

**CONTRACT HEALTH SERVICES LISTENING SESSION & BEST PRACTICE
MEETING**

**Hilton Garden Inn
1400 Welton Street
Denver, Colorado
September 9 - 10, 2010**

THURSDAY, September 9 LISTENING SESSION

7:30 - 8:15A.M.

REGISTRATION

| | | |
|---------|--|--|
| 8:30 | Welcome | Dr. Yvette Roubideaux Director, IHS |
| 8:45 | Invocation | Clayton Old Elk Senior CHS Analyst |
| 9:00 | Opening Remarks Facilitation of Session | Dr. Yvette Roubideaux Director, IHS |
| 9:15 | Comments from Attendees | Dr. Yvette Roubideaux Director,IHS |
| 10:15 | Break | |
| 10:30 | Reconvene Session | Dr. Yvette Roubideaux Director,IHS |
| 12 Noon | Lunch | |
| 1:00 | Continue Session | Dr. Yvette Roubideaux Director, IHS |
| 1 :45 | Close Listening Session | Dr. Yvette Roubideaux Director, IHS |

BEST PRACTICES MEETING

| | | |
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| 2:00 | CHS Program Overview | Carl Harper Director Office of Resource Access & Partnerships, IHS |
| 2:30 | Director's CHS Workgroup Update | Randy Grinnell Deputy Director, IHS Co-Chair CHS Workgroup |

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| 3:00 | Break | |
| 3:15 | CHS Patient Process Authorization for Payment | Terri Schmidt Contract Health Service Officer Oklahoma City Area Office |
| 4:15 | Tribal CHS Claims Processing | Kathaleen Bristlin Contract Health Service Officer Bemidji Area Office |
| 5:00 | ADJOURN | |

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FRIDAY, September 10 CONTINUATION OF BEST PRACTICES MEETING

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| 8:00 | CHS Patient Education | Kathaleen Bristlin Contract Health Service Officer Bemidji Area Office |
| 8:30 | Maximizing Patient Involvement in the CHS Referral Process Gila River Tribal Health Care | Ginger Fligger Director, Revenue Cycle Gila River Tribe |
| 9:00 | Fiscal Intermediary (FI) Function in CHS | Debbie Feathers FI Project Officer |
| 9:30 | Provider Relationships State Medicaid Relationships | Garfield LittleLight Executive Officer Billings Area Office |
| 10:00 | BREAK | |
| 10:15 | Case Management | Terri Schmidt Contract Health Service Officer Oklahoma City Area Office |
| 10:45 | Medicare- Like Rates Chickasaw Tribal Program | Joni Wellington Resource Manager Chickasaw Tribe |
| 11:15 | Catastrophic Health Emergency Fund | Garfield LittleLight Executive Officer Billings Area Office |
| 11 :45 | Closing Remarks | |
| | Closing Prayer | Clayton Old Elk |
| 12:15 | MEETING ADJOURN | |

For reservations call 303-603-8000 and ask for room block IHS Director's Listening Session.