# **HRSA Electronic Handbooks**

# Service Area Competition

# **User Guide for Grant Applicants**

Last updated on: June 19, 2012



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### 1. Introduction

# 1.1 Document Purpose and Scope

The purpose of this document is to provide detailed instructions to help applicants and grantees complete their Service Area Competition (SAC) applications in the HRSA Electronic Handbooks (EHB). It is intended as a supplement to the *HRSA Electronic Submission User Guide*, available at <a href="http://www.hrsa.gov/grants/apply">http://www.hrsa.gov/grants/apply</a>.

This document is not meant to replace the SAC Funding Opportunity Announcement (FOA); applicants and grantees are directed to follow the FOA for all programmatic questions.

### 1.2 Document Organization

This document contains the following sections:

Section	Description
Before You Begin	Provides information grantees/applicants need to know before they submit an application.
Submit an Application in Grants.gov	Describes the steps necessary to complete and submit an application through Grants.gov.
Get Started with the HRSA Electronic Handbooks	Describes how to log in to the HRSA Electronic Handbooks and access the Service Area Competition (SAC) application.
Complete the Standard Form (SF-424)	Describes the steps necessary to complete the Standard Form sections of the SAC application in the Electronic Handbooks.
Complete the Program Specific Information Forms	Describes the steps necessary to complete the Program Specific Information Sections of the SAC application in the Electronic Handbooks.
Review the Application	Describes how to review a SAC application to ensure that all information is accurate before submitting the application to HRSA.
Submit the Application	Describes the steps necessary to submit the SAC application to HRSA.
Customer Support	Provides contact information to address technical and programmatic questions.
Frequently Asked Questions	Provides answers to frequently asked questions by various categories.

# 2. Before You Begin

## 2.1 Register with Grants.gov

**Note:** An applicant organization may skip this section if the organization has already registered with Grants.gov for HRSA or another Federal agency.

You or your organization must complete the Grants.gov registration process to apply for grants. The registration process will require between three business days to four weeks to complete, so register as soon as possible.

Visit <a href="http://www.grants.gov/applicants/get\_registered.jsp">http://www.grants.gov/applicants/get\_registered.jsp</a> for registration information.

Contact the Grants.gov Contact Center for questions regarding Grants.gov registration. Visit <a href="http://www.grants.gov/contactus/contactus.jsp">http://www.grants.gov/contactus/contactus.jsp</a>.

### 2.2 Register with the HRSA Electronic Handbooks

Registration with HRSA EHB is independent of registration with Grants.gov. Registration with HRSA EHB is required only once for each user for each organization they represent.

The Project Director and Authorizing Official must register with the HRSA Electronic Handbooks (EHB) to complete the grant application in HRSA EHB. Registration allows HRSA to collect consistent information from all users, avoid collection of redundant information, and identify each system user uniquely.

For registration information, see the *HRSA Electronic Submission User Guide*, available at <a href="http://www.hrsa.gov/grants/apply">http://www.hrsa.gov/grants/apply</a>.

For assistance in registering with HRSA EHB, call 877-GO4-HRSA (877-464-4772) or 301-998-7373 between 9:00 am to 5:30 pm ET or email <u>callcenter@hrsa.gov</u>.



# 3. Begin Your Application

Use the Grants.gov site to complete the first step in applying for a Service Area Competition funding opportunity. The following sections describe the Grants.gov application process.

### 3.1 Locate the Funding Opportunity

- 1. Go to <a href="http://www.grants.gov">http://www.grants.gov</a>.
- 2. Click Find Grant Opportunities under For Applicants in the left navigation panel (Figure 1).

**Figure 1: Find Grant Opportunities Link** 



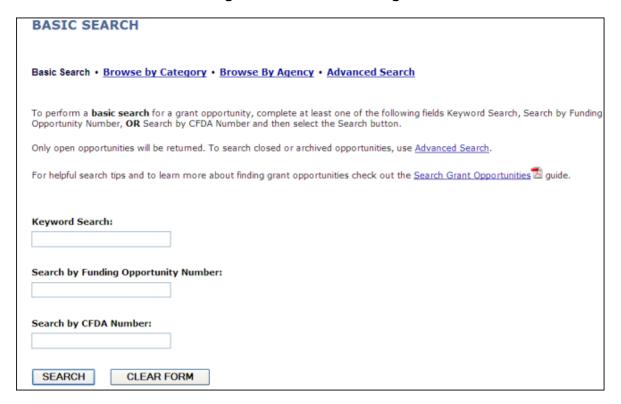
The Find Grant Opportunities page opens.

**Figure 2: Find Grant Opportunities** 



3. Click a button under Search Grant Opportunities to perform a search. For example, if you click **Basic Search**, the following page opens:

Figure 3: Basic Search Page



- 4. Enter your search criteria.
- 5. Click the **Search** button.
  - > The Search Results page opens (Figure 4).

Figure 4: Search Results



- 6. Click the link under Opportunity Title.
  - > The next page displays a synopsis of the opportunity.



Figure 5: Synopsis of the Opportunity



The synopsis provides an overview of the opportunity and presents all of the updates to the announcement document that have been posted as of a particular date (Figure 6).

Figure 6: Introductory Paragraph Showing Date of the Latest Synopsis Update

The synopsis for this grant opportunity is detailed below, following this paragraph. This synopsis contains all of the updates to this document that have been posted as of 5/24/2012. If updates have been made to the opportunity synopsis, update information is provided below the synopsis.

7. Click the link under the Link to Full Announcement heading to see the complete announcement in the HRSA Electronic Handbooks.

Figure 7: Hyperlink to the Complete Announcement in the HRSA Electronic Handbooks

#### Link to Full Announcement

https://grants.hrsa.gov/webExternal/SFO.asp?ID=D1E28A23-4A38-4CF2-A0FD-4E69BD82092F

# 3.2 Download the Application Package and Instructions

You must have the PureEdge Viewer or compatible Adobe Reader installed to view and complete an application package.

You can use the synopsis page or the funding opportunity number to access the grant application package and instructions.

### 3.2.1 Use the Synopsis Page

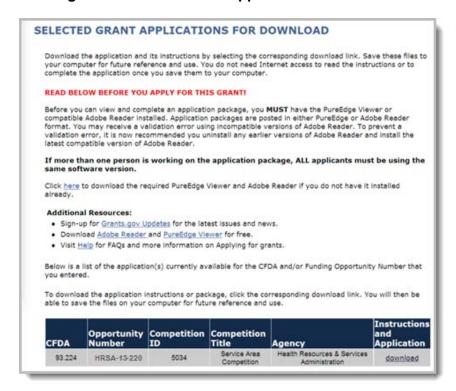
You can access the grant application and instructions from the **Synopsis** page for the grant opportunity. To download the grant application and instructions from this page,

- 1. Click the Application link at the top of the **Synopsis** page.
  - The Selected Grant Applications for Download page opens.

Figure 8: Application Link on the Synopsis Page to Access the Grant Application



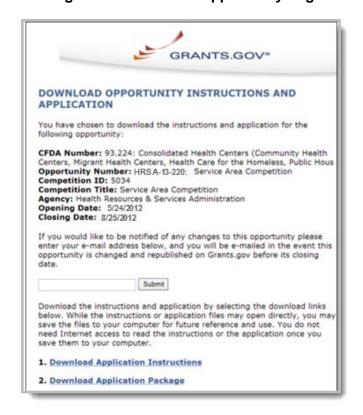
Figure 9: Selected Grant Applications for Download



- 2. Click the **download** link under Instructions and Application.
  - > The **Download Opportunity** page opens (Figure 10).

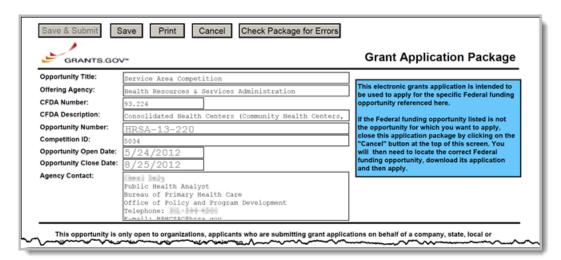


Figure 10: Download Opportunity Page



- 3. Click the **Download Application Instructions** link.
  - Follow prompts to complete the download.
- Click the Download Application Package link.
  - The Grant Application Package page opens in Adobe Acrobat (Figure 11).

Figure 11: Grant Application Package

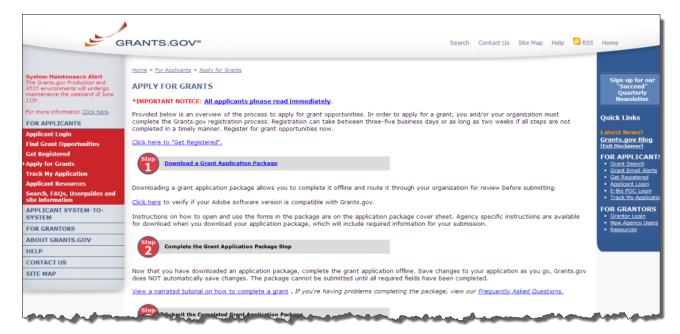


# 3.2.2 Use the Funding Opportunity Number or Catalog of Federal Domestic Assistance Number

If you know the Funding Opportunity Number (FON) or Catalog of Federal Domestic Assistance (CFDA) number for the grant, you can download the grant application and instructions as follows:

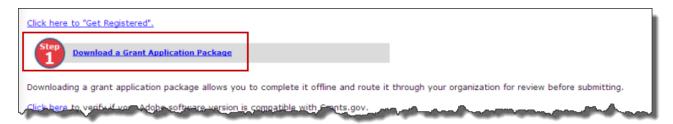
1. Go to <a href="http://www.grants.gov/applicants/apply">http://www.grants.gov/applicants/apply</a> for <a href="grants.jsp">grants.jsp</a> to see an overview of the grant application process (Figure 12).

Figure 12: Grants.gov Apply for Grants Page



Click the <u>Download a Grant Application Package</u> link (Figure 13).

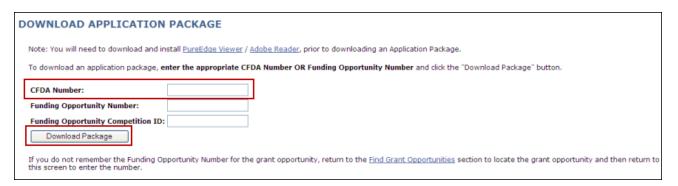
Figure 13: Download a Grant Application Package Link at Grants.gov



➤ The Download Application Package page opens (Figure 14).



Figure 14: Download Application Package Page at Grants.gov

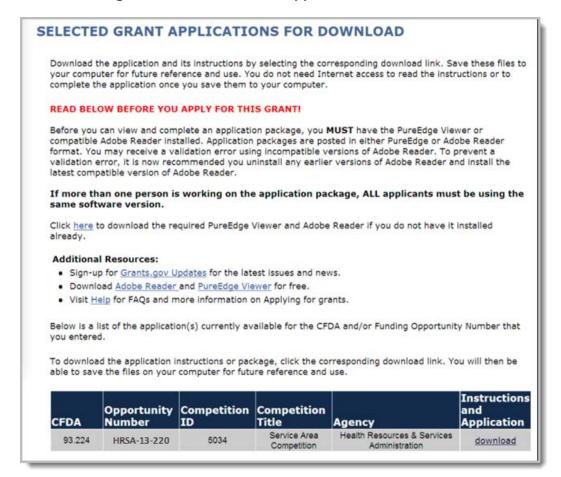


- 3. Enter
  - A. The CFDA number in the CFDA Number field.

or

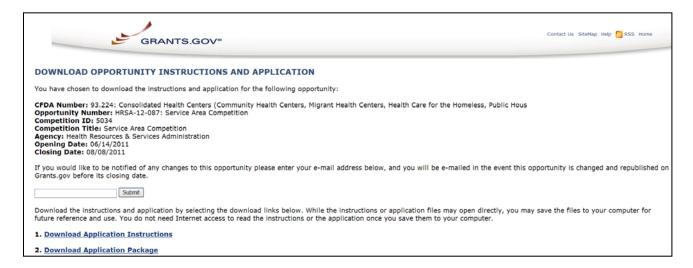
- B. The announcement number in the *Funding Opportunity Number* field. (For example: HRSA-12-087)
- 4. Click the **Download Package** button.
  - > The Selected Grants for Download page opens (Figure 15).

Figure 15: Selected Grant Applications for Download



- 5. Select a funding opportunity from the list and click the <u>download</u> link under Instructions and Application.
  - > The **Download Opportunity** page opens (Figure 16).

**Figure 16: Download Opportunity Page** 





- 6. Click the Download Application Instructions link.
  - Follow prompts to complete the download.
- 7. Click the **Download Application Package** link.
  - The Grant Application Package page opens in Adobe Acrobat (Figure 17).

**Figure 17: Grant Application Package** 

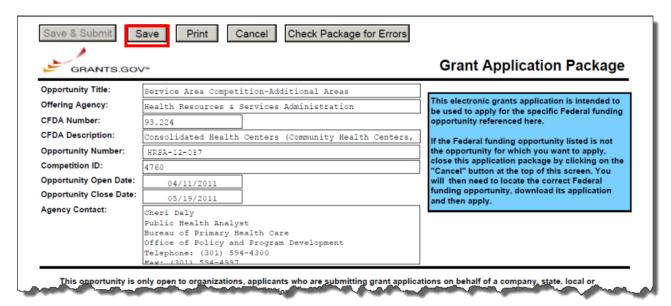


### 3.3 Complete the Application

You will complete the application offline.

1. Click the **Save** button to save a copy of the application package on your computer.

Figure 18: Save the Grant Application Package



 Use the instructions provided at the bottom of the grant application (Figure 19) and the Funding Opportunity Announcement (FOA) (Figure 20) you downloaded (Section 3.2, Download the Application Package and Instructions) to complete the grant application.

Figure 19: Instructions for Completing the Grant Application

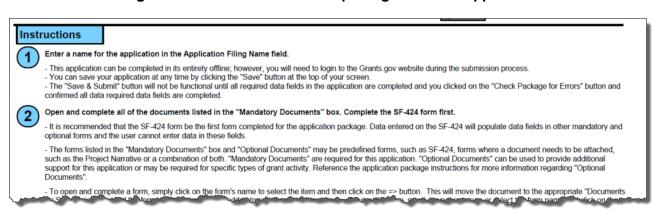




Figure 20: Program Guidance for Completing the Grant Application

# U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES Health Resources and Services Administration

Bureau of Primary Health Care Health Center Program

#### Service Area Competition

Announcement Type: Competing Continuation, New, and Supplemental Announcement Numbers: HRSA-13-220, HRSA-13-221, HRSA-13-222, HRSA-13-223, HRSA-13-224, HRSA-13-225, HRSA-13-226, HRSA-13-227 (see Table 7)

Catalog of Federal Domestic Assistance (CFDA) No. 93.224

#### FUNDING OPPORTUNITY ANNOUNCEMENT

Fiscal Year 2013

If you need assistance with the FOA, contact the program contact listed in the document.

## 3.4 Submit the Application Package

You must be connected to the Internet and have a Grants.gov username and password to submit the application package.

Please direct questions regarding application submission to the Grants.gov Contact Center at 1-800-518-4726, 24 hours a day, 7 days a week, excluding Federal holidays.

The **Submit** button on the application package cover page will become active once you have downloaded the application package, completed all required forms, attached all required documents, and saved your application package.

To submit your completed application in Grants.gov:

- 1. Click the **Check Package for Errors** button on the application package cover page.
- 2. Correct any errors.

3. Click the Save and Submit button on the Application Package Cover page.

Figure 21: Command Buttons in the Grant Application Package



4. When prompted, log into Grants.gov.

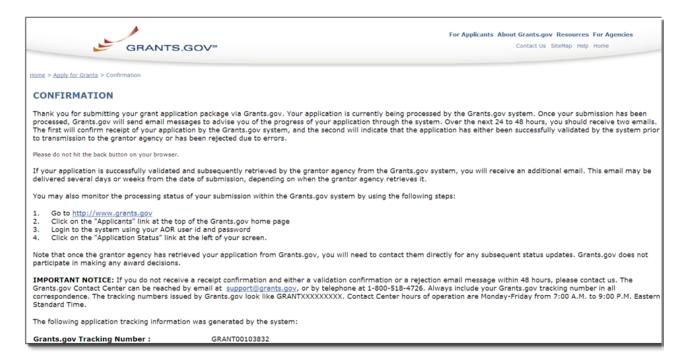
**Figure 22: Grants.gov Login Prompt** 



Your application package is uploaded to Grants.gov and a confirmation screen opens (Figure 23).



Figure 23: Application Submission Confirmation Page at Grants.gov



A Grants.gov Tracking Number is provided on this screen. Record this number for future reference.

Figure 24: Application Submission Confirmation Page at Grants.gov Showing Tracking Number



## 3.5 Track Status of the Application

It is recommended that you monitor the status of your application in Grants.gov until the status changes to "Agency Tracking Number Assigned".

Visit Grants.gov (<a href="http://www.grants.gov/applicants/track\_your\_application.jsp">http://www.grants.gov/applicants/track\_your\_application.jsp</a>) to check the status of your application any time after submission. If your application does not contain errors, HRSA will download the application automatically. When HRSA downloads your application successfully, the status of the application will change to "Received by Agency" and you will receive an email from Grants.gov. Within two to three business days, the status will change to "Agency Tracking Number"

Assigned" and you can submi Handbooks (EHB).	t the second part of your	application in the HRSA E	Electronic



### 4. Get Started with the HRSA Electronic Handbooks

### **4.1** Log In

To log into HRSA Electronic Handbooks (EHB),

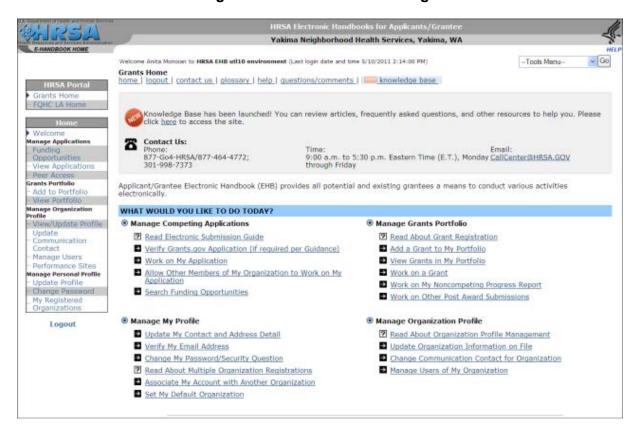
- 1. Point your browser to https://grants.hrsa.gov/webexternal/login.asp.
- 2. Enter your username and password.

Figure 25: HRSA EHB Login Screen



- 3. Click Login.
- 4. The HRSA EHB Home page (Figure 26) opens.

Figure 26: HRSA EHB Home Page



### 4.2 Session Time Limit

In the HRSA EHB, your session will remain active for 30 minutes after your last activity. Save your work every five minutes to avoid losing information.

### 4.3 Access the Application

### 4.3.1 Access the Application for the First Time

If you are accessing your application for the first time, follow these steps to add it to the list of pending applications.

1. On the **HRSA EHB Home** page, select <u>View Applications</u> under Manage Applications on the left navigation panel (**Figure 27**).

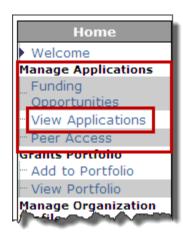


Figure 27: View Applications Link

- ➤ The **View Applications** page (**Figure 28**) opens. If you are accessing your application for the first time, you will find it under the Grants.gov Application Status heading.
- 2. Click the <u>Add Grants.Gov Application</u> link to add your application to the list of pending applications.

Figure 28: Grants.gov Applications Pending Action

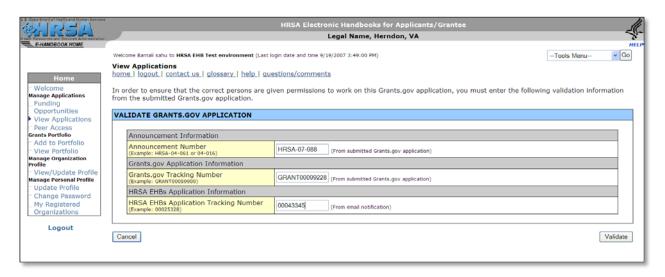
Grants.Gov Application Status				
# Grants.Gov Applications Pending Addition		Action		
	1	Add Grants.gov Application		

- 3. The **Validate Grants.Gov Application** page (**Figure 29**) opens. Enter the required validation information:
  - A. Announcement Number (from the **Grants.Gov Submission Confirmation** page).
  - B. Grants.gov Tracking Number (from the **Grants.gov Submission Confirmation** page).
  - C. HRSA EHB Application Number (from the email notification).



