

APPENDIX A: ACRONYMS

APA	Administrative Procedure Act
BC	Bureau of Competition
ВСР	Bureau of Consumer Protection
BE	Bureau of Economics
BI	Business Intelligence
CDC	Centers for Disease Control
CEO	Chief Executive Officer
CFO	Chief Financial Officer
CFS	Core Financial System
CISCO	Chief Information Security Officer
CON	Certificate of Need
COOP	Continuity of Operations Plan
COPPA	Children's Online Privacy Protection Act
CPO	Chief Privacy Officer
CSN	Consumer Sentinel Network
CSRS	Civil Service Retirement System
DNC	Do Not Call
DOJ	Department of Justice
DOL	Department of Labor
DRM	Digital Rights Management
EDMS	Electronic Document Management System
EFT	Electronic Funds Transfer
FASAB	Federal Accounting Standards Advisory Board
FDA	Food and Drug Administration
FECA	Federal Employee's Compensation Act
FEGLIP	Federal Employees Group Life Insurance Program
FEHBP	Federal Employees Health Benefit Program
FEMA	Federal Emergency Management Agency
FERS	Federal Employees Retirement System
FICA	Federal Insurance Contributions Act
FISMA	Federal Information Security Management Act
FMFIA	Federal Managers' Financial Integrity Act
FTC	Federal Trade Commission
FTE	Full-Time Equivalent
FY	Fiscal Year
GAAP	Generally Accepted Accounting Principles

GAO	Government Accountability Office	
GAS	Government Account Series	
GSA	General Services Administration	
HRMO	Human Resources Management Office	
HSR	Hart-Scott-Rodino Act	
ICN	International Competition Network	
IG	Inspector General	
IPPA	Integrated Project Plan of Action	
IΤ	Information Technology	
ITMO	Information and Technology Management Office	
MC	Maintain Competition	
MD&A	Management's Discussion and Analysis	
N/A	Not Applicable or Not Available	
NFL	National Football League	
NIST	National Institute of Standards and Technology	
MLS	Multiple Listing Service	
OECD	Organization for Economic Co-operation and Development	
OIG	Office of Inspector General	
OMB	Office of Management and Budget	
OPM	Office of Personnel Management	
ORB	Other Retirement Benefits	
PAR	Performance and Accountability Report	
PC	Protect Consumers	
PII	Personally Identifiable Information	
PSC	Privacy Steering Committee	
SAS	Statement on Auditing Standard	
SAT	Senior Assessment Team	
SCA	Statement of Custodial Activity	
SFFAS	Statement of Federal Financial Accounting Standard	
SHI	Sensitive Health Information	
SOA	Statement of Assurance	
TAS	Treasury Account Symbol	
TSP	Thrift Savings Plan	
TTY	Text Telephone or Telephone Typewriter	
U.S.	United States	
U.S. SAFE WEB Act	Undertaking Spam, Spyware, And Fraud Enforcement With Enforcers beyond Borders Act of 2006	
USDA	United States Department of Agriculture	

APPENDIX B: DISCONTINUED PERFORMANCE MEASURES

The FTC began operating under an updated strategic plan in FY 2010. As a result of the update, the performance measures listed below were dropped

- Key Measure 1.2.1 Save consumers money each year through law enforcement.
- Performance Measure 1.3.2 Track consumer protection messages related to identity theft, accessed online or in print.
- Performance Measure 1.3.3 Track consumer protection messages in Spanish, accessed online or in print.
- Key Measure 1.3.4 Track (A) the number of times print media publish articles that refer to the FTC consumer protection activities, and (B) the circulation of media that publish those articles.
- Performance Measure 1.4.2 Issue reports on novel or challenging consumer protection problems or issues.
- Performance Measure 1.4.3 File public and advocacy comments with other federal and stage government agencies.
- Performance Measure 1.4.4 Cooperate with foreign government agencies on enforcement matters with cross-border components.
- Performance Measure 1.4.5 Provide consumer protection related policy or technical input to foreign government agencies or international organizations.
- Key Measure 2.1.1 Achieve positive outcomes in matters in which HSR requests for additional information are issued.
- Key Measure 2.1.2 Percentage of significant nonmerger investigations that result in a positive outcome.
- Performance Measure 2.1.3 Track the number of enforcement actions for the total mission, for the (A) merger and (B) nonmerger actions.

and replaced with new measures that better capture outcomes and related facets of the agency's work.

- Performance Measure 2.1.4 Report the number of

 (A) second requests, (B) reportable transactions for
 which premerger notifications were received, (C)
 HSR investigations that resulted in enforcement
 action, (D) transactions in which antitrust issues
 were resolved through voluntary abandonment
 or restructuring because of FTC concerns, and
 (E) investigations closed because the evidence
 indicated that a competitive problem was unlikely.
- Performance Measure 2.1.5 Track the number of significant nonmerger investigations closed each year, (A) with enforcement action, and (B) without enforcement action.
- Key Measure 2.2.1 Positive result of cases brought by the FTC due to alleged violations.
- Key Measure 2.3.2 Track (A) the number of times print media publish articles that refer to FTC competition activities and, (B) the circulation of the media that publish those articles.
- Key Measure 2.4.3 make advocacy filings
 with other federal and state government
 agencies urging them to assess the competition
 ramifications and costs and benefits to consumers
 of their policies.
- Performance Measure 2.4.4 Issue advisory opinions to persons seeking agency review of proposed business actions.
- Performance Measure 2.4.5 File *amicus* briefs with courts addressing competition-related issues.
- Key Measure 2.4.7 Track the number of (A) cases on which the FTC cooperated with foreign competition authorities, (B) consultations with or comments to foreign competition authorities, (C) written submissions to international fora, (D) international events attended, and (E) leadership positions held by FTC staff in international competition organizations.

APPENDIX C: CONTACT INFORMATION AND ACKNOWLEDGEMENTS

FEDERAL TRADE COMMISSION

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FTC Spanish Home Page www.ftc.gov/espanol
Strategic Plan Internet Site www.ftc.gov/strategicplan
FTC Press Releases www.ftc.gov/opa/pressold.shtm

PERFORMANCE AND ACCOUNTABILITY REPORT (PAR) SPECIFIC

The FTC welcomes comments or suggestions for improvement of its PAR. Please contact the agency to provide feedback or to request additional copies.

PAR Internet Site www.ftc.gov/par
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PAR Telephone 202-326-3790

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REGIONS

East Central (Cleveland, OH)	216-263-3455
Midwest (Chicago, IL)	312-960-5634
Northeast (New York, NY)	212-607-2829
Northwest (Seattle, WA)	206-220-6350
Southeast (Atlanta, GA)	404-656-1390
Southwest (Dallas, TX)	214-979-9350
Western (San Francisco, CA)	415-848-5100
Western (Los Angeles, CA)	310-824-4343

CONSUMER RESPONSE CENTER

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Online General Complaints www.ftc.gov/complaint
Identity Theft Education www.ftc.gov/idtheft

and Complaints

National Do Not Call Registry www.donotcall.gov

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