency. The AmeriCorps VISTA members conduct needs assessment and organizational evaluations, develop partnerships, solicit resources, write grants and make presentations, and recruit and train volunteers.

To meet the increased demand at the food bank as a result of the economic situation, one member, Elisabeth Henifin, established a new partnership with a local branch of Farmers and Hunters Feeding the Hungry (FHH). "We were able to receive 100 pounds of processed game (elk and deer) that was donated by licensed hunters to a local meat processing facility," said Henifin. "As meat is something we rarely stock in our food bank, this donation from FHH allowed us to ensure that our food bank clients have access to protein to supplement their diets."

As of October 31, 2009, the Henifin and the other AmeriCorps VISTA members have helped Growing Home provide 44 clients with financial planning and literacy services and employment and skills training, and 36 clients with foreclosing and housing assistance. As a result, four clients have received jobs and 15 clients have remained in their homes.



**Project: Columbus Housing Partnership**

- **Serving:** Columbus and surrounding areas
- **Focus:** Housing, asset development
- Five AmeriCorps VISTA members

The Columbus Housing Partnership (CHP) provides quality, affordable housing and related services to low- to moderate-income working households in central Ohio. CHP also offers an array of programs to address the underlying social and economic needs facing individuals and families within Columbus' neighborhoods. Through this programming at CHP, AmeriCorps VISTA members promote economic literacy, link clients with social services, encourage civic responsibility, and assist clients with home purchases. These members also conduct outreach to organizations to support events within the community. As of September 30, 2009, these members have helped CHP provide foreclosure and housing assistance to 126 clients; 119 were able to stay in their homes.

**Project: West Tennessee Special Technology Access Resource (STAR) Center**

- **Serving:** 21 counties in West Tennessee
- **Focus:** Employment, education
- Three AmeriCorps VISTA members

The STAR Center provides assistive technology and referrals for people with disabilities in West Tennessee to help them fulfill their goals of education, employment, and independent living. Through the Center's Building Together Project, VISTAs build the capacity of the individual organizations where they serve and collaborate with other AmeriCorps VISTA members to develop resources and trainings and create related projects. Three members joined the project in May 2009. Since that time, they have recruited more than 535 community volunteers, who have contributed more than 6,000 hours of service. These members have also established community partnerships and expanded financial resources through effective communication, marketing, and outreach. To make STAR's service more accessible to disabled clients who have difficulty with transportation, one member, Thomas Buie, is developing a distance education plan to bring online training to client's home computer. STAR anticipates serving an additional 100 clients per year by offering distance education. The efforts of Recovery Act-funded AmeriCorps VISTA members have enabled more than 300 new disabled clients to receive employment and skill training and more than 20 disabled individuals to be placed in permanent full and part-time jobs.

## Budget Activity 3:

# AmeriCorps National Civilian Community Corps

(National and Community Service Act of 1990, Title I, Subtitle E)

**Table 11. AmeriCorps National Civilian Community Corps Budget Summary** (dollars in thousands)

Budget Item(s)	FY 2009 Actual <sup>1</sup>	FY 2010 Enacted	FY 2011 Request	Increase/Decrease (2010-2011)
Program Support	13,061	12,830	16,019	3,190
Program Operations	16,868	16,170	18,574	2,404
<b>Total Budget Authority</b>	<b>\$29,929</b>	<b>\$29,000</b>	<b>\$34,593</b>	<b>\$5,593</b>
FTE	88	90	104	14
<b>Total Annualized Members<sup>2</sup></b>	<b>816</b>	<b>944</b>	<b>1,295</b>	<b>351</b>

<sup>1</sup> FY 2009 actual includes \$1.3 million from Federal Emergency Management Agency and \$1.1 million in carryover funds.

<sup>2</sup> Annualized member enrollment reflects the average numbers of members serving each month across the entire fiscal year.

## Program Summary

AmeriCorps National Civilian Community Corps (NCCC) is a residential, team-based program that provides leadership and service opportunities for young Americans between the ages of 18 and 24, to address pressing national and community needs in all 50 states through 10 months of full-time, intensive national service. Since 2000, AmeriCorps NCCC members from across the country have served more than 3.4 million hours on over 1,350 disaster service projects.

The program provides rigorous training in competencies, such as first aid, CPR, firefighting, case management and asset mapping. These skills prepare members to serve as first responders and as force multipliers who can effectively coordinate and manage episodic volunteers. In addition to disaster mitigation and response, AmeriCorps NCCC members serve at the request of local, state, and regional organizations upon completion of their training, in the areas of infrastructure improvement, environmental stewardship and conservation, urban and rural development, and energy conservation.

AmeriCorps NCCC's structure of national office with five regional campuses allows for rapid deployment of teams to meet local as well as national needs such as disaster relief. This structure also enables the program to partner with resource poor rural and urban communities that lack the capacity to manage and support grant programs, as well as to strategically partner with other national service programs to enhance the impact on the communities they serve.

## Program Impact and Accomplishments

In FY 2009, AmeriCorps NCCC devoted 60 percent of its total resources to relief and recovery efforts nationwide, providing support to displaced and needy individuals, families, and communities. AmeriCorps NCCC teams supported disaster response efforts in partnership with FEMA, Red Cross, State Commissions and local municipalities in West Virginia, North Dakota, Minnesota, Mississippi, New Orleans, and Houston.

In April 2009, AmeriCorps NCCC members were on the ground as first responders to historic flooding in Minnesota and North Dakota – leading sandbagging efforts, staffing shelters, and providing disaster assistance. To date, members have served more than 2,100 hours in disaster relief efforts in Minnesota and North Dakota. Additionally, since 2005, AmeriCorps NCCC members from all campuses have served over 2.6 million hours in the Gulf Coast region on over 975 relief and recovery projects.

**Table 12. AmeriCorps National Civilian Community Corps FY 2009 Project Summary** (dollars in thousands)

Issue Area	Projects Completed	Hours Completed	Percentage of Projects
Disaster/Public Safety	233	558,000	53%
Education	40	104,000	9%
Environment	83	158,000	19%
Unmet Human Needs	82	180,000	19%
<b>Total</b>	<b>438</b>	<b>1,000,000</b>	<b>100%</b>

In total, the average AmeriCorps NCCC member completed 1,930 hours of service during their 10-month service period. In addition disaster relief, members completed 205 education, environmental and human needs projects, totaling over 440,000 hours.

In FY 2009, AmeriCorps NCCC met or exceeded two of its four performance targets related to the Corporation's current strategic plan. Following the spike in volunteering in fiscal years 2006 and 2007 in response to the Gulf hurricanes, the program's performance has leveled out to pre-hurricane levels but did not meet its target for leveraged volunteers in FY 2009. Nonetheless, the additional 46,500 volunteers recruited by the program is a strong accomplishment, translating into an average of 41 volunteers recruited by each AmeriCorps NCCC member.

Projected performance targets for FY 2011 are not provided given the update to the Corporation's Strategic Plan.

**Table 13. AmeriCorps NCCC Performance Outcomes**

Strategic Initiative and Performance Measure	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2009 Target	FY 2010 Target
<b>Engage Students in Communities</b>					
Number of College Students Engaged	52,530	3,792	4,200	4,000	4,000
<b>Ensure a Brighter Future For All of America's Youth</b>					
Number of Disadvantaged Children and Youth Serving Communities	297	393	445	300	400
Number of Disadvantaged Children and Youth Mentored	19,994	18,839	17,527	18,000	18,000
<b>Mobilize More Volunteers</b>					
Number of Volunteers Recruited and/or Managed	138,000	65,000	46,731	125,000	48,400
Number of Stipended Members (Member Service Years)	1,063	1,106	1,120	n/a	1,200

## FY 2011 Budget Request and Performance Plan

For FY 2011, the Corporation requests \$34.593 million for AmeriCorps NCCC, an increase of \$5.5 million above enacted FY 2010 appropriation. This request will support an annualized enrollment level of 1,295 members in FY 2011, an increase of 37 percent over the FY 2010 level. AmeriCorps NCCC members will complete an estimated 672 projects across the nation and the cost per member is projected to decrease by 13 percent.

**Table 14. AmeriCorps National Civilian Community Corps Cost Components**

	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Target	FY 2011 Request
Appropriation (\$ in thousands)	\$26,789	\$23,782	\$27,500	\$29,000	\$34,593
Number of Member Service Years <sup>1</sup>	1,063	1,106	1,120	1,200	2,320
Annualized Enrollment <sup>2</sup>	n/a	n/a	816	944	1,295
Cost per Annualized Member <sup>3</sup>	–	–	\$33,700	\$30,720	\$26,712

<sup>1</sup> A Member Service Year (MSY) represents an estimate of the cost of supporting an individual AmeriCorps NCCC member. The cost includes direct expenses (living allowances) and indirect expenses (recruitment and outreach). The increase in MSYs in 2011 is a one-year increase caused by the planned shift in program start dates.

<sup>2</sup> The Corporation began using annualized member enrollment to calculate AmeriCorps NCCC's in 2009 when the program moved to one-year budget authority. This is a more accurate representation of the number of members supported in a fiscal year.

<sup>3</sup> The Cost per Annualized Member is the appropriation divided by the annualized member enrollment.

The Corporation will focus AmeriCorps NCCC programming on response to natural and other disasters, infrastructure improvement, environmental stewardship and conservation, energy conservation, and urban and rural development in FY 2011 and will explore continued gains in program effectiveness and efficiency. Until the update to the Corporation's strategic plan is complete in fall 2010, it is not possible to provide full, detailed performance measures.

Based on the clear focus on disaster relief and assistance in the Kennedy Serve America Act, the Corporation has developed a multi-year plan that will capitalize on the strengths of AmeriCorps NCCC's residential model to provide stronger and more intensive service across the nation particularly in times of disaster.

The multi-year plan begins in FY 2011 with a shift of all program start dates out of the first quarter of the fiscal year. Given that the most costly period for an NCCC class is the first four weeks of member training, this shift means that the Corporation will not have to face such significant costs at a time when agency spending is potentially restricted. The three affected campuses (Southwest Region, Pacific Region and Southern Region) will instead start new member classes in September, prior to the start of the fiscal year.

The plan also entails moving toward full utilization of all campuses leased by the Corporation for the AmeriCorps NCCC program. As shown in Table 15, full utilization entails supporting two classes each year at each of the five campuses. The enacted FY 2010 appropriation will support 1,200 members and utilize 42 percent of campus capacity. The Corporation proposes a pilot expansion of the Southern Region campus in Vicksburg, MS in FY 2011, with two classes at maximum enrollment (240 members). This initial expansion will increase total utilization of campus capacity by 38 percent in FY 2011.

**Table 15. AmeriCorps NCCC Campus Capacity**

Campus	Full Facility Utilization	Single Class Facility Utilization	FY 2010 Facility Utilization	Proposed FY 2011 Utilization
Atlantic Region	640	320	240	320
North Central Region	480	240	240	240
Pacific Region	640	320	320	320
Southern Region	480	240	160	480
Southwest Region	640	320	240	320
<b>Total</b>	<b>2,880</b>	<b>1,440</b>	<b>1,200</b>	<b>1,680</b>
<i>% Capacity</i>	<i>100%</i>	<i>50%</i>	<i>42%</i>	<i>58%</i>

The pilot project at the Southern Region campus in FY 2011 will evaluate the impact maximum enrollment can have on a campus's efficiency. The degree of effectiveness and efficiency demonstrated by the pilot will assist the Corporation in refining its multi-year plan for AmeriCorps NCCC and determining whether full utilization of all campuses is warranted.

AmeriCorps NCCC is committed to being cost effective while maintaining sound financial management practices and increasing the service they provide to communities experiencing disasters. Over the past several years, AmeriCorps NCCC has implemented a number of measures aimed at improving efficiency, e.g. increasing the member to full-time staff ratio, having members prepare their own meals, and reducing training costs by employing existing staff as trainers and soliciting pro bono services.

## Budget Activity 4:

# State Service Commission Administration Grants

(National and Community Service Act of 1990, Title I, sections 126(a) and 178)

**Table 16. State Commission Administration Grants, Budget Summary** (dollars in thousands)

Budget Account	FY 2009 Actual	FY 2010 Enacted	FY 2011 Request	Increase/Decrease (2010-2011)
State Service Commission Administration Grants	\$11,790	\$17,000	\$18,000	\$1,000
<b>Total Budget Authority</b>	<b>\$11,790</b>	<b>\$17,000</b>	<b>\$18,000</b>	<b>\$1,000</b>

## Program Summary

Fifty-three governor-appointed commissions currently administer approximately two-thirds of AmeriCorps State and National grant funds. State Service Commissions conduct outreach to prospective AmeriCorps grantees, oversee and monitor programs, and provide the training and technical assistance necessary to build the capacity of faith and other community-based organizations that seek to run AmeriCorps programs. In addition, the Commissions are responsible for encouraging national service and volunteerism by establishing state-wide goals and actively pursuing them in collaboration with other Corporation programs, volunteer centers, Voluntary Organizations Active in Disaster (VOADs) and a wide variety of other constituencies. State Service Commission activities include hosting statewide volunteer conferences, coordinating state volunteer training and matching systems, and coordinating volunteers responding to disasters.

Section 501(a)(4) of the National and Community Service Act calls for State Service Commissions to receive 40 percent of Program Administration funding. However, because the Corporation now receives a separate Salaries and Expenses appropriation, the 40 percent allocation is no longer operative, and the funding level for State Service Commission Administration Grants has been specified in appropriations bill language. Administration funds are allocated according to a population-based formula and are matched on a 1:1 basis by each state, with no Commission receiving less than \$250,000 or more than \$1 million.

## FY 2011 Budget Request and Performance Plan

The Corporation requests \$18 million for State Service Commissions to support their administrative and oversight functions. The request is based on a minimum formula allocation of \$250,000 and a maximum of \$850,000. This represents an increase of \$1 million above the enacted FY 2010 appropriation and reflects the anticipated formation of a Commission in the US Virgin Islands and the second year of operations for a new Commission in Puerto Rico. It also reflects the additional work that State Commissions will have to undertake in the coming years to accommodate the growth in Corporation programs envisioned in the Kennedy Serve America Act.

**Table 17. Projected FY 2011 State Commission Administrative Grant Allocations with an \$18 million Appropriation**

State	FY 2010 Allocation	FY 2011 Allocation
Alabama	\$321,325	\$331,992
Alaska	\$250,000	\$250,000
American Samoa	\$250,000	\$250,000
Arizona	\$349,909	\$364,852
Arkansas	\$250,000	\$250,000
California	\$809,876	\$850,000
Colorado	\$326,112	\$337,496
Connecticut	\$250,000	\$250,000
Delaware	\$250,000	\$250,000
District of Columbia	\$250,000	\$250,000
Florida	\$530,804	\$572,800
Georgia	\$398,888	\$421,155
Guam	\$250,000	\$250,000
Hawaii	\$250,000	\$250,000
Idaho	\$250,000	\$250,000
Illinois	\$445,560	\$474,808
Indiana	\$347,294	\$361,845
Iowa	\$250,000	\$250,000
Kansas	\$250,000	\$250,000
Kentucky	\$250,000	\$325,121
Louisiana	\$250,000	\$328,220
Maine	\$250,000	\$250,000
Maryland	\$336,333	\$349,245
Massachusetts	\$349,876	\$364,814
Michigan	\$401,016	\$423,602
Minnesota	\$329,770	\$341,700
Mississippi	\$250,000	\$250,000
Missouri	\$340,697	\$354,261
Montana	\$250,000	\$250,000
Nebraska	\$250,000	\$250,000
Nevada	\$250,000	\$250,000
New Hampshire	\$250,000	\$250,000
New Jersey	\$381,900	\$401,627
New Mexico	\$250,000	\$250,000
New York	\$546,004	\$590,274
North Carolina	\$392,097	\$413,349
North Dakota	\$250,000	\$250,000
Ohio	\$424,842	\$450,991
Oklahoma	\$250,000	\$250,000
Oregon	\$250,000	\$250,000
Pennsylvania	\$440,931	\$469,486
Puerto Rico	\$250,000	\$250,000
Rhode Island	\$250,000	\$250,000
South Carolina	\$250,000	\$329,425
Tennessee	\$345,372	\$359,636
Texas	\$625,390	\$681,532
Utah	\$250,000	\$250,000
Vermont	\$250,000	\$250,000
Virginia	\$369,401	\$387,259
Virgin Islands	\$0	\$250,000
Washington	\$350,946	\$366,043
West Virginia	\$250,000	\$250,000
Wisconsin	\$335,656	\$348,466
Wyoming	\$250,000	\$250,000
<b>Total</b>	<b>\$17,000,000</b>	<b>\$18,000,000</b>

**Notes:** South Dakota is not included because it has not established a commission. Amounts may change when revised Census figures are available.

## Budget Activity 5: Learn and Serve America

(National and Community Service Act of 1990, Title I, Subtitle B)

**Table 18. Learn and Serve America Budget Summary** (dollars in thousands)

Budget Item(s)	FY 2009 Actual	FY 2010 Enacted	FY 2011 Request	Increase/ Decrease (2010-2011)
School-based Formula	\$17,249	\$21,019	\$22,003	\$984
School-based Competitive	\$5,683	\$0	\$0	\$0
School-based Tribes and U.S. Territories (set-aside)	\$709	\$650	\$680	\$30
Community-based Competitive	\$4,172	\$0	\$0	\$0
Higher Education	\$9,271	\$9,029	\$9,451	\$422
Innovation in Service-Learning Research	\$0	\$7,417	\$6,670	-\$747
Service-Learning Longitudinal Study	\$0	\$1,000	\$1,000	\$0
GARP	\$375	\$385	\$391	\$6
<b>Total Budget Authority</b>	<b>\$37,459</b>	<b>\$39,500</b>	<b>\$40,198</b>	<b>\$698</b>
<b>Total Volunteers and Participants</b>	<b>1,500,000</b>	<b>1,450,000</b>	<b>1,600,000</b>	<b>150,000</b>

### Program Summary

Learn and Serve America (LSA) provides an on-ramp to active citizenship and lifelong volunteering for over a million and a half students each year from kindergarten through college. The service-learning programs that LSA supports engage young people in identifying and addressing community needs, while also strengthening the capacity of communities to address their unique, long-term challenges. Integrating community service and teaching enhances classroom and extracurricular learning and has been demonstrated to improve students' academic, civic, and social skills.

LSA administers a range of grant programs to engage students of all ages in service-learning activities that directly impact their communities:

**School-based Formula** funds are allotted by statutory formula to State Education Agencies (SEAs) to support service-learning through partnerships between elementary and secondary schools and community organizations.

**Higher Education** grants are awarded competitively to institutions of higher education to implement service-learning programs that engage students, faculty, and staff in service to the local community. These grants help to increase the long-term capacity of service-learning programs at institutions of higher education.

**Indian Tribes and U.S. Territories Grants** are funded with School-based funds and are awarded competitively to support service-learning programs locally or throughout a Tribal nation or U.S. Territory. The Kennedy Serve America Act requires that up to three percent but no less than two percent of LSA's School-Based funds are used to support service-learning projects in Tribal nations or U.S. Territories.

**Summer of Service** grants support collaborative efforts to establish or implement community-based service-learning programs during the summer months. Summer of Service programs will engage 2,000 middle school students in projects that are intensive, structured, supervised, and designed to produce identifiable improvements to the community. This opportunity provides youth – particularly those from disadvantaged



circumstances – with service-learning experiences that will motivate them to become more civically engaged and aspire to obtain higher education. Program participants who complete at least 100 hours of service within the summer program are eligible for a \$500 education award.<sup>1</sup>

## Program Impact and Accomplishments

The Corporation funded 115 LSA grantees during the 2009 program year (FY 2008 funding) that directly implemented programs and/or provided sub-grants to approximately 1,600 local operating sites. As a result, 1.5 million participants were engaged in service-learning activities for nearly 20 million hours through LSA grant making, addressing challenges and unmet needs across communities.

**Table 19. LSA Performance on Corporation Strategic Initiatives**

Strategic Initiative and Performance Measure	FY 2007 Actual	FY 2008 Actual	FY 2008 Target	FY 2009 Estimate	FY 2009 Target	FY 2010 Target
<b>Engage Students in Communities</b>						
Number of Higher Education Institutions Matching Segal Award <sup>1</sup>	76	77	67	NA	NA	NA
Number of College Students Serving	76,408	83,436	75,000	80,000	75,000	85,000
Percent of LSA Funded Org Adopting 6 of 9 Sustainability Measures	22%	23%	28%	25%	29%	30%
<b>Ensure a Brighter Future For All of America's Youth</b>						
Number of Disadvantaged Children and Youth Serving Communities	442,265	428,664	500,000	500,000	500,000	500,000
Number of Disadvantaged Youth Mentored through Learn and Serve programs	79,112	94,501	100,000	120,000	110,000	110,000
Percentage of K-12 schools receiving Learn and Serve America grants where 50% or more of the students are eligible for the free or reduced price school lunch program.	49%	53%	50%	54%	52%	55%
<b>Harness Baby Boomers' Experience</b>						
Number of LSA Baby Boomer Volunteers	20,597	21,825	25,000	25,000	25,000	25,000
<b>Mobilize More Volunteers</b>						
Number of LSA Volunteers and Participants	1,200,000	1,200,000	1,300,000	1,500,000	1,450,000	1,600,000
Number of Volunteers Leveraged through Learn and Serve Programs	127,006	141,500	150,000	150,000	130,000	130,000
Number of Volunteer Service Hours Generated through Learn and Serve Programs	12,500,000	19,900,000	25,400,000	22,000,000	22,000,000	22,000,000

<sup>1</sup> The Corporation is no longer tracking this measure.