4. Click the Validate button.

Figure 29: Validate Grants.Gov Application Page



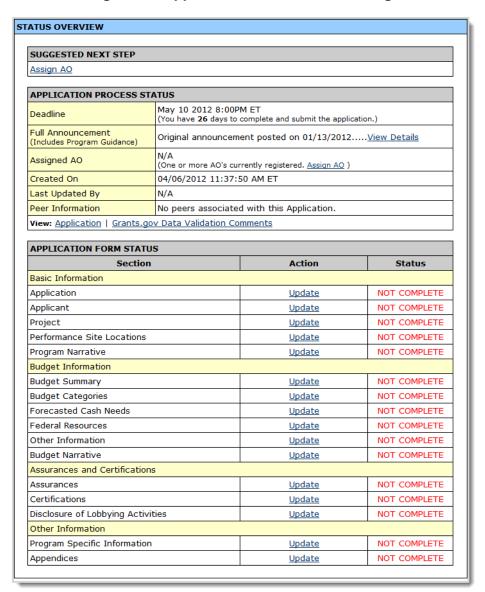
- 5. The Grants.gov Application Validated Successfully page (Figure 30) opens.
- 6. Read the advisory.
- 7. Click the **Continue** button.

Figure 30: Grants.gov Application Validated Successfully Page



8. The application opens to the **Application Status Overview** page (**Figure 31**).

Figure 31: Application Status Overview Page



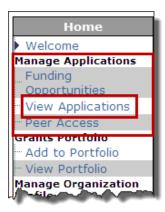
### 4.3.2 Access the Application from the List of Pending Applications

If you have already added your application to the list of pending applications in EHB, follow these steps to access it.

 On the HRSA EHB Home page (Figure 26), select <u>View Applications</u> under Manage Applications on the left navigation panel.



Figure 32: View Applications Link



The View Applications page (Figure 33) opens.

Figure 33: View Applications Page

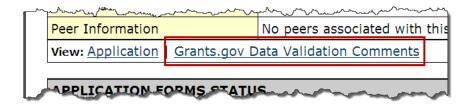


- 2. Locate the application in the list of pending applications.
- 3. Click the Edit link.

### 4.3.3 Correct Errors in the Application

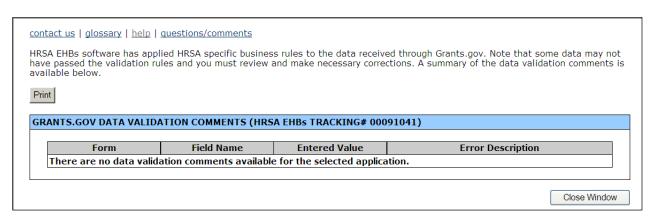
HRSA EHB applies HRSA-specific business rules to the data you submitted on Grants.gov and displays a summary of validation errors.

1. To review and correct these errors, click the <u>Grants.gov Data Validation Comments</u> link on the Application Status page in HRSA EHB.



A summary of validation errors opens in a new window (Figure 34).

### Figure 34: Grants.gov Data Validation Comments





### 4.4 Navigation

Use the navigation menu (Figure 35) on the left side of the screen to access the different sections of your SAC application.

**Figure 35: Left Navigation Panel** 



1. Click Status under the Overview heading (Figure 36) to go to the Status Overview page.

Figure 36: Status Link



 Click the appropriate link under Basic Information, Budget Information, Assurances and Certifications, or Other Information to access the information that was imported from Grants.gov.

Figure 37: Budget Information, Assurances and Certifications, and Other Information Links



 Click the Program Specific Information link under Other Information to access the Program Specific Information forms.

Figure 38: Program Specific Information Link



> The Status Overview for Program Specific Information will be displayed.



Figure 39: Status Overview for Program Specific Information Forms

View Resources SAC FY 2013 User Guide PROGRAM SPECIFIC FORMS STATUS					
			Section	Action	Status
			General Information		
Form 1A: General Information Worksheet	<u>Update</u>	NOT COMPLETE			
Budget Information					
Form 1C: Documents On File	<u>Update</u>	NOT COMPLETE			
Form 2: Staffing Profile	<u>Update</u>	NOT COMPLETE			
Form 3: Income Analysis	<u>Update</u>	NOT COMPLETE			
Sites and Services					
Form 4: Community Characteristics	<u>Update</u>	NOT COMPLETE			
Form 5A: Services Provided					
Required Services	<u>Update</u>	NOT COMPLETE			
Additional Services	<u>Update</u>	NOT COMPLETE			
Form 5B: Service Sites	<u>Update</u>	NOT COMPLETE			
Form 5C: Other Activities/Locations	<u>Update</u>	NOT COMPLETE			
Other Forms					
Form 6A: Current Board Member Characteristics	<u>Update</u>	NOT COMPLETE			
Form 6B: Request for Waiver of Governance Requirements	<u>Update</u>	NOT COMPLETE			
Form 8: Health Center Agreements	<u>Update</u>	NOT COMPLETE			
Form 9: Need for Assistance Worksheet					
Section I: Core Barriers	<u>Update</u>	NOT COMPLETE			
Section II: Core Health Indicators	<u>Update</u>	NOT COMPLETE			
Section III: Other Health Indicators	<u>Update</u>	NOT COMPLETE			
Form 10: Annual Emergency Preparedness Report	<u>Update</u>	NOT COMPLETE			
Form 12: Organization Contacts	<u>Update</u>	NOT COMPLETE			
Performance Measures					
Clinical Performance Measures	<u>Update</u>	NOT COMPLETE			

# 5. Complete the Standard Forms (SF-424)

The Standard Forms (SF-424) consist of three sections:

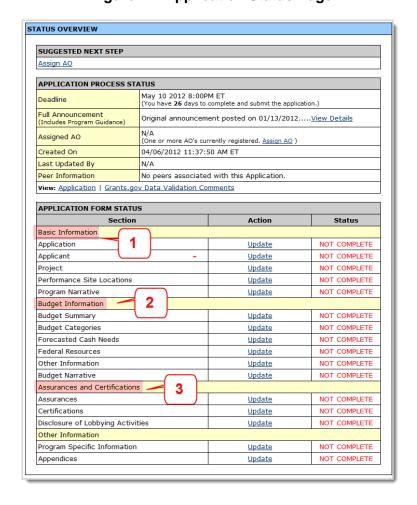
- Basic Information (Figure 40, 1)
- Budget Information (Figure 40, 2)
- Assurances and Certifications (Figure 40, 3)

This information was imported from Grants.gov and has undergone a data validation check.

Figure 40: Status Link



Figure 41: Application Status Page



Basic Information concerns the application, applicant organization, project, and performance sites. You may edit this information if necessary. The project information includes the project title, project periods, cities, counties, and Congressional districts affected by the project. Performance sites are the locations where you provide services.

In the Budget Information section, provide HRSA with information about funding needs for the proposed project.



In the Assurances and Certifications section, verify that you are aware of and agree to comply with a number of requirements when funds are awarded. These include non-discrimination, the right for the awarding agency to examine records associated with the award, and compliance with statutes, such as the Hatch Act.

The Standard Forms must be complete before the application can be submitted.

1. Click **Status** under the Overview heading to access the **Standard Forms** (Figure 41).

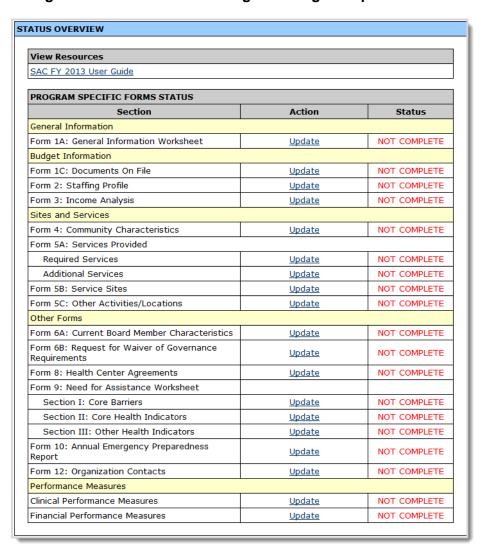
# 6. Complete the Program Specific Forms

- 1. Click the **Program Specific Information** link (**Figure 42**) under Other Information to open the Status Overview page for the Program Specific Information forms (**Figure 43**).
- 2. Click the **Update** link to edit a form.

Figure 42: Program Specific Information Link



Figure 43: Status Overview Page for Program Specific Forms





**Note:** Your session remains active for 30 minutes after your last activity. Save your work every five minutes to avoid losing data.

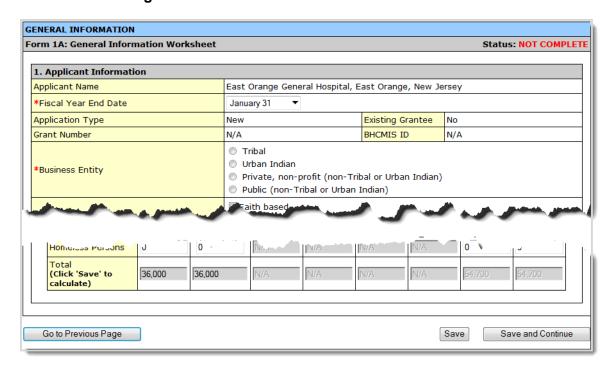
# 6.1 Form 1A: General Information Worksheet

Form 1A: General Information Worksheet provides a summary of information related to the applicant, proposed service area, population, and patient and visit projections. The following instructions clarify the information to be reported in each section of the form.

Throughout this document, when you are instructed to "open Form..," use the left navigation panel or click **Update** on the **Status Overview** page for the Program Specific Information forms (**Figure 43**).

1. Open Form 1A (Figure 43).

Figure 44: Form 1A: General Information Worksheet

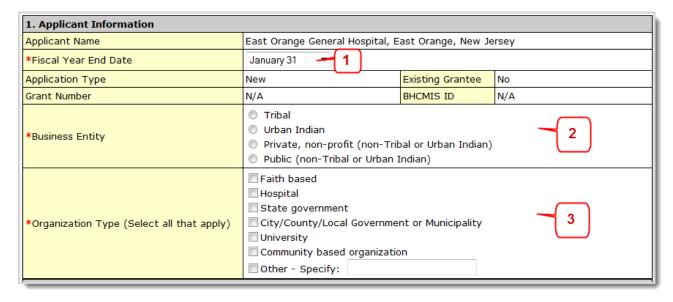


Data entry is required in fields marked with an asterisk (\*).



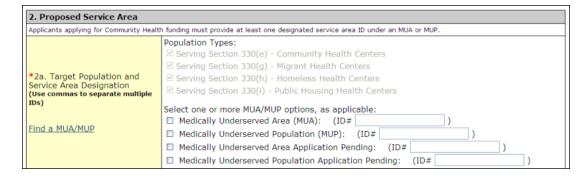
2. Under Applicant Information, use the drop-down menu to select the month and day in which your organization's fiscal year ends (Figure 45, 1). Then select the Business Entity (Figure 45, 2) and Organization Type (Figure 45, 3) which best describe your organization. (Multiple selections are allowed for Organization Type, but not for Business Entity.)

Figure 45: Form 1A, Applicant Information



- 3. Under Proposed Service Area, select the options that best describe the designated service area you propose to serve. (Multiple selections are allowed.) You may select from one to four service areas. You must provide Service Area IDs for the selected options if you are applying for Community Health Centers funding.
  - The system will automatically populate the "Population Types." If you need to change the "Population Type" information, refer to section 6.1.1, Changing Population Type Information.

Figure 46: Form 1A, Proposed Service Area – Target Population



4. Indicate whether the service area is urban, rural, or sparsely populated. If your proposed service area is sparsely populated, specify the population density by providing the number of people per square mile.

**Note:** A Sparsely Populated Area is defined as a geographical area with seven or fewer people per square mile for the entire service area.

Figure 47: Form 1A, Proposed Service Area – Service Area Type



5. Under Target Population and Provider Information, report the aggregate data for all of the sites included in the proposed project. Report the number of provider Full-Time Equivalents (FTEs) by staff type.

Figure 48: Form 1A, Target Population and Provider Information

*2c. Target Population and Provider Information	Current Number	Projected at Full Capacity
*Total Service Area Population		N/A
*Total Target Population		N/A
Total FTE Medical Providers	0.00	0.00
Total FTE Dental Providers	0.00	0.00
Total FTE Behavioral Health Providers	0.00	0.00
Total FTE Substance Abuse Service Providers	0.00	0.00
Total FTE Enabling Service Providers	0.00	0.00

6. Under Patients and Visits (Figure 49 and Figure 50), report the current numbers of patients and visits. Current grantees applying to continue serving their current service area should note that these numbers may be different than what was reported in the most recent submission to the Uniform Data System due to additional funding and/or change in scope. Similarly, provide the corresponding numbers you project at the end of the project period.

**Note:** Several tables request both current and projected information:

- "Current" refers to the number of patients and visits for the proposed service area at the time of application.
- "Projected at End of Project" refers to the number of patients and visits anticipated by the end of the project period at the current level of funding.
- "Visits" are defined to include a documented, face-to-face contact between a patient and a
  provider who exercises independent judgment in the provision of services to the individual. To
  be included as a visit, services rendered must be documented.

Since patients must have at least one documented visit, it is not possible for the number of patients to exceed the number of visits.



Figure 49: Form 1A, Patients and Visits by Service Type

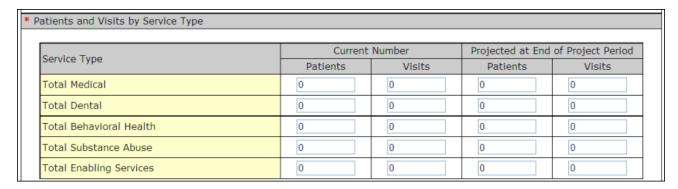
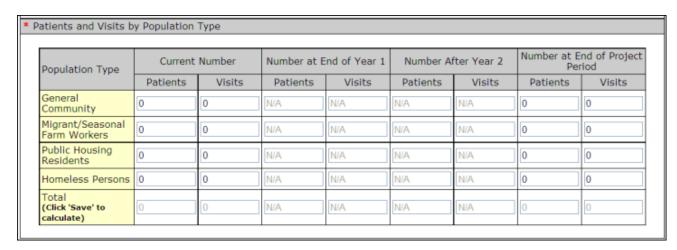


Figure 50: Form 1A, Patients and Visits by Population Type



This form does not allow you to leave any field blank. If there is no information, zero is acceptable.

7. Click **Save and Continue** to save your work and proceed to the next form.

# 6.1.1 Changing Population Type Information

Use the following steps to change the Population Type information:

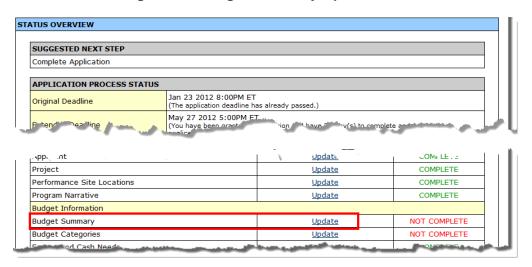
1. Go to the **Status Overview** page for the entire application by clicking on the **Complete Status** link in the **All Forms** section of the left navigation panel, as shown in **Figure 51**.

Figure 51: Complete Status Link



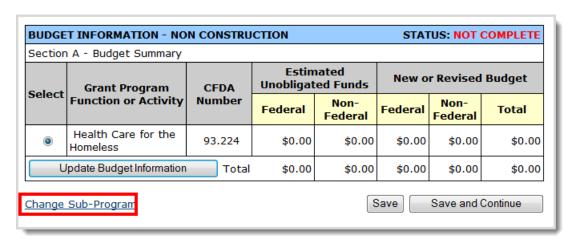
2. Click the Budget Summary Update link.

Figure 52: Budget Summary Update Link



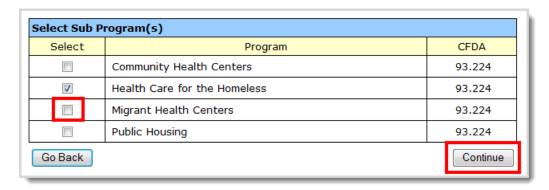
➤ The Budget Summary page opens (Figure 53).

Figure 53: Budget Summary Page



- 3. Click the Change Sub-Program link.
  - > The **Select Sub Program(s)** page opens

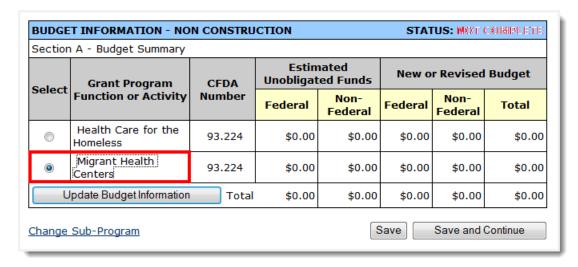
Figure 54: Select Sub Program(s) Page





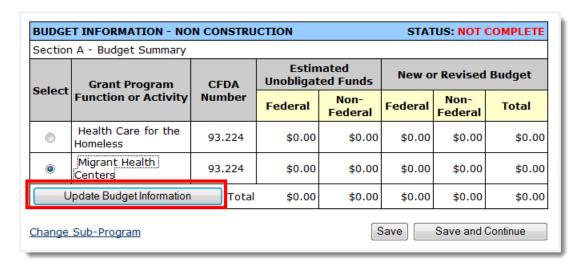
- 4. Select or de-select the sub programs.
- 5. Click the **Continue** button.
  - The Budget Summary page (Figure 55) re-opens showing the sub-program you just selected or deleted

Figure 55: Budget Summary Page Showing Addition



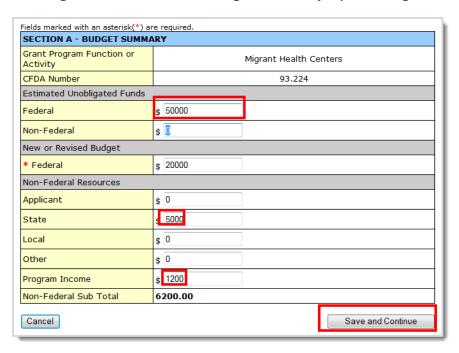
6. To update the budget information for any sub-program that has changed, select the sub-programs and click the **Update Budget Information** button, as shown in **Figure 56**.

Figure 56: Update Budget Information Button



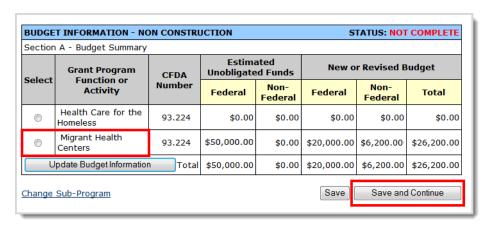
> The Section A - Budget Summary page opens.

Figure 57: Section A - Budget Summary Update Page



7. Enter the information; click the **Save and Continue** button. Data entry is required in fields marked with an asterisk (\*). The **Budget Summary** page (**Figure 58**) re-opens

Figure 58: Section A – Budget Summary Page after Update



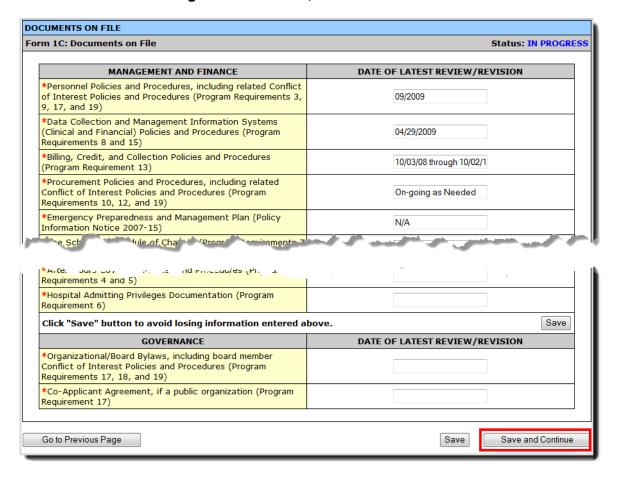


# 6.2 Form 1C: Documents on File

Form 1C: Documents on File displays a list of documents to be maintained at your organization. You are to provide the date on which each document was last revised.

1. Open Form 1C (Figure 59).

Figure 59: Form 1C, Documents on File



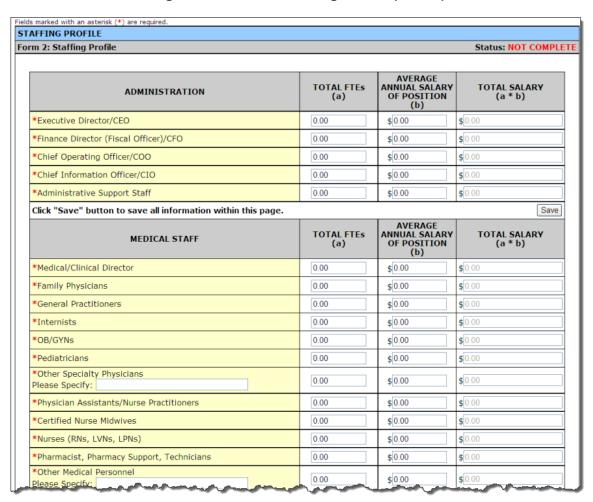
- 2. Enter the requested document review/revision dates. Fields marked with an asterisk (\*) are required.
- 3. Click **Save and Continue** at the bottom of the screen to save your work and proceed to the next form.

