

# Arkansas IC3 2009 Internet Crime Report

## Complaint Characteristics

In 2009 IC3 received a total of **2041** complaints from the state of Arkansas.

### **Top Complaint Categories from Arkansas**

FBI Scams	<b>23.4%</b>
Non Delivery of Merchandise /Payment	<b>13.7%</b>
Credit Card Fraud	<b>8.1%</b>
Advanced Fee Fraud	<b>7.1%</b>
SPAM	<b>7.1%</b>
Miscellaneous Consumer Fraud	<b>6.4%</b>
Auction Fraud	<b>6.4%</b>
Overpayment Fraud	<b>6.2%</b>
Identity Theft	<b>6.1%</b>
Computer Intrusion/hacking	<b>4.7%</b>

### **Percent by Monetary Loss**

\$.01 - \$99.99	<b>20.1%</b>
\$100.00 - \$999.99	<b>36.6%</b>
\$1000.00 - \$4999.99	<b>30.7%</b>
\$5000.00 - \$9999.99	<b>5.8%</b>
Over 10000	<b>6.8%</b>

The top dollar loss complaint involved computer intrusion/hacking and totaled **\$2,000,000.00** while the reported loss throughout the state exceeded **\$4,500,000.00**.

### **Amount Lost by Fraud Type for Individuals Reporting Monetary Loss**

<u>Complaint Type</u>	<u>Median loss per complaint</u>
FBI Scams	<b>\$2600.00</b>
Non Delivery of Merchandise /Payment	<b>\$1295.00</b>
Credit Card Fraud	<b>\$87.00</b>
Advanced Fee Fraud	<b>\$1353.00</b>
SPAM	<b>\$600.00</b>
Miscellaneous Consumer Fraud	<b>\$400.00</b>
Auction Fraud	<b>\$521.76</b>
Overpayment Fraud	<b>\$1800.00</b>
Identity Theft	<b>\$344.00</b>
Computer Intrusion/hacking	<b>\$400.00</b>

The total median dollar loss for all complaints reporting a dollar loss was **\$500.00**.

### Arkansas Perpetrator Characteristics

#### **Gender**

Male           **78.9%**  
Female         **21.1%**

#### **Perpetrator Statistics within the United States**

Per 100,000 population 15.95 (49<sup>th</sup>) perpetrators identified as residing in Arkansas. This total accounts for 0.4% (38<sup>th</sup>) of all complaints where the perpetrator was identified.

### Arkansas Complainant Characteristics

#### **Gender**

Male           **51.2%**  
Female         **48.8%**

#### Complaint demographics

Under 20                   **2.0%**  
20-29                       **19.5%**  
30-39                       **19.4%**  
40-49                       **23.6%**  
50-59                       **18.4%**  
Over 60                     **17.2%**

#### **Median Amount Lost Per Referred Complaint by Selected Complainant Demographics**

Under 20                   **\$740.68**  
20-29                       **\$490.05**  
30-39                       **\$440.13**  
40-49                       **\$517.60**  
50-59                       **\$480.00**  
60 and older               **\$500.00**

#### **Complainant Statistics within the United States**

Per 100,000 population 70.63 (44<sup>th</sup>) are complainants identified as residing in Arkansas. This total accounts for only 0.7% (34<sup>th</sup>) of all complainants in the United States.

### Complainant-Perpetrator Dynamics

Arkansas **12.5%**