Final performance data is not yet available for FY 2009 since the Corporation awards LSA grants toward the end of each fiscal year. These grants were focused in the following areas:

### Education

Higher education grants totaling \$9.271 million were awarded in two different areas. One group of six grantees is focused on the utilization of Web 2.0 strategies to engage more college students in service. These grantees are leveraging social media tools and the Internet to build an online community of students and faculty dedicated to civic action. A second group of 18 grantees are developing program models that address critical community needs created or worsened by the economic downturn. These models engage students and institutions of higher education in service that supports local nonprofit sectors.

<sup>1</sup> At the discretion of the Chief Executive Officer, a participant who is deemed economically disadvantaged can earn a maximum of \$750.

### Community-based Programs

Grants totaling \$4.17 million were awarded to eight national, statewide, and regional nonprofits, to support local service-learning programs, primarily during after-school, weekend, and summer hours.

### School-based Competitive Programs

School-based STEM (Science, Technology, Engineering and Math) grants totaling \$5.683 million were awarded to seven programs to support the integration of service-learning into middle school STEM curriculum to enhance achievement of academic standards while fostering civic responsibility and knowledge. Classroom learning is applied to the implementation of service activities related to watershed restoration, water quality, air quality and environmental education.

### School-based Indian Tribes and U.S. Territories

School-based grants totaling \$1 million were awarded to six tribal nations to make young people part of the solution to the methamphetamine crisis, which is devastating Indian communities and rural areas across the U.S. Grantees engage tribal youth in a variety of anti-meth efforts, including participating in local methamphetamine task forces, serving as peer educators who counsel youth on the dangers of meth, promoting traditional culture and values, developing substance abuse awareness campaigns, and engaging in community service as a positive alternative to drug use. An additional three grants totaling \$709,239 were awarded to school-based tribal entities to implement programs that provide service-learning activities that address a number of local, community issues.

Though grant making through LSA is relatively small, several grantees have successfully leveraged their Corporation funding to acquire additional resources to expand program resources and success.

As part of the National Service-Learning Clearinghouse, Corporation research has documented the significant benefits of service-learning and found that students who participated in service-learning projects that involve reflection, planning, and a duration of a semester or more were three times as likely to believe that they can make a great deal of difference in their community.<sup>1</sup> Moreover, in a national study of service-learning programs for students aged 12-18, the Corporation found that when students had roles in planning projects, as well as sufficient opportunities for reflection, they were more likely to say they would engage in service in the next year, were more interested in world events, and felt more efficacious.<sup>2</sup>

## FY 2011 Budget Request and Performance Plan

For FY 2011, the Corporation requests \$40.198 million for Learn and Serve America, an increase of \$698 thousand over the enacted FY 2010 appropriation. This level of funding includes \$1 million for the Summer of Service program, and will support 150,000 additional program participants over the FY 2010 level. Specifically, LSA plans to:

- **Engage disadvantaged youth in service.** Grantees who receive funding through the Summer of Service program will target disadvantaged youth in service to low-income communities, employing them as assets to improve their individual communities as well as their leadership skills and civic engagement. Applicants will demonstrate the civic impact on students who participate. LSA also will continue to implement its Youth Engagement Zone initiative.
- **Mentor disadvantaged youth.** Grantees will mentor over 120,000 youth from disadvantaged backgrounds by matching them with a college student or adult in a supervised setting through school-based and other programs aimed at supporting and advancing their academic achievement and college access.

<sup>1</sup> National Service Learning Clearinghouse. Online. Available: <http://www.nylc.org/objects/publications/StandardsResearch.pdf>, pg. 2

<sup>2</sup> National Service Learning Clearinghouse. Online. Available: <http://www.nylc.org/objects/publications/StandardsResearch.pdf>, pg. 17

- **Catalyze college students to serve.** Grantees will attract over 195,000 college students to service. These students will create a vital link between institutions of higher education and challenged communities, particularly through their support to local nonprofits and schools struggling with high dropout rates.

This request also includes \$1 million to support the second year of a ten-year longitudinal study on the impacts of service-learning. This study, together with the implementation of national performance measures, will continue to provide data on the impact of service-learning on communities and students.

In FY 2011, the Corporation will focus school-based formula grants on increasing student achievement and making measurable improvements in the environment, health, and economic success for students and communities. Higher Education grants will continue to focus on drop-out prevention, teacher preparation, and Science, Technology, Engineering, and Mathematics (STEM).

As part of the update to the Corporation's strategic plan, LSA will focus on developing performance measures specifically on student engagement, student attendance, student behavior, and student academic achievement. However, until the update to the Corporation's strategic plan is complete in fall 2010, it is not possible to provide a full, detailed performance plan.

## Budget Activity 6:

# National Service Trust

(National and Community Service Act of 1990, Title I, Subtitle D)

**Table 20. National Service Trust Budget Summary** (dollars in thousands)

Budget Item(s)	FY 2009 Actual	FY 2010 Enacted	FY 2011 Request	Increase (2010-2011)
National Service Trust	\$131,074	\$197,000	\$293,662	\$96,662
<b>Total Budget Authority</b>	<b>\$131,074</b>	<b>\$197,000</b>	<b>\$293,662</b>	<b>\$97,000</b>

## Program Summary

The National Service Trust (the Trust) was established by the National and Community Service Trust Act of 1993 to provide funds for Segal AmeriCorps Education Awards for eligible participants who successfully complete their terms of service. Funding for the Trust comes from appropriations, interest earned, and proceeds from the sale or redemption of Trust investments.

The Awards can be used to:

- Repay qualified student loans;
- Pay education expenses at a qualified institution of higher education (or GI-Bill institution for eligible members); or
- Repay eligible interest expenses.

As the following table shows, the amount of an education award depends on the length of service performed by an AmeriCorps member. Between the Corporation's inception in FY 1993 and FY 2009, the maximum amount of an education award was set by statute at \$4,725. Under the Kennedy Serve America Act, the amount of future education awards is linked to the maximum level of Pell Grants each year. The Trust also will disburse education awards earned by middle school students through Learn and Serve America's Summer of Service program.

**Table 21. Education Awards for Service Term Hours**

Service Term	Number of Hours	Education Award
Full time	1,700	\$5,550.00
Half time	900	\$2,775.00
Reduced half time	675	\$2,114.00
Quarter time	450	\$1,468.00
Minimum time	300	\$1,175.00

## Accomplishments and Impact

**Segal AmeriCorps Education Award:** Between the Corporation's inception in 1993 and FY 2009, AmeriCorps members have earned over \$1.746 billion in education awards and have used over \$1.184 billion to fund their education and repay student loans. In addition, the Corporation has made \$42.232 million in interest forbearance payments. Approximately \$164.751 million in education awards earned had expired without being used as of September 30, 2009. The Trust obligation formula has been adjusted to reflect these expired awards.

In FY 2009, the Corporation received an additional \$40 million to fund education awards earned by roughly 15,000 AmeriCorps members supported by the Recovery Act. As of September 30, 2009, the Corporation obligated \$32.8 million and expects to obligate \$3.7 million in FY 2010 in supplemental awards, which will be outlayed as members use their awards, with a net amount of \$3.5 million for reserves.

## FY 2011 Budget Request

For FY 2011, the Corporation requests \$293.662 million for the National Service Trust, an increase of roughly \$97 million above the enacted FY 2010 appropriation. The budget request will support approximately 105,000 new member enrollments in the Trust, in line with the following provisions:

- An estimated average Trust cost per MSY of \$4,055;
- Full-time members comprise approximately 51 percent of the portfolios; and
- An increase to the National Service Trust Reserve of \$10 million. Established by the Strengthen AmeriCorps Program Act, a portion of the funds in the Trust are held in reserve and are for use only in the event that the estimates used to calculate obligations differ from actual results. The reserve currently totals \$46.7 million for the General Fund and \$3.5 million for the Recovery Act Fund. To date, no reserve funds have been used. With the additional programs and increased enrollment levels expected over the next several years, the Corporation is requesting an increase in the reserve to maintain the ratio of reserve funds to unliquidated obligations between eight and 10 percent.

## Calculation of Trust Budgetary Needs

The Corporation used the following assumptions to calculate budgetary needs of the Trust for FY 2011:

- **Member Service Years.** This request proposes a total of 71,140 AmeriCorps MSYs (105,678 Trust members) who will be eligible for a Segal AmeriCorps Education Award. An additional 1,565 VISTA members are projected to choose a cash stipend in lieu of an education award and, therefore, do not affect funding needs in the Trust.
- **Enrollment Rate.** Consistent with the Strengthen AmeriCorps Program Act legislative history, our calculation of Trust funding assumes that all members will be enrolled in the Trust. From 2006 – 2008, enrollment rates averaged about 95 percent of available slots, and are increasing.
- **Earning Rate.** Based on the Strengthen AmeriCorps Program Act legislation, our FY 2011 calculation assumes that about 84.4 percent of members enrolled in the Trust will complete their service (ranges from 77 to 86 percent depending on term type) and earn an award, which is consistent with our Trust model.
- **Full Value of the Award.** This calculation assumes that members earning an award will earn the full value based on their earning category (e.g. full-time, part-time, and reduced part-time). Historically, we have found that about eight percent of members exit programs early and receive a slightly reduced award.
- **Usage Rate.** Based on Trust model projections, for FY 2011, the Corporation is projecting that about 86.5 percent of the awards earned will be used. Most of the increase in this rate is attributable to usage assumptions for members over age 55. Under the Kennedy Serve America Act, education awards earned by members over age 55 can be transferred to an eligible beneficiary. The Corporation is projecting that all transferable awards eventually will be used.
- **Net Present Value.** Two years can elapse between the time that the Corporation receives an

appropriation for the Trust, a grant is awarded, and a member is enrolled and completes his or her service term. In addition, members have seven years from the completion of their service to use their award. Consequently, over nine years can elapse between the initial appropriation to the Trust and when an education award is used. The Corporation takes this time frame into account by discounting the education award to its net present value. The discount factors used in the calculation are based on historical usage patterns, OMB projected interest rates, and the weighted average maturity of the Corporation's Trust portfolio.

- **Reserve Account.** This request includes \$10 million for the National Service Trust Reserve.

## Budget Activity 7:

# RSVP

(Domestic Volunteer Service Act of 1973, Title II)

**Table 22. RSVP Summary Budget** (dollars in thousands)

Budget Items	FY 2009 Enacted	FY 2010 Enacted	FY 2011 Request	Increase/ Decrease (2010-2011)
Grants to projects				
Continuing grants	\$56,870	\$56,870	\$61,327	\$4,457
Administrative Cost Increase <sup>1</sup>		\$1,706		(\$1,706)
Programs of National Significance		\$916		(\$916)
New Grants		\$1,835		(\$1,835)
<i>Subtotal, grants</i>	<i>56,870</i>	<i>61,327</i>	<i>62,327</i>	<i>\$0</i>
Recruitment and retention	229	468	468	0
Grants.gov/eGrants support	1,320	1,205	1,205	0
Training and technical assistance	222	0	0	0
<b>Total Budget Authority</b>	<b>\$58,641</b>	<b>\$63,000</b>	<b>\$63,000</b>	<b>\$0</b>
<b>Total Direct Volunteers</b>	<b>405,000</b>	<b>414,500</b>	<b>414,500</b>	<b>0</b>

<sup>1</sup> The \$1.7 million administrative increase enacted in FY 2010 is a permanent increase. In FY 2011, this funding has been shifted to Continuing Grants.

## Program Summary

Established in 1971, RSVP taps the skills, talents, and interests of nearly half a million volunteers ages 55 and over to meet a wide range of community needs. Volunteers are placed in local community organizations to help those organizations deliver services and fulfill their missions. The flexibility of the RSVP program allows its volunteers to choose how, where, and how often they wish to serve. RSVP volunteers are uncompensated while on assignment, with the exception of insurance coverage and mileage reimbursement. RSVP grants are provided to eligible sponsoring organizations, including nonprofit organizations and state, local, and tribal governments. The required non-federal share is 10 percent of the total grant in year one, 20 percent in year two, and 30 percent in year three and all subsequent years. Grants are awarded for a period of three years. Open competition for the grants is limited to the initial award.

Older Americans are a powerful but all-too-often overlooked resource, whose talents can help to meet the great needs facing our nation. As the largest service program connecting older volunteers with volunteer opportunities, RSVP has been making a significant difference in communities across the country for more than 35 years. And, as the Baby Boomer generation – the healthiest, wealthiest, and best-educated generation in history – looks for ways to give back to society and to be productive during the last third of their lives, it is increasingly important that RSVP find ways to connect older volunteers with meaningful, challenging service opportunities that will keep them engaged in their communities.

## Program Impact and Accomplishments

In FY 2009, RSVP volunteers delivered 62 million hours of service in their communities. Through a network of 741 grantees, 405,000 RSVP volunteers expanded the capacity of more than 65,000 community organizations nationwide to deliver essential services. Working through such infrastructure networks as Area Agencies on Aging, Volunteer Centers, United Ways, social services agencies, and many others, RSVP volunteers provide

critical services across country. This includes tutoring and mentoring children, providing independent living services to seniors, assisting victims of natural disasters, improving the environment, conducting safety patrols, and mobilizing other volunteers.

In FY 2009, RSVP met or exceeded three of five performance targets related to the Corporation's current strategic plan. The program increased the number of children of prisoners mentored by RSVP volunteers, the number of adults receiving independent living services as well as the number of Baby Boomers serving in the program.

**Table 23. RSVP Performance in Corporation Strategic Initiatives**

Strategic Initiative and Performance Measure	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2009 Target	FY 2010 Target
<b>Ensure a Brighter Future For All of America's Youth</b>					
Number of Children of Prisoners Mentored by RSVP Volunteers	7,400	6,400	8,450	7,600	10,260
<b>Harness Baby Boomers' Experience</b>					
Number of Clients Receiving Independent Living Services from RSVP Volunteers	342,400	501,700	510,000	510,000	582,000
Number of RSVP Baby Boomers Serving	30,500	40,000	53,000	44,000	65,000
<b>Mobilize More Volunteers</b>					
Number of RSVP Volunteers	452,000	466,800	405,000	470,000	414,500
Number of RSVP Community Volunteers Leveraged	24,500	37,900	34,300	44,000	61,000

## FY 2011 Budget Request and Performance Plan

The Corporation requests \$63 million for RSVP, consistent with the enacted FY 2010 appropriation. This level of funding will support continuing grants and critical non-grant activities including recruitment and retention assistance, and system support.

- Continuing Services - Grant funds will allow the estimated 761 existing RSVP projects and the estimated 414,500 RSVP volunteers to continue providing critical services, including but not limited to:
  - **Mobilizing volunteers.** The impact of RSVP volunteers is magnified by the additional community volunteers that they leverage each year to serve in local communities. Proposed new 2010 grants and augmentations put a premium on RSVP recruiting and coordinating community volunteers by specifying that at least 20 percent of each of the grantees' new volunteers be required to recruit other community volunteers.
  - **Independent living services.** RSVP volunteers provide a range of services, including transportation, light chores, errands, shopping, companionship and meal preparation or delivery to frail elders and people with disabilities, and returned veterans of recent conflicts, as well as respite to their informal caregivers, to help them remain independent in their own homes and delay or avoid the significant costs of living in nursing homes.
  - **Serving children and vulnerable families.** RSVP volunteers tutor and mentor thousands of children, help with delivery and coordination of health services, participate in food banks and gleaning, and numerous other activities that reach children and vulnerable families.
  - **Assisting with clean energy projects,** focused on home-based services such as weatherization and handyman assistance to families in need of extra support.



- **Non-Grant Activities** - Funds in this category will support business systems and technology solutions necessary for grants management and reporting, and allow the Corporation to develop national promotional and recruitment materials and resources. This includes a national Senior Corps Week, public service announcements, recruitment brochures, and online services to post volunteer opportunities, and support grantee participation at national conferences.

**Table 24. RSVP Program Detail**

Program Items	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Target	FY 2011 Target
Number of federally funded CNCS awards/grantees	741	741	741	761	761
Average federal award/grant	\$78,155	\$76,750	\$76,750	\$80,550	\$80,550

In FY 2011, RSVP will continue the mandatory assessments of all grants and will issue reports to existing grantees outlining strengths, challenges, and training and technical assistance needs. The Corporation also will explore standard performance measures for RSVP projects.

The enacted FY 2010 budget included \$2.7 million in new funds for 9,150 new RSVP volunteers to serve in a series of new and existing projects. The funds will support an estimated 20 new RSVP projects with approximately 6,100 volunteers and an estimated 40 grant augmentations to existing projects, adding approximately 3,050 new RSVP volunteers. These RSVP volunteers will focus on high-impact areas of priority, including leveraging additional volunteers, assisting frail seniors, and helping community organizations to deliver key services in a cost effective and efficient manner. The Corporation will require that 20 percent of all new volunteers be placed in assignments to recruit and coordinate community volunteers, thus expanding the capacity of local non-profits to greater meet their missions.

Concurrently, in FY 2010, the Corporation has initiated the first steps of re-competition of RSVP grants, as specified by the Kennedy Serve America Act. Actual re-competition begins in FY 2013, with the years 2010, 2011, and 2012 dedicated to evaluating existing grants, launching new online technical assistance resources, and communicating with grantees and potential sponsors.

## Budget Activity 8: Foster Grandparent Program

(Domestic Volunteer Service Act of 1973, Title II)

**Table 25. Foster Grandparent Program Summary Budget** (dollars in thousands)

Budget Items	FY 2009 Enacted	FY 2010 Enacted	FY 2011 Request	Increase/ Decrease (2010-2011)
Grants to projects				
Continuing grants	\$108,574	\$108,574	\$110,113	\$1,539
Administrative Cost Increase <sup>1</sup>		\$1,539		(\$1,539)
Stipend Increase				\$0
<i>Subtotal, grants</i>	<i>108,574</i>	<i>110,113</i>	<i>110,113</i>	<i>\$0</i>
Recruitment and retention	93	340	444	\$104
Grants.gov/eGrants support	229	543	543	\$0
Training and technical assistance	103	0	0	\$0
<b>Total Budget Authority</b>	<b>\$108,999</b>	<b>\$110,996</b>	<b>\$111,100</b>	<b>\$104</b>
<b>Total Direct Volunteers</b>	<b>28,400</b>	<b>28,400</b>	<b>28,400</b>	<b>0</b>

<sup>1</sup> The \$1.5 million administrative increase enacted in FY 2010 is a permanent increase. In FY 2011, this funding has been shifted to Continuing Grants.

### Program Summary

The Foster Grandparent Program (FGP) connects volunteers with opportunities to provide one-on-one mentoring, nurturing, and support to children with special needs, exceptional needs, or who are at academic, social, or financial disadvantage. Children and youth served by the program often have limited access to a caring and consistent adult presence in their lives. This void is filled by a Foster Grandparent. In turn, Foster Grandparents derive significant emotional benefits from their service, which can improve their quality of life and provide them with a strong sense of purpose.

Foster Grandparents engage in one-on-one tutoring of youth who have fallen seriously behind in school, help youth set goals for the future and plan their options, and connect youth with other resources in the community. Perhaps most important, these adults provide nurturing interaction and positive role modeling to develop trust, friendship, and respect.

Foster Grandparents serve between 15 and 40 hours per week and income-eligible volunteers receive a modest hourly stipend. Volunteers also receive service-related insurance, mileage reimbursement and other non-monetary incentives.

FGP grants are provided to eligible sponsoring organizations, including nonprofit organizations and state, local, and tribal governments. The required non-federal share is 10 percent of the total budget and an amount equal to 80 percent of the federal budget must be expended on direct volunteer costs. Grants are awarded for a period of three years. Open competition for the grants is limited to the initial award.

### Program Impact and Accomplishments

In FY 2009, FGP volunteers delivered 24 million hours of service in their communities. A total of 28,400 Foster Grandparents served 247,080 children and youth. FGP met or exceeded two of four performance targets related to the Corporation's current strategic plan. Despite the reduction in funding from non-Corporation sources, FGP anticipates providing more aggressive outreach to younger Baby Boomers in the coming year.

that will allow it to meet or exceed corresponding targets. The slight decrease in the numbers of Foster Grandparents and children served reflects the loss of funding from non-Corporation sources (i.e. state funding) that also support Foster Grandparent service years. This loss of funding is primarily attributable to the economic downturn and impacted the program's ability to meet its performance targets for FY 2009.