# 6.3 Form 2: Staffing Profile

**Form 2: Staffing Profile** reports personnel salaries supported by the total budget for the proposed project. Provide staffing profile information for Year 1 only. Please refer to the SAC FOA for more information on filling out Form 2.

1. Open Form 2: Staffing Profile (Figure 60).

Figure 60: Form 2: Staffing Profile (Year 1)



**Note:** This form does not allow you to leave any field blank. If there is no information, zero is acceptable.



Enter the information into the form. Data entry is required in fields marked with an asterisk (\*).

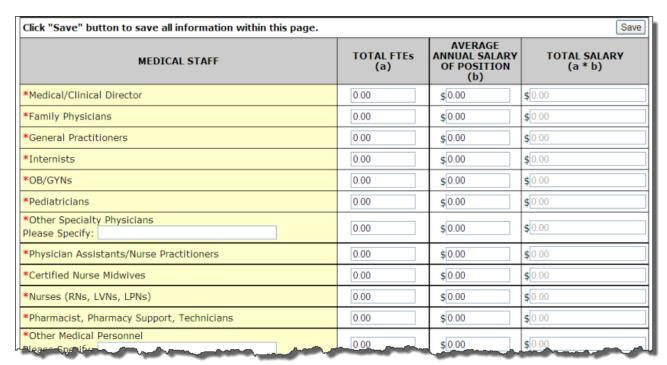
2. Under Administration, enter the number of employees for each job title and the corresponding salary. The Total Salary column will auto-calculate when you press the tab key or the **Save** button.

Figure 61: Form 2, Administration

ADMINISTRATION	TOTAL FTEs (a)	AVERAGE ANNUAL SALARY OF POSITION (b)	TOTAL SALARY (a * b)
*Executive Director/CEO	0.00	\$0.00	\$0.00
*Finance Director (Fiscal Officer)/CFO	0.00	\$ 0.00	\$0.00
*Chief Operating Officer/COO	0.00	\$ 0.00	\$0.00
*Chief Information Officer/CIO	0.00	\$ 0.00	\$0.00
*Administrative Support Staff	0.00	\$0.00	\$0.00
Click "Save" button to save all information within this page.			Save

3. Under Medical Staff, enter the number of employees for each job title and the corresponding salary. The Total Salary column will auto-calculate when you press the Tab key or the **Save** button.

Figure 62: Form 2, Medical Staff



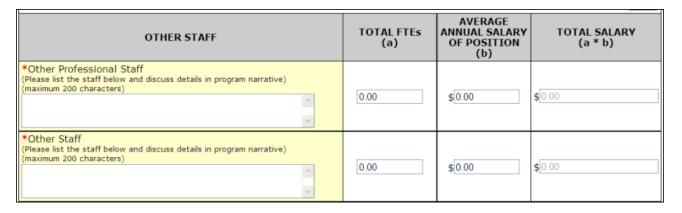
4. Under Dental, Behavioral Health and Enabling Staff, enter the number of employees for each job title and the corresponding salary. The Total Salary column will auto-calculate when you press the Tab key or the **Save** button.

Figure 63: Form 2, Dental, Behavioral Health and Enabling Staff

TOTAL FTEs (a)	AVERAGE ANNUAL SALARY OF POSITION (b)	TOTAL SALARY (a * b)	
0.00	\$0.00	\$0.00	
0.00	\$0.00	\$0.00	
0.00	\$0.00	\$0.00	
BEHAVIORAL HEALTH STAFF			
0.00	\$0.00	\$0.00	
0.00	\$0.00	\$0.00	
0.00	\$ 0.00	\$0.00	
0.00	\$ 0.00	\$0.00	
	0.00 0.00 0.00 0.00 0.00	0.00 \$0.00 0.00 \$0.00 0.00 \$0.00 0.00 \$0.00 0.00 \$0.00 0.00 \$0.00 0.00 \$0.00	

5. Under Other Staff, enter the number of employees for Other Professional Staff and Other Staff, and then enter the corresponding salary. The Total Salary column will auto-calculate when you press the Tab key or the **Save** button.

Figure 64: Form 2, Other Staff



➤ The Total Salary field displays the sum of Total Salary for Administration, Medical, Dental, Behavioral Health, Enabling, and Other Staff categories.



Figure 65: Form 2, Salary

SALARY	TOTAL FTEs	AVERAGE ANNUAL SALARY OF POSITION	TOTAL SALARY
Salary Total  (This field displays the sum of 'Total Salary' for Administration, Medical, Dental, Behavioral Health, Enabling, and Other Staff categories)	N/A	N/A	\$0.00

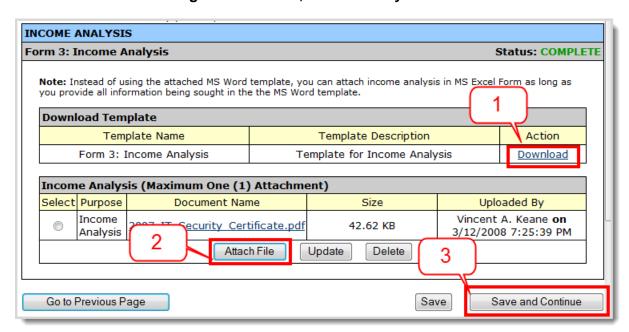
6. Click **Save and Continue** at the bottom of Form 2 to go to the next form.

# 6.4 Form 3: Income Analysis

**Form 3: Income Analysis** projects program income, by source, for Year 1 of the proposed project period.

1. Open Form 3: Income Analysis (Figure 66).

Figure 66: Form 3, Income Analysis Form



- 2. Click the **Download** link (**Figure 66,1**) in the Document Template section to download the form.
  - > The Form 3: Income Analysis template downloads and opens as an MS Word document.
- 3. Save the form to your computer before completing it.

**Note:** Instead of using the Microsoft Word template, you can export the Income Analysis to Microsoft Excel, as long as you provide all the information that the template asks for.

OMB No.: 0915-0285. Expiration Date: 10/31/2013 DEPARTMENT OF HEALTH AND HUMAN FOR HRSA USE ONLY SERVICES Health Resources and Services Administration Applicant Name FORM 3: INCOME ANALYSIS Grant Number Tracking YEAR 1 YEAR 2 Number PART 1: NON FEDERAL SHARE, PROGRAM INCOME Actual Numbe Gross Projected Accrued Adjustment (Amount Billed) Charge Collection Of Income Payor Category Rate (%) Rate (%) **Visits** (a\*b)=(c) (e\*f) Past 12 [c\*(100-d)] Months\*\* (b) (g) PROJECTED FEE FOR SERVICE INCOME 1a. Medicaid: Medical 1b. Medicaid: EPSDT (if different from medical rate) 1c. Medicaid: Dental 1d. Medicaid: BH/SA 1e. Medicaid: Other Fee for Service Subtotal: Medicaid 2a. Medicare: All Inclusive FQHC Rate 2b. Medicare: Other Fee for Subtotal: Medicare 3a. Private Insurance: Medical 3b. Private Insurance: Dental . Private Insurance: BH/SA d. Private Insurance: Other

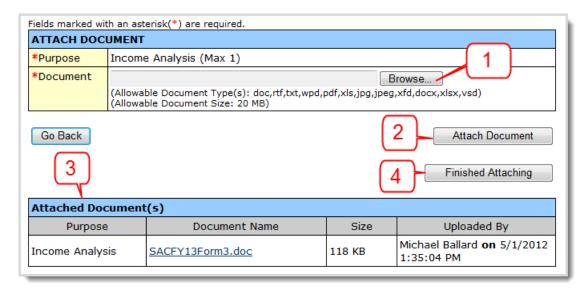
Figure 67: Form 3 Template Document, Page 1

4. Complete the **Income Analysis** form and save it to your computer.

Note: An adjustment rate that has the effect of increasing charges is expressed as a negative

- 5. Click Attach File (Figure 66, 2) in Form 3 to upload your Income Analysis.
  - The Attach Document screen will be displayed.

Figure 68: Attach Document Page

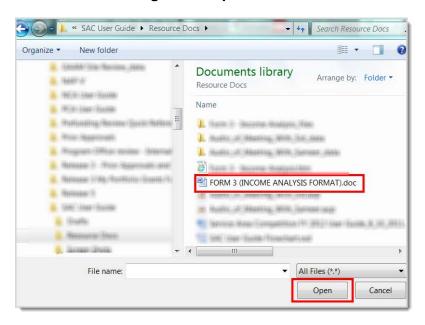


6. Click the **Browse** button (Figure 68, 1).



7. When the **Choose File to Upload** dialog box opens (**Figure 69**), select the file to be uploaded.

Figure 69: Upload Box



- 7. Locate the file you wish to upload and click **Open**.
  - > The file name will now appear in the Document field of the **Attach Document** screen.
- 8. Click Attach Document, (Figure 68, 2).
  - > The attached document will appear in the Attached Document(s) list (Figure 68, 3).
- 9. Click the Finished Attaching button (Figure 68, 4).
  - You will be returned to Form 3: Income Analysis. The attached document will be listed under the Income Analysis form heading.
- 10. Click the **Save and Continue** button on **Form 3: Income Analysis** to save your work and go to the next form.

# 6.4.1 Deleting a File

Use the following steps to delete a file from Income Analysis:

Fields marked with an asterisk (\*) are required. INCOME ANALYSIS Form 3: Income Analysis Status: NOT COMPLETE **Note:** Instead of using the attached MS Word template, you can attach income analysis in MS Excel format as long as you provide all information being sought in the MS Word template. Fields marked with an asterisk(\*) are required. **Download Template** Template Name Action Form 3: Income Analysis Form Template for Income Analysis Form Download Institutional File Assurances (Maximum One (1) Attachment) Document Name Uploaded By 118 KB SACFY13Form3.doc Income Analysis Delete 3

Figure 70: Income Analysis File Delete

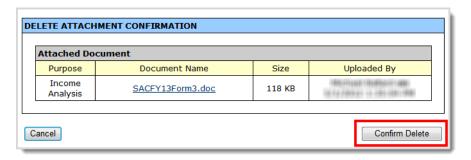
1. Select the file to be deleted (Figure 70, 1).

Go to Previous Page

- 2. Click the **Delete** button (Figure 70, 2).
  - The Delete Attachment Confirmation page opens

Figure 71: Delete Attachment Confirmation Page

Save and Continue



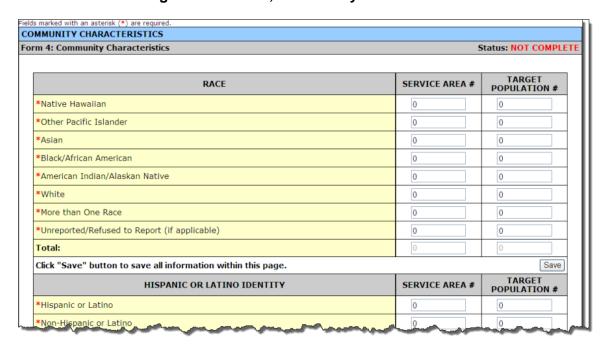
- 3. Click the **Confirm Delete** button.
  - ➤ The Income Analysis page re-opens. The file you deleted is no longer on the list.
- 4. Click the **Save and Continue** button (Figure 70, 3) to go to the next form.

# 6.5 Form 4: Community Characteristics

Form 4: Community Characteristics (Figure 72) reports current service area and target population data for the entire scope of the project (i.e., all sites).



Figure 72: Form 4, Community Characteristics



**Note:** When entering data, the totals of the Race, Hispanic or Latino Identity, Income as a Percent of Poverty Level, and Primary Third Party Payment Source sections should be equal.

Enter the information into the form. Data entry is required in fields marked with an asterisk (\*).

 Under Race, enter the number of individuals within the service area and the corresponding target population number for each race category listed (Figure 73).

Figure 73: Form 4, Race

RACE	SERVICE AREA #	TARGET POPULATION #
*Native Hawaiian	0	0
*Other Pacific Islander	0	0
*Asian	0	0
*Black/African American	0	0
*American Indian/Alaskan Native	0	0
*White	0	0
*More than One Race	0	0
*Unreported/Refused to Report (if applicable)	0	0
Total:	0	0
Click "Save" button to save all information within this page.	•	Save

**Note:** Information provided regarding race and/or ethnicity will be used only to ensure compliance with statutory and regulatory Governing Board requirements. Data on race and/or ethnicity collected on this form will not be used as an awarding factor.

- 2. Enter the number of individuals in the service area and the corresponding target population number for each category listed under the following section headings:
  - A. Hispanic or Latino Identity (Figure 74).
  - B. Income as a Percent of Poverty Level (Figure 75).
  - C. Primary Third Party Payment Source (Figure 76).

Figure 74: Form 4, Hispanic

HISPANIC OR LATINO IDENTITY	SERVICE AREA #	TARGET POPULATION #
*Hispanic or Latino	0	0
*Non-Hispanic or Latino	0	0
*Unreported/Refused to Report (if applicable)	0	0
Total:	0	0
Click "Save" button to save all information within this page.		

Figure 75: Form 4, Income as Percent of Poverty Level

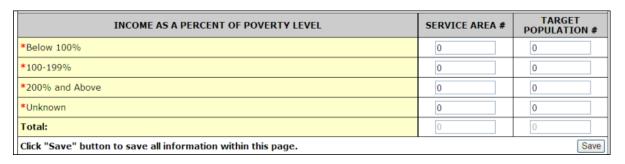
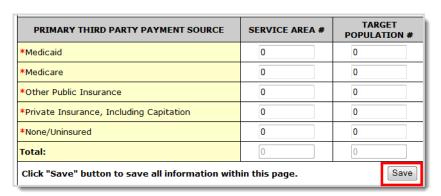


Figure 76: Form 4, Primary Third Party Payment



3. Under Special Populations (Figure 77), enter the number of individuals in the service area and the corresponding target population number for each special population group listed.



4. In the Other row, specify a special population group not listed (if desired), and then enter the number of individuals in the service area and the corresponding target population number for the specified special population group.

**Note:** Individuals may be counted in multiple special population groups, so the numbers in this section do not have to match those in the other sections of this form.

TARGET SPECIAL POPULATIONS SERVICE AREA # POPULATION # 0 Migrant/Seasonal Farm Workers and Families 0 0 0 Residents of Public Housing 0 \*Lesbian, Gay, Bisexual, and Transgender \*HIV/AIDS-Infected Persons 0 \*Persons with Behavioral Health/Substance Abuse 0 Needs 0 0 School Age Children Infants Birth to 2 Years of Age 0 \*Women Age 25-44 0 0 0 \*Persons Age 65 and Older Other Please specify: (maximum 200 characters) Go to Previous Page Save Save and Continue

Figure 77: Form 4, Special Populations

5. Click **Save and Continue** to save your work and proceed to the next form.

# 6.6 Forms 5A, 5B, and 5C for New Applications and Competing Supplemental Applications

If your organization is submitting either of the following 2013 SAC applications, you may propose sites, services, and activities:

- New application (Type 1) A health center not currently funded through the Health Center Program that seeks to serve an announced service area.
- Competing supplemental (Type 3) A current Health Center Program grantee that seeks to serve an announced service area in addition to its current service area.

**Note:** If your organization is submitting a Competing Continuation (Type 2) SAC application, i.e. if your organization is a current Health Center Program grantee whose project period ends in FY 2013 and that seeks to continue serving its current service area, refer to **Section 6.7 Forms 5A**, **5B**, and **5C** for Existing Grantees – Competing Continuation of this user guide.

# 6.6.1 Form 5A: Required Services

Use this form to specify how your organization provides required services. HRSA permits organizations to provide required services directly, by contracting with another provider, or by referral to another provider. These modes of service provision differ according to the service provider and the payment source (Table 1).

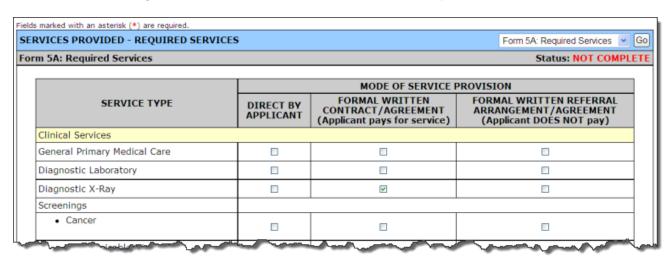
Table 1: Modes of Service Provision

Mode of Service Provision	Your Organization		
Widde of Service Provision	Provides the Service	Pays for the Service	
Direct by applicant	Yes	Yes	
Formal written contract/agreement	No	Yes	
Formal written referral arrangement/agreement	No	No	

To specify service delivery modes,

- 1. Open Form 5A (Figure 78).
- 2. Check one or more boxes to indicate the service delivery mode(s) for each service type.

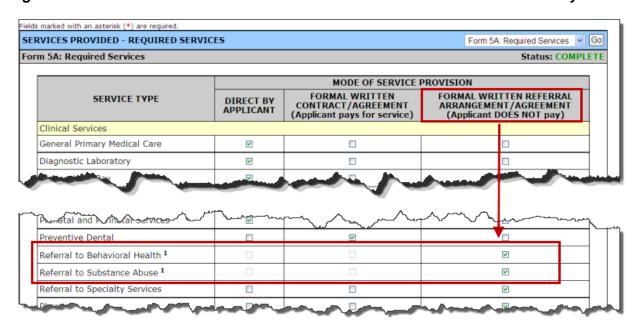
Figure 78: Form 5A, Services Provided – Required Services



Your organization is required to provide behavioral health and substance abuse services by referral to another provider (**Figure 79**). However, if your organization also offers these services or contracts with another provider to offer them, list them on the Additional Services page of Form 5A (**Figure 80**).

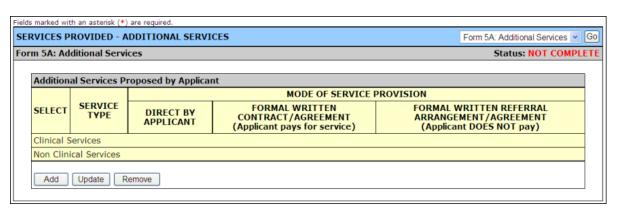


Figure 79: Behavioral Health and Substance Abuse Services Must Be Provided by Referral



- 3. Click the Save and Continue button.
- > The Form 5A: Services Provided Additional Services page opens (Figure 80).

Figure 80: Form 5A, Services Provided – Additional Services



#### 6.6.2 Form 5A: Additional Services

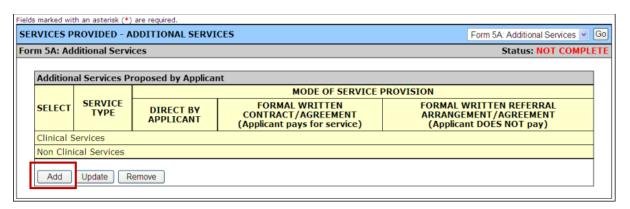
Use this form to identify additional services that your organization provides. You may add, update, and remove additional services.

# 6.6.2.1 Add an Additional Service

To add an additional service,

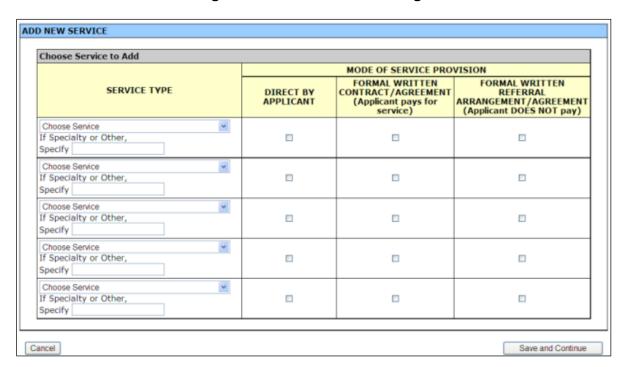
1. Click the Add button to propose an additional service (Figure 81).

Figure 81: Form 5A, Additional Services



The Add New Service page (Figure 82) opens.

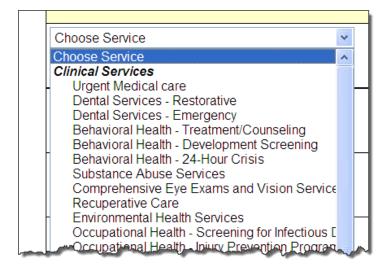
Figure 82: Add New Service Page





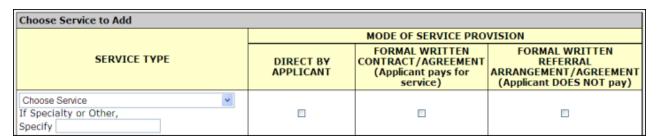
 Select a specific service from the Choose Service drop-down menu or enter a service in the Specify field if your service is not listed (Figure 83).

