

About the CFPB

The CFPB is focused on making the consumer financial markets work for families by empowering consumers to take more control over their financial lives. We are working to foster a marketplace:


- Where customers can see prices and risks up front and where they can easily make product comparisons
- In which no one can build a business model around unfair, deceptive, or abusive practices
- That works for American consumers, responsible providers, and the economy as a whole





Consumer Financial
Protection Bureau


Get help now


- Submit a complaint
- Find a HUD-approved housing counselor
- Tell your story about other financial products


 consumerfinance.gov

 complaint line
(855) 411-CFPB (2372)

 TTY/TDD
(855) 729-CFPB (2372)

 info@consumerfinance.gov

 (202) 435-7000

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Washington DC 20220

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Consumer Financial
Protection Bureau

Devoted to making financial
markets work for America's
consumers

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Office for Older Americans

The Office for Older Americans is a special office within the Consumer Financial Protection Bureau (CFPB) dedicated to helping Americans 62 and older make sound financial decisions. We know that in many cases, that means giving those who are providing care for older Americans the tools and information they need, when they need them.

We partner with others in the CFPB who research, write and enforce consumer financial regulations to address the unique financial challenges facing older Americans.

We are here to empower seniors to ask questions and to give older Americans the information they need to make informed choices about their money.

We help older Americans to speak up and speak out about the financial challenges of aging. We provide information to help older Americans hold on to assets, avoid financial abuse, and learn more about long-term planning for retirement.

Financial protection for older Americans

Older Americans face many challenges when managing their money. They want to keep their homes, but expenses continue to rise as retirement income remains the same. They watch their savings shrink, sometimes due to bad advice or even fraud. The Office for Older Americans is here to give seniors and their families information and tools to navigate safely through the financial challenges of aging.



Hubert "Skip"
Humphrey III

Head of the CFPB's
Office for Older
Americans

Skip has spent much of his professional life working to protect consumers, serving first as a state Senator and later as Attorney General of Minnesota.

You may face:

- Clever con artists or even family members targeting you because of your home equity or net worth
- A choice between paying the mortgage/rent or your credit card bill
- Complicated decisions about finances, retirement, and long-term planning

We will:

- Give you the tools you need to make educated financial choices
- Protect against false and deceptive designations of financial counselors
- Coordinate efforts to help seniors across a wide spectrum of groups
- Gather research and information about trends and harmful practices to help policymakers and the financial services industry address older Americans' needs