**Table 26. Senior Corps – FGP Performance in Relation to Corporation Strategic Initiatives**

Strategic Initiative and Performance Measure	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2009 Target	FY 2010 Target
<b>Ensure a Brighter Future For All of America's Youth</b>					
Number of Children of Prisoners Mentored by Forster Grandparents	5,700	7,000	5,400	6,200	6,200
Number of Children and Youth Mentored by Foster Grandparents	48,000	149,000	136,367	48,000	149,000
<b>Harness Baby Boomers' Experience</b>					
Number of FGP Baby Boomer Volunteers	600	4,167	1,906	4,200	4,300
<b>Mobilize More Volunteers</b>					
Number of Direct FGP Volunteers	29,971	28,400	28,400	28,400	28,400

## FY 2011 Budget Request and Performance Plan

The Corporation requests \$111.1 million for the Foster Grandparent Program, an increase of \$104,000 above the enacted FY 2010 appropriation.

- **Continued Services:** This level of funding will allow the program to continue to serve at its current capacity to the 328 federally-funded Foster Grandparent projects<sup>1</sup> and approximately 28,400 Foster Grandparents to continue critical services to children with special or exceptional needs, including:
  - Offering emotional support to child victims of abuse and neglect;
  - Tutoring children with low literacy skills and supporting strategies to remain in school;
  - Mentoring troubled teenagers and young mothers; and
  - Caring for premature infants and children with physical disabilities and severe illnesses.
- **Non-Grant Activities -** Funds in this category will support business systems and technology solutions necessary for grants management and reporting, and allow the Corporation to develop national promotional and recruitment materials and resources. This includes a national Senior Corps Week, public service announcements and recruitment brochures. It also includes online services to post volunteer opportunities and support grantee participation at national conferences.

**Table 27. Foster Grandparent Program Detail**

Program Items	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Target	FY 2011 Target
Number of federally funded CNCS awards/grantees	331	328	328	328	328
Average federal award/grant	\$333,894	\$331,000	\$331,000	\$335,700	\$335,700

In addition, the Corporation will continue implementing changes required by the Kennedy Serve America Act in FY 2011, including changes to the age and income requirements. The agency also will track the extent to which new volunteers entering the program are of higher income and lower ages than prior to the legislative changes. The Corporation anticipates piloting standard performance measures and fixed amount grants for Foster Grandparent Program grantees in FY 2011.

<sup>1</sup> There are a total of 334 Foster Grandparent projects nation-wide, of which 328 are federally funded. The others are funded by non-federal sources.

## Budget Activity 9: Senior Companion Program

(Domestic Volunteer Service Act of 1973, Title II)

**Table 28. Senior Companion Program Budget Summary** (dollars in thousands)

Budget Items	FY 2009 Enacted	FY 2010 Enacted	FY 2011 Request	Increase/ Decrease (2010-2011)
Grants to projects				
Continuing grants	\$45,489	\$45,489	\$46,172	\$683
Administrative Cost Increase <sup>1</sup>		\$683		(\$683)
Stipend Increase				\$0
<i>Subtotal, grants</i>	<u>45,489</u>	<u>46,172</u>	<u>46,172</u>	<u>\$0</u>
Recruitment and retention	121	362	415	53
Grants.gov/eGrants support	432	370	413	43
Training and technical assistance	102	0	0	0
<b>Total Budget Authority</b>	<b>\$46,144</b>	<b>\$46,904</b>	<b>\$47,000</b>	<b>\$96</b>
<b>Total Direct Volunteers</b>	<b>15,200</b>	<b>15,200</b>	<b>15,200</b>	<b>0</b>

<sup>1</sup> The \$1.5 million administrative increase enacted in FY 2010 is a permanent increase. In FY 2011, this funding has been shifted to Continuing Grants.

### Program Summary

The Senior Companion Program (SCP) provides a cost-effective option to the continuum of care available to the nation's aging population. Each year, Senior Companion volunteers provide the companionship and support needed to help thousands of frail adults remain independent and in their own homes at a cost much lower than institutional care. They help aging Americans maintain their dignity and independence, while enriching their own lives through a high-quality service experience. Through their service to clients, Senior Companions also offer much needed respite to family caregivers.

Senior Companions' traditional clients are frail seniors, typically women over the age of 85 living alone. Other clients include individuals with disabilities and their caregivers. Senior Companions serve between 15 and 40 hours per week and income-eligible volunteers receive a modest hourly stipend. Volunteers also receive service-related insurance, mileage reimbursement and other non-monetary incentives.

SCP grants are provided to eligible sponsoring organizations, including nonprofit organizations and state, local, and tribal governments. The required non-federal share is 10 percent of the total budget and an amount equal to 80 percent of the federal budget must be expended on direct volunteer costs. Grants are awarded for a period of three years. Open competition for the grants is limited to the initial award.

### Program Impact and Accomplishments

In FY 2009, SCP volunteers delivered 12.2 million hours of service in their communities. A total of 15,200 volunteers in the Senior Companion Program took care of the in-home needs of 68,200 frail, older adults and others with physical or developmental limitations. They transported clients to medical appointments, helped shop for food and basic necessities, provided companionship to offset isolation, and offered respite to nearly 9,000 family members and informal caregivers.

In FY 2009, SCP met or exceeded three of four performance targets related to the Corporation's current strategic plan. Despite the reduction in funding from non-Corporation sources, SCP anticipates providing more aggressive outreach to younger Baby Boomers in the coming year that will allow it to meet or exceed corresponding targets.

**Table 29. SCP Performance on Corporation Strategic Initiatives**

Strategic Initiative and Performance Measure	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2009 Target	FY 2010 Target	FY 2011 Target
<b>Harness Baby Boomers' Experience</b>						
Number of SCP Clients Receiving Respite Care	8,600	9,000	9,000	9,300	9,300	9,300
Number of SCP Clients Receiving Independent Living Services	57,000	68,100	68,200	57,200	68,200	68,200
Number of SCP Baby Boomer volunteers	471	2,340	2,390	2,390	2,490	2,590
<b>Mobilize More Volunteers</b>						
Number of Volunteers Generated by SCP-sponsored program	15,200	15,200	15,200	15,200	15,200	15,200

The value of the Senior Companion Program is apparent in numerous tangible ways, quantifiable and non-quantifiable. Research conducted by the program in 2004–2005 showed Senior Companion clients had significant, long-term mental health benefits from their services, including reduced rates of depression.

SCP grantees also work with states to expand services through Medicaid Home and Community-based Waivers. In 2008, 12 states elected to incorporate SCP services into their Medicaid-funded home and community-based services, providing nearly \$1.3 million to support 624 Senior Companions who in turn provided in-home support to more than 1,230 clients.

State and local policy makers and program administrators recognize that independent living is more cost effective than housing seniors in skilled nursing facilities and see the Senior Companion Program as a critical partner in finding creative solutions to keep elders healthy and independent.

Finally, in 2008 local communities contributed \$33.9 million in non-federal funds, or 39 percent of total funds to support Senior Companions – well above the required 10 percent non-federal share. The additional funds, including \$6.4 million in state appropriated dollars, demonstrate the value of essential services that Senior Companions provide in their communities.

## FY 2011 Budget Request and Performance Plan

For FY 2011, the Corporation requests \$47 million for the Senior Companion Program, an increase of \$96,000 above the enacted FY 2010 appropriation.

- **Continued Services:** This level of funding will allow the Corporation to continue financial support of 194 federally-funded Senior Companion projects<sup>5</sup> and 15,200 Senior Companions to continue critical services to frail seniors and their caregivers in the client's own homes. A growing potential client pool for Senior Companion services are veterans returning from recent conflicts in Iraq and Afghanistan, who may be younger adults with young families who can benefit from non-medical supporting services.
- **Non-Grant Activities -** Funds in this category will support business systems and technology solutions necessary for grants management and reporting, and allow the Corporation to develop national promotional and recruitment materials and resources. This includes a national Senior Corps Week, public service announcements, recruitment brochures, and online services to post volunteer opportunities, and support grantee participation at national conferences.

<sup>5</sup> There are a total of 222 Senior Companion projects nationwide, of which 194 are federally funded. The remainder is funded through non-federal sources.

**Table 30. RSVP Program Detail**

Program Items	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Target	FY 2011 Target
Number of federally funded CNCS awards/grantees	194	194	194	194	194
Average federal award/grant	\$238,732	\$234,500	\$234,500	\$238,025	\$238,025

In FY 2011, the Corporation will continue implementing changes required by the Kennedy Serve America Act, including changes to the age and income requirements. The agency also will track the extent to which new volunteers entering the program are of higher income and lower ages than prior to the legislative changes. The Corporation anticipates piloting standard performance measures and fixed amount grants for Senior Companion grantees in FY 2011.

## Budget Activity 10: Subtitle H, Innovation, Demonstration, and Assistance

(National and Community Service Act of 1990, Title I, Subtitle H)

**Table 31. Innovation, Demonstration, and Assistance** (dollars in thousands)

Budget Account	FY 2009 Actual <sup>2</sup>	FY 2010 Enacted	FY 2011 Request	Increase/Decrease (2010-2011)
Martin Luther King Jr. Day of Service <sup>1</sup>	990	1,000		
Volunteer Infrastructure and Programming	4,300	3,000		
National Service Outreach and Innovation Activities	7,238	1,500		
Investment for Quality and Innovation	272		3,000	
Call to Service Campaign and 9/11 Day of Service			3,000	
Serve America Fellowships			1,000	1,000
Social Innovation Fund	n/a	50,000	60,000	10,000
Volunteer Generation Fund	n/a	4,000	10,000	6,000
Nonprofit Capacity Building Program	n/a	1,000	0	(1,000)
<b>Total Budget Authority</b>	<b>13,500</b>	<b>\$60,500</b>	<b>\$77,000</b>	<b>\$16,500</b>

<sup>1</sup> Martin Luther King Jr. Day of Service now funded through the Volunteer Generation Fund.

<sup>2</sup> Does not include FY 2009 actuals for Disability Grants, totaling \$4.3 million. Starting in FY 2010, Disability Grants received a separate appropriation.

### Program Summary

Subtitle H funding allows the Corporation to support and encourage new forms of service and civic participation. Subtitle H funds achieve this goal by funding programs and initiatives that create new service and volunteer partnerships and networks, identify and incubate innovative program models and approaches, and disseminate effective practices to improve the reach and effectiveness of local programs and projects.

The Serve America Act expanded the Subtitle H authority – both in its funding and programming. Among the many new activities authorized under Subtitle H are the Social Innovation Fund, the Volunteer Generation Fund, the 9/11 Day of Service and Remembrance, and the Serve America Fellowship.

### Program Impact and Accomplishments

The Corporation's investment in innovation, demonstration, and assistance activities in FY 2009 resulted in the following important accomplishments.

**Volunteer Infrastructure and Programming Activities:** In FY 2009, the Corporation awarded \$5,000,000 to the Points of Light Institute to strengthen our nation's volunteer infrastructure and increase the number of Americans who engage in quality volunteer activities. As a result of this investment, \$1.2 million was sub-granted to 21 local volunteer connector organizations to increase volunteer impact, retention, and expansion. The remaining funding was invested in national support strategies to consolidate and strengthen online volunteer project management systems, and provide resources and tools to support the release of data tied to the Corporation's Volunteering in America survey. It also funded other capacity building efforts, including 12 webinars, three online tools related to volunteer self-organizing, 59 additional resources/tools being produced.

**Table 32. National Conference on Volunteering and Service Summary** (dollars in thousands)

Measure	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual
Number of participants	2,585	3,329	5,200
Number of participants reporting they learned new knowledge/skills they would apply in their work	76%	78%	87%
Number of participants reporting the conference communicated a "call to service"	87%	75%	88%

The 2009 National Conference on Volunteering and Service was a tremendous success. The conference was co-convened by Points of Light Institute and the Corporation and represents the largest gathering of nonprofit, corporate, and other leaders to share best practices and learn new strategies around the engagement of citizens to strengthen communities. Despite the state of the economy, over 5,000 stakeholders attended the conference – the largest attendance in its history– which can be attributed to the strong and growing interest in national service, the opportunity to learn more about the Kennedy Serve America Act, and the ability of attendees to network and make important connections in support of their programs.

In FY 2009, the Corporation awarded six grants in honor of the legacy of Dr. Martin Luther King Jr. to support community organizations in their efforts to engage local volunteers in specific, short-term projects throughout the year and on the MLK Days of Service. These 2009 grants were a tremendous success, with 1 million volunteers serving across the nation – double the FY 2008 level. In addition, the number of MLK Day projects more than doubled from FY 2008 to FY 2009.

**Table 33. MLK Grant Program Summary**

Measure	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual
Number of MLK Volunteers	200,000	500,000	1,000,000
Number of MLK Day Projects	4,000	5,000	13,000

## FY 2011 Budget Request and Priorities

For FY 2011, the Corporation requests \$77 million to support activities in Subtitle H. This represents an increase of \$16.5 million above the enacted FY 2010 appropriation. This investment will support existing projects and new initiatives enacted in the Kennedy Serve America Act aimed at increasing the capacity of nonprofits to utilize volunteers effectively, spurring innovation in the public sector, and creating new ways for individuals to serve.

The Corporation's proposed investment in the nonprofit sector is timely given that 37 percent of nonprofit organizations reported increasing the number of volunteers they used between September 2008 and March 2009; and 48 percent foresee increasing their usage of volunteers in the coming year. Virtually no nonprofit organizations are showing a decrease in their volunteer usage.

**Social Innovation Fund.** The Corporation requests \$60 million to fund the second year of the Social Innovation Fund (SIF), an increase of \$10 million above the enacted FY 2010 appropriation. Through the Fund, grants in the range of \$1 million to \$10 million will be made available to a network of eligible intermediary grant making institutions. The SIF will stimulate and support this national network in identifying and investing in nonprofit community organizations so that they, in turn, can: (1) Produce measurable and transformational outcomes within specific issue areas or geographic regions; (2) Add to the



store of evidence of effective approaches to achieving impact; and (3) Replicate and/or expand their proven initiatives to reach more Americans. In addition, up to five percent of this appropriation will be used to evaluate the impact of the Corporation's investment in the SIF Network.

In FY 2010, SIF awards will be made to a select number of grant making intermediaries (or eligible partnerships) focused on improving measurable outcomes in the following priority areas:

- Increased economic opportunity;
- Preparing America's youth for success in school, active citizenship, productive work, and healthy and safe lives; and
- Promoting healthy lifestyles and reducing the risk factors that can lead to illness.

**Volunteer Generation Fund.** The Corporation requests \$10 million for the Volunteer Generation Fund – \$6 million more than the enacted FY 2010 appropriation. The purpose of the Volunteer Generation Fund is to strengthen our nation's volunteer infrastructure. In order to utilize the large influx of volunteers that are seeking service opportunities, organizations need assistance in developing training, management and support for their programs. This is especially critical as the Corporation provides more Americans opportunities to serve their community and country in sustained and effective ways throughout their lives. Grants made through the fund will be awarded through a national competition. Selected grantees must create lasting infrastructure that connects volunteers with opportunities to serve and must show an increase in the number of volunteers placed in their programs.

The Corporation proposes to eliminate separate funding for Martin Luther King Jr. Day of Service grants in FY 2011 and instead fund these activities through the Volunteer General Fund as a strategic tactic for increasing civic engagement that produces impact, particularly in minority communities. Volunteer Generation grantees would be expected to continue to expand the legacy of Dr. King through a direct connection between volunteering on the federal holiday and his life and teachings. The reach of these grants will support greater involvement and impact in communities.

**Call to Service Campaign and 9/11 Day of Service.** The Corporation requests \$3 million to support the national Call to Service Campaign and the 9/11 Day of Service. This funding, which represents no change from the enacted FY 2010 appropriation, will enable millions of working Americans to serve as part of the Campaign and on September 11, 2011, while making a significant investment in the nonprofit sector's capacity to recruit and manage volunteers.

**Investment for Quality and Innovation.** The Corporation requests \$1.5 million in FY 2011 to support a new Presidential Commission on Service and Civic Participation to continue the work of the former Council to recognize citizen service and expand those efforts to focus on recognizing citizens who have shown a demonstrated impact in their communities through their efforts in key focus areas: education, health care, energy independence, and community and economic renewal. In addition, the Corporation will fund outreach to faith-based and other community groups, and Serve.gov – the technology infrastructure that allows citizens to search and find opportunities for service and for organizations to post opportunities for citizens to engage.

The Corporation also requests \$1.5 million for the national conference, which will provide the federal support necessary to leverage other public and private revenue and sponsorships to finance the event. The Corporation projects to increase both in-person attendees and online attendees at the 2011 National Conference on Volunteering and Service. Research indicates that trained volunteer management is critical to the recruitment and retention of volunteers and this conference may be the only training opportunity available at this cost and at this level. In addition, the Corporation is committed to reaching a much wider audience who are unable to travel to the conference by upgrading our webcasting and video streaming capabilities.

**Serve America Fellowships:** The Corporation requests \$1 million in FY 2011 to support a pilot program for approximately 150 Serve America Fellows in a small number of states. One of the primary objectives of the Serve America Act is to provide additional opportunities for small community-based organizations to participate in national service, particularly those in rural areas. The Serve America Fellowship program will meet this need. The program, which will be operated through State Commissions, will enable individuals who have competed for a year-long fellowship to serve in vetted, pre-approved nonprofit organizations.

The fellowship program will be more accessible to smaller nonprofit organizations that need additional “hands” to deliver on their mission but do not have the resources or infrastructure to compete for and manage a State and National grant. In addition, unlike an AmeriCorps VISTA member, Serve America fellows can provide direct service, address issues other than poverty alleviation and also help build organizational capacity.

## Budget Activity 11: Disability Inclusion Grants

(National and Community Service Act of 1990, Title I, sections 126(b))

**Table 34. Disability Inclusion Budget Summary** (dollars in thousands)

Budget Item(s)	FY 2009 Actual	FY 2010 Enacted	FY 2011 Request	Increase/ Decrease (2010-2011)
Disability Inclusion Grants to State Service Commissions	2,998	3,650	4,500	850
National Training and Technical Assistance Provider	1,317	1,350	1,500	150
<b>Total Budget Authority</b>	<b>4,315</b>	<b>5,000</b>	<b>6,000</b>	<b>1,000</b>

### Program Summary

Disability grants provide Americans with disabilities the opportunity to participate in strengthening their communities through volunteering and service. These grants thus ensure individuals with disabilities, who represent roughly 20 percent of the US population, receive the benefits that come from active participation in national service and volunteering.

The Corporation funds State Service Commissions and community-based organizations that strengthen the capacity of national service programs to appropriately recruit, place, support and retain individuals with disabilities in agency programs; to conduct outreach to disability organizations to increase awareness and knowledge of national service as a viable and valuable option for persons with disabilities; and to create and disseminate materials, models and practices for inclusive program design and implementation, and the successful participation of persons with disabilities in service.

### Program Impact and Accomplishments

The Corporation's primary strategy to engage people with disabilities in service is granting funds to State Service Commissions. Each State Service Commission then uses this funding for recruitment, placement, and reasonable accommodation and to strengthen state capacity to create and effectively manage service programs that are accessible to individuals with disabilities. In calendar year 2008 (the most recent year with reportable data), State Service Commissions continued their efforts to modify policies and procedures as needed, strengthen their operational practices and develop the capacity of sub-grantees to be more inclusive, as well as build partnerships with disability organizations, communities and individuals.

- More than 42 University Centers on Disability partnered with State Service Commissions and Corporation State Offices to strengthen capacity and support the retention of volunteers with disabilities.
- Over 320 local, state and national disability organizations partnered with each other and with University Centers on Disability to promote and enhance the inclusion of persons with disabilities in national service.
- Twenty-six states reported an increase in members with disabilities over previous years.
- Thirty-eight states successfully provided reasonable accommodations to service members with disabilities, including providing materials in alternative formats.
- State Service Commissions provided training and technical assistance in the areas of disability outreach and recruitment, federal benefits, emergency preparedness, and disability etiquette to over 13,300 participants in over 300 training events.

An equally important strategy that the Corporation has undertaken is to grant funds to organizations that provide expert training and technical assistance to national service grantees (and potential grantees). This work has improved our grantees' ability to recruit, support and retain individuals with disabilities as active members and volunteers.

- Over 2,290 national service participants and community partners participated in 150 face-to-face and on-site training and technical assistance events across 25 states. Ninety-five percent of the trainees reported gains in new and applicable knowledge that they would apply to their work.
- More than 6,500 individuals participated in web-based training events and teleconferences, received remote technical assistance, or accessed technical assistance through fully accessible websites.

## FY 2011 Budget Request and Performance Plan

For FY 2011, the Corporation requests \$6 million for disability inclusion grant activities, an increase of \$1 million above the enacted FY 2010 appropriation. The Corporation will emphasize inclusion of people with disabilities in existing programming, as well as new priorities areas established in the Kennedy Serve America Act (e.g. veterans, underserved rural and urban communities, older adults, youth/students, etc.). The Corporation also will continue outreach efforts to participants in all Corporation-funded programs.

**State Service Commissions.** The Corporation requests \$4.5 million for disability inclusion grants to State Service Commissions. These grants will support Commission efforts to engage the disability community and to develop and support the implementation of effective, performance-based service programs that are accessible to the growing numbers of Americans with disabilities.