Figure 83: Choose Service Drop-Down Menu



4. Check one or more modes of service provision for each service chosen.

Figure 84: Choose Service to Add



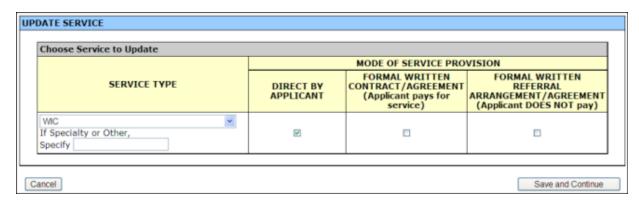
- 5. Click the **Save and Continue** button.
  - > You will be returned to Form 5A: Services Provided Additional Services. The new service will be listed.
- 6. Click Save and Continue when you have added all services.

# 6.6.2.2 Update an Additional Service

To update an additional service, click **Update** on the Additional Services page.

> The **Update Service** page opens (Figure 85).

Figure 85: Update an Additional Service

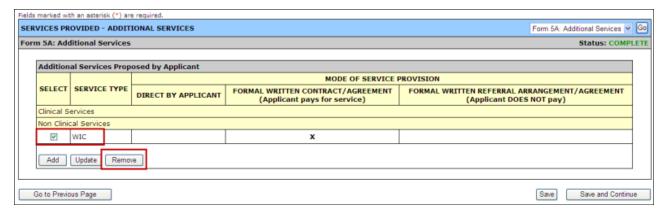


Change the mode of service or select a new service type and click Save and Continue.

#### 6.6.2.3 Remove an Additional Service

 To remove an additional service from the application, click Remove on the Additional Services page.

Figure 86: Form 5A, Remove an Additional Service



2. Click **Yes** to confirm that you want to remove the additional service.

Figure 87: Confirm Removal of an Additional Service





#### 6.6.3 Form 5B: Service Sites

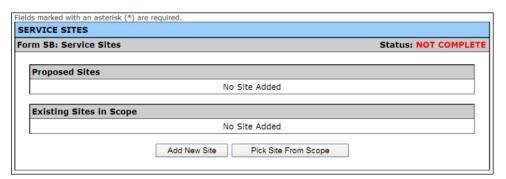
Use this form to identify the sites proposed in the application (those that serve the proposed service area). If your organization is submitting a new application, you must propose new service sites (Figure 88).

Figure 88: Form 5B, Service Sites - New Applicant



If your organization is submitting a **Competing Supplemental** application, you can propose new service sites or propose sites from your scope (**Figure 89**). (See section **6.6.3.5**, **Pick a Site from Scope** for more details about proposing a site from scope.)

Figure 89: Form 5B, Service Sites – Competing Supplemental Applications (Type 3)

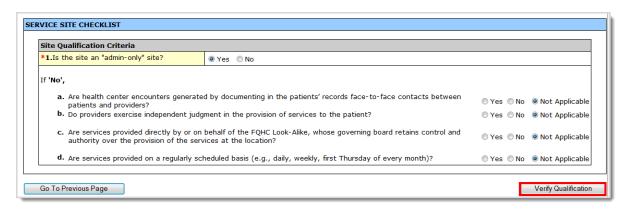


#### 6.6.3.1 Add a New Service Site

To add a new service site,

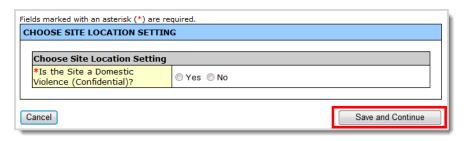
- 1. Open Form 5B.
- 2. Click the Add New Site button.
- ➤ The Service Site Checklist opens (Figure 90).

Figure 90: Service Site Checklist



- 3. Answer the questions.
- 4. Click the **Verify Qualification** button.
  - The Choose Site Location Setting page opens.

Figure 91: Service Site Checklist



- 5. Select Yes or No to indicate whether the proposed site serves victims of domestic violence, which means that its physical address must be kept confidential. Please ensure that you select the proper response for this item.
- 6. Click the **Save and Continue** button.
  - ➤ The List of Pre-registered Performance Sites at HRSA Level page (Figure 92) opens
  - A. If your site is not listed, click the **Register Performance Site** button (**Figure 92, 1**) and register your site as described in section **6.6.3.2**, **Register a Performance Site**.
  - B. If you wish to update the name of any site listed on this page, click on **Update the Registered Performance Site** button (**Figure 92**, **2**) and update the site name as described in section **6.6.3.3**, **Update a Registered Performance Site**.



Figure 92: List of Pre-registered Performance Sites at HRSA Level

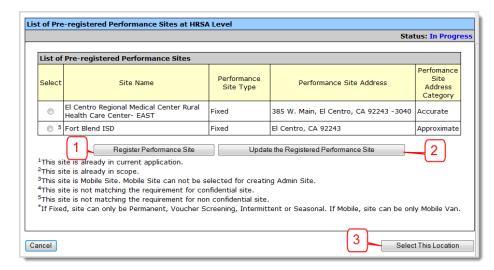
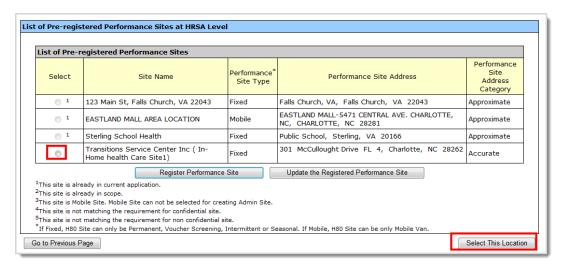
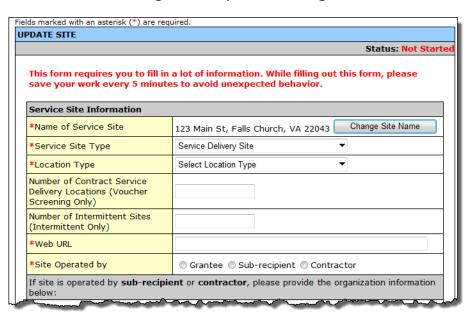


Figure 93: Select a Location from the List of Pre-Registered Sites



- 7. Select a site from this list and click the **Select This Location** button.
  - > The **Update Site** page opens.
- 8. Update the site information as described in section 6.6.3.3, Update a Registered Performance Site.

Figure 94: Update Site Page



# 6.6.3.2 Register a Performance Site

To register a site with HRSA:

1. Click the Register Performance Site button (Figure 95).

Figure 95: Register a Performance Site



The Add Performance Site page opens.

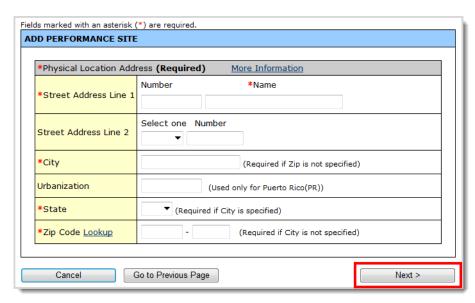


Figure 96: Add Performance Site



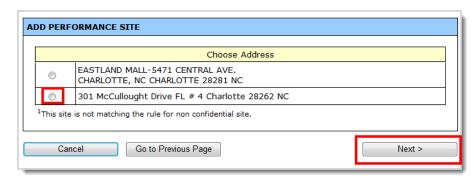
- 2. Enter the site's name.
- 3. Select a Site Type from the drop-down menu.
- 4. In the Address field, select one of the following:
  - A. Standard Address
    - > The Add Performance Site: Physical Location Address form will be displayed.

Figure 97: Add Performance Site: Physical Location Address



- 1) Complete the standard address with a valid street number, street name, apartment/suite number, city, state, and zip code.
- 2) Click the **Next** button.
- B. Select a site address from a list of existing locations
  - The Add Performance Site: Choose Address form will be displayed.

Figure 98: Add Performance Site: Choose Address Page

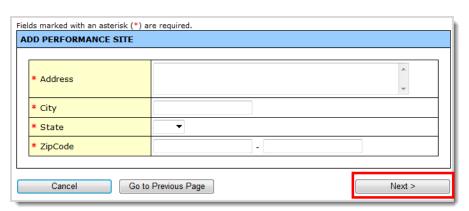


- 1) Select an address from one of the existing locations.
- 2) Click the **Next** button.

#### Notes:

- For an administrative site, mobile cannot be selected as the location setting. An administrative site must be a fixed site with a standard or approximate address.
- For a domestic violence (confidential) site, only an approximate address (no street address) can be used.
- For all other sites, a standard address is required.
  - C. Non-Standard Address
    - > The Add Performance Site form will be displayed.

Figure 99: Add Performance Site Non-Standard Address



- 3) Enter a street address, city, state, and zip code.
- 4) Click the **Next** button.

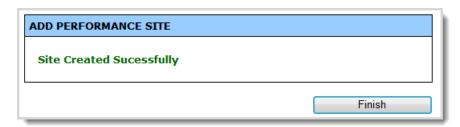
**Note:** If the site serves victims of domestic violence, you must select *I will type in non-standard address* because the street address cannot be listed.

9. Click Next.



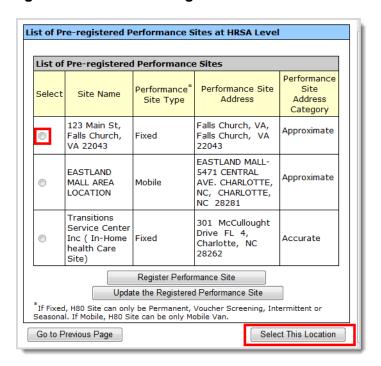
The Site Created Successfully page opens.

Figure 100: Site Created Successfully Page



- 10. Click the **Finish** button.
  - ➤ The **List of Pre-Registered Performance Sites** at HRSA Level re-opens, showing the site you added.

Figure 101:List of Pre-Registered Performance Sites



- 11. Click the radio button for the site you wish to use.
- 12. Click the **Select This Location** button.

The **Update Site** page opens (**Figure 104**). Please refer to section **6.6.3.4**, **Update Site Information**, for instructions for completing this page.

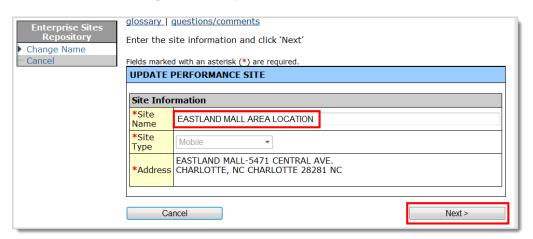
# 6.6.3.3 Update a Registered Performance Site

To update (change the name of) a registered performance site:

On the List of Pre-registered Performance Sites at HRSA Level page, click the Update the Registered Performance Site button.

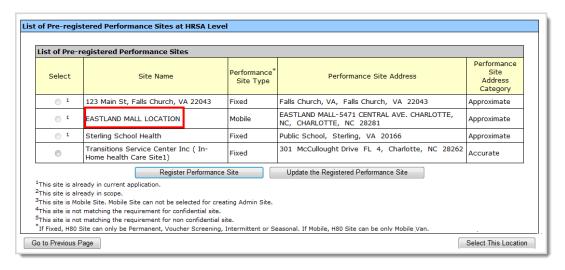
➤ The Update Performance Site page opens (Figure 102)

Figure 102: Update Performance Site



- 2. Make the changes to the Site Name.
- 3. Click the **Next** button.
  - The List of Pre-registered Performance Sites at HRSA Level page re-opens with the changes you made to the site name.

Figure 103:List of Pre-Registered Performance Sites



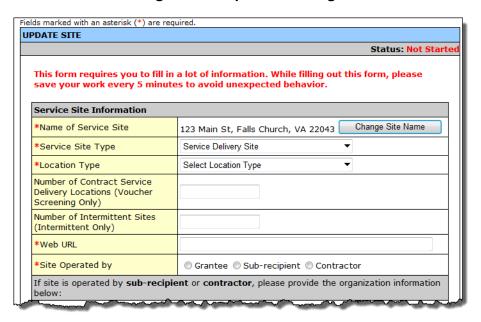
- 4. Click the radio button for the site you wish to use.
- 5. Click the **Select This Location** button.

The **Update Site** page opens (**Figure 104**). Please refer to section **6.6.3.4**, **Update Site Information**, for instructions for completing this page.



# 6.6.3.4 Update Site Information

Figure 104: Update Site Page



Use the **Update Site Information (Figure 104)** page to revise the site's information as necessary. You can update the site's information:

- When you click Select This Location on the page that displays the list of pre-registered performance sites.
- After you add a service site.
- When you can click the Update link on the Service Sites page (Figure 105).

Figure 105: Update Link on the Service Sites Page



To update a service site,

- 1. Click **Change Site Name** to change the name of the service site.
- 2. Select Service Delivery Site or Administrative/Service Delivery Site from the Service Site Type drop-down menu.
- 3. Select a location type from the Location Type drop-down menu.
- 4. Enter the number of contract service delivery locations.
- 5. Enter the number of intermittent sites.
- 6. Enter your organization's web address.

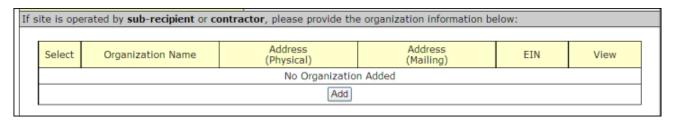
7. Indicate whether your site is operated by your organization (grantee), a sub-recipient, or a contractor.

Figure 106: Service Site Information



8. If your site is operated by a sub-recipient or a contractor, click **Add** to provide the organization's information.

Figure 107: Add Sub-recipient or Contractor



- 9. Provide information about your location:
  - A. Select a location type from the Location Setting drop-down menu.
  - B. Enter the date on which the site was opened in the Date Site was Opened field.
  - C. Enter the date on which the site was added to your organization's scope (if applicable) in the Date Site was Added to Scope field. This will be not applicable for new applicants.
  - D. Enter the date that the site will be operational in the Site Operational By field. If the site is already operational, provide that date here. Please note that at least one site in the proposed service area must be operational within 120 days of Notice of Award (which may occur to up to 60 days prior to the project period start date).
  - E. Enter the Medicare Billing Number, Medicaid Billing Number, and Medicaid Pharmacy Billing Number in the respective fields. If these numbers have not yet been established, enter zeros.

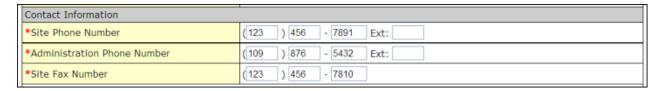


Figure 108: Enter Billing Numbers



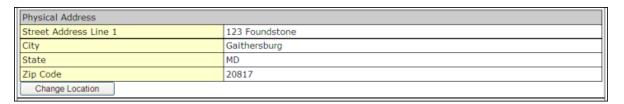
10. Revise your site's phone number, administration phone number, and fax number.

Figure 109: Revise Contact Information



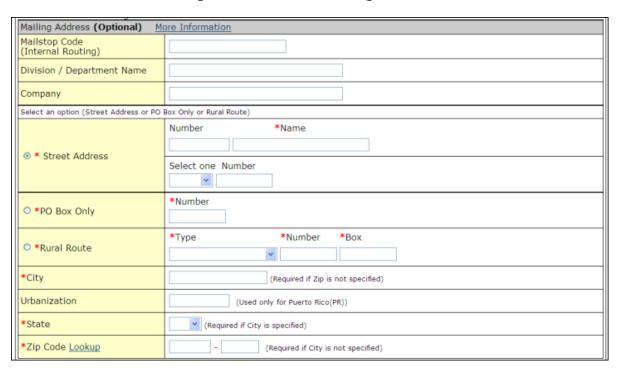
11. Click **Change Location** to modify your site's physical address.

Figure 110: Change Physical Address



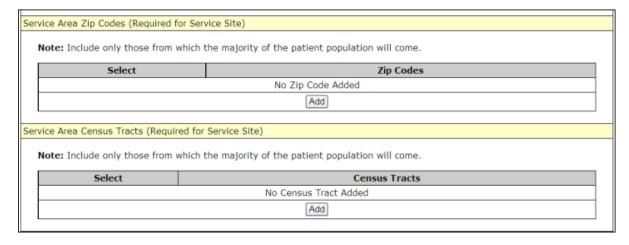
12. If your organization's mailing address is not the same as its physical address, provide the mailing address.

Figure 111: Provide Mailing Address



13. Click Add to list the zip codes and census tracts where the majority of the site's patients live or work.

Figure 112: Add Zip Code or Census Tracts



- 14. Select urban, rural, or sparsely populated from the Service Area Population Type drop-down menu to describe the site's service area population.
- 15. Use the drop-down menus and fields under Site Operation Scheduling to indicate when your site offers services.
  - A. Select full-time or part-time
  - B. Select year-round or seasonal



- C. Provide the total number of hours per week that the site will serve patients
- D. Click Add under Months of Operation to identify the months of the year that the site will operate.

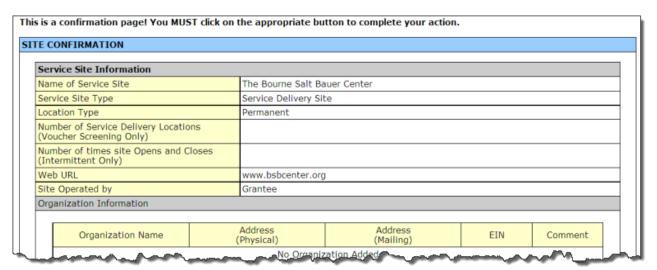
Figure 113: Site Operation Scheduling



## 16. Click Save and Continue

> The **Site Confirmation** page opens.

Figure 114: Site Confirmation Page



## 17. Click **Save and Continue**.

> The **Service Sites** page refreshes. The new site appears in the list of service sites and its status is Complete.

Figure 115: Refreshed List of Service Sites



## 6.6.3.5 Pick a Site from Scope

#### Note:

- If you are an existing grantee submitting a supplemental application, the system will allow you to select sites from your scope and it will display the **Pick Site from Scope** button on **Form 5B**: **Service Sites**.
- The system will not display the **Pick Site from Scope** button on **Form 5B: Service Sites** if you are a new applicant.
  - 1. Open Form 5B.
  - 2. Click Pick Site from Scope (Figure 116).

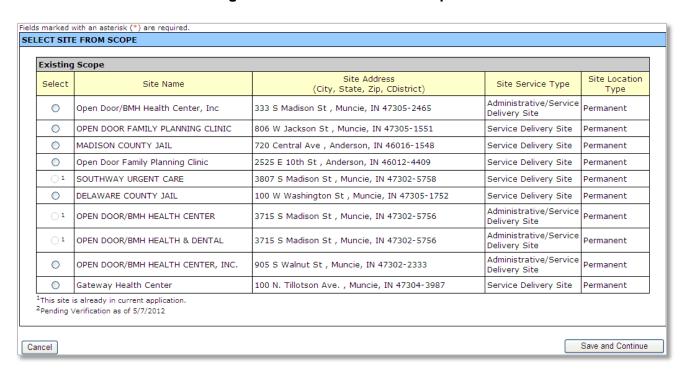
Figure 116: Click the Pick Site from Scope Button



➤ The **Select Site from Scope** page opens (**Figure 117**).

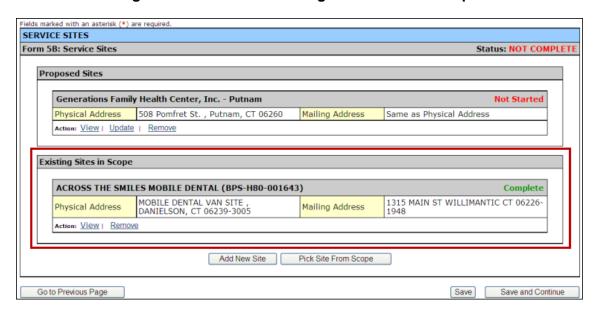


Figure 117: Select Site from Scope



- 3. Select a site.
- 4. Click Save and Continue
- The screen refreshes and the site appears in the Existing Sites in Scope area of Form 5B (Figure 118).

Figure 118: Form 5B Showing Current Site in Scope

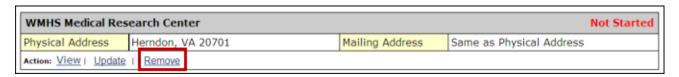


#### 6.6.3.6 Remove a Service Site

To remove a service site,

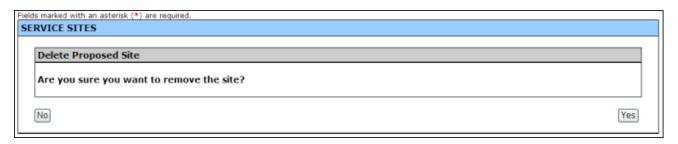
1. Click the **Remove** link on the **Service Site** page.

Figure 119: Remove Link



The next page asks you to confirm that you want to remove the service site.

Figure 120: Confirm Removal



- 2. Click Yes.
- > The **Service Sites** page refreshes and the removed site does not appear in the list of sites.

