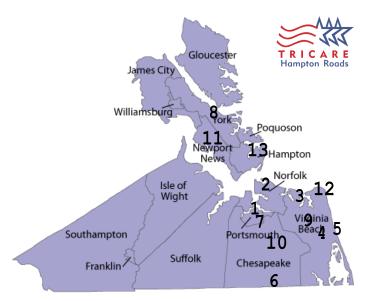
**TRICARE - 2012** 



**TRICARE Hampton Roads** 

# Welcome to Virginia

# TRICARE assistance & contact information for service members & their families in Hampton Roads



# Military Treatment Facilities in Hampton Roads

# <u>Navy</u>

- 1 Naval Medical Center Portsmouth
- 2 Sewell's Point Branch Health Clinic, Norfolk Naval Base
- 3 Boone Branch Health Clinic, Little Creek
- 4 Oceana Branch Health Clinic, Oceana Naval Air Station
- 5 Dam Neck Branch Health Clinic, Dam Neck Annex
- 6 Northwest Branch Health Clinic, Northwest Annex
- 7 Norfolk Naval Shipyard Branch Health Clinic
- 8 Yorktown Branch Health Clinic, Naval Weapons Station
- 9 TRICARE Prime Clinic Virginia Beach
- 10 TRICARE Prime Clinic Chesapeake

#### <u>Army</u>

- 11 McDonald Army Health Center, Fort Eustis
- 12 Fort Story Health Clinic

#### Air Force

13 633rd Medical Group, Langley Air Force Base

## **TRICARE Regions & Service Centers**

North Region Health Net Federal Services, LLC 1-877-874-2273 www.healthnetfederalservices.com

South Region

Humana Military Healthcare Services, Inc. 1-800-444-5445 www.humana-military.com

> West Region TriWest Healthcare Alliance 1-888-874-9378 www.triwest.com



### Hampton Roads TRICARE Service Centers

Health Net Federal Services, LLC Naval Medical Center Portsmouth Building 249, Portsmouth, VA 23708 (877) TRICARE (877-874-2273) Monday – Friday, 7:30 a.m. – 4:30 p.m.

Service Centers are also located at: McDonald Army Health Center, Fort Eustis 633rd Medical Group, Langley Air Force Base

# Navy Health Benefit Advisors

#### Naval Medical Center Portsmouth

Building 3, 3rd Floor 620 John Paul Jones Circle Portsmouth, VA 23708 (757) 953-2610 Monday – Friday, 7 a.m. – 3:30 p.m.

#### Sewells Point Branch Health Clinic

Norfolk Naval Base 1721 Taussig Boulevard Norfolk, VA 23511 (757) 953-8708 Monday – Friday, 7:30 a.m. – 3:30 p.m.

#### Adm Joel T. Boone Branch Health Clinic

Joint Expeditionary Base Little Creek 1035 Nider Boulevard Norfolk, VA 23521 (757) 953-8183/8185 Monday – Friday, 7:30 a.m. – 3:30 p.m.

#### Oceana Branch Health Clinic

Naval Air Station Oceana 1550 Tomcat Boulevard Virginia Beach, VA 23460 (757) 953-3933 (Opt 7) Monday – Friday, 7:00 a.m. – 3:20 p.m.

#### Yorktown Branch Health Clinic

Naval Weapons Station Yorktown P.O. Box 90 Yorktown, VA 23291 (757) 953-8441 Monday – Friday, 7 a.m. – 3:30 p.m.

#### Northwest Branch Health Clinic

Northwest Annex 4501 Relay Road Chesapeake, VA 23322 (757) 953-6246 Monday – Friday, 7:30 a.m. – 3:30 p.m.

#### TRICARE Prime Clinic Virginia Beach

2100 Lynnhaven Parkway, Suite 201 Virginia Beach, VA 23456 (757) 953-6710/6711 Monday – Friday, 7 a.m. – 3:45 p.m.

#### **TRICARE Prime Clinic Chesapeake**

1011 Eden Way North, Suite 8 Chesapeake, VA 23320 (757) 953-6382 Monday – Friday, 7:30 a.m. – 4 p.m.

# **DEERS & ID Cards**

#### DEERS eligibility and a valid ID card are required to obtain TRICARE benefits (ID cards are not required for children under age 10 living with a custodial parent). Visit the Rapids Site Locater at: <u>www.dmdc.osd.mil/rsl</u> to find an ID card office near you. To schedule an appointment at one of the following ID card offices for services, visit: <u>https://rapids-appointments.dmdc.osd.mil/</u>

#### PSD Portsmouth NMCP Building 3, 9th Floor

620 John Paul Jones Circle Portsmouth, VA 23708 Phone: (757) 953-7874; Fax: (757) 953-5632 Mon-Fri, 7:30—4 (Walk-in 7:30—3)

#### Norfolk Naval Shipyard Pass & ID Office

Building 1502, Rooms 127 & 128 Portsmouth, VA 23709 Phone: (757) 396-5796; Fax: (757) 396-3798 Mon-Fri, 7:30—4 (Walk-in 7:30—3)

#### Naval Station Norfolk Pass & ID Office

Building CD-9, 9040 Hampton Boulevard Norfolk, VA 23505 Phone: (757) 322-2975 Mon-Fri, 7:30—4

#### Navy Exchange Norfolk ID Card Lab

Building CD-13, 1560 Mall Drive, Suite 202 Norfolk, VA 23511 Phone: (757) 444-8263; Fax: (757) 444-9227 Mon-Fri, 9—5 (Appointments 9—4); Saturday 9—3

#### Naval Station Norfolk Personnel Support Detachment

Building A-48, 1755 Powhatan Street, Room 119 Norfolk, VA 23511 Phone: (757) 445-5202; Fax: (757) 444-0581 Mon-Fri, 7:30—4 (Walk-in 7:30—3) Navy Operational Support Center NMCRC Little Creek Building 1, One Navy Drive Virginia Beach, VA 23459 Phone: (757) 318-4500; Fax: (757) 318-4554 Mon-Thu, Appointments 9:30—12:10 (Walk-in 12:10—3) Fri, Walk-in 9:30—3 (Mobilizing Reservists have priority)

#### JEB Little Creek Personnel Support Detachment

Building 3510, 1155 Nider Boulevard Virginia Beach, VA 23459 Phone: (757) 462-5319 Mon-Fri, 7:30—4

#### Fort Story ID Card Office JEB Little Creek-Fort Story

517 Solomons Road Virginia Beach, VA 23454 Phone: (757) 422-7752 Mon-Fri, 7:30—4 (Walk-in 7:30—3)

#### NAS Oceana Personnel Support Detachment

Building 326, 1161 D Avenue Virginia Beach, VA 23460 Phone: (757) 433-2184; Fax: (757) 433-2186 Mon-Fri, 7:30—4 (Walk-in 7:30—3)

#### CSD Dam Neck

Building 502, 408 Tartar Avenue Virginia Beach, VA 23461 Phone: (757) 492-7741; Fax: (757) 492-6510 Mon-Fri, 7:30—12; 1—4

<u>Registration</u> in DEERS and <u>Enrollment</u> in TRICARE Prime are separate processes. The Defense Enrollment Eligibility Reporting System (DEERS) is a Department of Defense data base of military sponsors and family members who are eligible under law for TRICARE and certain other benefits.