

**New England Regional Medical Library**

**Region 8**

**Quarterly Report 1**

**May 1, 2007 – July 31, 2007**

**University of Massachusetts Medical School -- Lamar Soutter Library**

**Date submitted: November 16, 2007**

## TABLE OF CONTENTS

Executive summary_____	page 2
Network infrastructure_____	page 3
Outreach_____	page 3
Other staff activities_____	page 5
Optional photos with captions (if included)_____	page 8
Attachment 1 – Quarterly OARF summary data: RML staff activities	
Attachment 2 – Quarterly OARF summary data: Subcontractor activities	
Attachment 3 – Subcontractor quarterly report (specify PI institution and project title)	
Attachment 4 – Subcontractor quarterly report (specify PI institution and project title)	

## **Executive summary**

In this first quarter of Year 2 all four funded subcontracts are in early phases of operation. In addition a Go Local implementation project proposal was submitted and approved for the state of Connecticut. The Stowe Library at the University of Connecticut Health Center will manage the implementation of Go Local Connecticut.

Two RAC Subcommittee meetings were held with web-based conferencing. The Education Working Group developed a needs assessment to be administered to members in the region. The Consumer Health Advisory Subcommittee was also convened. The advisory group was briefed on the previous years activity and feedback was sought on content being developed for new online courses.

Across the region staff conducted twenty three instructional sessions to 312 participants. These sessions included PubMed and consumer health topics. Distance-based extended DOCLINE training sessions are also being conducted with individual members.

NER exhibited at two national conferences and three regional exhibiting events. NER exhibited at a meeting of the American Academy of Neurology and the American Optometric Association. Local exhibiting included school library, school health and public health nurses groups.

A quarterly edition of the NN/LM—NER newsletter, the NER'eastah, was issued online.

## Network infrastructure

TABLE 1. Quarterly infrastructure data

	<b>Current quarter</b>	<b>Previous quarter*</b>
Network members – full	236	234
Network members – affiliate	284	280
Libraries providing services to unaffiliated health professionals	55%	55%
Libraries providing services to public users	62 %	62%
Average fill rate for resource libraries	70 %	73%

### Regional Advisory Committee (RAC) and needs assessment activities

Plans are under way to convene the Regional Advisory Council in August 2007.

The Education Working Group of the RAC developed and administered an Education Needs Assessment Survey for all NER network members. The assessment was administered via the WebMonkey tool. Findings will be presented to the RAC at the planned meeting.

NER staff have begun consideration of other assessments for NER program areas.

On May 22<sup>nd</sup>, Michelle Eberle hosted a Consumer Health Advisory Board teleconference. Members were briefed on NER's consumer health program. Members suggested assisting in communicating related communications to their respective states. Members were asked to review instructional sessions that are currently in development.

Both Education and Consumer Health bodies of the RAC were convened this month using Adobe Connect (formerly Adobe Breeze). The UMass campus recently established training and other resources for using the locally licensed utility.

The Hospital Library Subcommittee members developed, submitted, and presented a poster session on hospital library advocacy services conducted in the New England region as supported by the Subcommittee.

## Outreach

TABLE 2. All newly funded awards and projects

<b>Start/ end dates</b>	<b>Title of award/ project</b>	<b>PI institution</b>	<b>PI last name</b>	<b>Funding amount</b>	<b>Project type*</b>
8/1/2007	Pathway for Lewiston/Auburn Somali Population	Central Maine Medical Center(Library)	Fournier	\$8200	Express Outreach Award
8/1/2007	Electronic Document Delivery Project for South County Hospital	South County Hospital	Boyd	\$2945	Library Improvement

Update of ongoing major projects (funded at ≥ \$15,000)

Four subcontracts are currently in early phases of operation. The projects were approved in Year One and are in their early phases of initial meetings and equipment purchases. Below are project descriptions.

Littleton Regional Hospital, Gale Medical Library, Northern New Hampshire Health Information Outreach will conduct a pilot project at three sites in northern New Hampshire that do not have convenient (if any) access to health sciences library services. Cottage Hospital in Woodsville, NH, Indian Stream Health Center in Colebrook, NH, and The Morrison in Whitefield, NH. The primary goal of this project is so that Health professionals at rural health care facilitated in the northern New Hampshire will have regular access to health information resources in order to provide high quality care.

Treadwell Library at Massachusetts General Hospital will establish an onsite Health Information Resource Center at the CAPIC (Community Action Programs, Inter City, Inc.) Head Start Program in Chelsea, MA. CAPIC Head Start serves low-income families with young children in Chelsea, Revere, and Winthrop. Many families are recent immigrants. The Project team will create a physical resource room and a web site containing resources on general child health and wellness, nutrition and healthy eating. The Project team will teach parents and Head Start staff how to find and use appropriate and authoritative health information.

University of Vermont Connecting Patients, Providers, and the Community with Quality Health Information: This project will assess the use of consumer health information in a clinical setting located in a rural, and economically disadvantaged community. Dana Medical Library will team with medical and professional staff of the Milton Family Practice to provide educational modules on quality patient and consumer health sources. The partners will also enhance the ability of the Milton Public Library and the Milton Family Community Center to support the health information needs of the community.