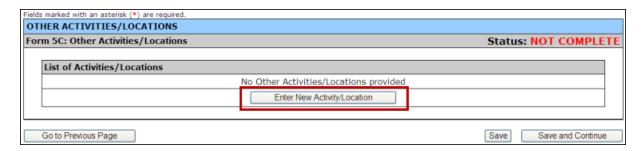
#### 6.6.4 Form 5C: Other Activities/Locations

Use this form to propose other activities or locations.

To propose an activity/location:

1. Open Form 5C (Figure 121).

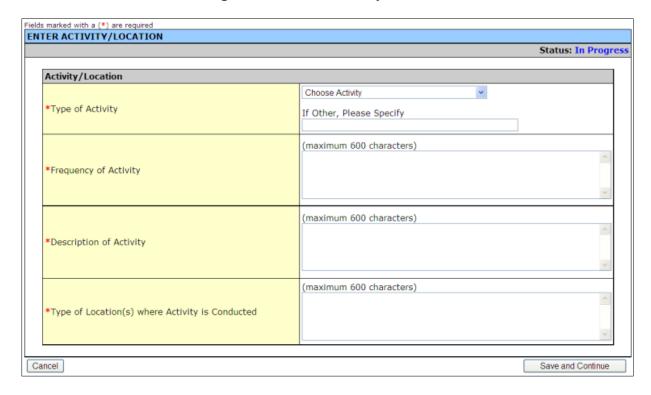
Figure 121: Form 5C: Other Activities/Locations



- 2. Click Enter New Activity/Location.
- The Enter Activity/Location page opens (Figure 122).

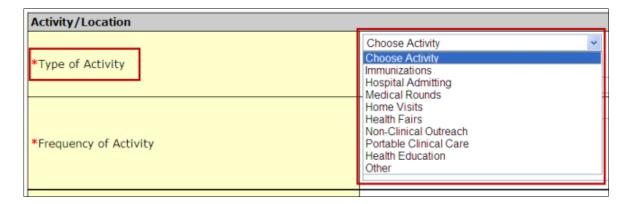


Figure 122: Enter Activity/Location



3. Select an activity from Type of Activity drop-down menu. If your activity is not listed, select Other and specify your activity in the space provided.

Figure 123: Type of Activity

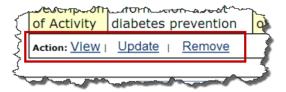


- 4. Indicate the days and times when the activity takes place in the Frequency of Activity field.
- 5. Explain the activity in the Description of Activity field.
- 6. Tell HRSA where the activity is conducted in the Types of Locations field.
- 7. Click Save and Continue.
- You will be returned to Form **5C: Other Activities/Locations**.

#### 6.6.4.1 View, Update, or Remove an Activity

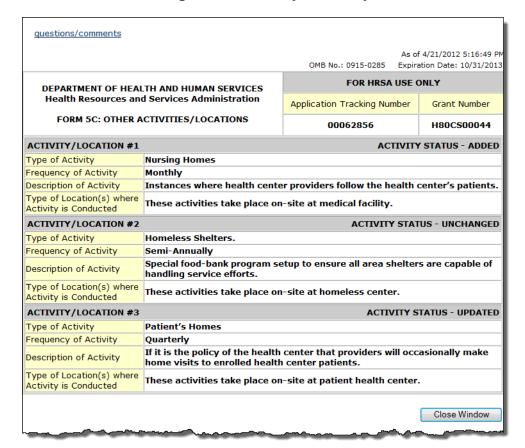
Use the links on the **Other Activities/Locations** page to view, update, or remove an activity (**Figure 124**). These links appear under each activity on the page.

Figure 124: View, Update, and Remove Links on the Other Activities/Location Page



1. Click View to see a summary of the activity (Figure 125).

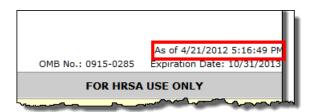
Figure 125: Activity Summary





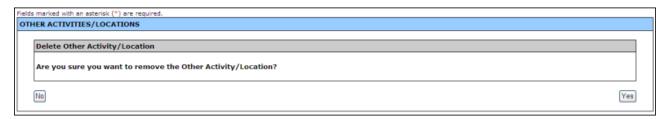
The date on the activity summary tells you that the summary is accurate as of the date and time indicated (Figure 126).

## Figure 126: Date Stamp on the Read-Only Activity Page



- 2. Click **Update** to edit information about an activity.
- 3. Click **Remove** to delete an activity. The next page asks you to confirm that you want to remove the other activity/location (**Figure 127**). Click **Yes**. The **Other Activities/Locations** page refreshes and the activity does not appear in the list of other activities/locations.

Figure 127: Delete Other Activity Confirmation Page



When all desired other activities/locations have been added, click **Save and Continue** to proceed to the next form.

# 6.7 Forms 5A, 5B, and 5C for Existing Grantees – Competing Continuation

If your organization is submitting a Competing Continuation 2013 SAC application (Type 2), i.e. if your organization is a current Health Center Program grantee whose project period ends in FY 2013 and that seeks to continue serving its current service area, Forms 5A (Figure 128), 5B (Figure 129), and 5C (Figure 130) are read-only displays of the current scope of project that HRSA has on file for your organization.

Figure 128: Form 5A, Required Services – Existing Grantees

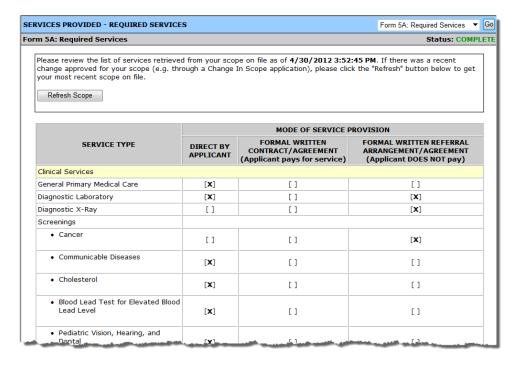


Figure 129: Form 5B, Service Sites - Existing Grantees

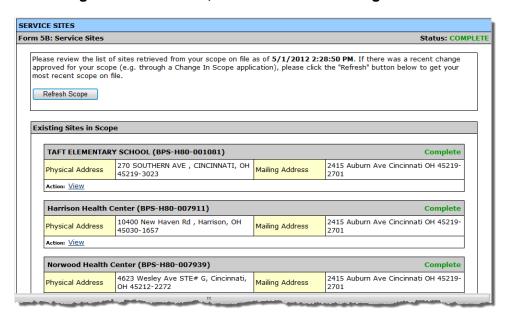
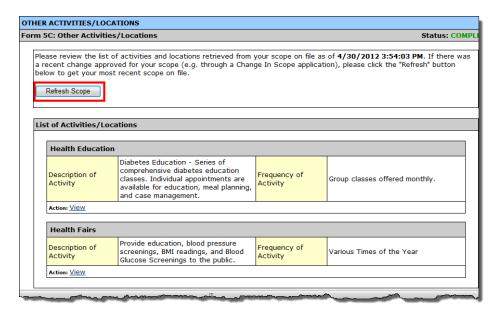




Figure 130: Form 5C, Other Activities/Locations – Existing Grantees



If the data on Forms 5A, 5B, and 5C appear to be incorrect, click the **Refresh Scope** button to refresh the data and display the latest scope of project (**Figure 131**).

Figure 131: Refresh Scope



These forms are marked complete after you navigate to each one. Click **Continue** to proceed to the next form.

#### 6.8 Form 6A: Current Board Member Characteristics

Form 6A provides information about your organization's current board members. To add or modify information about board members,

1. Open Form 6A (Figure 132).

**CURRENT BOARD MEMBER CHARACTERISTICS** Status: NOT COMPLETE Form 6A: Current Board Member Characteristics Since you selected 'Tribal' or 'Urban Indian' as the Business Entity in Form 1A of this application, you are exempt from completing this form List of Board Member(s) Years of Live or Health Special **Board Member Board Office** Area of Work in Continuous Population **Population** Held Name Expertise Service Board Patient Representative No Board Members Added. Add Gender **Number of Board Members** Male Female 0 Unreported/Refused to 0 Ethnicity **Number of Board Members** Hispanic Origin 0 Unreported/Refused to 0 Number of Board Members Native Hawaiian Other Pacific Islander 0 0 0 Black/African American American Indian/Alaskan 0 Native White More Than One Race 0 Unreported/Refused to 0 Report Go to Previous Page Save and Continue

Figure 132: Form 6A, Current Board Member Characteristics

#### Notes:

- If you selected "Tribal Indian" or "Urban Indian" as the Business Entity in Form 1A, Form 6A is optional for you. You can click the **Save** or the **Save and Continue** button at the bottom of the page to proceed to **Form 6B.**
- However, if you do enter any information on Form 6B, you must enter all required information.
  - A. Click Add under List of Board Members to add a board member (Figure 133).

Figure 133: Form 6A, List of Board Members

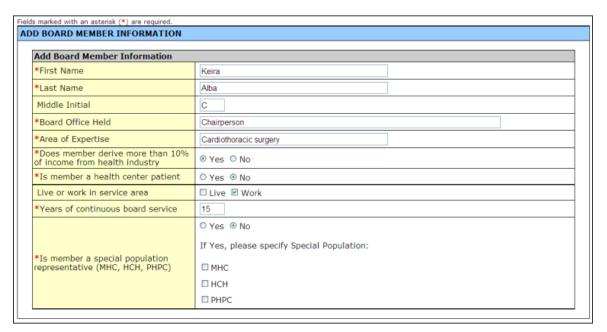




**Note:** Provide a minimum of 9 and a maximum of 25 board members.

- B. Complete the Add Board Member Information page. Data entry is required in fields marked with an asterisk (\*) (Figure 134).
- C. Click Save and Continue.
- You will be returned to Current Board Member Characteristics page of Form 6A. The board member you added will be listed under List of Board Member(s). Repeat the Add Board Member process to add the remaining board members.

Figure 134: Form 6A, Add Board Member Information



2. Supply the Board's gender, ethnic, and racial composition in the Number of Board Members fields. You must enter a number in each field; enter zero if applicable.

Gender **Number of Board Members** Male Female 0 Unreported/Refused to 0 Report **Ethnicity Number of Board Members** Hispanic Origin 0 Non-Hispanic or Latino 0 Unreported/Refused to 0 Report **Number of Board Members** Native Hawaiian Other Pacific Islander 0 0 Asian 0 Black/African American American Indian/Alaskan 0 White 0 More Than One Race 0 Unreported/Refused to 0 Report Go to Previous Page Save and Continue Save

Figure 135: Form 6A, Gender, Ethnicity, and Race

3. Click **Save and Continue** to proceed to the next form.

## 6.9 Form 6B: Request for Waiver of Governance Requirements

**Form 6B** provides information about waiver requests. All applicants must complete the first question. Please note that HRSA will not grant a waiver request if your organization currently receives or is applying for Community Health Center (CHC) funding.

1. Open Form 6B (Figure 137).

#### Notes:

- If you selected "Tribal" or "Urban Indian" as the Business Entity in Form 1A, Form 6B is Not Applicable to you and you will only see the message depicted in Figure 136.
- If you selected Community Health Centers (CHC) as one of the sub-programs in the Budget Summary form of this SAC application, Form 6B is Not Applicable to you and you will only see the message depicted in **Figure 136**.
- In all the other cases, you are required to complete Form 6B as shown in Figure 137.



Figure 136: Request for Waiver "Not Applicable" Message

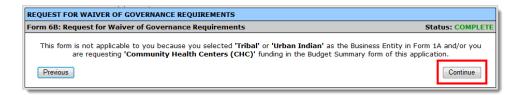
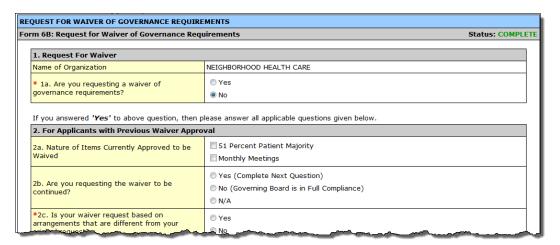


Figure 137: Form 6B, Request for Waiver of Governance Requirements



2. Indicate whether you are requesting a waiver.

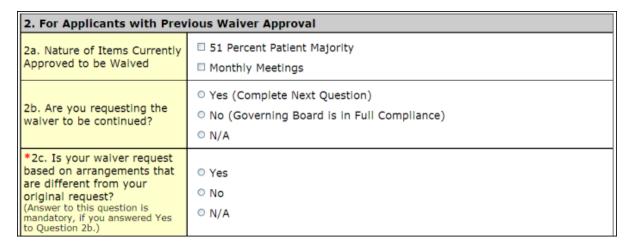
Figure 138: Request for Waiver Indication



Note: If you answer No, click Save and Continue to proceed to Form 8.

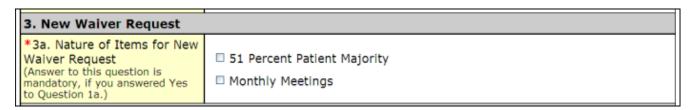
- 3. Complete the following:
  - A. Section 2 if you have an existing waiver (Figure 139).

Figure 139: Form 6B, Section 2 – Approved Waivers



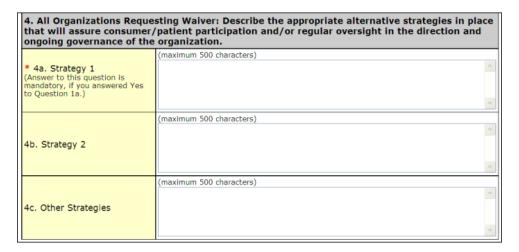
B. Section 3 if you are requesting a new waiver (Figure 140).

Figure 140: Form 6B, Section 3 - New Waivers



4. In section 4 (Figure 141), describe the alternative strategies that your organization has in place to ensure consumer participation and regular oversight in the direction and ongoing governance of your organization.

Figure 141: Form 6B, Section 4 – Consumer Participation and Governance



5. Click **Save and Continue** to proceed to the next form.



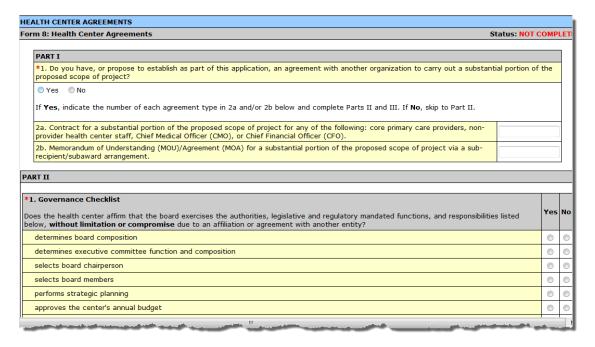
## 6.10 Form 8: Health Center Agreements

**Form 8** lets HRSA know whether you have an agreement that permits another health center to provide a substantial number of services, sites, and activities in your organization's approved scope of project or impacts the Board's composition, authorities, functions, or responsibilities.

To identify agreements,

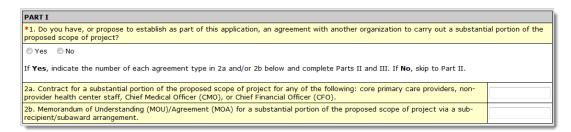
1. Open Form 8 (Figure 142).

Figure 142: Form 8, Health Center Agreements



2. In Part I, Question 1 (Figure 143), inform HRSA of any current or proposed agreements with another organization to carry out a substantial portion of your organization's approved scope of project.

Figure 143: Form 8, Part I



If you answer Yes to Question 1, indicate the number of each agreement type in 2a and 2b.

In Part II, Question 1 (Figure 144), complete the Governance Checklist to determine if any
affiliations or agreements limit or compromise the Board's authorities, functions, or
responsibilities.

Figure 144: Form 8, Governance Checklist

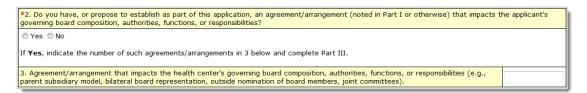
*1. Governance Checklist  Does the health center affirm that the board exercises the authorities, legislative and regulatory mandated functions, and responsibilities listed below, without limitation or compromise due to an affiliation or	Yes   No
agreement with another entity?	
determines board composition	O Yes O No
determines executive committee function and composition	○ Yes ○ No
selects board chairperson	○ Yes ○ No
selects board members	○ Yes ○ No
performs strategic planning	○ Yes ○ No
approves the center's annual budget	○ Yes ○ No
directly employs, selects/dismisses, and evaluates the CEO/Executive Director	○ Yes ○ No
adopts policies and procedures for personnel and financial management	○ Yes ○ No
establishes center priorities and allocates resources	○ Yes ○ No
establishes eligibility requirements for partial payment of services	○ Yes ○ No
provides for an independent audit	○ Yes ○ No
evaluates center activities	A Yes O No

If you answer **No** to any Governance Checklist item, you must answer **Yes** to Question 2.

 In Part II, Question 2 (Figure 145), inform HRSA of any current or proposed agreements that affect the composition, authorities, functions, or responsibilities of your organization's Board.

If you answer Yes to Question 2, specify the number of such agreements in Question 3.

Figure 145: Form 8, Part II, Questions 2 and 3



If you answered Yes to Part I, Question 1 or Part II, Question 2, proceed to Part III.

 In Part III, provide each agreement noted in Part I and Part II. The agreements will be organized by each organization with which your organization has an agreement. Click Add Organization Agreement (Figure 146).

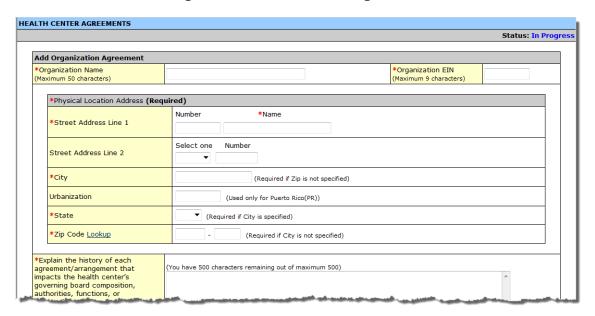


Figure 146: Form 8, Part III



The Health Center Agreement page opens (Figure 147).

Figure 147: Health Center Agreement



#### On the Health Center Agreement page:

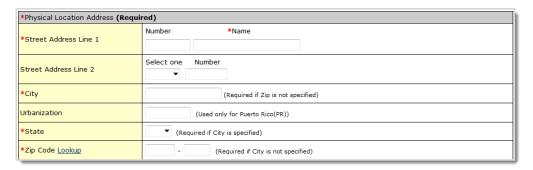
6. Enter the organization's name and organization's Employer Identification Number (EIN).

Figure 148: Health Center Agreement, Add Organization Agreement



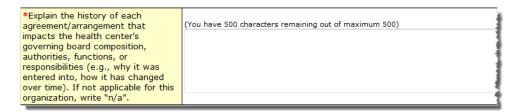
7. Enter the organization's physical address.

Figure 149: Health Center Agreement, Physical Location



8. Provide HRSA with the history of each agreement with this organization. This may include why each agreement was entered into and how each has changed over time.

Figure 150: Health Center Agreement, History of Agreement



- 9. Click **Attach** to upload agreements with this organization.
- > The Attach Document screen will be displayed.

Figure 151: Health Center Agreement, Attachments

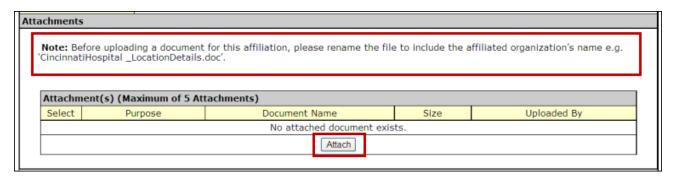
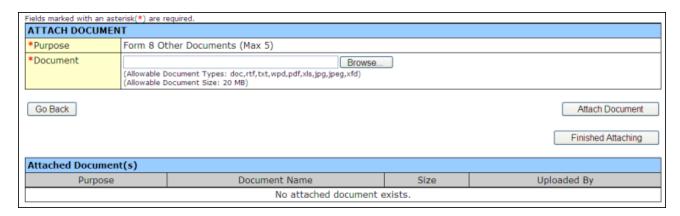


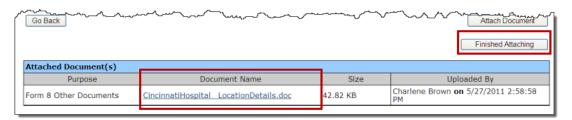


Figure 152: Attach Document



- a. Click Browse.
- The Choose File to Upload dialog box will be displayed.
- b. Select the desired file.
- c. Click Open
- > The file name will now appear in the Document field on the Attach Document screen.
- 10. Click Attach Document
- ➤ The attached document will appear in the Attached Document(s) list.

Figure 153: Attached Documents List



- 11. Click Finished Attaching
- The Health Center Agreement page refreshes.

Repeat Steps 5-11 until all agreements are attached (organized by affiliated organization).

