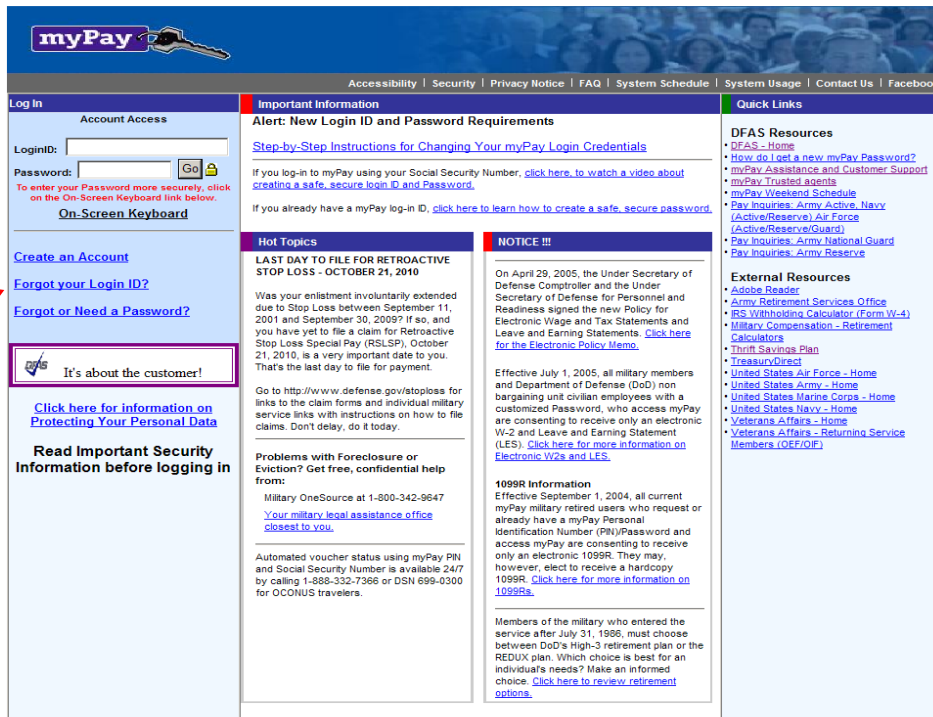


# How to Request Your *myPay* Login ID

1. Click the "Forgot your Login ID?" link on the *myPay* homepage.



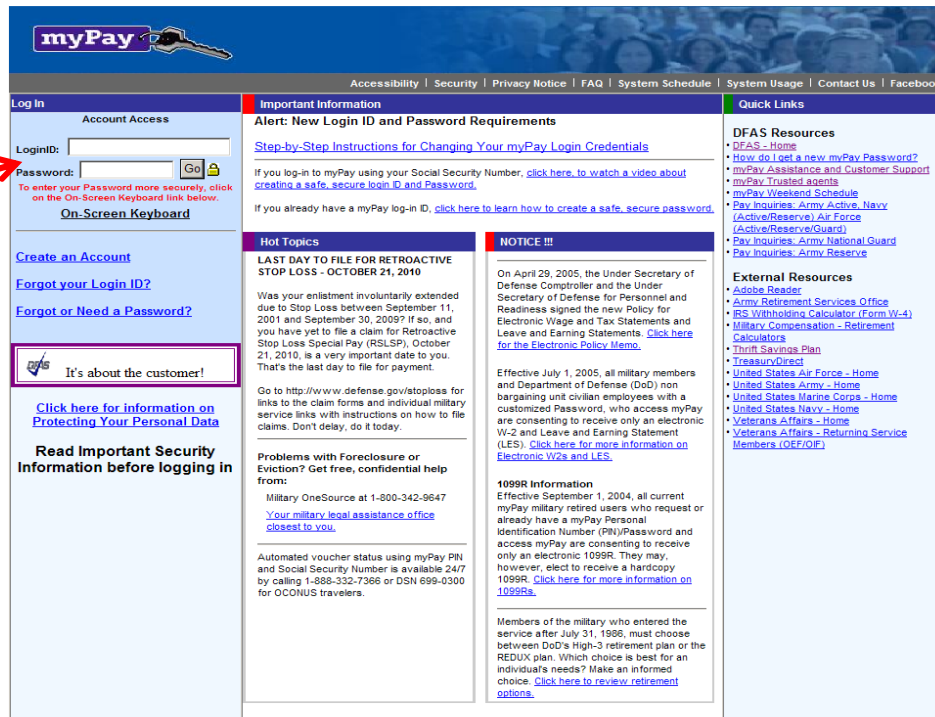
2. You can then **either**:

- enter your previously registered email address and your Social Security Number and click "Email Login ID" to receive it in an email; or
- enter your Social Security Number and Password, and click "Display Login ID" to display it on the *myPay* website



- Use your computer keyboard to enter your Social Security Number and your Email Address. Your Password can be entered with your computer keyboard or with the On-Screen keyboard.
- 18 U.S.C. § 1030 prohibits unauthorized or fraudulent access to government computer systems. If the credentials you enter are not your own, you are in violation of this law and should exit this system immediately. Completing this action may subject you to a fine of up to \$5,000 or double the value of anything obtained via this unauthorized access, plus up to five years imprisonment.

3. Once you have your Login ID, return to the **myPay** homepage and log in to your account.



The screenshot shows the myPay homepage with a navigation bar at the top containing links for Accessibility, Security, Privacy Notice, FAQ, System Schedule, System Usage, Contact Us, and Facebook. The main content is divided into three columns:

- Log In / Account Access:** Contains a LoginID field, a Password field (highlighted with a red arrow), a Go button, and a link for On-Screen Keyboard. Below this are links for Create an Account, Forgot your Login ID?, and Forgot or Need a Password?. A box with the DOD logo says "It's about the customer!" with a link for Protecting Your Personal Data. At the bottom, it says "Read Important Security Information before logging in".
- Important Information:** Features an "Alert: New Login ID and Password Requirements" with a link to step-by-step instructions. It includes instructions for logging in with a Social Security Number and for users who already have a myPay log-in ID. Below this is a "Hot Topics" section with a "LAST DAY TO FILE FOR RETROACTIVE STOP-LOSS - OCTOBER 21, 2010" notice, explaining the deadline for filing claims for retroactive Stop Loss Special Pay (RSLSP). It also includes a link for "Problems with Foreclosure or Eviction?" and contact information for Military OneSource and legal assistance.
- Quick Links:** Lists "DFAS Resources" such as DFAS Home, How do I get a new myPay Password?, myPay Assistance and Customer Support, myPay Trusted Agents, myPay Weekend Schedule, and various pay inquiries for Army, Navy, Air Force, National Guard, and Army Reserve. It also lists "External Resources" including Adobe Reader, Army Retirement Services Office, IRS Withholding Calculator, Military Compensation Calculators, Thrift Savings Plan, TreasuryDirect, and various military branch home pages.

4. Your Login ID and password are the keys to keeping your retired pay account current, so be sure to remember them!