

Advanced Facilitator Workshop (AFW)

COURSE NUMBER **FAA01200041**

For information about this course, contact:
 FAA Program Manager
 (386) 446-7154

DESCRIPTION AND LEARNING STRATEGY

The Advanced Facilitator Workshop is designed for those who serve as internal facilitators. The course provides participants an opportunity to enhance their effectiveness in supporting groups in resolving complex problems and facilitating systemic organizational change. Through classroom simulations and application exercises, participants will practice skills in forming a consulting relationship, working with a stakeholder organization, and closing the relationship as appropriate. The course is designed for experienced facilitators who have completed the Facilitator Training Course (FAA01523) or are actively facilitating groups.

OBJECTIVES

- Identify roles and values and self-assess foundational abilities as a facilitator.
- Receive and give feedback.
- Recognize that values, attitudes, biases, and prejudices impact decision making and effectiveness of teams.
- Model behaviors that are appropriate as facilitators.
- Understand Organization Development dynamics and intervention models.
- Evaluate and prescribe an appropriate problem solving strategy and/or conflict resolution intervention.
- Develop strategies for influencing groups.
- Facilitate stakeholder issues.

RELATED COMPETENCIES

- | | |
|-------------------------------------|-----------------------------------------|
| • Agility | • Integrity and Honesty |
| • Building Teamwork and Cooperation | • Interpersonal Relations and Influence |
| • Building a Model EEO Program | • Problem Solving |
| • Communication | |

CLASS SIZE

18 participants

LENGTH

4 days
 (Monday, 8:00 a.m. –
 Thursday, 5:00 p.m.)
 32 hours

LOCATION

Customer site or
 FAA Center for
 Management and
 Executive Leadership
 Palm Coast, Florida

UPCOMING DELIVERIES

This course is currently available only as a fee-for-service delivery.

WHO SHOULD ATTEND

Experienced Facilitators

ENROLLMENT

To arrange a **fee-for-service delivery**, call (386) 446-7154.

PREREQUISITE

Facilitator Training Course (FAA01523) *or*
 Previous Facilitation Experience

PRECOURSE

None

RELATED COURSES

Inquiry, Influence & Implications (FAA01249)
 Leading Organizational Change (FAA01200016)