



**U.S. DEPARTMENT OF COMMERCE**  
**National Oceanic and Atmospheric Administration**  
NATIONAL WEATHER SERVICE  
1325 East-West Highway  
Silver Spring, Maryland 20910-3283

FEB 21 2012

MEMORANDUM FOR: Management and Organization Division  
Office of the Chief Financial Officer/Chief  
Administrative Officer  
*David B. Caldwell*

FROM: David B. Caldwell  
Director, Office of Climate, Water, and Weather Services

SUBJECT: Certification of NWS Instruction 10-1602, *Service Evaluation*,  
Dated May 11, 2010

The Performance Branch (OS52) reviewed National Weather Service Policy Instruction Directive 10-1602, *Service Evaluation*, and certifies it requires no updating during its CY 12 biennial review cycle.

Responsibility for the directive is currently held by:

OPR: Douglas Young, W/OS52

Certifier: Cindy Woods, W/OS5

NOAA Assistant Administrator for Weather Services: Dr. John L. Hayes

