

Central Region Airport Certification Bulletin



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Application

This bulletin is being sent to Part 139 Airport Managers and State Aviation Directors in Iowa, Kansas, Missouri and Nebraska

Background:

Lockheed Martin began consolidating 58 flight service stations into 3 Hub and 16 continuing sites in February 2007. Since then there has been a gradual but significant increase in the number of complaints about services provided. To assist Lockheed Martin in tracking, investigating and resolving these complaints, they developed a web based comment/complaint form to be used by the FAA, pilot community and other government organizations that are serviced directly by Lockheed Martin Flight Services.

The new form can be accessed at the following website: <http://fsfeedback.gosysops.info>

This link will take you to the FAA System Operations. Scroll down to the link "[Flight Service Feedback form](#)". Once you select this link, you will be prompted for an ID and password. Use the case sensitive ID and password as follows:

ID: **FAAFeedback01**
Password: **07!feedback**

Fill out the form and select "Submit."