12. Click **Save and Continue** to proceed to the next form.

## 6.11 Form 9, Section 1: Core Barriers

Form 9, Section 1 (**Figure 155**) provides information about core barriers to health care access that a member of your target population experiences. You must report on three of the four core barriers listed. For those you will report on, respond **Yes** to the question "Is this Core Barrier Applicable?"

Figure 154: Population at or Below 200 Percent Poverty Level

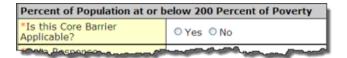
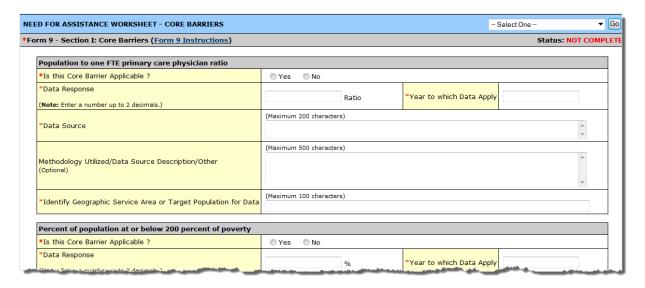


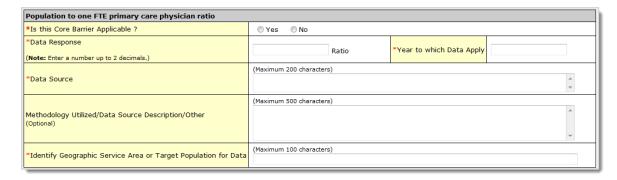
Figure 155: Form 9, Section 1: Core Barriers



#### Complete three of four sections as follows:

1. Provide information about the target population to primary care physician ratio.

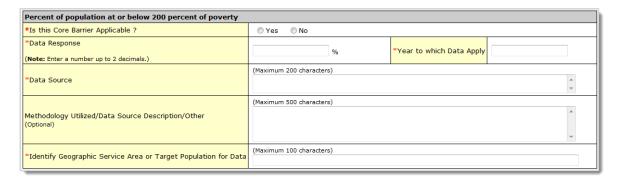
Figure 156: Form 9, Section 1: Population to Physician Ratio



2. Indicate the percentage of people in your target population who are at or below 200% of the Federal government's poverty level.

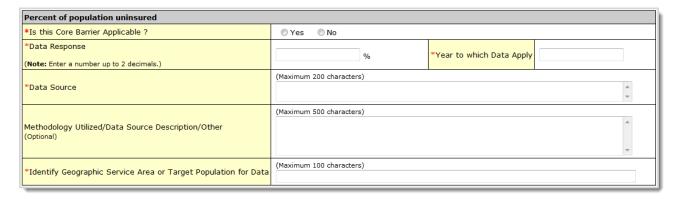


Figure 157: Form 9, Section 1: Percent of Population at or Below 200% of Poverty Level



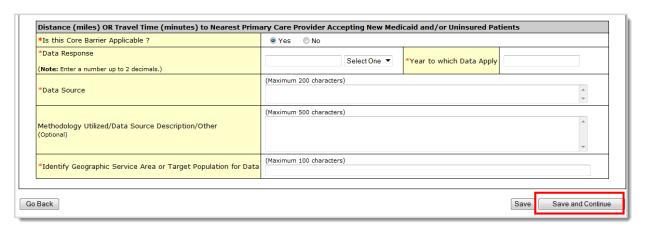
3. Provide the percentage of people in your target population who are uninsured.

Figure 158: Form 9, Section 1: Percent of Population Uninsured



4. Provide the distance or travel time to the nearest primary care provider that accepts new Medicaid and/or uninsured patients.

Figure 159: Patient Travel Distances and Travel Times



5. Click **Save and Continue** to proceed to the next section of this form.

### 6.12 Form 9, Section 2: Core Health Indicators

Use **Form 9**, Section 2 to supply information for one indicator in each of the following core health indicator categories:

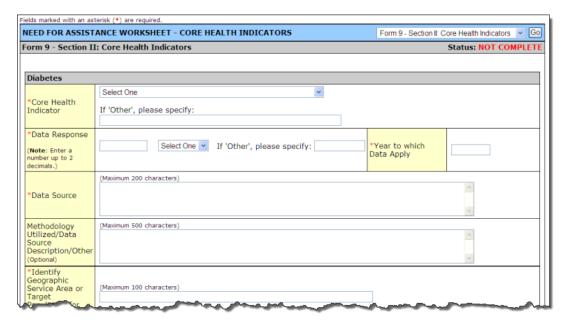
- Diabetes
- Cardiovascular Disease
- Cancer

- Prenatal and Perinatal Health
- Child Health
- Behavioral and Oral Health

To provide information about the core health indicators,

1. Open Form 9, Section 2 (Figure 160).

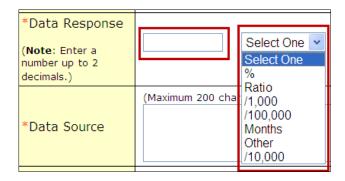
Figure 160: Form 9, Section 2: Core Health Indicators



- For each core health indicator (Figure 162):
  - A. Select an indicator from the drop-down menu.
  - B. Enter a number and select percentage, ratio, or other measurement from the drop-down menu to provide a data response. Refer to Table 8 in the SAC FOA for a chart listing the appropriate selections for each indicator (e.g., for Diabetes, Age Adjusted Diabetes Prevalence, only % can be selected).

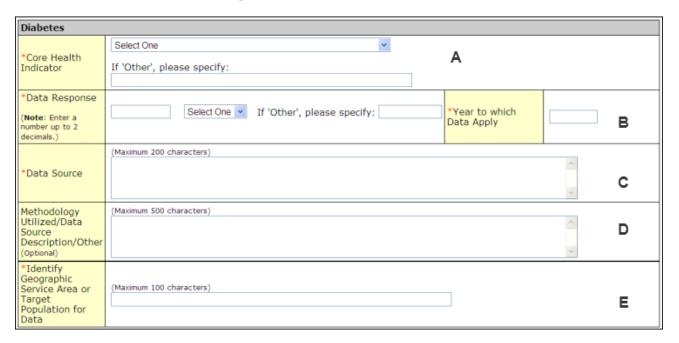


Figure 161: Data Information



- C. Enter a data source.
- D. Provide the methodology used to collect/extrapolate this data.
- E. Identify your organization's geographic service area or target population.

Figure 162: Core Health Indicator



3. Click **Save and Continue** to proceed to the next section of this form.

## 6.13 Form 9, Section 3: Other Health Indicators

Use **Form 9**, Section 3 to provide information about two additional health indicators. To add information about health indicators,

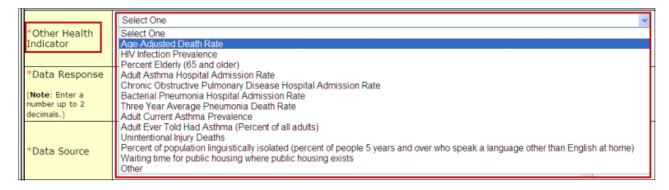
1. Open Form 9, Section 3 (Figure 163).

Figure 163: Form 9, Section 3: Other Health Indicators



- 2. For each health indicator (Figure 166):
  - A. Select a health indicator from the drop-down menu (Figure 164).

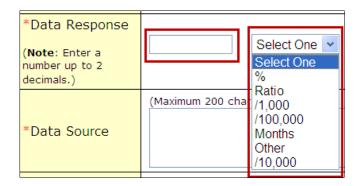
Figure 164: Form 9, Health Indicator Menu



B. Enter a number and select percentage, ratio, or other measurement from the drop-down menu to provide a data response. Refer to Table 9 in the SAC FOA for a chart listing the appropriate selections for each indicator (e.g., for HIV Infection Prevalence, only % can be selected).

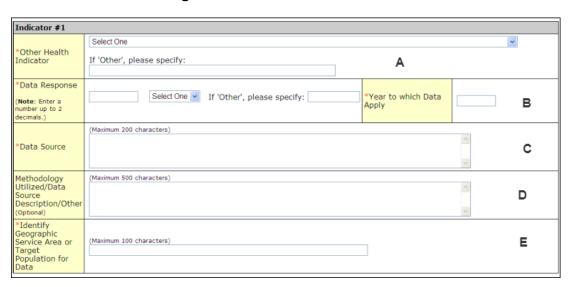


Figure 165: Form 9, Data Response



- C. Enter a data source.
- D. Provide the methodology used to collect/extrapolate this data.
- E. Identify your organization's geographic service area or target population.

Figure 166: Other Health Indicator



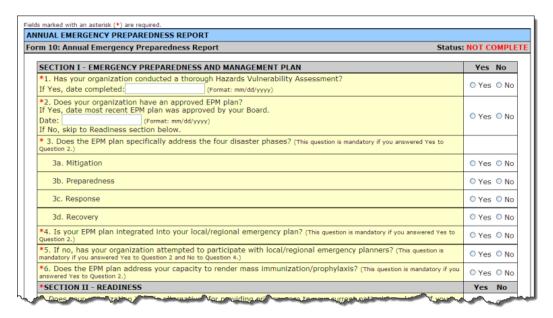
3. Click **Save and Continue** to proceed to the next form.

## 6.14 Form 10: Annual Emergency Preparedness Report

The **Annual Emergency Preparedness Report** assesses your organization's overall emergency readiness.

1. Open Form 10 (Figure 167).

Figure 167: Form 10, Annual Emergency Preparedness Report



2. Complete each section of the form (Figure 168 and Figure 169) by selecting **Yes** or **No** for each question. Data entry is required in fields marked with an asterisk (\*).

Figure 168: Form 10, Section I – Emergency Preparedness and Management Plan

SECTION I - EMERGENCY PREPAREDNESS AND MANAGEMENT PLAN	Yes	No
*1. Has your organization conducted a thorough Hazards Vulnerability Assessment?  If Yes, date completed: (Format: mm/dd/yyyy)	O Yes	O No
*2. Does your organization have an approved EPM plan?  If Yes, date most recent EPM plan was approved by your Board.  Date: (Format: mm/dd/yyyy)  If No, skip to Readiness section below.		
* 3. Does the EPM plan specifically address the four disaster phases? (This question is mandatory if you answered Yes to Question 2.)		
3a. Mitigation	O Yes	O No
3b. Preparedness	O Yes	O No
3c. Response	O Yes	O No
3d. Recovery	O Yes	O No
*4. Is your EPM plan integrated into your local/regional emergency plan? (This question is mandatory if you answered Yes to Question 2.)	O Yes	O No
*5. If no, has your organization attempted to participate with local/regional emergency planners? (This question is mandatory if you answered Yes to Question 2 and No to Question 4.)	O Yes	O No
*6. Does the EPM plan address your capacity to render mass immunization/prophylaxis? (This question is mandatory if you answered Yes to Question 2.)	O Yes	O No



Figure 169: Form 10, Section II - Readiness

*SECTION II - READINESS		
<ol> <li>Does your organization include alternatives for providing primary care to your current patient population if you are unable to do so during emergency?</li> </ol>	O Yes	O No
2. Does your organization conduct annual planned drills?	O Yes	O No
3. Does your organization's staff receive periodic training on disaster preparedness?	O Yes	O No
4. Will your organization be required to deploy staff to Non-Health Center sites/locations according to the emergency preparedness plan for local community?	O Yes	O No
5. Does your organization have arrangements with Federal, State, and/or local agencies for the reporting of data?	O Yes	O No
6. Does your organization have a back up communication system?		
6a. Internal	O Yes	O No
6b. External	O Yes	O No
7. Does your organization coordinate with other systems of care to provide an integrated emergency response?	O Yes	O No
8. Has your organization been designated to serve as a point of distribution (POD) for providing antibiotics, vaccines, and medical supplies?	O Yes	O No
<ol><li>Has your organization implemented measures to prevent financial/revenue and facilities loss due to an emergency? (e.g., insurance coverage for short-term closure)</li></ol>	O Yes	O No
10. Does your organization have an off-site back up of your information technology system?	O Yes	O No
11. Does your organization have a designated EPM coordinator?	O Yes	O No

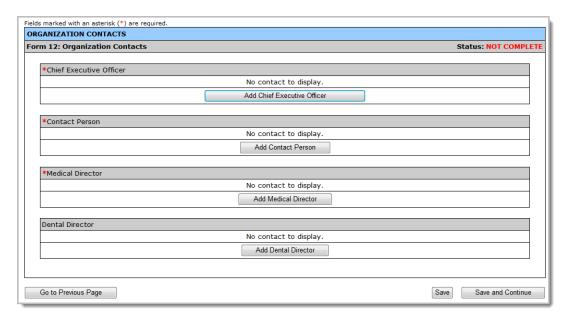
3. Click **Save and Continue** to proceed to the next form.

## 6.15 Form 12: Organization Contacts

Use Form 12 to provide contact information for the proposed project.

1. Open Form 12 (Figure 170).

Figure 170: Form 12, Organization Contacts



Enter a chief executive officer, contact person, medical director, and dental director (optional). The contact person should be the primary communications liaison for any program specific information being submitted as part of this application.

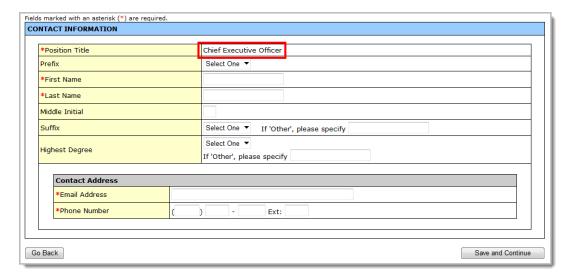
2. Click one of the Add buttons to add or update the information for each type of contact. For example, click **Add Chief Executive Officer** to add a Chief Executive Officer.

Figure 171: Form 12, Add Chief Executive Officer



The Contact Information data entry page (Figure 172) will be displayed for the contact you are adding.

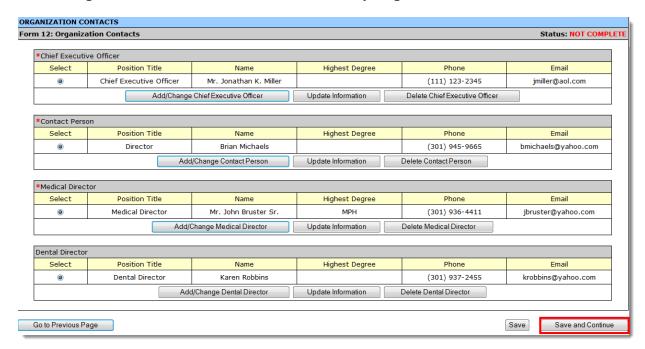
Figure 172: Contact Information Data Entry Page for Form 12



- 3. Complete the **Contact Information** page. Data entry is required in fields marked with an asterisk (\*).
- 4. Click **Save and Continue** to save your work for each type of contact.



Figure 173: Contact Information Data Entry Page for Form 12 With Entries



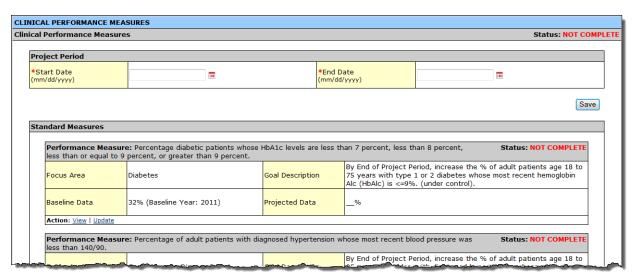
5. Click **Save and Continue** after you have added all the contacts to proceed to the next form.

#### **6.16 Clinical Performance Measures**

Use this form to provide information about clinical performance measures (**Figure 174**). Refer to the SAC FOA for more information on filling out the **Clinical Performance Measures** form.

If your organization is a new applicant or a current grantee submitting a Competing Supplemental SAC 2013 application (i.e., Type 1 and Type 3), add the performance measures in the Standard Measures area. If your organization is a current grantee and is submitting a Competing Continuation SAC 2013 application (Type 2), the **Clinical Performance Measures** form will be prepopulated.

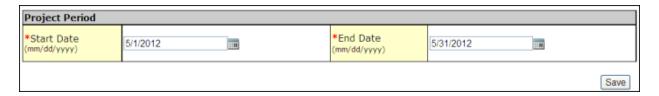
Figure 174: Clinical Performance Measures



#### 6.16.1 The Project Period

The project period is the total time for which support is being requested (up to two years for new applicants and up to five years for current grantees). To enter the project period, open the **Clinical Performance Measures** form and click the calendar icons to enter the dates in the Start Date and End Date fields. The Start Date is the Project Period Start Date. Click **Save** to save the project period.

Figure 175: Project Period Dates



**Note:** The system will synchronize the project period dates between the Clinical Performance Measures and Financial Performance Measures forms. Changes made to dates in one form are reflected in the other form.

#### 6.16.2 Add a Standard Performance Measure

#### Notes:

Report the Diabetes Clinical Performance Measure as follows:

- Report adult patients with HbA1c levels <= 9 percent in the Baseline Data (numerator and denominator subfields) and Projected Data fields.
- If desired, report the additional measurement thresholds (i.e., < 7 percent, < 8 percent, > 9 percent) in the Comments field.



The Child Health Performance Measure includes the following:

- 4 DTP/DTaP, 3 IPV, 1 MMR, 2 Hib, 3 HepB, 1VZV (Varicella), 4 Pneumococcal conjugate, 2 HepA, 2 or 3 RV, and 2 influenza vaccines.
- While 2 Hib shots are required, HRSA recommends that 3 Hib shots be given per the CDC recommendation.

The **Clinical Performance Measures** form consists of Standard Measures and Other Measures. When the status of a performance measure is Not Complete, add the performance measure as follows:

- 1. Click the **Update** link (Figure 176).
- The Update Clinical Performance Measure Information page (Figure 177) will be displayed.

Figure 176: Clinical Performance Measures

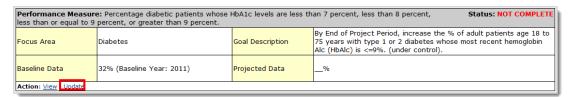
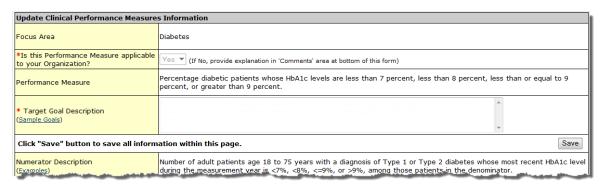


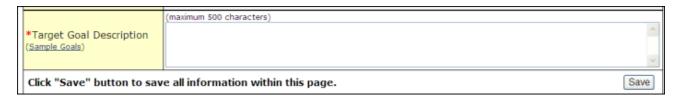
Figure 177: Update Clinical Performance Measure Information



You are required to provide information in all performance measure fields. If any performance measure listed is not applicable, you must provide an explanation in the Comments field for that measure. Please see the SAC FOA for information on which measures can be marked not applicable.

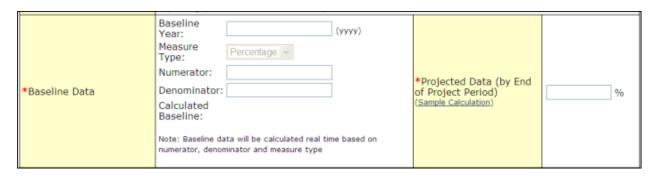
3. Enter the target goal description.

Figure 178: Target Goal Description



4. Enter the baseline data: baseline year, numerator, and denominator.

Figure 179: Baseline Data



The baseline auto-calculates and appears in the Calculated Baseline field.

Note: For a grantee who is submitting a SAC FY 2013 Competing Continuation application,

- Baseline Data field values, i.e. Baseline Year, Measure Type, Numerator and Denominator field values, for standard measures will be pre-populated and disabled. There can be scenarios when there is no baseline data to pre-populate for certain standard measures. In these cases too, Baseline Data fields will be disabled and grantee will not be required to provide any information.
- Baseline Date fields will be enabled for the following standard measures:
  - Coronary Artery Disease (CAD): Lipid Therapy
  - o Ischemic Vascular Disease (IVD): Aspirin Therapy
  - Colorectal Cancer Screening
  - Any Oral Health and Behavioral Health related standard measures
- 5. In the Projected Data field, enter the data expected when the project period concludes.
  - Click the Sample Calculation link to see an example of the calculation you need to perform to complete this field.

Figure 180: Calculation

μ-1	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	meetany v-che-excidsion criteria: v		
	Numerator (N)	3000 Patients		
	Denominator (D)	4000 Patients		
	Projected Data Calculation (%)	[(N/D) * 100 ] = [(3000/4000)*100] = 75%		
L	- Calculation for this based Margurer Tune			



6. Enter the data source and methodology.

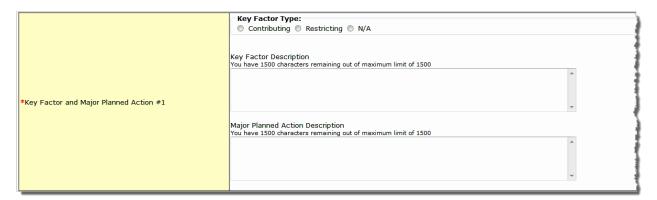
Figure 181: Data Source and Methodology



**Note:** Starting in FY 2013, you are required to select at least one of the following data sources in the Data Source and Methodology field and provide an appropriate accompanying comment: EHR, Chart Audit, or Other.