**National training and technical assistance.** The Corporation requests \$1.5 million to fund training and technical assistance through national training and technical assistance providers. Providers will identify and develop strategies that build capacity across all Corporation programs to develop, disseminate and implement models, best practices, and tools/materials. Providers also will conduct outreach to disability organizations at the national, state and local levels to facilitate partnerships that increase knowledge of and information on national service opportunities and that support individuals with disabilities who are actively engaged in community service.

In addition, national training and technical assistance providers will ensure that the National Conference on Volunteering and Service and all the Corporation's outreach, promotional materials, including those available through the Resource Center, are fully accessible to the disabled community.

Working across the federal government, the Corporation will partner with 22 other federal agencies to support **Disability.gov** – a comprehensive website that provides information and resources on federal initiatives targeted to people with disabilities.

## Budget Activity 12:

# Subtitle J, Training and Technical Assistance

(National and Community Service Act of 1990, Title I, sections 198O and Subtitle J)

**Table 35. Training and Technical Assistance Budget Summary** (dollars in thousands)<sup>1</sup>

Budget Item(s)	FY 2009 Actual	FY 2010 Enacted	FY 2011 Request	Increase/Decrease (2010-2011)
Civic Health Index	n/a	1,000	1,000	0
Program Development Assistance & Training (PDAT) Grants	n/a	5,400	6,600	1,200
National Learning Strategies	n/a	500	2,000	1,500
Web Platform/Online Learning Infrastructure <sup>2</sup>	n/a	1,100	3,400	2,300
<b>Total Budget Authority</b>	<b>n/a</b>	<b>\$7,500</b>	<b>13,000</b>	<b>\$5,500</b>

<sup>1</sup> Training and Technical Assistance activities were previously funded by an allocation from each program. The budget in FY2009 was approximately \$7.1 million.

<sup>2</sup> Includes Service Learning Clearinghouse and Exchange, which was previously funded in Subtitle H in FY2009 and FY2010 at approximately \$1 million each year.

## Program Summary

The Kennedy Serve America Act envisions a dramatic expansion of high-impact service opportunities for Americans of all ages. In addition, the President's call to service for Americans with full-time jobs and full-time lives through United We Serve adds additional coordination and technical assistance responsibilities for the Corporation.

In order for the Corporation to adequately respond to increased interest in its programming, the Budget includes a strong investment in training and technical assistance. These funds will ensure that grantees can both manage additional resources and have an impact on community problems. The Corporation will provide technical assistance and support in measuring performance, maintaining financial accountability, and transferring knowledge about what works through its networks.

The Corporation will employ a comprehensive and cost-effective three-prong training and technical assistance strategy that includes:

1. Program Development, Assistance, and Training grants to State Service Commissions.
2. Innovative national learning strategies.
3. National Service Learning Clearinghouse (NSLC) and the Resource Center.

## Program Impact and Accomplishments

In FY 2009, the Corporation awarded \$5.4 million in PDAT grants to State Service Commissions, which supported the following:

- 666 state trainings for 27,984 AmeriCorps members and 10,749 grantee staff across the country;
- An increase in the number of new state applications and programs; and
- A collective, upfront learning experience for AmeriCorps members through swearing-in and launch activities.

The Corporation awarded \$4.6 million and identified and employed new and improved approaches to address quality and compliance issues, which resulted in a strengthened volunteer and service-learning sector.

Also in FY 2009, the Corporation:

- Supported 165 training events attended by 8,903 learners, and 182 sessions at training events sponsored by organizations that reached 8,244 additional participants. This includes the Financial and Grants Management Institute; AmeriCorps, Learn and Serve, and Senior Corps grantee meetings; training to support effective use of the Corporation's technology systems, and convening a National Nonprofit Best Practices conference and a Program Start-Up Institute.
- Supported the production of 662 individual curricula/materials or tools, with 17,933 people coached on the phone or by e-mail.
- Standardized surveys administered across all events with 88 percent of participants reporting that they gained new knowledge they would apply in their work.

The Corporation also connected its field to easily accessible tools, training, and information through these robust, web platforms. The National Service-Learning Clearinghouse is the nation's primary source of information, curriculum, research, and other resources on service-learning and includes:

- Toolkits for K-12 teachers and higher education faculty on planning high-quality service-learning courses.
- Resources to support K-12, higher education, community-based organizations, and tribal service-learning educators with the Service-Learning Ideas and Curricular Examples database.
- Over 500 service-learning lesson plans, syllabi, and project ideas.

**The Resource Center**, which was accessed by over 500,000 unique visitors, is the go-to site for tools, training, and information about service, volunteering, and nonprofit capacity building and includes:

- An effective practices database of over 800 vetted practices;
- Twenty-six online affinity groups;
- An online learning center with 36 courses enrolling 5,410 individuals in FY 2009;
- Collaborative meeting and webinar technology (259 webinars conducted reaching 6,909 individuals); and
- Launched a campaign to provide online tools and training on using social media to increase the capacity of nonprofits to reach new volunteers and serve more customers.

## FY 2011 Budget Request and Performance Plan

For FY 2011, the Corporation requests \$13 million for training and technical assistance activities, an increase of \$5.5 million above the enacted FY 2010 appropriation. The Corporation will design trainings to meet the needs of current grantees as they implement fixed amount grants, national performance measures and competition for the RSVP program within Senior Corps. The agency also will provide the training and technical assistance needed by potential grantees to operate a national service program.

More specifically, training and technical assistance funding will be allocated across the following areas:

**Civic Health Index.** The Kennedy Serve America Act authorized a Civic Health Assessment, to be comprised of indicators such as volunteering, voting, and charitable giving. The Corporation requests \$1 million in FY 2011 to continue our strong partnership with the U.S. Census Bureau and to provide comprehensive, annual, and high quality data that expands the understanding of the civic health of our nation and communities and elevates the importance of community engagement. This funding level represents no change from the FY 2010 enacted level.

**Program Development Assistance and Training Funds (PDAT).** The Corporation requests \$6.6 million in FY 2011 to support PDAT grants to State Service Commissions, an increase of \$1.2 million above the FY 2010 enacted level. These funds directly support local outreach to introduce new national service programs (particularly in underserved rural or urban areas), training for AmeriCorps, Learn and Serve America and Senior Corps programs in each state, and dissemination of information to local programs on compliance and quality. These funds also bring together stakeholders around the creation and implementation of state service plans as required by the Kennedy Serve America Act.

**National Learning Strategies.** In FY 2011, the Corporation requests \$2 million for strategies to ensure the effective implementation of requirements under the Kennedy Serve America Act and to enhance the Corporation's capacity to achieve an expanded role in innovation and dissemination of expertise on nonprofit capacity building, volunteering, and service-learning. This funding level reflects an increase of \$1.5 million above the FY 2010 enacted level.

**Web platform/Online Learning Infrastructure.** The Corporation requests \$3.4 million for a combined infrastructure for the National Service-Learning Clearinghouse and the Resource Center, an increase of \$2.3 million above the FY 2010 enacted level. Both will continue to maintain separate "front-end" identities but with a combined "back-end" infrastructure to take advantage of economies of scale.

A robust online infrastructure is critical to the Corporation's ability to carry out its mission. The field of learning is moving toward more learner-centered, social media approaches and the Corporation plans to accelerate use of Wikipedia and social media approaches. The planned technology infrastructure will include online meeting software, online collaboration tools, and the capacity to broadly webcast key messages and in-person meetings to those unable to attend in person.

In FY 2011, the Corporation will collect and disseminate lessons learned from 2010 – the first year that the Corporation and its programs will be implementing the Social Innovation and Volunteer Generation Funds, in addition to common performance measure requirements. All national service programs will conduct grantee meetings in FY 2011 focusing on program start-up and compliance around financial and grants management for new programs, and utilize distance learning strategies to train grantees on system enhancements and changes. The Corporation also will convene and work with State Service Commissions to support their roles in implementing the Kennedy Serve America Act.

In response to the nonprofit sector's need to continue building a strong learning community, the Corporation will contribute by mining expertise and partnering with other federal agencies and nonprofit capacity building intermediaries to compile and disseminate information on innovative practices. The Corporation will convene nonprofits, foundations, and intermediary organizations to encourage the leveraging of capacity building assets, further the conversation around measuring return on investment, and catalyze innovative strategies.

## Budget Activity 13: Evaluation

(National and Community Service Act of 1990, Title I, section 179)

**Table 36. Evaluation Budget Summary** (dollars in thousands)

Budget Item(s)	FY 2009 Actual	FY 2010 Enacted	FY 2011 Request	Increase/ Decrease (2010-2011)
Evaluation	\$3,891	\$6,000	\$8,000	\$2,000
<b>Total Budget Authority</b>	<b>\$3,891</b>	<b>\$6,000</b>	<b>\$8,000</b>	<b>\$2,000</b>

### Program Summary

Evaluation at the Corporation is dedicated to developing and cultivating knowledge that will enhance the mission and support the strategic goals of the Corporation and of national and community service programs.

- Provide research and analysis to strengthen program performance and expand national service through innovation and reform;
- Conduct high quality social science evaluation research designed to measure the impact of the Corporation's programs and shape policy decisions; and
- Report national statistics on volunteering and civic health in America.

In addition, data gathered from program evaluations provides the information needed to implement high quality programs that maximize outcomes for participants, organizations, and communities. Expanding the reach of national service, the Corporation's research on volunteering and volunteer management in America has become the nation's primary resource for data on volunteering and helps nonprofit organizations identify effective methods to recruit and retain volunteers. Nonprofit and service organizations, State Commissions and local communities use this information to build their national service and volunteer infrastructures and provide more opportunities for all Americans to volunteer in their communities.

### Program Impact and Accomplishments

The Corporation's research provides the agency and our national and community service programs with information to improve performance and more effectively serve as engines to engage Americans in a lifetime of volunteering and civic engagement. Our research provides the Corporation's executive management, the Administration and Congress, the nonprofit sector, and the public with performance data on national and community service programs.

For example, a rigorous evaluation of the impact of AmeriCorps on members, has demonstrated that participation in AmeriCorps programs serve as a pipeline to public service, with those from racial and ethnic minority groups and from disadvantaged backgrounds more likely to go into public service careers as a result of their service. Through an annual survey on volunteering, we have been able to track trends in volunteering among Baby Boomers and predict an impending "Experience Boom" in the volunteer rate as Boomers move into their 60s and 70s. To capitalize on this expected growth, we have conducted additional research to identify the strengths and weaknesses of the volunteer management capacity of nonprofit organizations. Most recently, our research on the impact of the economic downturn on nonprofit organizations demonstrates how volunteers are playing an instrumental role in helping the nonprofit sector weather the financial crisis.



#### Research Highlights:

- Results from a longitudinal study of the long-term impacts of AmeriCorps from Still Serving: Measuring the Eight-Year Impact of AmeriCorps on Alumni found that AmeriCorps alumni are more connected to their communities and are more likely to choose public service careers and to be engaged in their communities than a comparable group of non-participants.
- Our research also identified challenges with the purchasing power of the AmeriCorps Education Award which was key to indexing the award in the Serve America Act.
- The Corporation continued with a random-assignment evaluation of youth corps programs (which engage disadvantaged youth in service) across the country to assess their impact on future employment, education, life skills and civic engagement. This is the first rigorous assessment of youth corps in more than a decade.
- The Corporation launched a rigorous random-assignment study of service-learning in schools to assess the impact of service on student's academic achievement, school engagement, volunteering and civic engagement.
- The Corporation partnered with the U.S. Census Bureau and the Bureau of Labor Statistics over the past seven years to collect annual data on the state of volunteering in the United States through the Current Population Survey. Volunteers are critical to social change: in 2008, for example, approximately 61.8 million people, or 26.4 percent of the adult population, volunteered through or for an organization, contributing approximately \$8 billion hours of service.
- Despite the current economic crisis, more Americans, especially young adults, are helping their neighbors and community. The Corporation produced a report, Community Service and Service-Learning in America's Schools, based on a national survey of K-12 public schools. The study, conducted in 2008, found that more schools encourage student participation in community service than ever before, although students' service is less likely to be connected to a class than it was a decade ago.

## FY 2011 Budget Request and Performance Plan

For FY 2011, the Corporation requests \$8 million for Evaluation, \$2 million above the enacted FY 2010 appropriation. Evaluation resources will be directed toward key policy and evaluation questions that will be crucial to the effective implementation and expansion of the Corporation's programming as envisioned in the Serve America Act.

Central to the Corporation's efforts to evaluate our programs and improve performance will be strengthening our capacity to measure and track performance and outcomes in the aggregate, including the development of standardized performance metrics. Corporation staff has been working closely with grantees to develop pilot performance measures, and has proposed optional standardized measures in the area of education for the AmeriCorps State and National Notice of Funding Opportunity for 2010. The 2011 Budget will build on these efforts by expanding the implementation of standardized measures to additional issue areas and programs, helping the Corporation to hold grantees accountable and ultimately improve the impact of our programs on service participants, recipients of services and communities.

As a part of the Administration's government-wide initiative to strengthen program evaluation, the request also includes \$2 million for high-quality evaluations of specific program models critical to the advancement and growth of national service, including a random assignment evaluation of NCCC. These studies are part of the 23 evaluation proposals specifically approved by the Office of Management and Budget for 2011 to strengthen the quality and rigor of Federal program evaluation. To ensure the study is well designed and implemented, the Corporation will work with evaluation experts at OMB and the Council of Economic Advisers

during the planning, design, and implementation of the study. The Corporation is committed to promoting strong, independent evaluation that can inform policy and program management decisions and will post the status and findings of this and other important evaluations online.

In addition to the Corporation's program evaluation efforts as a part of the OMB initiative, the request level also provides the Corporation with the base resources needed to conduct additional assessments of new programs and policy initiatives, including the Social Innovation Fund. Lastly, the request level also supports the Corporation's continuing data collection efforts with the Census Bureau that helps us understand volunteering and the civic health of our nation and communities.

## Budget Activity 14: Salaries and Expenses

(National and Community Service Act of 1990, section 501(a)(5);  
Domestic Volunteer Service Act of 1973, section 504(a))

**Table 37. Salaries and Expenses Budget Summary** (dollars in thousands)

Account	FY 2010 Enacted	Current Services Adjustments	FY 2010 Adjusted Base	Program Enhancements	FY 2011 Request
Salaries and Benefits	\$58,441	1,313	59,754	4,496	\$64,250
Workers Comp & Claims	500	25	525		525
Travel	1,608	155	1,750		1,763
Transportation	277		280		280
Rent	8,179	721	8,900		8,900
Printing	113	22	135		136
Supplies	360	180	540		540
Training	633	80	713	7	720
Other Services	4,258	309	5,467	266	5,733
Information Technology <sup>1</sup>	13,631	763	13,494	12,522	26,153
<b>Total, Salaries &amp; Expenses</b>	<b>\$88,000</b>	<b>\$3,571</b>	<b>\$91,558</b>	<b>\$17,291</b>	<b>\$109,000</b>
<b>Full-time Equivalent</b>	<b>513</b>			<b>+40</b>	<b>553</b>
<b>Full-time Positions</b>	<b>513</b>			<b>+40</b>	<b>553</b>

<sup>1</sup> This funding represents the S&E portion of the Corporation's IT costs. It does not reflect the IT costs covered by program funds.

### Overview

The Corporation's Salaries and Expenses (S&E) budget activity provides resources for the Federal administration of all of the Corporation's programs. Administrative activities include grants and contract management, financial management, budget formulation and oversight, development of regulations and policy, and information technology.

### FY 2011 Budget Request and Priorities

For FY 2011, the Corporation is requesting \$109 million and 553 FTEs for its S&E account, an increase of \$21 million and 40 FTE over the FY 2010 enacted budget. This budget request supports critical investments in management capacity and infrastructure that will enhance the Corporation's efforts to implement the vision for the Corporation and its programs articulated in the Serve America Act. Targeted enhancements to the agency's information technology (IT) infrastructure, staffing levels, and the administrative support are critical to ensure that the Corporation's roughly \$1.3 billion in grantmaking and programming planned for FY 2011 is both cost-effective and high-quality.

## FY 2011 Program Enhancements

The Corporation is requesting \$17.3 million in program enhancements in FY 2011. Even with these increases, the S&E budget represents 7.7 percent of the Corporation's total appropriation, the same percent as the Corporation's FY 2010 enacted budget.

**Improvements in Information Technology.** The Corporation is requesting \$12.5 million to undertake several major enhancements to our IT infrastructure. As the Corporation's business model changes following the enactment of the Kennedy Serve America Act, the Corporation's information systems, too, must change to respond to these new demands. The Corporation has undertaken a comprehensive review of its current IT organization and developed a five-year strategic plan that will transform how the Corporation uses technology to support its mission. These new systems are also central to the Corporation's ongoing efforts to integrate data into the management of its programs. The Budget request supports several key investments, including:

- **Modernization of grants management systems (\$9.05 million).** The Corporation's grant system was designed in 2000, and no longer meets the needs of the Corporation or the partners we serve. The decade-old systems architecture was for a narrow set of grants and was not designed to expand as the Corporation's volume and variety of grants grew. In addition, the data models used in 2001 were transactional, and made the analysis of trends, risks, cross-grantee impacts and geographic footprints an extremely manual process. A re-design of the eight year old Grants system will streamline our grants management, add transparency, accommodate the potential variety of new grant programs and lower our per grant processing costs.
- **Financial Management modernization (\$2.7 million).** The Corporation needs to upgrade its commercial off the shelf financial management system and improve its reporting systems to provide increased transparency and access to the public.
- **PII Protection and Compliance (\$750,000).** The Corporation collects and maintains a large amount of personal privacy information (PII). The Corporation's PII initiative will be conducted in conjunction with other IT projects to make sure that the Corporation's systems are in alignment with FISMA and Federal Privacy Laws, tightly controlling access and reducing the potential for misuse of the data.
- **Other IT Services.** The Corporation is requesting \$850 thousand to cover the increased cost of contracted services, communications and utilities.

**Increased Staffing.** The 2011 request includes funding for 553 FTE, a net increase of 40 FTEs and nearly \$4.5 million above the FY 2010 enacted budget.

The Corporation is in the process of overhauling its human capital plan to accommodate the changes to its structure and expansion of its programs, as required by the Serve America Act. The Corporation is committed to a trajectory that would essentially triple the size of AmeriCorps by 2017 while also adding a number of new programs, which will require additional staff to carry out reauthorization and rulemaking efforts, keep the public informed of the Corporation's programs and policies, and ensure accountability and sound financial management of taxpayer funds and agency assets. The allocation of new staff within the agency will be informed by the findings of the organizational and management consultant, funded by a grant from the Kellogg Foundation. Their results and recommendations are expected in spring 2010 and will be shared with relevant stakeholders.

## Current Services Adjustments

The following adjustments were made to the FY 2010 base:

- **\$1.3 million in pay adjustments.** Based on OMB guidance, the S&E request includes \$393,000 to cover the estimated 3.2 percent pay raise from October 1, 2010 – December 31, 2010 and \$920,400 to cover the estimated 2.1 percent pay raise from January 1, 2011 through September 30, 2011.
- **\$721 thousand for increased office space rental costs.** The General Services Administration (GSA) determines the office space costs for the Corporation, including the cost of rent. Actual rental costs have increased on average six percent a year over the last three years.
- **\$763 thousand for IT related services.** Increases to the baseline for the managed services contract, software licenses, and load testing software tools.

The net increase for all other items, including contracted services, communications and utilities, is \$774 thousand. The Corporation is holding costs down for these items to the extent possible.

## FY 2011 Performance Goals

By FY 2011, the Corporation will be operating under a newly developed IT Strategic Plan. Under that plan, the Corporation's IT office will:

- Provide sound IT execution, enabling operational excellence across the organization;
- Align IT planning and objectives to agency priorities;
- Use technology to provide strategic, tactical and improved customer service to staff, grantees, and members; and
- Attract and retain quality IT staff.

With those principles in mind, the FY 2011 request represents a down-payment on streamlining transaction processing (Grants and Trust) and redefining IT requirements for rewrites of the Corporation systems. The intent is to re-engineer and re-design key systems to support agency processes and objectives.

This 2011 budget request begins the effort of defining both internal and external customers and understanding how they interact with agency systems. Year one outcomes will be focused on completing a thorough analysis of Customer Interactions and a plan for tackling aspects of each. In addition, the protection of personal information and the security of the Corporation's systems and information are of the highest priority.

## FY 2009 Accomplishments

The Corporation has taken a number of important steps to prepare for the growth authorized under the Serve America Act. Within the last year, the Corporation completed the following management initiatives.

### Stabilized the Corporation's IT infrastructure by:

- Upgrading the Oracle platform and grant-making systems;
- Awarding a managed service contract, and beginning the process of moving the Corporation's IT infrastructure offsite from headquarters;
- Implementing Phase 3 of the My AmeriCorps portal to improve AmeriCorps member and program access to information, including VISTA and NCCC processes and functions; and
- Upgrading the agency's security and information privacy systems, including revision of the Continuity of Operations Plan.

