2012 RESERVE FAMILY READINESS AWARDS

Recommended Indicators of Family Readiness Program Success

RECOMMENDED SELECTION CRITERIA:

The winning unit should show evidence of strong unit Family Readiness efforts. For example:

- <u>Command involvement</u> in the Family Readiness Program
- <u>Innovative development</u> of Family Readiness programs and initiatives
- <u>Community linkage</u> to broaden support and resources available to Guard/Reserve families
- <u>Total Force focus</u> providing support to military families regardless of Service affiliation

EXAMPLES OR EVIDENCE OF FAMILY PROGRAM SUCCESS :

- <u>Command Involvement</u>
  - Specific examples of command support for Family Readiness
- <u>Innovative Development</u>
  - Introduction of new or improved Family Programs, services, and/or communication
  - Ability to contact a high percentage of unit spouses (or other appropriate/designated Family member) with Family Support information
  - Measurable ability to distribute critical Family program information (e.g., welcome packages, Family Readiness information, education briefs to families, creative use of social media, and command communications to members/families)
  - Readiness shown by a high-percentage of DEERS enrollment
  - Member satisfaction on post-deployment or exit surveys
  - Effectively communicating the availability of Quality of Life programs
  - Families successfully contact emergency POCs during unit deployments
- <u>Community Linkage</u>
  - Evidence of "bridges built" between the Family Readiness Program and local community, such as outreach to:
    - Faith communities
    - Veteran Service Organizations
    - Local government and schools
    - Behavioral health providers
    - Medical resources
    - Child Care providers
    - Household services (e.g., plumbers, electricians, mechanics, etc.)
- <u>Total Force Focus</u>
  - Family Readiness programs that ensure Guard/Reserve families are seamlessly integrated into the Total Force
  - Delivery of support services to the Total Force (unit and individual support given regardless of service branch)
  - Guard/Reserve Family Readiness personnel establish clear working relationships with Active Component Family Readiness contacts