

Managing in the Federal Labor Relations Environment (eLR)

COURSE NUMBER **FAA01200430**

For information about this course, contact:
FAA Program Manager
(386) 446-7251

DESCRIPTION AND LEARNING STRATEGY

Knowing labor relations laws and policies and applying them are different. This elearning course will enhance your ability to effectively apply labor relations policies and laws. A prerequisite of this course is for you to have a thorough understanding of LMR principles and laws.

This course is comprised of five lessons totaling 16 hours in length. Materials are skill-based and highly interactive using instructor facilitated sessions in a virtual classroom environment via Blackboard. Methodologies used in the course are readings, group discussions, quizzes, case studies, a simulation, and other application level activities.

OBJECTIVES

- Apply knowledge of LR laws and FAA policies to workplace situations.
- Demonstrate knowledge of management and union rights and responsibilities as specified in labor law.
- Recognize bargaining situations and take appropriate actions in concert with the CBA.
- Choose appropriate management actions and techniques when handling conduct situations.
- Apply knowledge of processes for resolving differences between labor and management.

RELATED COMPETENCIES

- Agility
- Communication
- Interpersonal Relations and Influence
- Problem Solving

CLASS SIZE

16 participants

LENGTH

16 hours—
*delivered over
a four-week period*

LOCATION

Online Virtual Classroom
via Blackboard

UPCOMING DELIVERIES

(see [FY12 Schedule](#))

WHO SHOULD ATTEND

FAA managers with a thorough understanding of the LMR principles and laws

ENROLLMENT

To enroll, contact your organization's training coordinator.

PREREQUISITE

A thorough understanding of LMR principles and laws

PRECOURSE

None

RELATED COURSES

Labor Management Relations (FAA01205)

Frontline Manager Series
LMR

- *History, Roles, and Laws (FAA01200412)*
- *Bargaining (FAA01200413)*
- *Types of Meetings (FAA01200414)*

Conduct and Discipline

- *Basics of Ethical Behavior (FAA01200415)*
- *Conducting an Investigation (FAA01200416)*
- *Disciplinary Process (FAA01200417)*