

## Positive Approach to Leadership: Employee Engagement

**COURSE NUMBER**    **FAA01200023**

For information about this course, contact:  
FAA Program Manager  
(386) 446-7154

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### DESCRIPTION AND LEARNING STRATEGY

This course is designed to enhance the leadership skills of frontline managers in the DOT. This session focuses on the fundamental competencies of effective leadership, empowerment, and employee engagement. Participants will discuss the characteristics of effective leadership and the role of trust, confidence, and fairness when leading others. Course participants will also analyze a case study and participate in a skill practice.

### OBJECTIVES

- Recognize the expectations and obligations of leaders in a complex federal context.
- Model effective leadership behaviors such as communication, fairness, and trust.
- Identify and develop strategies for enhancing leadership skills that promote employee engagement.

### CLASS SIZE

25 participants

**LENGTH**    1 day  
(Class times vary.)  
7.5 hours

### LOCATION

Customer designated facility

### UPCOMING DELIVERIES

This course is available as a **fee-for-service delivery** only.

### WHO SHOULD ATTEND

Frontline managers in the Department of Transportation

### ENROLLMENT

To enroll, contact your line organization's training coordinator. To arrange a **fee-for-service delivery**, call (386) 446-7154.

### PREREQUISITE

None

### PRECOURSE

Assignment details will be sent to enrolled participants in advance of the class start date. This assignment must be completed prior to your arrival at class.