




MEDICARE LEARNING NETWORK® (MLN) PROVIDER COMPLIANCE PRODUCTS

The [Medicare Learning Network® \(MLN\)](#) products listed on this page were developed in an effort to help Medicare Fee-For-Service (FFS) Providers avoid improper activities when dealing with the Medicare Program. This list will be updated as related products are developed and revised.

All products are available to download, view, and print from the MLN in [Adobe Acrobat / Portable Document Format \(PDF\)](#).

PUBLICATION TITLE	DESCRIPTION	DATE
Recovery Auditors Findings Resulting from Medical Necessity Reviews of Renal and Urinary Tract Disorders	This podcast is designed to provide education on CMS Recovery Audit findings from medical necessity reviews of renal and urinary tract disorders. It includes information from MLN Matters® Article #SE1210 titled “Recovery Auditors Findings Resulting from Medical Necessity Reviews of Renal and Urinary Tract Disorders”.	September 2012
Safeguarding Your Medical Identity ★ This activity has been approved for 1 <i>AMA PRA Category 1 Credit™</i> . CMS is authorized by IACET to offer 0.1 CEUs for this program.	This web-based training course is designed to provide education on medical identity theft. It includes information on how to recognize risks and resources that Medicare and Medicaid providers can use to protect their medical identity. To register for this course: <ol style="list-style-type: none"> 1. Go to the MLN Web-Based Training (WBT) web page. 2. Scroll down to the Related Links section, and click on the Web-Based Training (WBT) Courses link. 3. From that page, click on the title of the course, ‘Safeguarding Your Medical Identity’, not the icon next to it. 4. At the top of the course description page, click on either Login, if you are an existing user, or Register, if you are a new user. 5. NOTE: You must complete the post-assessment test and evaluation in order to receive Continuing Education 	April 2012

	Units (CEUs) or Continuing Medical Education (CME) credit for this course.	
<u>Medicaid Program Integrity: Understanding Provider Medical Identity Theft</u>	This booklet is designed to provide education on the scope and definition of medical identity theft. It includes information on cases involving stolen provider medical identities and strategies that Medicare and Medicaid providers can use to protect themselves against medical identity theft.	April 2012
<u>Medicaid Program Integrity: Preventing Provider Medical Identity Theft</u>	This fact sheet is designed to provide education on how to prevent provider medical identity theft. It includes information on actions Medicare and Medicaid providers can take to mitigate potential risks to their medical identity.	May 2012
<u>Medicaid Program Integrity: Safeguarding Your Medical Identity Using Continuing Medical Education (CME)</u>	This educational tool is designed to provide a list of websites and other resources related to Medicare and Medicaid medical identity theft.	April 2012
<u>Medicare Quarterly Provider Compliance Newsletter [Volume 2, Issue 4]</u>	This educational tool is designed to provide education on how to avoid common billing errors and other erroneous activities when dealing with the Medicare Program. It highlights the top issues of the particular Quarter.	July 2012
<u>Medicare Fraud & Abuse: Prevention, Detection, and Reporting</u>	This podcast is designed to provide education on preventing, detecting and reporting Medicare fraud and abuse. It includes information from the Medicare Learning Network® fact sheet titled "Medicare Fraud & Abuse: Prevention, Detection, and Reporting," which describes relevant laws, regulations, and partnerships designed to combat fraud and abuse.	June 2012
<u>Medicare Fraud & Abuse: Prevention, Detection, and Reporting</u>  CMS is authorized by IACET to offer 0.1 CEUs for this program and 1.5 CEUs by the American Academy of Professional Coders (AAPC)	<p>This web-based training (WBT) course is designed to provide education on how to identify Medicare fraud and abuse and understand the related laws and penalties. It includes information on what entities and safeguards protect against and detect fraud and abuse, as well as how you can help prevent and report it.</p> <p>To enroll in this course:</p> <ol style="list-style-type: none"> 6. Go to the <u>MLN Web-Based Training (WBT) web page</u>. 7. Under 'Related Links,' click on the 'Web-Based Training (WBT) Courses' link. 8. From that page, click on the course title ('Avoiding Medicare Fraud & Abuse: A Roadmap for Physicians'), not the icon next to it. 9. At the top of the course description page, click on either 'Login' or 'Register'. 	May 2012

