

## Managing Change (MC)

**COURSE NUMBER**    **FAA01306**

For information about this course, contact:  
 FAA Program Manager  
 (386) 446-7154

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### DESCRIPTION AND LEARNING STRATEGY

*Managing Change* is designed for managers, supervisors, and others who are impacted by current organizational change initiatives or are responsible for implementing change in their organization. The course provides participants opportunities to increase individual awareness about their attitudes, approaches, perspectives, and possible reactions to change.

This learning is accomplished through a variety of exercises, videos, and discussions related to individual and organization major change initiatives. Participants provide feedback to each other and contribute to the learning experience by discussing the impact and effectiveness of their previously-held and newly-formed perspectives. As perspectives shift, students create strategies designed to increase their ability to contribute effectively in a changing environment.

### OBJECTIVES

- Identify concepts, skills, and tools for the effective management of change.
- Evaluate personal effectiveness in response to change.
- Apply concepts, skills, and tools to support themselves and others during organizational change.

### KEY COMPETENCIES

- Agility
- Building Teamwork and Cooperation
- Communication
- Innovation
- Interpersonal Relations and Influence

### CLASS SIZE

18 participants

### LENGTH

3 days  
 (Tuesday, 8:00 a.m. –  
 Thursday, 5:00 p.m.)  
 24 hours

### LOCATION

Customer site or  
 FAA Center for  
 Management and  
 Executive Leadership  
 Palm Coast, Florida

### UPCOMING DELIVERIES

This course is currently available only as a fee-for-service delivery.

### WHO SHOULD ATTEND

Managers engaged in managing change in the workplace

### ENROLLMENT

To arrange a **fee-for-service delivery**, call (386) 446-7154.

### PREREQUISITE

None

### PRECOURSE

None

### RELATED COURSES

Leading Organizational Change  
 (FAA01200016)  
 Strategy Formulation and Implementation  
 (FAA01200015)  
 Systems Thinking  
 (FAA01277)