

2011 Customer Satisfaction Index Scores
Effective November 1, 2012
International

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| AAAA | AAAA FORWARDING, INC. | Unindexed |
| AALF | AALCO FORWARDING | Unindexed |
| AAVP | AMERICAN VANPAC CARRIERS, INC. | Unindexed |
| ADIF | AMASSADOR INTERNATIONAL LTD | Unindexed |
| AFIW | PASHA GROUP DBA AFI/PASHA WORLDWIDE | Unindexed |
| AHIM | ALOHA INTERNATIONAL MOVING SERVICES | Unindexed |
| AIFD | ACCELERATED INTERNATIONAL FORWARDERS | 100.83 |
| AIGP | ARPIN INTERNATIONAL GROUP | 102.54 |
| AIIF | AGILITY INTERNATIONAL INC | Unindexed |
| AIRE | AMERICAN INTERNATIONAL REMOVALS | Unindexed |
| ALDS | ALEXANDERS MOVING & STORAGE | Unindexed |
| AMNW | AMERICAN WORLD FORWARDERS, INC. | Unindexed |
| ARBA | AMERICAN RED BALL INTERNATIONAL | 87.28 |
| ARCA | ACE RELOCATION SYSTEMS, INC. | Unindexed |
| ARIM | ARNOLD INTERNATIONAL MOVERS | 101.05 |
| ASST | AIR 7 SEAS TRANSPORT LOGISTICS, INC. | Unindexed |
| ATVN | ATLAS VAN LINES INTERNATIONAL | 88.92 |
| ATYE | EFFORT ENTERPRISES OF INDIANA, INC. | Unindexed |
| AVLH | ALLIED INTERNATIONAL NA, INC. | 105.56 |
| BEKM | BEKINS A-ONE MOVERS | Unindexed |
| BKFI | BEKINS INDEPENDENCE FORWARDERS INC. | Unindexed |
| BTFA | BERGER TRANSFER | 106.88 |
| CFGN | CRYSTAL FORWARDING | Unindexed |
| CHMP | CHAMPION INTERNATIONAL MOVING | Unindexed |
| CMAC | COLEMAN AMERICAN MOVING SERVICES | Unindexed |
| COTV | CONTINENTAL VAN LINES | Unindexed |
| CQRI | CLARK & REID INTERNATIONAL, INC. | Unindexed |
| CRRG | CORRIGAN MOVING SYSTEMS, INC. | Unindexed |
| CRWV | CARTWRIGHT INTERNATIONAL VAN LINES | 97.07 |
| CVII | COVAN INTERNATIONAL, INC. | Unindexed |
| CWMV | CROWN WORLDWIDE MOVING & STORAGE | Unindexed |
| CWPH | CROWN RELOCATIONS | Unindexed |
| DFWG | DESERET FORWARDING INTERNATIONAL, INC. | Unindexed |
| DNII | DENALI INTERNATIONAL | Unindexed |
| DWGI | DEWITT TRANSPORTATION SERVICES | Unindexed |
| DYRM | DYER & SONS INC | Unindexed |
| EGEV | EAGLE VAN LINES | Unindexed |
| EUAS | EURO-ASIA-U.S. INTERNATIONAL SERVICES | Unindexed |
| EXMV | EXECUTIVE MOVING | Unindexed |
| GLUL | GLOBAL VAN LINES INC | Unindexed |
| GMII | GRAEBEL MOVERS | Unindexed |
| GPLW | GLOBAL PARTNER LOGISTICS | Unindexed |

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| GRIN | GRIDIRON FORWARDING CO, INC. | Unindexed |
| GRMT | GREENMOUNT MOVING & STORAGE | Unindexed |
| GWYI | GATEWAYS INTERNATIONAL, INC. | Unindexed |
| HTSQ | HILLDRUP MOVING & STORAGE | Unindexed |
| ICXE | INTERCONEX, INC. | Unindexed |
| INIC | INTERSTATE INTERNATIONAL INC | 94.14 |
| JETF | JET FORWARDING INC. | Unindexed |
| JKMS | JK MOVING & STORAGE, INC. | Unindexed |
| JSAM | JOHNSON STORAGE AND MOVING | Unindexed |
| JTIT | JUST IN TIME SERVICES, INC. | Unindexed |
| LFRI | LIFT FORWARDERS, INC. | Unindexed |
| LNCM | LINCOLN MOVING & STORAGE COMPANY | Unindexed |
| LOXI | LOGENIX INTERNATIONAL | Unindexed |
| LRDM | LA ROSA DEL MONTE EXPRESS, INC. | Unindexed |
| MCHO | MITCHELL MOVING & STORAGE COMPANY | 89.12 |
| MIFI | MAYFLOWER TRANSIT, LLC | Unindexed |
| MJOM | JOE MOHOLLAND MOVING, INC. | 97.60 |
| MOVS | MITCHELL OVERSEAS MOVERS, INC. | Unindexed |
| MTXV | MATRIX INTERNATIONAL | Unindexed |
| MVMT | THE MOVE MANAGEMENT CENTER | Unindexed |
| NAVI | NORTH AMERICAN VAN LINES, INC | Unindexed |
| NAVL | NATIONAL VAN LINES, INC. | 99.38 |
| NWIL | NEW WORLD INTERNATIONAL | 99.54 |
| ONMO | ONEIL RELOCATION | Unindexed |
| PAXT | PAXTON VAN LINES | 101.22 |
| PLNE | PLANES MOVING & STORAGE, INC. | Unindexed |
| PMTS | PARAMOUNT TRANSPORTATION SYSTEMS | Unindexed |
| PVTR | THE RELOCATION FREIGHT CORP. OF AMER | Unindexed |
| RAOS | RAINIER OVERSEAS, INC | Unindexed |
| RHAW | ROYAL HAWAIIAN MOVERS | Unindexed |
| RMXF | RE/MAX ALLEGIANCE RELOCATION SERVICE | Unindexed |
| RSIN | RELOCATION SERVICES INTERNATIO | Unindexed |
| SDHR | SUDDATH RELOCATION SERVICES, INC. | 98.34 |
| SHSP | SENATE FORWARDING, INC | Unindexed |
| SIMR | DBA STAR International Movers | Unindexed |
| SSOW | SECURITY STORAGE COMPANY | Unindexed |
| STVF | STEVENS INTERNATIONAL FORWARDE | Unindexed |
| TNOQ | TRUE NORTH RELOCATION LLC | Unindexed |
| TRFW | RELOCATION FREIGHT CORP OF AMERICA | Unindexed |
| UVLN | UNITED VAN LINES, LLC | Unindexed |
| VIVC | VICTORY VAN CORPORATION | Unindexed |
| WEXC | WESTERN EXPRESS, INC. | 99.36 |
| WHTN | WHEATON WORLD WIDE MOVING | Unindexed |
| WIFD | WORLD INTERNATIONAL FORWARDING | Unindexed |
| WNIL | NELSON WESTERBERG INTERNATIONAL | Unindexed |