<p>Medicare Quarterly Provider Compliance Newsletter [Volume 2, Issue 3]</p>	<p>This educational tool is designed to provide education on how to avoid common billing errors and other erroneous activities when dealing with the Medicare Program. It highlights the top issues of the particular Quarter.</p>	<p>April 2012</p>
<p>Avoiding Medicare Fraud & Abuse: A Roadmap for Physicians</p> <p>★ This activity has been approved for <i>AMA PRA Category 1 Credit™</i> and .5 CEUs by the American Academy of Professional Coders (AAPC)</p>	<p>This web-based training (WBT) course is designed to provide education on fraud & abuse related to physicians. It includes definitions, laws exclusions, Civil Monetary Penalties, case examples and resources.</p> <p>To enroll in this course:</p> <ol style="list-style-type: none"> 1. Go to the MLN Web-Based Training (WBT) web page. 2. Under 'Related Links,' click on the 'Web-Based Training (WBT) Courses' link. 3. From that page, click on the course title ('Avoiding Medicare Fraud & Abuse: A Roadmap for Physicians'), not the icon next to it. 4. At the top of the course description page, click on either 'Login' or 'Register'. 	<p>March 2012</p>
<p>Avoiding Medicare Fraud & Abuse: A Roadmap for Physicians</p>	<p>This fact sheet is designed to provide education for physicians on understanding how to comply with Federal laws that combat fraud and abuse and ensure appropriate quality medical care. It includes information on identifying "red flags" that could lead to potential liability in law enforcement and administrative actions.</p>	<p>March 2012</p>
<p>Medicare Quarterly Provider Compliance Newsletter [Volume 2, Issue 2]</p>	<p>This educational tool is designed to provide education on how to avoid common billing errors and other erroneous activities when dealing with the Medicare Program. It highlights the top issues of the particular Quarter.</p>	<p>January 2012</p>
<p>Medicare Parts C and D Fraud, Waste and Abuse Training</p>	<p>This course provides an overview of fraud, waste and abuse in the Medicare Parts C and D programs and can be used to fulfill the requirement for annual fraud, waste and abuse training for Medicare Parts C and D organizations, their employees and all individuals who provide health or administrative services to Medicare Parts C and D enrollees via first tier, downstream, and related entity arrangements.</p> <p>To access this course, visit the MLN Provider Compliance web page. The course is listed at the bottom of the page under the 'Downloads' section</p>	<p>December 2011</p>
<p>Oxygen Therapy Supplies: Complying with Documentation & Coverage Requirements</p>	<p>This fact sheet is designed to provide education on common Comprehensive Error Rate Testing (CERT) Program errors related to oxygen therapy. It includes a checklist of the documentation needed to support a claim submitted to Medicare for oxygen therapy supplies.</p>	<p>December 2011</p>

<p><u>Medicare Claim Review Programs: MUE, CCI, CERT, RAC</u></p>	<p>This booklet is designed to provide education on the different CMS claim review programs and assist providers in reducing payment errors; in particular, coverage and coding errors. It includes frequently asked questions (FAQs), resources, and an overview of the various programs, including Medical Review (MR), Recovery Audit Contractor (RAC), and the Comprehensive Error Rate Testing (CERT) Program.</p>	<p>November 2011</p>
<p><u>Chiropractic Services</u></p>	<p>This booklet is designed to provide education on Chiropractic Services. It includes information on the documentation needed to support a claim submitted to Medicare for medical services.</p>	<p>October 2011</p>
<p><u>Outpatient Rehabilitation Therapy Services: Complying with Documentation Requirements</u></p>	<p>This fact sheet is designed to provide education on Outpatient Rehabilitation Therapy Services to Medicare Fee-For-Service Providers. It includes information on the documentation needed to support a claim submitted to Medicare for medical services.</p>	<p>September 2011</p>
<p><u>Power Mobility Devices (PMDs): Complying with Documentation & Coverage Requirements</u></p>	<p>This fact sheet is designed to provide education on common Comprehensive Error Rate Testing Program errors related to power mobility devices (PMDs). It includes a checklist of the documentation needed to support a claim submitted to Medicare for PMDs.</p>	<p>September 2011</p>
<p><u>Medicare Fraud & Abuse: Prevention, Detection, and Reporting</u></p>	<p>This fact sheet is designed to provide education on preventing, detecting and reporting Medicare fraud and abuse. It includes definitions, as well as, information on laws, partnerships with other organizations and resources for additional information.</p>	<p>October 2011</p>
<p><u>Medicare Quarterly Provider Compliance Newsletter [Volume 2, Issue 1]</u></p>	<p>This educational tool is designed to provide education on how to avoid common billing errors and other erroneous activities when dealing with the Medicare Program. It highlights the top issues of the particular Quarter.</p>	<p>October 2011</p>
<p><u>Positive Airway Pressure (PAP) Devices: Complying with Documentation & Coverage Requirements</u></p>	<p>This podcast is designed to provide education on the documentation and coverage requirements needed to submit Medicare claims for positive airway pressure (PAP) devices. It includes information from the Medicare Learning Network fact sheet titled "Positive Airway Pressure (PAP) Devices - Complying with Documentation & Coverage Requirements," which describes common Comprehensive Error Rate Testing Program errors related to PAP devices.</p> <p>[Run-time: approximately 8 minutes]</p>	<p>October 2011</p>