**Laid the groundwork for diverse, energized and high-performing workforce by:**

- Awarding a contract for a management consultant whose work will inform the realignment of the Corporation's management structure to ensure accountability and filling key leadership positions;
- Evaluating current staffing and business processes and hiring to meet best practices; and
- Reinstating the agency's commitment to training for employees.

**Provided improved systems to encourage strengthened accountability:**

- Developed a user-friendly calculator for forecasting and formulation of AmeriCorps programs;
- Implemented centralized budget execution procedures to ensure effective cross-agency use of funds; and
- Continued agency-wide focus on policies and procedures including internal policies as well as program monitoring.

**Improved Financial Management**

- Resolved the significant deficiency included in the 2008 report related to the Corporation's Continuity of Operations Plan (COOP) and change control management;
- Converted the agency's debit card program and made key improvements to our core financial system to better comply with requirements set forth by the U.S. Treasury;
- Implemented the new government-wide federal financial report (FFR), which will prepare the Corporation for a government-wide initiative to standardize grantees' expense reporting; and
- Refined the Corporation's Assessable Unit Risk Assessment Tool to enhance the relevance of the elements being rated and the objectivity with which the overall levels of inherent risk, control strength and residual vulnerability are determined.

**Table 38. Corporation for National and Community Service FTE/FTP Summary**

Account	FY 2009 Actual FTE	FY 2009 Actual FTP	FY 2010 Enacted	FY 2011 Program Enhancements	FY 2011 Request
CEO Department	83	112	109	+21	130
CFO Department	106	131	129	+9	138
COO Department	244	271	275	+10	285
<b>Total SE FTE/FTP</b>	<b>433</b>	<b>514</b>	<b>513</b>	<b>+40</b>	<b>553</b>

# Office of Inspector General

(Inspector General Act of 1978, as amended)

**Table 39. Office of Inspector General Budget Summary** (dollars in thousands)

Budget Account	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	Increase/ FY 2010 Enacted	FY 2011 Request	Decrease 2011-2010
Audits	\$3,506	\$4,405	\$4,643	\$5,399	\$4,120	-\$1,279
Investigations	\$1,457	\$1,423	\$1,869	\$2,204	\$1,874	-\$330
Support <sup>1</sup>	n/a	n/a	n/a	n/a	\$2,904	\$2,904
Training <sup>2</sup>	n/a	n/a	n/a	\$78	\$81	\$3
CIGIE <sup>3</sup>	n/a	n/a	n/a	\$19	\$21	\$2
<b>Total Budget Authority</b>	<b>\$4,963</b>	<b>\$5,828</b>	<b>\$6,512</b>	<b>\$7,700</b>	<b>\$9,000</b>	<b>\$1,300</b>

<sup>1</sup> FY2011 is the first year we have included our administrative support section as a separate item. Prior to FY 2011, the amounts requested for Investigations and Audits included funding for the administrative support section, which is critical to OIG being able to perform its mission.

<sup>2</sup> The Inspector General Reform Act of 2008 requires Inspectors General to report their training needs. This also serves as the Inspector General certification that the amount requested satisfies all training requirements.

<sup>3</sup> The Inspector General Reform Act of 2008 also requires that Inspectors General provide funds to support the newly formed Council of the Inspectors General on Integrity and Efficiency (CIGIE). The amount specified is pursuant to a formula applicable to all offices of Inspector General.

## Program Summary

Congress in 1993 created the Corporation for National and Community Service (Corporation), along with this Office of Inspector General (OIG), in the National and Community Service Trust Act (42 U.S.C. §§ 12501-681 (2004)). The OIG, independent of the agency it oversees, conducts audits and investigations of Corporation programs, including AmeriCorps, Volunteers In Service To America (VISTA), the National Civilian Community Corps, Learn and Serve America, and Senior Corps. It also examines the Corporation's operations, State commissions that receive and distribute the majority of the Corporation's grant funds, and local sub-grantees. The OIG further recommends revisions to Corporation policies, proposed legislation, and proposed changes to the Corporation's Code of Federal Regulations, with the goal of promoting economy and efficiency.

Our core mission, as established by the Inspector General Act of 1978, is to:

- Conduct independent and objective audits and investigations;
- Promote organizational economy, efficiency, and effectiveness;
- Prevent and detect fraud, waste, and abuse;
- Review and make recommendations regarding existing and proposed legislation and regulations relating to the Corporation's programs and operations; and
- Keep the Chief Executive Officer, the Corporation's Board of Directors, and the Congress fully and currently informed of problems in agency programs and operations.

## Program Impact and Accomplishments

The Corporation is in the midst of a period of unprecedented growth and program expansion. In order to meet our high-priority performance goals of effectively carrying out our statutory mission, efficiently addressing the challenges of a greatly expanded workload, and implementing innovative new oversight methods, the OIG requires an increase in resources.

Our expanded oversight program began during FY 2009, following passage of the American Recovery and Reinvestment Act of 2009 (ARRA). Under ARRA, the Corporation received \$200 million, which is primarily being used to expand the programs of its existing grantees by increasing the ranks of AmeriCorps by 10,000 and Volunteers in Service to America (VISTA) by 3,000. The act also allocated \$1 million to the OIG, available through 2012, to provide comprehensive oversight of ARRA funding. We have already made a considerable investment in this effort by hiring an audit manager and an auditor to track ARRA grants, launching a comprehensive ARRA audit of the VISTA program, and completing a joint investigative-audit risk assessment to identify and closely monitor the highest-risk recipients of ARRA grants. Our ARRA OIG Team investigators have also conducted 30 grantee site visits, which included Fraud Awareness Briefings to program officials and participants. Our OIG ARRA Team auditors have begun grantee site visits and are conducting limited scope accounting system reviews to ensure that grantees are properly accounting for ARRA and non-ARRA funds.

The OIG is also meeting the oversight challenges inherent in the Edward M. Kennedy Serve America Act, which will eventually triple the current number of Corporation-supported volunteers, including those enrolled in a number of new service initiatives, by 2017. The first installment of this increased investment in national service was reflected in the Corporation's FY 2010 budget, which allocated nearly \$1.5 billion to the Corporation, a \$260 million increase over FY 2009 levels.

The OIG will undergo a management review during FY 2010 with the purpose of ensuring that our staffing levels and staff skill sets are appropriate to meet our oversight obligations in light of the impact of the Edward M. Kennedy Serve America Act. The review will also include an analysis of the OIG's anticipated infrastructure needs, including a possible expansion of our office space and/or the establishment of a field office. The OIG will be prepared to begin implementation of the review's recommendations, if appropriate, beginning in FY 2011.

Audits, Investigations, and Legislative Reviews are the primary tools by which the OIG accomplishes its statutory mission. By targeting our audits at high-risk programs and aggressively pursuing an investigative caseload, we have identified and/or recovered millions of taxpayer dollars. For example, in FY 2009, our Investigations Section opened 40 cases, closed 43 actions, and recovered more than \$1.3 million in stolen or misused funds. It also identified more than \$1.7 million in potential recoveries.

During the same period, our Audit Section issued 19 reports that identified more than \$1.8 million in questioned costs and more than \$45 million in funds that can be put to better use.

Our Audit Section has repositioned its focus on a high-priority performance goal by undertaking projects that have a global impact on the Corporation and its grantees, instead of audits that merely focus on a single recipient of grant funds. That effort began in FY 2009 with the issuance of two reports that promise to have a major and lasting impact on the effectiveness and efficiency of overall Corporation operations. Our audit of the Corporation's execution of its FY 2008 budget, which was requested by Congress, identified problems with management structure, human capital and other issues that contributed to the Corporation's severe fiscal challenges during that period. Many of our recommendations to improve overall management and structure have been accepted by the Corporation and should improve its ability to effectively meet the challenge of greatly expanded service programs.



Our auditors also completed a report that found lapses and weaknesses in the Corporation's screening and evaluation of the fiscal systems of new grantees. Based on our findings and recommendations, the Corporation is improving its policies and monitoring tools. These improvements will go a long way toward improving the screening and evaluation of new grantees during a period of growth.

Projects such as these two audits are at the heart of the OIG's proposed oversight efforts for FY 2011 and beyond. While continuing to respond to Hotline and other reports of alleged waste, fraud and abuse, our auditors and investigators will concentrate their efforts on examining core Corporation policies, procedures, and operations, thereby enhancing the overall ability of the agency we oversee – and its thousands of grantees – to meet the challenges of unprecedented expansion.

For the Audit Section, we project an allocation of \$4,120,000, which will support additional auditor and audit support positions and discretionary audits. Included in that amount, an estimated \$700,000 must be allocated for statutorily-mandated audits which include the Corporation Financial Statements Audit and the Corporation National Service Trust Schedules Audit. The Financial Statements Audit and Trust Schedules Audit are conducted under a single, cost effective contract, as opposed to the two separate contracts used in the past. Further, in FY 2010 we will be hiring a Chief Technology Officer (CTO), whose primary duty will be to conduct the OIG's Federal Information Security Management Act (FISMA) evaluation of the Corporation. The OIG previously contracted for this service. The CTO will also be responsible for the overall management of our IT infrastructure. By bringing the FISMA evaluation function in-house, along with the other duties to be performed by the CTO, the OIG will be able to realize greater efficiency and cost savings. Also included in the Audit Section's proposed budget is a \$250,000 outlay to create and populate a Management Information System, which will increase the efficiency of our auditors by automating their workflow and document process. This new technology asset, combined with the Management Information System we created for our Investigations Section during FY 2009, will allow for cross section sharing of information.

The Investigations Section requires an allocation of \$1,874,000, including \$158,000 for investigative travel. Our eight agents, all of whom are based in a single office in Washington, DC, are required to travel to all 50 states plus territories to pursue their investigations and coordinate with Federal, State and local prosecutorial authorities. We believe that there is no substitute for investigative field work and personal contact with targets, witnesses, and prosecutorial decision makers. For our agents, as well as our auditors, field work also means making unannounced site visits to grantees to obtain an understanding of their program and identify possible problems. It also includes presenting Fraud Awareness Briefings to grantee employees and volunteers. These presentations press home the responsibilities inherent in the acceptance and use of Federal funds and the role of the OIG. They often pay immediate benefits in the form of increased Fraud Hotline contacts.

## **FY 2011 Budget Request Summary**

The Corporation requests \$9 million for The Office of the Inspector General, an increase of \$1.3 million from the FY 2010 enacted budget.

In FY 2011 the OIG will focus on areas intended to enhance the management and overall performance of the Corporation. It will provide information designed to further the Corporation's progress toward achieving its strategic goals and will help the Corporation identify existing vulnerabilities, as well as those that may emerge from changes in its operations or environment.

The OIG's Investigation Section will continue to conduct investigations where it obtains information that suggests misuse of Corporation funds; will aggressively seek sanctions, including monetary recoveries, from wrongdoers; will give Fraud Awareness Briefings to Corporation employees, volunteers and stakeholders; and will participate in projects that strengthen agency operations.

The OIG's FY 2011 audit plan is designed, to the best of the OIG's ability, to assist the Corporation in meeting its strategic goals, reduce program vulnerabilities, strengthen program integrity in the delivery of benefits to program participants, and increase the efficiency and effectiveness with which the Corporation manages and exercises its stewardship of grant funds.

For FY 2011 we will continue our shift from external audits to an emphasis on internal reviews of agency operations, utilizing the expertise of our existing in-house personnel resources, to determine the actual impact and performance of selected programs and operations.

Contracted audits have long been a major OIG expense. We have reviewed our existing acquisition practices and identified a plan to reduce contracting dollars in FY 2011. We intend to hire an analyst to retrieve financial data for the various independent public accountants (IPAs) who perform our external grantee audits. This task has been performed by IPA personnel, thereby raising the overall cost of our contracts. The OIG's analyst will be able to access a wealth of data in a more expedient, efficient manner because the analyst, unlike IPA personnel, will work exclusively on Corporation matters and will save the OIG funds compared to the amount that would have to be allocated to cover the costs of a contracted IPA employee.

For FY 2011, we project that \$2,904,000 must be allocated to operational and fixed costs for administration and support, including rent, communications, information technology (IT), IT security, physical security and support staff. This amount includes a \$100,000 outlay for an IT enhancement project that will improve and protect our vital systems.

During FY 2011, we also plan to hire two additional investigators who will focus their efforts on criminal intelligence and proactive efforts to strengthen the Corporation's internal controls. It is anticipated that these new investigators, along with their auditor counterparts, as an additional duty, will form a new data analysis or data mining group capable of identifying trends and conducting program data analyses, giving the OIG a greatly enhanced ability to identify problems or problem areas that cut across Corporation programs.

Also, \$21,000 will be required for support of the Council of the Inspectors General on Integrity and Efficiency, as required by the Inspector General Reform Act of 2008. The act also requires that Inspectors General specify the amounts necessary for staff training. Our proposed staff training budget for FY 2011, encompassing audit, investigative and support personnel, totals \$81,000.

With the proposed FY 2011 budget, the OIG will be able to perform the Congressionally required annual audit of the Corporation's financial statements, the annual FISMA review, examinations of risk-assessed and selected Corporation grants and operations, and assessments of Corporation efforts to protect the financial integrity of the National Service Trust. Specifically, the proposed budget will enable the FY 2011 Audit Plan to include the following:

- Issue the agency financial statements audits required by statute and Executive Order (the Corporation Financial Statements Audit and the National Service Trust Fund Schedule of Budgetary Resources and Obligations Audit);
- Conduct a comprehensive review of a major Corporation volunteer program;
- Conduct the annual FISMA evaluation required by statute. Concurrently, OIG will monitor corrective actions resulting from prior FISMA evaluations to ensure the security of the Corporation's systems and data;
- Continue OIG's initiative to audit AmeriCorps National Grantees whose grants operate across the country;

- Audit multiple Senior Corps grants and VISTA sponsors;
- Audit Corporation operations to review the Corporation's Annual National Service Trust Report (as mandated by Congress), and;
- Perform accounting system reviews of grantees with ARRA grants to ensure compliance with the ARRA requirements.

As required by the Inspector General Act, as amended (P.L. 110-409), the Inspector General shall submit the aggregate amount of funds requested for the operations of the OIG. The aggregate request for the OIG was \$9.375 million.

## Performance Plans

The OIG operates independently from the Corporation but, to the extent not inconsistent with its independence, works with the Corporation to achieve what is best for the Corporation's service programs, its participants and the Americans they serve. The OIG designed its strategic goals to promote economy, efficiency, and effectiveness and to prevent and detect fraud, waste and abuse, and mismanagement in Corporation programs and operations. The general purpose of these goals is to improve the Corporation's ability to meet its responsibilities and achieve its mission.

**Figure 3. OIG Strategic Goals and Objectives**

OIG Goals	Objectives
<p><b>Goal One:</b> Ensure that OIG activities support the Corporation's mission by emphasizing examinations of critical programs and operations.</p>	<p><b>Objective 1.1:</b> Identify and select for review activities that support the Corporation's mission.</p> <p><b>Objective 1.2:</b> Reduce program vulnerabilities and enhance program integrity of Corporation operations and programs.</p> <p><b>Objective 1.3:</b> Increase the efficiency and effectiveness with which the Corporation manages and employs taxpayer-funded assets and resources.</p>
<p><b>Goal Two:</b> Communicate effectively with the Corporation Board of Directors and Corporation senior management and staff, grantees and sub-grantees, the public, Congress, and other parties as appropriate.</p>	<p><b>Objective 2.1:</b> Effectively communicate the OIG mission and results of OIG activities and initiatives.</p> <p><b>Objective 2.2:</b> Maintain effective liaison with Corporation Board Members and Corporation senior management, Congress, and other parties as appropriate to ensure that OIG services meet their needs.</p>
<p><b>Goal Three:</b> Strengthen the OIG's ability and readiness to have maximum impact on the most significant issues facing the Corporation and its programs.</p>	<p><b>Objective 3.1:</b> Implement an OIG Information Management System for audits.</p> <p><b>Objective 3.2:</b> Provide a quality work environment that fosters communication, teamwork, and high morale.</p> <p><b>Objective 3.3:</b> Maintain a highly capable and diverse staff and augment that staff as required with short-term human capital resources.</p>

## Projected Outcomes

Audits and investigations are the primary tools available to the OIG to accomplish the strategic goals that support our mission. Typical outcomes that may result from the use of these tools include:

**Figure 4. OIG Performance Indicators**

Performance Tools	Projected Outcomes
<p><b>Audits</b></p>	<ul style="list-style-type: none"> <li>■ Findings and recommendations resulting in improvement of Corporation management, decision-making and grantee oversight (linked to OIG Goals One and Two)</li> <li>■ Findings and recommendations resulting in improving the integrity of Corporation programs, operations, and financial management (linked to OIG Goals One and Two)</li> <li>■ Resolution of questioned and unsupported costs and recommendations that funds be put to better use, including recovery and re-use of funds (linked to OIG Goals One and Two)</li> <li>■ Findings and recommendations resulting in improved program management processes (linked to OIG Goals One and Two)</li> </ul>
<p><b>Investigations</b></p>	<ul style="list-style-type: none"> <li>■ Successful prosecution of those who steal and/or embezzle Federal program money and assets (linked to OIG Goals One and Two)</li> <li>■ Recovery of embezzled and stolen Federal program money and assets (linked to OIG Goals One and Two)</li> <li>■ Suspension and debarment of grantees and individuals whose conduct deprives them of the Corporation's trust (linked to OIG Goals One and Two)</li> <li>■ Deterrence through briefings on fraud awareness to enable Corporation staff and grantees to detect and report fraud, waste, and abuse (linked to OIG Goals One and Two)</li> </ul>
<p><b>Communication, Outreach and Education:</b></p>	<ul style="list-style-type: none"> <li>■ Communication and education briefings to the Corporation's Executive Management Team and Board of Directors (linked to OIG Goal Two)</li> <li>■ Communication and education briefings and presentations through participation in Corporation-sponsored training events (linked to OIG Goal Two)</li> <li>■ Education and outreach programs targeted at Corporation stakeholders and the public via our web site, quarterly electronic newsletter, and informational brochures (linked to OIG Goal Two)</li> <li>■ Professional development continues under a wide-ranging staff-training program through external sources such as the Federal Law Enforcement Training Center, IG Auditor Training Institute, IG Criminal Investigator Academy and a number of other vendors (linked to OIG Goal Three)</li> <li>■ Professional development also continues through the cost-effective and efficient use of in-house talent, as OIG employees conduct classes for their peers on a range of issues (legal, investigative, audit and report writing) (linked to OIG Goal Three)</li> </ul>

**Table 40. FTE and Obligations by Object Classification – Office of Inspector General** (dollars in thousands)

Budget Account	FY 2009 Actual	FY 2010 Enacted	FY 2011 Request	Increase/ Decrease 2011-2010
<b>Total number of permanent positions</b>	<b>29</b>	<b>34</b>	<b>37</b>	<b>3</b>
<b>Full-time equivalent employment (FTE)</b>	<b>26</b>	<b>31</b>	<b>37</b>	<b>6</b>
Personnel compensation:				
Permanent positions (FTP)	2,921	3,087	4,155	1,068
Positions other than FTP	0	6	4	(2)
Other personnel compensation	83	195	243	48
Special personal services payments	3	0	0	0
<b>Total, personnel compensation</b>	<b>3,007</b>	<b>3,288</b>	<b>4,402</b>	<b>1,114</b>
Personnel benefits	753	783	1,123	340
Benefits for former personnel	0	0	0	0
Travel and transportation of persons	163	310	345	35
Transportation of things	2	3	3	0
Rental payments to GSA	327	330	340	10
Rental payments to others	0	0	0	0
Communications, utilities, and miscellaneous charges	42	44	44	0
Printing and reproduction	2	5	5	0
Other services	2,174	2,806	2,681	(125)
Supplies and Materials	14	88	35	(53)
Equipment	28	43	22	(21)
Grants, subsidies and contributions	0	0	0	0
Claims	0	0	0	0
<b>Total obligations</b>	<b>6,512</b>	<b>7,700</b>	<b>9,000</b>	<b>1,300</b>

# Appendices

**Appendix A. Corporation for National and Community Service Appropriations History, 1994-1999<sup>1</sup>**

Activity	1994 Enacted	1995 Enacted	1996 Enacted	1997 Enacted	1998 Enacted	1999 Enacted
<b>Operating Expenses</b>						
<b><u>NCSA Authorized Program Accounts</u></b>	<b><u>370,501</u></b>	<b><u>468,123</u></b>	<b><u>397,268</u></b>	<b><u>400,500</u></b>	<b><u>425,500</u></b>	<b><u>435,356</u></b>
National Service Trust	\$98,751	\$115,070	\$56,000	\$59,000	\$70,000	\$70,000
AmeriCorps State & National Grants	155,500	219,000	215,000	215,000	227,000	237,000
Innovation, Demonstration and Assistance <sup>3</sup>	31,900	30,000	29,850	30,000	30,000	28,500
Evaluation	4,600	5,500	5,000	5,000	5,000	5,000
National Civilian Community Corps	10,000	18,000	18,000	18,000	18,000	18,000
Learn and Serve America	40,000	46,000	43,000	43,000	43,000	43,000
State Commissions Admin. Grants <sup>2</sup>	24,750	28,723	24,918	25,000	27,000	28,356
Partnership Grants	5,000	5,830	5,500	5,500	5,500	5,500
<b><u>DVSA Authorized Program Accounts</u></b>	<b><u>173,002</u></b>	<b><u>183,464</u></b>	<b><u>169,576</u></b>	<b><u>185,999</u></b>	<b><u>228,475</u></b>	<b><u>246,910</u></b>
AmeriCorps VISTA	<u>42,724</u>	<u>47,700</u>	<u>41,235</u>	<u>41,235</u>	<u>65,235</u>	<u>73,000</u>
AmeriCorps VISTA	37,715	42,676	41,235	41,235	65,235	73,000
AmeriCorps VITSA Literacy Corps	5,009	5,024	0	0	0	0
National Senior Service Corps	<u>130,278</u>	<u>135,764</u>	<u>128,341</u>	<u>144,764</u>	<u>163,240</u>	<u>173,910</u>
RSVP	34,388	35,708	34,949	35,708	40,279	43,001
Foster Grandparent Program	66,117	67,812	62,237	77,812	87,593	93,256
Senior Companion Program	29,773	31,244	31,155	31,244	35,368	36,573
Senior Demonstration Program	-	1,000	-	-	-	1,080
Special Volunteer Programs	-	-	-	-	-	-
<b>Subtotal, Operating Expenses</b>	<b><u>543,503</u></b>	<b><u>651,587</u></b>	<b><u>566,844</u></b>	<b><u>586,499</u></b>	<b><u>653,975</u></b>	<b><u>682,266</u></b>
<b>AmeriCorps VISTA Advance Payment Revolving Fund</b>	-	-	-	-	-	-
Disability Placement Funds	-	-	-	-	-	-
<b>AmeriCorps NCCC</b>	-	-	-	-	-	-
<b>Training &amp; Technical Assistance</b>	-	-	-	-	-	-
<b>Salaries &amp; Expense Account<sup>2,3</sup></b>	<b><u>31,151</u></b>	<b><u>31,160</u></b>	<b><u>28,541</u></b>	<b><u>27,850</u></b>	<b><u>28,129</u></b>	<b><u>29,129</u></b>
<b>Office of the Inspector General</b>	<b><u>944</u></b>	<b><u>2,000</u></b>	<b><u>2,000</u></b>	<b><u>2,000</u></b>	<b><u>3,000</u></b>	<b><u>3,000</u></b>
<b>TOTAL, CORPORATION</b>	<b><u>\$575,598</u></b>	<b><u>\$684,747</u></b>	<b><u>\$597,385</u></b>	<b><u>\$616,349</u></b>	<b><u>\$685,104</u></b>	<b><u>\$714,395</u></b>

<sup>1</sup> Presents past appropriations under the new FY 2008 account structure.