Yale University's Information Needs of Connecticut School Nurses: This project is designed to determine the information needs of Connecticut school nurses and to develop resources and training that match those needs. The information needs of the school nurse population have not been reported in the literature, and it is therefore assumed that it is an understudied area. The project will center on the use of a survey as well as focus groups as the main tools to discover how school nurses currently find new information, what their needs are, and what would be the most helpful way for them to access information in the future. Results of the data collection will be analyzed to develop a strategy of information delivery and potential training opportunities.

TABLE 3. Exhibits. Note that separate exhibit reports should not be included with the RML quarterly report.

Dates	Organization name	Meeting name	Location (city, state)
<b>RML NATIONAL EXHIBITS</b>			
5/2/2007	American Academy of Neurology	Annual Meeting	Boston, MA
6/28/07 - 6/30/07	American Optometric Association	Optometry Meeting	Boston, MA
<b>RML REGIONAL/STATE/LOCAL EXHIBITS</b>			
5/5/07 - 5/6/07	New England School Nurses	Annual Conference	Portsmouth, NH
5/10/2007	MA Assoc. of Public Health Nurses	Annual Meeting	Westborough, MA
5/17/07	NH Library Assoc. & NH Educational Media Assoc.	Joint Conference	Bretton Woods, NH

## MedlinePlus Go Local

The University of Connecticut Lyman Maynard Stowe Library submitted a proposal in application of a MedlinePlus Go Local Implementation Project. The proposal was submitted in June and was approved by NLM in July. Connecticut will be the third state in the region to have a funded Go Local implementation project.

TABLE 4. Presentations and training provided by RML staff

Date	Last name of staff responsible	Title of presentation/training	Location (city, state)	Number of participants	In-person or distance education
1-May	Eberle	MedlinePlus	Shrewsbury MA	35	In person
2-May	Goldstein	LinkOut Training	Waterbury, CT	2	Distance
2-May	Eberle	NIH Senior Health + MedlinePlus	Medford Courtyard Nursing Center	15	In person
8-May	Goldstein	DOCLINE Training	North Adams, MA	1	Distance
8-May	Berryman	PubMed, ClinicalTrials.gov, and the NLM Gateway	Middletown, CT	11	In-person
10-May	Goldstein	LinkOut Training	Lynn, MA	1	Distance
17-May	Eberle	Children's Health on the Internet	Bretton Woods NH	25	In person
22-May	Goldstein	MLA'07 Poster Session	Philadelphia, PA	100+	In-person
6-Jun	Berryman	PubMed	Worcester, MA	5	In-person
8-Jun	Berryman	PubMed	Springfield, MA	12	In-person
13-Jun	Berryman	PHPartners and PubMed	Boston, MA	6	In-person
14-Jun	Goldstein	DOCLINE Training	Boston, MA	15-20	In-person
19-Jun	Goldstein	DOCLINE Training	Cambridge, MA	1	Distance
19-Jun	Goldstein	DOCLINE Training	Springfield, MA	1	Distance
27-Jun	Goldstein	DOCLINE Training	Brunswick, ME	1	Distance
27-Jun	Glassman	Geeks Bearing Gifts for SEMCO	West Barnstable, MA	19	
27-Jun	Berryman	PubMed	Pembroke, MA	8	In-person
19-Jul	Berryman	Teaching PubMed	Providence, RI	18	In-person
23-Jul	Eberle	PubMed for the Rest of Us	Barnstable MA	17	In person
26-Jul	Goldstein	DOCLINE Training	Providence, RI	1	Distance
Month of July	Eberle	Caring for the Mind: Providing Reference Services for Mental Health Information	NNLM-intraregional	10	distance learning

## Other staff activities

TABLE 5. Publications and resources developed by RML staff

Date completed/published	Last name of staff responsible	Title	Medium (e.g., journal article, newsletter article, brochure, online tutorial)	Submitted to Clearinghouse ("yes" or "out of scope")
--------------------------	--------------------------------	-------	---	--

22-May	RAC Hosp Lib Subcommittee	Advocacy Service for Hospital Libraries	MLA poster session	Out of scope
22-May	Goldstein	Hospital Librarian Orientation Toolkit; Hospital Library Promotional Toolkit	online tools	Out of scope
31-May	All Staff	NER'eastah Quarterly Newsletter	RML Newsletter	Out of scope
7-Jun	Simpson	Research Funding for Librarians and Health Information Specialists	Document for LSL Librarians Research Group	Out of scope
10-Jul	Simpson	List of the Top 25 Public Health Journals	EBPPH Website	Out of scope
23-Jul	Berryman	PubMed Expert Searching	Manual (used for applying for MLA CE credits)	Yes

Consumer Health Coordinator Michelle Eberle is collaborating with Siobahn Champ-Blackwell of the Mid-Continental Region on "Spring into Health". Spring into Health is a series of six electronic messages called 'Information Bytes'. Message topics include nutrition, ergonomics, stress management, and nutrition and are designed to encourage healthy lifestyles in the workplace. The messages include general information, tips, and links to health information resources on MedlinePlus. As a pilot, the messages were sent to the NNLM-All electronic list and are part of an ongoing project to develop a workplace wellness workshop and present at ALA Meeting in 2008. Six topics were developed and posted.