7. Enter the Key Contributing and/or Restricting Factors and Major Planned Actions.

Figure 182: Key Factor and Major Planned Action



**Note:** You will need to add at least one Contributing Key Factor and at least one Restricting Key Factor.

- 8. Click the **Save and Continue** button at the bottom of the form.
- > You will be returned to the main **Clinical Performance Measures** form.

#### 6.16.3 Add an Other Performance Measure

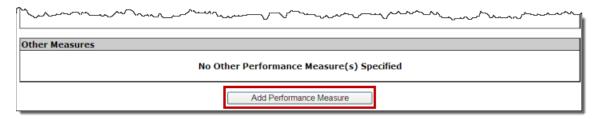
As mentioned previously, the **Clinical Performance Measures** form consists of Standard Measures and Other Measures.

**Note:** Any additional Other measures should be specific to the proposed project.

To add an Other performance measure to your application,

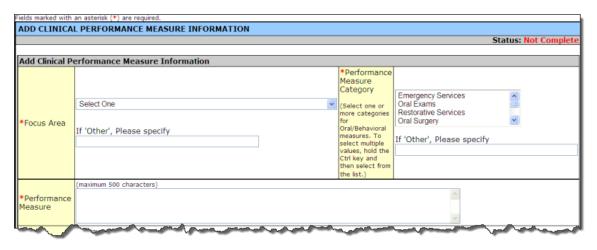
1. Click Add Performance Measure under the Other Measures section of the form.

Figure 183: Add Other Performance Measure



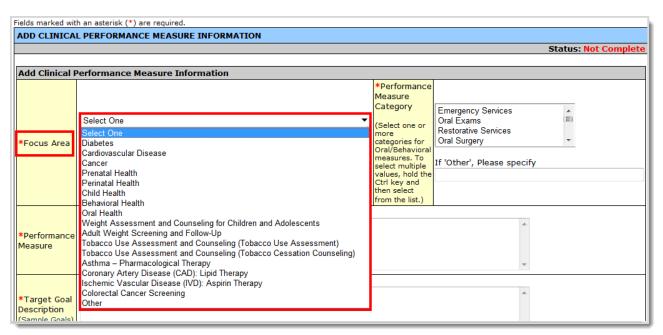
The Add Clinical Performance Measure page opens (Figure 184).

Figure 184: Add Clinical Performance Measure



2. Select a focus area from the drop-down menu.

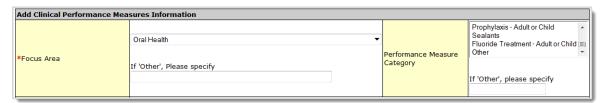
Figure 185: Clinical Performance Measure Focus Area





3. If your focus area is Oral Health or Behavioral Health, select one or more performance measure categories.

Figure 186: Focus Area Performance Measure Categories



4. Enter the performance measure.

Figure 187: Focus Area Performance Measure Description



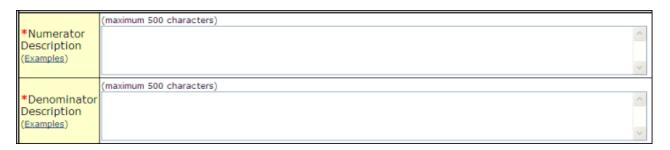
5. Enter the target goal description.

Figure 188: Focus Area Target Goal Description



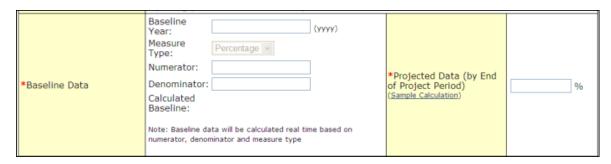
6. Enter descriptions of the numerator and denominator.

Figure 189: Numerator and Denominator Descriptions



7. Enter the baseline data: baseline year, measure type, numerator, and denominator.

Figure 190: Baseline Data



- > The baseline auto-calculates and appears in the Calculated Baseline field.
- 8. In the Projected Data field, enter the data expected when the project period concludes.
- 9. Click the **Sample Calculation** link to see an example of the calculation you need to perform to complete this field.
- 10. Enter the data source and methodology.

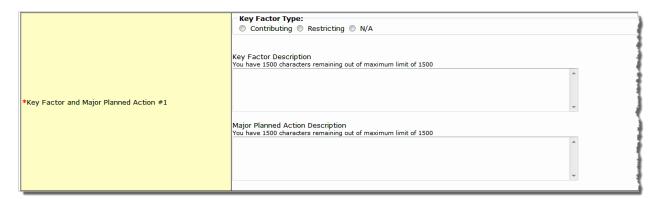
Figure 191: Data Source and Methodology



**Note:** Starting in FY 2013, you are required to select at least one of the following datasources in the Data Source and Methodology field and provide an appropriate accompanying comment: EHR, Chart Audit, or Other

9. Enter the Key Contributing and/or Restricting Factor(s) and Major Planned Action(s).

Figure 192: Key Factors

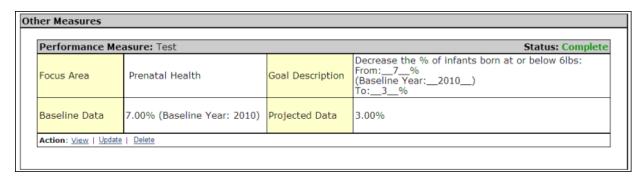


**Note:** You will need to add at least one Contributing Key Factor and at least one Restricting Key Factor.



- 10. Click **Save and Continue** at the bottom of the form.
- > You will be returned to the **Clinical Performance Measures** form. The new performance measure will appear in the Other Measures area of the form.

Figure 193: Other Measures

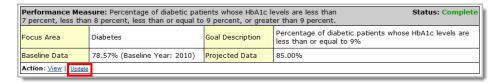


### 6.16.4 Update a Performance Measure

When the status of a performance measure is Complete, update it as follows:

1. Click the Update link (Figure 194).

Figure 194: Update Link on a Complete Performance Measure



➤ The Update Clinical Performance Measures Information page will be displayed (Figure 195).

UPDATE CLINICAL PERFORMANCE MEASURE INFORMATION Status: COMPLETE Update Clinical Performance Measure Information Yes \*Is this Performance Measure applicable to your Organization? (If No, provide explanation in 'Comments' area at bottom of this form) Percentage of diabetic patients whose HbA1c levels are less than 7 percent, less than 8 percent, less than or equal to 9 percent, or greater than 9 percent. Performance Measure (maximum 500 characters) Percentage of diabetic patients whose HbAlc levels are less than or equal to 9\$Target Goal Description (Sample Goals) Click "Save" button to save all information within this page. Save (maximum 1500 characters) Comments (Required if Performance Measure is N/A) Cancel Save and Continue

Figure 195: Update Clinical Performance Measures Information

 Update the performance measure as described in section 6.16.2, Add a Standard Performance Measure.

### 6.16.5 Delete a Performance Measure

To delete an Other performance measure,

1. Click the <u>Delete</u> link.

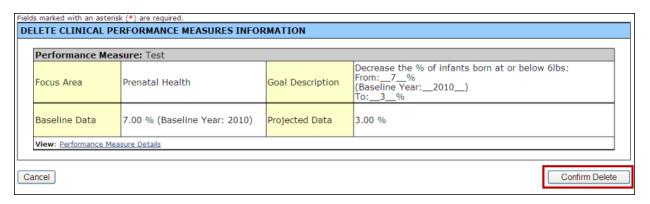
Figure 196: Delete Link



- > The Delete Clinical Performance Measures page opens.
- 2. Click Confirm Delete.



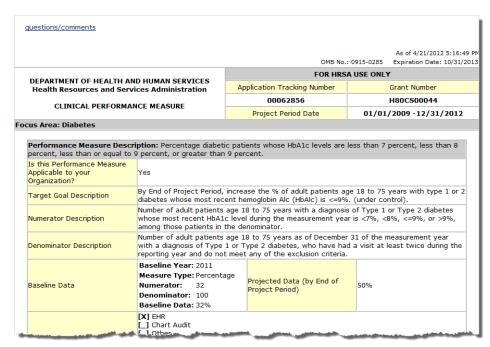
Figure 197: Confirm Delete



#### 6.16.6 View a Performance Measure

1. Click the View link to see a read-only display of the performance measure (Figure 198).

Figure 198: Read-Only Display of a Clinical Performance Measure



2. Click **Close Window** to return to the Clinical Performance Measures form.

### 6.16.7 Mark a Performance Measure as a Duplicate

When you see a link that reads Mark as Duplicate in the action links, you can mark the performance measure as a duplicate.

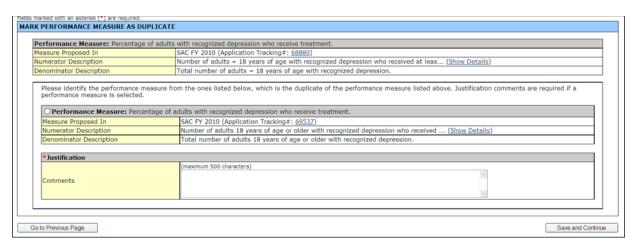
1. Click the Mark as Duplicate link (Figure 199).

Figure 199: Duplicates of Clinical Performance Measures

Performance Measure: Number of patients seen by Behavioral Health Clinic. Status: NOT COMPLET			
	Behavioral Health (Mental Health)		A general service increase goal is to accept 750 new BH patients per year.
Baseline Data	32% (Baseline Year: 2012)	Projected Data	%
Action: View   Update   Mark as Duplicate			

The Mark Performance Measure As Duplicate page will be displayed (Figure 200).

Figure 200: Mark Performance Measure as Duplicate



- 2. Compare the duplicated performance measures options to the performance measure listed at the top of the screen and select the duplicate.
- 3. Enter a justification in the Comments box and click **Save and Continue**.
- > You will be returned to the Clinical Performance Measures form.

The performance measure that you selected as a duplicate will no longer contain a **Mark as Duplicate** link. Instead, there will be two other links: **Undo Duplicate** and **Update Duplicate Information**.

### 6.16.8 Undo a Duplicated Performance Measure

To unmark the performance measure as a duplicate,

1. Click the Undo Duplicate link (Figure 201).

Note: This link will only appear for performance measures that have been marked as a duplicate.



Figure 201: Performance Measure Marked as a Duplicate

Performance Measure: Percentage of diabetic patients whose HbA1c levels are less than or equal to 7 percent.  Status: Marked as Duplicate The performance Measure: Percentage of diabetic patients whose HbA1c levels  Status: Marked as Duplicate The performance Measure: Percentage of diabetic patients whose HbA1c levels			
Focus Area	Diabetes	Goal Description	By 2013, increase to 50% adult patients with Type 1 or 2 diabetes whose most recent HbA1c is $< 7\%$ (under control).
Baseline Data	25.71% (Baseline Year: 2008)	Projected Data	50.00%
Action: View   Undo Duplicate   Update Duplicate Information			

➤ The Clinical Performance Measures form will be displayed.

The performance measure will no longer have an **Undo Duplicate** link.

### 6.16.9 Update a Duplicated Performance Measure

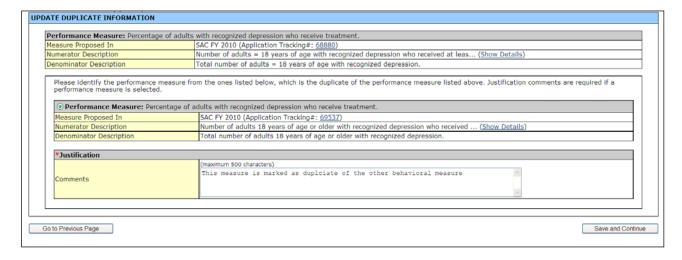
To change a duplicated performance measure,

1. Click the **Update Duplicate Information** link.

This link will only appear for performance measures that have been marked as a duplicate.

The Update Duplicate Information page will be displayed.

Figure 202: Update Duplicate Information Page



At this point you can:

- Select another performance measure as the duplicate.
- Modify the justification comments.
- 2. Click Save and Continue when you are finished.
- > You will be returned to the Clinical Performance Measures form.

3. After you have completed working with all the Clinical Performance Measures, click **Save and Continue** to proceed to the next form.

### **6.17 Financial Performance Measures**

Use this form to provide information about financial performance measures (Figure 151). Refer to the SAC FOA for more information on filling out the Financial Performance Measures form.

If your organization is a new applicant or a current grantee submitting a Competing Supplemental SAC 2013 application (i.e., Type 1 and Type 3), add performance measures in the Standard Measures area. If your organization is a current grantee and is submitting a Competing Continuation SAC 2013 application (Type 2), the **Financial Performance Measures** form will be pre-populated.

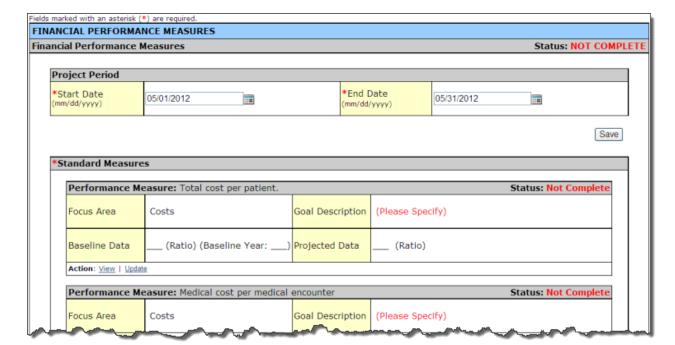


Figure 203: Financial Performance Measures

### 6.17.1 The Project Period

As mentioned previously, the project period is the total time for which support is being requested (up to two years for new applicants and up to five years for current grantees and applicants submitting a supplemental application). The project period information will be pre-populated to match what was entered in the Clinical Performance Measures form. To adjust the project period, open the Financial Performance Measures form and click the calendar icons to enter the dates in the Start Date and End Date fields. The Start Date is the Project Period Start Date. Click **Save** to save the project period.



**Note:** The system will synchronize the project period dates between the Financial Performance Measures and Clinical Performance Measures forms whenever they are updated in either form. Changes made to dates in one form are reflected in the other form.

#### 6.17.2 Add a Standard Performance Measure

The **Financial Performance Measures** form consists of Standard Measures and optional Other Measures. When the status of a performance measure is Not Complete, add the performance measure as follows:

- 1. Click the Update link (Figure 204).
- The Update Financial Performance Measure Information page (Figure 205) will be displayed.

Figure 204: Financial Performance Measure

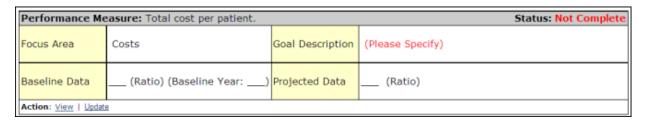
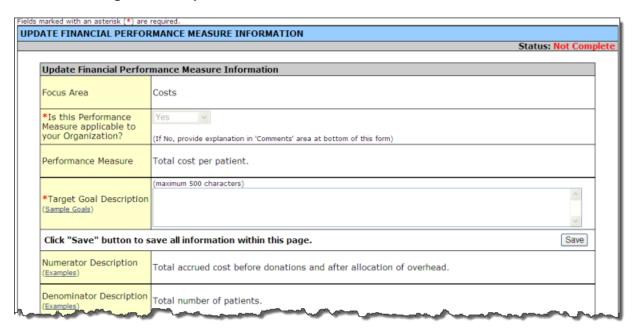


Figure 205: Update Financial Performance Measure Information

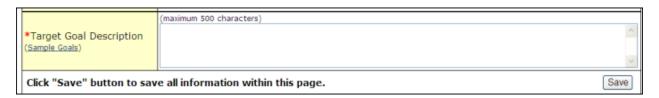


**Note:** You are required to provide information in all performance measure fields. If any performance measure listed is not applicable, you must provide an explanation in the Comments field for that

measure. Please see the SAC FOA for information on which measures can be marked not applicable.

2. Enter the target goal description.

Figure 206: Target Goal Description

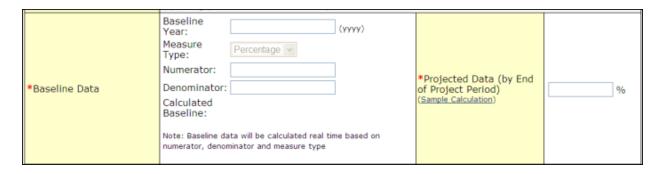


- 3. Enter the baseline data: baseline year, numerator, and denominator.
- ➤ The baseline auto-calculates and appears in the Calculated Baseline field.

Note: For a grantee who is submitting a SAC FY 2013 Competing Continuation application,

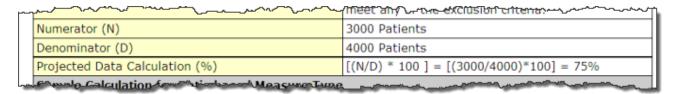
- Baseline Data field values, i.e. Baseline Year, Measure Type, Numerator and Denominator field values, for standard measures related to "Costs" focus area will be pre-populated and disabled.
- Baseline Date fields will be enabled for any standard measures related to "Financial Viability" focus area.

Figure 207: Baseline Data



- 4. In the Projected Data field, enter the data expected when the project period concludes.
- 5. Click the Sample Calculation link to see an example of the calculation you need to perform to complete this field.

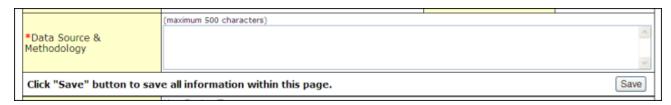
Figure 208: Data Calculation Input



Enter the data source and methodology.



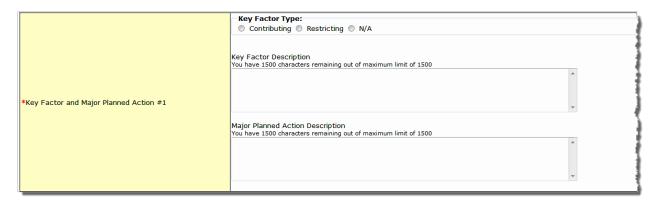
Figure 209: Data Source and Methodology



7. Enter the Key Contributing Factors, the Restricting Factors, and any Major Planned Actions.

**Note:** You will need to add at least one Contributing Key Factor and at least one Restricting Key Factor.

Figure 210: Key Factor and Major Planned Action



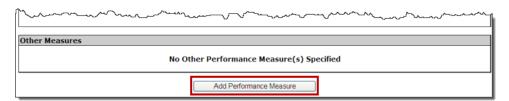
- 8. Click **Save and Continue** at the bottom of the form.
- You will be returned to the main Financial Performance Measures form.

#### 6.17.3 Add an Other Performance Measure

As mentioned previously, the Financial Performance Measures form consists of Standard Measures and optional Other Measures. To add an Other performance measure to your application,

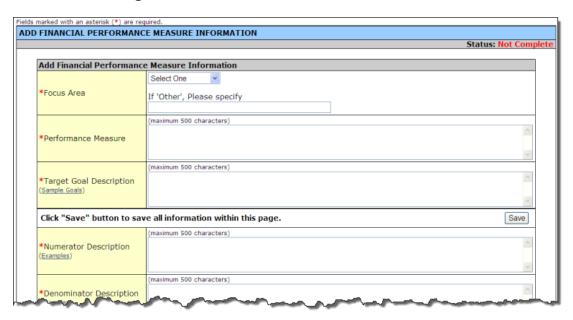
1. Click Add Performance Measure under the Other Measures section of the form.

Figure 211: Other Measures



➤ The Add Financial Performance Measure page opens (Figure 212).

Figure 212: Add Financial Performance Measure



2. Select a focus area from the drop-down menu.

Figure 213: Add Financial Performance Measure Information

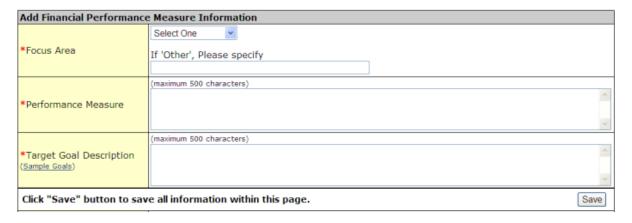
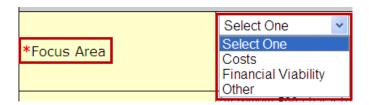


Figure 214: Select Focus Area



3. Enter the performance measure.

**Figure 215: Performance Measure Description** 



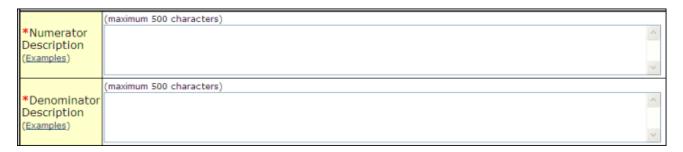
4. Enter the target goal description.