<sup>2</sup> NCSA administrative expenses are included in the State Commission Admin. Grants program line item prior to FY 2004.

<sup>3</sup> Pursuant to P.L. 110-28 \$1.360 million was transferred from Innovation, Demonstration and Assistance to the Salaries and Expense Account in FY 2007.

Appendix A. Corporation for National and Community Service Appropriations History, 2000-2005<sup>1</sup>

Activity	2000 Enacted	2001 Enacted	2002 Enacted	2002 Enacted	2004 Enacted	2005 Enacted
<b>Operating Expenses</b>						
<b><u>NCSA Authorized Program Accounts</u></b>	<b><u>433,153</u></b>	<b><u>457,491</u></b>	<b><u>401,867</u></b>	<b><u>426,212</u></b>	<b><u>549,962</u></b>	<b><u>541,517</u></b>
National Service Trust	\$70,000	\$69,846	-	\$99,350	\$129,233	\$142,848
AmeriCorps State & National Grants	233,395	230,492	240,492	173,863	312,147	287,680
Innovation, Demonstration and Assistance <sup>3</sup>	28,500	28,437	28,488	35,269	11,159	13,227
Evaluation	5,000	4,989	5,000	2,981	2,982	3,522
National Civilian Community Corps	17,892	20,954	24,896	24,838	24,853	25,296
Learn and Serve America	43,000	42,905	43,000	42,721	42,746	42,656
State Commissions Admin. Grants <sup>2</sup>	27,895	30,932	30,991	32,289	11,929	11,904
Partnership Grants	7,471	28,936	29,000	14,901	14,913	14,384
<b><u>DVSA Authorized Program Accounts</u></b>	<b><u>263,392</u></b>	<b><u>271,621</u></b>	<b><u>296,634</u></b>	<b><u>319,543</u></b>	<b><u>317,871</u></b>	<b><u>315,057</u></b>
AmeriCorps VISTA	<u>80,574</u>	<u>83,074</u>	<u>85,255</u>	<u>93,674</u>	<u>93,731</u>	<u>94,240</u>
AmeriCorps VISTA	80,574	83,074	85,255	93,674	93,731	94,240
AmeriCorps VITSA Literacy Corps	0	0	0	0	0	0
National Senior Service Corps	<u>182,818</u>	<u>188,547</u>	<u>206,379</u>	<u>215,934</u>	<u>214,264</u>	<u>215,857</u>
RSVP	46,117	48,884	54,884	58,501	58,156	58,528
Foster Grandparent Program	95,988	98,868	106,700	110,775	110,121	111,424
Senior Companion Program	39,219	40,395	44,395	46,260	45,987	45,905
Senior Demonstration Program	1,494	400	400	398	-	-
Special Volunteer Programs	-	-	5,000	9,935	9,876	4,960
<b>Subtotal, Operating Expenses</b>	<b><u>696,545</u></b>	<b><u>729,112</u></b>	<b><u>698,501</u></b>	<b><u>745,755</u></b>	<b><u>867,833</u></b>	<b><u>856,574</u></b>
<b>AmeriCorps VISTA Advance Payment Revolving Fund</b>	-	-	-	-	-	-
Disability Placement Funds	-	-	-	-	-	-
<b>AmeriCorps NCCC</b>	-	-	-	-	-	-
<b>Training &amp; Technical Assistance</b>	-	-	-	-	-	-
<b>Salaries &amp; Expense Account<sup>2,3</sup></b>	<b><u>31,129</u></b>	<b><u>32,229</u></b>	<b><u>32,213</u></b>	<b><u>34,346</u></b>	<b><u>61,321</u></b>	<b><u>64,480</u></b>
<b>Office of the Inspector General</b>	<b><u>3,985</u></b>	<b><u>4,989</u></b>	<b><u>4,994</u></b>	<b><u>5,961</u></b>	<b><u>6,213</u></b>	<b><u>5,952</u></b>
<b>TOTAL, CORPORATION</b>	<b><u>\$731,659</u></b>	<b><u>\$766,330</u></b>	<b><u>\$735,708</u></b>	<b><u>\$786,062</u></b>	<b><u>\$935,367</u></b>	<b><u>\$927,006</u></b>

<sup>1</sup> Presents past appropriations under the new FY 2008 account structure.

<sup>2</sup> NCSA administrative expenses are included in the State Commission Admin. Grants program line item prior to FY 2004.

<sup>3</sup> Pursuant to P.L. 110-28 \$1.360 million was transferred from Innovation, Demonstration and Assistance to the Salaries and Expense Account in FY 2007.

Appendix A. Corporation for National and Community Service Appropriations History, 2006-2011<sup>1</sup>

Activity	2006 Enacted	2007 Enacted	2008 Enacted	2009 Enacted	2010 Enacted	2011 Request
<b>Operating Expenses</b>						
<b><u>NCSA Authorized Program Accounts</u></b>	<b><u>524,886</u></b>	<b><u>492,706</u></b>	<b><u>475,159</u></b>	<b><u>501,804</u></b>	<b><u>721,547</u></b>	<b><u>959,486</u></b>
National Service Trust	\$138,600	\$117,720	\$122,539	\$131,075	\$197,000	\$293,662
AmeriCorps State & National Grants	264,825	264,825	256,805	271,196	372,547	488,033
Innovation, Demonstration and Assistance <sup>3</sup>	16,280	29,771	18,893	18,893	60,500	77,000
Evaluation	3,960	3,960	3,891	3,891	6,000	8,000
AmeriCorps NCCC	36,730	26,789	23,782	27,500	29,000	34,593
Learn and Serve America	37,125	37,125	37,459	37,459	39,500	40,198
State Commissions Admin. Grants <sup>2</sup>	12,516	12,516	11,790	11,790	17,000	18,000
Partnership Grants	14,850	-	-	-	-	-
<b><u>DVSA Authorized Program Accounts</u></b>	<b><u>313,050</u></b>	<b><u>313,054</u></b>	<b><u>307,585</u></b>	<b><u>309,835</u></b>	<b><u>319,974</u></b>	<b><u>319,100</u></b>
AmeriCorps VISTA	<u>95,464</u>	<u>95,468</u>	<u>93,800</u>	<u>96,050</u>	<u>99,074</u>	<u>98,000</u>
AmeriCorps VISTA	95,464	95,468	93,800	96,050	99,074	98,000
AmeriCorps VISTA Literacy Corps	0	-	-	-	-	-
National Senior Service Corps	<u>217,586</u>	<u>217,586</u>	<u>213,785</u>	<u>213,785</u>	<u>220,900</u>	<u>221,100</u>
RSVP	59,685	59,685	58,642	58,642	63,000	63,000
Foster Grandparent Program	110,937	110,937	108,999	108,999	110,996	111,100
Senior Companion Program	46,964	46,964	46,144	46,144	46,904	47,000
Senior Demonstration Program	-	-	-	-	-	-
Special Volunteer Programs	-	-	-	-	-	-
<b>Subtotal, Operating Expenses</b>	<b><u>837,936</u></b>	<b><u>805,760</u></b>	<b><u>782,744</u></b>	<b><u>811,639</u></b>	<b><u>1,041,521</u></b>	<b><u>1,278,586</u></b>
<b>AmeriCorps VISTA Advance Payment Revolving Fund</b>	<b>-</b>	<b><u>3,500</u></b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
Disability Placement Funds	-	-	-	-	<b>5,000</b>	<b>6,000</b>
<b>Training &amp; Technical Assistance</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>7,500</b>	<b>13,400</b>
<b>Salaries &amp; Expense Account<sup>2,3</sup></b>	<b><u>66,083</u></b>	<b><u>70,324</u></b>	<b><u>67,759</u></b>	<b><u>71,715</u></b>	<b><u>88,000</u></b>	<b><u>109,000</u></b>
<b>Office of the Inspector General</b>	<b><u>5,940</u></b>	<b><u>4,963</u></b>	<b><u>5,828</u></b>	<b><u>6,512</u></b>	<b><u>7,700</u></b>	<b><u>9,000</u></b>
<b>TOTAL, CORPORATION</b>	<b><u>\$909,959</u></b>	<b><u>\$881,047</u></b>	<b><u>\$856,331</u></b>	<b><u>\$889,866</u></b>	<b><u>\$1,149,721</u></b>	<b><u>\$1,415,586</u></b>

<sup>1</sup> Presents past appropriations under the new FY 2008 account structure.

<sup>2</sup> NCSA administrative expenses are included in the State Commission Admin. Grants program line item prior to FY 2004.

<sup>3</sup> Pursuant to P.L. 110-28 \$1.360 million was transferred from Innovation, Demonstration and Assistance to the Salaries and Expense Account in FY 2007.



### Appendix B. Summary of Corporation Programs and Requested Funding for 2011 (dollars in millions)

The following exhibit provides information about Corporation programs and other activities, including page references for the programs and activities discussed within this document.

Program/Activity	Description	FY 2011 Request	Page Number
AmeriCorps State and National	Grant programs designed and managed by community organizations that build and strengthen the infrastructure of the nonprofit sector, increasing the scope and quality of services available to those most in need. Federal funds are heavily leveraged via partnerships with states, local communities, and private organizations.	\$488,033	17
AmeriCorps VISTA	Project-based assistance performed by individuals 18 years or older, with a college degree or a minimum of three years of volunteer experience, to help reduce poverty through capacity building.	\$98,000	23
AmeriCorps NCCC	Team-based service performed by youth, 18-24 years of age, serving in campus-based residential programs, supporting community and national-based organizations, tribes, educational institutions, local municipalities, and state and national parks.	\$34,593	30
State Commission Administration Grants	Formula grants to State Service Commissions, matched dollar for dollar with state funds, which support Commissions in conducting grant competitions and monitoring sub-grantee performance.	\$18,000	34
Learn and Serve America	Grants awarded Local Education Agencies), State Education Agencies, higher education institutions and community-based organizations that support community service-learning in K-12 classrooms and colleges and university programs.	\$40,198	36
National Service Trust	Provides funds for the Segal AmeriCorps Education Award for eligible national service participants. A full-time education awards is \$5,550 for AmeriCorps members who start service in FY 2011.	\$293,662	40
Senior Corps-RSVP	Non-stipend service opportunities for volunteers, 55 years and older, to help improve their lives while delivering a wide range of community services to nonprofits and public agencies	\$63,000	43
Senior Corps-FGP	Grants awarded to community organizations for stipended service opportunities for volunteers over 60 years of age and with limited income, who support children and youth.	\$111,100	46
Senior Corps-SCP	Grants awarded to community organizations for stipended service opportunities for volunteers over 60 years of age and with limited income, who help homebound and frail elderly live independently.	\$47,000	48
Innovation and Demonstration Activities	Supports and encourages new forms of service and civic participation. Includes funding for the Social Innovation Fund, Volunteer Generation Fund, Serve America Fellowships, a national Call to Service Campaign, the Corporation's national conference, and 9/11 Day of Service.	\$77,000	51
Disability Grants	Disability grants provide Americans with disabilities the opportunity to participate in strengthening their communities through volunteering and service.	\$6,000	55
Training and Technical Assistance	The Serve America Act authorizes a new subtitle J for training and technical assistance for programs under the national service laws.	\$13,000	57
Evaluation	valuation at the Corporation is dedicated to developing and cultivating knowledge that will enhance the mission and support the strategic goals of the Corporation and of national and community service programs.	\$8,000	60
Salaries and Expenses	Funds for administering and managing National and Community Service programs.	\$109,000	63

## Appendix C. Summary of Program Benefits for Participants

Program	Eligibility	Stipend	Terms of Service	Healthcare	Children	Segal AmeriCorps Education Award
AmeriCorps State and National	In general, an AmeriCorps State and National member must: (1) Be at least 17 years old at the commencement of services, or have been an out-of-school youth 16 years of year age at the commencement of service, participating in a youth corps program (2) Have a high-school diploma (or its equivalent) or agree to obtain a high-school diploma or its equivalent prior to using the education awards and, (3) Be a citizen, national, or lawful permanent resident alien of the United States.	Minimum Living allowance of \$11,400 for full-time members in program Year 2007. A Living allowance is not required for less than full-time members.	An AmeriCorps member serves full-time (1700 hours in 9-12 months) or part-time (up to 900 hours in up to 2 years).	Full-time members must receive health care benefits. Less than full time members may not receive health care with CNCS funds.	Only members are eligible to receive. Rate established by state Child Care Development Grant (CCDG).	Yes.
AmeriCorps NCCC	An AmeriCorps NCCC member: (1) Is between the ages of 18 and 24 years old and, (2) Must be a citizen, national, or lawful permanent resident alien of the United States.	Yes. The Living Allowance (\$400/month for 10 months), lodging and meals. Team Leaders earn \$1136 per month during 11 months of service.	An AmeriCorps NCCC member serves full-time in a team-based residential programs for 10 months.	Yes. Corporation administered health plan.	Yes. Maximum \$400 per month per child.	Yes.
AmeriCorps VISTA	An AmeriCorps VISTA member: (1) Is between the ages of 18 and 24 years old and, (2) Must be a citizen, national, or lawful permanent resident alien of the United States.	Yes. Living Allowance: In FY10 range is projected to be \$858/ month to \$1326/month (based on regional cost of living and tied to the poverty rate.)	Full time for one year.	Yes. Corporation administered health plan.	Yes. Maximum \$400 per month per child.	Yes or may select an end of service stipend accrued at the rate of \$125/month.
Senior Corps	1. RSVP 2. Foster Grandparent Program 3. Senior Companion Program Senior Corps programs use the term "volunteer" to describe a participant enrolled in a Senior Corps programs and supported by the grant award.					
RSVP	To be an RSVP volunteer, an individual must: (1) Be 55 years of age or older; (2) Agree to serve without compensation; (3) Reside in or nearby the community served by RSVP.	No.	Open enrollment-no set schedule. Can serve as few or as many as the volunteer chooses (must serve four hours a week).	No.	No.	No.
Forest Grandparents Program	To be a Foster Grandparent an individual must (1) Be 60 years of age or older (2) Be determined by a physical examination to be capable, with or without reasonable accommodation, of serving children with exceptional or special needs without detriment to either himself/herself or children served (3) In order to received a stipend, must have an income that is within the income eligibility guidelines (within 125% of poverty).	Yes, if income guidelines are met (125% of poverty), then receive \$2.65/hour tax free.	Open enrollment Service schedule between 15 and 40 hours per week.	No. (Note: Each Foster Grandparent receives a physical examination annually with the cost covered by the project/grantee).	No.	No.
Senior Companion Program	To be a Senior Companion, an individual must (1) Be 60 years of age or older (2) Be determined by a physical examination to be capable, with or without reasonable accommodation, of serving children with exceptional or special needs without detriment to either himself/herself or children served (3) In order to received a stipend, must have an income that is within the income eligibility guidelines (within 125% of poverty).	Yes, if income guidelines are met (125% of poverty), then receive \$2.65/hour tax free.	Open enrollment Service schedule between 15 and 40 hours per week.	No. (Note: Each Foster Grandparent receives a physical examination annually with the cost covered by the project/grantee).	No.	No.
Learn and Serve America - K12 and Higher Education Programs	School-Based participants are youth ages 5 to 17 and children with disabilities as defined in section 602 of the Individuals with Disabilities Education Act (20 USC 1401, et seq). Higher Education participants include students, faculty, staff and other community volunteers.	No.	Not applicable.	No.	No.	No.
Learn and Serve America - Summer of Service	Summer of Service programs are for youth who will be enrolled in any of grades 6 through 12 at the end of the summer concerned (giving priority to programs that enroll youth who will be enrolled in any of grades 6 through 9 at the end of the summer concerned) during the summer months.	No.	Not less than 100 hours of service during the summer months	No.	No.	Education award of \$500 (or, at the discretion of the Chief Executive Officer, \$750 in the case of a participant who is economically disadvantaged).

## Appendix D. Grantee Match Requirements

### At a Glance

#### Learn and Serve America

Learn and Serve America grantees' FY 2011 non-federal match requirement (including both cash and in-kind) are as follows:

##### K-12 programs

- 10 percent of the total cost of the project for the first year
- 20 percent of the total cost of the project for the second year
- 30 percent of the total cost of the project for the third year and
- 50 percent of the total cost of the project for the fourth and all subsequent years.

##### Higher Education Institutions

- 50 percent of total cost of the project for all years

#### AmeriCorps State and National

For grants made from FY 2011 Appropriations, AmeriCorps State and National grantees must meet the following minimum requirements based on the number of years they have been operating their AmeriCorps program.

##### Minimum grantee requirement

Y1	Y2	Y3	Y4	Y5	Y6	Y7	Y8	Y9	Y10
24%	24%	24%	26%	30%	34%	38%	42%	46%	50%

Programs in severely economically distressed communities or rural areas may be allowed to follow alternative match requirements, as per the following schedule:

##### Alternative match requirements

Y1	Y2	Y3	Y4	Y5	Y6	Y7	Y8	Y9	Y10
24%	24%	24%	24%	24%	24%	29%	31%	33%	35%

Programs that can demonstrate an inability to raise either the minimum grantee requirements or the alternative grant requirements, shown above, may apply to the Corporation for a full or partial waiver.

#### AmeriCorps Education Award Program

No match requirement

#### AmeriCorps NCCC

No match requirement

#### AmeriCorps VISTA

Certain project sponsors (not grantees) share in the project costs with AmeriCorps VISTA by providing members' subsistence allowance. Cost-sharing among projects is encouraged but not required by AmeriCorps VISTA. Additionally, AmeriCorps VISTA has a limited number of projects receiving operating grants. AmeriCorps VISTA does not require a non-federal match from these projects.

#### Senior Corps

Senior Corp grantees' non-federal match requirements are as follows:

##### FGP

- 10 percent of the total cost of the project for all years.

##### SCP

- 10 percent of the total cost of the project for all years.

##### RSVP

- 10 percent of the total cost of the project for the first years,
- 20 percent of the total cost of the project for the second year, and
- 30 percent of the total cost of the project for the third and subsequent years.