Michelle is also collaborating with Terri Ottosen on the development on the Beyond an Apple a Day class into a hybrid distance learning class. The class will be offered in September and will be open to members in both regions.

### Staff Activities

Date	Activity
7-8 May	Hathy corresponded with Kara DeCorby from McMaster University about her research, EBPH resources, and the public health website, health-evidence.ca.
7-14-May	Hathy collaborated with Fran Dwyer from the Massachusetts Department of Public Health to set up a training session on PHPartners and PubMed.
11-May	Hathy was a judge for the Annual Student Public Health Poster Day at the New England College of Optometry, Boston, MA.
11-May	Elaine teleconferenced with other RML Directors preparation for MLA RML Directors meeting.
15-May	Staff participated in interviews for RML Administrative Assistant.
17-May	Staff attended RML Directors meeting at MLA, Philadelphia. Staff attended respective Coordinator and Director afternoon breakout sessions.
19 May	Penny attended the WebDevConf at MLA in Philadelphia
21-May	Hathy and Elaine received an award for the best paper in the field of public health or health administration librarianship by the Public Health/Health Administration section of MLA.
22-May	Mark staffed the Administrative & Management Section poster session at MLA for poster on NER hospital library advocacy.
23-May	Michelle -Attended Beth Westcott's Easy to Read Health and Wellness Material for Consumers at MLA in preparation to offer it in New England
25-May	Javier attended HSLIC (Maine) Association meeting in Bangor.
May	Michelle worked with a working group of the MAHSLIN association on revising the MLA MedSpeak brochure in easy to read language.
1-Jun	Elaine teleconferenced with Angela Ruffin at NNO and Elizabeth Eaton, RML director, Houston Academy of Medicine, regarding disaster planning follow-up from RML directors meeting.
1-Jun	Penny attended the HSLNHVT Spring Meeting at Dartmouth Medical Center (Hanover, NH)

4-Jun	Hathy discussed the Evidence Based Practice in Public Health (EBPPH) website with Holly Tutko from the University of New Hampshire and forwarded a copy of an NER article about the revised EBPPH website for her workgroup to consider.
6-7June	Elaine represented NER at the Boston Library Consortium's annual retreat in Ashland, MA
8-Jun	Mark, Penny, and Javier hosted NAHSL Executive Board Meeting, at RML
20-Jun	Hathy attended the Healthy Communities Conference in Shrewsbury, MA.
20-Jun	Javier attended ARIHSL (Rhode Island) Association dinner meeting, Warwick
26-Jun	Staff attended LSL Strategic Plan Retreat Meeting
3-Jul	Michelle presented Adobe Presenter 101 training at UMass
10-Jul	Hathy updated the list of the top 25 journals of public health for the EBPPH website.
17-Jul	Michelle worked with the South Central Region RML Coordinator Michelle Malizia on a proposal writing course in development for NER. Michelle Malizia provided previously developed resources and briefed Michelle Eberle on the contents of the class.
18-Jul	Mark attended teleconference of the Massachusetts Medical Society-Library Committee on Accreditation Standards.
19-Jul	Michelle attended Adobe Presenter Narrating Presentations training at UMass.
20-Jul	Michelle attended Adobe Presenter Quizzes and Surveys training at UMass.
25-Jul	Staff attended breakfast meeting with Dean of Medical School Terry Flotte at LSL.
26-Jul	Hathy teleconferenced with Michelle Malizia, NN/LM SCR to discuss public health outreach including the NNLM training class, Public Health Outreach on the Web.
26-Jul	Elaine met with David Ginn, Resource Library Director, Boston University, Boston, MA.
30-Jul	Hathy had a conference call with Holly Tutko, Clinical Assistant Professor, NH Institute for Health Policy & Practice, University of New Hampshire, about collaborating on the EBPPH website and public health outreach in NH.
30-Jul	Hathy worked with Bob Vander Hart to update EBPH resources and delete out-of-date resources on the EBPPH website.
30-Jul	Elaine -Conference call with AAHSL leadership and NLM leadership regarding NLM's continued support for the NLM/AAHSL Leadership program.
31-Jul	LSL hosted a party for outgoing Education Coordinator Donna Berryman.



**Optional photographs with captions**

**Attachment 1**  
**Quarterly OARF summary data:**  
**RML staff activities**

**Attachment 2**  
**Quarterly OARF summary data:**  
**Subcontractor activities**

**Attachment 3**  
**Subcontractor quarterly report**

Northern New Hampshire Health Information Outreach Project

**Attachment 4**  
**Subcontractor quarterly report**

Partners In Information Access for the Public Health Workforce Website