<u>The Medicare Overpayment Collection Process</u>	<p>This fact sheet provides the definition of an overpayment and information about the collection of Medicare physician and supplier overpayments.</p>	<p>July 2011</p>
<u>Medicare Quarterly Provider Compliance Newsletter [Volume 1, Issue 3]</u>	<p>This educational tool is designed to provide education on how to avoid common billing errors and other erroneous activities when dealing with the Medicare Program. It highlights the top issues of the particular Quarter.</p>	<p>April 2011 (REVISED: 10/05/11)</p>
<u>Medicare Quarterly Provider Compliance Newsletter [Volume 1, Issue 4]</u>	<p>This educational tool is designed to provide education on how to avoid common billing errors and other erroneous activities when dealing with the Medicare Program. It highlights the top issues of the particular Quarter.</p>	<p>July 2011</p>
<u>Oxygen Therapy Supplies: Complying with Documentation & Coverage Requirements</u>	<p>This podcast is designed to provide education on the documentation and coverage requirements needed to submit Medicare claims for oxygen therapy supplies. It includes information from the Medicare Learning Network® fact sheet titled “Oxygen Therapy Supplies: Complying with Documentation & Coverage Requirements,” which describes common Comprehensive Error Rate Testing Program errors related to oxygen therapy.</p> <p>[Run-time: approximately 11 minutes]</p>	<p>June 2011</p>
<u>Power Mobility Device Face-to-Face Examination Checklist</u>	<p>This podcast is designed to provide education on the documentation requirements for the face-to-face examination that occurs before ordering a power mobility device for Medicare beneficiaries. It includes information from MLN Matters® Article #SE1112, which includes a checklist to use during this examination.</p> <p>[Run-time: approximately 11 minutes]</p>	<p>June 2011</p>
<u>Evaluation and Management (E/M) Services: Complying with Documentation Requirements</u>	<p>This fact sheet is designed to provide education on Evaluation and Management Services to Medicare Fee-For-Service Providers . It includes information on the documentation needed to support a claim submitted to Medicare for medical services.</p>	<p>April 2011</p>
<u>Recovery Audit Program (RAP) Demonstration High-Risk Diagnosis Related Group (DRG) Coding Vulnerabilities for Inpatient Hospitals</u>	<p>This podcast is designed to provide education to inpatient hospital providers about CMS Recovery Audit Program (RAP) findings that contribute to improper Medicare payments. It is based on MLN Matters Article #SE1028 and discusses some of the DRG coding findings identified by the RAP in an effort to prevent future improper payment issues.</p>	<p>March 2011</p>

	[Run-time: approximately 8 minutes]	
<u>Complying with Medicare Signature Requirements</u>	This fact sheet is designed to provide education on Signature Requirements, including information on the documentation needed to support a claim submitted to Medicare for medical services.	March 2011
<u>Inpatient Rehabilitation Therapy Services: Complying with Documentation Requirements</u>	This fact sheet is designed to provide education on CERT program errors related to inpatient rehabilitation services and provides information on the documentation needed to support a claim submitted to Medicare for inpatient rehabilitation services.	March 2011
<u>Recovery Audit Program (RAP) Demonstration High-Risk Medical Necessity Vulnerabilities for Inpatient Hospitals</u>	This podcast is designed to provide education to inpatient hospital providers about CMS Recovery Audit Program (RAP) findings that contribute to improper Medicare payments. It is based on MLN Matters Article #SE1027 and discusses some of the 17 findings identified by the RAP in an effort to prevent future improper payment issues. [Run-time: approximately 8 minutes]	March 2011
<u>Medicare Quarterly Provider Compliance Newsletter [Volume 1, Issue 2]</u>	This educational tool is designed to provide education on how to avoid common billing errors and other erroneous activities when dealing with the Medicare Program. It highlights the top issues of the particular Quarter.	February 2011
<u>Positive Airway Pressure (PAP) Devices: Complying with Documentation & Coverage Requirements</u>	This fact sheet is designed to provide education on common Comprehensive Error Rate Testing (CERT) Program errors related to Positive Airway (PAP) devices. It includes a checklist of the documentation needed to support a claim submitted to Medicare for PAPs.	December 2010
<u>Cardiac Pacemakers: Complying with Documentation & Coverage Requirements</u>	This fact sheet is designed to provide education on common Comprehensive Error Rate Testing (CERT) Program errors related to Positive Airway (PAP) devices. It includes a list of the common errors identified through the CERT Review Process and covered indications for dual-chamber pacemakers.	December 2010
<u>Glucose Testing Supplies: Complying with Documentation & Coverage Requirements</u>	This fact sheet is designed to provide education on common Comprehensive Error Rate Testing (CERT) Program errors related to glucose testing supplies. It includes a checklist of the documentation needed to support a claim submitted to Medicare for glucose testing supplies.	October 2010

<u>Medicare Quarterly Provider Compliance Newsletter</u> <u>[Volume 1, Issue 1]</u>	This educational tool is designed to provide education on how to avoid common billing errors and other erroneous activities when dealing with the Medicare Program. It highlights the top issues of the particular Quarter.	October 2010