Stakeholder Webcast
Questions & Answers

November 17, 2010

NEW PASSWORD REQUIREMENTS & NOTIFICATIONS

1. **Does the email notification about changing your password go directly to each AOR or only to the E-Biz POC? How much of the password needs to be changed? Can any of the old password be kept?**

   The email notification is sent to every user on Grants.gov, and is not exclusive to only the E-Biz Point of Contacts (POCs). It is recommended that every user create an entirely new password that meets the following requirements:

   - Cannot be the same as the previous three (3) passwords
   - Must contain at least eight (8) characters
   - Must contain at least one (1) number
   - Must contain at least one (1) uppercase letter
   - Must contain at least one (1) lowercase letter.

2. **When is the first time I should expect to receive an email notification regarding my password if I don't log in to Grants.gov very often?**

   The system will alert you starting 15 days before your password expires, via login and email.

FINDING AND APPLYING FOR GRANTS

1. **Do you have any plans to modify the search methodology that potential grantees use to search for grants?**

   Grants.gov is evaluating the current search functionality in an effort to improve service for all stakeholders.

2. **How is Grants.gov going to do a better job of purging outdated forms from the library? It seems that many sponsors (not NIH) sometimes use outdated forms and this causes real problems for those of us using S2S systems to submit proposals, which is expecting to use the correct forms.**

   Grants.gov will send an announcement to the S2S community 30 days prior to the release of any new forms. The new form(s) will be available for testing in the AT07 Training environment. This will allow S2S users to test the XML and make the modifications and adjustments necessary to accommodate the new form(s).

3. **Regarding the new DOEloan.com upload site - If a company submitted Part I of FOA #140 via FedConnect previously, are they able to upload Part II to the new portal? Within their instructions: DOE explains "you cannot access PART II in the portal unless you have provided PART I to the portal."**

   The Department of Energy's Loan Guarantee Office does not use Grants.gov.

4. **Does Grants.gov track the number of users to Grants.gov vs. the number of proposals granted?**

   Grants.gov does not track this information.

5. **I am interested in grants for individuals vs. for agencies or in conjunction with agencies. Where do I find this on your website, if those grants are available?**

   If they are available you can find all opportunities at:
   http://www.grants.gov/applicants/find_grant_opportunities.jsp

6. **I am a 75-year old widow, with limited funds, trying to build this Senior Smart House with green, solar, recyclable materials, as a prototype home to open on weekends for other Seniors and Contractors to come through and see how a Home Can Care For You. My savings is limited. My present home isn't selling (which I had hoped to use the funds to build this new home) and has become worth less than I have spent on remodeling it! So I was looking for a grant to assist in paying for solar and some framing to finish costs. All I can find in grant money is how to get an education, which I have had, and to pay off debts, which I don't want to get much more of. Is there any grant money for a senior widow wanting to assist others in living their remaining lives in a simple and less costly way?**

   Grants.gov does not provide personal financial assistance. To learn where you may find personal help, check **Government Benefits**, **Student Loans** and **Small Business Start-up Loans**.

APPLICATION SUBMISSIONS

1. **There are times when so many applications are being submitted at once that some proposals get kicked out of the system. Will Grants.gov do something to accommodate this overload?**

   In order to provide a thorough response to this question, the Grants.gov PMO would need specific information regarding the statement "proposals get kicked out of the system."

2. **When I recently used Grant.gov to submit a Tiger II grant, I found that the space limitation for attachments (8mg) did not accommodate the significant amount of graphics that support a typical grant. Will there be improvements made in this area?**

   Grants.gov provides for the submission of applications up to a maximum of 250 megabytes. There is no limitation specifically for attachment size.

3. **Do the "Closed Opportunities" include who won the contract?**

   This information is not available on Grants.gov.

4. **In reference to P50 opportunities, do you have any idea when paper submissions will become Grants.gov online submissions?**

   The P50 program falls under NIH's "complex" applications that Grants.gov does not currently support.   Please direct your questions regarding P50 NIH funding opportunities to NIH Grants Information Office via email at GrantsInfo@nih.gov or telephone (301) 435-0714.

TRAINING

1. **What type of training is available by Grants.gov for applicants?**

   Grants.gov staff members are available for on-site training in the DC/VA/MD area. Live WebEx sessions are available for those outside of the metro area.

2. **Is there going to be a time when we will be notified about the award status through Grants.gov?**

   This could be a possiblity, but is not planned for at this time.

3. **How many sub-award budgets can be attached to the Grants.gov budget form?**

   The answer to this question depends on the specific sub-award form being used in the application package. To see a list of active forms in the Grants.gov forms repository please visit the URL:

   https://apply07.grants.gov/apply/FormsMenu?source=agency

SOFTWARE & TECHNOLOGY

1. **We are setting up a new server that we are testing a new upgrade from ClickCommerce. A request was submitted on Monday, 11/15, for some input from Grants.gov with the understanding that there is something we are given to complete our SSL setup. How long does it usually take for a response?**

   If you have created at ticket with the Contact Center, you can check the status online, using the Grants.gov iPortal link: https://grants-portal.psc.gov/Welcome.aspx?pt=Grants.

2. **Is there any chance that full Adobe application printing will be available in 2011?**

   Grants.gov is currently evaluating this functionality and hope to make it available soon.

3. **Could one of the data fields include "Place of performance of the contract"?**

   Remember, Grants.gov is only for grants and not contracts. The Project Performance Site Location(s) form, OMB #4040-0010, is used to collect performance site location data for applicants and grantees. You can access this form on the Grants.gov website at the following url: http://www.grants.gov/agencies/aforms_repository_information.jsp. Click on the "Active Forms" link and again on the "SF424 Mandatory Family" link.

4. **For the past three years, I have had to find a place with a PC to submit grants because I have had no success downloading an adaptation using a Mac. Are things any better now for submitting on Mac systems?**

   Grants.gov is compatible with Macintosh OS, please visit the FAQ page for more helpful information: http://www.grants.gov/applicants/applicant_faqs.jsp#software

5. **Has there been any thought to making Grants.gov a Web-based system so that users can access their proposals from anywhere?**

   This idea has been considered, but is not planned for at this time.

WEBCAST INFORMATION & MATERIAL

1. **Can I get a copy of the Webcast PowerPoint presentation and if so where?**

   Yes, you can download the November 17 Webcast Presentation on the Stakeholder Webcast page: http://www.grants.gov/help/stakeholder_communications.jsp.

2. **Will today's webcast be available for viewing at a later time?**

   Yes, you can now watch the November 17 Webcast by visiting http://www.grants.gov/help/stakeholder_communications.jsp and clicking "View Webcast."

3. **Will handouts for this webcast be available to read online?**

   Yes, the presentation and transcript will be available to download online as well as Questions & Answers from the audience.

"Thank you. We appreciate these webcasts!"
- Alice and Morgan, Harrisburg Area Community College