**TRICARE - 2012** 



# **Foreign Force Medical**

## Department of Defense Medical Care for Foreign Force Members

**Health Care Agreement:** The Department of Defense has agreements with several foreign countries to provide medical care to their active duty military personnel and family members at military treatment facilities while they are in the United States under official orders. The extent of coverage, access to care and any associated costs depend on the specific agreement with that country.

#### **Categories of Nations:**

- North Atlantic Treaty Organization (NATO) with Status of Forces Agreement (SOFA)
- Partnership for Peace (PfP) with SOFA
- PfP (no SOFA)
- Reciprocal Health Care Agreement (RHCA)
- Countries with no agreement

**Eligibility:** Upon arrival to the United States, foreign force members and their dependents should register in DEERS and obtain a valid military ID card.

#### **Medical Services:**

• Routine Care. A military treatment facility hospital or clinic—is typically the main source of routine health care services. Foreign force members and their family members may be assigned to a primary care manager, who will provide all routine and preventive care.

- Specialty Care. Foreign force members and their family members may be referred for specialty care within their local military treatment facility, or to a civilian provider, if necessary. If a civilian provider is seen for other than emergency care without a referral from their primary care manager, the foreign force member or family member may be responsible to pay for all medical services.
- Urgent and Emergency Care. The military treatment facility should be contacted before seeking urgent care from a civilian provider. For emergency care, call 911 or go to the nearest emergency room. The military treatment facility should be notified within 24 hours following an emergency room visit.
- Pharmacy. Foreign force members and their family members are entitled to the same pharmacy benefits as other TRICARE beneficiaries.

#### Beneficiary Counseling & Assistance Coordinators / Health Benefit Advisors (BCAC/ HBA):

- Located at Naval Medical Center Portsmouth, Langley Air Force Base, Fort Eustis and most branch health clinics.
- Please see the other side of this flyer for a complete list of addresses and telephone numbers.



#### NMCP Health Benefits

Building 3, 3rd Floor; Mon-Fri, 7 a.m.—3:30 p.m. (757) 953-2610/2611

#### NMCP TRICARE Service Center

Health Net Federal Services Building 249 (next to parking garage) Mon—Fri, 7:30 a.m.—4:30 p.m. 1-(877) 874-2273



#### Appointments & Specialty Referral Status

Hampton Roads Appointment Center Mon—Fri, 6 a.m.—8 p.m. S, S & Holidays, 7 a.m.—3:30 p.m. 1-(866) 645-4584

#### To Schedule a Presentation

TRICARE Operations—Marketing (757) 953-6153/6048

### TRICARE Locations & Telephone Numbers for Foreign Military Service Members & Their Family Members in the Hampton Roads Area

Military Treatment Facility	Telephone Numbers	
	Appointments	Benefit Information*
Admiral Joel T. Boone Branch Health Clinic 1035 Nider Boulevard Joint Expeditionary Base Little Creek Virginia Beach, VA 23459	(757) 953-8351 Option #4, then Option #1	(757) 953-8183 (757) 953-8185
633d Medical Group—Langley Air Force Base 77 Nealy Avenue Hampton, VA 23665	(757) 225-7630	(757) 225-5961 (757) 225-8159
McDonald Army Health Center—Fort Eustis 576 Jefferson Avenue Fort Eustis, VA 23604 (Newport News, VA)	(757) 314-7800, Option #3 (800) 304-9863, Extension 3	(757) 314-7777 (757) 314-7766
Naval Medical Center Portsmouth Family Practice Clinic 620 John Paul Jones Circle Portsmouth, VA 23708	(757) 953-2411	(757) 953-2610
Naval Air Station Oceana Branch Health Clinic 1550 Tomcat Boulevard Virginia Beach, VA 23460	(757) 953-3933	(757) 953-3933, Option #7
Sewells Point Branch Health Clinic 1721 Admiral Taussig Boulevard Norfolk Naval Base Norfolk, VA 23511	(757) 953-8719 (757) 953-8749 (757) 953-8737	(757) 953-8708
TRICARE Prime Clinic Chesapeake 1011 Eden Way North, Suite H Chesapeake, VA 23320	(757) 953-6366	(757) 953-6382
TRICARE Prime Clinic Virginia Beach 2100 Lynnhaven Parkway, Suite 201 Konikoff Professional Centre Virginia Beach, VA 23456	(757) 953-6708	(757) 953-6710 (757) 953-6711
Yorktown Branch Medical Clinic P.O. Box 0090 Naval Weapons Station Yorktown, VA 23691	(757) 953-8430	(757) 953-8441

\* Foreign service members and their eligible beneficiaries needing assistance with benefits, access-to-care, or claims can call or visit a Beneficiary Counseling and Assistance Coordinator / Health Benefit Advisor (BCAC / HBA) at any of these locations