Figure 216: Target Goal Description



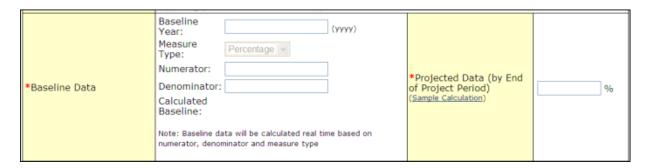
5. Enter descriptions of the numerator and denominator.

Figure 217: Numerator and Denominator Descriptions



6. Enter the baseline data: baseline year, measure type, numerator, and denominator.

Figure 218: Baseline Data Descriptions



- The baseline auto-calculates and appears in the Calculated Baseline field.
- 7. In the Projected Data field, enter the data expected when the project period concludes.
- Click the Sample Calculation link to see an example of the calculation you need to perform to complete this field.

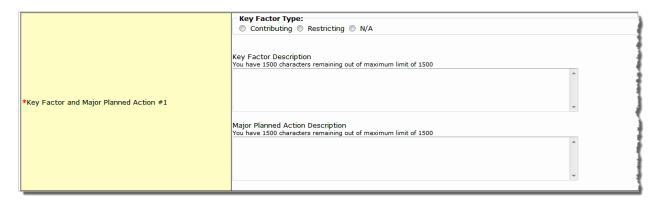
Figure 219: Numerator, Denominator, and Calculation

~		Midel and reverse excitision rulterias	
	Numerator (N)	3000 Patients	
	Denominator (D)	4000 Patients	
	Projected Data Calculation (%)	[(N/D) * 100 ] = [(3000/4000)*100] = 75%	
Founda Calculation for timber Magguer Tune			

- 8. Enter the data source and Methodology.
- 9. Enter the Key Contributing and Restricting Factors and Major Planned Actions.

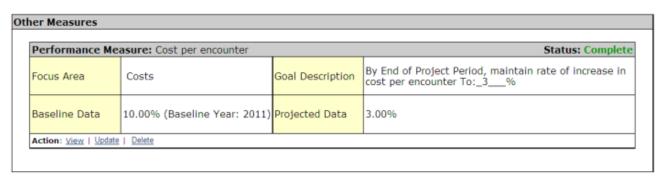
Note: You must add at least one Contributing Key Factor and at least one Restricting Key Factor.

Figure 220: Key Factor Descriptions



- 10. Click **Save and Continue** at the bottom of the form.
- You will be returned to the Financial Performance Measures form. The new performance measure will appear in the Other Measures area of the form.

Figure 221: Other Measures Descriptions



#### 6.17.4 Update a Performance Measure

When the status of a performance measure is Complete, you can update it as follows:

1. Click the Update link (Figure 222).



Figure 222: Update Link on a Complete Performance Measure

Performance Measure: Cost per encounter Status: Comple			
Focus Area	Costs		By End of Project Period, maintain rate of increase in cost per encounter To:_3%
Baseline Data	10.00% (Baseline Year: 2011)	Projected Data	3.00%
Action: View Update	<u>Delete</u>		

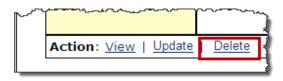
- ➤ The Update Financial Performance Measure Information page will be displayed (Figure 223).
- 2. Update the performance measure as described in Add a Standard Performance Measure (See 6.16.2).

#### 6.17.5 Delete a Performance Measure

To delete an Other performance measure,

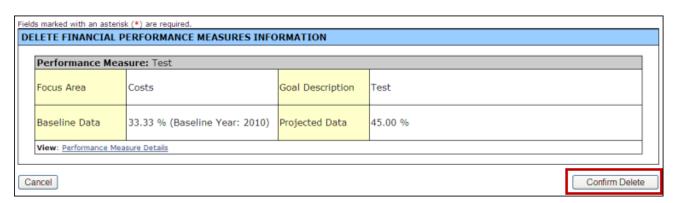
1. Click the **Delete** link.

Figure 224: Delete Link



- > The **Delete Financial Performance Measures** page opens.
- 2. Click Confirm Delete.

Figure 225: Delete Financial Performance Measure Information Page



### 6.17.6 View a Performance Measure

1. Click the View link to see a read-only display of the performance measure (Figure 226).

questions/comments As of 4/21/2012 5:16:4 OMB No.: 0915-0285 Expiration Date: 10/31/ FOR HRSA USE ONLY DEPARTMENT OF HEALTH AND HUMAN SERVICES Application Tracking Number Grant Number **Health Resources and Services Administration** H80CS00044 00062856 BUSINESS PLAN Project Period Date 01/01/2009 -12/31/2012 Focus Area: Costs Performance Measure Description: Total cost per patient Is this Performance Measure Applicable to your Organization? Target Goal Description By End of Project Period, maintain rate of increase in total cost per patient Numerator Description Total accrued cost before donations and after allocation of overhead. Denominator Description Total number of patients. Baseline Year: 2011 Measure Type: Ratio Projected Data (by End of Project 5 (Ratio) Baseline Data Numerator: 350 Denominator: 135 Baseline Data: 2.6 (Ratio) Data Source & Methodology Data Source & Methodology will be displayed here. Key Factor Type: [X] Contributing [\_] Restricting [\_] N/A **Key Factor Description:** Key Factor and Major Planned Action Key Factor Description will be displayed here. Major Planned Action Description: Major Planned Action Description will be displayed here. Key Factor Type: [X] Contributing [\_] Restricting [\_] N/A **Key Factor Description:** 

Figure 226: Read-Only Display of Financial Performance Measure

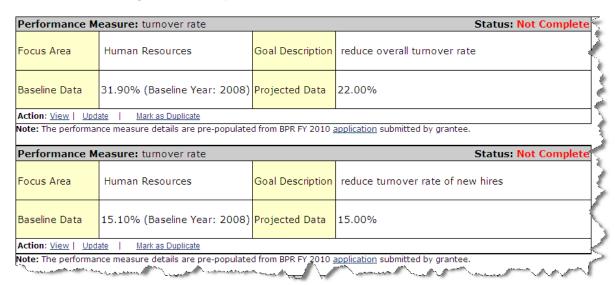
2. Click **Close Window** to return to the Financial Performance Measures form.

### 6.17.7 Mark a Performance Measure as a Duplicate

When you see a link that reads Mark as Duplicate in the action links, you can mark the performance measure as a duplicate.

1. Click the Mark as Duplicate link (Figure 227).

Figure 227: Duplicate Financial Performance Measures





- 2. The Mark Performance Measure as Duplicate Page will be displayed.
- 3. Compare the duplicated performance measures to the performance measure listed at the top of the screen and select the duplicate.
- 4. Enter a justification in the Comments box, and click **Save and Continue**.
- You will be returned to the Financial Performance Measures form.

The performance measure that you selected as a duplicate will no longer contain a <u>Mark as Duplicate</u> link. Instead, there will be two other links: <u>Undo Duplicate</u> and <u>Update Duplicate</u> <u>Information</u>.

### **6.17.8 Undo a Duplicated Performance Measure**

To unmark the performance measure as a duplicate,

1. Click the **Undo Duplicate** link.

This link will only appear for performance measures that have been marked as a duplicate.

Figure 228: Performance Measure Marked as a Duplicate

Performance Measure: turnover rate			Status: Marked as Duplicate
Focus Area	Human Resources	Goal Description	reduce turnover rate of new hires
Baseline Data	15.10% (Baseline Year: 2008)	Projected Data	15.00%
Action: View   Undo Duplicate   Update Duplicate Information			

- 2. The Financial Performance Measures form will be displayed.
- The performance measure will no longer have an <u>Undo Duplicate</u> link.

### **6.17.9 Update a Duplicated Performance Measure**

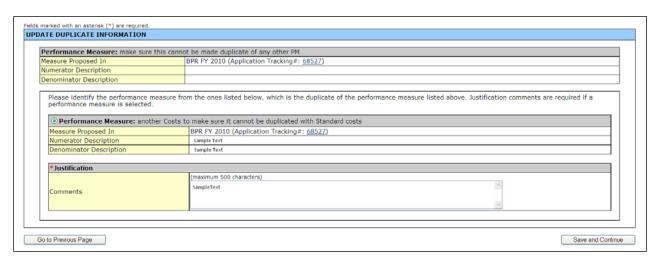
To change a duplicated performance measure,

1. Click the <u>Update Duplicate Information</u> link.

This link will only appear for performance measures that have been marked as a duplicate.

The Update Duplicate Information page will be displayed.

Figure 229: Update Duplicate Information Page



### At this point you can:

- A. Select another performance measure as the duplicate.
- B. Modify the justification comments.
- 3. Click **Save and Continue** when you are finished.
  - > You will be returned to the Financial Performance Measures form
- 4. After you have completed working with all the Financial Performance Measures, click

  Save and Continue on the Financial Performance Measures form to proceed to the next form.



# 7. Review the Application

### 7.1 Status Overview

Click **Status** in the left navigation panel (**Figure 230**) to see the Status Overview (**Figure 231**), which shows the status of the application.

Figure 230: Status Link Opens the Status Overview

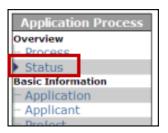
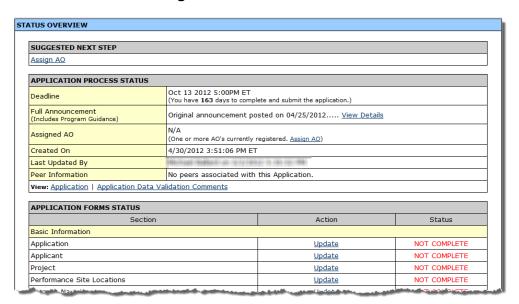


Figure 231: Status Overview



### 7.2 Review

Click **Review** in the left navigation panel (**Figure 232**) to see a list of the forms in the application (**Figure 233**).

Figure 232: Review Link Shows a List of the Forms

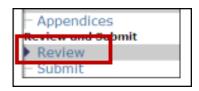
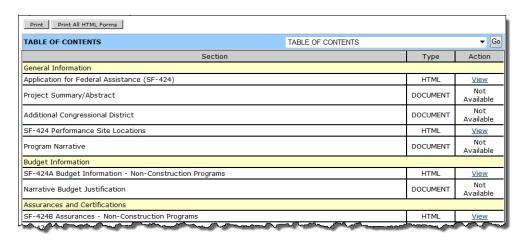


Figure 233: List of Forms in the Application



Use the View links on this page to view and print forms and documents:

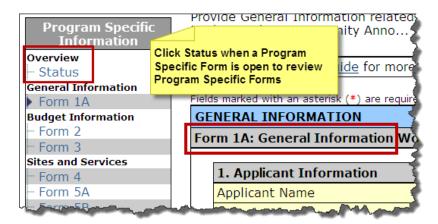
- 1. Click a View link in the Action column to view and print the forms and attachments.
- 2. Click:
  - A. **Print** for a printable version of this page.
  - B. **Print All HTML Forms** for a printable version of all the HTML forms (forms only, not attachments).

To print the entire application (HTML forms and attachments), you must download the application to your computer.

### 7.3 Program Specific Forms

To view the status of all Program Specific Forms, click <u>Status</u> under Overview in the left navigation panel when you are working on a Program Specific form (Figure 234).

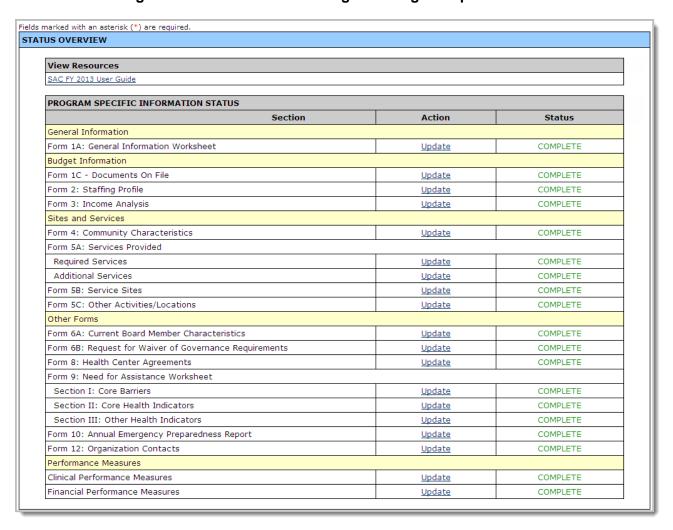
Figure 234: Status Link in the Left Navigation Panel on Form 1A



The Status Overview page for Program Specific Forms opens (Figure 235). This page shows the completion status of each Program Specific Form.



Figure 235: Status Overview Page for Program Specific Forms



Click the <u>Update</u> link to make any necessary adjustments. All forms must be complete before you can submit your application.

To view or print Program Specific Forms, click <u>Program Specific Information</u> under Review in the left navigation panel.

Figure 236: Program Specific Information Link in the Left Navigation Panel

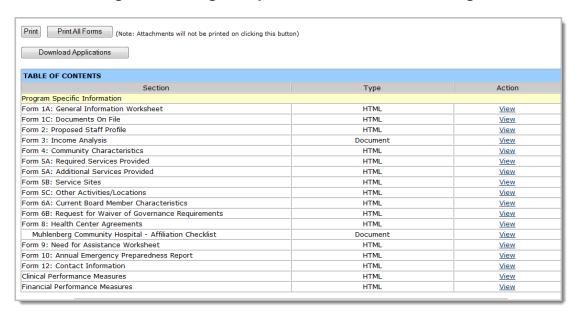


The Program Specific Information Review Page will display all Program Specific Forms in the application (Figure 237).

Use the links and buttons on this page to view and print forms and documents:

- Click a <u>View</u> link in the Action column to view and print each form/document separately from the View page.
- 2. Click:
  - Print to print the review page.
  - > Print All HTML Forms to print all forms (HTML in the Type column).

Figure 237: Program Specific Information Review Page



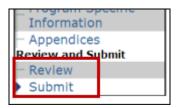


### 8. Submit the Application

To submit an application, you must have the Submit privilege. This privilege must be given by the project director to the authorizing official or designee.

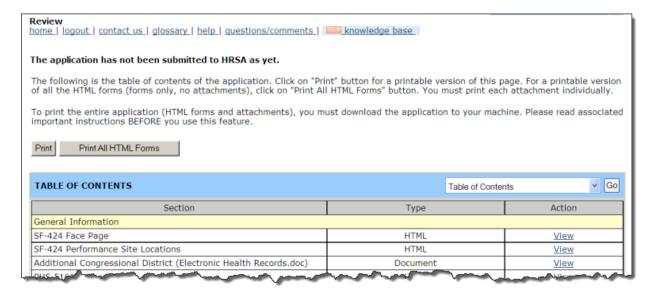
You can submit your application once all forms are complete. Use the Review and Submit links in the left navigation panel to begin the submission process.

Figure 238: Review Link in Left Navigation Panel



1. Click <u>Review</u> to open the Review page, where you can review your forms before submission (Figure 239).

Figure 239: Review Page



2. Click **Proceed to Submit Page** (Figure 240) to open the Submit Page (Figure 241).

Figure 240: Proceed to Submit Page Button



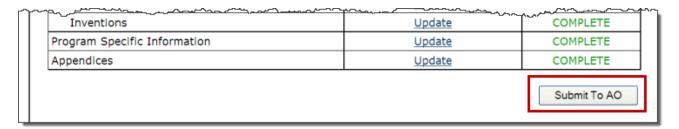
Figure 241: Submit Page Showing the Status Overview

APPLICATION FORMS STATUS			
Section	Action	Status	
Basic Information			
Application	<u>Update</u>	COMPLETE	
Applicant	<u>Update</u>	COMPLETE	
The same of the sa	The same of the sa		

3. If you are not the Authorizing Official (AO), you will see a **Submit to AO** button at the bottom of the page. Click **Submit to AO** (Figure 242) to notify the AO that the application is ready for submission.

**NOTE:** If you are the AO, you will see a **Submit to HRSA** button at the bottom of the page instead of the **Submit to AO** button.

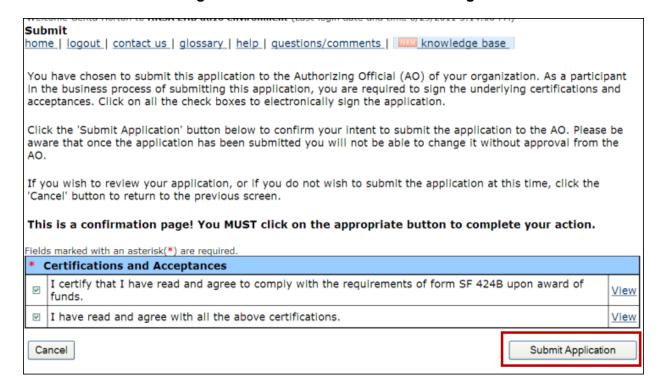
Figure 242: Submit to AO Button



- ➤ The Submission Confirmation Page opens (Figure 243).
- 4. Click <u>View</u> to read the certifications and click the checkboxes to indicate acceptance. Then click **Submit Application**.



Figure 243: Submission Confirmation Page



The following page informs you that an email notification has been sent to the Authorizing Official (Figure 244).

Figure 244: Email Notification Sent to Authorizing Official



- The AO will click Submit to HRSA.
- > The Submit Confirmation page opens.

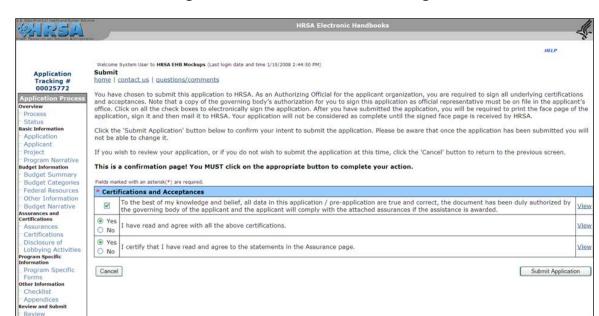


Figure 245: Submit Confirmation Page

- 6. The AO will complete the questions in the Certifications and Acceptance section and click **Submit Application**.
- 7. You will receive notification of errors or successful submission.



## 9. Customer Support Information

Use your Application Tracking Number for all correspondence.

### 9.1 BPHC Help Desk

For assistance with completing Standard and Program Specific Forms within the application, please contact the BPHC Helpline:

• By Email: <a href="mailto:BPHCHelpline@hrsa.gov">BPHCHelpline@hrsa.gov</a>

OR

• By Phone: 877-974-2742 (8:30 am to 5:30 pm ET)

Do not call the BPHC Helpline for questions that concern the SAC FOA or programmatic questions.

### 9.2 HRSA Call Center

For assistance with registering in HRSA EHB, or EHB access/password related issues, please contact the HRSA Call Center:

By Phone: 877-GO4-HRSA (877-464-4772) (9:00 am to 5:30 pm ET)

OR

By Email: <u>CallCenter@hrsa.gov</u>

Please visit HRSA EHB for additional online help.

- Go to: https://grants.hrsa.gov/webexternal/home.asp
- Click on Site Help

Do not call the Call Center for any questions that concern the SAC FOA or programmatic questions.

# 9.3 HRSA Program Support

For questions on the SAC FOA or programmatic questions that you might have when completing your application, please contact the Program Point of Contact within Bureau of Primary Health Care (BPHC) Office of Policy and Program Development (OPPD) as noted in the SAC FOA.

## 10. Frequently Asked Questions

### 10.1 Software

### 10.1.1 What are the software requirements for HRSA EHB?

HRSA EHB can be accessed over the Internet using Internet Explorer 6.0 and above and Netscape 4.72 and above. HRSA EHB is compliant with Section 508.

HRSA EHB uses pop-up screens to allow users to view or work on multiple screens. Ensure that your browser settings allow for pop-ups.

You will need appropriate viewers to view attachments in Microsoft Word and PDF.

# 10.1.2 What are the system requirements for using HRSA EHB on a Macintosh computer?

Safari v1.2.4 and above or Netscape v7.2 and above are the recommended Internet browsers for Apple. HRSA EHB does not work on Internet Explorer for Macintosh.

You will need appropriate viewers to view attachments in Microsoft Word and PDF.

### 10.1.3 What are the software requirements for GAAM?

Refer to the software requirements for HRSA EHB. In addition, you will need Microsoft Word to complete GAAM unstructured forms.

#### 10.1.4 What document types can I upload?

The following document types are supported in HRSA EHB:

- .DOC Microsoft Word
- .DOCX Microsoft Word
- .RTF Rich Text Format
- .TXT Text
- WPD Word Perfect Document
- .PDF Adobe Portable Document Format
- .XLS Microsoft Excel
- .XLSX Microsoft Excel