

Leading Organizational Change (LOC)

COURSE NUMBER **FAA01200016**

For information about this course, contact:
 FAA Program Manager
 (386) 446-7251

DESCRIPTION AND LEARNING STRATEGY

The scope, speed, and frequency of change within the FAA have been increasing exponentially. Today's FAA managers at all levels work in an environment where customer feedback, strategic plans, business plans, and lines of sight drive change. FAA Managers are required to implement these changes on a daily basis. **Leading Organizational Change** is designed for managers who are affected by current organizational change initiatives or are responsible for implementing change in their organization.

This course provides strategies and specific skills needed to lead people effectively and deal with the dynamics of organizational change. Learning strategies include pre-course activities, evening assignments, skill practices, and the Blanchard Companies' course, **Leading People Through Change**®.

OBJECTIVES

The following course objectives are performance indicators in the FAA Managerial Success Profile.

- Champion implementation of new systems, technology, and processes to improve quality and productivity.
- Build a shared vision with others across the organization and engage others in translating vision into action.
- Take into account the organization's impact on stakeholders and build customer and stakeholder understanding of organizational changes.
- Translate change objectives into strategies and meaningful performance measures.
- Anticipate barriers and resistance to change and seek solutions.
- Support and reward individuals to implement the change.

KEY COMPETENCIES

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|----------------------------------|------------------------|
| • Accountability and Measurement | • Innovation |
| • Building Alliances | • Strategy Formulation |
| | • Vision |

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CLASS SIZE

22 participants

LENGTH

3 days
 (Tuesday, 8:00 a.m. –
 Thursday, 5:00 p.m.)
 24 hours

LOCATION

Customer site or
 FAA Center for
 Management and
 Executive Leadership
 Palm Coast, Florida

UPCOMING DELIVERIES

(see [FY13 Schedule](#))

WHO SHOULD ATTEND

Middle and senior managers engaged in change in the workplace.

Exceptions by request for frontline managers and senior staff who implement major change.

ENROLLMENT

To enroll, contact your line organization's training coordinator. To arrange a **fee-for-service delivery**, call (386) 446-7154.

PREREQUISITE

None

PRECOURSE

Approximately two weeks prior to class start, you will receive an email detailing precourse assignments.

RELATED COURSES

Inquiry, Influence &
 Implications
 (FAA01249)

Strategy Formulation
 and Implementation
 (FAA01200015)

Systems Thinking
 (FAA01277)