## Appendix E. AmeriCorps Members by Program Type

Program	Actual 1996 Awarded	Pct	Actual 1997 Awarded	Pct	Actual 1998 Awarded	Pct	Actual 1999 Awarded	Pct
Education Award Program	N/A		15,280	31.3%	10,508	20.8%	12,464	22.4%
National Direct	8,239	28.8%	6,601	13.5%	7,446	14.7%	7,020	12.6%
State Formula and Competitive	14,625	51.1%	19,701	40.4%	21,181	41.9%	22,123	39.7%
Territories	93	0.3%	246	0.5%	59	0.1%	215	0.4%
Tribes	97	0.3%	202	0.4%	135	0.3%	242	0.4%
Other State and National	586	2.0%	1,212	2.5%	4,286	8.5%	5,796	10.4%
VISTA Ed Awards	2,506	8.8%	3,150	6.5%	4,256	8.4%	4,653	8.4%
VISTA Stipends	1,548	5.4%	1,442	3.0%	1,895	3.7%	1,959	3.5%
NCCC	926	3.2%	964	2.0%	820	1.6%	1,195	2.1%
<b>Total</b>	<b>28,620</b>		<b>48,798</b>		<b>50,586</b>		<b>55,667</b>	

Program	Actual 2000 Awarded	Pct	Actual 2001 Awarded	Pct	Actual 2002 Awarded	Pct	Actual 2003 Awarded	Pct
Education Award Program	16,436	25.1%	20,651	28.4%	23,859	34.4%	6,899	21.6%
National Direct	6,958	10.6%	7,287	10.0%	7,225	10.4%	3,517	11.0%
State Formula and Competitive	28,088	42.9%	33,278	45.7%	29,548	42.7%	13,740	42.9%
Territories	252	0.4%	128	0.2%	142	0.2%	-	
Tribes	425	0.6%	212	0.3%	314	0.5%	86	0.3%
Other State and National	5,387	8.2%	2,200	3.0%	752	1.1%	652	2.0%
VISTA Ed Awards	4,960	7.6%	5,801	8.0%	4,270	6.2%	3,086	9.6%
VISTA Stipends	1,902	2.9%	2,128	2.9%	1,920	2.8%	2,711	8.5%
NCCC	994	1.5%	1,156	1.6%	1,250	1.8%	1,300	4.1%
<b>Total</b>	<b>65,402</b>		<b>72,841</b>		<b>69,280</b>		<b>31,991</b>	

Program	Actual 2004 Awarded	Pct	Actual 2005 Awarded	Pct	Actual 2006 Awarded	Pct	Projected 2007 Awarded	Pct
Education Award Program	28,975	38.9%	25,024	34.2%	23,112	31.2%	24,243	32.4%
National Direct	9,751	13.1%	10,221	14.0%	11,332	15.3%	12,554	16.8%
Professional Corps	N/A		1,545	2.1%	1,331	1.8%	2,426	3.2%
State Formula and Competitive	28,436	38.2%	28,658	39.1%	33,605	45.4%	26,909	35.9%
Territories	149	0.2%	26	0.0%	116	0.2%	338	0.5%
Tribes	185	0.2%	162	0.2%	158	0.2%	146	0.2%
Other State and National	-		-		-		-	
VISTA Ed Awards	4,061	5.4%	4,475	6.1%	4,797	6.5%	5,059	6.8%
VISTA Stipends	1,782	2.4%	1,962	2.7%	2,057	2.8%	2,126	2.8%
NCCC	1,184	1.6%	1,147	1.6%	1,126	1.5%	1,063	1.4%
<b>Total</b>	<b>74,523</b>		<b>73,220</b>		<b>77,634</b>		<b>74,864</b>	

**Appendix E. AmeriCorps Members by Program Type (Continued)**

<b>Program</b>	<b>Projected 2008 Awarded</b>	<b>Pct</b>	<b>Projected 2009 Awarded</b>	<b>Pct</b>	<b>Projected 2010 Awarded</b>	<b>Pct</b>	<b>Projected 2011 Awarded</b>	<b>Pct</b>
Education Award Program	24,820	33.5%	26,519	27.9%	23,307	26.8%	30,000	28.4%
National Direct	11,845	16.0%	11,377	19.0%	N/A		N/A	
Professional Corps	1,926	2.6%	2,236	2.2%	888	1.0%	1,119	1.1%
State Formula and Competitive	26,950	36.4%	26,436	39.8%	N/A		N/A	
Competitive Grants (new for 2010)	N/A		N/A		30,104	34.6%	36,978	35.0%
State Formula Only (new for 2010)	N/A		N/A		16,570	19.1%	20,885	19.8%
Territories	279	0.4%	247	0.1%	326	0.4%	427	0.4%
Tribes	336	0.5%	165	0.1%	217	0.2%	285	0.3%
Other State and National	-		-		2,667	3.1%	4,875	4.6%
VISTA Ed Awards	5,004	6.8%	5,381	7.3%	6,365	7.3%	6,100	5.8%
VISTA Stipends	1,726	2.3%	1,458	2.0%	1,300	1.5%	1,565	1.5%
NCCC	1,106	1.5%	1,120	1.5%	1,200	1.4%	1,200	1.2%
Summer of Service					4,000	4.6%	2,000	1.9%
Serve America Fellowships							150	0.1%
<b>Total</b>	<b>74,006</b>		<b>73,312</b>		<b>86,944</b>		<b>105,679</b>	

## Appendix F. AmeriCorps Members by Service Type

Program	Actual 1996		Actual 1997		Actual 1998		Actual 1999	
	Awarded	Pct	Awarded	Pct	Awarded	Pct	Awarded	Pct
Full-time	19,607	68.5%	25,809	52.9%	27,401	54.2%	27,671	49.7%
<i>Full-time S/N</i>	14,627	51.1%	20,253	41.5%	20,430	40.4%	19,864	35.7%
Part-time	8,131	28.4%	16,858	34.5%	14,588	28.8%	15,545	27.9%
Reduced Part-time	882	3.1%	6,131	12.6%	8,597	17.0%	12,451	22.4%
<b>Total</b>	<b>28,620</b>		<b>48,798</b>		<b>50,586</b>		<b>55,667</b>	

Program	Actual 2000		Actual 2001		Actual 2002		Actual 2003	
	Awarded	Pct	Awarded	Pct	Awarded	Pct	Awarded	Pct
Full-time	29,944	46.0%	34,450	47.3%	33,860	48.9%	18,470	57.7%
<i>Full-time S/N</i>	22,088	34.0%	25,365	34.8%	26,420	38.1%	11,373	35.6%
Part-time	16,049	24.7%	16,413	22.5%	14,366	20.7%	6,890	21.5%
Reduced Part-time	19,049	29.3%	21,978	30.2%	21,054	30.4%	6,631	20.7%
<b>Total</b>	<b>65,402</b>		<b>72,841</b>		<b>69,280</b>		<b>31,991</b>	

Program	Actual 2004		Actual 2005		Actual 2006		Projected 2007	
	Awarded	Pct	Awarded	Pct	Awarded	Pct	Awarded	Pct
Full-time	33,359	44.8%	32,459	44.3%	35,203	45.3%	34,302	45.8%
<i>Full-time S/N</i>	26,332	35.3%	24,875	34.0%	27,223	35.1%	27,183	36.3%
Part-time	15,262	20.5%	11,896	16.2%	12,839	16.5%	11,085	14.8%
Reduced Part-time	25,902	34.8%	28,865	39.4%	29,592	38.1%	29,471	39.4%
<b>Total</b>	<b>74,523</b>		<b>73,220</b>		<b>77,634</b>		<b>74,858</b>	

Program	Projected 2008		Projected 2009		Projected 2010		Projected 2011	
	Awarded	Pct	Awarded	Pct	Awarded	Pct	Awarded	Pct
Full-time	33,834	45.7%	32,309	44.1%	41,744	48.8%	55,094	52.1%
<i>Full-time S/N</i>	29,964	40.5%	26,992	36.8%	34,179	40.0%	47,549	45.0%
Part-time	11,231	15.2%	11,662	15.9%	10,754	12.6%	10,884	10.3%
Reduced Part-time	28,941	39.1%	29,341	40.0%	34,978	38.6%	39,700	37.6%
<b>Total</b>	<b>74,006</b>		<b>73,312</b>		<b>85,476</b>		<b>105,678</b>	

### Appendix G. AmeriCorps Programs over \$500,000

The list below shows all AmeriCorps programs that received a grant of more than \$500,000 in 2009\* under the AmeriCorps State, National, and Education Award grant programs. The match levels shown are based on grantee budgets. Organizations that appear more than once are local affiliates of national organizations that are funded through state commissions instead of the national organization. For example, City Year, Inc. is a National Direct grantee. There are also other City Year affiliates that receive funding through state commissions. In the case of state programs, the commissions are the grantees, but do not operate any programs directly. Therefore, for state programs, we list the subgrantees - the organizations that actually operate the programs. For National Direct and Education Award programs, the grantee organization is listed.

Under the Education Award Program, organizations receive no more than \$600 per full-time member, and members who complete their service hours receive an education award. The organization bears all other operational and member support costs, including the living allowance. Therefore, no match is required and the Grantee Share is zero. In all other cases, the Grantee Share is the sum of other Federal and all non-Federal funds.

Program Type	State	Grantee Name	CNCs Share	Grantee Share	Total Budget	% Grantee Match
State Competitive	WA	WA State Employment Security Department	\$4,665,600	\$3,543,493	\$8,209,093	43.2%
State Competitive	MS	Mississippi Institutions of Higher Learning	\$4,365,705	\$2,649,743	\$7,015,448	37.8%
National Direct	WA	Educational Service District 112	\$3,834,563	\$4,719,676	\$8,554,239	55.2%
National Direct	NY	Teach For America	\$3,506,690	\$3,560,563	\$7,067,253	50.4%
National Direct	MD	National Association of Community Health Centers, Inc.	\$3,227,738	\$2,401,049	\$5,628,787	42.7%
National Direct	MD	Notre Dame Mission Volunteers Program, Inc.	\$3,172,198	\$3,085,017	\$6,257,215	49.3%
National Direct	MA	City Year, Inc.	\$3,125,000	\$3,518,544	\$6,643,544	53.0%
National Direct	GA	Habitat for Humanity International, Inc.	\$2,957,194	\$4,262,876	\$7,220,070	59.0%
State Competitive	WA	WA State Employment Security Department	\$2,897,400	\$1,751,445	\$4,648,845	37.7%
National Direct	WI	Public Allies, Inc.	\$2,733,548	\$3,241,061	\$5,974,609	54.2%
State Competitive	MN	Minnesota Literacy Council	\$2,302,800	\$1,411,607	\$3,714,407	38.0%
State Competitive	MA	City Year, Inc.	\$2,300,000	\$2,123,000	\$4,423,000	48.0%
State Competitive	MA	City Year, Inc.	\$2,115,956	\$2,772,329	\$4,888,285	56.7%
National Direct	WI	Public Allies, Inc.**	\$2,085,324	\$1,149,664	\$3,234,988	35.5%
National Direct	NY	Teach For America**	\$2,000,000	\$2,000,316	\$4,000,316	50.0%
National Direct	GA	Habitat for Humanity International, Inc.**	\$1,986,649	\$1,758,793	\$3,745,442	47.0%
National Direct	NJ	Education Works	\$1,972,908	\$1,972,908	\$3,945,816	50.0%
National Direct	MA	Jumpstart for Young Children, Inc.	\$1,955,355	\$1,204,704	\$3,160,059	38.1%
State Competitive	MN	Minnesota Literacy Council	\$1,814,400	\$935,351	\$2,749,751	34.0%
State Competitive	MA	City Year, Inc.	\$1,764,000	\$1,564,300	\$3,328,300	47.0%
State Competitive	WA	WA State Department of Ecology	\$1,699,742	\$2,419,047	\$4,118,789	58.7%
State Formula	CA	Napa County Office of Education**	\$1,657,168	\$509,600	\$2,166,768	23.5%
National Direct	MA	City Year, Inc.**	\$1,642,000	\$386,129	\$2,028,129	19.0%
State Competitive	WA	WA State Employment Security Department**	\$1,621,262	\$821,747	\$2,443,009	33.6%
State Competitive	MT	Montana Conservation Corps, Inc.	\$1,562,400	\$2,284,988	\$3,847,388	59.4%
State Competitive	CA	California Conservation Corps**	\$1,552,000	\$1,560,672	\$3,112,672	50.1%
National Direct	PA	Greater Pittsburgh Literacy Council	\$1,435,933	\$1,386,734	\$2,822,667	49.1%
State Formula	MN	Minnesota Literacy Council	\$1,379,700	\$711,118	\$2,090,818	34.0%
State Competitive	CA	Bay Area Community Resources/ BAYAC AmeriCorps	\$1,364,334	\$2,056,446	\$3,420,780	60.1%
State Competitive	NY	Harlem Children's Zone	\$1,357,544	\$1,581,886	\$2,939,430	53.8%
National Direct	DC	National Association of Service & Conservation Corps**	\$1,288,799	\$1,282,595	\$2,571,394	49.9%
State Competitive	WV	West Virginia University Research Corp.	\$1,239,564	\$643,030	\$1,882,594	34.2%
National Direct	MA	Citizen Schools, Inc.	\$1,233,523	\$3,032,797	\$4,266,320	71.1%
State Competitive	NY	Town of West Seneca	\$1,230,943	\$808,299	\$2,039,242	39.6%
National Direct	NY	Local Initiatives Support Corporation	\$1,224,890	\$1,465,692	\$2,690,582	54.5%
National Direct	DC	National Association for Public Interest Law d/b/a Equal Justice Works**	\$1,191,316	\$732,770	\$1,924,086	38.1%

## Appendix G. AmeriCorps Programs over \$500,000 (Continued)

Program Type	State	Grantee Name	CNCS Share	Grantee Share	Total Budget	% Grantee Match
National Direct	DC	National Association for Public Interest Law d/b/a Equal Justice Works	\$1,162,728	\$944,677	\$2,107,405	44.8%
State Competitive	HI	Hawaii Department of Land & Natural Resources Division of Forestry and Wildlife**	\$1,150,293	\$342,000	\$1,492,293	22.9%
State Competitive	MD	National Association of Community Health Centers, Inc.	\$1,149,303	\$803,849	\$1,953,152	41.2%
National Direct	MD	University of Maryland Center on Aging	\$1,134,000	\$734,321	\$1,868,321	39.3%
State Competitive	MA	City Year, Inc.	\$1,079,280	\$1,079,280	\$2,158,560	50.0%
State Formula	PA	Appalachia Intermediate Unit 8: Pennsylvania Mountain Service Corps	\$1,071,000	\$755,000	\$1,826,000	41.3%
State Competitive	MA	City Year, Inc.	\$1,062,500	\$1,080,461	\$2,142,961	50.4%
National Direct	DC	National Council of La Raza	\$1,054,693	\$655,496	\$1,710,189	38.3%
State Competitive	CA	Child Abuse Prevention Council, Inc.	\$973,419	\$1,444,522	\$2,417,941	59.7%
State Competitive	NY	Teach For America	\$956,514	\$585,404	\$1,541,918	38.0%
National Direct	DC	National Association of Service & Conservation Corps	\$951,300	\$1,311,431	\$2,262,731	58.0%
State Competitive	PA	Keystone SMILES Community Learning Center	\$943,661	\$822,622	\$1,766,283	46.6%
State Competitive	MA	City Year, Inc.**	\$912,220	\$283,375	\$1,195,595	23.7%
National Direct	MI	Arab Community Center for Economic and Social Services	\$910,701	\$566,084	\$1,476,785	38.3%
State Competitive	CA	Bay Area Community Resources/ BAYAC AmeriCorps**	\$886,659	\$1,678,600	\$2,565,259	65.4%
State Competitive	GA	Hands on Atlanta, Inc.	\$877,886	\$779,796	\$1,657,682	47.0%
National Direct	PA	Health Federation of Philadelphia	\$853,510	\$899,756	\$1,753,266	51.3%
State Formula	TX	Central Dallas Ministries	\$851,496	\$420,139	\$1,271,635	33.0%
State Formula	CA	Napa County Office of Education	\$850,000	\$532,859	\$1,382,859	38.5%
State Competitive	CA	Napa County Office of Education	\$849,998	\$520,957	\$1,370,955	38.0%
State Formula	CA	California Children and Families Foundation	\$849,991	\$925,146	\$1,775,137	52.1%
National Direct	NY	Local Initiatives Support Corporation**	\$843,169	\$854,304	\$1,697,473	50.3%
State Competitive	MA	Jumpstart for Young Children, Inc.	\$842,326	\$663,057	\$1,505,383	44.0%
State Competitive	CO	Mile High Youth Corps (Year One, Inc.)**	\$832,831	\$2,090,149	\$2,922,980	71.5%
State Competitive	CA	Weingart Center Association**	\$808,375	\$453,025	\$1,261,400	35.9%
Education Award	DC	National Association of Service & Conservation Corps	\$808,300	\$0	\$808,300	0.0%
State Competitive	NY	Town of West Seneca**	\$802,114	\$457,391	\$1,259,505	36.3%
State Competitive	MA	Boston Plan for Excellence	\$796,040	\$2,195,077	\$2,991,117	73.4%
State Competitive	PA	Keystone SMILES Community Learning Center**	\$789,745	\$271,605	\$1,061,350	25.6%
State Competitive	ID	Lewis-Clark State College**	\$786,000	\$1,134,032	\$1,920,032	59.1%
State Competitive	CA	Redwood Community Action Agency**	\$784,655	\$407,696	\$1,192,351	34.2%
National Direct	MA	YouthBuild USA, Inc.**	\$780,538	\$409,596	\$1,190,134	34.4%
State Competitive	MI	Michigan State University	\$764,008	\$573,437	\$1,337,445	42.9%
Tribal	CA	Hoopa Valley Tribe and Hoopa Forestry Division	\$756,842	\$403,069	\$1,159,911	34.7%
State Competitive	CA	Sports4Kids	\$756,000	\$1,753,404	\$2,509,404	69.9%
State Competitive	WV	AmeriCorps LifeBridge	\$756,000	\$463,355	\$1,219,355	38.0%
State Competitive	MN	Duluth Public Schools	\$755,978	\$508,013	\$1,263,991	40.2%
State Formula	CA	Administrative Office of the Courts	\$751,949	\$650,922	\$1,402,871	46.4%



## Appendix G. AmeriCorps Programs over \$500,000 (Continued)

Program Type	State	Grantee Name	CNCS Share	Grantee Share	Total Budget	% Grantee Match
State Formula	PA	Allegheny County Department of Human Services	\$750,000	\$467,953	\$1,217,953	38.4%
Education Award	CO	Regis University-Colorado Campus Compact	\$744,000	\$0	\$744,000	0.0%
State Competitive	TX	UT Austin Charles A. Dana Center	\$740,527	\$1,042,727	\$1,783,254	58.5%
State Competitive	MA	City Year, Inc.	\$738,000	\$680,001	\$1,418,001	48.0%
State Competitive	TX	Central Dallas Ministries**	\$731,511	\$303,011	\$1,034,522	29.3%
State Formula	TX	Texas Higher Education Coordinating Board**	\$725,031	\$271,950	\$996,981	27.3%
State Competitive	NC	UNCG - Office of Research Services	\$702,163	\$737,482	\$1,439,645	51.2%
National Direct	MD	Goodwill Industries International**	\$693,481	\$396,046	\$1,089,527	36.4%
State Competitive	MN	Duluth Area Family YMCA	\$692,999	\$512,759	\$1,205,758	42.5%
National Direct	KS	Youth Volunteer Corps of America	\$692,378	\$492,676	\$1,185,054	41.6%
State Competitive	MD	Department of Natural Resources - Maryland Conservation Corps	\$681,804	\$945,748	\$1,627,552	58.1%
State Competitive	CA	Imperial County Office of Education	\$680,427	\$449,588	\$1,130,015	39.8%
State Formula	FL	Florida Department of Environmental Protection	\$675,734	\$395,120	\$1,070,854	36.9%
State Competitive	MA	City Year, Inc.**	\$672,256	\$78,250	\$750,506	10.4%
State Competitive	MA	Jumpstart for Young Children, Inc.	\$658,580	\$422,022	\$1,080,602	39.1%
State Competitive	UT	Ogden City School District	\$656,725	\$2,195,284	\$2,852,009	77.0%
State Competitive	CA	City of Sacramento - START	\$650,740	\$1,065,295	\$1,716,035	62.1%
State Competitive	IA	Iowa Dept. of Natural Resources**	\$646,377	\$530,214	\$1,176,591	45.1%
State Competitive	TX	CIS of Central Texas	\$643,126	\$615,662	\$1,258,788	48.9%
National Direct	DC	American National Red Cross	\$638,456	\$639,032	\$1,277,488	50.0%
State Formula	TX	United Way of El Paso County	\$633,587	\$222,203	\$855,790	26.0%
State Competitive	WI	Marshfield Clinic Research Foundation	\$630,000	\$443,343	\$1,073,343	41.3%
State Competitive	HI	Hawaii Department of Land & Natural Resources Division of Forestry and Wildlife	\$629,787	\$570,463	\$1,200,250	47.5%
State Formula	NY	Western New York AmeriCorps	\$629,334	\$218,013	\$847,347	25.7%
State Formula	TX	College Forward	\$625,343	\$344,132	\$969,475	35.5%
State Competitive	NC	East Carolina School of Education-Project Heart	\$622,179	\$698,237	\$1,320,416	52.9%
State Competitive	MA	City Year, Inc.	\$618,800	\$712,524	\$1,331,324	53.5%
National Direct	CA	University of San Francisco - School of Education	\$617,518	\$379,019	\$996,537	38.0%
State Competitive	NV	Great Basin Institute	\$617,500	\$2,040,342	\$2,657,842	76.8%
National Direct	DC	National AIDS Fund	\$617,400	\$1,718,212	\$2,335,612	73.6%
National Direct	MI	Arab Community Center for Economic and Social Services**	\$611,333	\$0	\$611,333	0.0%
Education Award	MD	Catholic Network of Volunteer Service	\$610,020	\$0	\$610,020	0.0%
State Competitive	WA	Educational Service District 101	\$602,999	\$490,508	\$1,093,507	44.9%
State Competitive	CA	Shasta County Child Abuse Prevention Council	\$602,130	\$610,349	\$1,212,479	50.3%
State Competitive	OR	American Red Cross Oregon Trail Chapter	\$600,522	\$418,243	\$1,018,765	41.1%
State Competitive	MA	City Year, Inc.	\$598,000	\$519,000	\$1,117,000	46.5%
State Competitive	MD	Civic Works, Incorporated	\$596,988	\$545,805	\$1,142,793	47.8%
State Competitive	MA	City Year, Inc.	\$595,000	\$615,000	\$1,210,000	50.8%
State Competitive	MA	City Year, Inc.	\$580,745	\$580,745	\$1,161,490	50.0%
State Competitive	CA	Fresno County Economic Opportunities Commission	\$571,800	\$1,118,353	\$1,690,153	66.2%
National Direct	MS	Lower Mississippi Delta Service Corps	\$567,000	\$501,725	\$1,068,725	46.9%
State Competitive	LA	Louisiana Delta Service Corps	\$566,510	\$497,078	\$1,063,588	46.7%

## Appendix G. AmeriCorps Programs over \$500,000 (Continued)

Program Type	State	Grantee Name	CNCS Share	Grantee Share	Total Budget	% Grantee Match
State Competitive	MT	The University of Montana	\$562,000	\$562,399	\$1,124,399	50.0%
National Direct	GA	Points of Light Foundation	\$560,519	\$434,289	\$994,808	43.7%
State Competitive	MN	Admission Possible	\$554,395	\$1,518,245	\$2,072,640	73.3%
State Competitive	WA	Kitsap Community Resources	\$554,384	\$406,327	\$960,711	42.3%
State Competitive	MN	Minneapolis Public Schools-City of Lakes YouthWorks	\$550,327	\$335,410	\$885,737	37.9%
National Direct	MD	Notre Dame Mission Volunteers Program, Inc.**	\$550,224	\$335,836	\$886,060	37.9%
State Competitive	PA	Slippery Rock University of Pennsylvania**	\$549,534	\$63,967	\$613,501	10.4%
State Formula	NY	Fund for the City of New York (Red Hook)	\$548,962	\$366,838	\$915,800	40.1%
State Competitive	MA	Boston Plan for Excellence**	\$540,000	\$0	\$540,000	0.0%
State Formula	MA	Springfield College	\$535,509	\$328,024	\$863,533	38.0%
State Competitive	CA	California Dept. of Corrections & Rehabilitation, Division of Juvenile Justice	\$532,950	\$838,924	\$1,371,874	61.2%
State Formula	CA	Santa Barbara County Education Office	\$531,888	\$950,390	\$1,482,278	64.1%
State Formula	CA	The Valley Partnership	\$531,388	\$210,583	\$741,971	28.4%
State Competitive	MA	City Year, Inc.	\$529,338	\$668,677	\$1,198,015	55.8%
State Competitive	NY	After-School Corporation (The)	\$526,674	\$938,462	\$1,465,136	64.1%
State Competitive	LA	St. Bernard Project	\$520,384	\$164,336	\$684,720	24.0%
State Formula	NY	Phoenix Houses of New York, Inc.	\$516,246	\$197,802	\$714,048	27.7%
State Competitive	NY	After-School Corporation (The)**	\$512,616	\$919,633	\$1,432,249	64.2%
State Competitive	MO	Partnership For Youth, Inc.**	\$510,174	\$98,329	\$608,503	16.2%
State Competitive	CA	California Conservation Corps Watershed Stewards	\$505,323	\$688,769	\$1,194,092	57.7%
National Direct	MA	TechMission, Inc.	\$504,000	\$259,762	\$763,762	34.0%
State Competitive	KY	Homeless And Housing Coalition of Kentucky	\$504,000	\$484,664	\$988,664	49.0%
National Direct	CA	Sports4Kids	\$503,998	\$502,080	\$1,006,078	49.9%
State Competitive	TX	United Cerebral Palsy Association of Texas	\$503,998	\$165,739	\$669,737	24.7%
State Competitive	AR	Mid Delta Community Consortium**	\$503,904	\$221,057	\$724,961	30.5%
State Competitive	MT	Montana Conservation Corps, Inc.**	\$501,599	\$833,042	\$1,334,641	62.4%
State Formula	NY	Teach For America	\$500,522	\$438,634	\$939,156	46.7%
State Competitive	MO	Partnership For Youth, Inc.	\$500,189	\$387,101	\$887,290	43.6%

\* Fiscal Year 2009 data is current as of 8/31/2009. Final data for Fiscal Year 2009 will be available after 9/30/2009.

\*\* This organization received a one-time grant under the American Recovery and Reinvestment Act (ARRA) of 2009. The ARRA grant is in addition to the organization's regular AmeriCorps grant. The amounts displayed on this record are for the ARRA award only.

## Appendix H. FY 2011 AmeriCorps State and National Formula Grant Allocation

State	FY 2007	FY 2008	FY 2009	FY 2010	FY 2011
Alabama	1,267,542	1,208,480	1,223,964	1,849,524	2,729,032
Alaska	500,000	500,000	500,000	600,000	818,684
Arizona	1,699,504	1,655,251	1,706,598	2,578,828	3,494,627
Arkansas	774,707	740,256	749,672	1,132,824	1,990,950
California	10,048,095	9,545,212	9,650,323	14,582,539	15,814,231
Colorado	1,310,082	1,269,497	1,296,835	1,959,639	2,857,252
Connecticut	965,963	914,565	919,240	1,389,058	2,246,073
Delaware	500,000	500,000	500,000	600,000	818,684
District of Columbia	500,000	500,000	500,000	600,000	818,684
Florida	4,985,769	4,765,982	4,812,036	7,271,436	8,339,638
Georgia	2,580,803	2,492,439	2,542,955	3,842,643	4,806,448
Hawaii	500,000	500,000	500,000	600,000	818,684
Idaho	500,000	500,000	500,000	604,546	818,684
Illinois	3,536,630	3,356,211	3,387,256	5,118,461	6,056,507
Indiana	1,740,074	1,656,958	1,674,203	2,529,876	3,424,576
Iowa	821,895	780,274	788,309	1,191,209	2,038,988
Kansas	761,809	724,901	735,690	1,111,696	1,962,265
Kentucky	1,159,240	1,107,584	1,120,874	1,693,745	2,568,943
Louisiana	1,181,755	1,121,093	1,158,038	1,749,903	2,641,144
Maine	500,000	500,000	500,000	600,000	818,684
Maryland	1,547,755	1,467,129	1,479,080	2,235,027	3,130,993
Massachusetts	1,774,160	1,684,237	1,706,017	2,577,950	3,493,738
Michigan	2,782,468	2,630,074	2,626,360	3,968,676	4,863,456
Minnesota	1,424,109	1,357,265	1,370,594	2,071,096	2,955,216
Mississippi	802,176	762,188	771,523	1,165,843	2,016,325
Missouri	1,610,315	1,535,042	1,552,069	2,345,322	3,247,878
Montana	500,000	500,000	500,000	600,000	818,684
Nebraska	500,000	500,000	500,000	707,544	1,547,582
Nevada	687,795	669,903	682,664	1,031,569	1,890,998
New Hampshire	500,000	500,000	500,000	600,000	818,684
New Jersey	2,404,583	2,268,171	2,279,600	3,444,688	4,351,461
New Mexico	538,709	514,408	520,985	787,257	1,634,019
New York	5,320,993	5,039,253	5,117,103	7,732,421	8,746,757
North Carolina	2,440,949	2,366,125	2,421,310	3,658,825	4,624,559
North Dakota	500,000	500,000	500,000	600,000	818,684
Ohio	3,163,463	2,994,378	3,015,582	4,556,826	5,501,598
Oklahoma	986,470	944,597	956,288	1,445,041	2,314,540
Oregon	1,019,969	978,580	995,066	1,503,637	2,370,774
Pennsylvania	3,428,770	3,246,599	3,268,248	4,938,628	5,932,506
Puerto Rico	1,082,538	1,359,316	1,038,117	1,568,692	2,428,234
Rhode Island	500,000	500,000	500,000	600,000	818,684
South Carolina	1,190,983	1,150,994	1,176,154	1,777,279	2,669,205
South Dakota	215,505	225,995	219,882	326,102	818,684
Tennessee	1,664,359	1,607,716	1,631,695	2,465,644	3,373,108
Texas	6,478,999	6,242,197	6,386,955	9,651,285	10,872,998
Utah	702,825	690,780	718,438	1,085,626	1,948,400
Vermont	500,000	500,000	500,000	600,000	818,684
Virginia	2,106,462	2,013,873	2,039,745	3,082,245	4,016,694
Washington	1,762,751	1,689,112	1,719,474	2,598,286	3,522,384
West Virginia	501,190	500,000	500,000	735,769	1,556,977
Wisconsin	1,531,433	1,462,767	1,477,601	2,232,794	3,112,857
Wyoming	500,000	500,000	500,000	600,000	818,684
<b>TOTAL</b>	<b>86,503,598</b>	<b>83,239,403</b>	<b>83,936,545</b>	<b>124,900,000</b>	<b>163,736,824</b>

## Appendix I. FY 2011 Learn and Service America Grantee Allocations

State	2000 Allotment	2001 Allotment	2002 Allotment	2003 Allotment	2004 Allotment	2005 Allotment
Alabama	\$327,251	\$323,980	\$317,367	\$309,825	\$301,774	\$299,360
Alaska	\$53,501	\$54,277	\$50,817	\$53,292	\$51,523	\$51,111
Arizona	\$337,608	\$348,622	\$336,718	\$343,341	\$360,680	\$357,794
Arkansas	\$201,103	\$200,043	\$194,508	\$190,181	\$185,522	\$184,038
California	\$2,527,377	\$2,556,017	\$2,513,745	\$2,593,052	\$2,658,192	\$2,636,926
Colorado	\$247,234	\$247,601	\$240,462	\$241,677	\$245,438	\$243,475
Connecticut	\$208,061	\$213,465	\$205,110	\$215,584	\$220,697	\$218,931
Delaware	\$51,535	\$54,217	\$51,375	\$51,375	\$50,601	\$50,196
District of Columbia	\$47,918	\$47,301	\$48,263	\$45,839	\$49,515	\$49,119
Florida	\$998,297	\$997,705	\$968,114	\$964,777	\$948,276	\$940,690
Georgia	\$570,506	\$569,869	\$565,167	\$582,431	\$593,068	\$588,323
Hawaii	\$69,838	\$67,899	\$66,525	\$70,558	\$68,429	\$67,882
Idaho	\$82,792	\$82,002	\$80,222	\$81,723	\$84,718	\$84,040
Illinois	\$896,926	\$887,237	\$860,723	\$864,363	\$851,561	\$844,749
Indiana	\$380,639	\$374,027	\$367,396	\$371,012	\$362,362	\$359,463
Iowa	\$181,634	\$176,442	\$172,109	\$168,901	\$154,978	\$153,738
Kansas	\$178,588	\$176,120	\$170,918	\$170,549	\$171,638	\$170,265
Kentucky	\$314,655	\$308,616	\$298,732	\$288,968	\$266,909	\$264,774
Louisiana	\$430,081	\$426,307	\$411,963	\$394,003	\$370,770	\$367,803
Maine	\$87,007	\$86,328	\$84,332	\$81,723	\$82,204	\$81,546
Maryland	\$325,484	\$325,764	\$318,527	\$334,061	\$318,820	\$316,270
Massachusetts	\$409,759	\$415,408	\$395,962	\$417,637	\$430,141	\$426,699
Michigan	\$815,395	\$819,062	\$777,474	\$765,719	\$733,519	\$727,650
Minnesota	\$308,526	\$303,799	\$293,551	\$294,219	\$283,878	\$281,607
Mississippi	\$277,997	\$273,935	\$266,499	\$254,711	\$239,532	\$237,616
Missouri	\$385,923	\$382,857	\$369,037	\$362,408	\$364,963	\$362,043
Montana	\$69,174	\$68,600	\$66,306	\$65,380	\$64,561	\$64,045
Nebraska	\$111,324	\$107,515	\$105,315	\$102,875	\$102,306	\$101,488
Nevada	\$97,440	\$99,459	\$98,692	\$105,650	\$119,407	\$118,452
New Hampshire	\$69,372	\$71,619	\$67,309	\$68,205	\$68,485	\$67,937
New Jersey	\$518,305	\$522,644	\$507,101	\$532,510	\$539,684	\$535,366
New Mexico	\$161,729	\$159,586	\$155,495	\$149,922	\$152,743	\$151,521
New York	\$1,618,163	\$1,606,121	\$1,579,536	\$1,602,743	\$1,601,355	\$1,588,544
North Carolina	\$476,213	\$477,372	\$462,156	\$466,400	\$498,828	\$494,837
North Dakota	\$49,946	\$50,130	\$47,306	\$47,306	\$45,439	\$45,075
Ohio	\$824,742	\$815,559	\$785,203	\$758,308	\$746,983	\$741,007
Oklahoma	\$257,941	\$255,640	\$246,407	\$240,624	\$231,080	\$229,232
Oregon	\$214,786	\$211,036	\$205,989	\$208,314	\$219,491	\$217,735
Pennsylvania	\$871,562	\$867,101	\$834,987	\$816,911	\$783,864	\$777,593
Puerto Rico	\$519,379	\$516,081	\$483,127	\$458,531	\$473,728	\$469,938
Rhode Island	\$68,494	\$67,964	\$66,206	\$67,022	\$70,931	\$70,363
South Carolina	\$273,822	\$271,909	\$268,618	\$268,217	\$267,076	\$264,939
South Dakota	\$56,352	\$55,330	\$53,389	\$53,220	\$51,892	\$51,477
Tennessee	\$369,745	\$370,531	\$359,993	\$350,655	\$347,487	\$344,707
Texas	\$1,687,844	\$1,686,964	\$1,648,266	\$1,602,169	\$1,676,593	\$1,663,181
Utah	\$145,569	\$144,680	\$138,849	\$137,683	\$132,532	\$131,472
Vermont	\$45,531	\$44,611	\$44,040	\$42,716	\$42,392	\$42,052
Virginia	\$396,706	\$396,157	\$391,874	\$401,692	\$402,591	\$399,370
Washington	\$363,010	\$360,354	\$348,377	\$347,914	\$349,704	\$346,907
West Virginia	\$158,342	\$157,191	\$149,419	\$142,724	\$135,022	\$133,942
Wisconsin	\$382,157	\$367,073	\$362,331	\$352,110	\$327,743	\$325,121
Wyoming	\$42,669	\$42,466	\$40,688	\$40,865	\$40,970	\$40,642

Allotments represent the amount available by formula, not actual amount awarded.

## Appendix I. FY 2011 Learn and Service America Grantee Allocations (Continued)

State	2006 Allotment	2007 Allotment	2008 Allotment	2009 Allotment	2010 Allotment	2011 Allotment
Alabama	\$302,858	\$302,858	\$302,858	\$302,858	\$338,742	\$349,004
Alaska	\$44,574	\$44,574	\$43,472	\$44,247	\$57,068	\$55,502
Arizona	\$334,581	\$334,581	\$359,644	\$362,213	\$467,174	\$467,007
Arkansas	\$173,169	\$173,169	\$173,169	\$173,169	\$217,971	\$228,098
California	\$2,266,227	\$2,266,227	\$2,188,985	\$2,135,800	\$2,754,704	\$2,631,696
Colorado	\$217,605	\$217,605	\$219,690	\$221,619	\$285,839	\$296,687
Connecticut	\$182,395	\$182,395	\$179,885	\$179,613	\$231,660	\$209,595
Delaware	\$43,786	\$43,786	\$45,971	\$46,777	\$60,332	\$61,581
District of Columbia	\$49,442	\$49,442	\$49,442	\$49,442	\$50,289	\$53,005
Florida	\$831,082	\$831,082	\$835,484	\$837,918	\$1,080,726	\$1,104,500
Georgia	\$528,933	\$528,933	\$552,368	\$557,782	\$719,414	\$751,419
Hawaii	\$63,656	\$63,656	\$58,599	\$57,146	\$73,373	\$73,746
Idaho	\$71,576	\$71,576	\$72,539	\$75,651	\$97,573	\$98,048
Illinois	\$745,042	\$745,042	\$770,254	\$759,334	\$979,371	\$955,418
Indiana	\$311,884	\$311,884	\$346,358	\$347,258	\$447,885	\$434,393
Iowa	\$156,657	\$156,657	\$156,657	\$156,657	\$171,044	\$164,675
Kansas	\$137,673	\$137,673	\$142,507	\$142,173	\$183,372	\$181,775
Kentucky	\$263,165	\$263,165	\$263,165	\$263,165	\$313,826	\$321,618
Louisiana	\$343,353	\$343,353	\$343,353	\$343,353	\$395,188	\$401,149
Maine	\$82,345	\$82,345	\$82,345	\$82,345	\$85,510	\$82,243
Maryland	\$277,891	\$277,891	\$283,765	\$277,891	\$356,798	\$345,675
Massachusetts	\$350,527	\$350,527	\$350,527	\$350,527	\$419,821	\$401,121
Michigan	\$623,217	\$623,217	\$623,217	\$623,217	\$798,270	\$787,328
Minnesota	\$238,038	\$238,038	\$238,038	\$238,038	\$301,488	\$291,231
Mississippi	\$247,714	\$247,714	\$247,714	\$247,714	\$262,487	\$264,169
Missouri	\$302,439	\$302,439	\$308,000	\$311,626	\$401,927	\$389,421
Montana	\$52,772	\$52,772	\$50,814	\$50,814	\$64,991	\$67,690
Nebraska	\$92,976	\$92,976	\$92,976	\$92,976	\$115,383	\$116,702
Nevada	\$109,269	\$109,269	\$122,203	\$119,856	\$154,588	\$167,034
New Hampshire	\$58,751	\$58,751	\$58,274	\$58,940	\$76,019	\$75,255
New Jersey	\$483,503	\$483,503	\$483,503	\$483,503	\$563,527	\$524,581
New Mexico	\$130,340	\$130,340	\$127,237	\$124,595	\$160,699	\$163,144
New York	\$1,391,342	\$1,391,342	\$1,391,342	\$1,391,342	\$1,629,006	\$1,610,824
North Carolina	\$429,713	\$429,713	\$447,931	\$468,346	\$604,062	\$610,696
North Dakota	\$41,738	\$41,738	\$41,738	\$41,738	\$47,199	\$48,069
Ohio	\$651,801	\$651,801	\$651,801	\$651,801	\$838,366	\$827,609
Oklahoma	\$197,487	\$197,487	\$191,283	\$195,321	\$251,920	\$254,846
Oregon	\$187,701	\$187,701	\$185,567	\$188,486	\$243,105	\$234,245
Pennsylvania	\$757,888	\$757,888	\$757,888	\$757,888	\$891,225	\$857,446
Puerto Rico	\$472,924	\$472,924	\$472,924	\$472,924	\$536,477	\$562,035
Rhode Island	\$61,402	\$61,402	\$62,788	\$62,224	\$80,255	\$74,418
South Carolina	\$238,788	\$238,788	\$246,355	\$247,273	\$318,927	\$317,940
South Dakota	\$49,798	\$49,798	\$49,798	\$49,798	\$59,029	\$62,195
Tennessee	\$319,704	\$319,704	\$319,704	\$319,704	\$405,235	\$429,197
Texas	\$1,476,796	\$1,476,796	\$1,505,289	\$1,527,266	\$1,969,831	\$2,011,227
Utah	\$117,784	\$117,784	\$128,497	\$129,460	\$166,975	\$172,048
Vermont	\$37,436	\$37,436	\$37,436	\$37,436	\$45,491	\$45,426
Virginia	\$358,270	\$358,270	\$355,406	\$358,470	\$462,346	\$456,705
Washington	\$304,272	\$304,272	\$310,735	\$306,296	\$395,053	\$380,051
West Virginia	\$127,041	\$127,041	\$127,041	\$127,041	\$137,358	\$129,401
Wisconsin	\$283,246	\$283,246	\$294,140	\$287,830	\$371,237	\$359,827
Wyoming	\$33,894	\$33,894	\$32,359	\$33,164	\$42,775	\$44,386

Allotments represent the amount available by formula, not actual amount awarded.



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